



201 N. Washington Square, Victor Office Center, Lansing, MI 48913 • www.michigan.gov/mdcd

Michigan Works! Service Centers

What are Michigan Works! Service Centers?

Michigan Works! Service Centers offer one-stop access to a wide range of workforce and career development services to all Michigan residents. Individuals can easily access the state's major workforce development and career development programs and services such as job training, employment guidance and support services, job listings, and information about education and opportunities such as internships and apprenticeships. Employers can list their job openings and find employees with no fees or charges. A call to 1-800-285-WORKS connects the caller to the nearest Michigan Works! location.

What services are available?

A package of core services is available to employers, job seekers, and students free of charge. Job seekers can access services which prepare them for job search, as well as actual job search activities. Such services include:

- Job, career, and skill self-assessment tools
- Career, job, and labor market information
- Resume writing software and support materials
- Directories of human service agencies and employers
- Information on financial aid, occupational training, and workplace accommodations
- Access to the TalentFreeway (www.Talentfreeway.org), which includes the Michigan Talent Bank

Employers are offered a single location to find services that support their economic and workforce development efforts. Included are:

- Assistance in finding qualified workers
- Interview facilities at the service centers
- Information on business start-up, retention, and expansion services
- Information on customized training programs
- Information on labor markets, workplace accommodations, and tax credit opportunities
- Training incentives such as on-the-job training programs
- Access to the TalentFreeway (www.TalentFreeway.org), which includes the Michigan Talent Bank.

What is www.TalentFreeway.org?

The TalentFreeway is an Internet portal that is your one-stop solution for exploring, developing, and finding Michigan talent for jobs. The Michigan Department of Career Development supports many online resources for employers, employees, educators, parents, and students. The TalentFreeway provides links to these resources under one easy-to-remember location.

The TalentFreeway is the state's Internet-based public labor exchange portal, which links employers and job seekers. Job seekers can post their resumes on the system and search and view job openings. Employers can post job openings and conduct online searches for workers whose skills meet their needs. Links are available to connect with local Michigan Works! Agencies for a broad range of additional services.

The TalentFreeway is located at www.TalentFreeway.org and can be accessed from any location with Internet access, including the Michigan Works! Service Centers, public libraries, or your home computer. A call to 1-800-285-WORKS finds the nearest Michigan Works! location for assistance.