



Appendix A - Michigan's IT Planning Process



Michigan's IT Planning Process

The value of IT lies in its enabling government to deliver services to constituents more effectively and efficiently. Technology not only enables the automation and improvement of existing business processes, but it also presents opportunities to completely reshape the way that we do business.

To harness this value, IT personnel participate in all phases of the State of Michigan's business planning process (see illustration), all of which focus on delivering services to constituents. These IT professionals not only provide answers to existing problems, but also provide the technology solutions that drive innovation and change in the way that Michigan delivers services to its constituents.

Budgeting for Outcomes

The State of Michigan's executive budget recommendation is developed using this process (see http://www.michigan.gov/documents/A13-16_115963_7.pdf for detail), which focuses on providing government services in six priority areas: Education, the economy, the environment, health and human services, hometown security, and better government. IT personnel participate in each of the six priority area-focused work groups, communicating to all involved how IT can be used to deliver the best results for citizens.

Planning to Deliver Government Services in Michigan



Cabinet Action Plan

The Cabinet Action Plan (see <http://www.Michigan.gov/cabinetplan> for detail) brings the executive budget to life by publicly defining the governor's highest priority commitments to the citizens of Michigan. IT planning personnel help facilitate this process by working with policy advisors and key state agency personnel to clearly define the actions and outcomes for which each agency is responsible in fulfilling the commitments. This participation gives the Department of Information Technology (MDIT) an early and unique view into state business plans and priorities that helps MDIT evaluate the technologies that might best serve the state of Michigan.



Enterprise IT Futuring

Key Department of Information Technology (MDIT) managers and staff, in conjunction with MITEC (see appendix D), looked into the future to set the direction for IT in the State of Michigan. They examined government, constituent, and technology trends, and the group identified common enterprise-wide business drivers. From this examination, MITEC gave MDIT approval to further investigate 7 technology areas for potential state implementation.

Seven joint MITEC / MDIT subcommittees were formed to investigate potential uses for the seven technology areas. Each group prioritized the potential uses based upon their impact in multiple agencies across the state. The groups are developing business case justifications for their priority technology applications. These business cases will help secure funding for collaborative technology investments in the next rounds of budget preparation.

Michigan IT Strategic Plan

The IT requirements set forth in Budgeting for Outcomes, the Cabinet Action Plan, and enterprise IT futuring define Michigan's IT Strategic Plan. It is the responsibility of MDIT to ensure that it completes its Cabinet Action Plan commitments. Additionally, MDIT Agency Services periodically reviews all of the commitments in the statewide Cabinet Action Plan, seeking to apply new and existing technology solutions to help its client agencies fulfill their commitments.

Based upon the requirements identified in the enterprise IT futuring exercises and MDIT's review of the Cabinet Action Plan, MDIT implements the client solutions that will provide the greatest benefit at the lowest cost to the entire State of Michigan. While MDIT clients fund IT services through their departmental budgets, strategic planning in and across the various parts of MDIT ensures that enterprise-appropriate solutions are provided. While the IT project list may reflect individual agencies' immediate needs, those projects are completed so that other agencies can leverage the work that is already in place.

As MDIT moves forward to implement its parts of Michigan's plan, IT funding requests will be evaluated for their citizen benefit in the next iteration of Budgeting for Outcomes.