State of Michigan
John Engler, Governor

Department of Consumer & Industry Services
Kathleen M. Wilbur, Director

G. Mennen Williams Building
P.O. Box 30004
Lansing, Michigan 48909-7504
517-373-1820

March 14, 2001

The Honorable Marc Shulman, Chairman
House Consumer and Industry Services Subcommittee
Michigan House of Representatives
P.O. Box 30014
Lansing, Michigan 48909

Dear Representative Shulman:

In compliance with Section 331(2) of P.A. 293 of 2000, attached is the Joint Training Report as prepared by the Bureau of Health Systems.

This notification may also be viewed on our web site at the following address:
http://www.cis.state.mi.us/fast/leg_rep.htm

If you have any questions regarding this information, please feel free to contact me at 373-3892.

Sincerely,

John R. Suckow, C.P.A.
Director, Finance and Administrative Services

JRS:hab
C: House Consumer & Industry Services Subcommittee
Kathleen M. Wilbur
Paul Reinhart
Bob Schneider
Don Reichle
Walt Wheeler

State of Michigan
John Engler, Governor

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P.O. Box 30004
Lansing, Michigan 48909-7504
517-373-1820

March 14, 2001

The Honorable Loren Bennett
Senate Regulatory Subcommittee
Michigan State Senate
P.O. Box 30036
Lansing, Michigan 48909

Dear Senator Bennett:

In compliance with Section 331(2) of P.A. 293 of 2000, attached is the Joint Training Report as prepared by the Bureau of Health Systems

This notification may also be viewed on our web site at the following address: http://www.cis.state.mi.us/fast/leg_rep.htm. If you have any questions regarding this information, please feel free to contact me at 373-3892.

Sincerely,

John R. Suckow, C.P.A.
Director, Finance and Administrative Services

JRS:hab
C: Senate Regulatory Subcommittee
Kathleen M. Wilbur
Paul Reinhart
Maria Tyszkiewicz
Don Reichle
Walt Wheeler

JOINT TRAINING REPORT

(Pursuant to Section 331 of Public Act 293 of 2000)

Bureau of Health Systems
Michigan Department of Consumer & Industry Services

CIS

Serving Michigan...Serving You

Introduction

Section 331(2) of Public Act 293 of 2000, requires that the Department shall semiannually provide for a joint training with nursing home surveyors and providers on at least 1 of the 10 most frequently issued citations in the state during the past calendar year. The Department is also to provide a mechanism to measure the effect of the training.

Top Ten Citations for Calendar Year 2000

The top ten citations for calendar year 2000 were:

1. Food not stored, prepared, or distributed under sanitary conditions.
2. Facility not free of accident hazards.
3. Housekeeping and maintenance.
4. Resident not provided care to reach highest practicable levels of mental, physical, psychosocial well-being.
5. Drug regimen not free of unnecessary drugs.
6. Failure to provide supervision to prevent accidents.
7. Failure to accommodate resident's needs and preferences.
8. Failure to provide proper treatment to prevent/heal pressure sores.
9. Failure to maintain conditions to preserve resident's dignity.
10. Failure to provide safe, clean, and comfortable homelike environment.

Calendar Year 2000 Joint Provider Training

The fall 2000 Joint Provider/Surveyor Training was held November 28, 2000. In attendance were 110 surveyors, 20 Department Administrators, and 623 providers.

Topics covered included: food safety systems and best practices, nutrition in the prevention and treatment of pressure ulcers. This agenda covered two of the top 10 citations.

Attached is a summary of participant evaluations attesting to the success of the program. For each of the clinical objectives, objectives 1-7, the evaluations were overwhelmingly in the excellent - good range.

Conclusion

The fall 2000 Joint Surveyor/Provider Training was successful; it was well attended by Department staff and providers.

The next Joint Surveyor/Provider Training is scheduled for April, 2001 and will include instruction on fall prevention and unnecessary medications. These areas represent the second and fifth most frequently issued citations.