

State 9-1-1 Committee

Procedures for Challenges and Appeals to the Dispatcher Training Fund Distribution Process

The State 9-1-1 Committee has established the following procedures to challenge or appeal the Dispatcher Training Fund Distribution process:

1. A PSAP (Public Safety Answering Point) with **questions** in regard to the Dispatcher Training Fund Distribution process should direct those questions to the State 9-1-1 Administrator's Office.

2. **Questions** that cannot be answered or resolved through the State 9-1-1 Administrator's Office will be directed to the State 9-1-1 Committee Dispatcher Training Subcommittee at their next meeting.

3. **Challenges** to the Dispatcher Training Fund Distribution process may be brought directly to the Dispatcher Training Subcommittee. Although not mandatory, it is recommended that a representative from the PSAP challenging the process appear before the subcommittee in person. Advance notice and supporting information shall be provided to the State 9-1-1 Administration office within a minimum of 5 business days in advance of the subcommittee meeting.

4. If the party posing the **question** or making the **challenge** desires to appeal the Dispatcher Training Subcommittee's decision, an appeal of the issue may be brought before the entire State 9-1-1 Committee. Appeals on fund distribution will be heard at the next regularly scheduled State 9-1-1 Committee meeting. Advance notice of the appeal shall be made within a minimum of 5 business days prior to the State 9-1-1 Committee meeting. Any relative documentation shall be provided at that time. A representative for the PSAP shall appear before the committee.

5. The State 9-1-1 Committee will review the appeal and rule accordingly by its next regular quarterly meeting.