



STATE OF MICHIGAN

DEPARTMENT OF COMMUNITY HEALTH
LANSING

JENNIFER M. GRANHOLM
GOVERNOR

JANET OLSZEWSKI
DIRECTOR

July 2005

Dear Provider:

Effective October 1, 2005, the Michigan Department of Community Health (MDCH) will no longer fund the transaction fees for EDI services provided by Medifax EDI. Providers that verify Medicaid eligibility using these services will need to contact Medifax EDI for transaction pricing.

Providers can continue to verify Medicaid eligibility using these EDI services after **September 30, 2005**, but will be obligated to pay the transaction fee. Medifax EDI will notify providers of this change, including the transaction fee schedule and payment instructions. Please contact Medifax EDI at **1-877-469-3263** for more information concerning this change.

Providers can continue to verify eligibility free of charge using the **Automated Voice Response System (AVRS)** eligibility verification system:

Automated Voice Response System (AVRS): Available to enrolled Medicaid providers by calling **1-888-696-3510** (toll-free). Providers will need to use their 7-digit provider ID number and 2-digit provider type number to access the AVRS. Providers can choose to receive the eligibility response verbally over the telephone or have a copy faxed to them. To obtain an AVRS user manual, visit the MDCH website at www.michigan.gov/mdch (Click on "Providers," then "Information for Medicaid Providers," then "The MI Eligibility Verification System").

Additional information on Medifax EDI and the Automated Voice Response System is available at the above-referenced website. If you have any questions concerning this letter, contact Provider Inquiry at **1-800-292-2550** or e-mail providersupport@michigan.gov.

Sincerely,

Paul Reinhart, Director
Medical Services Administration