

**Michigan Public Transit Facts
Performance Indicators
2008**

Transit Agency Info			Service Area Population	Total Passengers	Total Eligible Expense	Total Miles	Total Vehicle Hours	Cost/Pass.	Cost/Mile	Cost/Hour	Pass./Veh .Hr.	Pass./Veh .Mile	Pass./Pop.
Urban Metro Regular Service													
Detroit Assisted Transportation Coalition	2008	Reconciled	0	14,808	0	72,761	5,197	0.00	0.00	0.00	2.85	0.20	0.00
Detroit Department of Transportation	2008	Reconciled	1,768,526	38,735,498	164,229,752	21,669,253	1,493,861	4.24	7.58	109.94	25.93	1.79	21.90
Detroit East Mental Health	2008	Reconciled	0	45,022	792,312	117,756	8,074	17.60	6.73	98.13	5.58	0.38	0.00
Detroit Transportation Corporation	2008	Reconciled	0	2,306,295	12,247,577	548,917	50,051	5.31	22.31	244.70	46.08	4.20	0.00
SMART	2008	Reconciled	1,590,766	12,405,685	96,084,280	17,413,569	936,890	7.75	5.52	102.56	13.24	0.71	7.80
SMART - Bedford	2008	Reconciled	0	15,739	237,534	93,623	4,945	15.09	2.54	48.04	3.18	0.17	0.00
SMART - Royal Oak	2008	Reconciled	0	6,071	175,768	31,669	1,887	28.95	5.55	93.15	3.22	0.19	0.00
Urban Lrg Regular Service													
Ann Arbor Transportation Authority	2008	Reconciled	231,272	6,118,236	20,539,702	3,097,169	225,210	3.36	6.63	91.20	27.17	1.98	26.45
Capital Area Transportation Authority	2008	Reconciled	252,545	11,208,504	32,969,380	6,174,942	443,780	2.94	5.34	74.29	25.26	1.82	44.38
Flint Mass Transportation Authority	2008	Reconciled	231,544	5,857,128	19,345,135	7,002,423	389,427	3.30	2.76	49.68	15.04	0.84	25.30
Interurban Transit Partnership (RAPID)	2008	Reconciled	436,583	9,081,282	30,107,873	7,671,415	568,100	3.32	3.92	53.00	15.99	1.18	20.80

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Urban Medium Regular Service													
Battle Creek Transit	2008	Reconciled	53,369	525,507	3,331,658	598,379	42,645	6.34	5.57	78.13	12.32	0.88	9.85
Bay Metro Transportation Authority	2008	Reconciled	59,687	455,521	4,125,426	743,301	51,796	9.06	5.55	79.65	8.79	0.61	7.63
Blue Water Transportation Commission	2008	Reconciled	53,588	877,801	5,747,620	1,456,996	104,033	6.55	3.94	55.25	8.44	0.60	16.38
Jackson Transportation Authority, City of	2008	Reconciled	92,580	551,148	3,489,758	639,122	51,826	6.33	5.46	67.34	10.63	0.86	5.95
Kalamazoo Metro Transit System	2008	Reconciled	183,288	2,588,211	10,152,392	1,593,059	126,349	3.92	6.37	80.35	20.48	1.62	14.12
Livingston Essential Transportation	2008	Reconciled	129,520	104,500	1,776,833	721,191	35,645	17.00	2.46	49.85	2.93	0.14	0.81
Muskegon Area Transit System	2008	Reconciled	170,200	611,162	2,412,579	547,048	41,203	3.95	4.41	58.55	14.83	1.12	3.59
Saginaw Transit Authority Regional Services	2008	Reconciled	127,000	977,349	6,237,306	912,647	57,280	6.38	6.83	108.89	17.06	1.07	7.70
Urban Small Regular Service													
Buchanan Dial-A-Ride	2008	Reconciled	0	1,397	17,062	4,692	410	12.21	3.64	41.61	3.41	0.30	0.00
Harbor Transit	2008	Reconciled	28,902	106,800	1,486,050	267,091	20,308	13.91	5.56	73.18	5.26	0.40	3.70

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Macatawa Area Express (MAX) (Holland)	2008	Reconciled	71,572	293,798	3,602,519	831,166	66,728	12.26	4.33	53.99	4.40	0.35	4.10
Niles Dial-A-Ride	2008	Reconciled	17,717	49,838	480,682	165,474	13,277	9.64	2.90	36.20	3.75	0.30	2.81
SMART - Lake Erie Transit	2008	Reconciled	0	296,380	2,197,562	554,078	41,884	7.41	3.97	52.47	7.08	0.53	0.00
Twin Cities Area Transportation Authority	2008	Reconciled	62,215	193,187	1,549,342	493,015	37,195	8.02	3.14	41.65	5.19	0.39	3.11
Nonurban Cnty Ferry Service													
Eastern U.P. Transportation Authority	2008	Reconciled	0	778,326	2,687,947			3.45	0.00	0.00	0.00	0.00	0.00
Nonurban Cnty Regular Service													
ALTRAN Transit Authority	2008	Reconciled	9,735	86,596	763,824	421,348	22,888	8.82	1.81	33.37	3.78	0.21	8.90
Allegan County - Transportation Services	2008	Reconciled	110,000	34,452	1,085,410	538,002	23,360	31.50	2.02	46.46	1.47	0.06	0.31
Antrim County Transportation	2008	Reconciled	23,110	46,067	695,185	279,791	11,537	15.09	2.48	60.26	3.99	0.16	1.99
Arenac/Bay Service	2008	Reconciled	0	50,502	525,657	384,237	17,960	10.41	1.37	29.27	2.81	0.13	0.00
Barry County Transit	2008	Reconciled	56,755	82,936	834,530	217,579	15,308	10.06	3.84	54.52	5.42	0.38	1.46
Bay Area Transportation Authority	2008	Reconciled	98,773	549,409	6,365,043	2,027,580	131,725	11.59	3.14	48.32	4.17	0.27	5.56

1. Data Source: Michigan Department of Transportation - Public Transportation Management System Performance Indicators Report

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Bay Metro Transportation Authority	2008	Reconciled	53,245	188,970	3,189,259	786,104	34,354	16.88	4.06	92.84	5.50	0.24	3.55
Benzie Transportation Authority	2008	Reconciled	15,998	68,385	1,607,919	729,071	35,295	23.51	2.21	45.56	1.94	0.09	4.27
Berrien County	2008	Reconciled	79,398	110,980	1,288,877	581,191	27,640	11.61	2.22	46.63	4.02	0.19	1.40
Blue Water Transportation Commission	2008	Reconciled	0	157,310	2,440,509	760,620	45,904	15.51	3.21	53.17	3.43	0.21	0.00
Branch Area Transit Authority	2008	Reconciled	40,347	98,746	1,260,683	312,062	20,409	12.77	4.04	61.77	4.84	0.32	2.45
Cadillac/Wexford Transit Authority	2008	Reconciled	28,779	134,239	1,810,719	530,250	33,621	13.49	3.41	53.86	3.99	0.25	4.66
Capital Area Transportation Authority	2008	Reconciled	57,547	98,211	1,421,300	459,601	23,313	14.47	3.09	60.97	4.21	0.21	1.71
Cass County Transportation Authority	2008	Reconciled	39,726	27,510	506,124	240,541	10,553	18.40	2.10	47.96	2.61	0.11	0.69
Charlevoix County Public Transportation	2008	Reconciled	24,073	70,442	1,026,845	288,157	18,675	14.58	3.56	54.99	3.77	0.24	2.93
Clare County Transit Corporation	2008	Reconciled	31,252	167,832	1,312,037	692,554	37,054	7.82	1.89	35.41	4.53	0.24	5.37
Clinton Area Transit System	2008	Reconciled	67,609	57,947	1,110,541	485,844	28,651	19.16	2.29	38.76	2.02	0.12	0.86

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Crawford County Transportation Authority	2008	Reconciled	14,226	117,369	1,464,459	507,836	26,147	12.48	2.88	56.01	4.49	0.23	8.25
Delta Area Transit Authority	2008	Reconciled	39,984	110,319	1,050,414	382,130	25,290	9.52	2.75	41.53	4.36	0.29	2.76
Eastern U.P. Transportation Authority	2008	Reconciled	28,526	55,481	472,715	292,873	13,223	8.52	1.61	35.75	4.20	0.19	1.94
Eaton County Transportation Authority	2008	Reconciled	103,655	152,673	2,503,632	819,159	42,486	16.40	3.06	58.93	3.59	0.19	1.47
Flint Mass Transportation Authority	2008	Reconciled	193,484	81,482	2,307,737	874,344	40,226	28.32	2.64	57.37	2.03	0.09	0.42
Gladwin City/County Transit	2008	Reconciled	23,879	93,450	1,318,866	446,438	28,633	14.11	2.95	46.06	3.26	0.21	3.91
Gogebic County Transit	2008	Reconciled	16,980	28,341	437,774	99,452	7,084	15.45	4.40	61.80	4.00	0.28	1.67
Huron Transit Corporation	2008	Reconciled	35,150	183,820	1,475,662	743,067	38,950	8.03	1.99	37.89	4.72	0.25	5.23
Interurban Transit Partnership (RAPID)	2008	Reconciled	15,014	8,249	141,715	149,343	8,819	17.18	0.95	16.07	0.94	0.06	0.55
Iosco Transit Corporation	2008	Reconciled	23,996	33,369	363,530	171,860	8,427	10.89	2.12	43.14	3.96	0.19	1.39
Isabella County Transportation Commission	2008	Reconciled	59,890	492,702	3,810,582	1,111,341	95,680	7.73	3.43	39.83	5.15	0.44	8.23

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Jackson Transportation Authority, City of	2008	Reconciled	58,274	5,198	603,406	113,605	5,481	116.08	5.31	110.09	0.95	0.05	0.09
Kalamazoo Metro Transit System	2008	Reconciled	0	560,773	2,445,378	411,952	29,066	4.36	5.94	84.13	19.29	1.36	0.00
Kalkaska Public Transit Authority	2008	Reconciled	15,191	112,701	580,102	190,758	10,505	5.15	3.04	55.22	10.73	0.59	7.42
Lenawee County	2008	Reconciled	70,645	56,245	493,414	208,227	9,234	8.77	2.37	53.43	6.09	0.27	0.80
Manistee County Transportation, Inc.	2008	Reconciled	22,164	108,956	1,396,229	426,350	25,062	12.81	3.27	55.71	4.35	0.26	4.92
Marquette County Transit Authority	2008	Reconciled	64,634	308,063	2,670,355	979,881	49,086	8.67	2.73	54.40	6.28	0.31	4.77
Mecosta Osceola Transit Authority	2008	Reconciled	49,119	50,316	526,466	241,828	9,442	10.46	2.18	55.76	5.33	0.21	1.02
Midland County Board of Commissioners	2008	Reconciled	0	76,972	1,860,200	983,157	43,188	24.17	1.89	43.07	1.78	0.08	0.00
Ogemaw County Public Transportation	2008	Reconciled	20,230	44,348	492,004	214,924	10,526	11.09	2.29	46.74	4.21	0.21	2.19
Ontonagon County Public Transit	2008	Reconciled	7,517	32,005	553,017	148,256	8,146	17.28	3.73	67.89	3.93	0.22	4.26
Otsego County Bus System	2008	Reconciled	23,301	99,696	1,624,210	458,888	28,272	16.29	3.54	57.45	3.53	0.22	4.28

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Roscommon County Transportation Authority	2008	Reconciled	25,469	125,845	1,697,825	712,310	31,962	13.49	2.38	53.12	3.94	0.18	4.94
SMART - Lake Erie Transit	2008	Reconciled	135,783	71,599	989,991	210,551	13,676	13.83	4.70	72.39	5.24	0.34	0.53
Sanilac Transportation Corporation	2008	Reconciled	45,000	101,666	1,146,141	486,261	23,425	11.27	2.36	48.93	4.34	0.21	2.26
Schoolcraft County Public Transportation	2008	Reconciled	8,175	31,458	590,279	184,507	7,381	18.76	3.20	79.97	4.26	0.17	3.85
St. Joseph County Transportation Authority	2008	Reconciled	62,964	70,170	1,250,954	647,585	35,983	17.83	1.93	34.77	1.95	0.11	1.11
Straits Regional Ride	2008	Reconciled	72,297	43,341	735,238	329,677	15,210	16.96	2.23	48.34	2.85	0.13	0.60
Thunder Bay Transportation Authority	2008	Reconciled	0	120,482	2,157,415	720,686	35,879	17.91	2.99	60.13	3.36	0.17	0.00
Van Buren County Board of Commissioners	2008	Reconciled	76,263	60,806	1,112,307	485,648	27,062	18.29	2.29	41.10	2.25	0.13	0.80
Nonurban City Ferry Service													
Beaver Island Transportation Authority	2008	Reconciled	0	36,868	716,140			19.42	0.00	0.00	0.00	0.00	0.00
Nonurban City Regular Service													
Adrian Dial-A-Ride	2008	Reconciled	22,580	82,711	439,684	145,474	12,489	5.32	3.02	35.21	6.62	0.57	3.66
Alma Dial-A-Ride	2008	Reconciled	13,600	53,456	520,436	85,671	6,327	9.74	6.07	82.26	8.45	0.62	3.93

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Belding Dial-A-Ride	2008	Reconciled	6,049	24,827	249,307	53,098	4,738	10.04	4.70	52.62	5.24	0.47	4.10
Big Rapids Dial-A-Ride	2008	Reconciled	10,849	58,060	399,985	92,185	8,244	6.89	4.34	48.52	7.04	0.63	5.35
Buchanan Dial-A-Ride	2008	Reconciled	4,969	10,246	130,830	34,417	3,007	12.77	3.80	43.51	3.41	0.30	2.06
Caro Transit Authority	2008	Reconciled	9,358	61,909	853,331	219,796	8,499	13.78	3.88	100.40	7.28	0.28	6.62
Dowagiac Dial-A-Ride	2008	Reconciled	5,662	25,340	201,946	42,759	4,544	7.97	4.72	44.44	5.58	0.59	4.48
Greater Lapeer Transportation Authority	2008	Reconciled	36,490	172,398	1,800,249	559,534	36,856	10.44	3.22	48.85	4.68	0.31	4.72
Greenville Transit	2008	Reconciled	8,573	37,435	335,137	108,164	10,334	8.95	3.10	32.43	3.62	0.35	4.37
Hancock, City of	2008	Reconciled	4,323	19,646	124,328	63,721	5,610	6.33	1.95	22.16	3.50	0.31	4.54
Hillsdale Dial-A-Ride	2008	Reconciled	8,744	52,845	422,233	62,748	7,757	7.99	6.73	54.43	6.81	0.84	6.04
Houghton Motor Transit Line	2008	Reconciled	7,025	79,820	470,177	131,739	12,098	5.89	3.57	38.86	6.60	0.61	11.36
Ionia Dial-A-Ride	2008	Reconciled	14,789	56,231	550,452	122,138	9,474	9.79	4.51	58.10	5.94	0.46	3.80
Ludington Mass Transportation Authority	2008	Reconciled	11,295	150,022	1,288,945	340,227	27,946	8.59	3.79	46.12	5.37	0.44	13.28
Marshall, City of	2008	Reconciled	7,111	45,407	420,924	77,728	8,358	9.27	5.42	50.36	5.43	0.58	6.39
Midland Dial-A-Ride	2008	Reconciled	41,685	156,279	1,703,493	509,627	38,615	10.90	3.34	44.11	4.05	0.31	3.75
Niles Dial-A-Ride	2008	Reconciled	0	12,459	121,419	41,369	3,320	9.75	2.94	36.57	3.75	0.30	0.00

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Saginaw Transit Authority Regional Services	2008	Reconciled	0	36,594	256,853	38,517	2,359	7.02	6.67	108.88	15.51	0.95	0.00
Sault Ste. Marie, City of	2008	Reconciled	16,403	28,798	361,187	86,724	8,326	12.54	4.16	43.38	3.46	0.33	1.76
Shiawassee Area Transportation Agency	2008	Reconciled	72,000	90,754	851,109	387,106	23,387	9.38	2.20	36.39	3.88	0.23	1.26
Nonurban Twp Regular Service													
Ann Arbor Transportation Authority	2008	Reconciled	42,040	47,397	891,422	359,133	30,803	18.81	2.48	28.94	1.54	0.13	1.13
Interurban Transit Authority	2008	Reconciled	4,193	54,226	690,954	137,890	10,721	12.74	5.01	64.45	5.06	0.39	12.93
Yates Township	2008	Reconciled	9,381	189,058	1,380,849	429,061	27,462	7.30	3.22	50.28	6.88	0.44	20.15
Grand Total			8,441,088	101,256,408	506,721,918	101,037,008	6,421,073	5.00	5.02	78.92	15.77	1.00	12.71