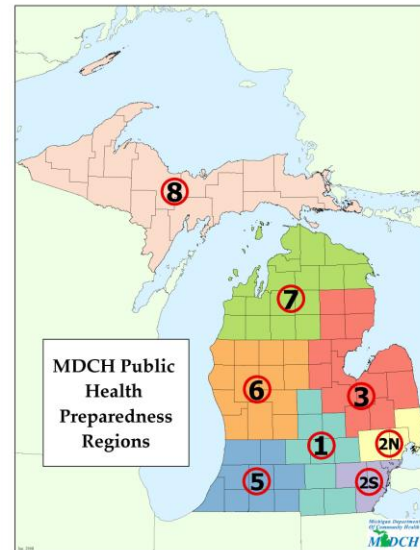


# MDSS Support Resources

Please be prepared to describe the issue in detail to support personnel.

- For browser and connectivity issues contact your local information technology support staff.
- **Your Regional epidemiologist is the primary point of contact for issues specific to using the MDSS. (See contacts provided in the table below).**



Region	Name	Telephone/Cell Phone	E-mail	Counties
1	<a href="#">Tiffany Henderson</a>	517.887.4615 517.749.2153 (Cell)	<a href="mailto:HendersonT1@michigan.gov">HendersonT1@michigan.gov</a>	Clinton, Eaton, Gratiot, Hillsdale, Ingham, Jackson, Lenawee, Livingston, Shiawassee
2N	<a href="#">Carla Marten</a>	248.858.0732 517.930.6906 (Cell)	<a href="mailto:MartenC@michigan.gov">MartenC@michigan.gov</a>	Macomb, Oakland, St. Clair
2S	<a href="#">Joyce Lai</a>	734.727.7204 517.930.6958 (Cell)	<a href="mailto:LaiJoy@michigan.gov">LaiJoy@michigan.gov</a>	Detroit City, Monroe, Washtenaw, Wayne
3	<a href="#">Tim Bolen</a>	989.832.6690 517.930.6910 (Cell)	<a href="mailto:BolenT1@michigan.gov">BolenT1@michigan.gov</a>	Alcona, Arenac, Bay, Genesee, Gladwin, Huron, Iosco, Lapeer, Midland, Ogemaw, Oscoda, Saginaw, Sanilac, Tuscola
5	<a href="#">Bethany Reimink</a>	269.373.5293 517.719.0407 (Cell)	<a href="mailto:ReiminkB@michigan.gov">ReiminkB@michigan.gov</a>	Allegan, Barry, Berrien, Branch, Calhoun, Cass, Kalamazoo, St. Joseph, Van Buren
6	<a href="#">Fatema Mamou</a>	616.632.7245 517.204.6086 (Cell)	<a href="mailto:MamouF@michigan.gov">MamouF@michigan.gov</a>	Clare, Ionia, Isabella, Kent, Lake Mason, Mecosta, Montcalm, Muskegon, Newaygo, Oceana, Osceola, Ottawa
7	<a href="#">Roger Racine</a>	231.922.2740 517.930.6914 (Cell)	<a href="mailto:RacineR@michigan.gov">RacineR@michigan.gov</a>	Alpena, Antrim, Benzie, Charlevoix, Cheboygan, Crawford, Emmet, Grand Traverse, Kalkaska, Leelanau, Manistee, Missaukee, Montmorency, Otsego, Presque Isle, Roscommon, Wexford
8	<a href="#">Scott Schreiber</a>	906.643.1100 x108 517.930.3089 (Cell)	<a href="mailto:SchreiberS@michigan.gov">SchreiberS@michigan.gov</a>	Alger, Baraga, Chippewa, Delta, Dickinson, Gogebic, Houghton, Iron, Keweenaw, Luce, Mackinac, Marquette, Menominee, Ontonagon, Schoolcraft

- If your Regional epidemiologist is unavailable, you may contact the Surveillance and Infectious Disease Epidemiology Section at the Michigan Department of Community Health at: **(517) 335-8165** and email inquiries may be sent to: **[mdch\\_mdss@michigan.gov](mailto:mdch_mdss@michigan.gov)**