

Michigan's Technology Vision: *A Connected Michigan*

As illustrated in the previous scenarios, our vision for Michigan's technology future is:

"A connected Michigan where access is just a click away, where services are streamlined and secure, and where citizens have an immediate voice in an open and energetic public square."



It is an ambitious vision and one that reflects the priorities of our stakeholders and the direction of Governor Granholm. Our entire vision will not be fully realized within the current planning horizon (2004-2007), but with successful delivery of the initiatives contained within this plan, we will have accomplished more than fifty percent of our journey toward *a connected Michigan*.

Connecting to Stakeholders

The formation of our vision started by listening to our stakeholders. Michigan's IT Strategic Plan was developed after an extensive research process to determine

citizen and government priorities. The plan also reflects mandates and information collected from relevant executive orders, recently conducted town halls, established advisory groups, and multiple meetings with staff. For a complete list of stakeholders consulted and forums used to gather input for the plan see Appendices A and E.

Connecting the Vision to Technology Goals

Michigan is moving rapidly forward in information technology use and management. It is an exciting, and daunting, advance – to realize enterprise operation of all the State of Michigan’s information technology resources and its information, computing, and telecommunication assets.

How the State of Michigan’s government manages and delivers information is the primary role and business of the Department of Information Technology (DIT). DIT provides the tools and expertise to enable the state to deliver solutions that meet the needs of its customers, whether that customer is a citizen with a question, a local government filing a state-mandated report, a business with regulations to meet, an employee seeking to understand benefits, or a department head developing an annual budget. Michigan’s Information Technology Strategic Plan describes how we intend to meet those needs in a cost-effective and measurable way while reducing redundancy of effort and increasing data quality.

Several of the 2004 - 2007 goals and objectives are grounded in the continuation of the state’s previous IT strategic planning efforts, and others are the result of the evolution to a statewide approach to IT. This plan represents a much more aggressive approach toward realizing the “promise” of information technology. The new approach drives transformation by connecting government processes and relationships. To enter the next phase of growth, Michigan will need to manage its resources effectively, break down bureaucratic barriers, share solutions in new ways, anticipate the road ahead, and reach out in the spirit of partnership.

To meet the objectives outlined by the gubernatorial themes, information technology stakeholders, and DIT in particular, we have developed five goals necessary to turn the vision of *a connected Michigan* into actionable strategies.