



Major Awards for e-Michigan and the Michigan.gov Web Portal

2002

- Described as “An Absolutely Astounding Site” upon selection by the Detroit Free Press as one of the best websites in Michigan, July 2002
- #1 State for Digital Government, 2002 State New Economy Index rankings – Progressive Policy Institute
- 1st in Social Services, Digital State Survey 2002, Part I (Center for Digital Government/Progress & Freedom Foundation)
- Top 10 Among States in the 3 Categories of the Digital State Survey 2002, Part II (Digital Democracy, #2; Management and Administration, #4; e-Commerce, #9)
- Computerworld Honors Achievement Award for “Visionary Use of Technology”
- e-Gov 2002 Explorer Award – Chosen from hundreds of nominations, Michigan.gov was 1 of only 30 programs showcased at the nation’s largest e-government conference, Washington, D.C., June 2002
- Finalist in the AIIM 2002 Best Practice Award program (Michigan.gov 1 of 12 finalists worldwide – others include Ford, GMAC, US Airways, Shanghai Culture & Broadcast)
- Regional Finalist in the 2002 Innovations Awards Program of The Council of State Governments

2001

- Michigan 1 of 2 states “leading the nation in implementing e-government strategies” (Gartner, Inc.)
- 2nd Best State Government Portal in the Nation (Taubman Center, Brown University)
- Best of the Web Top 10 (Center for Digital Government/Government Technology)
- Best State Site of the Month (GovSpot.com and Great Lakes Information Network)
- Digital State Survey 2001 Top 10 (9th) Overall - (Center for Digital Government/Progress & Freedom Foundation)



Online All the Time

- 134,000 citizens a month look up information on licensed professionals
- 600 health professionals renewed licenses online
- 50,000 Realtors can soon renew their licenses online
- Almost 2,000 small businesses filed Single Business Tax (Form C-8030) online, cutting paper filings by 15%
- 1,200 MICHild applications received and Medicaid Card received in 1 week, down from 45 days previously
- Mailing costs reduced by 53% due to seniors downloading information
- 2,000 took free online Medicaid claims course
- 5,000 citizens a month search for information on nursing care facilities
- 6,400 citizens a month search online for day care providers
- Nearly 2,000 day care billings received online in July, compared to 800 sent on paper
- Nearly 150,500 searches made for services in support of disabled individuals since April
- Product quotes for all liquor suppliers made online, reducing error rate by 90%
- 42% of State Park camping reservations made online in April 2002
- 11% of all harbors reservations made online to date in 2002
- 15% of special hunting permits sold online
- 39% of bids for highway construction projects made online in June 2002
- 550,000 pieces of paper saved due to online filings of documents in cases before Public Service Commission
- Offender Tracking Information System searched 3 million times a month
- Almost 6,000 searches for criminal conviction records in July 2002
- Almost 60% reduction in phone/written requests for workers compensation insurance information
- Families in need can determine eligibility online for medical, nutritional, day care, and other assistance
- Receiving direct deposit payments - All colleges, universities, school aid recipients, MDOT construction contractors, many vendors, most State employees and retirees