All Medicaid health plans cover medically-necessary services such as:

- Ambulance
- Doctor visits
- Emergency care
- Family planning
- Health checkups for children and adults
- Hearing and speech
- Home health care
- Hospice care
- Hospital care
- Immunizations (shots)
- Lab and x-ray
- Medical supplies
- Medicine
- Mental health
- Physical and occupational therapy
- Prenatal care and delivery
- Surgery
- Vision

All Medicaid health plans are required to provide the services listed above. Some services are limited. Your doctor or health plan can tell you what Medicaid covers.

Note: The information in this pamphlet was collected from health plans by independent survey companies. The information reported by the health plans was reviewed for accuracy. Information was also collected from health plan members.

Accreditation: Checking for quality

Accreditation is another way of assessing health plan quality. An outside organization checks to see whether the plan has the right systems and people in place to do a good job providing health care.

NCQA – Accredited by the National Committee for Quality Assurance.

URAC – Accredited by the Utilization Review Accreditation Commission.

For more information, call Michigan ENROLLS at

1-888-ENROLLS

(1-888-367-6557)

OR

1-800-975-7630

MDHHS

Michigan Department of Health & Human Services

RICK SNYDER, GOVERNOR | NICK LYON, DIRECTOR

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Additional information may be found on the Michigan Department of Health and Human Services website www.michigan.gov/mdhhs

You can learn about different programs and services provided by MDHHS, and see the latest news releases about important healthcare issues.

A Guide to Michigan Medicaid Health Plans

Quality Checkup

January 2017

Not all plans are in every county. Call **1-888-ENROLLS (1-888-367-6557)** or **1-800-975-7630** for information.

Category Ratings for Michigan Medicaid Health Plans

Plan	Doctors Communication and Service	Getting Care	Keeping Kids Healthy	Living with Illness	Taking Care of Women	Accreditation
Aetna Better Health of Michigan	4	3	2	2	4	NCQA
Blue Cross Complete of Michigan	4	4	5	5	5	NCQA
HAP Midwest Health Plan, Inc.	4	3	5	2	2	NCQA
Harbor Health Plan, Inc.	4	3	2	2	2	URAC
McLaren Health Plan	4	3	5	4	4	NCQA
Meridian Health Plan of Michigan	4	3	5	5	5	NCQA
Molina Healthcare of Michigan	4	3	5	2	5	NCQA
Priority Health Choice, Inc.	4	3	5	5	5	NCQA
Total Health Care, Inc.	4	3	2	4	2	NCQA
UnitedHealthcare Community Plan	4	3	5	5	5	NCQA
Upper Peninsula Health Plan	4	5	5	4	4	NCQA

Performance compared to the average of all Michigan Medicaid Health Plans:

- 5 Above Average
- 4 Average
- 3 Below Average

The categories:

Doctors' Communication and Service:
Members in the plan believe all of their doctors and healthcare providers do a good job explaining things to them and their children, and that they spend enough time with them and their children.

Getting Care:
Members in the plan believe they get the care they need for themselves and their children and that they get the care quickly.

Keeping Kids Healthy:
Children in the plan get regular checkups and important shots that help protect them against serious illness.

Living with Illness:
The plan takes care of members with asthma, diabetes and high blood pressure by giving them tests, checkups and the right medicine.

Taking Care of Women:
Women in the plan get tests for breast and cervical cancer, and for an infection called Chlamydia. These tests help to find these diseases early. This gives women more choices for treatment and a better chance of survival. Moms in the plan also get care before and after their baby is born to help keep mom and baby healthy.

Accreditation: Explanations on back cover.