

**HEALTH CARE SERVICES CONTRACT PAYMENTS/STATUS AND
PRISONER HEALTH CARE QUALITY ASSESSMENT REPORT**

**Public Act 237 of 2000
Section 903(1)**

The Department of Corrections (DOC) has initiated an internal audit process for monitoring timely payment for clean claims from providers (hospitals, physicians and other service providers). The findings of the audit for FY 2000 indicated that payments to vendors under the managed care contract continue to be made in a timely manner. During FY 2000, reports from the managed care provider were improved so that monthly monitoring is now possible. In addition, the managed care provider has developed a number of pre-payment arrangements with vendors and has further stream-lined the claims audit process to assure timely payment.

The contract was extended by approval of the State Administrative Board to add Medical Service Provider (physician, physician assistant, and nurse practitioner) services as of May 28, 2000. Since the addition of this component to the contract, the Department has filled all its Medical Service Provider positions.

The Bureau of Health Care Services maintains an active internal Continuous Quality Improvement system which monitors the quality of care delivered to prisoners throughout the system. The quality of care under the contract has been at least maintained, if not improved.