

# State

**Richard H. Austin Building  
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Management Assistant to Secretary Land,  
Janet Robinson ..... 24-10108  
Scheduler to Secretary Land, Carole Leigh ..... 24-14172  
Receptionist, Sara Jameson ..... 37-32512  
Receptionist, Kendra Shaw ..... 33-52677

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**CHIEF OF STAFF OFFICE**

Richard H. Austin Building – Fourth Floor  
430 W. Allegan St., Lansing 48918  
FAX (517) 37-30727

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Chief of Staff, Brian DeBano ..... 33-52436  
Management Assistant, LuAnn Camp ..... 33-52436  
Executive Assistant, Sally Williams..... 24-12747

**OFFICE OF EXTERNAL AFFAIRS**

FAX (517) 37-30727

Director, External Affairs, Shana Long..... 33-52724  
Director, Constituent Relations, Elizabeth Emmitt..... 33-54030  
Director, Public Affairs, Ann Marie Stafford ..... 24-10749  
Intern, Leslie Little ..... 33-51676

**Grand Rapids Office**

One Division Street, Grand Rapids, 49503  
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Director, West Michigan Operations, Shana Shroll... (616) 356-0413  
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**SOUTHEAST MICHIGAN OFFICE**

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Detroit, 48202  
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Director of Civic & Community Affairs,  
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Liaison, Robert Gatt ..... (313) 456-3340  
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**OFFICE OF GOVERNMENT AFFAIRS**

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Legislative Liaison, James Fackler ..... 33-56579  
Research Manager, Paul Charette ..... 24-14556  
Analyst, Felicia Owens ..... 37-31378

**OFFICE OF COMMUNICATIONS**

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Director, Kelly Chesney .....	37-32520
Communications Specialist, Ken Silfven .....	24-18206
Executive Secretary, Judi Johnston.....	24-13699
Secretary, Nelson Lawens .....	37-34958
Speechwriter/Communication Representative, Mike Doyle .....	24-14166
Communications Representatives:	
Laura A. Lehman .....	37-30221
Julie Pierce.....	37-37617
Fred Woodhams.....	33-52798

**BUREAU OF ELECTIONS**

Richard H. Austin Building – First Floor  
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Director, Christopher Thomas .....	37-32450
Administrative Assistant, Rayan Anastor.....	37-33429
Analyst, Lydia Valles.....	24-14662
Receptionist .....	37-32540

**DISCLOSURE DIVISION**

Director, Evelyn Quiroga.....	33-52790
Analysts:	
Jane Filipiak .....	33-52661
Elizabeth Newberry .....	37-39006
Crystal Thomas .....	33-52788
Technicians:	
Irene Del Rio .....	37-38612
Amanda Fedewa .....	24-14821
Julia Wakley .....	24-12539
Word Processors:	
Amy Bensinger.....	24-12545
Sue Cadwell .....	33-52794
Beverly Smith .....	37-31178
Karen Willison .....	24-14840

**ELECTIONS LIAISON DIVISION**

Director, Bradley Wittman .....	37-32540
Secretary, Ruth Lee .....	24-11881
Elections Specialist, Dave Foster .....	33-52795
Analyst, Kristi Dougan.....	37-39710
Elections Field Staff/Help Desk Manager, Susan McRill...	24-12543
Election Specialist, Peter Dishnow .....	(906) 226-2432
Toll Free.....	(800) 366-5885
Analysts:	
Peter Allegrina.....	33-52791
Stacey Carlin.....	24-13837
Tom Luitje.....	24-12541
Sandra Prenger .....	33-55141
Help Desk Analysts:	
Mark Diljak .....	24-12542
Mary Jo Lopez.....	24-12544
Sandra Pasik-Shenkus.....	24-11379

**PROGRAM DEVELOPMENT DIVISION**

Director, Timothy Hanson.....	37-32542
Secretary, Lucinda Sheltroun.....	33-52659
Analyst:	
Nicholas Daum.....	33-51003
Brian Ciloski .....	24-12547
David Tarrant.....	37-32543
Theresa Williams .....	24-12538

**DEPARTMENT SERVICES ADMINISTRATION**

Richard H. Austin Building – Fourth Floor  
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Director, Department Services Administration, Duane Berger.....	37-33939
Management Assistant, Mary Cole.....	33-52332

**BUREAU OF ADMINISTRATIVE SERVICES**

Richard H. Austin Building – Fourth Floor  
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Director, Joseph P. Pavona.....	24-10500
Executive Secretary, Mary Hamilton.....	24-11387
Administrative Assistant, Christine Sanches .....	33-51161
Senior Business Partner, Paul Kelly .....	63-60545
FAX.....	33-53498
Chief Accountant, Gena Hyde.....	37-32483
Executive Secretary, Susan Moore.....	33-53073
Accounting Specialist, Cheri Thompson .....	33-52773

**PURCHASING SERVICES**

FAX (517) 37-31475

Supervisor, Karen E. Phelan .....	37-32571
Buyers:	
Barb Mazner.....	33-52754
Dave Smith.....	33-52756
Procurement Technician, Cindy Keusch.....	24-14326

**GRANTS MANAGEMENT SECTION**

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Manager, Cindy Paradine.....	37-37941
Financial Analyst, JoMarie Long.....	33-52776
Accountant, Juanita Sarles .....	24-14235
Accountant, Gina Feguer .....	24-17592

**BUDGET AND EXPENDITURE SECTION**

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Manager, Denise Simbob .....	37-32722
Financial Analysts:	
Judith McPherson.....	24-14435
Dale Reid.....	24-11927

**EXPENDITURE SERVICES**

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**Expenditure & Travel Voucher Information..... 24-10365**

Manager, Steve Calandro.....	33-52761
Accountant, Zada Schriener .....	24-18352
Accounting Technician, Debra Acosta.....	37-32518
Accounting Assistants:	
MaryLea Benson.....	33-52775
Laura Kwiecien.....	33-52774
Lisa Richter .....	37-32519

**REFUND SERVICES**

Secondary Complex – First Floor  
7064 Crown Drive, Lansing 48918  
FAX (517) 63-60543

**Refund Information..... 63-60540**

Manager, Charlotte Roper .....	63-60541
IRP Refunds, IRP Foreign Transactions, Ann Dixon.....	63-60539
Revenue Refunds:	
Christine Darling.....	63-60537
Linda Magruder.....	63-66058

**REVENUE COLLECTION  
AND MONITORING SECTION**  
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Manager, Steven Bendele .....	32-25292
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**CASHIER SERVICES**  
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**Cashier Area Information ..... 32-21679**

Supervisor, Branch Office Deposit Slip Orders, Jean Richey.....	32-21679
Accounting Assistants:	
Luann Babcock.....	32-26421
Sharon Beers.....	32-21680
Trish Blaskowski.....	32-26416
Sandra Dimond.....	32-26417
Kathryn Ekye-Addai.....	32-26419
Mary Pfeifer.....	32-26420

**REVENUE MANAGEMENT**  
FAX (517) 63-60542

Manager, Michael Bjerne.....	32-21626
Accountants:	
Lien Le.....	32-21974
Anant Singh.....	32-25409
Accounting Technicians:	
Lisa Davidson.....	32-21715
Beverly Day.....	32-21746
Natalie Hetzman.....	63-60535
Kathryn Lintner.....	32-21728

**Accounts Receivable Information ..... 32-26714**  
**Accounts Receivable FAX..... 63-60543**  
**Returned Check Information ..... 32-26710**

Bankruptcies, Marilyn Branham .....	32-26715
Record Lookup Accounts, Kathryn Bitney.....	32-26714
Repayments, Miscellaneous Accounts Receivable, Kevin Lienhart .....	32-26708
Return Check, Diane Hopp.....	32-23962
Uniform Commercial Code, Diana Haring.....	32-26716

**ASSIGNED CLAIMS FACILITY SECTION**  
General Office Building – First Floor  
7150 Harris Drive, Lansing 48918  
FAX (517) 63-66425

TDD (Telecommunications Device for the Deaf) .....	(517) 322-3471
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Manager, Cindy Boss .....	32-25428
Departmental Analysts:	
Rebecca McGeorge .....	32-26298
Cindy Russell .....	32-21157
Administrative Support:	
Betty Worley.....	32-26070
Linda Jones.....	32-21158
Connie Kirby.....	32-21876

**BUREAU OF BUSINESS INTEGRATION**

Richard H. Austin Building – Fourth Floor  
430 W. Allegan Street, Lansing 48918  
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BBI Information.....	33-56550
Director, Rose Jarois .....	33-56576
Executive Secretary, Darlene Graham .....	24-13857
BAM Project:	
Richard Borucki.....	32-25981
P. H. Heubel.....	32-25308
Mike Rudisill.....	32-25981
Jayne Higo.....	24-12988

**PROJECT MANAGEMENT DIVISION**

Director, Shelley Mull.....	37-31828
Specialist, Nicole Fitzpatrick .....	33-51075
Business Partners:	
Liz Coin .....	33-56570
James LeBlanc.....	33-57062
Project Managers:	
Joe Gawle .....	37-31428
Dawn Hengesbach.....	37-39133
Pam Hile.....	33-50384
Jack Lee.....	NA
Linda Lee-Williams.....	33-56568
Kim Metzger.....	33-56573
Judy Schulte.....	33-56574
Nanette Snider .....	NA

**OFFICE OF HUMAN RESOURCES**

Richard H. Austin Building – Fourth Floor  
430 W. Allegan Street, Lansing 48909-8275  
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Director, Patty DeRosia .....	33-57343
Executive Secretary, Debbie Currin .....	33-54846
Workforce Planning, Enrique Perez .....	33-50490
OHR Specialist, Winnie Lawrence .....	33-53051
Training Partner, Rick Fisher .....	33-51046
General Information .....	33-56500
TDD (Telecommunications Device for the Deaf) .....	33-56330

**ORGANIZATIONAL SERVICES SECTION**

Manager, Richard Gilchrist .....	24-11283
Executive Secretary, Susan Dana.....	33-56552
Departmental Analyst, Beckie Ehl.....	37-33745
Technician, Vicki Konz.....	33-50964
Recruitment and Selections Technician, Sara Pearson.....	33-51007
Assistant, Lindy Armstrong .....	33-57287

**DISABILITY MANAGEMENT  
AND EMPLOYEE BENEFITS**

Workforce Planning, Enrique Perez .....	33-50490
Analyst, Laurie Bozung.....	33-52088
Personnel Management Technicians:	
Mary Miller.....	33-53207
Linda Tirrell.....	33-50960

**EMPLOYEE RELATIONS**

Manager, Bari Thomas .....	33-52049
Analyst, Grace Ramirez.....	33-51047
Employee Relations Representative, Julie Lovett .....	33-51441

**OFFICE OF OCCUPANCY SERVICES**

Richard H. Austin Building – Fourth Floor  
430 W. Allegan Street, Lansing 48918  
FAX (517) 33-53200

Director, William Pruzinsky ..... 24-14228 (Cell: 517 204-2181)  
Executive Secretary ..... 24-14227  
Kathleen Conway..... 37-32527  
Betty J. Nixon..... 37-32572

**INVENTORY CONTROL UNIT**

FAX (517) 37-31475

**Inventory Information ..... 33-54793**

Specialist, Debi Dechow ..... 33-52777  
Lead Worker, Diane Hager ..... 37-30383  
Inventory Clerks:  
Rosa Baker..... 24-11926  
Kathleen Cramer ..... 37-32579  
Forms & Supplies, Jodi Mires ..... 33-52755

**OCCUPANCY SERVICES SECTION**

Technician, Amy VanWert ..... 33-56522  
Property Analysts:  
Larry Averill..... 37-32525 (Cell: 517 204-3283)  
Wayne Loebig ..... 24-12667 (Cell: 517 204-3281)  
Andrew Vincent ..... 37-32613 (Cell: 517 204-2923)

**CONSTRUCTION MANAGEMENT UNIT**

735 Hazel Street, Lansing 48912  
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Crew Leader, Roy Huhn ..... (Cell: 517 202-1539)  
Carpenters:  
Tom Hayden ..... (Cell: 517 204-2702)  
Richard Hoag ..... (Cell: 517 243-3322)  
Scott Schwerin..... (Cell: 517 719-2579)

**CARPENTER SHOP**

1301 Sunset Avenue, Lansing 48917  
FAX (517) 33-47468

Carpenters:  
Doug Feldpausch..... 33-47731  
Jeff Ueberroth ..... 33-47731

**WAREHOUSE/MAIL CENTER UNIT**

1301 Sunset Avenue, Lansing 48917  
FAX (517) 33-47468

Department Manager, Hans Hertrich... 33-47244 (Cell: 517 331-3413)  
Mail Center Lead Worker, Terry Burnham ..... 33-47244  
Office Assistants:  
Ronda Heinritz ..... 33-47244  
Kevin Long ..... 33-47244

**LEGAL AND REGULATORY SERVICES ADMINISTRATION**

Richard H. Austin Building – Fourth Floor  
430 W. Allegan St., Lansing 48918  
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Director, Anne Corgan ..... 24-13463  
Management Assistant, Kelly Ciloski..... 24-13463  
Administrative Assistant, Ramona Putnam..... 24-13961  
Administrative Law Examiner, Melissa Malerman ..... 24-13463

**LEGAL POLICY AND PROCEDURES SECTION**

Manager, Ramona Putnam..... 24-13961  
Traffic Safety Specialist, Carol Reagan ..... 24-13567  
Analysts:  
Debra Anchak ..... 33-57293  
Donald Biggs..... 33-56720

**OFFICE OF THE GREAT SEAL**

108 S. Washington Avenue, Lansing 48918  
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Information ..... (888) 767-6424  
Supervisor, Robin Houston ..... 33-53094  
Authentication Clerk, Christine Hanson..... 24-11310  
Records Clerk, Joanie Kollek..... 33-50718  
Notary Public Processing, Yolanda McDonald..... 24-11309

**BUREAU OF INFORMATION SECURITY**

Richard H. Austin Building – Third Floor  
430 W. Allegan St., Lansing 48918  
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Director, Steven Stier..... 24-10792  
Executive Secretary, Vacant ..... 33-50218  
Assistant Information Security Officer, Dodi Smith..... 24-13209  
Assistant Internal Auditor, Swatantra Sud..... 24-13686

**INVESTIGATIONS DIVISION**

Richard H. Austin Building – Third Floor  
430 W. Allegan St., P.O. Box 30708, Lansing 48918  
FAX (517) 37-38766

Investigations Information..... 33-50991  
Director, Dennis Mac Donell ..... 37-38001  
Executive Secretary, Susan Roper..... 37-38001  
Voice Mail..... 37-34624

**LANSING FIELD INVESTIGATION SECTION**

Supervisor, Terry Jorgenson ..... 37-37139  
Senior Analyst, Bill Burton ..... 37-38826  
Agents:  
Denise Barnes ..... 37-38741  
Susan Grimm ..... (989) 345-6592  
Jerry Kunzelman ..... 37-39139  
Erin Leipold ..... 37-39701  
Joel Potter..... (616) 356-0560  
Rick Putney..... 24-10396  
Gilbert Ramirez ..... (989) 345-6568  
Hope Webb ..... 37-38433

**DETROIT INVESTIGATIONS DIVISION OFFICE**

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Director, Dennis Mac Donell ..... (313) 456-0666  
Administrative Support Staff:  
Secretary, Janet Gields..... (313) 456-0661  
Secretary, Celeste McDonald ..... (313) 456-0662

**DETROIT SOUTH FIELD INVESTIGATIONS SECTION**

Cadillac Place  
3046 West Grand Boulevard – Suite 6-400  
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Secretary, Celeste McDonald.....	(313) 456-0662
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Agents:	
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Laura Boyer.....	(313) 456-0683
Karen Lucas.....	(313) 456-0679
Veronica Miller.....	(313) 456-0678
Raymond Robinson.....	(313) 456-0686
Jo Slaughter.....	(313) 456-0677
James Szabados.....	(313) 456-0684
Ann Tear Allen.....	(313) 456-0681
Richard Zavitz.....	(313) 456-0685

**DETROIT NORTH FIELD INVESTIGATIONS SECTION**

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3046 West Grand Boulevard – Suite 6-400  
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Jim Case.....	(313) 456-0674
Craig Doherty.....	(313) 456-0676
Susan Harper.....	(313) 456-0665
Dennis Koss.....	(313) 456-0671
Alfredo Luperico.....	(313) 456-0672
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**INTERNAL SECURITY DIVISION**

Richard H. Austin Building – Third Floor  
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IRP Audit Information .....	24-14690
Director, Steve Madejek.....	24-14690
Executive Secretary, Lori Bedaine.....	24-16829

**BRANCH REVIEW AND RECORD SECURITY SECTION**

Manager, Kevin Kell.....	24-16890
Auditor, Diane Shell.....	33-56667
Analysts:	
Jim Hankey.....	33-56332
Jane Nelson.....	24-11813

**CADILLAC PLACE BUILDING**

3046 West Grand Boulevard – Suite 6-400  
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Auditor, Kerri Wright.....	(313) 456-0664
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**INTERNAL REVIEW SECTION**

Audit Manager, G. Alex Lechler.....	33-56562
Analyst, Sheryl Ferrigan.....	37-30290

**INVESTIGATION SUPPORT SECTION**

Manager, Michelle Shortz Wood.....	37-30047
State Services Assistant, Brian Babcock.....	37-30285
State Services Assistant, Bruce Hoag.....	37-32410
Analyst, Mary Trufant.....	37-38168
Technicians:	
David Faiver.....	37-30877
Vicki Gibbs.....	37-34715
Sheila Witt.....	33-50983
Deborah Wyche (Cadillac Place Building).....	(313) 456-0663

**BUREAU OF REGULATORY SERVICES**

Richard H. Austin Building – Third Floor  
430 W. Allegan St., Lansing 48918

Director, Glorietta Flakes.....	24-18322
Executive Secretary, Jennette Sawyer.....	24-18322
Administrative Assistant, Susan Howell.....	33-52814
Administrative Law Examiners:	
John D. Boyd.....	24-18322
Parcel Bozen.....	24-18322
Thomas R. McCulloch.....	24-18322
FAX.....	(517) 373-7419
Motorcycle Safety Coordinator, Ron Wilson.....	33-56683

**BUSINESS LICENSING AND REGULATION DIVISION**

Richard H. Austin Building – Third Floor  
430 West Allegan Street, Lansing 48918  
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Director, David Lehmann.....	37-39070
Executive Secretary, Maria Torres.....	37-39070
Analyst, Jane Kern.....	37-30388

**LICENSING UNIT**

Information.....	63-66400
Supervisor, Annette Foster.....	24-13332

**COMPLAINT INVESTIGATION UNIT**

Supervisor, Krista Sheroski.....	37-32873
<b>Complaint Information.....</b>	<b>37-37416</b>
<b>Intake FAX.....</b>	<b>(517) 37-37419</b>

**DEALER AND REPAIR RESOURCE SECTION**

Manager, Russell Smith.....	37-30151
Analysts:	
Dianne Fulghum.....	37-38252
Steve McConnell.....	33-52814
Larry Stanisz.....	33-52697
Denise Wier.....	37-39294
James P. Young.....	37-38252
Secretary, Susanne Williams-Parker.....	37-36993

**INFORMATION PROCESSING SECTION**

Manager, Chris Peoples.....	37-38591
Analysts:	
Tonya Clare.....	24-13511
Terry Fish.....	24-16895
Technician, Sherry Barrett.....	24-13127
Records Clerk, Patricia Stover.....	37-39062

**DRIVER ASSESSMENT AND APPEAL DIVISION**

Richard H. Austin Building – Third Floor  
430 W. Allegan St., P.O. Box 30196, Lansing 48918  
FAX (517) 33-52190

Director, Kay Lanier-Jones ..... 33-51084  
Executive Secretary, Sharon Seay ..... 33-53126  
Specialist, Elena Beasley ..... 33-50186  
Analysts:  
Dawn Sonnenberg..... 33-50551  
Mary Rademacher..... 33-50104

**ADMINISTRATIVE SUPPORT SERVICES UNIT**

Supervisor, Linda Hills ..... 33-50033

**LICENSE APPEAL SECTION**

Supervisor, Mark Swayze ..... (248) 569-9665

**Flint Hearing Office**

125 E. Union St., Seventh Floor 48502-2041  
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Hearing Officer, Phil Clover..... (810) 760-2345

**Grand Rapids Office**

One Division St., N.W., Grand Rapids 49503  
FAX (616) 356-0020

Hearing Officers:  
Carol Erickson ..... (616) 356-0551  
John Mayfield..... (616) 356-0550

**Kalamazoo Office**

310 North Rose St. 49007  
FAX (269) 337-3629

Hearing Officer, Jerry Hopkins..... (269) 337-3815

**Lansing Office**

Richard H. Austin Building – First Floor  
430 W. Allegan St., Lansing 48918  
FAX (517) 24-14785

Hearing Officer, Jay Todd ..... (517) 24-12704

**Southfield Office**

North Park Plaza, Suite 905, 17117 W. 9 Mile Rd., 48075  
FAX (248) 569-1341

Technician, Nancy Koziara ..... (248) 569-9665  
Hearing Officers:  
Steve Bandy ..... (248) 569-9665  
Michael Modelski ..... (248) 569-9665  
Mark Swayze..... (248) 569-9665  
Crystal White-Simmons ..... (248) 569-9665

**DRIVER ASSESSMENT OUTSTATE REGION**

Richard H. Austin Building – Third Floor  
430 West Allegan Street, P.O. Box 30196, Lansing 48918  
FAX (517) 33-52189

Manager, Ron Sica ..... 33-51717  
Analyst, Rick Duncan ..... 33-52571

**DRIVER ASSESSMENT METRO REGION**

3046 W. Grand Blvd., Suite L-650, Detroit 48202-6046  
FAX (313) 456-0518

Manager, Philip Robinson ..... (313) 456-0513

**DRIVER ASSESSMENT SUPPORT SECTION**

Richard H. Austin Building – Third Floor  
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Driver Document Review..... 33-57051  
Manager, Kari Ferri ..... 33-51087  
Analyst, John Gregurich..... 33-51094  
Technician, Kay Olson..... 33-52411

**DRIVER PROGRAMS DIVISION**

Richard H. Austin Building – Third Floor  
430 West Allegan Street, Lansing 48918  
FAX (517) 37-30964

Help Desk ..... 24-16850  
Director, Kirk Ferris..... 24-16850  
Executive Secretary, Deborah Harrison..... 24-17670  
Administrative Assistant, Lorraine Finison..... 37-39067  
Department Specialist, Bill Kennedy ..... 24-14889

**DRIVER EDUCATION SECTION**

Manager, Greg Lantzy ..... 37-33677  
Secretary, Jean Stanisz..... 24-19143  
Analysts:  
Karen Fedewa ..... 24-16860  
Therese Joseph..... 24-10276  
Kathi Ransler..... 33-51703  
Jeff Simpson ..... 24-10628

**THIRD PARTY TESTING SECTION**

Manager, Tom Bryant ..... 24-14364  
Analysts:  
Forrest Bouyer ..... 24-16896  
TaRonda Hitchcock..... (313) 937-1617  
Ernest Rawson..... 24-16891  
Khaili Thomas..... (313) 937-1519  
Ray VandenToorn ..... 24-16894  
Kevin Wassom ..... 24-16893

**CUSTOMER SERVICES ADMINISTRATION**

Secondary Complex – Third Floor  
7064 Crowner Drive, Lansing 48918  
FAX (517) 32-25032

Director, Customer Services Administration,  
Michael Wartella..... 32-23448  
Management Assistant, Mary Brandimore ..... 32-23449  
Administrative Assistant, Grace Ueberroth..... 32-23440  
Driver License Specialist, Ron Vrancheff ..... 32-23447

**PROGRAM PROCEDURES SECTION**

Secondary Complex – Third Floor  
7064 Crowner Drive, Lansing 48918  
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Manager, Susan Westerlund..... 32-25195  
Secretary, Carmen Armbrustmacher..... 32-25195  
Vehicle Procedures, Robert Hodges..... 32-25312  
Driver Procedures, Tina Densmore..... 32-25310  
Office Procedures, Dennis Reed..... 32-25311  
Identification Analysts:  
Ardiana Cera ..... (248) 304-0714  
David Handsor ..... 32-21540

**PROGRAM SUPPORT SECTION**

Secondary Complex - Third Floor  
7064 Crouner Drive, Lansing 48918  
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Manager, Doug Egleston ..... 32-23441  
Secretary, Carmen Armbrustmacher ..... 32-25195  
Analysts:  
    Vicki Williams ..... 32-23442  
    Yvonne Young McConnell ..... 32-25460  
Technician, Nancy Schrauben ..... 32-26705

**BUREAU OF BRANCH OFFICE SERVICES**

7064 Crouner Drive – Third Floor  
Lansing 48918  
FAX (517) 63-66393

Director, Bill Strong ..... 63-66050  
Secretary, Jackie Peña-Klanecky ..... 63-66050  
Administrative Assistant, Michael Butcher ..... 63-66339  
State Assistant Administrator, Toni Broughton ..... (248) 356-5205

**CENTRAL ADMINISTRATION SECTION**

FAX (517) 63-66345

Supervisor, Doug Len ..... 63-60207  
Secretary, Diane Cambell ..... 63-64422  
Student Assistant, Robert Adcock ..... (586) 264-2027  
Departmental Specialist, Mary O'Malley ..... 63-66375  
Security Specialist, Deborah Manoleas ..... 63-66053  
Departmental Analyst (Mobile Office), David Dodds ..... 63-65311  
Departmental Analysts:  
    Toni Kissane ..... 63-65319  
    Joe Rodriguez ..... 63-64223

**REGION OFFICES**

REGION 1 – 27165 Cherry Hill, Inkster 48141-1204  
Region Manager, Mary Varner ..... (313) 724-8541  
Departmental Analysts:  
    Pam Butler ..... (313) 724-8541  
    Donna Rodgers ..... (313) 724-8541  
Secretary, Dawn Young ..... (313) 724-8541  
FAX ..... (313) 562-0948

REGION 2 – G-5512 Fenton Road, Flint 48507-4031  
Region Manager, Sue Riopelle ..... (810) 234-3786  
Assistant Region Manager, Dee Campbell ..... (810) 234-3786  
Departmental Analyst, Amy Winn ..... (810) 234-3786  
Word Processing Assistant, Lois Wimberly ..... (810) 234-3786  
FAX ..... (810) 234-3789

REGION 3 – 3472 Plainfield Avenue NE,  
Grand Rapids 49505-2719  
Region Manager, Terrence Wilks ..... (616) 363-3486  
Assistant Region Manager, Jesse Colon ..... (616) 363-3486  
Departmental Analyst, Dawn VanAken ..... (616) 363-3486  
Word Processing Assistant, Vacant ..... (616) 363-3486  
FAX ..... (616) 363-6703

REGION 4 – 34206 Van Dyke, Sterling Heights 48312-4647  
Region Manager, Patti Rogers ..... (586) 264-0840  
Assistant Region Manager ..... (586) 264-0840  
Departmental Analyst, Bobbie Holmes ..... (586) 264-0840  
Secretary, Sherry Thrower ..... (586) 264-0840  
FAX ..... (586) 264-0993

REGION 5 – 206 N. Michigan Ave., Big Rapids, MI 49307  
Region Manager, Gerald Landers ..... (231) 527-1243  
Assistant Region Manager, Tim Geahan ..... (231) 527-1243  
Assistant Region Manager, Dave Latusek ..... (989) 732-5106  
Word Processing Assistant, Jackie Samuels ..... (231) 527-1243  
FAX ..... (231) 527-1258

REGION 6 – 2025 US 41 W, Marquette 49855-4924  
Region Manager, Robert Price ..... (906) 228-7511  
Assistant Region Manager, Dave Leverton ..... (906) 228-8954  
FAX ..... (906) 228-4466

**BUREAU OF DRIVER AND VEHICLE RECORDS**

Secondary Complex – Second Floor  
7064 Crouner Drive, Lansing 48918  
FAX (517) 32-25458

Bureau Administrator, Heidi Weber Reed ..... 32-21528  
Executive Secretary, Sue Brenton ..... 32-21528  
Departmental Specialist, JoAnne Romanek ..... 32-25362

**DOCUMENT SERVICES DIVISION**

Director, Fred Bueter ..... 32-21934  
Deputy Director, Keith Browning ..... 32-21644  
Executive Secretary, Theresa Powers ..... 32-21934  
Departmental Specialist, Maxwell Deh ..... 32-21730  
Departmental Analyst, Michael Frezell ..... 32-25967  
Court Liaisons:  
    Peggy Leece ..... 32-21350  
    Sandy Aguirre ..... 63-60129

**DRIVER RECORDS SECTION**

Secondary Complex - First Floor  
FAX (517) 32-26570

Manager, John Harris ..... 32-21553  
Departmental Analysts:  
    Kari Ferri ..... 63-60962  
    Barbara Gross ..... 32-25398  
    Kristy Jarrad ..... 32-21053  
    William Johnson ..... 32-26267  
Departmental Technician, Susan Sweeney ..... 32-26692  
State Services Assistant, Elaine Gamble ..... 32-25834

**CDL HELP DESK UNIT**

Secondary Complex – First Floor  
FAX (517) 32-26570

Main ..... 32-25555  
Supervisor, Jolynn Corey ..... 63-60848  
Lead Technician, Arlene Randall ..... 32-25393  
Departmental Technicians:  
    Dianna Iiams ..... 63-60555  
    Barbara Malone ..... 63-64031  
    Christopher Olsen ..... 32-21098  
    Douglas Willard ..... 32-25875

**DRIVER UPDATE UNIT**

Secondary Complex – First Floor  
FAX (517) 32-21072

Main ..... 32-26107  
Acting Supervisor, Tonia Council ..... 32-25308

**CONVERSION UNIT**

Secondary Complex – Second Floor  
FAX (517) 32-25227

Supervisor, Nancy Davenport ..... 32-25306

**State**

**ABSTRACT PROCESSING UNIT**

Secondary Complex – First Floor  
FAX (517) 32-26570

Main..... 32-21598  
Supervisor, Marilyn Adams-Parent..... 32-25387

**ACTION PROCESSING UNIT**

Secondary Complex – First Floor  
FAX (517) 32-21767

Main..... 32-26406  
Supervisor, Tonia Council..... 32-26599

**NIGHT OPERATIONS SECTION**

Secondary Complex – Second Floor

Manager, Cheryl McAllister ..... 32-21163  
Department Analyst, Cozetta Matthews..... 32-25246

**NIGHT SUPPORT UNIT**

Supervisor, Betty Argersinger..... 32-26105

**MICROFILM NIGHTS UNIT**

Supervisor, Joseph Kelly ..... 32-25309

**INTERNAL WORK FLOW SECTION**

Secondary Complex – First Floor  
FAX (517) 32-26123

Manager, Patricia Crosby ..... 32-25290  
Departmental Analyst, Jodie Root..... 32-21509

**DOCUMENT PROCESSING UNIT**

Secondary Complex – First Floor  
FAX (517) 32-26123

Supervisor, Sandra Williams..... 32-21481

**DOCUMENT ASSEMBLY**

Supervisor, William Allen ..... 32-25295

**VEHICLE RECORDS SECTION**

Secondary Complex – First Floor  
FAX (517) 32-21973

Manager, Gwen Hoggatt ..... 32-21703  
Departmental Analysts:  
Carl Endres..... 32-21095  
Linda Taylor..... 32-21839

**VEHICLE UPDATE UNIT**

Secondary Complex – First Floor

Supervisor, Michael Rademacher..... 32-25297

**INFORMATION SERVICES DIVISION**

Secondary Complex – Second Floor  
7064 Crowner Dr., Lansing 48918  
FAX (517) 32-25458

Director, Vacant..... 32-23454  
Executive Secretary, Michele Halm ..... 32-23454  
Department Specialist, William McGary ..... 32-23453

**COMMERCIAL SERVICES SECTION**

Secondary Complex – First Floor  
FAX (517) 32-23456

Automobile Theft Prevention Authority (ATPA) ..... 32-21706  
Automobile Theft Prevention Authority (ATPA) FAX ..... 32-25586  
Manager, Daniel Romanek ..... 32-21073  
Departmental Analyst, Arlene Fabry ..... 32-23452  
Departmental Technicians:  
Marcy Gales ..... 32-26281  
Rayne Sherman..... 32-21042  
State Services Assistant, Bobbie Lilly..... 32-21544  
List Sales Inquiry ..... 32-21042  
Data Sales FAX..... 32-23456

**RECORD LOOKUP UNIT**

FAX (517) 32-21662

Supervisor, Betty Chandler..... 32-21618

**MICROFILM LIBRARY UNIT**

FAX (517) 32-25586

Supervisor, Ida Ridgeway..... 32-21468

**DEPARTMENT OF STATE  
INFORMATION CENTER**

Secondary Complex – First Floor  
7064 Crowner Drive, Lansing 48918  
FAX (517) 32-23434

**MAIN ..... 63-60553**

Director, Victoria Dittmer ..... 32-21482  
Executive Secretary, Jill Smith..... 63-60552  
Administrative Assistant, Katrina Jeffreys..... 63-64368  
Department Specialist, James Hagberg ..... 32-26111  
Department Analyst, Ruth Baker ..... 63-60806

**FIELD SUPPORT UNIT**

FAX (517) 32-21968

Supervisor, Sandra Haselhuhn ..... 63-60929  
Lead Technician, Nicolle Johnson-Green ..... 63-60931

**DEPARTMENT OF STATE INFORMATION  
CENTER OPERATIONS**

FAX (517) 63-66320

**General Information (Contact Center) ..... (888) 767-6424**

Manager – Lansing, Elmer (Bud) Diver..... 63-66304  
Detroit..... (313) 456-0312  
Department Analysts:  
Cheri Fickies..... 32-25527  
John Osborn ..... 32-26571

**CUSTOMER CONTACT UNIT – DETROIT**

Cadillac Place – 4<sup>TH</sup> Floor, Suite 350  
3044 W. Grand Blvd., Detroit 48202  
FAX (313) 456-0350

Supervisor, Tonya Shabazz ..... (313) 456-0222

**CUSTOMER CONTACT UNIT – LANSING**

FAX (517) 32-26755

Supervisor, Lona Angel ..... 63-64167  
Supervisor, Diana Bancroft..... 63-64472

**CUSTOMER SOLUTIONS CENTER**

Supervisor, John Kinder ..... 63-64168  
Lead Technician, Joni White ..... 63-60938

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**OFFICE OF CUSTOMER SERVICES**

Secondary Complex – First Floor  
7064 Crowthorne Drive, Lansing 48918  
(517) 32-21447  
FAX (517) 32-23434

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Director, Joe Ross ..... 32-26844  
Executive Secretary, Clarice Vickers..... 32-25772  
Administrative Assistant, Michael Coyer ..... 32-25388  
Department Analyst, Joel Dinda ..... 32-21566

**ENHANCED SERVICES SECTION**

FAX (517) 32-21063

Manager, Michael Fildey..... 32-26268  
Analyst, Carol Ochadleus..... 32-26102

**RENEWAL-BY-MAIL UNIT**

FAX (517) 32-26822

Unit Telephone ..... 32-21271  
Supervisor, Rechele Black..... 32-25375  
Lead Worker, Darlene Rodriguez ..... 32-26504

**DISTRIBUTED SERVICES UNIT**

FAX (517) 32-21063

Unit Telephone ..... 32-26274  
Supervisor, Marilyn Metzmaker ..... 32-25800  
Lead Worker, Anna Flynn ..... 32-26007

**UNIFORM COMMERCIAL CODE SECTION**

FAX (517) 32-25434

Manager, Jeffrey Nickerson..... 32-21495  
Analyst, Sherri DeMarco..... 32-25264

**UNIFORM COMMERCIAL CODE UNIT**

FAX (517) 32-25434

Unit Telephone ..... 32-21144  
Supervisor, Castine Reynolds ..... 32-21492  
Lead Worker, Louella Rivers ..... 32-21147

**DIRECT SERVICES SECTION**

FAX (517) 32-23434

Manager, Kirk Forbes ..... 32-26280  
Analysts:  
    Nina Ryan..... 32-21191  
    Terri Whaley..... 32-26841

**INTERNATIONAL REGISTRATION PLAN UNIT**

FAX (517) 32-21058

Unit Telephone ..... 32-21097  
Supervisor, Diane Guigue..... 32-25289  
Lead Worker, Cheri Hayward ..... 32-25366

**OUT-OF-STATE RESIDENT SERVICES UNIT**

FAX (517) 32-25438

Unit Telephone ..... 32-21473  
Supervisor, Janice Trierweiler ..... 32-25369  
Lead Worker, Linda Gross..... 32-21315