

# State

**Richard H. Austin Building  
Fourth Floor  
430 West Allegan Street, Lansing 48918  
Telephone: (517) 37-32510  
FAX: (517) 37-30727  
Department of State Home Page:  
[www.michigan.gov/sos](http://www.michigan.gov/sos)  
<http://connect.michigan.gov/sos>**

**Secretary of State, RUTH JOHNSON .....37-32510**  
 Management Assistant to Secretary Johnson,  
 Janet Robinson ..... 24-10108  
 Scheduler to Secretary Johnson, Carole Leigh ..... 24-14172  
 Receptionist, Sara Reese ..... 37-32512

**CHIEF OF STAFF OFFICE**

Richard H. Austin Building – Fourth Floor  
 430 W. Allegan St., Lansing 48918  
 FAX (517) 37-30727

Chief of Staff, Mike Senyko ..... 33-52436  
 Management Assistant, Jennette Sawyer ..... 33-52436  
 Senior Advisor, Margaret O'Riley ..... 24-12997  
 Office Director, Renee Thompson ..... 33-52436

**OFFICE OF POLICY INITIATIVES**

Richard H. Austin Building – Fourth Floor  
 430 W. Allegan St., Lansing 48918  
 FAX (517) 24-13442

Director, Chris Hackbarth ..... 37-30203  
 Management Assistant, Becky Buehrer ..... 37-34422  
 Deputy Director, Mike Batterbee ..... 24-18383  
 Analyst, Felicia Owens ..... 37-31378  
 Legislative Liaison, James Fackler ..... 33-56579

**OFFICE OF COMMUNICATIONS**

FAX (517) 37-32999

Director, Gisgje Gendreau ..... 37-32520  
 Management Assistant, Judi Johnston ..... 24-13699  
 Communications Manager, Fred Woodhams ..... 33-52798  
 Technician, Nelson Lawens ..... 37-34958  
 Communication Representatives:  
 Mike Doyle ..... 24-14166  
 Laura A. Lehman ..... 37-30221  
 Julie Pierce ..... 37-37617  
 Communications Specialist, Cathleen Simlar ..... 37-39080

**LEGAL SERVICES ADMINISTRATION**

Richard H. Austin Building – Fourth Floor  
 430 W. Allegan St., Lansing 48918  
 FAX (517) 37-32999

Chief Legal Counsel, Vacant ..... 24-13463  
 Administrative Law Manager, Colleen Tulloch-Brown ..... 24-13463  
 Management Assistant, Vacant ..... 24-13463

**BUREAU OF ELECTIONS**

Richard H. Austin Building – First Floor  
 FAX (517) 24-14785

Director, Christopher Thomas ..... 37-32450  
 Administrative Assistant, Rayan Anastor ..... 37-33429  
 Analyst, Lydia Valles ..... 24-14662

**DISCLOSURE DIVISION**

Director, Evelyn Quiroga ..... 33-52790  
 Secretary, Lucinda Sheltrown ..... 33-52659  
 Analysts:  
 Jane Filipiak ..... 33-52661  
 Crystal Thomas ..... 33-52788  
 Julia Wakley ..... 24-12539  
 Technicians:  
 Amy Bensinger ..... 24-12545  
 Irene Del Rio ..... 37-38612  
 Amanda Fedewa ..... 24-14821  
 Word Processors:  
 Stevie Mitchell ..... 33-52794  
 Beverly Smith ..... 37-31178  
 Karen Willison ..... 24-14840

**ELECTIONS LIAISON DIVISION**

Director, Bradley Wittman ..... 37-32540  
 Secretary, Ruth Lee ..... 24-11881  
 Election Specialist, Dave Foster ..... 33-52795  
 Analyst:  
 Kristi Dougan ..... 37-39710  
 Carol Pierce ..... 24-13434

**ELECTIONS FIELD STAFF/HELP DESK**

Manager, Susan McRill ..... 24-12543  
 Election Specialist, Peter Dishnow ..... (906) 226-2432  
 Toll Free ..... (800) 366-5885  
 Analysts:  
 Peter Allegrina ..... 33-52791  
 Tom Luitje ..... 24-12541  
 Wade Nichols ..... 24-13837  
 Help Desk Analysts:  
 Mark Diljak ..... 24-12542  
 Sandra Pasik-Shenkus ..... 24-11379

**PROGRAM DEVELOPMENT DIVISION**

Director, Timothy Hanson ..... 37-32542  
 Analyst:  
 Nicholas Daum ..... 33-51003  
 Stuart Talsma ..... 24-12547  
 David Tarrant ..... 37-32543  
 Theresa Williams ..... 24-12538

**OFFICE OF THE GREAT SEAL**

108 S. Washington Avenue, Lansing 48918  
 FAX (517) 37-33706

Information ..... (888) 767-6424  
 Supervisor, Robin Houston ..... (888) 767-6424  
 Technician, Michele Martin ..... (888) 767-6424  
 Records Clerk, Joanie Kollek ..... (888) 767-6424

**DEPARTMENT SERVICES ADMINISTRATION**

Richard H. Austin Building – Fourth Floor  
430 W. Allegan St., Lansing 48918  
FAX (517) 24-13442

Director, Rose Jarois ..... 37-33939  
Management Assistant, Jackie Pena-Klanecky..... 33-52332  
Administrative Assistant, Vacant..... 33-51161

**ACQUISITION SERVICES PARTNERS**

FAX (517) 33-53200

Supervisor, Karen E. Phelan..... 37-32571  
Barb Mazner ..... 33-52754  
Dave Smith..... 33-52756

**BUDGET SERVICES DIVISION**

Richard H. Austin Building – Fourth Floor  
FAX (517) 33-53498

Acting Director, Cindy Paradine..... 37-37941

**GRANT SECTION**

Manager, Cindy Paradine ..... 37-37941  
Steve Calandro ..... 24-14235  
Gina Feguer ..... 24-17592  
JoMarie Long..... 33-52776

**BUDGET SECTION**

Judith McPherson..... 24-14435  
Dale Reid..... 24-11927  
Zada Schriener ..... 24-18352

**ACCOUNTING SERVICES DIVISION**

Richard H. Austin Building – Fourth Floor  
FAX (517) 33-53498

Director, Gena Hyde..... 37-32483  
Executive Secretary, Susan Moore..... 33-53073  
Accounting Specialist, Cheri Thompson ..... 33-52773

**EXPENDITURES SECTION**

Secondary Complex – First Floor  
7064 Crowner Drive, Lansing 48918  
FAX (517) 63-60543

Manager, Paul Kelly..... 63-60545

**ASSIGNED CLAIMS UNIT**

General Office Building – Second Floor  
7150 Harris Dr., Dimondale 48821  
FAX (517) 63-66425

**Assigned Claims Information.....32-21875**  
Manager, Cindy Boss ..... 32-25428  
Linda Jones..... 32-21158  
Connie Kirby ..... 32-21876  
Rebecca McGeorge..... 32-26298  
Cindy Russell ..... 32-21157  
Betty Worley..... 32-26070

**EXPENDITURE SERVICES**

FAX (517) 33-53498

**Payment Processing  
& Travel Voucher Information.....63-65480**  
**Refund Information.....63-60540**  
Manager, Charlotte Roper ..... 63-60541  
Debra Acosta..... 63-60538  
MaryLea Benson..... 63-65484

Christine Darling ..... 63-60537  
Ann Dixon ..... 63-60539  
Linda Magruder..... 63-66058  
Anna McGinn, Student..... 63-60536  
Lisa Richter..... 63-65482

**REVENUE COLLECTION  
AND MONITORING SECTION**

Secondary Complex – First Floor  
FAX (517) 63-60542

Manager, Steven Bendele ..... 32-25292

**CASHIER SERVICES**

Secondary Complex – First Floor  
FAX (517) 32-26077

Cashier Area Information..... 32-21679  
Supervisor, Branch Office Deposit Slip Orders,  
Jean Richey..... 32-21679  
Luann Babcock..... 32-26421  
Sandra Dimond..... 32-26417  
Kathryn Ekye-Addai ..... 32-26419  
Ashley Reynolds ..... 32-26416  
Patricia Shepperd ..... 32-26420

**REVENUE MANAGEMENT UNIT**

FAX (517) 63-60542

**Accounts Receivable Information (Bankruptcies,  
Miscellaneous Accounts Receivable, Record Lookup  
Accounts, Repayments, Return Checks (NSF), Uniform  
Commercial Code Information.....32-26710**  
**Accounts Receivable FAX.....63-60543**  
**Revenue Accounting FAX.....63-60542**  
Accountant Manager, Michael Bjorne..... 32-21626  
Jeremy Lange ..... 32-25409  
Accounts Receivable, Kathryn Bitney..... 32-26714  
Marilyn Branham..... 32-26715  
Diana Haring ..... 32-26716  
Diane Hopp..... 32-23962  
Kevin Lienhart ..... 32-26708

Revenue Accounting (Credit Cards, EFT, Branch Over/Short  
Reconciliations)

Lisa Davidson (Credit Cards) ..... 32-21715  
Beverly Day (Credit Cards)..... 32-21746  
Lien Le ..... 32-21974  
Kathryn Lintner (EFT)..... 32-21728

**BUREAU OF BUSINESS INTEGRATION**

Richard H. Austin Building – Fourth Floor  
430 W. Allegan Street, Lansing 48918  
FAX (517) 33-56955

Director, Rose Jarois, (Operations Center)..... 63-60231  
Executive Secretary,  
Darlene Graham, (Operations Center)..... 63-60870  
JoAnna Romanek..... 32-25362  
Jayne Higo..... 24-12988  
Sue Brenton, Operations Center..... 63-60234

**BAM RESOURCE SECTION**

Manager, Richard Borucki..... 32-25981  
P. H. Heubel..... 32-25308  
Mike Rudisill..... 32-25981

---

**OFFICE OF TECHNOLOGY  
PROJECT MANAGEMENT**

**OTPM Information.....33-56550**  
 Director, Shelley Mull ..... 37-31828  
 Executive Secretary, Mary Hamilton ..... 33-56550  
 Joe Gawle ..... 37-31428  
 Nanette Snider ..... 63-60861

**TECHNOLOGY SERVICES SECTION**

Kim Metzger ..... 33-56573  
 Kevin Rosinski ..... 33-57062  
 Liz Vrancheff ..... 33-56570

**TECHNOLOGY SERVICES SECTION**

Manager, Nicole Fitzpatrick ..... 33-51075  
 Pam Hile ..... 33-50384  
 Jack Lee ..... 37-39445  
 Judy Schulte ..... 33-56574  
 Linda Tarver ..... 33-56568

---

**OFFICE OF HUMAN RESOURCES**

Richard H. Austin Building – Fourth Floor  
 430 W. Allegan Street, Lansing 48909-8275  
 PHONE (517) 33-56500 – FAX (517) 33-51300

---

Director, Patty DeRosia ..... 33-57343  
 Executive Secretary, Debbie Currin ..... 33-54846  
 Workforce Planning, Enrique Perez ..... 33-50490  
 OHR Specialist, Winnie Lawrence ..... 33-53051

**EMPLOYEE RELATIONS**

Manager, Christine Hunnicutt ..... 33-51957  
 Employee Relations Assistant, Patti Hayden ..... 33-54391  
 Employee Relations Representative, Sonia Breed ..... 33-51047  
 Employee Relations Representative, Peter Neu ..... 33-51441

**ORGANIZATIONAL SERVICES SECTION**

Manager, Richard Gilchrist ..... 24-11283  
 Human Resources Analyst, Beckie Ehl ..... 37-33745  
 Recruitment and Selections Technician:  
     Sara Pearson ..... 33-51007  
     Vicki Konz ..... 33-50964

**DISABILITY MANAGEMENT  
AND EMPLOYEE BENEFITS**

Analyst, Laurie Bozong ..... 33-52088  
 Technicians:  
     Mary Miller ..... 33-53207  
     Linda Tirrell ..... 33-50960

---

**OFFICE OF OCCUPANCY SERVICES**

Richard H. Austin Building – Fourth Floor  
 430 W. Allegan Street, Lansing 48918  
 FAX (517) 33-53200

---

Director, William Pruzinsky ..... 24-14228  
 Executive Secretary, Mary Hamilton ..... 24-14227

**INVENTORY SERVICES SECTION**

FAX (517) 37-31475

**Inventory Information .....33-54793**  
 Specialist, Debi Dechow ..... 33-52777

Diane Hager ..... 37-30383  
 Cindy Keusch ..... 24-14326  
 Betty J. Nixon ..... 37-32572

**SALEABLE INVENTORY**

Rosa Baker ..... 24-11926  
 Kathleen Cramer ..... 37-32579

**NON-SALEABLE INVENTORY,  
FORMS AND SUPPLIES**

Jodi Mires ..... 33-52755

**OCCUPANCY SERVICES SECTION**

Amy VanWert ..... 33-56522  
 Larry Averill ..... 37-32525  
 Wayne Loebig ..... 24-12667  
 Andrew Vincent ..... 37-32613

**CONSTRUCTION MANAGEMENT UNIT**

1301 Sunset Ave., Lansing 48917  
 FAX (517) 33-48434

Crew Leader, Roy Huhn ..... 33-47728  
 Carpenters:  
     Tom Hayden ..... 33-47728  
     Scott Schwerin ..... 33-47728  
 Laborer, Richard Hoag ..... 33-47728

**CARPENTER SHOP**

FAX (517) 33-47468

Carpenters:  
     Doug Feldpausch ..... 33-47731  
     Jeff Ueberroth ..... 33-47731

**WAREHOUSE/MAIL CENTER UNIT**

1301 Sunset Avenue, Lansing 48917  
 FAX (517) 33-47468

Department Manager, Hans Hertrich ..... 33-47244  
 Mail Center Lead Worker, Terry Burnham ..... 33-47244  
 Office Assistants:  
     Bruce Hare ..... 33-47244  
     Ronda Heinritz ..... 33-47244  
     Kevin Long ..... 33-47244  
     Gary McCormick ..... 33-47244  
     Don Morey ..... 33-47244  
     Denny Warren ..... 33-47244

---

**BUREAU OF INFORMATION SECURITY**

Richard H. Austin Building – Third Floor  
 430 W. Allegan St., Lansing 48918  
 FAX (517) 33-53241

---

Bureau of Information Security Information ..... 24-10792  
 Director, Steven Stier ..... 24-10792  
 Executive Secretary, ..... 33-50218  
 Administrative Assistant, Debra Anchak ..... 24-13209

**REGULATORY MONITORING DIVISION**

Richard H. Austin Building – Third Floor  
 FAX (517) 37-38766

Director, Susan Howell ..... 24-13264  
 Executive Secretary, Kelli Garland ..... 37-32184

**INVESTIGATIONS & INSPECTIONS  
SUPPORT SECTION**

Investigations & Inspections Information..... 37-37416
Supervisor, Lori Bedaine ..... 37-34164
Technicians:
Jackie Carlson..... 24-15845
Sheila Clark ..... 24-13185
David Faiver ..... 37-30877
Vicki Gibbs ..... 37-34715
Pat Kempton ..... 37-30114
Kathy Mundt..... 24-14226
Diane Starkweather..... 37-37416
Sheila Schneider ..... 37-38975
Sheila Witt ..... 33-50983
Deborah Wyche (Cadillac Place Building) ..... (313) 456-0663

**LANSING INSPECTIONS SECTION**

Manager, Terry Jorgenson ..... 37-37139
Agents:
Denise Barnes ..... 37-38741
Susan Grimm ..... (989) 345-6592
Jerry Kunzelman ..... 37-39139
Joel Potter ..... 37-32261
Rick Putney ..... 24-10396
Tami Nedeau ..... (810) 760-2466
Gilbert Ramirez..... (989) 345-6568

**DETROIT INSPECTIONS SECTION**

Cadillac Place Building
FAX: LRSA - One - (313) 456-0670
FAX: LRSA - Two - (313) 456-0680

Manager James Jenkins ..... (313) 456-0668
Vehicle Inspections, Walter Curtis ..... (313) 456-0669
Agents:
Ann Tear Allen ..... (313) 456-0681
Zenoba Bell ..... (313) 456-0682
Laura Boyer ..... (313) 456-0683
Craig Doherty ..... (313) 456-0676
Susan Harper ..... (313) 456-0665
Karen Lucas ..... (313) 456-0679
Gary Merte ..... (313) 456-0673
Veronica Miller ..... (313) 456-0678
Raymond Robinson..... (313) 456-0686
Jo Slaughter ..... (313) 456-0677
James Szabados..... (313) 456-0684
Richard Zavitz ..... (313) 456-0685

**INTERNAL SECURITY DIVISION**

Richard H. Austin Building - Third Floor
430 W. Allegan St., Lansing 48918
FAX (517) 33-53241

IRP Audit Information ..... 24-14690
Director, Steve Madejek ..... 24-14690
Executive Secretary, Sue Roper ..... 24-14690

**BRANCH REVIEW AND  
INFORMATION SECURITY SECTION**

Manager, Kevin Kell ..... 24-16890
Auditors:
Diane Shell ..... 33-56667
Kerri Wright ..... (313) 456-0664

Analysts:
Bill Burton..... 37-38826
Jim Hankey ..... 33-56332
Jane Nelson ..... 24-11813
Mary Trufant ..... 37-38168
State Services Assistant, Bruce Hoag ..... 37-30285

**DOCUMENT FRAUD  
INVESTIGATIONS SECTION**

Cadillac Place Building
FAX: LRSA - One - (313) 456-0670
FAX: LRSA - Two - (313) 456-0680

Manager, Walter Tremonti..... (313) 456-0667
Agents:
Laura Beldin ..... (313) 456-0675
Jim Case ..... (313) 456-0674
Dennis Koss ..... (313) 456-0671

**INTERNAL REGISTRATION PLAN  
AUDIT SECTION**

Audit Manager, G. Alex Lechler ..... 33-56562
Analyst, Sheryl Ferrigan..... 37-30290

**BUREAU OF REGULATORY SERVICES**

Richard H. Austin Building - Third Floor
430 W. Allegan St., Lansing 48918

Director, Glorietta Flakes ..... 24-18322
Executive Secretary, Jennette Sawyer..... 24-18322
Administrative Assistant, Keitha Cameron..... 24-18322
Administrative Law Examiners:
Darcel Bozen..... 24-18322
Thomas R. McCulloch ..... 24-18322
FAX ..... (517) 37-37419
Motorcycle Safety Coordinator, Ron Wilson ..... 33-56683

**BUSINESS LICENSING  
AND REGULATION DIVISION**

Richard H. Austin Building - Third Floor
FAX (517) 33-52810

Director, David Lehmann ..... 37-39070
Executive Secretary, Maria Torres..... 37-39070
Analyst, Jane Kern ..... 37-30388

**INFORMATION PROCESSING SECTION**

Manager, Chris Peoples ..... 37-38591
Analyst, Tonya Clare..... 24-13511
Records Clerk, Patricia Stover..... 37-39062

**LICENSING UNIT**

Information ..... (888) 767-6424
Supervisor, Annette Foster ..... 24-13332
Suki Bur ..... 33-52687
Carole Gale ..... 37-39072
Cindy Miller ..... 33-52685
Kathy Moore ..... 24-14345
Matthew Rockhold..... 37-39060
Margo Simmons..... 33-52806

**DEALER AND REPAIR RESOURCE SECTION**

Manager, Russell Smith..... 37-30151

**State**

Analysts:

Dianne Fulghum ..... 24-13260  
 Steve McConnell..... 33-52814  
 Denise Quick..... 37-39294  
 James P. Young ..... 37-39073  
 Secretary, Susanne Williams-Parker ..... 37-36993

**DRIVER ASSESSMENT AND APPEAL DIVISION**

Richard H. Austin Building – Third Floor  
 430 W. Allegan St., P.O. Box 30196, Lansing 48918  
 FAX (517) 33-52190

Director, Kay Lanier-Jones ..... 33-53126  
 Executive Secretary, Shannon Lindsay..... 33-53126  
 Administrative Assistant, Katherine Tucker ..... 37-37194  
 Specialist, Elena Beasley ..... 33-50186

**ASSESSMENT AND APPEAL SUPPORT SECTION**

Secretary, Christine Hanson..... 37-35867  
 Analysts:  
 Rick Duncan..... 33-52571  
 John Gregurich..... 33-51094  
 Mary Rademacher..... 33-50104  
 Sharon Seay..... 33-51087

**ADMINISTRATIVE SERVICES UNIT**

Supervisor, Linda Hills..... 33-50033  
**Driver Appeals Information.....33-51442**  
**Driver Assessment Information .....33-57051**  
 Candy Glaister (Lead Worker)..... 33-51090  
 Cherry Lawson (Lead Worker)..... 33-51081  
 Paivi Beverly ..... 33-56715  
 Marianne Brooks..... 33-51078  
 Mary Bryner ..... 33-51091  
 Kristara Holmes ..... 33-51088  
 Nancy Koziara..... (734) 425-0166  
 Eva Mazuca..... 33-56564  
 Bernard Moore..... 33-51086  
 Kay Olson..... 33-52411  
 Michelle Rademacher ..... 33-51079

**LICENSE APPEAL SECTION**

Supervisor, Mark Swayze ..... (734) 425-0166

**DRIVER ASSESSMENT OUTSTATE REGION**

Richard H. Austin Building – Third Floor  
 430 West Allegan Street, P.O. Box 30196, Lansing 48918  
 FAX (517) 33-52189

Manager, Ron Sica ..... 33-51717

**DRIVER ASSESSMENT METRO REGION**

3046 W. Grand Blvd., Suite L-650, Detroit 48202-6046  
 FAX: (313) 456-0518

Manager, Philip Robinson..... (313) 456-0513

**DRIVER PROGRAMS DIVISION**

Richard H. Austin Building – Third Floor  
 430 West Allegan Street, Lansing 48918  
 FAX (517) 37-30964

Help Desk ..... 24-16850  
 Director, Kirk Ferris..... 24-16850  
 Executive Secretary, Deborah Harrison..... 24-17670  
 Administrative Assistant, Lorraine Finison..... 37-39067

**DRIVER EDUCATION SECTION**

Manager, Greg Lantzy ..... 37-33677  
 Secretary, Jean Stanisz ..... 24-19143  
 Analysts:  
 Karen Fedewa ..... 24-16860  
 Therese Joseph..... 24-10276  
 Kathi Ransier..... 33-51703  
 Jeff Simpson ..... 24-10628

**THIRD PARTY TESTING SECTION**

Manager, Tom Bryant ..... 24-14364  
 Analysts:  
 TaRonda Hitchcock..... (313) 937-1617  
 Ernest Rawson..... 24-16891  
 Khaili Thomas..... (313) 937-1519  
 Ray VandenToorn..... 24-16894  
 Kevin Wassom..... 24-16893  
 Technician, Steve Preston..... 24-16896

**CUSTOMER SERVICES ADMINISTRATION**

Secondary Complex – Third Floor  
 7064 Crown Drive, Lansing 48918  
 (517) 32-23448  
 FAX: (517) 32-25032

Director, Michael Wartella..... 32-23448  
 Administrative Assistant, Vacant..... 32-23448  
 Management Assistant, Mary Brandimore ..... 32-23448

**BUREAU OF BRANCH OFFICE SERVICES**

7064 Crown Drive – Third Floor  
 (517) 63-66050  
 FAX: (517) 63-66393

Director, Bill Strong..... 63-66050  
 Administrative Assistant, Christina Schaefer..... 63-66050  
 Secretary, Vacant..... 63-66050  
 Student Assistant, Vacant ..... 63-60102

**BRANCH SUPPORT SERVICES DIVISION**

(517) 63-66050  
 FAX: (517) 63-66393

Director, Doug Len..... 63-60207  
 Departmental Specialist, Mary O'Malley..... 63-66375  
 Department Technician, Ellen Williams ..... 63-65521  
 Security Specialist, Deborah Manoleas..... (586) 264-7024  
 Departmental Analyst, Joe Rodriguez ..... 63-64223

**SPECIAL SERVICES SECTION**

(517) 63-66050  
 FAX: (517) 63-66393

Manager, Lona Angel..... 63-64422  
 Mobile Office Manager, Robert T. Gatt ..... (517) 243-3077

**OUT-OF-STATE RESIDENT SERVICES UNIT**

(517) 32-21473  
 FAX: (517) 32-25438

Unit Telephone ..... 32-21473  
 Supervisor, Sarah Young ..... 32-25369  
 Lead Worker, Linda Gross..... 32-21315

**REGION OFFICES**

**REGION 1**

26603 Michigan Avenue, Inkster 48141-2329  
(313) 724-8541

Region Manager, Mary Varner ..... (313) 724-8541  
Assistant Region Manager, Bill McGary ..... (313) 724-8541  
Departmental Analyst, Donna Rodgers ..... (313) 724-8541  
Secretary, Dawn Young ..... (313) 724-8541  
FAX ..... (313) 562-0948

**REGION 2**

34206 Van Dyke Avenue, Sterling Heights 48312-4647  
(586) 264-2027

Region Manager, Amy Winn-Van Hoeck ..... (586) 264-2027  
Assistant Region Manager, Sherri Jordon ..... (586) 264-2027  
Departmental Analyst, Jennifer Mazzola ..... (586) 264-2027  
Word Processing Assistant, Lois Wimberly ..... (586) 264-2027  
FAX ..... (586) 264-0993

**REGION 3**

3472 Plainfield Avenue NE, Grand Rapids 49525  
(616) 363-3486

Region Manager, Terrence Wilks ..... (616) 363-3486  
Assistant Region Manager, Timothy Geahan ..... (616) 363-3486  
Departmental Analyst, Vacant ..... (616) 363-3486  
Word Processing Assistant, Alicia Bracey ..... (616) 363-3486  
FAX ..... (616) 363-6703

**REGION 4**

206 N. Michigan Ave., Big Rapids, MI 49307  
(231) 527-1243

Region Manager, Gerald Landers ..... (231) 527-1243  
Assistant Region Manager, Dave Latusek ..... (989) 732-5106  
Departmental Analyst, Tamera Rodriguez ..... (231) 527-1243  
Word Processing Assistant, Jackie Samuels ..... (231) 527-1243  
FAX ..... (231) 527-1258

**REGION 5**

2025 US 41 W, Marquette 49855  
(906) 228-8954

Region Manager, Dave Leverton ..... (906) 228-8954  
Assistant Region Manager, Marlene Hanel ..... (906) 228-7511  
Student, Britta Scheider ..... (906) 228-8954  
FAX ..... (906) 228-4466

**DRIVER AND VEHICLE RECORDS DIVISION**

Secondary Complex – Second Floor  
7064 Crouner Drive, Lansing 48918  
(517) 32-21934  
FAX: (517) 32-25458

Director, Fred Bueter ..... 32-21934  
Deputy Director, Keith Browning ..... 32-21644  
Executive Secretary, Theresa Powers ..... 32-21934  
Departmental Specialist, Maxwell Deh ..... 32-21730  
Court Liaisons:  
Lee Ann Gaspar ..... (810) 629-3628  
David Handsor ..... 63-60129

**DRIVER RECORDS SECTION**

Secondary Complex – First Floor  
FAX: (517) 32-26570

Manager, John Harris ..... 32-21553  
Departmental Analysts:  
Kari Ferri ..... 63-60962  
Barbara Gross ..... 32-25398  
Kristy Jarrad ..... 32-21053  
William Johnson ..... 32-26267  
Technician, Barbara Crissey ..... 32-26692  
Technician, Jennifer Elliot ..... 32-25834

**CDL HELP DESK UNIT**

Secondary Complex – Second Floor  
(517) 32-25555  
FAX: (517) 32-26570

Main ..... 32-25555  
Supervisor, Jolynn Peck ..... 63-60848  
Lead Technician, Arlene Randall ..... 32-25393  
Technicians:  
Amy Bartlett ..... 63-64031  
Christopher Olsen ..... 32-21098  
Douglas Willard ..... 32-25875

**CONVERSION UNIT**

Secondary Complex – Second Floor  
FAX: (517) 32-25227

Supervisor, Nancy Davenport ..... 32-25306

**ABSTRACT PROCESSING UNIT**

Secondary Complex – First Floor  
(517) 32-21598  
FAX: (517) 32-26570

Main ..... 32-21598  
Supervisor, Marilyn Adams-Parent ..... 32-25387

**ACTION PROCESSING UNIT**

Secondary Complex – First Floor  
(517) 32-26406  
FAX: (517) 32-21767

Main ..... 32-26406  
Supervisor, Tonia Council ..... 32-26599

**INTERNAL WORK FLOW SECTION**

Secondary Complex – First Floor  
FAX: (517) 32-26123

Manager, Patricia Crosby ..... 32-25290  
Analysts:  
Dawn Dodds ..... 32-21095  
Abby Morley ..... 63-60526

**DOCUMENT PROCESSING UNIT**

Secondary Complex – First Floor  
FAX: (517) 32-26123

Supervisor, William Allen ..... 32-25295

**OPERATIONS SUPPORT UNIT**

Secondary Complex – First Floor

Supervisor, John Lorencen ..... 32-26105

**VEHICLE UPDATE UNIT**

Secondary Complex – First Floor

Supervisor, Trina Pline ..... 32-25297  
Technician, Terrisa Bradley ..... 63-65234

**State**

**MIEFS SECTION**

Secondary Complex – Second Floor  
(517) 63-60571  
FAX: (517) 32-25458

MiEFS Help Desk ..... 63-60571  
Manager, Cheryl McAllister..... 32-21163  
Analysts:  
Cozetta Matthews..... 32-25246  
Jodie Root..... 32-21509

---

**OFFICE OF CUSTOMER SERVICES**

Secondary Complex - First Floor  
(517) 32-21447  
FAX: (517) 32-23434

---

Director, Michael Butcher..... 32-21447  
Executive Secretary, Michele Halm ..... 32-23455  
Administrative Assistant, Michael Coyer ..... 32-25388  
Analysts:  
Vacant..... 32-26102  
Vacant.....

**DEPARTMENT OF STATE INFORMATION  
CENTER OPERATIONS**

Secondary Complex - First Floor  
(517) 32-21477  
FAX: (517) 32-23434

General Information (Contact Center)..... (888) 767-6424  
Manager, Elmer (Bud) Diver ..... 63-66304  
Analysts:  
Ruth Baker ..... 63-60806  
Arlene Rothwell ..... 32-23452  
Terri Whaley..... 32-26841

**CUSTOMER CONTACT UNIT – DETROIT**

Cadillac Place – 4th Floor Suite 350  
FAX: (313) 456-0358

Supervisor, Tonya Shabazz ..... (313) 456-0222  
Technician, Jacqueline Brown..... (313) 456-1165

**CUSTOMER CONTACT UNIT – LANSING**

FAX: (517) 32-26755

Supervisor, Lona Angel..... 63-64167  
Technician, Gerald Potter..... 63-60921

**SPECIAL ASSISTANCE UNIT**

FAX: (517) 63-66320

Supervisor, Joni White..... 63-60938  
Lead Technician, Ronda Andrews ..... 63-60948

**FIELD SUPPORT UNIT**

FAX: (517) 32-21968

Supervisor, John Osborn..... 63-60930  
Lead Technician, Cynthia Alexander..... 63-60928

**COMMERCIAL SERVICES**

Secondary Complex – First Floor  
FAX: (517) 32-23456

Manager, Dan Romanek..... 32-21073  
Technician, Marcy Gales ..... 32-26281  
List Sales Inquiry..... 32-23422

**RECORD LOOKUP UNIT**

FAX: (517) 32-21662

Unit Telephone..... 32-21624

**MICROFILM LIBRARY UNIT**

FAX: (517) 32-25586

Supervisor, Ida Ridgeway..... 32-21468  
Automobile Theft Prevention Authority (ATPA)..... 32-21706  
Automobile Theft Prevention Authority (ATPA) FAX..... 32-25586

**ENHANCED SERVICES SECTION**

(517) 32-21271  
FAX: (517) 32-26822

Manager, Michael Fildey..... 32-26268

**RENEWAL-BY-MAIL UNIT**

FAX: (517) 32-26822

Unit Telephone..... 32-21271  
Supervisor, Michael Fildey..... 32-26268  
Lead Worker, Darlene Rodriguez ..... 32-26504

**DIRECT SERVICES SECTION**

FAX: (517) 32-23434

Manager, Dawn Wilson..... 32-26280  
Analyst, Sherri DeMarco..... 32-25264

**UNIFORM COMMERCIAL CODE UNIT**

(517) 32-21144  
FAX: (517) 32-25434

Unit Telephone..... 32-21144  
Supervisor, Diane Campbell ..... 32-21492  
Lead Worker, Louella Rivers ..... 32-21147

**INTERNATIONAL REGISTRATION PLAN UNIT**

(517) 32-21097  
FAX: (517) 32-21058

Unit Telephone..... 32-21097  
Supervisor, Diane Guigue..... 32-25289  
Technician, Vacant..... 32-25366

---

**OFFICE OF PROGRAM SUPPORT  
AND DEVELOPMENT**

Secondary Complex – Third Floor  
FAX: (517) 32-25032

---

Director, Grace Ueberroth ..... 32-25195  
Secretary, Carmen Armbrustmacher..... 32-25195

**PROGRAM PROCEDURES SECTION**

Secondary Complex – Third Floor  
FAX: (517) 32-25032

Manager, Vacant ..... 32-25195  
Vehicle Procedures, Robert Hodges..... 32-25312  
Driver Procedures, John Strodbeck ..... 32-21540  
Office Procedures, Rayne Sherman..... 32-25311  
Identification Analysts:  
Ardiana Cera ..... (734) 207-7856  
Tina Densmore ..... 32-25310

**PROGRAM SUPPORT SECTION**

Secondary Complex – Third Floor  
FAX: (517) 32-25032

Manager, Vacant .....	32-25195
Driver License Specialist, Judy Schulte .....	63-66008
BOS/BAM Specialist, Vicki Williams .....	63-60887
Inventory/Forms Analyst, Courtney Grafuis.....	32-23442
SST Analyst: Yvonne Young.....	32-25460