

## FACT SHEET

The Detroit Medical Center (DMC) operates nine hospitals and institutes, including Children's Hospital of Michigan, Detroit Receiving Hospital, Harper University Hospital, Huron Valley Sinai Hospital, Hutzel Women's Hospital, Kresge Eye Institute, Rehabilitation Institute of Michigan, Sinai Grace Hospital and DMC Surgery Hospital.

DMC's record of service has provided medical excellence throughout the history of the Metropolitan Detroit area. From the founding of Children's Hospital in 1886, to the creation of the first mechanical heart at Harper Hospital 50 years ago, to our compassion for the underserved, our legacy of caring is unmatched.

Our medical experts are nationally recognized and each year, hundreds of DMC doctors are included in the list of America's Best Doctors™. A reputation for excellence draws patients to world-class programs in oncology, organ transplant, cardiology, women's services, neurosciences, stroke treatment, optometry, orthopaedics, pediatrics and rehabilitation.

We are the leading academically integrated system in metropolitan Detroit and the largest health care provider in southeast Michigan. DMC has more than 1,800 licensed beds and 3,000 affiliated physicians.

The DMC continues to meet the health care needs of a growing community, offering the best in medical research and development, advanced technology and optimum clinical services.

**DMC Children's Hospital of Michigan**, with more than 33 clinical specialties, is an international leader in pediatric and adolescent medicine. Experts in pediatric critical care, rehabilitation, neonatal and perinatal medicine provide care for thousands of children every year. Children's ranked among the nation's top 30 hospitals in *U.S. News & World Report's* 2008 edition of America's Best Children's Hospitals in Cancer, Neurology and Neurosurgery. Children's is also a 2008 Leapfrog Top Hospital and has been designated with Magnet Hospital status for nursing and overall excellence.

**DMC Detroit Receiving Hospital** is Michigan's first Level 1 Trauma Center. Receiving's emergency department treats more than 85,000 patients annually, and trains nearly 60% of Michigan's emergency physicians. It is the state's largest burn center and Metro Detroit's first certified primary stroke center. Recognized as a Top Hospital by the Leapfrog Group.

**DMC Harper University Hospital** has distinguished itself in surgical medicine and is known for its clinical expertise, innovative research and advanced education. In 2008, *U.S. News & World Report* ranked Harper as one of the top 30 hospitals in Neurology and Neurosurgery. A Leapfrog Group Top Hospital, Harper is home to the revolutionary Cardio Team One, the new standard of excellence in heart care.

**DMC Huron Valley-Sinai Hospital**, in Oakland County, has earned recognition as one of the area's and the nation's top hospitals for patient satisfaction. This hospital features the Harris Birthing Center with all private birthing suites, a regional specialty center, the Charach Cancer Center, (a part of the Barbara Ann Karmanos Cancer Center), the Krieger Center for Senior Adults, state-of-the-art surgical suites, cardiac services, and comprehensive inpatient and outpatient diagnostic care.

**DMC Hutzel Women's Hospital** is nationally recognized for cutting-edge research in high-risk obstetrics, gynecology, and more. Home to the National Institutes of Health (NIH) Perinatology Research Branch (PRB), Hutzel is recognized as a leader in women's health by physicians and researchers across the country.

**DMC Kresge Eye Institute** is known internationally for its contributions to ophthalmology. Kresge's clinical specialties include glaucoma, cataract surgery, cornea transplantation, retinal, vitreal and macular diseases, and more. KEI houses the Ligon Research Center of Vision, studying artificial vision and all areas of vision research.

**DMC Rehabilitation Institute of Michigan** is one of the nation's largest hospitals specializing in rehabilitation medicine and research. The Institute is home to many innovative programs, including the Center for Spinal Cord Injury Recovery.

**DMC Sinai-Grace Hospital** is DMC's largest hospital. As a full-service community hospital located in northwest Detroit, Sinai-Grace offers a comprehensive heart center, cancer care, gerontology, emergency medicine, and obstetrics/gynecology. Advances in care and technology helped place Sinai-Grace on *U.S. News & World Report's* 2008 rankings among the best hospitals in the nation for Neurology and Neurosurgery.

**DMC Surgery Hospital** in Madison Heights is the first regional hospital focused on orthopaedics. It is staffed by the top surgeons and sports medicine doctors in southeast Michigan and is also a major surgical site for Children's Hospital of Michigan.

**In Partnership:** The Barbara Ann Karmanos Cancer Center provides patients throughout Michigan and beyond with comprehensive cancer care certified by the National Cancer Institute (NCI) and backed by state-of-the-science cancer research.



# The Specialty Hospitals of the DMC.

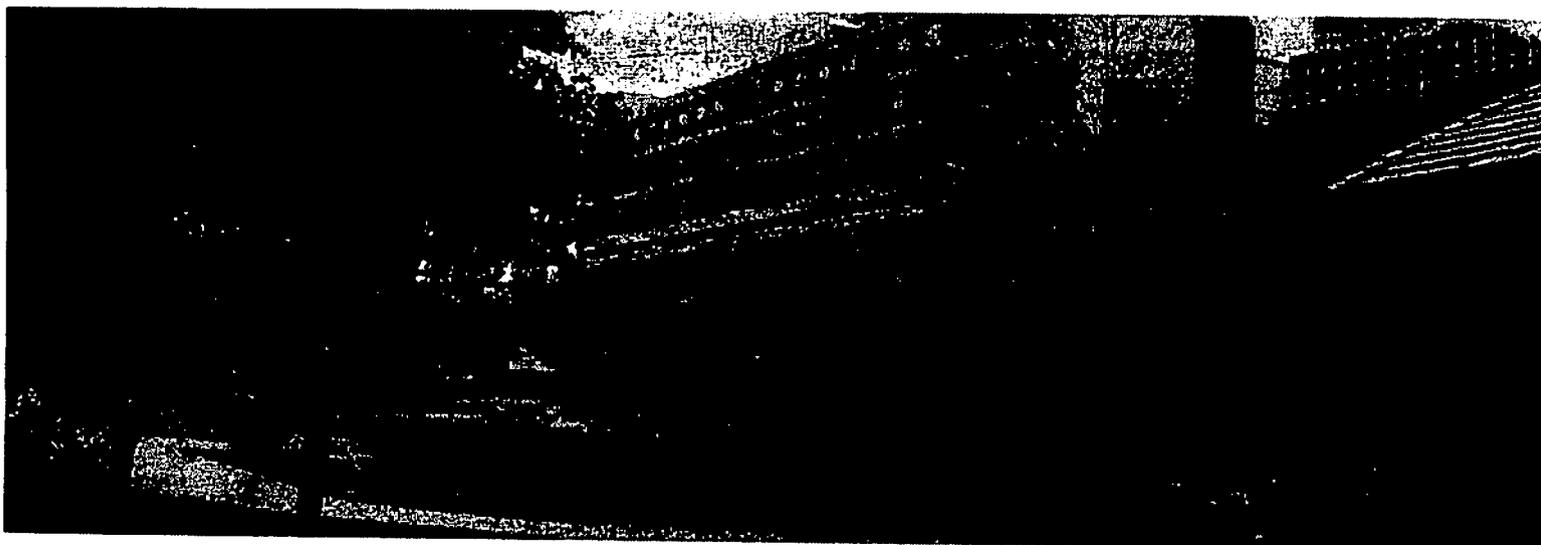
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## Awards & Achievements

Detroit Medical Center has received dozens of awards and recognition, for everything from our industry-leading **Electronic Medical Record** to our compliance with ISO standards for operations and environmental commitment. **We're extremely proud of all the effort our exceptional doctors, nurses and employees have poured into making our DMC hospitals the leaders in patient care, safety and service.** To learn more, click a button below, and thank you for choosing the DMC.

**RECOGNITION FOR  
Overall Excellence**

**RECOGNITION FOR  
Safety & Quality**

**RECOGNITION FOR  
Doctors & Nurses**

**RECOGNITION FOR  
Electronic Medical Records/IT**

**RECOGNITION FOR  
Staffing & HR**

**RECOGNITION FOR  
Operational Excellence**

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## DMC Overall Excellence

### U.S. News & World Report "America's Best Hospitals"

Two new awards give DMC a total of three hospitals ranked among the nation's best in multiple specialties. DMC now has three hospitals that rank among the nation's best. DMC Harper University Hospital and DMC Sinai-Grace Hospital have been recognized as tops in three medical specialties (cardiac, gastrointestinal and neurology), according to the 2009 "America's Best Hospitals" survey conducted by *U.S. News & World Report*. This recognition follows the announcement last month that DMC Children's Hospital of Michigan received top national honors from the publication.

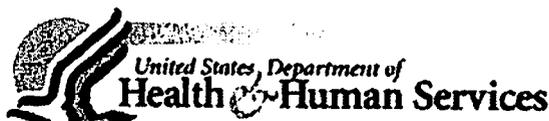


This year, Harper made its first appearance on the heart and heart surgery list, following the introduction last year of Cardio Team One. For the third consecutive year, Harper also ranked as a top 50 hospital in neurology & neurosurgery.

Sinai-Grace moved up three spots from #40 in 2008 to #37 this year in neurology & neurosurgery, and made its third consecutive appearance as a top 50 hospital for the treatment of gastrointestinal disorders.

### U.S. Health and Human Services Survey

DMC has two hospitals ranked in the top one percent in heart failure outcomes in the U.S. DMC Harper University Hospital and DMC Sinai-Grace Hospital ranked above the national average in a survey compiled by the Centers for Medicare and Medicaid Services (CMS) and the Federal Department of Health and Human



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Services. The list included data from 4,807 hospitals across the United States. Of those hospitals, only 38 were ranked above the national average. The results are meant to assist the public in assessing how well their area hospitals care for patients with specific types of medical conditions including heart failure and heart attacks. DMC is the only health system in the state with two hospitals ranked at this level.



**Parents Magazine – Best Children's Hospitals**

Parents magazine announced the results of its 10 Best Children's Hospitals survey to identify the top children's hospitals in the country. DMC Children's Hospital of Michigan ranked 25 out of 100 hospitals surveyed and is listed as a runner-up, online at parents.com. The results of the extensive survey will appear in the February 2009 issue of Parents magazine on newsstands nationwide January 13, 2009.

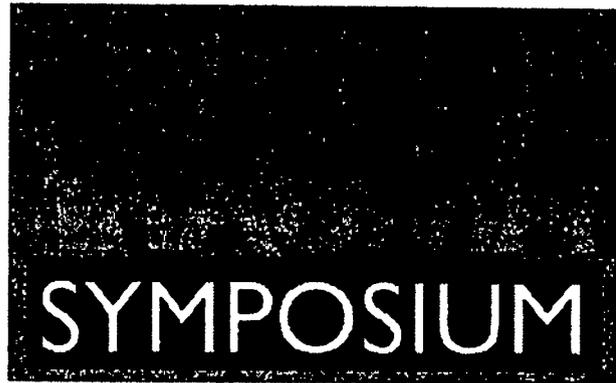
**National Sports Affiliation**

The DMC is the official Healthcare Services Provider for three of the four national sports teams in the state: the Detroit Tigers, the Detroit Red Wings and the Detroit Pistons.



**Top Level Trauma Care**

Three of the four top-level trauma centers in Wayne County are DMC hospitals: DMC Detroit Receiving Hospital (Level I), DMC Children's Hospital of Michigan (Level I – Pediatrics) and DMC Sinai-Grace Hospital (Level II). Receiving is also home to the annual Detroit Trauma Symposium.



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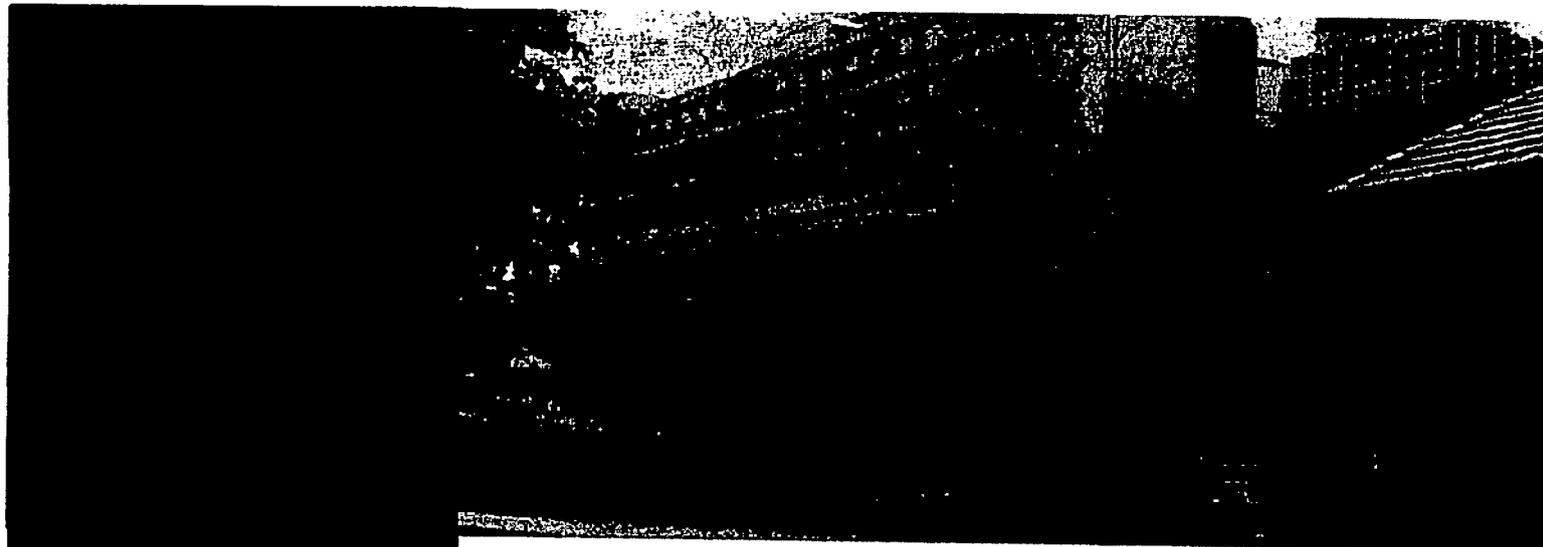
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DMC has a great team of doctors and every year, many of them are ranked as tops in their specialties by local and national medical industry surveys, including, Best Doctors, Inc. and HOUR Detroit Magazine Top Docs . We are proud of all our physicians and especially honor those whose outstanding contributions to the medical field are recognized nationwide.

## HOUR DETROIT MAGAZINE'S TOP DOCS +



**American Nurses Credentialing Center (ANCC) MAGNET Recognition**  
DMC Children's Hospital of Michigan, DMC Detroit Receiving Hospital and DMC Huron Valley-Sinai Hospital have received American Nurses Credentialing Center (ANCC) MAGNET Recognition designated for nursing excellence - recognized as one of the highest distinctions a hospital can receive. DMC Children's Hospital is the only Children's Hospital in Michigan and DMC Detroit Receiving is the only adult specialty hospital in Detroit with this award.

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## DMC Safety & Quality

### 2009 Leapfrog "Top Hospitals" for Safety & Quality

Detroit Medical Center again joins a select group of hospitals designated as a Top Hospital for quality and safety practices in the 2009 "Leapfrog Top Hospitals" (DMC Detroit Receiving Hospital and DMC Harper University Hospital). The Leapfrog rankings are based on a survey conducted at 1,206 hospitals across the country and are considered the most complete and current assessment of hospital quality and safety available. This is the third consecutive year that Harper and the second consecutive year that Detroit Receiving were selected as Leapfrog Top Hospitals based on their quality and safety scores.



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### Joint Commission on Accreditation of Healthcare Organizations (JCAHO)

Joint Commission evaluates the quality and safety of care for more than 15,000 health care organizations. To maintain and earn accreditation, DMC must have an extensive on-site review by a team of Joint Commission health care professionals, at least once every three years. The purpose of the review is to evaluate the organization's performance in areas that affect patient care. Accreditation may then be awarded based on how well the organizations met Joint Commission standards. All DMC hospitals surveyed in 2008 have successfully received full accreditation. To learn more about how to use JCAHO accreditation information to select the best healthcare provider for you or your family, go to [www.jcaho.org](http://www.jcaho.org).



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### HealthGrades Clinical Quality Ratings

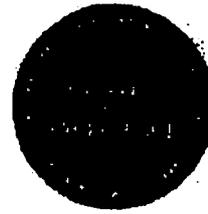


Two DMC hospitals – DMC Huron Valley-Sinai and DMC Sinai-Grace – are ranked among the top five percent in the nation for clinical quality by the health-care rating organization HealthGrades. Only 270 hospitals across the U.S. earned the 2009 Distinguished Hospital Award for Clinical Excellence. The winning hospitals collectively had a 27 percent lower risk-adjusted mortality rate and an eight percent lower risk-adjusted inpatient complication rate for Medicare patients. If all hospitals met the performance of these DMC hospitals, 152,666 lives would have been saved between 2005 and 2007.

Huron Valley-Sinai received the Distinguished Hospital for Clinical Excellence Award (2008) and three other DMC hospitals – DMC Harper University Hospital, DMC Detroit Receiving Hospital and Sinai-Grace received HealthGrades' Stroke Care Excellence Award for 2007. Also recognized were Harper for Gastrointestinal Care and Pulmonary Care and Sinai-Grace for Critical Care.

**Bariatric Center of Excellence**

Harper University Hospital has received full approval from the Surgical Review Corporation (SRC) and the American Society for Bariatric Surgery (ASBS) as a Bariatric Center of Excellence. This accreditation recognizes that Harper's bariatric program meets the patient care standards as set forth by the SRC and ASBS.



**Center of Excellence**  
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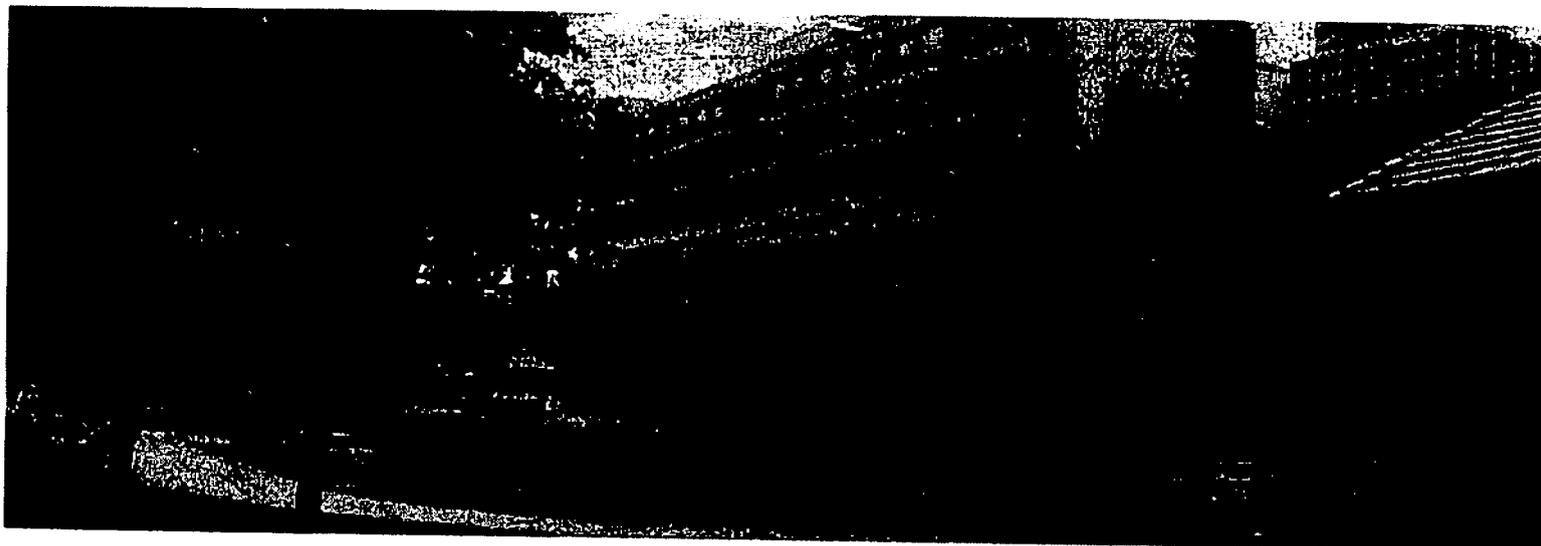
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## DMC EMR and IT Awards

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### 2009 Most Wired Hospital

For the third consecutive year, Detroit Medical Center has been named to the nation's MOST WIRED list, according to the results of the 2009 Most Wired Survey and Benchmarking Study released in the July issue of *Hospitals & Health Networks* magazine which has named the 100 Most Wired hospitals and health systems since 1999.



The Most Wired Survey is conducted annually by *Hospitals & Health Networks* magazine, which uses the results to name the 100 Most Wired hospitals and health systems. It focuses on how the nation's hospitals use information technologies for quality, customer service, public health and safety, business processes and workforce issues.

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### Healthcare Informatics - DMC beats Johns Hopkins as national leader in EMR innovations

Healthcare Informatics has named DMC as their top 2009 Innovator Award recipient. DMC beat out Johns Hopkins for the most important electronic healthcare innovation in America. DMC was chosen for its "Neonatal Barcode Scanning" project. This



national breakthrough will eventually prevent medication errors such as those that almost took the lives of actor Dennis Quaid's infant twins. Being selected as an "HCI Innovator Awards Top 10

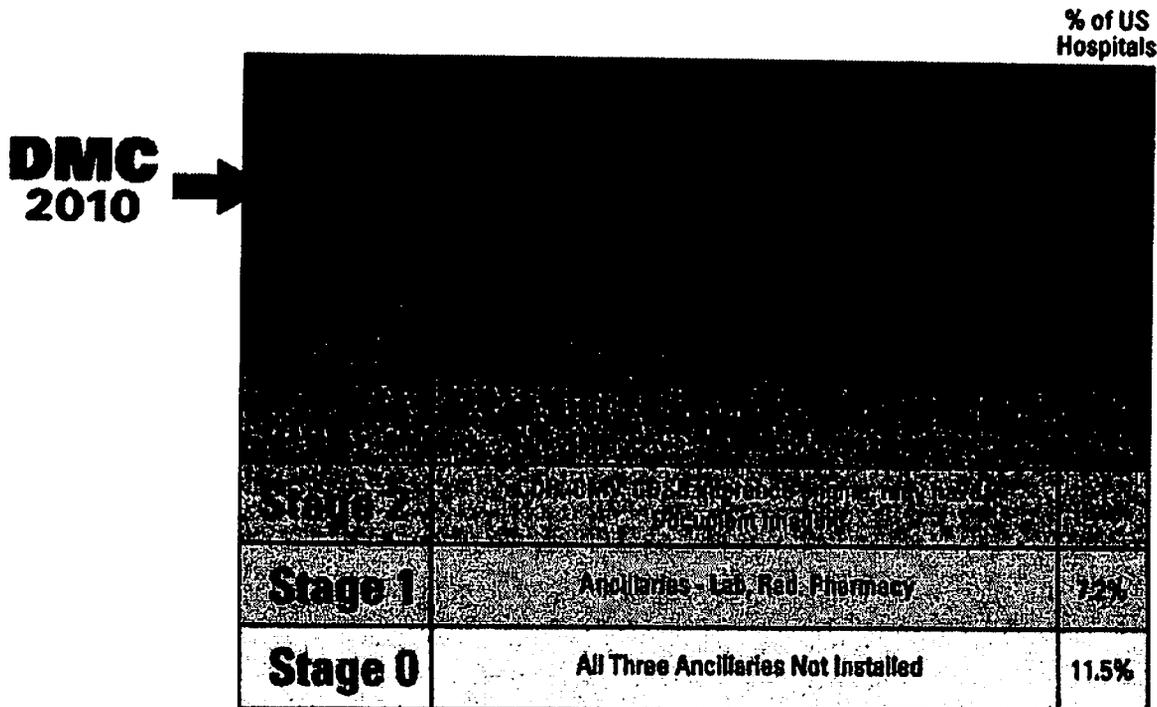
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Finalist” means an organization has gone beyond traditional problem solving approaches, focusing instead on creative solutions that maximize limited time, staffing and money to bring about meaningful changes in patient care and overall efficiency.

**ComputerWorld “Best Practices in Infrastructure Management” award**

**COMPUTERWORLD** Detroit Medical Center has received the prestigious “Best Practices in Infrastructure Management” award given annually by Computerworld’s Infrastructure Management World, the premier conference for leaders in the data center and infrastructure Management sector. The award recognizes DMC’s leadership and excellence among users of infrastructure management technology across the nation. The DMC is one of only two organizations bestowed the award annually.

**DMC Successful Implementation of EMR has moved it to the top 99th percentile of US Hospitals in EMR Adoption**



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**Strategic Healthcare Communications’ Gold eHealthcare Leadership Award**

DMC.org has been recognized for the third year in a row with a Gold eHealthcare Leadership Award from Strategic Healthcare Communications, in the category “Best Web 2.0/Rich Media.” The award recognizes the DMC’s commitment to providing the most effective web-based rich media experience in the nation.



**Web Marketing Association's Standard of Excellence Award**

www.DMC.org, the web site of the Detroit Medical Center (DMC), received a recent Web Marketing Association's Standard of Excellence for outstanding achievement in web site development. This award identifies the DMC web sites as a standard of excellence for which all web sites should strive.



The WebAward Competition featured over 23,000 web sites from 35 countries. Web sites were judged in areas of design, interactivity, technology, content, innovation, copywriting and ease of use to target audience. The web Marketing Association was founded in 1997 to help set a high standard for Internet marketing and web development on the World Wide Web.



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### ISO 9001:2000/ISO 14001:2004 certification

Led by a dedicated team of quality experts, Detroit Medical Center (DMC) system has undergone a management system overview, with the goal of achieving ISO 9001:2000 and ISO 14001:2004 certification. This certification, based upon standards developed by the International Standards organization, indicates that the DMC complies with an international standard of system management concerned with quality – what the DMC does to manage its processes or activities in order to enhance customer satisfaction by meeting applicable regulatory requirements and continually improve its performance (ISO 9001:2000). In addition, it indicates that DMC has implemented a management program that moves an organization beyond regulatory compliance into sustainable business development, as it applies to environment-related measures (ISO 14001:2004).

These certifications are unique in the healthcare environment of southeast Michigan. Very few healthcare systems have made the effort to become certified for their entire operation like DMC. To learn more about the International Standards organization, go to [www.iso.org](http://www.iso.org).

### Premier Healthcare Alliance Supply Chain Excellence Award

Premier healthcare alliance's Purchasing Partners division has recognized 25 alliance members as winners of its second annual Supply Chain Excellence Award. Premier's Supply Chain Excellence Award is given to the nation's top

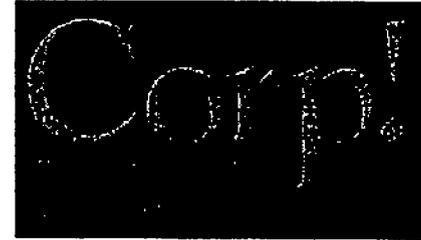


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hospitals achieving superior supply expense performance as measured by Premier's recently upgraded SupplyFocus™, the industry's largest comparative database of operational and supply chain cost information for acute care hospitals. In addition to Detroit Medical Center, four DMC hospitals were also in the top 25; DMC Detroit Receiving Hospital, DMC Surgery Hospital, DMC Hutzel Women's Hospital and DMC Sinai-Grace Hospital.

**Corp! Magazine's "Best of Michigan Business" Award**

Michigan's largest business magazine, Corp!, asked its readers to name which businesses they considered the "Best" in Michigan. And 1,000 readers responded with their opinions and praise for businesses throughout the state.



Detroit Medical Center (DMC) was among others in the healthcare category. Other categories included firms specializing in staffing, accounting, commercial and industrial real estate, technology, marketing and public relations, manufacturing, sports and entertainment, retailing, grocery, restaurants, engineering and architectural and construction.

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