



**Please scroll down for an alphabetical listing of**  
**MORTGAGE SERVICERS, HUD APPROVED LOAN COUNSELING**  
**AGENCIES, NON-PROFIT LEGAL COUNSELING AGENCIES and**  
**STATE, CITY, COUNTY and FEDERAL AGENCIES THAT WILL BE AT**  
**THE AVOID FORECLOSURE EVENT**  
**on April 28, 2009**

## **MORTGAGE SERVICERS**

### **American Home Mortgage Servicing (formerly Option One Mortgage Corporation)**

Call with mortgage questions: 1-800-505-3706

<https://ahmsi3.com/servicing/home.asp>

### **America's Servicing Company (ASC)**

Call with mortgage questions:

<https://carenet.fnfismd.com/wellsasc/>

### **Bank of America**

Call with mortgage questions: 1-800-846-2222

<http://www.bankofamerica.com/loansandhomes/financial-difficulty/>

### **Carrington Mortgage Services**

Call with mortgage questions: 1-800-561-4567

Call RSVP for the event: 317-712-5312

<http://myloan.carringtonms.com>

### **Chase**

Call with mortgage questions: 1-866-326-0086

<http://mortgage.chase.com/pages/shared/gateway.jsp>

### **Citi Mortgage (Citimortgage, Citiresidential, CitiFinancial)**

Call with mortgage questions: 1-866-915-9417

Call to RSVP for event: 1-866-915-9417

[http://www.citimortgage.com/Mortgage/Home.do?page=hardship\\_assistance](http://www.citimortgage.com/Mortgage/Home.do?page=hardship_assistance)

### **Countrywide Home Loans**

Call with mortgage questions: 1-800-669-6607

<http://my.countrywide.com/media/FinancialAssistance.html>

**EMC Mortgage Corporation**

Call with mortgage questions: 1-877-362-6631

<https://www.emcmortgagecorp.com/EMCMORTGAGE/>

**First Franklin Loan Services**

Call with mortgage questions: 1-800-346-6437

[www.viewmyloan.com](http://www.viewmyloan.com)

**Flagstar Bank**

Call with Mortgage questions: 800-968-7700

Call to RSVP for event: 866-372-6690

<https://www.flagstar.com/personal/home-loans/mortgagepaymentrelief.html>

**GMAC ResCap - GMAC Mortgage, Homecomings Financial, GMAC Bank and Ditech**

Call with mortgage questions: 1-800-206-2901

or call 586-443-4450

<http://www.homecomings.com>

<http://www.gmacmortgage.com>

<http://www.ditech.com>

**Home Loan Services**

Call with mortgage questions: 1-800-622-5035

[www.viewmyloan.com](http://www.viewmyloan.com)

**HSBC North America – HFC and Beneficial**

1-800-333-5848 (HFC and Beneficial customers)

1-800-365-6730 (HSBC Mortgage Services customers)

<http://www.us.hsbc.com/1/2/3/personal/home-loans/mortgage/custservices>

**Independent Bank**

Call with mortgage questions: 1-800-292-5020

Call to RSVP for event: 1-800-292-5020

[www.independentbank.com](http://www.independentbank.com)

**IndyMac Bank**

Call with mortgage questions: 800-781-7399

[www.imb.com](http://www.imb.com)

**Litton Loan Servicing**

Call with mortgage questions: 1-866-416-1656

[www.littonloan.com](http://www.littonloan.com)

**National City Mortgage**

Call with mortgage questions: 1-800-367-9305 ext 58120

[www.nationalcitymortgage.com/service\\_assistance.asp](http://www.nationalcitymortgage.com/service_assistance.asp)

**Ocwen Loan Servicing, LLC**

Call with mortgage questions: 1-800-746-2936

<http://www.Ocwen.com>

**Saxon Mortgage Services, Inc.**

Call with mortgage questions: 1-888-649-4816

<http://www.saxononline.com/Home/>

**Select Portfolio Servicing**

Call with mortgage questions:

1-866-662-0035 – Consumer Ombudsman

1-888-818-6032 – Loan Resolution

<https://www.spservicing.com>

**U.S. Bank Consumer Finance/Retail**

Call with mortgage questions: 1-888-456-2622

Call to RSVP for event: 1-888-456-2622

Send an email with mortgage questions to: [customerassistance@usbank.com](mailto:customerassistance@usbank.com)

**U.S. Bank Home Mortgage**

Call with mortgage questions: 1-800-626-6624

Call to RSVP for event: 1-800-626-6624

Send an email with mortgage questions to: [customerassistance@usbank.com](mailto:customerassistance@usbank.com)

**Washington Mutual Bank (now a part of Chase, see contact info above)**

Call with mortgage questions: 866-926-8937

**Wells Fargo Home Mortgage**

Call with mortgage questions: 1-800-678-7986

[www.wellsfargo.com/homeassist](http://www.wellsfargo.com/homeassist)

**Wilshire Credit Corporation**

Wilshire Homeownership Preservation Dept. (HOPE) – 1-888-952-7339

Call with mortgage questions: 1-888-502-0100

Resolution Team: (can accept payments and advise of workout options): 1-800-622-5035

<http://www.wfsg.com/>

**HUD-APPROVED NON-PROFIT HOUSING  
COUNSELING AGENCIES  
AND  
NON-PROFIT LEGAL COUNSELING AGENCIES**

**Bethel Housing Counseling Agency**

5050 St. Antoine Street  
Detroit, Michigan 48202  
Phone: 313-833-9912

**Family Tree, Inc.**

243 W. Congress Ste. 350  
Detroit, Michigan 48226  
Phone: 313-962-2329

**Lighthouse Communities, Inc.**

1422 Madison Ave. SE  
Grand Rapids, Michigan 49507  
Phone: 616-451-9140-234  
[www.lcgr.net](http://www.lcgr.net)

**Michigan State University College of Law – Rental Housing Clinic**

Phone: 517-336-8088  
<http://www.law.msu.edu/clinics/rhc/>

**Michigan State University College of Law – Tax Clinic**

Phone: 517-336-8088  
<http://www.law.msu.edu/clinics/tax/>

**Mission of Peace National Corporation**

333 West Fort Street, Suite 1200  
Detroit, Michigan 48226  
Phone: 313-967-0140

**New Hope Community Development Non-Profit Housing Corporation**

19487 Evergreen  
Detroit, Michigan 48219  
Phone: 313-255-6275

**Southwest Housing Solutions**

1920 25th Street  
Detroit, Michigan 48216  
Phone: 313-841-3727  
[www.swsol.org](http://www.swsol.org)

**U-SNAP BAC/Detroit Hope**

14901 E. Warren  
Detroit, Michigan 48224-1702  
Phone: 313-640-1100 x12  
[www.usnapbac.org](http://www.usnapbac.org)

**Victory Center**

624 South Outer Drive  
Saginaw, Michigan 48601  
Phone: 989-755-7610

## **STATE, CITY, COUNTY and FEDERAL AGENCIES**

**Department of Housing and Urban Development (HUD)**

Phone: 202-708-1112  
<http://www.hud.gov/foreclosure/index.cfm>

**Fannie Mae**

Phone: 1-800-732-6643  
<http://www.fanniemae.com/index.jhtml>

**Federal Reserve Bank of Chicago**

Phone: (313) 961-6880  
<http://www.chicagofed.org/>

**Federal Trade Commission**

1-877-382-4357  
<http://www.ftc.gov/bcp/edu/pubs/consumer/homes/rea04.shtm>

**Freddie Mac**

Phone: 1-800-569-4287  
<http://www.freddiemac.com/>

**Michigan State Housing Development Authority (MSHDA)**

Phone: 1-866-946-7432  
[http://www.michigan.gov/mshda/0,1607,7-141-45866\\_47905-177801--,00.html](http://www.michigan.gov/mshda/0,1607,7-141-45866_47905-177801--,00.html)

**Oakland County Treasurer's Office**

Phone: (248)858-0615  
<http://www.oakgov.com/treasure>

**Office of Financial and Insurance Regulation (OFIR)**

Phone: 877-999-6442  
[http://www.michigan.gov/dleg/0,1607,7-154-10555\\_13285\\_13286-174968--,00.html](http://www.michigan.gov/dleg/0,1607,7-154-10555_13285_13286-174968--,00.html)

**Wayne County Treasurer's Office**

Phone: 313-224-5990.

[www.treasurer.waynecounty.com](http://www.treasurer.waynecounty.com)