

TAKE ACTION

What to Do if You Become a Repair or Equity Scams Victim

REPORT SUSPECTED DOOR TO DOOR REPAIR SCAMS:

- Write down names and descriptions of the individuals.
- Write down vehicle descriptions and license plate numbers.
- Contact your local law enforcement agency.
- Tell your neighbors and family of the incident.

REPORT HOME EQUITY LOANS OR REVERSE MORTGAGE PROBLEMS TO:

- Consumer Financial Protection Bureau (CFPB)
(855) 411-2372
- Michigan Department of Insurance & Financial Services
(877) 999-6442



SeniorBrigade
A MICHIGAN SENIORS INITIATIVE

IN THE EVENT OF A DISPUTE WITH A CONTRACTOR

- * Try to resolve the dispute directly with the contractor before making the final payment.
- * Contact your local building inspector assistance in resolving workmanship and code violations.
- * File a written complaint with the Corporations, Securities & Commercial Licensing Bureau (for complaints against licensed contractors only) at:

LARA - CSCL: Enforcement Division
P.O. Box 30018
Lansing, MI 48909

(517) 241-9202

www.MI.gov/lara
["File a Complaint" Quick Link]

- * If the contractor is **NOT** licensed and is required to be, contact your local law enforcement, because failure to obtain a license **MAY** constitute a violation of criminal law.
- * If the contractor you hired is not required to be licensed, file a written complaint with the Attorney General's Consumer Protection Division and/or the Better Business Bureau.

Consumer Protection Division
P.O. Box 30213
Lansing, MI 48909

(877) 765-8388 (toll free)
(517) 373-1140

Fax: (517) 241-3771

www.MI.gov/agcomplaints