

## MORTGAGE SERVICERS

### **Carrington Mortgage Services**

Call with mortgage questions: 1-800-561-4567

<http://myloan.carringtonms.com>

### **Chase**

Call with mortgage questions:

Prime Homeowner's Assistance: 1-800-446-8939

Nonprime Homeowner's Assistance: 1-877-838-1882

Home Equity Homeowner's Assistance: 1-866-582-5208

### **Citi (Citimortgage, Citiresidential, CitiFinancial)**

Call with CitiMortgage or CitiFinancial mortgage questions: 1-866-272-4749

Call with CitiResidential mortgage questions: 1-800-430-5262 or 1-800-211-6926

### **Countrywide Home Loans**

Call with mortgage questions: 1-800-661-9917

### **EMC Mortgage Corporation**

<https://www.emcmortgagecorp.com/EMCMORTGAGE/>

**MOD SQUAD: 1-877-362-6631**

### **5/3 Fifth Third Bank**

Call with mortgage questions: 1-800-375-1745 dial option 3

### **First Franklin Loan Services**

Call with mortgage questions: 1-800-346-6437

[www.viewmyloan.com](http://www.viewmyloan.com)

### **GMAC ResCap** (GMAC Mortgage, Homecomings Financial, GMAC Bank)

Call with mortgage questions: 1-800-206-2901

### **HSBC North America**

Call with mortgage questions: 1-877-415-4FAP (327)

### **Huntington Mortgage Group**

Call with mortgage questions: 1-800-323-4685 or 1-313-538-2252

[www.huntington.com](http://www.huntington.com)

### **HomeEq**

Call with mortgage questions: 1-888-292-5412

<http://www.homeq.com/>

**Litton Loan Servicing**

Call with mortgage questions: 1-866-416-1656  
[www.littonloan.com](http://www.littonloan.com)

**National City Mortgage**

Call with mortgage questions: 1-800-523-8654  
[www.nationalcitymortgage.com/service\\_assistance.asp](http://www.nationalcitymortgage.com/service_assistance.asp)

**National City Loan Services**

Call with mortgage questions: 1-800-346-6437  
[www.viewmyloan.com](http://www.viewmyloan.com)

**NationPoint Loan Services**

Call with mortgage questions: 1-800-346-6437  
<https://carenet.fnfismd.com/nationpoint/>

**Nation Star Mortgage**

Call with mortgage questions: 1-888-480-2432  
<http://www.nationstarmtg.com/>

**Ocwen Loan Servicing, LLC**

Call with mortgage questions: 1-800-746-2936  
[www.Ocwen.com](http://www.Ocwen.com)

**Option One Mortgage Corporation**

Call with mortgage questions: 1-800-505-3706  
[http://oomc.com/servicing/bestpract\\_servicing\\_keephm.asp](http://oomc.com/servicing/bestpract_servicing_keephm.asp)

**Saxon Mortgage Services, Inc.**

Call with mortgage questions: 1-888-325-3502  
<http://www.saxononline.com/Home/>

**Select Portfolio Servicing**

Call with mortgage questions:  
1-866-662-0035 – Consumer Ombudsman  
1-888-818-6032 – Loan Resolution  
<https://www.spservicing.com>

**Washington Mutual Bank**

Call with mortgage questions: 1-877-WAMU-YES  
Email questions to: [wamulossmit@wamu.net](mailto:wamulossmit@wamu.net)

**Wells Fargo Home Mortgage**

Call with mortgage questions: 1-800-678-7986  
<https://www.wellsfargo.com/paymenthelp>

**Wilshire Credit Corporation**

Wilshire Homeownership Preservation Dept. (HOPE) – 1-888-952-7339

Call with mortgage questions: 1-888-502-0100

<http://www.wfsg.com/>