

TAKE ACTION

What to Do if You Become a Scam Victim

REPORT SCAMS TO:

- The Attorney General's Consumer Protection Division
(877) 765-8388 (toll free)
- Better Business Bureau Eastern Michigan & Upper Peninsula
26777 Central Park Blvd., Ste. 100
Southfield, MI 48076
(248) 223-9400

Western Michigan
The Trust Building
40 Pearl NW, Ste. 354
Grand Rapids, MI 49503
(616) 774-8236
- Local police department

FILE A COMPLAINT WITH:

- The Attorney General's Consumer Protection Division
www.mi.gov/ag
(Click on Complaints)
(877) 765-8388 (toll free)



PLEASE KEEP THESE POINTS IN MIND:

- * The Consumer Protection Act does not apply to situations in which a business is providing goods, property, or service to another business.
MCL 445.902(1)(g)
- * The Michigan Supreme Court has held that the Consumer Protection Act **DOES NOT APPLY** to licensed or regulated activity.
- * For business complaints, also contact the Better Business Bureau in your area or file a complaint online at www.bbb.org/us

TAKE ACTION

What to Do if You Become a Phishing Victim

FORWARD PHISHING EMAILS TO:

- The Federal Trade Commission (FTC)
spam@uce.gov
- Company;
Bank; or
Organization
impersonated in the
email.
- You may also report
phishing email to the
Anti-Phishing Working
Group (APWG) at:
**reportphishing
@antiphishing.org**

IF YOU MIGHT HAVE BEEN TRICKED BY A PHISHING EMAIL:

- File a report with
the Federal Trade
Commission (FTC) at:
www.ftc.gov/complaint
- Visit the FTC's Identity
Theft website. Victims
of phishing could become
victims of identity theft.



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EXAMPLES OF PHISHING MESSAGES PROVIDED COURTESY OF THE FEDERAL TRADE COMMISSION (FTC):

- * *“We suspect an unauthorized transaction on your account. To ensure that your account is not compromised, please click the link below and confirm your identity.”*
- * *“During our regular verification of accounts, we couldn’t verify your information. Please click here to update and verify your information.”*
- * *“Our records indicate that your account was overcharged. You must call us within 7 days to receive your refund.”*