
Per Michigan Gov. Rick Snyder's Executive Order, Jeff Bankowski was appointed by State Budget Director John Roberts to lead the Office of Performance and Transformation (OPT). OPT consolidates the Office of Internal Audit, the Office of Regulatory Reinvention, and the Office of Good Government and Reinventing Performance in Michigan to help streamline administration and improve delivery of government services.



In his role as OPT Chief Performance Officer, Bankowski actively works to foster an innovative and efficient government in Michigan where employee input is valued, efforts are recognized and teams are always striving for continuous improvement. Within OPT, he oversees the lean process initiatives and helps state departments establish a more effective system of customer service, performance measurement and regulatory and business practices.

Bankowski brings a fresh perspective to government work, removing barriers to make the State of Michigan an employer of choice. He has extensive experience in administration, risk management and cost management, including operational improvement and business transformation.

Prior to being appointed OPT Director in April 2016, Bankowski served as the State's Chief Internal Auditor for 16 months. He led the transformation of the group and their approach to risk management to be

recognized as trusted advisors to the executive branch.

Bankowski came to state government from Capital for Merchants, LLC in Troy, a subsidiary of North American Bancard, where he was president and established a customer-centered business model focusing on enhanced service and more efficient operations.

He also worked for six years at Asset Acceptance Capital Corp. in Warren as Director of Internal Audit and then vice president. He successfully transformed business units by aligning strategic direction in recognition of fundamental industry changes through data analytics, process optimization, and performance management.

From 2004 to 2007, he worked for Teskid Aluminum, LTD in Southfield as Director of Worldwide Accounting Operations and Chief Accounting Officer. He moved back to his home state in 2003 after working as Senior Audit Manager at Chicago Mercantile Exchange CME Group, where he managed financial, operational and compliance audits.

Bankowski earned his Master's degree from DePaul University and Bachelor's degree from the University of Michigan. He returned to Michigan to make a difference in his home state. He currently lives in Ann Arbor with his wife Laura and their two children.