Model 1

		LM-RFP- 6 VIDEO MODEL #1 Link 26 Attach B-3A Video 090303 v1			
QTY	PART	Description	UNIT COST	Discount	TOTAL
1	2200-11323-001	Polycom ViewStation H 323 include the following standard features: Electronics module with full duplex audio and echo cancellation Standards based 320 compression software H 320 audio compression G 711 G.722 G.728 12X zoom camera Handheld wireless IR keypad Picture in picture (PIP) 263 video algorithm Dual monitor 2 port Ethernet hub Phone-Add with analog line Expansion to MP Camera position presets Far end camera control H 261 Annex D (2xFCIF) freeze frame graphics VCR audio mixing	$ 6,999.00	$ 3,284.00	$ 3,710.00
2	KV32FS13	PERIPHERAL EQUIPMENT 32" Sony WEGA monitor with S-Video	$ 929.00	$ 30.00	$ 1,798.00
1	M-200D	Dual 32" monitor cart on wheels (assembled)	$ 1,795.00	$ 896.00	$ 899.00
1	2200-10600-001	Visual Concert PC	$ 799.00	$ 76.00	$ 723.00
1	2624-10770-001	Elmo EV-2000 Document Camera	$ 2,499.00	$ 240.00	$ 2,259.00
		TOTAL			$ 9,389.00
1		Installation			$ 700.00
1	Each	Maintenance/Manage Service -Unlimited Help Desk -Next day parts and labor -Remote System Monitoring /System Management -Software upgrades -ISDN gateway (does not include long distance usage expenses) -Unlimited Multi-Point audio and video bridging services -On-line scheduling and room reservations -Customized reports			**$2000 - Minimum 50 Level 2 and 24 Level 1 Systems Required. Volume/price may be adjusted pending site surveys**
1	Each	Implementation Coordination Shipping is not included			$ 100.00

Model 2

		LM-RFP-6-VIDEO MODEL # 2 Link 26 Attach B-3A Video 090303 v1			
QTY	PART	Description	UNIT COST	Discount	TOTAL
1	2200-0866-001	Polycom ViewStation MP include the following standard features: Electronics module with full duplex audio and echo cancellation Standards based 320 compression software H 320 audio compression G 711 G 722. G 728 12X zoom camera Handheld wireless IR keypad Picture in picture (PIP) 263 video algorithm Dual monitor 2 port Ethernet hub Phone-Add with analog line Multi-Point dialing over ISDN Camera position presets Far end camera control H 261 Annex D (2xFCIF) freeze frame graphics VCR audio mixing	$ 11,999.00	$5,639.00	$ 6,360.00
		PERIPHERAL EQUIPMENT	$ 929.00	$ 30.00	$ 1,798.00
2	KV32FS13	32' Sony WEGA monitor with S-Video			
1	M-200D	Dual 32" monitor cart on wheels (assembled)	$ 1,795.00	$ 896.00	$ 899.00
1	2200-10600-001	Visual Concert PC	$ 799.00	$ 76.00	$ 723.00
1	2624-10770-001	Elmo EV-2000 Document Camera	$ 2,499.00	$ 249.00	$ 2,259.00
		NETWORK EQUIPMENT	$ 475.00	$ 161.00	$ 314.00
1	1200242L1	Adtran Quad NT-1 with power supply			
		TOTAL			$ 12,353.00
1		Installation			$ 700.00
1	Each	Maintenance/Manage Service -Unlimited Help Desk -Next day parts and labor -Remote System Monitoring /System Management -Software upgrades -ISDN gateway (does not include long distance usage expenses) -Unlimited Multi-Point audio and video bridging services -On-line scheduling and room reservations -Customized reports			**$2000 - Minimum 50 Level 2 and 24 Level 1 Systems Required. Volume/price may be adjusted pending site surveys**
1	Each	Implementation Coordination Shipping is not included			$ 100.00

Model 3

		LM-RFP-6 VIDEO MODEL # 3 Link 26 Attach B-3A Video 090303 v1			
QTY	PART	Description	UNIT COST	Discount	TOTAL
1	**2305-09005**-001	Polycom ViewStation MP with DCP interface include the following standard features: Electronics module with full duplex audio and echo cancellation Standards based 320 compression software H.320 audio compression G 711 G 722 G 728 12X zoom camera Handheld wireless IR keypad Picture in picture (PIP) 263 video algorithm Dual monitor 2 port Ethernet hub Phone-Add with analog line Multi-Point dialing over ISDN Camera position presets Far end camera control H 261 Annex D (2xFCIF) freeze frame graphics VCR audio mixing	$12,999.00	$4,354.00	$ 8,654.00
2	KV32FS13	PERIPHERAL EQUIPMENT 32" Sony WEGA monitor with S-Video	$ 929.00	$ 30.00	$ 1,798.00
1	M-200D	Dual 32" monitor cart on wheels (assembled)	$ 1,795.00	$ 896.00	$ 899.00
1	2200-10600-001	Visual Concert PC	$ 799.00	$ 76.00	$ 723.00
1	2624-10770-001	Elmo EV-2000 Document Camera	$ 2,499.00	$ 240.00	$ 2,259.00
1	1200242L1	NETWORK EQUIPMENT Adtran Quad NT-1 with power supply	Not Required	with DCP Interface	N/A (SBC Error from Bid)
		TOTAL			$ 14,333.00
1		Installation			$ 700.00
1	Each	Maintenance/Manage Service -Unlimited Help Desk -Next day parts and labor -Remote System Monitoring /System Management -Software upgrades -ISDN gateway (does not include long distance usage expenses) -Unlimited Multi-Point audio and video bridging services -On-line scheduling and room reservations -Customized reports			$2000 - Minimum 50 Level 2 and 24 Level 1 Systems Required. Volume/price may be adjusted pending site surveys
1	Each	Implementation Coordination Shipping is not included			$ 100.00

Model 4

		LM-RFP-6 VIDEO MODEL # 4 Link 26 Attach B-3A Video 090303 v1			
QTY	PART	Description	UNIT COST	Discount	TOTAL
1	2200-12323-001	Polycom ViewStation FX H 323 include the following standard features: Electronics module with full duplex audio and echo cancellation Standards based 320 compression software H 320 audio compression G 711 G 722 G 728 Multi-point dialing 4 sites @ 364K IP or 4 sites @128K ISDN w/Quad BRI Imux Multi-cast streaming 12X zoom camera Handheld wireless IR keypad Picture in picture (PIP) 263 video algorithm Quad monitor capable 2 port Ethernet hub Phone-Add with analog line Multi-Point dialing over ISDN Camera position presets Far end camera control H 261 Annex D (2xFCIF) freeze frame graphics VCR audio mixing	$ 14,999.00	$ 7,049.00	$ 7,950.00
2	KV32FS13	PERIPHERAL EQUIPMENT 32` Sony WEGA monitor with S-Video	$ 929.00	$ 30.00	$ 1,798.00
1	M-200D	Dual 32" monitor cart on wheels (assembled)	$ 1,795.00	$ 896.00	$ 899.00
1	2200-10500-001	Visual Concert **FX for PC Application Sharing**	$ 1,499.00	$ 120.00	$ 1,379.00
1	2624-10770-001	Elmo EV-2000 Document Camera	$ 2,499.00	$ 240.00	$ 2,259.00
1	2215-09180-001	NETWORK EQUIPMENT PRI module for the Polycom FX	$ 4,999.00	$ 2,349.00	$ 2,650.00
		TOTAL			$ 16,935.00
1		Installation			$ 700.00
1	Each	Maintenance/Manage Service -Unlimited Help Desk -Next day parts and labor -Remote System Monitoring /System Management -Software upgrades -ISDN gateway (does not include long distance usage expenses) -Unlimited Multi-Point audio and video bridging services -On-line scheduling and room reservations -Customized reports			**2000 - Minimum 50 Level 2 and 24 Level 1 Systems Required Volume/price may be adjusted pending site surveys**
1	Each	Implementation Coordination Shipping is not included			$ 100.00

Model 5

		LM-RFP-6-VIDEO MODEL # 5 Link 26 Attach B-3A Video 090303 v1			
QTY	PART	Description	UNIT COST	Discount	TOTAL
1	1120042	Tandberg 2500 Portable with NPP include the following standard features: Electronics module with full duplex audio and echo cancellation Standards based 320 compression software H 320 audio compression G 711 G 722 G 728 Natural Presenter's package for PC Applications 12X zoom camera Handheld wireless IR keypad Picture in picture (PIP) 263 video algorithm Dual monitor 2 port Ethernet hub Phone-Add with analog line Expansion to Multi-Point dialing Camera position presets Far end camera control H.261 Annex D (2xFCIF) freeze frame graphics VCR audio mixing	$ 16,990.00	$ 4,587.00	$ 12,403.00
		PERIPHERAL EQUIPMENT	$ 929.00	$ 30.00	$ 1,798.00
2	KV32FS13	32" Sony WEGA monitor with S-Video			
1	M-200D	Dual 32" monitor cart on wheels (assembled)	$ 1,795.00	$ 896.00	$ 899.00
1	2624-10770-001	Elmo EV-2000 Document Camera	$ 2,499.00	$ 240.00	$ 2,259.00
		NETWORK EQUIPMENT	$ 475.00	$ 161.00	$ 314.00
1	1200242L1	Adtran Quad NT-1 w/ power supply **for Quad ISDN BRI Interface - standard with unit. System also comes standard with an ISDN PRI interface**			
		TOTAL			$ 17,693.00
1		Installation			$ 700.00
1	Each	Maintenance/Manage Service -Unlimited Help Desk -Next day parts and labor -Remote System Monitoring /System Management -Software upgrades -ISDN gateway (does not include long distance usage expenses) -Unlimited Multi-Point audio and video bridging services -On-line scheduling and room reservations -Customized reports			**2000 - Minimum 50 Level 2 and 24 Level 1 Systems Required. Volume/price may be adjusted pending site surveys**
1	Each	Implementation Coordination Shipping is not included			$ 100.00

Model 6

		LM-RFP-6 VIDEO MODEL # 6			
QTY	PART	Description	UNIT COST	Discount	TOTAL
1	500319	Tandberg Intern System 15" LCD Viewing Screen – contains Integral Mic Private Listening Headphones Integrated NT384 384Kbs over H.320/263 768Kbs over IP H.323	**$ 20,950.00**	**$ 3,352.00**	**$ 17,598.00**
		TOTAL			**$ 17,598.00**
1		Installation			**$ 750.00**
1	Each	Maintenance/Manage Service -Unlimited Help Desk -Next day parts and labor -Remote System Monitoring /System Management -Software upgrades -ISDN gateway (does not include long distance usage expenses) -Unlimited Multi-Point audio and video bridging services -On-line scheduling and room reservations -Customized reports			**2000 - Minimum 50 Level 2 and 24 Level 1 Systems Required. Volume/price may be adjusted pending site surveys**
1	Each	Implementation Coordination Shipping is not included			**$ 100.00**

MAINTENANCE ALA CART PRICING

* MODEL BASED ON THE POLYCOM FX - PLEASE SEE YOUR VIDEO SPECIALIST FOR PARTS REPLACEMENT ON YOUR SPECIFIC HARDWARE CONFIGURATION

Ala Cart items and services represent those items most used by the State of Michigan.
It may be updated periodically to reflect new products. All manufactured software, features, options and parts not listed are available and can be obtained through SBC Ameritech.

Vendor	Part	Description	Qty	List Price
		Services - One Year Option		
SBC	218147	Video Help Desk Support - One Year	1	$ 375 00
Clear One	VPS-BC-FX/VS4000-1	Next Day Parts - One Year	1	$ 475 00
SBC	218140	On Site Technician - One Year	1	$ 400 00
SBC	218142	Carrier Coordination - One Year	1	$ 50.00
		Services - Three Year Option		
SBC	218147	Video Help Desk Support - Three Year	1	$ 1,125 00
Clear One	VPS-BC-FX/VS4000-3	Next Day Parts - Three Year	1	$ 1,300 00
SBC	218141	On Site Technician - Three Year	1	$ 900 00
SBC	218142	Carrier Coordination - Three Year	1	$ 150.00

Time and material rate: $110 00/hr plus parts

Part #	Maintenance Programs for Polycom ViewStation & IPower Systems	Next Day Parts STATE OF MICHIGAN COST	Certification Fee- 90 Days	Certification Fee+ 90 Days

In Manufacturer Warranty Pricing for Polycom ViewStation & IPower Video Units

Polycom ViewStation North American Program (Next Day Parts)

CLRO-VGA-MTC-1	VideoCare Remote 1-year Maintenance Program-next day parts replacement for ImageShare, Visual Concert FX, Visual Concert PC	$150.00
CLRO-VGA-MTC-3	VideoCare Remote 3-year Maintenance Program-next day parts replacement for ImageShare, Visual Concert FX, Visual Concert PC	$450.00
VPS-BC-VIAVIDEO-1	VideoCare Remote 1-year Maintenance Program-next day codec only (ViaVideo Desktop Unit)	$225.00
VPS-BC-VIAVIDEO-3	VideoCare Remote 3-year Maintenance Program-next day codec only (ViaVideo Desktop Unit)	$525.00
VPS-BC-SP128/384/128-1	VideoCare Remote 1-year Maintenance Program-next day codec only (SP128, SP384, 128)	$300.00
VPS-BC-SP128/384/128-3	VideoCare Remote 3-year Maintenance Program-next day codec only (SP128, SP384, 128)	$1,050.00
VPS-BC-H.323/V.35/MP-1	VideoCare Remote 1-year Maintenance Program-next day codec only (H.323, V.35, MP)	$375.00
VPS-BC-H.323/V.35/MP-3	VideoCare Remote 3-year Maintenance Program-next day codec only (H.323, V.35, MP)	$1,110.00
VPS-BC-FX/VS4000-1	VideoCare Remote 1-year Maintenance Program-next day codec only (FX, VS4000)	$525.00
VPS-BC-FX/VS4000-3	VideoCare Remote 3-year Maintenance Program-next day codec only (FX, VS4000)	$1,500.00
VPS-BC-LG/CLSRMVS4000-1	VideoCare Remote 1-year Maintenance Program-next day codec and next day labor included (Large Classroom System)	$6,000.00
VPS-BC-LG/CLSRMVS4000-2	VideoCare Remote 1-year Maintenance Program-next day codec and next day labor included (Large Classroom System)	$7,125.00
VPS-BC-LG/CLSRMVS4000-3	VideoCare Remote 1-year Maintenance Program-next day codec and next day labor included (Large Classroom System)	$8,250.00

Polycom IPower North American Program (Next Day Parts)

CLRO-VGA-MTC-1	VideoCare Remote 1-year Maintenance Program-next day parts replacement for ImageShare, Visual Concert FX, Visual Concert PC	$150.00
CLRO-VGA-MTC-3	VideoCare Remote 3-year Maintenance Program-next day parts replacement for ImageShare, Visual Concert FX, Visual Concert PC	$450.00
VPS-BC-970-1	VideoCare Remote 1-year Maintenance Program-next day parts only (970 System without Projector)	$525.00
VPS-BC-970P-3	VideoCare Remote 3-year Maintenance Program-next day parts only (970 System without Projector)	$2,580.00
VPS-BC-970P-1	VideoCare Remote 1-year Maintenance Program-next day parts only (970 System with Projector)	$750.00
VPS-BC-970-3	VideoCare Remote 3-year Maintenance Program-next day parts only (970 System with Projector)	$3,720.00
VPS-BC-960-1	VideoCare Remote 1-year Maintenance Program-next day parts only (960 System without Projector)	$375.00
VPS-BC-960-3	VideoCare Remote 3-year Maintenance Program-next day parts only (960 System without Projector)	$1,840.00
VPS-BC-960P-1	VideoCare Remote 1-year Maintenance Program-next day parts only (960 System with Projector)	$600.00
VPS-BC-960P-3	VideoCare Remote 3-year Maintenance Program-next day parts only (960 System with Projector)	$2,962.00
VPS-BC-680-1	VideoCare Remote 1-year Maintenance Program-next day parts only (680 System)	$300.00
VPS-BC-680-3	VideoCare Remote 3-year Maintenance Program-next day parts only (680 System)	$1,170.00

"Out of Manufacturer Warranty "Renewal "Pricing for Polycom ViewStation & IPower Video Units"

****SBC Must Certify All Out of Contract Video Units Before A Renewal Maintenance Contract Is Valid		Certification Fee- 90 Days	Certification Fee+ 90 Days
CLRO-MTC-RNWL-CRT-90	ClearOne Video Certification for systems that are within 90 days of the original contract expiration (Certification Includes a ClearOne Certification Agent contacting the SBC end to verify and test proper operation)	*See Individual Pricing Below	*See Individual Pricing Below
CLRO-MTC-RNWL-CRT-120	ClearOne Video Certification for systems that are past 90 but not more than 120 days of the original contract expiration (Certification Includes a ClearOne Certification Agent contacting the SBC end to verify and test proper operation)	*See Individual Pricing Below	*See Individual Pricing Below

Polycom ViewStation North American Program (Next Day Parts)

			Certification Fee- 90 Days	Certification Fee+ 90 Days
CLRO-VGA-RNWL-MTC-1	VideoCare Remote 1-year "Renewal" Maintenance Program-next day parts replacement for ImageShare, Visual Concert FX, Visual Concert PC	$225.00	$25.00	$50
VPS-BC-RNWL-VIAVIDEO-1	VideoCare Remote 1-year Maintenance "Renewal" Program-next day codec only (ViaVideo Desktop Unit)	$115.00	$95.00	$95.00
/PS-BC-RNWL-SP128/384/128-	VideoCare Remote 1-year "Renewal" Maintenance Program-next day codec only (SP128, SP384, 128)	$450.00	$200.00	$400.00
/PS-BC-RNWL-H.323/V.35/MP-	VideoCare Remote 1-year "Renewal" Maintenance Program-next day codec only (H.323, V.35, MP)	$750.00	$200.00	$400.00
VPS-BC-RNWL-FX/VS4000-1	VideoCare Remote 1-year "Renewal" Maintenance Program-next day codec only (FX, VS4000)	$1,050.00	$200.00	$400.00

Polycom IPower North American Program (Next Day Parts)

			Certification Fee- 90 Days	Certification Fee+ 90 Days
CLRO-VGA-RNWL-MTC-1	VideoCare Remote 1-year "Renewal" Maintenance Program-next day parts replacement for ImageShare, Visual Concert FX, Visual Concert PC	$225.00	$25.00	$50
VPS-BC-RNWL-970-1	VideoCare Remote 1-year "Renewal" Maintenance Program-next day codec only (PictureTel 970 without Projector)	$1,050.00	$200.00	$400.00
VPS-BC-RNWL-970P-1	VideoCare Remote 1-year Maintenance Program-next day parts only (970 System with Projector)	$1,500.00	$200.00	$400.00
VPS-BC-RNWL-960-1	VideoCare Remote 1-year "Renewal" Maintenance Program-next day codec only (PictureTel 960 without Projector)	$750.00	$200.00	$400.00
VPS-BC-RNWL-960P-1	VideoCare Remote 1-year Maintenance Program-next day parts only (960 System with Projector)	$1,200.00	$200.00	$400.00
VPS-BC-RNWL-680-1	VideoCare Remote 1-year "Renewal" Maintenance Program-next day codec only (PictureTel 680)	$450.00	$200.00	$400.00

Ala Cart itmes and services represent those items most used by the State of Michigan. It may be updated periodically to reflect new prodcuts.
All manufactured software, features, options, and parts not listed are available and can be obtained through SBC.

POLYCOM
North America

VIDEO - DESKTOP SYSTEMS

Desktop Video Systems

DESKTOP SYSTEMS

DESKTOP

Description		MSRP	Model #	STOMI Price
ViaVideo Desktop Video Communication System (unit must be shipped in quantities of 5): US, Canada, Guam, Puerto Rico, Virgin Islands		$599	2200-10070-001	$406.12
ViaVideo & Global Management System 2.5 Bundle - 5 Pack. Includes: Five ViaVideo units & One 5-pack license		$3,499	2230-06746-005	$2,372.32
ViaVideo & Global Management System 2.5 Bundle - 25 Pack. Includes: Twenty five ViaVideo units & One 25-pack license		$17,299	2230-06746-025	$11,728.72

ViaVideo POWER SUPPLIES & POWER CORDS

POWER SUPPLY

Power Supply - ViaVideo Integrated Power Cord & Supply (North America & Canada only)		$29	2465-10245-001	$26.22
Power Supply - ViaVideo Universal Power Supply		$29	2465-10246-001	$26.22
Power Cord Accessory Kit for ViaVideo: North America		$9	1465-10445-001	$8.14
Power Supply - ViaVideo Integrated Power Cord & Supply (North America & Canada only)		$29	2215-10245-001	$26.22
Power Supply - ViaVideo Universal Power Supply		$29	2215-10246-001	$26.22
Power Cord Accessory Kit for ViaVideo: North America		$9	2215-10445-001	$8.14

ViaVideo Accessories

ACCESSORIES

ViaVideo Flatscreen / Laptop Mounting Clip		$19.95	2200-20217-001	$18.03

VIDEO - iPOWER SYSTEMS

iPower Video Systems

iPower 970 Collaboration System **** Please See the ClearOne/SBC Monitor & Cart Bundles

iPOWER 970

Description	MSRP	Model #	Avail

iPower 970 Configurations - Step 1 of 3

970 Configurations

Includes Computer System with dedicated DSP-based boards, NTSC iPower 80 camera, PowerMic, and ImageShare (ISDN NT1s not included)

iPower 970 System, No Monitor, No Cart

QuadBRI	$17,490	PT970-QBRIS-N-0M	$10,277.12
IP	$15,490	PT970-IP-N-0M	$9,101.92
V.35	$17,490	PT970-V35-N-0M	$10,277.12
RS-449	$17,490	PT970-RS449-N-0M	$10,277.12

****** Please See the ClearOne/SBC Monitor & Cart Bundles**

iPower 970 System with 32/34" XGA Monitor and Premier Cart

QuadBRI	$22,490	PT970-QBRIS-N-1M	$13,215.12
IP	$20,490	PT970-IP-N-1M	$12,039.92
V.35	$22,490	PT970-V35-N-1M	$13,215.12
RS-449	$22,490	PT970-RS449-N-1M	$13,215.12

****** Please See the ClearOne/SBC Monitor & Cart Bundles**

iPower 970 System with 32/34" XGA Monitor, 32/34" TV-grade Monitor and 2 Premier Carts

QuadBRI	$26,290	PT970-QBRIS-N-2M	$15,448.00
IP	$24,290	PT970-IP-N-2M	$14,272.80
V.35	$26,290	PT970-V35-N-2M	$15,448.00
RS-449	$26,290	PT970-RS449-N-2M	$15,448.00

****** Please See the ClearOne Display Tab for Projectors**

iPower 970 System with XGA Projector

QuadBRI	$26,190	PT970-QBRIS-N-PR	$15,389.24
IP	$24,190	PT970-IP-N-PR	$14,214.04
V.35	$26,190	PT970-V35-N-PR	$15,389.24
RS-449	$26,190	PT970-RS449-N-PR	$15,389.24

****** Please See the ClearOne/SBC Monitor & Cart Bundles & Display Tab**

iPower 970 system with 32/34" TV-grade Monitor, Premier Cart, and XGA Projector

QuadBRI	$29,990	PT970-QBRIS-N-PM	$17,622.12
IP	$27,990	PT970-IP-N-PM	$16,446.92
V.35	$29,990	PT970-V35-N-PM	$17,622.12
RS-449	$29,990	PT970-RS449-N-PM	$17,622.12

iPower 970 Language Kit - Step 2 of 3

970 Language Kits

Includes Keyboard/Trackball, Remote Control, Software Media and Documentation

English	$0	PT9000-LK-E	$0.00

iPower 970 Country Kit - Step 3 of 3				970 Country Kits
Includes Power Cable(s)		Link 26 Attach B-3A Video 090303 v1		
Dominican Republic, Ecuador, Mexico, Peru, Puerto Rico, United States, and Venezuela	$0	PT900-CK-A	$0.00	

iPower 900 Series Software Upgrade			900 Software Upgrade
Version 4.0 Upgrade - For iPower 900 systems running v3.0 or higher - Software Only	$35	P900-UPG-SW4.0	$35.00
Version 4.0 Upgrade - For iPower 900 systems running v2.x or lower - Software Only - Includes Windows 2000 upgrade license	$125	P900-UPG-SW4.0-W2K	$125.00

iPower 960 Collaboration System **** Please See the ClearOne/SBC Monitor & Cart Bundle

iPOWER 960

Description	MSRP	Model #	Avail

iPower 960 Configurations - Step 1 of 4 — 960 Configurations

Includes Computer System with dedicated DSP-based boards, NTSC iPower 80 camera, PowerMic, and ImageShare (ISDN NT1s not included)

iPower 960 System, No Monitor, No Cart

QuadBRI	$13,490	PT960-QBRIS-N-OM	$7,926.72
IP	$11,490	PT960-IP-N-OM	$6,751.52
V.35	$13,490	PT960-V35-N-OM	$7,926.72
RS-449	$13,490	PT960-RS449-N-OM	$7,926.72

****** Please See the ClearOne/SBC Monitor & Cart Bundles**

iPower 960 System with 27/29" XGA Monitor and Utility Cart

QuadBRI	$15,990	PT960-QBRIS-N-1M	$9,395.72
IP	$13,990	PT960-IP-N-1M	$8,220.52
V.35	$15,990	PT960-V35-N-1M	$9,395.72
RS-449	$15,990	PT960-RS449-N-1M	$9,395.72

****** Please See the ClearOne/SBC Monitor & Cart Bundles**

iPower 960 System with 27/29" XGA Monitor, 27/29" TV grade Monitor and 2 Utility Carts

QuadBRI	$17,690	PT960-QBRIS-N-2M	$10,394.64
IP	$15,690	PT960-IP-N-2M	$9,219.44
V.35	$17,690	PT960-V35-N-2M	$10,394.64
RS-449	$17,690	PT960-RS449-N-2M	$10,394.64

****** Please See the ClearOne Display Tab for Projectors**

iPower 960 System with XGA Projector

QuadBRI	$22,190	PT960-QBRIS-N-PR	$13,038.84
IP	$20,190	PT960-IP-N-PR	$11,863.64
V.35	$22,190	PT960-V35-N-PR	$13,038.84
RS-449	$22,190	PT960-RS449-N-PR	$13,038.84

****** Please See the ClearOne/SBC Monitor & Cart Bundles & Display Tab**

iPower 960 System with 27/29" TV-grade Monitor, Utility Cart, and XGA Projector

QuadBRI	$23,890	PT960-QBRIS-N-PM	$14,037.76
IP	$21,890	PT960-IP-N-PM	$12,862.56
V.35	$23,890	PT960-V35-N-PM	$14,037.76

RS-449	$23,890	PT960-RS449-N-PM		$14,037.76

iPower 960 Language Kit - Step 2 of 4 — Link 26 Attach B-3A Video 090303 v1 — **960 Language Kits**

Includes Keyboard/Trackball, Remote Control, Software Media and Documentation

English	$0	PT900-LK-E		$0.00

iPower 960 Country Kit - Step 3 of 4 — **960 Country Kits**

Includes Power Cable(s)

Bermuda, Bolivia, Brazil, Canada, Colombia, Costa Rica, Dominican Republic, Ecuador, Mexico, Peru, Puerto Rico, United States, and Venezuela	$0	PT900-CK-A		$0.00

iPower Cable required for Dual Display Models - Step 4 of 4: — **Dual Display Cable**

Includes Power Cable(s)

Bermuda, Bolivia, Brazil, Canada, Colombia, Costa Rica, Dominican Republic, Ecuador, Mexico, Peru, Puerto Rico, United States, and Venezuela	$25	PWR-CBL-A		$22.60

Optional Collaboration Tools — **Options**

ImageShare Device (includes 25'/7.5m cable to system)	$2,000	IMAGESHARE	$1,175.20
50ft/15m ImageShare Cable	$250	CBL-IMAGESHARE-50	$226.00
higher - Software Only	$35	P900-UPG-SW4.0	$35.00
Version 4.0 Upgrade - For iPower 900 systems running v2.x or lower - Software Only - Includes Windows 2000 upgrade license	$125	P900-UPG-SW4.0-W2K	$125.00

iPower 900 SERIES DEVELOPER SYSTEMS — iPOWER 900

Description	MSRP	Model #	Avail

iPower 900 Developer System - Step 1 of 3 — **900 Configurations**

Includes iPower 900 Series Computer Box, PowerMic and Integrator Cable Kit (audio line in adapter, composite video, VCR cable kit, S-Video input, and 50' ImageShare cable)

Developer System, NO Monitor, No Cart

QuadBRI	$12,990	PT900DS-QBRIS	$7,632.92
IP	$10,990	PT900DS-IP	$6,457.72
V.35	$12,990	PT900DS-V35	$7,632.92
RS-449	$12,990	PT900DS-RS449	$7,632.92

iPower 900 Developer Language Kit - Step 2 of 3 — **900 Language Kits**

Includes Keyboard/Trackball, Remote Control, Software Media and Documentation

English	$0	PT9000-LK-E	$0.00

iPower 900 Developer Country Kit - Step 3 of 3 — **900 Country Kits**

Includes Power Cable(s)

Bermuda, Bolivia, Brazil, Canada, Colombia, Costa Rica, Dominican Republic, Ecuador, Mexico, Peru, Puerto Rico, United States, and Venezuela	$0	PT900-CK-A	$0.00

iPower Software Option — Software Options

Description	MSRP	Model #	Avail

Internal IP MCU

Internal IP MCU

Internal MCU for iPower 600 Series and iPower 900 Series, H.323-compatible, up to 3 additional sites, People+Content capable.

Internal MCU	$2,999	IPOWER-INTERNAL MCU	$1,762.21

iPower 600 Series **** Please See the ClearOne/SBC Monitor & Cart Bundles

IPOWER 600

Description	MSRP	Model #	Avail

iPower 600 Series - Step 1 of 3

600 Configurations

Includes Computer System, Camera/Microphone module (ISDN NT1s not included

iPower 680 System

QuadBRI	$11,999	PT680-QBRI-N	$7,728.56
Single BRI	$8,999	PT680-SBRI-N	$5,796.26

**** Please See the ClearOne/SBC Monitor & Cart Bundles

iPower 600 Series Language Kit - Step 2 of 3

600 Language Kits

Includes Keyboard/Trackball, Remote Control, and Documentation

English	$0	PT9000-LK-E	$0.00

iPower 600 Series Country Kit - Step 3 of 3

600 Country Kits

Includes Power Cable(s)

Bermuda, Bolivia, Brazil, Canada, Colombia, Costa Rica, Dominican Republic, Ecuador, Mexico, Peru, Puerto Rico, United States, and Venezuela	$0	PTIPOWER-CK-A	$0.00

Optional Collaboration Tools

Options

(for a complete list, see Collaboration Tools Section)

ImageShare II	$1,000	PTISHARE	$644.10
Thin Display Adaptor	$750	THINDISPLAYADAPTOR	$678.00
Supply	$550	NT1-QUAD	$497.20
Version 4.0 Upgrade - Software only. Languages included: English, German, French, Japanese, Spanish, Portuguese, Simplified Chinese.	$35	PT900-UPG-SW4.0	$35.00

CABLES

CABLES

Power Cable

Power Cable

Description	MSRP	Model #	Avail
Power Cable for Bermuda, Bolivia, Brazil, Canada, Colombia,	$25	PWR-CBL-A	$22.60
Adapter cable for connecting a US-standard power cable to the	$25	PWR-ADAPTER-A	$22.60

Display Adapter Cable

Display Adapter Cable

Display Adapter Cable for WCART-4 Bermuda, Bolivia, Brazil, Canada, Columbia, Costa Rica, Dominican Republic, Ecuador, Japan, Korea, Mexico, Panama, Philippines, Peru, Puerto Rico (US), Saudi Arabia, Taiwan, Thailand, United States and Venezuela.	$0	DMADPT-A Link 26 Att	$0.00

Multimedia Display Cable and Documentation

Multimedia Display Cable

Documentation for Multimedia Display for Bermuda, Bolivia, Brazil, Canada, Columbia, Costa Rica, Dominican Republic, Ecuador, Mexico, Peru, Philippines, Puerto Rico, Saudi Arabia, US and Venezuela.	$25	MON-KIT-A	$22.60
Documentation and Power Cable for Multimedia Display for Chile	$25	MON-KIT-D	$22.60
Documentation and Power Cable for Multimedia Display for Argentina and Uruguay	$25	MON-KIT-H	$22.60

iPower Audio Cable

iPower Audio Cable

PowerMic daisy chain cable, 3m/10'.	$100	CBL-MIC-EXT-10	$100.00
PowerMic daisy chain cable, 7.5m/25'	$100	CBL-MIC-EXT-25	$100.00

iPower Video Cable

iPower Video Cable

10 ft. Standard S-Video Cable (4 Pin to 4 Pin).	$60	CABLE-YC10	$60.00
25 ft. Standard S-Video Cable (4 Pin to 4 Pin).	$100	CABLE-YC25	$100.00
50 ft. Remote Camera Cable.	$300	CABLE-RPC50	$271.20
Kit includes 10 ft. S-Video cable and VID-CBL-YC adapter cable.	$85	CAM-CABLE-1	$76.84
Kit includes 25 ft. S-Video cable and VID-CBL-YC adapter cable.	$140	CAM-CABLE-S	$126.56
Kit includes (10) 25 ft. S-Video cables and (10) VID-CBL-YC adapter cables.	$1,295	CAM-CABLE-S10	$1,170.68
Kit includes 25 ft. Composite video cable, VID-CBL-VCR adapter cable and BNC to RCA adapter.	$140	CAM-CABLE-C	$126.56
Kit includes (10) 25 ft. Composite video cables, (10) VID-CBL-VCR adapter cables and (10) BNC to RCA adapters.	$1,295	CAM-CABLE-C10	$1,170.68
8 Pin to 4 Pin S-Video adapter cable 8"	$60	VID-CBL-YC	$54.24
8 Pin to RCA Composite adapter cable 8".	$60	VID-CBL-VCR	$54.24

iPower 900 Series Cables

900 Series Cables

15m/50' cable for ImageShare	$250	CBL-IMAGESHARE-50	$226.00
Kit of cables for connecting VCR (2x RCA-to-RCA, 2x mini-DIN to 2x RCA)	$60	CBL-KIT-VCR	$54.24
Adapter for S-video input on auxiliary video input (8-pin DIN to 4-pin DIN, P/N 510-0193-01)	$60	CBL-VID-YC	$54.24
Adapter for composite input on auxiliary video input (8-pin DIN to RCA female, P/N 510-0192-01)	$60	CBL-VID-RCA	$54.24
Composite video cable for people monitor (4-pin DIN to RCA male, 1.5m/5 feet)	$25	CBL-PEOPLE-RCA	$22.60
Adapter for line level audio input (7-pin DIN to RCA female) For iPower 900 Series.	$30	CBL-LINEAUDIO	$30.00

KEYPADS, LAMB's, QUICKPADS, CAMERAS AND SPEAKERS

Keypads, LAMB's and Quickpads

Description	MSRP	Model #	Avail
iPower 900			
English Lamb	$500	LAMB-E	$452.00
English Lamb 3 Pk	$1,250	3PK-LAMB-E	$1,130.00

Document Cameras ***See the ClearOne Document Camera Tab

NTSC XGA document camera for use with the iPower 900 Series.	$5,000	XGA-DOCCAM-N	$4,520.00
Canon NTSC Document Camera. Includes Composite video cable and CAM-CABLE-S kit.	$3,500	DOCCAM	$3,164.00
Compact, NTSC document camera. Includes 100-250VAC, 47-63Hz power supply with North American power cable (PWR-CBL-A), Composite and S-Video (5M) cables.	$725	PT50-N	$655.40

System Cameras

PictureTel 80 Dynamic Locating Camera - NTSC. Integrated PTZ camera with voice activated speaker locating. S4xxx running 6.50.02 software, S2xxx 1.3.5, iPower 900 Series.	$3,995	PT80-DLC	$2,347.46
NTSC PictureTel 70 IR based Pan/Tilt/Zoom camera with 50 ft cable. S4xxx 6.5.02, S2xxx 1.3.5, PictureTel 900 Series.	$3,200	PT70-N	$1,880.32
Power Supply for use when maximum recommended cable lengths are exceeded on RPC-2(3), PT70 or PT80 cameras. Used when RPC-2(3), PT70 camera is located more than 50 ft. from E-box or for PT80 located more than 3 meters from E-box.	$125	RPC-PSU	$125.00
Tripod for remote PTZ cameras.	$500	TPD	$452.00
Tripod, cables and mounting bracket kit for converting camera to a remote. For EVI cameras.	$600	TPD C-KIT	$542.40

Microphones and Speakers

PowerMic directional microphone.	$1,000	MIC-1	$904.00
PowerMic directional microphone extension with 10 ft. and 25 ft.	$1,000	MIC-1-EXT	$904.00
Videoconference-optimized powered Bose Speaker - includes	$1,000	WSPEAKER	$904.00

SLIDE CONVERTERS, CARTS AND DISPLAYS

Carts ***See the ClearOne Furniture PDF

Description	MSRP	Model #	Avail
Mounting Brackets are not included			
iPower 900 Series cart/rollabout with integrated Bose Speaker and International Power Strip. Includes PWR-CBL-A. Must order PWR-CBL-x for relevant country.	$2,500	PREMIER-CART	$2,260.00
Portable utility cart with removable center shelf. Intel TeamStation. Supports up to 29 inch displays only.	$1,000	CART-1	$904.00

Standalone Displays ***See the ClearOne Display Tab

Standalone Displays

Mounting Brackets are not included

Standalone 29 inch (27" viewable) multi-media display. Supports PAL and NTSC video, VGA and SVGA 800x600(NI) or 1024x768(I). **(Must order applicable MON-KIT-[x])**	$2,000		MN27-MM	$1,808.00
27 inch display with portable utility cart Bundle	$1,850		MN27W/CART-1	$1,672.40
Standalone 29 inch (27" viewable) NTSC/PAL display. **(Must order applicable PWR-CBL if you do not use PWR-CBL-A)**	$1,050		MN29	$949.20
Standalone 34 inch (32" viewable) NTSC/PAL display. **(Must order applicable Power Cable (PWR-CB-x) if you do not use PWR-CBL-A)**	$1,595		MN34	$1,441.88
Standalone 34" (32" viewable) multi-media display. Supports PAL and NTSC video, VGA and XGA. **(Must order applicable MON-KIT-[x])**	$3,250		MN34-MM	$2,938.00

Flat Panel Displays

Flat Panel Displays

50" Flat Panel Plasma Display, 16x9 aspect ratio. Can be used in both single and dual configuration models 50" Flat Panel Plasma Display, 16x9 aspect ratio. Can be used in both single and dual configurations. Must order PWR-CBL-x if you do not use PWR-CBL-A	$17,995		FP-50-XGA	$16,267.48
Secure Tilt wall mount for FP-50-XGA	$300		FP-WALLMOUNT-XGA	$271.20
Twin side mount speakers for FP-50-XGA	$850		FP-SPEAKERS-XGA	$768.40
Tabletop stand for FP-50-XGA	$700		FP-TABLESTAND-XGA	$632.80

Projector

Projector

1300 Lumens XGA Projector. iPower 900 Series system. Must order PWR-CBL-x if you do not use PWR-CBL-A.	$7,000		PROJECTOR-XGA	$6,328.00
Quick release ceiling mount for Projector-XGA.	$500		CEILING-MOUNT-XGA	$452.00
Replacement lamp for Projector-XGA.	$550		PRO-LAMP-XGA	$497.20

VIDEO

VIDEO - VIEWSTATION SYSTEMS

ViewStation Video Systems

SMALL ROOM SYSTEMS

SMALL ROOM

Description		MSRP	Model #	Avail
ViewStation SP 128		$3,999	2200-08527-001	$2,846.89
ViewStation SP 384		$5,999	2200-08700-001	$4,270.69
ViewStation 128		$5,999	2200-08001-001	$4,067.32

UPGRADES				UPGRADES
Upgrade VS 128 to VS 512	$3,999	2201-08901-001	$1,807.55	

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MEDIUM / LARGE ROOM SYSTEMS

MEDIUM / LARGE ROOM

Description	MSRP	Model #	Avail
ViewStation H.323	$6,999	2200-11323-001	$3,163.55
ViewStation MP	$11,999	2200-08666-001	$5,423.55
ViewStation MP DCP	$12,999	2305-09005-001	$7,858.55

UPGRADES				UPGRADES
Quad BRI (NA) Module	$1,999	2215-09011-001	$903.55	
V.35 to MP Upgrade Quad BRI Module, 4-RJ45 cables, MP upgrade key	$5,999	2200-09146-001	$2,711.55	
MP upgrade kit for the ViewStation 512 and the DCP (no install) **	$4,999	2200-08668-001	$2,259.55	
** Available only if within 50 miles of a Polycom service location; If distance is greater than 50 miles, please call Polycom for customized pricing.				
V.35 Module for VS H.323 (Unit must have a serial #82992500A600A0 or higher to be upgraded)	$2,999	2215-09013-001	$1,355.55	
DCP Module for VS H.323 (Unit must have a serial #82992500A600A0 or higher to be upgraded)	$2,999	2215-09016-001	$1,813.05	

BOARD ROOM / CUSTOM ROOM SYSTEMS

BOARD ROOM / CUSTOM ROOM

Description	MSRP	Model #	Avail
VS4000 H.323. New Bezel	$14,999	2200-22323-001	$6,779.55
ViewStation FX H.323	$14,999	2200-20323-001	$6,779.55

UPGRADES				UPGRADES
Quad BRI Interface for ViewStation FX and VS4000, includes cable	$1,999	2215-10646-001	$903.55	
V.35 Module for FX or VS4000	$1,999	2215-08970-001	$903.55	
PRI Module with T-1/J-1 Interface for FX or VS4000	$3,999	2215-09180-001	$1,807.55	

Description-*SEE ClearOne FOR CUSTOM QUOTE**	**MSRP**	**Model #**	**Avail**	
Small ClassStation Package - Complete K-12, Higher Education Classroom, Corporate/Government Training Room or Medical Education Solution. Includes:	$32,250	2230-20307-001	Now	**VERTICAL SOLUTIONS** Small ClassStation Package
Description-*SEE ClearOne FOR CUSTOM QUOTE**				
Medium ClassStation Package - Complete K-12, Higher Education Classroom, Corporate/Government Training Room or Medical Education Solution. Includes:	$46,250	2230-20308-001	Now	**VERTICAL SOLUTIONS** Medium ClassStation Package
Description-*SEE ClearOne FOR CUSTOM QUOTE**				
Large ClassStation Package - Complete K-12, Higher Education Classroom, Corporate/Government Training Room or Medical Education Solution. Includes:	$62,500	2230-10900-001	Now	**VERTICAL SOLUTIONS** Large ClassStation Package

VIDEO

Video - ViewStation REPLACEMENTS / ACCESSORIES

ViewStation Replacements Accessories

Description	MSRP	Model #	Avail	
Infrared Remote Control - U.S.	$99	2201-08002-001	44.75	Remote Control
POWER SUPPLY	$99	1465-10247-001	89.50	Power Supplies
POWER SUPPLY - ViewStation SP Power Supply (3.3 volts)	$99	1465-08533-001	89.50	
POWER SUPPLY - Power Supply for ViewStation FX	$99	1465-10593-001	89.50	
Power Supply - ViaVideo Integrated Power Cord & Supply (North America & Canada only)	$29	2215-10245-001	26.22	ViaVideo P-Supplies
Power Supply - ViaVideo Universal Power Supply	$29	2215-10246-001	26.22	
Power Cord Accessory Kit for ViaVideo: North America	$9	2215-10445-001	8.14	ViaVideo P-Cord Kit
ViaVideo Flatscreen / Laptop Mounting Clip	$19.95	2200-20217-001	18.03	ViaVideo Mounting Clip
CABLE PACK - Required Cable Pack: Mic pod cable, triple RCA with S-video cable, ISDN RJ-45 cable with green connector	$89	2215-08586-001	80.46	Cable Packs
CABLE PACK - Optional Cable Pack. 2-RJ-45 to RJ-45's w/blue & orange connectors, POTs cable w/pink cnctr, 2nd monitor S-video cable, doc cam S-video cable, 2 VCR RCA composite cables, single RCA cable for 2nd external audio source	$199	2215-08585-001	179.90	
CABLE PACK - External IMUX Cable Pack	$89	2457-08548-001	80.46	
CABLE, GREEN - ISDN Cable: RJ-45 to RJ-45 green connector	$19	2457-08341-001	17.18	Cables
CABLE, YELLOW - Second Monitor S-Video Cable, yellow connector	$39	2457-08410-001	35.26	
CABLE, ORANGE -VS to LAN wall jack cable: RJ-45 to RJ-45, orange connector	$19	2457-08343-001	17.18	
CABLE, BLUE - VS to PC Cable: RJ-45 to RJ-45, blue connector	$19	2457-08342-001	17.18	
CABLE, PINK - POTs (telephone add-in) Cable, pink connector	$19	2457-08339-001	17.18	
CABLE, YELLOW - Document Camera S-Video Cable, yellow connector	$59	2457-08409-001	53.34	
CABLE, BROWN CONNECTOR - 25' Mic Pod Cable with Brown Connector	$19	2457-08340-001	17.18	
CABLE, COMPOSITE - VCR, RCA (composite), red/white/yellow cable	$39	2457-08412-001	35.26	
CABLE - 20' RJ-45 Keyed Peripheral Link Cable for FX/4000	$25	2457-09153-001	22.60	
CABLE - ViewStation FX/VS4000 to Quad BRI Link Cable (standard RJ-45), 20 ft.	$25	2457-09154-001	22.60	
CABLE - Triple RCA with S-Video Cable	$39	2457-08411-001	35.26	
CABLES, V.35 "Y", DB-25M to M34 Winchester/RS-366 DB-25M, 5FT, ViewStation V.35	$189	2457-08531-001	170.86	
CABLE, Early V.35 Cable Adapter, HD-44M to DB-25F, 12 inch, ViewStation FX and VS4000	$99	2457-10607-001	89.50	
CABLE, V.35, ASCEND, HD-44M to HD-44M, 5FT, ViewStation FX and VS4000	$129	2457-10608-001	116.62	

CABLE, V.35 "Y", HD-44M to M34 Winchester/RS-366 DB-25M, 5FT, ViewStation FX and VS4000	$189	2457-10609-001	170.86			
CABLE, RS-449 "Y", HD-44M to RS-449 DB 37M/RS-366 DB-25M, 5FT, ViewStation FX and VS4000	$189	2457-10610-001	170.86			
CABLE - ViewStation FX 4th Monitor Cable	$15	2457-09155-001	13.56			
CABLE - 50' S-Video and Control Cable for Sony PTZ on FX	$29	2457-09167-001	26.22			
CABLE - 100' S-Video and Control Cable for Sony PTZ on FX	$59	2457-10368-001	53.34			
CABLE, SECURITY - Keyed Alike	$109	2457-10687-001	98.54			**Security Cable**
CABLE, SECURITY - Keyed Differently	$99	2457-10688-001	89.50			
ADAPTER, YELLOW - S-Video to RCA, Yellow Adapter	$10	1517-08822-002	9.04			**Adapters**
ADAPTER, ORANGE/BLUE - SP to PC, 6 inch, orange/blue dongle	$19	1517-08826-001	17.18			
BOX - Base Unit ViewStation Shipping Box w/Foam Spacers	$19	2710-10354-001	17.18			**Shipping / Box**
Carrying Case, Hard Shell	$499	2676-08404-001	451.10			**Carrying Case**
Headset Kit for Via Video & ViewStation SP	$99	2200-10440-001	89.50			**Headset**
Microphone (Dual) Accessory Kit – contains mic pod, 10' cable, and instructions	$499	2200-08681-001	225.55			**Mic Kit**
Scan Converter, Broadcast Quality / TV Pro AV	$1,999	1310-09097-002	1,807.10			**Scan Converters**
Available only thru Polycom website Company Store at www.polycom.com						
Consumer Quality Scan Converter / TV Pro Gold	$329	1310-09097-001	329.00			
Camera - Sony EVI D-30 NTSC Camera with Remote (requires cable 2457-09167-001)	$1,299	1624-10307-001	1,174.30			
Camera - ELMO EV-2000 Visual Presenter Document Camera	$2,499	2624-10770-001	2,259.10			
Visual Concert FX (North America)	$1,499	2200-10500-001	1,355.10			**Visual Concert**
Visual Concert PC Card for ViewStation 128, 323, V.35, DCP, 512, MP (Not intended for FX/4000 or SP)	$799	2200-10600-001	722.30			
Visual Concert DC	$7,499	2200-10780-001	6,779.10			
Visual Concert PC, IP version for ViewStation 323, V.35, DCP, 512, MP (Not intended for FX/4000 or SP)	$350	2151-10677-002	316.40			
Visual Concert PC, Unlimited Enterprise IP License for ViewStation 128, 323, V.35, DCP, 512, MP (Not intended for FX/4000 or SP)	$14,999	2230-20270-001	13,559.10			
Wide Angle Conversion Lens (Ideally shipped in quantities of 6 in overpack box.)	$199	2200-10433-001	179.90			**Wide Angle Lens**

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Ala Cart itmes and services represent those items most used by the State of Michigan. It may be updated periodically to reflect new prodcuts.

All manufactured software, features, options, and parts not listed are available and can be obtained through SBC.

Rev. 8.1 Effective from July 10, 2002

State of MI
Products Price List

USD/USA

Part Number	Description	List price	State of MI Cost
	Videoconferencing Systems		
	(NOTE: Product Part Number and Country MUST accompany all orders) **NPP=Natural Presenter Package; MS=MultiSite**		
	TANDBERG 8000 (2 Mbps ISDN/Ext. Netw./3 Mbps IP) NTSC/PAL		
112375233	TANDBERG 8000 - Dual 50" NTSC/PAL plasma monitor incl. NPP & MS	$59,990	46,792
	TANDBERG 6000 (2 Mbps ISDN/Ext. Netw./3 Mbps IP) NTSC/PAL		
111706223	TANDBERG 6000 - Dual 32" monitor NTSC/Dual 33" monitor PAL incl. NPP & MS	$34,490	25,178
111706123	TANDBERG 6000 - Single 32" monitor NTSC/Single 33" monitor PAL incl. NPP & MS	$31,990	23,353
111706222	TANDBERG 6000 - Dual 32" monitor NTSC/Dual 33" monitor PAL incl. NPP	$30,490	22,258
111706122	TANDBERG 6000 - Single 32" monitor NTSC/Single 33" monitor PAL incl. NPP	$27,990	20,433
111706221	TANDBERG 6000 - Dual 32" monitor NTSC/Dual 33" monitor PAL, STANDARD MODEL	$28,490	20,798
111706121	TANDBERG 6000 - Single 32" monitor NTSC/Single 33" monitor PAL, STANDARD MODEL	$25,990	18,973
	TANDBERG 6000 (768 kbps ISDN/768 kbps Ext. Netw./3 Mbps IP) NTSC/PAL		
111700223	TANDBERG 6000 - Dual 32" monitor NTSC/Dual 33" monitor PAL incl. NPP & MS	$32,490	23,718
111700123	TANDBERG 6000 - Single 32" monitor NTSC/Single 33" monitor PAL incl. NPP & MS	$29,990	21,893
111700222	TANDBERG 6000 - Dual 32" monitor NTSC/Dual 33" monitor PAL incl. NPP	$28,490	20,798
111700122	TANDBERG 6000 - Single 32" monitor NTSC/Single 33" monitor PAL incl. NPP	$25,990	18,973
111700221	TANDBERG 6000 - Dual 32" monitor NTSC/Dual 33" monitor PAL, STANDARD MODEL	$26,490	19,338
111700121	TANDBERG 6000 - Single 32" monitor NTSC/Single 33" monitor PAL, STANDARD MODEL	$23,990	17,513
	TANDBERG 2500 (384 kbps ISDN and Ext. Netw./768 kbps IP) NTSC/PAL		
112000213	TANDBERG 2500 - Dual 27" monitors NTSC/Dual 29" monitors PAL incl. NPP & MS	$21,990	16,053

112000223	TANDBERG 2500 - Dual 32" monitors NTSC/Dual 33" monitors PAL incl. NPP & MS (Note: two separate single trolleys)	$24,990	18,243
112000113	TANDBERG 2500 - Single 27" monitor NTSC/Single 29" monitor PAL incl. NPP & MS	$20,990	15,323
112000123	TANDBERG 2500 - Single 32" monitor NTSC/Single 33" monitor PAL incl. NPP & MS	$21,990	16,053
112000212	TANDBERG 2500 - Dual 27" monitors NTSC/Dual 29" monitors PAL incl. NPP	$18,990	13,863
112000222	TANDBERG 2500 - Dual 32" monitors NTSC/Dual 33" monitors PAL incl. NPP (Note: two separate single trolleys)	$21,990	16,053
112000112	TANDBERG 2500 - Single 27" monitor NTSC/Single 29" monitor PAL incl. NPP	$17,990	13,133
112000122	TANDBERG 2500 - Single 32" monitor NTSC/Single 33" monitor PAL incl. NPP	$18,990	13,863
112000211	TANDBERG 2500 - Dual 27" monitors NTSC/Dual 29" monitors PAL, STANDARD MODEL	$16,990	12,403
112000221	TANDBERG 2500 - Dual 32" monitors NTSC/Dual 33" monitors PAL, STANDARD MODEL (Note: two separate single trolleys)	$19,990	14,593
112000111	TANDBERG 2500 - Single 27" monitor NTSC/Single 29" monitor PAL, STANDARD MODEL	$15,990	11,673
112000121	TANDBERG 2500 - Single 32" monitor NTSC/Single 33" monitor PAL, STANDARD MODEL	$16,990	12,403
	TANDBERG 1000 (384 kbps ISDN/768 kbps IP)		
1121002	TANDBERG 1000 - table top stand, PRESENTER PACKAGE	$8,980	7,004
1121001	TANDBERG 1000 - table top stand, STANDARD MODEL	$7,990	6,232
	TANDBERG 1000 (128 kbps ISDN/384 kbps IP)		
1121022	TANDBERG 1000 - table top stand, PRESENTER PACKAGE	$6,480	5,054
1121021	TANDBERG 1000 - table top stand, STANDBERG MODEL	$5,490	4,282
	TANDBERG 880 (no monitor) (384 kbps ISDN/768 kbps IP)		
1124013	TANDBERG 880 incl. NPP & MS	$14,990	11,692
1124012	TANDBERG 880 incl. NPP	$11,990	9,352
1124011	TANDBERG 880, STANDARD MODEL	$9,990	7,792
	TANDBERG 880 (no monitor) (384 kbps V.35/768 kbps IP)		
1124073	TANDBERG 880 incl. NPP & MS	$14,990	11,692
1124072	TANDBERG 880 incl. NPP	$11,990	9,352
1124071	TANDBERG 880, STANDARD MODEL	$9,990	7,792
	TANDBERG 550 (no monitor) (384 kbps ISDN/768 kbps IP)		
1124042	TANDBERG 550, PRESENTER PACKAGE	$8,480	6,614
1124041	TANDBERG 550, STANDARD MODEL	$7,490	5,842
	TANDBERG 550 (no monitor) (128 kbps ISDN/384 kbps IP)		
1124062	TANDBERG 550, PRESENTER PACKAGE	$5,980	4,664
1124061	TANDBERG 550, STANDARD MODEL	$4,990	3,892

Portables

	TANDBERG 6000 Portable (2 Mbps ISDN/Ext. Netw./3 Mbps IP)		
1122183	TANDBERG 6000 Portable incl. NPP & MS	$29,490	21,528
1122182	TANDBERG 6000 Portable incl. NPP	$25,490	18,608
1122181	TANDBERG 6000 Portable, STANDARD MODEL	$23,490	17,148
	TANDBERG 6000 Portable (768 kbps ISDN and Ext. Netw./3 Mbps IP)		
1117053	TANDBERG 6000 Portable incl. NPP & MS	$27,490	20,068
1117052	TANDBERG 6000 Portable incl. NPP	$23,490	17,148
1117051	TANDBERG 6000 Portable, STANDARD MODEL	$21,490	15,688
	TANDBERG 2500 Portable (384 kbps ISDN and Ext. Netw./768 kbps IP)		
1120043	TANDBERG 2500 Portable incl. NPP & MS	$19,990	14,593
1120042	TANDBERG 2500 Portable incl. NPP	$16,990	12,403
1120041	TANDBERG 2500 Portable, STANDARD MODEL	$14,990	10,943

Codecs

	Codec 6000 (2 Mbps ISDN/Ext. Netw./3 Mbps IP)		
1117093	Codec 6000 - incl. NPP & MS	$28,990	20,583
1117092	Codec 6000 - incl. NPP	$24,990	17,743
1117091	Codec 6000 - STANDARD MODEL	$22,990	16,323
	Codec 6000 (768 kbps ISDN/Ext. Netw./3 Mbps IP)		
1117083	Codec 6000 - incl. NPP & MS	$26,990	19,163
1117082	Codec 6000 - incl. NPP	$22,990	16,323
1117081	Codec 6000 - STANDARD MODEL	$20,990	14,903
	Codec 2500 (384 kbps ISDN/384 kbps Ext. Netw./768 kbps IP)		
1120063	Codec 2500 - incl. NPP & MS	$18,990	13,483
1120062	Codec 2500 - incl. NPP	$15,990	11,353
1120061	Codec 2500 - STANDARD MODEL	$13,990	9,933

TANDBERG Multipoint Control Unit (MCU)

	TANDBERG MCU		
112451US	TANDBERG MCU 8+8	$49,990	35,493
112450US	TANDBERG MCU 16+16	$69,990	49,693
	A service package is mandatory when purchasing an MCU.		

System Management

	TANDBERG Management Suite		
112160S10	TANDBERG Management Suite - up to 10 systems	$1,500	1,095
112160S50	TANDBERG Management Suite - up to 50 systems	$7,500	5,475
112160S100	TANDBERG Management Suite - up to 100 systems	$15,000	10,950
112160S200	TANDBERG Management Suite - up to 200 systems	$30,000	21,900

112160S999	TANDBERG Management Suite - up to 500 systems	$43,750	31,938
	No premium charged to increase number of systems supported – only pay difference in price . A service package is mandatory when purchasing TMS.		
	TANDBERG Scheduler		
	TANDBERG Scheduler		
112662	TANDBERG Scheduler (Only to be sold in conjunction with TMS)	$9,990	7,293
	A service package is mandatory when purchasing Scheduler.		
	Hardware and Software Upgrades		
	(NOTE: Product Serial Number and Country MUST accompany all orders)		
	From Standard to NPP/PP: price as listed From NPP to NPP + MS: price as listed From Standard to NPP+ MS: total cost is equal to the price for upgrade from Standard to NPP plus the cost from NPP to NPP & MS		
	TANDBERG 6000 upgrades to NPP/NPP & MS		
111971	TANDBERG 6000 STANDARD - upgrade to NPP	$3,000	2,190
111994	TANDBERG 6000 NPP - upgrade to NPP & MS (must have NPP first to get NPP & MS)	$5,000	3,650
	TANDBERG 2500 upgrades to NPP/NPP & MS		
111971	TANDBERG 2500 STANDARD - upgrade to NPP	$3,000	2,190
111993	TANDBERG NPP - upgrade to NPP & MS (must have NPP first to get NPP & MS)	$4,000	2,920
	TANDBERG 880 upgrades to NPP/NPP & MS		
112561	TANDBERG 880 STANDARD - upgrade to NPP	$3,000	2,340
112562	TANDBERG 880 NPP - upgrade to NPP & MS (must have NPP first to get NPP & MS)	$4,000	3,120
	TANDBERG 1000 upgrades to PP		
112535	TANDBERG 1000 STANDARD - upgrade to PP	$1,500	1,170
	TANDBERG 550 upgrades to PP		
112560	TANDBERG 550 STANDARD - upgrade to PP	$1,500	1,170
	TANDBERG MCU 8+8 upgrade		
112666	TANDBERG MCU 8+8 - upgrade to 16+16	$30,000	21,900
	* Software upgrades are return to factory, or client must provide IP connection to TANDBERG for remote upload		
	ISDN Bandwidth Upgrades		
	Serial no. required		
111597	TANDBERG 6000 (768 kbps) to TANDBERG 6000 (2 Mbps)	$3,000	2,190
111595U3	TANDBERG 880 to latest software (128 kbps to 256 kbps)	$2,300	1,794
111595U4	TANDBERG 880 to latest software (256 kbps to 384 kbps)	$2,300	1,794

112559U1	TANDBERG 550/1000 to latest software (128 kbps to 256 kbps)	$2,300	1,794
112559U2	TANDBERG 550/1000 to latest software (256 kbps to 384 kbps)	$2,300	1,794
112559U3	TANDBERG 550/1000 to latest software (128 kbps to 384 kbps)	$4,600	3,588

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Functionality Upgrade - B4 Software

111531	Upgrade to latest software for all products (serial number required)	$1,550	1,364
	* Software upgrades are return to factory, or client must provide IP connection to TANDBERG for remote upload		

System Peripherals and Accessories

	Cameras		
111256N	W.A.V.E. Camera NTSC	$2,995	2,636
111256P	W.A.V.E. Camera PAL	$2,995	2,636
	Extra W.A.V.E. Camera		
11167001	Extra W.A.V.E. Camera with 6.5 m cable and power supply	$3,325	2,926
11168800	Extra W.A.V.E. Camera with 20 m cable and power supply	$3,650	3,212
	Document Cameras/VCR PAL/NTSC		
111247	Elmo EV - 400AF Document Camera 110/120V NTSC only	$2,995	2,636
111174	Elmo EV - 450AF Document Camera 220/240V PAL only	$4,533	3,989
111484	Panasonic/JVC VCR (SVHS), high value VCR	$390	332
	TANDBERG Tracker		
1116691	TANDBERG Tracker	$265	239
1116693	TANDBERG Tracker Package of 3	$735	662
	Remote Controls		
111750	TANDBERG Remote Control (Includes Batteries)	$270	262
	Audio Equipment **Voice Activated Camera Positioning for Small/Medium Meeting Rooms**		
11167601	1 Mic - Voice Activated Camera Positioning	$590	572
	Voice Activated Camera Positioning Designed for Large Meeting Rooms		
11167602	2 Mics - Voice Activated Camera Positioning	$990	960
111021	AT871R Table Microphone w/Cable (7.5m)	$628	609
111499	AudioScience Ceiling mounted boundary microphone for TANDBERG 8000/7000/6000 (14m)	$1,495	1,346
	NOTE: Installation & service pricing only valid when peripheral is installed with a TANDBERG videoconferencing system.		

	System Accessories		
112225	TANDBERG 1000 wall mount kit Link 26 Attach B-3A Video 090303 v1	$150	146
112326	TANDBERG 1000 carry case	$250	243
112630	TANDBERG 880/550 Suitcase	$350	340

Network Options

1203.025L1	ISDN PRI CSU for AT&T 4ESS (Includes Cables)	$1,055	1,023
MBV-T1CSU-8	ISDN PRI 8 Channels IMUX (Includes CSU and Cables)	$6,465	6,271
MBV-T1CSU	ISDN PRI All Channels IMUX (Includes CSU and Cables)	$7,415	7,193
	NOTE: Installation & service pricing only valid when peripheral is installed with a TANDBERG videoconferencing system.		
	ISDN Network Terminal Adapters (required for installations on BRI/ISDN within the US)		
111410	Network Termination (NT 1) 1 BRI	$190	171
111389	Network Termination (NT 3) 3 BRI	$400	360
111490	Network Termination (NT 4) 4 BRI	$590	531

External Multipoint Control Units (MCU)

	Multipoint Conferencing Units (MCU)		
111782	RADVISION OnLAN MCU - 323, Up to 15 video Calls or 24 VoIP Calls, up to 5 conferences, Built in Gatekeeper	Call	CALL
111163	RADVISION viaIP Solution - please contact your TANDBERG representative for a quote	Call	CALL
111777	RADVISION OnLAN H.320/H.323 Gateway, L2W - 323 (requires Comm.Module, see below, ordered separately)	Call	CALL

Training Courses

	Partner Training		
112233V	TANDBERG Technical Training	$1,150	1,150
	User Training by Video		
112420V	User Training by Video	$600	600

Cables and Spare Parts

Audio cables

111015	Audio Cable-456, phono - phono (1.5m)	$3	2.25
111016	Audio Cable-459, phono - 2xphono (1.5m)	$3	2.25
111761	Mic cable for AT871-R, std. (7.5m)	$75	56.25
111793	Mic cable for AT871-R, (20m)	$150	112.50
111828	ASM Amplifier to Speaker Cable for TANDBERG 7000	$75	56.25

Video cables

	-Scart		
112306	Scart Adapter S-VHS	$15	11.25
	-S-Video		
111017	S-Video Cable-512, miniDIN male-miniDIN male (1.5m)	$35	26.25
111252	S-VHS to composite conv.cable (0.2m)	$130	97.50
111816	S-Video Cable, miniDIN-miniDIN (2m)	$35	26.25
111817	Scart Cable (2.3m) with audio	$50	37.50
111818	Scart Cable (1.5m) no audio	$75	56.25
111966	VCR Video Scart cable with 6 phono/audio for VCR (1.5m)	$130	97.50
111827	SVHS to 2xBNC Video Cable for TANDBERG 7000	$130	97.50
	-Camera cables		
111819	Camera Multicable (2.3m)	$120	90.00
111299	Cable to second W.A.V.E. Camera (6.5m)	$400	300.00
111684	Cable to second W.A.V.E. Camera (20m)	$750	562.50
111543	Extension cable for W.A.V.E. Camera Unit III (7.5 m)	$350	262.50
	-Other video cables		
112084	Video cable, phono-phono, 1.5m	$3	2.25
	-VGA cables		
111450	VGA to VGA Ext. Cable (male/female) (1.5m)	$50	37.50
111770	VGA Extension Cable (male/female) (1m)	$20	15.00
111910	VGA Cable (male/male) (5m)	$35	26.25

Network cables

	-V.35		
111833	V.35 with RS-366connection Cable (1m) Female 26pin-Male 34pin Winchester/Male 25pinDSUB(RS366)	$298	224
111832	V.35 Cable (1m) Female 26pin-Male 34pin Winchester without RS366	$298	224
110664	V.35/RS-366 Cable (3m) Female 44pin DSUB Male 34pin Winchester Male 25pin DSUB	$298	224
111447	V35/RS366 Cable for Madge IMUX Female 44pin DSUB Male 34pin Winchester Male 25pin DSUB	Call	CALL
	-X.21		
111935	X21 Cable for Codec Female 26pin DSUB Male 15pin DSUB Male 15pin DSUB	$218	164
	-RADVision		
111803	Codec to VIU-323 cable Female 26pin DSUB Male 26pin DSUB	Call	CALL
111802	Codec to VIU-323 cable Female 44pin DSUB Male 26pin DSUB	Call	CALL
	-IMUX		
110490	Promptus IMUX cable (1m) Female 44pin DSUB Male 37pin DSUB Male 26pin DSUB	$298	224

	-Other		
111888	T1/PRI Cable for TANDBERG 8000/7000/6000/5000 (4m)	$15	11.25
112083	Ethernet cable (5m)	$15	11.25
112175	RS530 cable to Codec 6000/2500/800	$218	164
	Control cables		
112531	RS232 Monitor Control Cable 50" 503 (ex. Power cable)	$120	90
	Peripherals		
	Controls		
111750	TANDBERG Remote Control II	$270	203
	Audio Equipment		
111293	TANDBERG Natural Audio Module - Amplifier and Loudspeakers	$2,200	1,650
	Power supplies		
112223	Power Supply SPN-460-12-External power cable TANDBERG 1000/550	$160	120
112283	Power Supply SPN-460-12-External power cable TANDBERG 880/550	$160	120
111219	Power Supply Camera Unit III (Extra W.A.V.E. camera)	$160	120

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STATE OF MICHIGAN

AMERICAN MEDICAL DEVELOPMENT - TELEMEDICINE DIAGNOSES DEVICES

Part #	Description	Retail MSRP	Price State of MI
AMD-300 Cables & Accessories			
AMD-300s	Camera & Illumination - NTSC	$ 6,800.00	$6,428
AMD-300p	Camera & Illumination - PAL	$ 8,000.00	$7,360
AMD-307	Bulb for AMD-300s	$ 290.00	$290
AMD-308	Storz Adapter for AMD-300	$ 68.00	$ 68.00
AMD-309	ACMI Adapter for AMD-300	$ 68.00	$ 68.00
AMD-310	Wolf Adapter for AMD-300	$ 68.00	$ 68.00
AMD-312	Bulb for AMD-LCI-200	$ 395.00	$ 368.00
AMD-350	Carry Case for AMD-300s & Scopes	$ 275.00	$ 253.00
Video Diagnostic Scopes & Peripherals			
AMD-2000	Head Mounted Video Camera System (non-zoom)	$ 13,900.00	$13,900
AMD-2005	Laparoscope	$ 2,800.00	$ 2,600.00
AMD-2010	Head Mounted Video Camera System (zoom)	$ 15,900.00	$ 15,900.00
AMD-2015	ENT Scope	$ 2,800.00	$ 2,712.00
AMD-2015PB	Pneumatic Bulb for AMD-2015	$ 9.00	$ 9.00
AMD-2021	4mm Specula for AMD-2015 (Box of 1000)	$ 45.00	$ 45.00
AMD-2019	Kleenspec Plus Specula Holder	$ 51.00	$ 51.00
AMD-2020	Ophthalmoscope	$ 2,850.00	$ 2,768.00
AMD-2020B	Ophthalmoscope Rechargable Battery	$ 148.00	$ 136.00
AMD-2030	Dermascope	$ 1,300.00	$ 1,187.00
AMD-2030RP	Reticle Plate For AMD-2030	$ 33.00	$ 33.00
AMD-2040	Nasopharyngoscope	$ 6,500.00	$ 6,500.00
AMD-2040LD	Leakage Detector for AMD-2040	$ 295.00	$ 295.00
AMD-2041	ACMI Adapter required for AMD-2040	$ 109.00	$ 109.00
AMD-2090	General Purpose Lens for AMD-300s	$ 400.00	$ 400.00
AMD-2300	Colposcope (Articulating Arm, Stand and Cables)	$ 8,650.00	$ 8,644.00
AMD-2400	Colposcope (Vertical Arm, Stand and Cables)	$ 7,950.00	$ 7,853.00
AMD-2450	45mm Coupler	$ 850.00	$ 762.00
AMD-2460	Beam Splitter	$ 1,650.00	$ 1,525.00
AMD-2500	General Examination Camera - NTSC Format	$ 5,490.00	$ 4,999.00
AMD-2500p	General Examination Camera - PAL Format	$ 5,490.00	$ 4,999.00
AMD-2505	Disposable Tip Cover for General Exam Camera (500)	$ 50.00	$ 50.00
AMD-2510	200X Lens for AMD-2500	$ 965.00	$ 965.00
AMD-2525	Tripod for AMD-2500	$ 65.00	$ 65.00
Electronic Stethoscopes/ECG/Spirometry			
AMD-3100	Ausculette II Electronic Stethoscope	$ 1,750.00	$ 1,497.00
AMD-3200	Simulscope Electronic Stethoscope	$ 4,275.00	$ 4,124.00
AMD-3300	Software for Stethoscopes Over IP	$ 1,200.00	$ 1,017.00
AMD-3365	Pediatric Chestpiece for AMD-3100, AMD-3200, AMD-3250	$ 30.00	$ 30.00
AMD-3400EC	Extention Cable for AMD-3400 R&S (15 feet)	$ 30.00	$ 30.00
AMD-3400R	PhoneSteth - Digital - Receive	$ 3,295.00	$ 3,107.00
AMD-3400S	PhoneSteth - Digital - Send	$ 3,295.00	$ 3,107.00
AMD-3410	25 to 9 Pin Adapter for Connection to Venue/Swiftsite	$ 18.00	$ 18.00
AMD-3425	Programmed Modem for use with AMD Stethoscopes	$ 250.00	$ 250.00

AMD-3426	Programmed Modem for use with AMD Stethoscopes	$ 250.00	$ 250.00
AMD-3450R	Analog PhoneSteth - Receive	$ 1,895.00	$ 1,895.00
AMD-3450S	Analog PhoneSteth - Send	$ 1,895.00	$ 1,895.00
AMD-3465	Pediatric Chestpiece for AMD-3400S	$ 375.00	$ 375.00
AMD-3550	SmartSteth Digital Electronic Stethoscope	$ 2,995.00	$ 2,995.00
AMD-3600	Telecoder (Send/Receive)	$ 3,150.00	$ 2,899.00
AMD-3800	E-Stethoscope	$ 495.00	$ 495.00
AMD-3810	12 Lead Interpretive ECG System	$ 6,503.00	$ 6,525.00
AMD-3810S	12 Lead Interpretive ECG System w/Spirometry	$ 8,345.00	$ 8,345.00
AMD-3810T	Disposable Flow Tubes for AMD-3810S (Box of 100)	$ 307.00	$ 307.00
AMD-3811	Paper For AMD-3810 (10 Packs of 150 Sheets)	$ 112.00	$ 112.00
AMD-3815	Scan Converter (displays video ECG tracing)	$ 1,995.00	$ 1,995.00
AMD-3825	Telemedicine Analyzer Software for AMD-3800	$ 495.00	$ 495.00
AMD-3850	Distributor Multi User Connection Box for AMD-3800	$ 550.00	$ 550.00
AMD-3875	12 Lead Interpretive ECG for PC (Software/Hardware Combination)	$ 3,990.00	$ 3,990.00
AMD-3880	Resting Tab Electrodes For ECG (Box of 500)	$ 81.00	$ 81.00
AMD-3882	Software CD for AMD-3810	$ 2,500.00	$ 2,500.00
AMD-3900	PCMCIA Card Spirometer including Display Software (PC or notebook required)	$ 865.00	$ 865.00
AMD-3910	Pre-Calibrated Disposable Mouthpieces (box 100)	$ 195.00	$ 195.00
AMD-3915	Pressure Flow Tubes (re-usable, box of 5)	$ 12.00	$ 12.00
AMD-3920	Digital Spirometer	$ 1,590.00	$ 1,590.00
AMD-3921	Calibration Syringe for AMD-3920	$ 350.00	$ 350.00
AMD-3922	Disposable Mouth Pieces for AMD-3920	$ 75.00	$ 75.00
AMD-3923	Noseclips for AMD-3920	$ 16.00	$ 16.00

Video Microscopes

AMD-400	Microscope with Analog Video Camera includes 4X, 10X, 20X and 40X objectives	$ 9,990.00	$ 9,605.00
AMD-410	Microscope with Digital Camera includes 4X, 10X, 20X and 40X objectives	$ 9,990.00	$ 9,605.00
AMD-420	50X Oil Objective for AMD-7600 or AMD-7700	$ 1,153.00	$ 1,153.00
AMD-425	100X Objective for AMD-7600 or AMD-7700	$ 980.00	$ 980.00
AMD-450	Pathology Slide Viewer (mini microscope)	$ 3,400.00	$ 3,266.00

Radiology/Ultrasound

AMD-5010	Visual Presenter	$ 4,625.00	$ 4,565.00
AMD-5100	High Resolution Radiology Scanner, 12 bits/Pixel, 700 dpi max., 3.2 Optical Density range, light box w/Telemed Software	$ 15,950.00	$ 15,312.00
AMD-5150	High Resolution Radiology Scanner, 12 bits/Pixel, 1140 dpi max., 3.5 Optical Density range, light box w/Telemed Software	$ 18,950.00	$ 18,194.00
AMD-5200	High Resolution Radiology Scanner, 36 bit color, 1400 dpi max., 4.0 Optical Density range, light box w/Telemed Software	$ 21,950.00	$ 21,076.00
AMD-5300	Teleradiology and PACS Software Package	$ 4,999.00	$ 4,809.00
AMD-5400	Sheet Feeder for AMD-5100 and AMD-5150 -- 100 Sheet Tray	$ 3,500.00	$ 3,500.00
AMD-5500	SmartProbe Ultrasound System -- Laptop with Choice of 1 Probe	$ 26,000.00	$ 26,000.00
AMD-5550	SmartProbe Ultrasound System -- Embedded Application with Choice of 1 Probe (50 Unit minimum plus Integration Fee)	$ 22,300.00	$ 21,470.00
AMD-5600	Curved Array Probe	$ 14,000.00	$ 14,000.00
AMD-5625	Phased Array Probe	$ 14,000.00	$ 14,000.00
AMD-5630	Linear Array Probe	$ 14,000.00	$ 14,000.00
AMD-5635	Endo Cavity Probe	$ 14,000.00	$ 14,000.00

Dental

AMD-7100	Intraoral Camera with fixed magnification	$ 5,350.00	$ 5,311 00
AMD-7101	Docking Station for AMD-7100	$ 360.00	$ 360.00
AMD-7102	Cable & Connector	$ 42 00	$ 42 00
AMD-7105	Sheaths For AMD-7100 (Box of 100)	$ 65.00	$ 65.00
AMD-7805	PictureTel Cable for Connection to AMD-7800	$ 90 00	$ 90.00
AMD-7020	Sheaths For AMD-7000 (Box of 500)	$ 150.00	$ 150.00

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Vital Signs

AMD-8200	Vital Signs Monitor BP, Pulse, Sp02, Body Temp (Available with developers toolkit only)	$ 2,995 00	$ 2,995.00
AMD-8202	Blood Pressure Cuff -- Sm. Child (12.4 - 16.8 cm)	$ 20.35	$ 20.35
AMD-8203	Blood Pressure Cuff -- Child (15.8 x 21cm)	$ 21 20	$ 21 20
AMD-8204	Blood Pressure Cuff -- Lrg. Adult (32.1 - 43 4cm)	$ 27.65	$ 39.00
AMD-8205	Disp.Temp Probe Cvrs for AMD-8200 (Box of 1000)	$ 40.00	$ 40.00
AMD-8214	Blood Pressure Cuff -- Sm. Adult (20 - 27cm)	$ 22.20	$ 22 20
AMD-8215	Blood Pressure Cuff -- Adult (25.3 - 34.3cm)	$ 23.15	$ 23.15
AMD-8216	Blood Pressure Cuff -- X-Lrg. Adult (40 7 - 55cm)	$ 40.70	$ 40 70

Advanced Opthamology

AMD-900	Slit Lamp (With Camera, Stand & Light Source)	$ 14,500.00	$ 14,408 00
AMD-950	Fundus Camera w/Mosaic Software	$ 31,995.00	$ 21,995.00

Home Care

AMD-9100	MPM Software for receipt/display of vital signs data from AMD-9200 BP-Tel and AMD-9300 Weight-Tel including receiving board for 2 telephone lines (PC Required)	$ 5,790.00	$ 5,538 00
AMD-9200	BP-Tel Transtelephonic Digital Blood Pressure Monitor with built in dial up modem	$ 450.00	$ 450.00
AMD-9300	Weight Tel Transtelephonic Digital Weight Scale with built in dial up modem	$ 636.00	$ 636.00
AMD-9500	Heartview Software (required for receiving capability for all Transtelephonic ECG Monitros) w/Interface Board including Acoustic Coupler	$ 8,350.00	$ 8,025.00
AMD-9600	12 Lead Personal ECG Recorder/Transmitter	$ 860.00	$ 860.00
AMD-9700	Long Term 3 Lead Looping Recorder/Transmitter	$ 715.00	$ 715 00
AMD-9800	3 Lead ECG Recorder/Transmitter	$ 248.00	$ 248.00

Non-Scope Video Peripherals

AMD-1000	NTSC to PAL Converter	$ 1,235.00	$ 1,114.00
AMD-1010	Slit Lamp Camera Adapter	$ 4,600.00	$ 4,600.00
AMD-1014MD	14" Medical Grade Monitor	$ 1,695.00	$ 1,695.00
AMD-1020	20" Video Monitor	$ 2,650.00	$ 2,650.00
AMD-1100	Color Bar Generator	$ 590 00	$ 590.00
AMD-1210	Video Printer	$ 1,650.00	$ 1,650.00
AMD-1211	Foot Pedestal Switch	$ 45.00	$ 45.00
AMD-1215	Paper For Video Printer (200 Sheets)	$ 250.00	$ 250 00

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VIP Endpoint Encryptor

SBC offers the Navastream VIP product line designed for encryption of IP video and voice traffic. The product line includes three different units: Navastream VIP, VIP1000 and VIP5000. The products are differentiated by the amount of encryptable bandwidth that they can handle. The VIPs can be configured and managed locally via the console port by an SBC Video Technician or via the Central Management Software located at the SBC network operations center.

Pricing for VIP IP H.320 Encryptors:

Navastream VIP - $4,999

Navastream VIP 1000 - $8,740

Navastream VIP 5000 - $15,070

Encryptor Specifications:

Navastream VIP: Designed for LANs with a single CODEC operating at speeds at up to 512Kbps.

Navastream VIP 1000: Designed for LANs with up to six CODECs operating at speeds no greater than 1Mbps each for a total of 6Mbps encrypted throughput. If more than six CODECs are on a single LAN – we should up grade to the VIP 5000.

Navastream VIP 5000: Designed for gateways, MCUs, LANs with more than six CODECs or implementations that require greater than 6Mbps encrypted throughput.

Babylon Product Line

The Babylon product line is offered by SBC for encryption of ISDN H.320 video and voice traffic. The product line includes two different units: Babylon 4xBRI and Babylon 1xPRI. The products are differentiated by the amount of encryptable bandwidth that they can handle. The Babylons can be configured and managed locally via an SBC Video Technician at the console port or via the SBC NOC with central management software.

Pricing for Babylon ISDN Encryptors:

Babylon 4 x BRI - $8,600

Babylon 1 x PRI - $17,000

Bablylon ISDN Encryptor Specifications:

Training

2 hour Course delivery over video - $500 per video site (maximum 15 participants per site.)

2 hour Course delivery on site - $1000 (maximum 15 participants per site.)

Ala Cart itmes and services represent those items most used by the State of Michigan. It may be updated periodically to reflect new products. All manufactured software, hardware, features, options and parts not listed are available and can be obtained by SBC.

Part #	Ala Cart Pricing SBC Video Surveillance Solutions	STATE COST

VIDEO SURVEILLANCE - ARCHIVING AND DISTRIBUTION

Ala Cart itmes and services represent those items most used by the State of Michigan. It may be updated periodically to reflect new prodcuts.

67489	Remote VU Guardian Model, 8 Port.Includes 80 GB Hard Drive, 8 Alarm Contacts, Web Based Management and software upgrades. Application Video Storage and Distribution.	$6,000.00
17225	Power Cord NEMA 5-15 for Remote VU Guardian	$27.00
SBC6620-10002	Remote VU Guardian System Installation with up to 8 Cameras. Includes installing to the customer provided Ethernet Jacks and Power Outlets. Cabling is not included.	$3,000.00
6640-100029	5 X 10 Systems support for up to 8 cameras	$1,000.00
6640-10031	7 X 24 X 365 Systems Support for up to 8 cameras	$1,300.00
6610-10014	7 X 24 X 365 Management includes monitoring and configuration responsibility	$2,000.00
SBC	Miscellaneous Cables (Plenum Rated) , Labor and Connectors will apply to this type of project and will be quoted as the State's project requires	

VIDEO SURVEILLANCE CAMERA'S

Ala Cart itmes and services represent those items most used by the State of Michigan. It may be updated periodically to reflect new prodcuts.

SONY SSCDC - 334	1/3 Exwave Color Digital CCD Camera	$550.00
SONY SPTM320	Black and White CCD Camera	$350.00
ACT TV-244	24 volt Four Camera Power Supply	$100.00
RAI L85IVDC4P	Manual Zoom Lens	$175.00
IDS GS - 7001	Tilting Wall Mount Camera Arm	$30.00

IDS - POWER PAN	Motorized Pan and Tilt Camera Mount - Functions Automatically	$750.00
EVID100	Sony EVI D100 Pan Tilt and Zoom Camera	$1,199.00
SBC	Web and IP Enabled Pan Tilt and Zoom Camera	$699.00

Ala Cart itmes and services represent those items most used by the State of Michigan. It may be updated periodically to reflect new prodcuts.

All manufactured software, features, options, and parts not listed are available and can be obtained through SBC.

SLA Number B-3.B1

SLA Name
Video System Connection

Business Need / Driver
This SLA will provide the State with the ability to track videoconference System connectivity affecting video conferencing service.

Performance Objective

Failed Connection means an active videoconference which cannot be re-established within 15 minutes of an accurate trouble ticket being reported to the LinkMichigan Center or the failure to establish the initial connection within 15 minutes of the scheduled conference time.
This SLA only applies to all IP H.323 Video Systems (point to point or over the bridge) or ISDN Video Systems that use the Contractor Conference Bridge.
The Performance Objective is to be able to establish an initial connection within 15 minutes of scheduled conference time and reconnect an unscheduled disconnect or interruption within 15 minutes of disconnection 95% of the time.

Formula Used to Measure Performance
Failed Connection% = (# of Failed Connections/ # of System connections or attempted connections * 100)
(The result is a percentage)

Who is Responsible
Contractor

How the SLA will be Measured
Contractor must report the number of Failed Connections during the previous month. This data may be audited by the State or a designated third-party.

How will this SLA be Reported
All reports shall have totals for the State and be broken down by Department. Report will include the date and time, identity of the Failed Connection location and the Department.

Performance Credit
Contractor shall provide Root Cause Analysis in any month where the Failed Connection% is greater than 10%.

Operational Considerations

Credit will not apply if video test call, assisted by the LinkMichigan Center, is not completed at least 24 hours prior to actual video call.

Credit will not apply for dropped System if circuit exceeds 80% utilization over two (2) polling periods.

Credit will not apply for dropped System CPU exceeds 70% utilization over two (2) polling periods.

SLA Number B-3.B2

SLA Name
Video Conferencing Installation Service Request On Time Completion (SROTC)

Business Need / Driver
Telecommunications' ability to track new video installations

Performance Objective
Contractor will install Video Systems on mutually agreed upon due dates.

Performance Measure Description
Each project will meet a mutually agreed upon due date contained in the installation timeline.

Formula Used to Report on Performance
A: Number of service requests completed on or prior to the due date during the reporting period.
B: Total number of service requests completed during the reporting period.
Measurement = A/B*100
(The result is a percentage)

Who is Responsible
Contractor

How the SLA will be Reported
Contractor must include the number of tickets closed during the reporting period, the average Service Request completion time, the number of tickets whose resolution time was greater than the average and the number of tickets whose resolution time was less than the average. This data may be audited by the State or a designated third-party.

When this SLA will be Reported
All reports shall have totals for the State and be broken down by departments. The following reports shall be provided:
Monthly SROTC
Quarterly SROTC
Semi-Annual SROTC
Yearly SROTC

Performance Credits
If Contractor fails to install a System on or before the mutually agreed due date in the installation timeline, then Contractor will credit the installation charges (excluding equipment). All credits must appear on the invoice for Services within sixty (60) days.

Operational Considerations:
The Contractor and the End User will mutually determine the project timeline including equipment delivery, site preparation, network installation & extension confirmation, installation, training, completion date and customer acceptance and sign off. All video related projects will have either a Project Manager(s) or Implementation Coordinator(s) assigned to manage the installation process.

The installation timeline will be created within ten (10) days of the Contractor's receipt of a valid purchase order. The Contractor's failure to provide an installation timeline within ten (10) days will result in the Performance Credit listed above.

For all complex projects such as Audio-Visual Integration, the Contractor and DIT will mutually collaborate on a more detailed "Scope of Work" document that must be approved by both organizations.

Exhibit B-4

4.2.13. Security Lock-Out

The State will be able to block all access into the conference using a touch-tone phone. Security options will be available for all call types. For Automated Passcode and ConferenceNOW calls, the State will be able to lock the conference using the touch pad on their phone. This service may be activated and de-activated at any time during a call.

The Contractor's Operator Assisted calls will provide security by allowing the State to list the names of participants that are allowed to enter the call or ask that the participants provide the End User's name and a password.

4.2.14. Standing Conferences

The Contractor will provide audio conferencing services that can be scheduled to be recurring, depending on the State's needs. Calls may be arranged up to two years in advance. Available on Operator Assisted and Automated Passcode calls. The conferencing services are available 24x7x365.

4.2.15. Additional Dial Outs

The Contractor will provide additional dial-out service to add additional participants for Operator Assisted Calls only.

On other call types, the Contractor will provide Operator Assistance by dialing *0 (Star, Zero) to add additional participants. The State can then provide the Operator with the contact information of the additional parties that need to be placed into the call. Additional participants may join a conference call that is already in progress.

4.2.16. Entry and Exit Tones

The Contractor will provide a distinctive tone that will sound as a participant either enters or exits the conference. The Contractor will have three entry and exit options (Tones, Name Announce, and Silence). The Name Announce feature records the names of the participants before they enter into the conference call and announces the participant as they enter the call. This feature can also be used as a roll call tool to hear a list of the participants that are currently in the conference.

4.2.17. Participant Lists

The Contractor will provide a list of participants (company, phone number) that can be faxed, mailed or e-mailed to the Designated State Contact after the conference when requested by the State.

4.2.7. Question and Answer Sessions

Participants in "listen only" mode will be able to signal that they have a question using their touch-tone keypad. They will be placed in queue and will be screened before going on-line with their question.

Queuing is an electronic question and answer feature of the Contractor's audio conferencing service. The moderator, along with the operator, will be able to control the session by allowing participants to be placed in queue for a question by using their touch-tone phone. The Contractor's operator can then introduce the participant by name and enable them to ask their question. There will be no additional charge for this service. Available on Operator Assisted calls only.

4.2.8. Automated Polling

Participants will be able to respond to pre-established multiple choice questions using their touch tone phones. The questions may ask for Yes or No responses, or multiple-choice, offering up to nine different answers or selections. All responses will be saved and provided to the host after the call. Responses may also be provided during the call. Hard copies of all polling results can be provided during an Operator Assisted Call as well. There will be no additional charge for this service. Available on Operator Assisted calls only.

4.2.9. Tape Recording

The Contractor will provide audio recording of the audio conference. The Contractor will digitally record a conference call and provide a recording of the meeting to the State. Standard 90-minute cassette tapes may be used. Conference recordings may also be provided on CD-ROM, micro-cassette, or via an electronic wave-file that will be FTP to the State.

The Contractor will offer an additional service called Digital Tape Replay. This service will record an audio conference call and then store it on the Contractor's digital playback system. Participants will be able to access the recording by simply dialing a toll-free number and entering a passcode. Voice capture will also be available to provide the Designated State Contact with a list of participants who dialed into the playback system. Voice capture is available and a participant list will be provided. The operators will transcribe the names collected via voice capture to the best of their ability.

4.2. Definition of Service(s)

4.2.1. Coordinator Set-up

The Contractor's audio conferencing coordinator will be able to screen participants and put them on hold until the conference chairperson is ready to begin.

The Contractor's audio conferencing coordinator may be accessed during a conference call by any participant by pressing *0. Additionally, with the Operator Assisted service, 1-800-CONFERENCE provides the following services to the host before and during the conference call:

- Pre-conference for Speakers –When the speaker of the conference call wants to pre-conference in a separate conference before proceeding with their call.
- Music Hold – Participants are placed on a music hold until the call begins.
- Communications Line– A communication line is a separate phone line between a member of strategic services and usually the arranger of the conference call. This allows the arranger to get instant updates concerning the number of participants that have dialed in, verification for security lists, and general information they may need.
- Full Time Monitoring – An operator will direct their full attention to the monitoring of a single conference so they will be immediately available to manage any requests or special instructions that may be requested from the meeting.
- Conference Security – Provides security on your call by locking it. After the conference call is locked not even the operator can access the call.

There will be no additional cost to access a coordinator during an Operator Assisted Conference call.

4.2.2. Coordinator-on Demand

Any participant will be able to access the Contractor's audio conferencing coordinator at any time during the conference by dialing a short access code from a touch-tone phone.

At any time on any call, the host and/or any participant may press *0 on their touchtone phone to summon a live operator for assistance. The *0 function is also available for Operator Assisted calls. There will be no additional charge for this service.

4.2.3. Roll Call and Announcement

The Contractor's audio conferencing coordinator will link all participants into the call, take roll call and handle any announcements or other tasks as pre-arranged by the host or conference arranger. The audio conferencing coordinator will then leave the conference once the desired tasks are complete. There will be no additional cost for this service. Available on Operator Assisted calls only.

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4.2.18. No Reservation Audio Conferencing

The Contractor will provide ConferenceNOW Audio Conferencing. ConferenceNOW service will be available 24x7x365 and be made without a reservation. The Contractor will provide a permanent Toll Free Meet Me phone number and a Meet Me Dial-In phone number and passcode to Designated State Contacts for audio conferencing. The Contractor will provide a wallet size card with printed instructions.

4.2.19. Problem Resolution

End Users will contact the State Help Desk with Audio Conferencing Incidents. If the State Help Desk determines the problem is NOT within the audio conferencing elements under its control, the State will open a ticket with the LinkMichigan Center. The Link Michigan Center will manage the ticket to resolution through the incident management process as defined in the **Exhibit B-10**.

4.3. Invoices & Reports

Contractor's invoices will be provided to individual divisions within a state agency or as indicated by the agency. A monthly management summary report of individual agencies audio conferencing calls and charges will be provided to each state agency. A monthly management summary report of all state agencies usage and charges will be provided to the State of Michigan, Department of Information Technology. All reports will roll up to quarterly, semi-annual, and annual reports.

4.4. Pricing, Fees, and Payments

See **Attachment B-4.A** – Audio Teleconferencing Pricing.

4.5. Transition (into the Contract)

Transitioning from the incumbent carrier providing audio teleconferencing service to the Contractor will be done upon completion of all processes and procedures that will be jointly developed and agreed to during the implementation plan meeting between the State and Contractor.

The Contractor will establish a training schedule with Designated State Contacts immediately after the Effective Date.

Audio conferencing accounts will be established as needed by State Departments.

All existing contracts for audio teleconferencing will be cancelled upon completion of the transition plan.

Attachment A – Audio Teleconferencing Pricing

Dial-In Calls	0.09/minute/site
800 Dial-In Calls	**Operator Assisted** Meet Me .14/minute/site Toll Free Meet Me .22/minute/site Dial Out Service .22/minute/site plus $3.00/site dial out fee **Automated Passcode (over 75 participants)** Meet Me .12/minute/site Toll Free Meet Me .14/minute/site **ConferenceNOW** Meet Me .09/minute/site Toll Free Meet Me .11/minute/site
Dial Out Calls	**Operator Assisted Service** .22/minute plus $3/site dial out fee
Coordinator Set-up	No charge
Coordinator-on Demand	No charge
Roll Call and Announcement	No charge
Advance Notification	Phone and Fax - $1.50 per participant Internet - No charge
Lecture Mode/Listen Only	No charge
Question and Answer Sessions	No charge
Automated Polling	No charge
Tape Recording	Cassette Tape/90 minutes - $15.00/copy CD - $30.00/copy Wave File via FTP - $30.00/file
Conference FAX	.35/minute
Transcription Service	$50.00/15 minutes
Password Security	No charge

Security Lock-Out	No charge
Standing Conferences	No charge
Additional Dial Outs	$3.00 per site dialed
Entry and Exit Tones	No charge
Participant Lists	$3.00 per conference

Attachment B-4.C

AGREEMENT NOT TO COMPETE AND TO MAINTAIN AND PROTECT CONFIDENTIAL INFORMATION AND MATERIALS

THIS AGREEMENT, made and entered this _____day of _____, 20___, by and between Conference Plus, Inc., a Delaware corporation (the "Company") and _____ (the "Employee").

WHEREAS, the Company desires to employ Employee and Employee desires to be employed by the Company; and

WHEREAS, the Company possesses proprietary interests in certain trade secrets and confidential information and materials, including, but not by way of limitation, certain customer and prospective customer lists, sales data, pricing information, and marketing techniques and procedures; and

WHEREAS, as a part of the Company's business, the Company is from time to time required to receive confidential proprietary information of customers, including but not limited to the identity of persons participating in conference calls, which confidential information the Company is contractually committed to maintain in strictest confidence and preserve the secrecy thereof; and

WHEREAS, from time to time, on a need-to-know basis, Employee, in the performance of his duties on behalf of the Company, may be informed of, come in contract with, or otherwise gain knowledge of, all or certain portions of the Company's and/or third parties' trade secrets and other confidential proprietary information and materials; and

WHEREAS, Employee is desirous of inducing the Company to make available such confidential information and materials on a need-to-know basis so as to enable Employee to better perform the Employee's duties; and

WHEREAS, the Company has developed a unique system of doing business which is not currently known to Employee or the Company's competitors; and

WHEREAS, the Company maintains near permanent business relationships with its customers, the nature and scope of which are presently unknown to Employee, and

WHEREAS, Employee acknowledges that it would take a significant amount of time for a new employee to build such a relationship with a customer

WHEREAS,Employee, in the course of his employment by the Company, will receive training in, and be taught, the unique system of doing business which has been developed by the Company; and

WHEREAS, Employee will have access in the course of employment to customer lists and other confidential customer information belonging to the Company including but not limited to information regarding each customer's type of requirements, volume of business, details of previous calls and personal data regarding each individual buyer; and

WHEREAS, Employee acknowledges that the foregoing constitutes legitimate business interests that the Company is entitled to protect by a reasonable covenant not to compete, covenant to maintain and protect confidential information and materials; and

WHEREAS, the Company is desirous of disclosing or allowing Employee access to such confidential information, materials, and system of doing business provided, and only upon the condition that, Employee agree, undertake and covenant to maintain and protect the confidentiality of such confidential information and materials, to assign all inventions to the Company, and not to compete under the terms hereinafter contained, to which Employee is agreeable

NOW THEREFORE, in consideration of the foregoing, the mutual covenants hereinafter set forth, and the salary paid and other benefits provided to Employee by the Company in connection with such employment, and for other good and valuable consideration, the sufficiency of which is acknowledge, the parties agree as follows:

Attachment B-4.C

1. EMPLOYMENT

The Company hereby employs Employee, and Employee hereby agrees to serve in such position as shall be assigned to Employee by the Company. The Company will pay salary as mutually agreed by the parties hereto. Employee acknowledges that this Agreement is not intended to be, nor shall it be construed as, giving Employee any right to be retained in the employ of the Company Employee agrees that his employment is subject to termination by the Company at any time with or without cause

2 NON-DISCLOSURE

The Company may, from time to time, at the Company's sole discretion, reveal, make available, or otherwise provide to Employee, information and/or materials, constituting trade secrets and other confidential proprietary information of the Company, or of third parties to whom the Company is obligated to maintain the confidentiality of, including, but not by way of limitation, technical data, future plans, customer and prospective customer requirements and marketing techniques and procedures (the "Confidential Information"). The Company shall not be required to advise Employee specifically of the confidential nature of any such Confidential Information, nor shall the Company be required to affix a designation of confidentiality to any tangible item delivered or made available to Employee, in order to establish and maintain the confidential nature of the same. Confidential Information shall include the work product of Employee developed as a part or in furtherance of, or during the working hours of, Employee's employment with the Company, including all customers and prospective customers developed or identified by Employee as an employee of the Company. All Confidential Information provided to Employee by the Company or to which Employee, intentionally or inadvertently, otherwise becomes aware, knowledgeable, or in possession of as a direct or indirect result of Employee's employment with the Company, shall be held and protected by Employee with the strictest confidentiality, and Employee shall not, whether during or after employment, cause or allow any of the Confidential Information to be disclosed, delivered, transferred, or otherwise made known to any person or entity not expressly authorized by the Company to receive or be made aware of the same. Disclosure of Confidential Information by Employee to any person or entity not then an employee of the Company who is not subject to a Confidentiality Agreement similar to this Agreement and with a need to know such Confidential Information shall require prior written authorization by the Chief Executive Officer of the Company, or such other corporate officer as may be form time to time designated by the Company's Board of Directors

NO OFFICER, EMPLOYEE, OR AGENT OF THE COMPANY, OTHER THAN THE CHIEF EXECUTIVE OFFICER OR SUCH OTHER CORPORATE OFFICER OR OFFICERS AS MAY BE DESIGNATED IN WRITING BY THE BOARD OF DIRECTORS OF THE COMPANY, HAS THE POWER OF AUTHORIZING THE TRANSFER OR DISCLOSURE OF CONFIDENTIAL INFORMATION TO ANY PERSON OR ENTITY NOT THEN AN EMPLOYEE OF THE COMPANY WHO IS NOT SUBJECT TO A CONFIDENTIALITY AGREEMENT AND WITH A NEED TO KNOW SUCH CONFIDENTIAL INFORMATION.

3. LIMITATION ON USE BY EMPLOYEE.

All Confidential Information of the Company, or of any third party to whom the Company owes a duty of non-disclosure, which Employee receives or becomes knowledgeable of shall be utilized by the Employee for the singular purpose of carrying out the Employee's duties and undertakings on behalf of the Company. The Employee shall diligently protect and maintain the confidentiality of the Confidential Information In no event shall the Employee, whether during or after employment, copy any Confidential Information, except as needed, nor utilize any Confidential Information in a manner so as to compete with the Company, or to aid or further the competition of any other person or entity with the Company, or to otherwise disclose or dispose thereof for personal gain or for any reason injurious to the interest of the Company. Upon termination of Employee's employment for any reason, Employee shall forthwith turn over to the Company all books, records, price lists, customer lists and other material relating to Employee's employment or to the business of the Company

4. COVENANT NOT TO COMPETE

(a) Covenant Not to Compete. For the purposes of this Agreement, "customer" shall mean any person, corporation, partnership, organization or other entity who in the preceding twelve (12) months either purchased, or had discussions with the Company or any of its employees about purchasing, any services of any type from the Company,

or any affiliates of such entity, whether they be different offices, subsidiaries, sister companies or otherwise During employment hereunder Employee will not engage in any business, as owner, employee, consultant or otherwise, competitive with the Company In addition, for a period of twelve (12) months after termination of employment, voluntary or involuntary, whether by Employee or the Company and without regard to the reason, if any, for termination, Employee agrees that:

(i) he will not, whether as owner, employee, independent contractor or otherwise, directly or indirectly (by assisting another person or otherwise) solicit, serve or accept teleconferencing service business or other business competitive with the Company's business from any Customer with whom Employee had contact or of whom he had knowledge while employed by the Company;

(ii) he will not solicit the services of any employee of the Company for his own or any other person or company, or induce or help to induce any employee of the Company to leave the Company for other employment; and

(iii) he will not assist, induce, help or join with any other company, employee or former employee of the Company, or any other person or company, to solicit, serve, or accept teleconferencing service business or other business competitive with the Company's business from any Customer of the Company with whom Employee had contact or of whom he had knowledge while employed by the Company.

(b) Employee acknowledges that the Company has expended significant effort expense in developing its effort to obtain Customers and employees, that once the Company obtains such business, it tends to keep the Customer, that Employee had no prior knowledge of the nature and scope of the Company's Customer base or employees prior to executing this agreement, and that the Company would not have given Employee access to the same if he had declined to execute this Agreement.

5. INDEMNIFICATION

Employee hereby warrants that he is free to enter into this Agreement without violating any obligation to a prior employer and that he will not during his employment by the Company disclose any trade secrets or violate any confidences of any prior employers. Employee agrees to defend and hold the Company and its shareholders, officers and directors harmless from any claims, suits, damages and expenses (including reasonable attorneys' fees) alleging a violation by Employee of the foregoing warranty

6. ENFORCEABILITY

Both parties recognize that the services to be rendered under this Agreement by Employee and the information and material covered by This Agreement are special, unique and extraordinary in character, and that in the event of any breach by Employee of the terms and conditions of this Agreement to be performed by him, the Company will suffer irreparable injury for which there is no adequate remedy at law. Accordingly, Employee acknowledges the Company's right (in addition to all other rights and remedies available to the Company in equity and at law) to enforce the terms of this Agreement by way of preliminary and permanent injunctive relief from any court of competent jurisdiction Employee further acknowledges that he will suffer no injury for which he has not already been fully compensated in the event of a grant of such injunctive relief, and therefore waives any rights he might have to compel or seek a court order compelling the Company to post a bond as a condition to the grant of injunctive relief. In the event of any breach by Employee, the periods of the covenants contained herein shall be deemed extended by the period that Employee is in breach.

7. LIQUIDATED DAMAGES

Employee acknowledges that during the course of his employment he will receive information, materials and training from the Company and will be taught the Company's unique system of doing business Employee further acknowledges that as of the date of this Agreement, he lacks this special knowledge and training, and that any skills,

knowledge or expertise regarding the subject matter of his employment which he hereafter acquired is due solely to the efforts of the Company to educate and train Employee Both parties recognize that the value of this education and training will be difficult to measure or ascertain

Both parties also agree that the amount of the monetary damage which the Company would suffer should Employee breach this Agreement is also difficult to measure or ascertain. In view of these difficulties, the parties agree that any breach of this Agreement by Employee shall oblige Employee to pay the Company in liquidated damages an amount equal to the compensation paid by the Company to Employee in the twelve (12) months prior to termination of Employment, as a fair and reasonable estimate of the value of Employee's training and/or the information and materials thus misappropriated by Employee, as well as the damages which would be sustained by the Company Nothing set forth herein shall limit or in any way affect the Company's other rights and remedies under this Agreement, or to seek any appropriate relief, including the right to seek preliminary and permanent injunctive relief to enforce its terms

8. TERM

This Agreement shall remain in full force and effect so long as Employee remains employed by the Company or any subsidiary corporation of the Company and shall survive termination of Employee's employment

9. COMPLETE AGREEMENT

This Agreement contains the full and complete understanding of the parties hereto with regard to the subject matter contained herein No other agreements or undertakings of the parties shall in any manner limit or alter the nature and scope of the terms hereof unless in writing duly executed by both parties and expressly providing that the same shall be controlling over any conflicting terms contained herein

10. BINDING EFFECT

This Agreement is personal as to the rights and interests of the Employee, and as such, may not be assigned or transferred by Employee. However, this Agreement shall be binding upon and inure to the benefit of the successors and assigns of the Company

11. SEVERABILITY

In the event that any portion, provision, paragraph, sentence, or word of this Agreement shall be found to be invalid or unenforceable by a court of competent jurisdiction, this Agreement shall be deemed amended to delete therefrom such portion, provision, paragraph, sentence or word adjudicated to be invalid or unenforceable; such amendment shall have no effect upon the validity or unenforceability of the balance of this Agreement and such amendment is to apply only with respect to the operation of this Agreement in the particular jurisdiction in which such adjudication is made.

12. JUDICIAL MODIFICATION

It is the desire and intent of the parties that the provision of this Agreement shall be enforced to the fullest extent permissible under the laws and public policies applied in each jurisdiction in which such enforcement is sought. Accordingly, a court of competent jurisdiction shall be entitled to modify any provision to the extent necessary to render such provision enforceable.

13. JURISDICTION AND VENUE

This Agreement has been executed in the state of Illinois and shall be governed and construed in accordance with the internal laws of the state of Illinois as a contract to be wholly performed in the State of Illinois The parties

agree to the nonexclusive jurisdiction and venue of any state or federal court located in the State of Illinois regarding any dispute over or enforcement of this Agreement.

14. ATTORNEY'S FEES

Employee shall pay the Company all costs, expenses and attorney's fees incurred by the Company in enforcing the terms of this Agreement.

15. INSIDER TRADING AND CONFIDENTIALITY

This memorandum confirms procedures which all personnel at every level must follow, arising from our responsibilities as a public company

A. Prohibition against trading on undisclosed material information.

If you are aware of material information relating to the Company which has not yet been available to the public for at least two full days, you are prohibited by law as well as Company policy from trading in our shares or directly or indirectly disclosing such information to any other persons so that they may trade in our shares It is difficult to describe exhaustively what constitutes "material information, but you should assume that any information, positive or negative, to purchase, sell or hold our stock would be material Information may be significant for this purpose even if it would not alone determine the investor's decision. Examples include a potential business acquisition, internal financial information which departs in anyway from what the market expects, important product developments, the acquisition or loss of a major contract, or an important financing transaction We emphasize that this list is merely illustrative

B. Confidentiality

Serious problems could be caused for the Company by unauthorized disclosure of internal information about the Company, whether or not for the purpose of facilitating developments with anyone outside of the Company, except as required in the performance of regular corporate duties This prohibition applies specifically (but not exclusively) to inquiries about the Company which may be made by the financial press, investment analysts or others in the financial community. It is important that all such communications on behalf of the Company be through an appropriately designated officer of the Company under carefully controlled circumstances. Unless you are expressly authorized to the contrary, if you receive any inquiries of this nature, you should decline comment and refer the inquiry to Timothy Reedy, CEO, Conference Plus, Inc

If you have any doubts as to your responsibilities under these guidelines, seek clarification and guidance from Timothy Reedy, CEO, Conference Plus, Inc We will expect the strictest compliance with these procedures by all personnel at every level Failure to observe them may result in serious legal difficulties for you, as well as the Company

IN WITNESS WHEREOF, the parties have signed these Agreements on the date above written

Conference Plus, Inc.

By_____
Timothy Reedy
CEO

Employee Signature

By_____

Attachment B-4.D

1·800·CONFERENCE®

An SBC and Conference Plus, Inc. Service

03/19/03

To whom it may concern,

At Conference Plus, Inc all employees are mandated to sign a confidentiality agreement. This includes the reservations, operations, sales, and executive departments.

All confidentiality agreements are signed upon hiring, and have been resigned by all personnel late last year due to changes internally, here at the conferencing center.

The confidentiality agreement includes (as stated in Item 3 paragraph 1 of the confidentiality agreement):

The Employee shall diligently protect and maintain the confidentiality of the Confidential Information. In no event shall the Employee, whether during or after employment, copy any Confidential Information, except as needed, nor utilize any Confidential Information in a manner so as to compete with the Company, or to aid or further the competition of any other person or entity with the Company, or to otherwise disclose or dispose thereof for personal gain or for any reason injurious to the interest of the Company. Upon termination of Employee's employment for any reason, Employee shall forthwith turn over to the Company all books, records, price lists, customer lists and other material relating to Employee's employment or to the business of the Company

Please feel free to contact me with any questions or concerns at 877-287-1346.

Thank you

Brian Inzerello
Account Executive
1-800-CONFERENCE

Exhibit B-5

State of Michigan
Link Michigan

Pay Phones

Statement of Work

Exhibit B-5

August 1, 2003

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Pay Phones

1. Introduction

1.1. CURRENT STATE ENVIRONMENT

Pay phones in State buildings and on State property provide the public an ability to place telephone calls when visiting State facilities. The State may require at least one payphone at each Building that State Offices occupy, and other facilities such as parks, campgrounds, etc. Currently, the State has about 900 payphones (see **Attachment B-5.C**) where calls may be local, domestic and international long distance. Calls may be paid by various methods (e.g., coins, calling cards, collect, credit cards, third party billed, etc.). There is no current contract for payphones. This Statement of Work does not include inmate pay phone services.

1.2. Vendor Representation

The Contractor will continue payphone services in Michigan, in the SBC territories and areas Contractor currently serves.

The Contractor will be an authorized pay phone services provider in Michigan, with annual registration with the Michigan Public Service Commission, pursuant to Act No. 216, Public Acts of 1995, Section 320(1). The Contractor will provide the State a Network Operations Center (NOC), which will have the feature of electronically filing order submissions.

2. Definition of Service(s)

2.1. Operational Support Capabilities

The Contractor's Operator Assistance and Directory Assistance will be easy for an End User to reach 24x7x365 by simply pressing 0 on the number pad. To make contacting a Contractor Operator as easy as possible, Contractor will post clearly written instructions on every public telephone. Contractor will offer the option of speaking with a live operator even when callers reach an automated platform.

Directory Assistance (also known as Information) – When callers dial xxx-555-1212, Contractor's Operators will provide published telephone numbers of residence and business customers.

Call Requests –The Contractor's Operators will provide the cost of calls within their service area when requested. They will advise how to obtain information from the appropriate carrier if callers desire information for long distance calls (i.e., by dialing 00).

Emergency Calls – During emergencies, many people call the operator instead of dialing 911. The Contractor's Operators will connect these calls to the appropriate emergency agency.

Americans with Disabilities Act (ADA) –The Contractor will meet requirements of the Americans with Disabilities Act (ADA). Installations will meet all federal and state ADA requirements, including but not limited to specifications for wheelchair access, volume control or hearing aid compatibility and TDD availability. If there is a conflict between federal and state regulations, Contractor will use the more stringent of the two. The Contractor will meet on a regular basis with state, federal, and handicap groups to determine the needs of disabled Michigan residents and how they can best be met.

Phone Sets – The State desires handsets be ADA-compliant. At least one phone at each location will have volume control or will be hearing aid compatible, identified by the blue grommet attaching the handset to the cord, by July 1, 2003.

Enclosures – Payphones will be designed to meet all federal and state ADA standards. Where available enclosures will allow easy wheelchair access and facilitate access for the blind (cane sweep).

2.2. Commissions

Commissions paid on the State's pay telephones will be based on gross revenue, less monthly access line costs. Contractor will pay 30% percent net local and 30% percent net long distance. On coin-operated telephones, Contractor will calculate local and intraLATA commissions on actual coin deposits, as well as calling card, third number, and collect calls made from our coin-operated phones. Credits from the previous month will be posted electronically by the 15th of the following month.

Local and long distance call processing:

Long distance calls from State payphone calls will be processed in one of two ways.

- For sent paid 1+ dialed (coin) calls or 0+ dialed calls, the call is sent from the end office to the IXC toll facility (Carrier PIC) as chosen by the Contractor as their preferred carrier for State payphones. The call is then completed.

- For 800 # and prepaid phone card calls, the call is sent from the end office to the IXC toll facility as determined by the 800 # originating from that particular carrier or by the prepaid phone card company. The call is then completed.

2.3. Carrier Selection

The Contractor will have the right to select and contract with, change and/or restrict the local and long distance carriers (both InterLata and IntraLata).

2.4. Usage management capabilities

The Contractor will monitor for fraud, toll fraud, and malicious damage to the payphones and report all instances back to the State. The Contractor will charge rates that are no higher than the dominant carrier for Inter-LATA toll, Intra-LATA and the local ILEC for local calls. The Contractor will assume financial responsibility for all fraudulent long distance calls.

2.5. Phone Books

The Contractor's Public Communications and Directory Operations will work with local facilities personnel to ensure best placement and practices for appropriate ILEC phone books at each phone. The Contractor will not be responsible for vandalism or unsightly conditions caused by misuse or destruction of these directories by the public.

2.6. Network Operations Center Monitoring

The Contractor's Pay Phone NOC will be capable of monitoring the entire state and backing up another Pay Phone NOC. The Pay Phone NOCs will allow the Contractor to monitor and control the entire network around the clock and provide instant information on the health of six toll switches and the entire fiber network. At Contractor's centers, access to information on the health of 449 end office switches and the entire fiber optic network will be available. These centers will feature state-of-the-art monitoring and diagnostic electronics.

The Contractor's Public Communications Department will offer two approaches to ensure that payphones are always working for the State.

In the first approach, each time a phone is collected, the collector will inspect the phone and enclosure for visible signs of damage and test the phone for dial tone and coin acceptance. The collector will also check the phones and enclosures for potential problems and safety hazards. Any problems found will be reported and scheduled for correction the next Business Day. If the problem is a safety hazard, the problem will be reported immediately and routed the same day for correction.

The second approach will expedite the repair of equipment malfunction through state-of-the-art remote diagnostic equipment, including Central Office Monitoring and Public Data Acquisition System. The monitoring system will reside in Contractor's Central Office, with redundant backup systems (battery power, turbine generators, rerouting of calls) to maintain telephone service in the event of fires, or other catastrophic events.

The monitoring system will scan all telephone lines to detect any abnormalities. If an abnormality is detected, the system will issue a report for investigation and, if necessary, dispatch a service technician. This type of monitoring will detect many problems or prevent potential problems from occurring, including:

- Cut cables or loose connections
- Electrical ground detection
- Electrical shorts
- Receiver off hook
- Crossed wires
- Stuck coins
- Fraud

In addition, the Contractor will provide the Public Data Acquisition System (PDAS), which uses a microcomputer inside the telephone housing to monitor the coin box. PDAS collects real-time information, such as:

- Type of coins
- Amount of money in coin box
- Percent of coin box capacity available

The information is stored on a microchip, and when the coin box reaches a predetermined level, a request for collection is transmitted to the coin collection office. A collector is then routed the next business day to collect the phone. This system prevents full box conditions, a common cause of out-of-order phones.

2.7. Service Coverage

The Contractor will provide payphone service within its own territory. Installation and collection managers will manage technician and collectors, located at different garages strategically located throughout Michigan.

2.8. Service Reliability

Simply by dialing one toll free number (1-800-994-1919) user will be connected to Contractor's National Accounts End User advocates.

Repair reports go to the Contractor's Public Telephone Installation and Maintenance Center in Evansville, Indiana, a centralized dispatch office for installation and repair.

When there is reported trouble with a pay telephone, the repair center staff in the Evansville Center enters the trouble into Contractor's Public Communications Repair Operations Management Enhancer (ROME) system. The trouble report is assessed and managed within this system until the problem is solved. The repair center staff will also perform remote diagnostics to attempt to correct the problem remotely. If the Center is unable to correct the problem remotely, they will contact the appropriate maintenance garage. A Service Technician will be dispatched within eight business hours and in most cases can complete the repair at that time.

Each technician will have a hand-held computer to perform tests on the phone and report when each job is completed. Major outages are immediately escalated to management within the Maintenance Center, to the Public Communication Operations Manager, and to the Contractor's Network Operations Center when appropriate.

2.9. Standard Acceptance Criteria and Testing Processes and Procedures

Upon completion of any installation or repair of a pay telephone, the Service Technician is required to successfully perform a seven-step routine check before closing the work request or trouble ticket.

- **Step 1.** Inspection before removing coin cover or opening enclosure door.
  - ⇒ Push-button dial inspection
    - — Buttons not broken or mutilated
    - — Buttons not sticking or binding
    - — Buttons markings legible
  - ⇒ Handset
    - — Caps on handle not cracked
    - — Shake to detect loose parts
  - ⇒ Armored cord
    - — Secure at handset and instrument
    - — Armor intact
  - ⇒ Coin cover unit or door
    - — Appearance and alignment
    - — Number cards
    - — Present and legible
    - — Correct telephone number
  - ⇒ End User instruction cards
    - — Securely in place
    - — Correct information/mode
    - — Not mutilated

⇒ Information plate
— Proper mode

⇒ Coin return
— Not blocked
— Door swings freely

⇒ Coin release lever and entrance stop
— Not broken
— Operates freely

⇒ Inspect inside and ground wire for continuity and tight connections

Step 2. Operation tests before removing coin cover unit or opening door

⇒ With handset off-hook
— Dial tone should be heard
— Deposit dime and quarter/no return
— Depress switch hook/coins should return

⇒ With handset off-hook
— Deposit nickel less than initial rate and dial initial rate call
— "Insufficient deposit" recorded announcement should be heard
— Go on-hook/coins should return
— Go off-hook/deposit initial rate and dial initial rate call
— Verify ringing and go on-hook/coins should return
— Deposit penny and operate coin release/penny should return

Step 3. Inspection and operational tests after removing coin cover unit or opening door

⇒ Inspection
— Station and coin relay wiring connections
— Coin chute for foreign matter and dirt
— Coin chute for proper alignment
— Level of coins
— Housing for tampering or fraudulent use

Step 4. Coin relay and hopper operation

⇒ Remove chute and coin relay dust cover
⇒ Check relay contact card for proper contact alignment
⇒ Clean mating surfaces between hopper trigger and contact spring
⇒ Remove foreign magnetic particles and dirt from magnets and pole-piece extension
⇒ Perform trap and vane release test
⇒ Check coin trap lever spring tension
⇒ Replace chute
⇒ Perform coin relay timing test

Step 5. Inspection of wiring

⇒ Insure station wiring and equipment cords are properly dressed
⇒ Install coin unit cover or close door

Step 6. Final Tests and Inspection After Replacing Coin Cover Unit or Closing Door

⇒ Perform operation test shown in Step 2
— Lift handset, call operator
— Deposit nickel, dime and quarter and request operator identify coins
— Request operator return coins
— Request operator call back to verify number
— Coin test release lever operation
— Operates and restores freely
— Entrance stop does not rub or bind front cover

Step 7. Inspect condition of:

⇒ Enclosure or mounting
⇒ Glass
⇒ Light fixtures
⇒ Light control unit
⇒ Directories
⇒ Signs
⇒ General area for safety of public access and appearance

2.10. Trouble Reporting Procedures

Trouble reports on Contractor's pay telephones may be called to the Repair/Refund number (888-211-1821). The Contractor will respond to repair reports 24x7x365 within one (1) hour after they are received.

2.11. Pay Phone Removal

No pay phone will be removed from State buildings or State controlled properties without prior approval from State. The Contractor will notify the State if the daily average revenue (DAR) for any pay phone falls below the level at which Contractor converts a public pay telephone to a billable pay phone (Convenience Line, currently $1.67 DAR). Upon receipt of such notice, the State will have the option either to convert the pay phone to a Convenience Line phone, in which case the monthly Convenience Line rate shall apply, or to have Contractor decide when and whether to remove the phone. Should the State decide not to convert the phone to a billable Convenience Line, the Contractor may remove the phone upon thirty (30) days notice. No commission payments will be made for any phones converted to Convenience Line phones. Should the State fail to respond on its option within thirty (30) days of receiving a notification from Contractor, the Contractor will be permitted to remove such pay phone(s) from the State location without further notification to the State.

In addition, any future placement of a pay phone done at the request of the State at a location where a pay phone previously has been removed will be as billable Convenience Line phones only. The monthly fee for Convenience Line phones for the State shall equal fifty dollars ($50) per month.

2.12. Convenience Line Status Change

Convenience Line (CL) phones will be reviewed once each year. The CL phones with RAR's above $1.67 will be removed from CL status and moved to commission status.

2.13. New locations

The Contractor will inform the State whether a new phone will be a commission or convenience line service (new CL phones will require an installation charge). New locations will be pre-surveyed by Contractor's technicians, with appropriate plans for infrastructure needs identified (drops, cement pads, bumper posts etc.) and addressed. These locations will receive sets, enclosures, pedestals, and directories and other equipment as required. Subject to the same convenience line stipulations and requirements stated in 2.11 and 2.12.

2.14. Pricing, Fees, Payments and list of existing payphones

Pricing:

	Per Minute Charge*	Per Call Other	Per Call Set Up*
Local	$.50/call (no time limit)	0	0
Intra-LATA	$.25/min. (3 minute minimum)	0	$.75
LD	$.50/min. (3 minute minimum)	0	$1.95

3 Minute Sample Pricing*

Local	$.50
IntraLata	$1.50
LD	$3.45

*All rates are subject to change

2.15. Transition (into the Contract)

This Statement of Work is effective for an initial term of three (3) years commencing on Effective Date. At the end of the initial term the Statement of Work will renew annually for one-year terms unless Contractor or the State cancels the Statement of Work by providing thirty (30) days written notice prior to expiration. After the Termination Date and any applicable renewal period this Statement of Work shall continue on a month to month basis under the same terms and conditions; however, either party may then terminate this Statement of Work at will upon thirty (30) days written notice without penalty.

Customer Name	Tax ID	Station Name	Station Address	City	St (N	Telephone	Access Info	PIC	COS	Indoor
ALGONAC STATE PARK	38-6000134	ALGONAC STATE PARK	8732 S RIVER RD	MARINE CITY	MI	810-765-0806	NEAR GUARD SHACK/S	PP1	1CC	N
BAY CITY STATE PARK	38-6000134	BAY CITY STATE PARK	600 STATE PARK DRIVE	BAY CITY	MI	989-684-0830	M-S 8-5 NR CAMPGROI	PP1	1CC	Y
BELLAMY CREEK FACILITY	38-6000134	BELLAMY CREEK FACILITY	1727 W BLUEWATER HWY	IONIA	MI	616-522-9485	LOBBY WALL	PP1	1CC	Y
BELLAMY CREEK FACILITY	38-6000134	BELLAMY CREEK FACILITY	1727 W BLUEWATER HWY	IONIA	MI	616-522-9497	LOBBY WALL	PP1	1CC	Y
BEWABIC STATE PARK	38-6000134	BEWABIC STATE PARK	1933 W U S 2	CRY FLS TWP	MI	906-875-6916	ODU	PP1	1PC	N
CAMP PUGSLEY	38-6000134	CAMP PUGSLEY-OOT	7401 E WALTON RD	KINGSLEY	MI	231-263-2346	lobby	AT1	1CC	Y
DEPT OF INTERIOR	38-6000134	SLEEPING BEAR DUNES NA	6701 LAKE MICHIGAN	HONOR	MI	231-882-8907	RESTROOM AT BEACH	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	BUREAU OF AERONAUTICS	2700 E AIRPORT SERVICE DR	LANSING	MI	517-321-9179	M-S 9-5 LOBBY	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	DEPT OF TRANS	I-75 REST STOP ST IGNACE	ST IGNACE	MI	906-643-9005	ODU NXT 2 INFO CNTR	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	FRUIT ROADSIDE PARK	I-96 FRUITPORT	GRAND HAVEN	MI	616-842-9716	M-S 9-5 CAR SIDE	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	FRUITPORT ROAD-SIDE PAR	7 I-96	CROCKERY TWP	MI	616-842-9715	REST AREA	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	I-96 ROADSIDE PARK	5830 I-96 REST AREA	ZEELAND	MI	616-772-5907	M-S 8-5	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICH ST I69 REST AREA	1847 S FIVE LAKES RD	LAPEER	MI	810-667-9860	M-S 8-5 N SIDE INFORM	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICH ST I69 REST AREA	1847 S FIVE LAKES RD	LAPEER	MI	810-667-9861	M-S 8-5 N SIDE PARKIN	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICH STATE HIGHLAND	@ US 23 REST AREA	FENTON	MI	810-750-9000	M-S 8-5 REST AREA US	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICH STATE HIGHWAY DEP	@ U S 23	GRAND RAPIDS	MI	810-750-9017	9-5 M-S CAR SIDE SOU	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICH STATE HIGHWAY DEP	I-75 WEST BRANCH MI 48661	WEST BRANCH	MI	989-345-9885	RAU RD REST AREA E/	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	MICH STATE HIGHWAY DEP	@ I-94 & ZEEB RD	SCIO TWP	MI	734-668-9758	LOC WEST SIDE OF RE	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICH STATE HIWAY DEPT	I-75 MONROE WELCOME CEN	MONROE	MI	734-243-8985	NORTH END 4TH L/R	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICH STATE HIWAY DEPT	I-75 MONROE WELCOME CEN	MONROE	MI	734-243-9716	M-S 8-5 NORTH END #	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICH STATE HIWAY DEPT	I-75 MONROE WELCOME CEN	MONROE	MI	734-243-9749	NORTH END 2ND L/R	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICH STATE HIWAY DEPT	I-75 MONROE WELCOME CEN	MONROE	MI	734-243-9786	NORTH END 3RD L/R	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICH STATE HWY DEPT	13146 SONOMA RD	BATTLE CRK	MI	269-979-2315	I-94 EASTBOUND REST	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICH STATE HWY DEPT	3920 I-94 EB	BATTLE CREEK	MI	269-979-9075	M-S 9-5 WEST END	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICH STATE HWY DEPT	3920 I-94 EB	BATTLE CREEK	MI	269-979-9072	M-S 9-5	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICH STATE HWY DEPT	9581 I-94 WB	GALESBURG	MI	269-665-9922	ODU M-S 8-5 N. END LC	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICH STATE HWY DEPT	@ I-96 ZEELAND	ZEELAND	MI	616-772-5908	M-S 8-5 TRUCK SIDE R	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICH STATE HWY DEPT 490	I 94 WST OF CAPITAL BATL	BATTLE CRK	MI	269-979-9029	OUTSIDE EAST	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICH STATE HWY DEPT RES	8650 N I-75 REST AREA	CLARKSTON	MI	248-625-9952	CAR SIDE 2ND L/R	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICH STATE HWY DEPT RES	8650 N I-75 REST AREA	CLARKSTON	MI	248-625-9913	CAR SIDE LOBBY 1ST L	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICH STATE HWY DEPT RES	8650 N I-75 REST AREA	CLARKSTON	MI	248-625-9853	W ENT TRUCK SIDE 2N	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICH STATE HWY DEPT RES	8650 N I-75 REST AREA	CLARKSTON	MI	248-625-9910	W ENT TRUCK SIDE 1S	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICH STATE HWY DEPT RES	GRAND RIVER EXPWY IN NO\	ROCHSTR HLS	MI	248-347-9014	M-S 8-5 REST AREA C/	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICH STATE HWY DEPT RES	I-275 CANTON TWP IN CANTC	CANTON TWP	MI	734-397-9088	M-S 8-5 ON BLDG	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICH STATE HWY DEPT RES	I-94 & ZEEB RD	SCIO TWP	MI	734-668-9712	M-S 8-5 REST AREA INI	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICH STATE INFO CTR	2201 U S 41 SOUTH	HARVEY	MI	906-249-8900	M-S8-5 LEFT FRT DOOI	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICH STATE OF DEPT OF TF	300 OAKWOOD DR	OXFORD	MI	248-628-9076	M-S 9-5 NORTH SIDE (	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICH STATE OF REST AREA	UNKNOWN	CADILLAC	MI	231-775-9055	N BOUND LANE	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICH STATE REST AREA	7881 BLISS	BERLIN TWP	MI	616-642-9251	N TELE TRUCK AREA	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICH STATE REST AREA	7881 BLISS	BERLIN TWP	MI	616-642-9258	MIDDLE PHONE BY MA	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICH STATE REST AREA	9540 U S 131 REST AREA	ROCKFORD	MI	616-866-4517	STA1 CAR SIDE	333	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICH STATE REST AREA	9540 U S 131 REST AREA	ROCKFORD	MI	616-866-4509	STATION 1 TRUCK SIDI	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN HWY DPRT	@ I-94	GALESBURG	MI	269-665-9919	ODU M-S 8-5 INSIDE S	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN HWY DPRT	@ I-94	GALESBURG	MI	269-665-9920	ODU M-S 8-5 INSIDE N	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN ST HWY DEPT	@ I94 COLOMA	COLOMA	MI	269-468-8706	ODU M-S 8-5	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	11600 I-275 OUTDOORS	ASH TWP	MI	734-654-9956	CARLETON S. RKWD R	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	1343 TENTH AV	MENOMINEE	MI	906-863-9230	NEAR LOG BUILDING	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	135 I-94 EB	JACKSON	MI	517-750-9852	M-S 9-5 TRUCK PKG.	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	135 I-94 EB	JACKSON	MI	734-699-8863	M-S 8-5 REST AREA IN	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	135 I-94 EB	JACKSON	MI	734-699-9515	M-S 8-5 REST AREA TI	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	135 I-94 EB	JACKSON	MI	517-750-9854	S SIDE OF INFO PLAZA	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	150 I-275	CANTON TWP	MI	734-397-9030	TRUCK SIDE 1ST L/R	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	150 I-275	CANTON TWP	MI	734-397-9001	REST AREA BY INFO C	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	9540 U S 131 REST AREA	MARSHALL	MI	734-699-9522	I-94 REST AREA ODU	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	9540 U S 131 REST AREA	MARSHALL	MI	734-668-9256	INFO PLAZA	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	9540 U S 131 REST AREA	MARSHALL	MI	269-781-8804	REST AREA 8 TO 4 TRU	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	9540 U S 131 REST AREA	MARSHALL	MI	269-781-8817	ODU NEAR TRUCK PAF	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	9540 U S 131 REST AREA	MARSHALL	MI	517-546-9157	BY WOMENS REST RO	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	9540 U S 131 REST AREA	MARSHALL	MI	517-546-9114	REST AREA	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	9540 U S 131 REST AREA	MARSHALL	MI	517-750-9834	LOC TRUCK PRKING AI	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	9540 U S 131 REST AREA	MARSHALL	MI	616-453-9078	INSIDE REST AREA	PP1	1PC	N

DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	9540 U S 131 REST AREA	MARSHALL	MI	616-335-8933	43 MM CAR SIDE	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	9540 U S 131 REST AREA	MARSHALL	MI	616-335-8930	CENTER	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	9540 U S 131 REST AREA	MARSHALL	MI	269-468-8714	CAR SIDE EAST BOUNI	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	9540 U S 131 REST AREA	MARSHALL	MI	269-468-8715	TRUCK SIDE EAST BOU	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	9599 U S 27	GRANT TWP	MI	989-386-8981	M-S INSIDE E SIDE BLI	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	9599 U S 27	GRANT TWP	MI	989-386-8970	E SIDE	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	9599 U S 27	GRANT TWP	MI	989-386-8971	W SIDE SOUTH	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	@ I-96	GRAND RAPIDS	MI	517-546-9065	M-S ODU WEST SIDE	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	@ I94 EXIT 186	GRAND RAPIDS	MI	734-699-9587	EXIT 186 W/BOUND I-9	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	@I-94 NEW BUFFALO	NEW BUFFALO	MI	269-469-9855	M-S 8-5	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	@I-94 NEW BUFFALO	NEW BUFFALO	MI	269-469-9817	M-S 8-5	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	@I-94 NEW BUFFALO	NEW BUFFALO	MI	269-469-9823	M-S 9-5	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	@I-94 NEW BUFFALO	NEW BUFFALO	MI	269-469-9828	M-S 9-5 INSIDE	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	MKR129 I-75 SB	VIENNA TWP	MI	810-687-8287	WEST ENTRY S BOUNI	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	MKR129 I-75 SB	VIENNA TWP	MI	810-687-8486	EAST ENTRY S BOUND	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HIGHWAY	MKR129 I-75 SB	VIENNA TWP	MI	810-687-8282	M-S 8-5 W ENT INSIDE	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HWY DEP	5525 WHITMORE LAKE RD	NRTHFLD TWP	MI	734-668-9129	LOBBY	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HWY DEP	5525 WHITMORE LAKE RD	NRTHFLD TWP	MI	734-668-9104	TRUCK SIDE	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HWY DEP	5525 WHITMORE LAKE RD	NRTHFLD TWP	MI	734-668-9135	CAR SIDE	PP1	1PC	Y
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HWY DEP	5701 I94 REST AREA	NOVI	MI	248-349-9566	ODU REST AREA-W-EN	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HWY DEP	5701 I94 REST AREA	NOVI	MI	248-349-9642	BACK REST AREA NR E	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE HWY DEP	@ I-94 NEW BUFFALO	NEW BUFFALO	MI	269-469-9863	M-S 9-5	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE I-75 REST	3920 I-75 BUSINESS SPURR	S STE MARIE	MI	906-632-9286	M-S 9-5	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE OF HWY D	1150 BOULEVARD	HOWELL	MI	517-546-9155	BY TRUCK PARKING	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE OF HWY D	@ AT I-75	TAWAS	MI	989-345-9871	WEST SIDE	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE OF HWY D	@ I96 EASTBOUND HOWELL I	MASON	MI	517-546-9123	NR TRUCKERS:M-S 9-5	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE OF HWY D	@ I96 WESTBOUND HOWELL	CHARLOTTE	MI	517-548-3969	BY TRUCK PARKING	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE OF HWY D	LOC @ D AVE REST AREA US	KALAMAZOO	MI	269-385-9625	FRONT LOT S.W. UNIT	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE OF HWY D	LOC @ I 96 EAST GR RPDS	GRAWN	MI	616-453-8698	M-S 8-5 CAR SIDE RES	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE OF REST A	@ U S 131 S	KALAMAZOO	MI	269-385-9144	BETWEEN WEST MAIN	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE OF TOURI	801 W CLOVERLAND DR	IRONWOOD	MI	906-932-9856		PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE OF TRANS	12526 220TH AV	BIG RAPIDS	MI	231-796-9600	M-S 12P-12A CAR SIDE	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE OF TRANS	12526 220TH AV	BIG RAPIDS	MI	231-796-9718	M-S 12P-12A TRUCK SI	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE OF-REST A	498 S NICOLET ST	MACKINAW CITY	MI	231-436-5898	NEAR INFORMATION B	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE OF-REST A	498 S NICOLET ST	MACKINAW CITY	MI	231-436-5862	CENTER OF PARKING I	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE OF-REST A	@ I-75	GRAND RAPIDS	MI	231-627-9881	IN FRONT OF REST RM	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE OF-REST A	@ I-75	GRAND RAPIDS	MI	231-238-9411	NEAR INFOR DIRECTOI	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	MICHIGAN STATE REST ARE	@ U S 2	NAUBINWAY	MI	906-477-6510	M-S 8-5 NEXT TO SDWI	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	PARK & RIDE ENDS PARK	ENOS PARK @ M-46	VASSAR	MI	989-823-9931	M-S 9-5 ODU W OF LOT	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	PARK & RIDE LOWELL	LOC M-50 & I96 EXIT 52 LO	LOWELL TWP	MI	616-897-5077	DRIVE UP	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	REST AREA	280 MICHIGAN RD	EATON RAPDS	MI	989-667-0986	M-S 8-5 MIDDLE MAP A	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	REST AREA	@ SOUTHBOUND I-75	BAY CITY	MI	989-684-0861	M-S 8-5 INSIDE FRT DC	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	REST AREA	SOUTHBOUND I75	BAY CITY	MI	989-684-0980	M-S 24 HRS MAP AREA	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	STATE OF MI DEPT OF TRAN	3300 MICHIGAN NE	GRAND RAPDS	MI	616-949-9894	M-S 9-5 ODU	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	STATE OF MICH	10380 I-75 NB	VIENNA TWP	MI	810-687-3596	8-5 M-F (STA 1 CAR SII	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	STATE OF MICH	10380 I-75 NB	VIENNA TWP	MI	810-687-3142	ENT W PHONE N I-75	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	STATE OF MICH	10380 I-75 NB	VIENNA TWP	MI	810-687-0670	EAST ENTRY TRUCK S	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	STATE OF MICH CAR POOL	56600 W PONTIAC TR	WIXOM	MI	248-486-9805	M-S 9-5 ODU	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	STATE OF MICH DEPT OF TF	9439 SPENCER	BRIGHTON	MI	810-227-9086	BY ENT DRIVEWAY	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	STATE OF MICH DEPT OF TF	@ OAKLAND DRIVE & I94 POF	PORTAGE	MI	269-385-9113	FRONT LOT	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	STATE OF MICH HIGHWAY D	I-96 SOUTH MARSHALL 48068	MARSHALL	MI	269-781-1966	ODU INFO PLAZA M-S E	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	STATE OF MICH HIGHWAY D	LOC @ I69 SOUTH	MARSHALL	MI	269-781-8828	M-S 8-5 TRUCK SIDE	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	STATE OF MICH HIGHWAY D	LOC @ REST AREA WESTBOU	MARSHALL	MI	269-781-8818	M-S 8-5	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	STATE OF MICH HWY DEPT	@ US 127	MASON	MI	517-694-3075	BY MEN'S RESTROOM	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	STATE OF MICH REST AREA	11100 I-96	PORTLAND	MI	517-647-6812	BETWEEN PARKING LO	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	STATE OF MICH REST AREA	11100 I-96	PORTLAND	MI	517-647-6815	M-F 8-5 EAST PHONE E	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	STATE OF MICH REST AREA	3300 DOBIE	MASON	MI	517-347-9602	INDOORS REST AREA	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	STATE OF MICH REST AREA	@ AT I-96 REST AREA	HOWELL	MI	517-546-9039	BY MENS REST RM	PP1	1CC	Y
DEPT OF TRANSPORTATION	38-6000134	STATE OF MICH-HIGHWAY D	LOC @ I-69 SOUTH MARSHAL	MARSHALL	MI	269-781-8809	M-S 9-5 PASSENGER S	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	STATE OF MICHIGAN	@ I-75	SAULT STE MARIE	MI	906-643-9052	1 MI S CASTLE ROCK A	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	STATE OF MICHIGAN HIGHW	LOC I-94 WESTBOUND	MARSHALL	MI	269-781-8826	M-S 8-5 REST AREA TI	PP1	1CC	N
DEPT OF TRANSPORTATION	38-6000134	STATE OF MICHIGAN HIGHW	LOC I-94 WESTBOUND	MARSHALL	MI	616-453-8697	M-S 9-5 TRUCK SIDE R	PP1	1CC	N

DEPT OF TRANSPORTATION	38-6000134	STATE OF MICHIGAN HWY D	3406 WILLOUGHBY	HOLT	MI	517-694-9838	ON BLDG. - RIGHT	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	STATE OF MICHIGAN REST A	3401 DOBIE	MASON	MI	517-349-9734	TRUCK PARKING	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	STATE OF MICHIGAN REST A	3401 DOBIE	MASON	MI	517-349-9735	E CAR PARKING AREA	PP1	1PC	N
DEPT OF TRANSPORTATION	38-6000134	TOURIST INFORMATION CEN	2260 WATER	PORT HURON	MI	810-985-9497	M-S OUTSIDE RESTRM	PP1	1CC	Y
F I A-COMM BLIND	38-6000134	MICHIGAN REHABILITATION	1541 OAKLAND	KALAMAZOO	MI	269-385-8604	ENTER SIDEDOOR IN E	PP1	1PC	Y
FAMILY DIVISION 10TH	38-6000134	JUVENILE CENTER	3360 HOSPITAL	SAGINAW	MI	989-790-9897	M-S 8-5 LOC IN LOBBY	PP1	1CC	Y
FISHERMAN'S ISLAND	38-6000134	FISHERMAN'S ISLAND STATI	@ LAKESHORE CR	CHARLEVOIX	MI	231-547-9244	MAIN ENTRANCE ON R	PP1	1CC	N
FORT WILKINS STATE PARK	38-6000134	FORT WILKINS STATE PARK	@ U S 41	COPPER HARBOR	MI	906-289-4426	PARK ENTRANCE	PP1	1CC	N
GRAND HAVEN STATE PK	38-6000134	GRAND HAVEN STATE PARK	1100 S HARBOR AV	GRAND HAVEN	MI	616-842-9854	M-S 9-5 CHANNEL RST	PP1	1CC	N
GRAND HAVEN STATE PK	38-6000134	GRAND HAVEN STATE PARK	1100 S HARBOR AV	GRAND HAVEN	MI	616-296-0857	CONCESSION BLDG	PP1	1CC	N
GRAND HAVEN STATE PK	38-6000134	GRAND HAVEN STATE PARK	1100 S HARBOR AV	GRAND HAVEN	MI	616-296-0861	RESTROOMS-CAMPIN(	PP1	1CC	N
HOLLAND STATE PARK	38-6000134	HOLLAND STATE PARK	2215 OTTAWA BEACH RD	PARK TWP	MI	616-399-9860	M-S 12-5 MACATAWA (	PP1	1CC	N
HOLLAND STATE PARK	38-6000134	HOLLAND STATE PARK	2215 OTTAWA BEACH RD	PARK TWP	MI	616-399-9879	OUTSIDE PAVILLION	PP1	1CC	N
HOLLAND STATE PARK	38-6000134	HOLLAND STATE PARK	2215 OTTAWA BEACH RD	PARK TWP	MI	616-399-9875	ODU W END OF CAMP(	PP1	1CC	N
HOLLAND STATE PARK	38-6000134	HOLLAND STATE PARK	2215 OTTAWA BEACH RD	PARK TWP	MI	616-399-9871	M-S 8-5	PP1	1CC	N
HOLLY STATE PARK	38-6000134	HOLLY REC & PRKS	5300 MC GINNIS	HOLLY	MI	248-634-6789	M-S 8-5 ODU 1998 TINS	PP1	1CC	Y
HOLLY STATE PARK	38-6000134	HOLLY REC & PRKS	5300 MC GINNIS	HOLLY	MI	248-634-5038	BATH HOUSE EAST SI[	PP1	1CC	N
HOLLY STATE PARK	38-6000134	STATE OF MICHIGAN DEPAF	5365 MC GINNIS	HOLLY	MI	248-634-9107	HERON LAKE CONCES	PP1	1CC	Y
HURON VALLEY TRV	38-6000134	HURON VALLEY TRV	3413 BEMIS	YPSILANTI	MI	734-528-9486	FRONT LOBBY	PP1	1PC	Y
INTERLOCHEN STATE PARK	38-6000134	INTERLOCHEN STATE PARK	4197 KARLIN RD	INTERLOCHEN	MI	231-276-9944	N CAMP RESTROOMS I	PP1	1PC	N
INTERLOCHEN STATE PARK	38-6000134	INTERLOCHEN STATE PARK	4197 KARLIN RD	INTERLOCHEN	MI	231-276-6800	M-S 8-5 N CAMP WEST	PP1	1CC	Y
INTERLOCHEN STATE PARK	38-6000134	INTERLOCHEN STATE PARK	4197 KARLIN RD	INTERLOCHEN	MI	231-276-6822	M-S 8-5 S CAMP N RES	PP1	1CC	Y
INTERLOCHEN STATE PARK	38-6000134	INTERLOCHEN STATE PARK	4197 KARLIN RD	INTERLOCHEN	MI	231-276-9912	M-S 8-5 ODU FRT ENT	PP1	1CC	Y
INTERLOCHEN STATE PARK	38-6000134	INTERLOCHEN STATE PARK	4197 KARLIN RD	INTERLOCHEN	MI	231-276-9948	M-S 8-5 ODU SOTHERN	PP1	1CC	Y
ISLAND LAKE REC AREA	38-6000134	ISLAND LAKE RECREATION	13463 STATE PARKWAY	GREEN OAK	MI	248-437-9035	IN CONC BLDG BEACH	PP1	1PC	Y
J W WELLS STATE PARK	38-6000134	MICHIGAN STATE OF J W WI	N7856 M-35	CEDAR RIVER	MI	906-863-0105	MAIN GATE CAMPER C	PP1	1CC	N
JACKSON CENTRAL	38-6000134	DEPT SOCIAL SVCS	4343 N M-37	BALDWIN	MI	231-745-7924	M-S 8-5	PP1	1CC	Y
JACKSON CENTRAL	38-6000134	IONIA STATE REC AREA TWI	4240 JORDAN LAKE RD	W TRVRS TWP	MI	616-527-9746	M-S 9-5 ODU CAMP GR	PP1	1CC	Y
JACKSON CENTRAL CORR FA	38-6000134	MICH STATE OF SCALEHOUS	@ WI-94 AT MILE MARKER #2	NEW BUFFALO	MI	269-469-9820	M-S 9-5 SCALE HOUSE	PP1	1CC	Y
JACKSON CENTRAL CORR FA	38-6000134	PONTIAC SCALE HOUSE	@ I-75	PONTIAC	MI	248-858-9532	SOUTHBOUND WEIGH	PP1	1CC	N
LEELANAU STATE PARK	38-6000134	LEELANAU ST PRK	15390 COUNTY RD 629	OMENA	MI	231-386-9932		PP1	1CC	N
MACKINAW STATE PARK	38-6000134	MACKINAW ISLAND AIRPOR	@ W BLUFF	MACKINAC IS	MI	906-847-3915	M-S 8-5 FRONT OF BG	PP1	1PC	Y
MACKINAW STATE PARK	38-6000134	MACKINAW ISLAND AIRPOR	W BLUFF	MACKINAC IS	MI	906-847-3923	M-S 8-5 INSIDE LOBBY	PP1	1PC	Y
MAYBERRY STATE PARK	38-6000134	MAYBERRY STATE PARK	49675 EIGHT MILE	NOVI	MI	248-348-9907	NR RSRMS:M-S 9-5	PP1	1PC	N
MCLAIN STATE PARK	38-6000134	MC LAIN'S STATE PARK	175 M-203	HANCOCK TWP	MI	906-482-5908	ODU NEXT TO TICKET I	PP1	1PC	N
MICH ST OF-IONIA	38-6000134	ALBION GARRISON	1023 N CLARK	ALBION	MI	517-629-9837	M-F 8-5 FRONT OFFICE	PP1	1PC	Y
MICH ST OF-IONIA	38-6000134	CALUMET ARMORY	110 RED JACKET RD	CALUMET TWP	MI	906-337-9801	M-S 8-5 FRNT ENT	PP1	1PC	Y
MICH ST OF-IONIA	38-6000134	CHEBOYGAN GARRISON	610 CUYLER	CHEBOYGAN	MI	231-627-9742	M-S 8-5 OFF GYM TO L	PP1	1PC	Y
MICH ST OF-IONIA	38-6000134	DEPT OF MILITARY AFFAIRS	7400 HURON RIVER DR	YPSLNTI TWP	MI	734-483-9387	SE CRN OF LOBBY	PP1	1CC	Y
MICH ST OF-IONIA	38-6000134	GLADSTONE GARRISON	604 S EIGHTEENTH	GLADSTONE	MI	906-428-4900	M-S 8-5 LOBBY	PP1	1PC	Y
MICH ST OF-IONIA	38-6000134	GRAND VALLEY ARMORY	1200 FORTY-FOURTH SW	WYOMING	MI	616-532-9731	MAIN ENTRANCE LOBE	PP1	1PC	Y
MICH ST OF-IONIA	38-6000134	ISHPEMING NATIONAL GUAF	900 PALMS AV	ISHPEMING	MI	906-486-9138	LEFT MAIN ENT.	PP1	1PC	Y
MICH ST OF-IONIA	38-6000134	LANSING ARTILLERY ARMOI	300 ELVIN	LANSING	MI	517-374-0446	FRONT LOBBY	PP1	1PC	Y
MICH ST OF-IONIA	38-6000134	LAPEER GARRISON	2140 W GENESEE	LAPEER	MI	810-667-9842	SOUTH HALLWAY ARM	PP1	1PC	Y
MICH ST OF-IONIA	38-6000134	MICH STATE OF DEPT OF MI	15483 S DIXIE HWY GUARD A	MONROE	MI	734-243-9742	M-S 9-5 LOC FRNT DR	PP1	1PC	Y
MICH ST OF-IONIA	38-6000134	MICHIGAN NATIONAL GUARI	2510 E WILDER RD	BAY CITY	MI	989-686-0238	INSIDE MAIN ENTRANC	PP1	1PC	Y
MICH ST OF-IONIA	38-6000134	MICHIGAN STATE OF	3111 W ST JOSEPH	LANSING	MI	517-487-9786	M-S 8-5 BASEMENT BR	PP1	1PC	Y
MICH ST OF-IONIA	38-6000134	MICHIGAN STATE OF	3201 W ST JOSEPH	LANSING	MI	517-374-0543	MTC SHOP	PP1	1PC	Y
MICH ST OF-IONIA	38-6000134	MICHIGAN STATE OF NATIOI	415 HAYNES ST	CADILLAC	MI	231-775-9016	FRONT HALLWAY	PP1	1PC	Y
MICH ST OF-IONIA	38-6000134	MICHIGAN STATE OF-DEPT I	725 ISBELL	HOWELL	MI	517-546-9134	FRONT BEF 430	PP1	1PC	Y
MICH ST OF-IONIA	38-6000134	MICHIGAN STATE OF-MICHI(	233 N JOHNSON GUARD-PON	PONTIAC	MI	248-858-9773	LOBBY COR ELIZABETI	PP1	1PC	Y
MICH ST OF-IONIA	38-6000134	MICHIGAN STATE OF-MILITA	2500 S WASHINGTON	LANSING	MI	517-374-0223	2ND FLR NEAR ELEVAT	PP1	1PC	Y
MICH ST OF-IONIA	38-6000134	MICHIGAN STATE OF-MILITA	2500 S WASHINGTON	LANSING	MI	517-487-9778	M-F 8-5 1ST FLR BY EL	PP1	1PC	Y
MICH ST OF-IONIA	38-6000134	MIDLAND GARRISON	2847 AIRPORT	MIDLAND	MI	989-832-7239	Midland Armory 2300 Air	PP1	1PC	N
MICH ST OF-IONIA	38-6000134	MILITARY AFFAIRS	12450 BEECH DALY	TAYLOR	MI	734-946-3524	M-S 8A-5P FRNT ENT	PP1	1CC	Y
MICH ST OF-IONIA	38-6000134	NATIONAL GUARD ARMORY	1800 S OUTER DRIVE	SAGINAW	MI	989-771-9216	9-5 LOBBY RIGHT	PP1	1PC	Y
MICH ST OF-IONIA	38-6000134	STATE OF MI OLYMPIA ARM(	3030 MC GRAW	DETROIT	MI	313-894-8606	M-S 9-5 IN LOBBY 2 RI(	PP1	1CC	Y
NEWAYGO STATE PARK	38-6000134	NEWAYGO STATE PARK	2793 BEECH	NEWAYGO	MI	231-856-7720	M-S 9-5 WL N SDE OF E	PP1	1CC	N
ORCHARD BEACH STATE PAF	38-6000134	ORCHARD BEACH STATE PA	2074 LAKE SHORE RD	MANISTEE	MI	231-723-9138	NEAR SHOWERS CENT	PP1	1PC	N
ORCHARD BEACH STATE PAF	38-6000134	ORCHARD BEACH STATE PA	2074 LAKE SHORE RD	MANISTEE	MI	231-723-9120	M-S 8-5 RANGER STAT	PP1	1CC	N
PARNALL CORRECTIONAL FA	38-6000134	PARNALL CORRECTIONAL F.	4000 COOPER RD	JACKSON	MI	517-817-0628	SET IS AT 1780 E PARN	PP1	DDC	Y
PARNALL CORRECTIONAL FA	38-6000134	PARNALL CORRECTIONAL F.	4000 COOPER RD	JACKSON	MI	517-817-0630	SET IS AT 1780 E PARN	PP1	DDC	Y

PETOSKEY STATE PARK	38-6000134	PETOSKEY STATE PARK	2475 HARBOR PETOSKEY RD	PETOSKEY	MI	231-347-9195		PP1	1PC	N
PETOSKEY STATE PARK	38-6000134	PETOSKEY STATE PARK	2475 HARBOR PETOSKEY RD	PETOSKEY	MI	231-347-9131	IN CONCESSION STAN	PP1	1CC	Y
PETOSKEY STATE PARK	38-6000134	PETOSKEY STATE PARK	@ HARBOR PETOSKEY RD	PETOSKEY	MI	231-348-1974	9-5 TANNERY CREEK	PP1	1CC	Y
PONTIAC LAKE REC AREA	38-6000134	PONTIAC LK REC AREA	9265 MACEDAY	WHTE LK TWP	MI	248-625-9960	ORCHARD HILLS CAMF	PP1	1CC	N
SEVEN LAKES STATE PARK	38-6000134	STATE OF MI DEPT NAT RES	1998 TINSMAN	FENTON	MI	248-634-2166	NR CONCESSION STAN	PP1	1CC	N
ST OF MICH DEPT OF ST	38-6000134	MI SECRETARY OF STATE	35457 GRATIOT	CLINTON TOWNSHI	MI	586-792-6542	LEFT WALL OF ENTRAI	PP1	1CC	Y
ST OF MICH DEPT OF ST	38-6000134	MICHIGAN SEC OF STATE	2942 VAN ALSTYNE	WYANDOTTE	MI	734-281-3387	M-S 8-5 LOBBY EAST E	PP1	1CC	Y
ST OF MICH DEPT OF ST	38-6000134	MICHIGAN SECRETARY OF S	13555 GREENFIELD	DETROIT	MI	313-493-8959	M-S 9A-5P FRT ENTR L	PP1	1CC	Y
ST OF MICH DEPT OF ST	38-6000134	MICHIGAN STATE DEPT OF S	8351 BILLWOOD	WINDSOR TWP	MI	517-322-0924	S END OF BLDG/7064 C	PP1	1CC	Y
ST OF MICH DEPT OF ST	38-6000134	MICHIGAN STATE DEPT OF S	8351 BILLWOOD	WINDSOR TWP	MI	517-322-0977	SOUTH WALL/ACTUAL	PP1	1CC	Y
ST OF MICH DEPT OF ST	38-6000134	MICHIGAN STATE DEPT OF S	8351 BILLWOOD	WINDSOR TWP	MI	517-322-0979	VENDING MACHINES (7	PP1	1CC	Y
ST OF MICH DEPT OF ST	38-6000134	MICHIGAN STATE DEPT OF S	8351 BILLWOOD	WINDSOR TWP	MI	517-322-0980	LEFT, MAIN ENTRANCE	PP1	1CC	Y
ST OF MICH DEPT OF ST	38-6000134	MICHIGAN STATE DEPT OF S	8351 BILLWOOD	WINDSOR TWP	MI	517-322-0973	SOUTH WALL (7064 CR	PP1	1CC	Y
ST OF MICH DEPT OF ST	38-6000134	MICHIGAN STATE DEPT OF S	8351 BILLWOOD	WINDSOR TWP	MI	517-322-0912	BY VENDING AREA/CO	PP1	1CC	Y
ST OF MICH DEPT OF ST	38-6000134	MICHIGAN STATE DEPT OF S	8351 BILLWOOD	WINDSOR TWP	MI	517-322-0911	SECRETARY OF STATE	PP1	1CC	Y
ST OF MICH DEPT OF ST	38-6000134	MICHIGAN STATE OF	2640 S CLEVELAND	ST JOSEPH	MI	269-429-9183	M-S 8-5	PP1	1CC	Y
ST OF MICH DEPT OF ST	38-6000134	SECRETARY OF STATE	1107 S TELEGRAPH	MONROE TWP	MI	734-243-8890	M-S 8-5 INSIDE LOBBY	PP1	1CC	Y
ST OF MICH DEPT OF ST	38-6000134	SECRETARY OF STATE	14840 TOLEDO	SOUTHGATE	MI	734-281-9505	ENTR LOBBY	PP1	1CC	Y
ST OF MICH DEPT OF ST	38-6000134	SECRETARY OF STATE	18409 LIVERNOIS	DETROIT	MI	313-927-9210	M-S 9-5 LOBBY	PP1	1CC	Y
ST OF MICH DEPT OF ST	38-6000134	SECRETARY OF STATE	25952 GREENFIELD	OAK PARK	MI	248-967-9363	FRT LOBBY	PP1	1CC	Y
ST OF MICH DEPT OF ST	38-6000134	SECRETARY OF STATE	35572 GRAND RIVER	FARMINGTON HILLS	MI	248-471-9369	LOBBY VESTIBULE	PP1	1CC	Y
ST OF MICH DEPT OF ST	38-6000134	SECRETARY OF STATE	700 S MAIN	LAPEER	MI	810-667-9895	M-S 8-5 LOBBY	PP1	1CC	Y
ST OF MICH DEPT OF ST	38-6000134	STATE OF MICH SECRETAR	353 MAPLE RD N	ANN ARBOR	MI	734-668-2192	FRONT OF OFFICE	PP1	1CC	Y
ST OF MICH DEPT OF ST	38-6000134	STATE OF MICH SECY OF ST	1007 N EUCLID AV	BAY CITY	MI	989-671-0366	LOBBY	PP1	1PC	Y
ST OF MICH DEPT OF ST	38-6000134	TRAV CITY DEPT OF SOC SE	1759 BARLOW	TRAVERSE CITY	MI	231-922-8726	8-5P	PP1	1CC	Y
ST OF MICH-DMB	38-6000134	JACKSON STATE OFFICE BL	301 LOUIS GLICK HWY	JACKSON	MI	517-789-9468	NORTH ENT LOBBY	PP1	1CC	Y
ST OF MICH-DMB	38-6000134	MICH DEPT OF PUBLIC HEAL	3500 N MARTIN L KING JR B	LANSING	MI	517-321-9062	ADMIN BLDG EAST FR(	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICH DEPT OF PUBLIC HEAL	3500 N MARTIN L KING JR B	LANSING	MI	517-321-9071	WEST LOBBY OF NEW	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICH STATE COMMERCE DE	6546 MERCANTILE WAY	LANSING	MI	517-882-9474	ENT SUITE 3	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICH STATE OF BRIDGE CO	2321 PINE GROVE	PORT HURON	MI	810-985-9254	M-S 8-5 LOADING DOCI	PP1	1CC	Y
ST OF MICH-DMB	38-6000134	MICH STATE OF VET FAC	3000 MONROE AV NE	GRAND RAPDS	MI	616-365-1060	MAIN ONE	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICH STATE OF VET FAC	3000 MONROE AV NE	GRAND RAPDS	MI	616-364-5980	M-S 9-5 3RD FLR SOUT	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICH STATE OF VET FAC	3000 MONROE AV NE	GRAND RAPDS	MI	616-364-5981	M-S 9-5 2ND FLR SOUT	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICH STATE POLICE TRAINI	7400 N CANAL RD	WINDSOR TWP	MI	517-322-0998	LOBBY	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICH STATE POLICE TRAINI	7400 N CANAL RD	WINDSOR TWP	MI	517-322-9049	3RD FLOOR	PP1	DDC	Y
ST OF MICH-DMB	38-6000134	MICH STATE POLICE TRAINI	7400 N CANAL RD	WINDSOR TWP	MI	517-322-0993	6TH FLR	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICH STATE POLICE TRAINI	7400 N CANAL RD	WINDSOR TWP	MI	517-322-0920	5TH FLR ACROSS FRO	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICH STATE POLICE TRAINI	7400 N CANAL RD	WINDSOR TWP	MI	517-322-0995	3RD FLR ACROSS FRO	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICH STATE POLICE TRAINI	7400 N CANAL RD	WINDSOR TWP	MI	517-322-0996	LOBBY	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICH STATE TREASURY BLD	500 W ALLEGAN	LANSING	MI	517-374-0374	LOBBY	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN STATE	101 E HILLSDALE	LANSING	MI	517-374-0403	BASEMENT HALL NR L(	PP1	1CC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN STATE	101 E HILLSDALE	LANSING	MI	517-374-0447	M-S 8-5	PP1	1CC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN STATE OF	101 N CAPITOL	LANSING	MI	517-374-0443	M-S 8-5 BASEMENT E V	PP1	1CC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN STATE OF	1200 SIXTH	DETROIT	MI	313-964-8594	13TH FLOOR NORTH E	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN STATE OF	1200 SIXTH	DETROIT	MI	313-964-9306	12TH FL NR ELEV N TO	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN STATE OF	1200 SIXTH	DETROIT	MI	313-964-9018	1ST FL BY ELEV N TWE	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN STATE OF	1200 SIXTH	DETROIT	MI	313-964-8054	N TOWER ACROSS ELE	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN STATE OF	1200 SIXTH	DETROIT	MI	313-964-9015	FRT OF ELEV 8-9-10	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN STATE OF	300 S WALNUT	LANSING	MI	517-374-0541	1ST FLOOR LOBBY	PP1	1CC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN STATE OF	430 W ALLEGAN	LANSING	MI	517-374-0079	L0C F-2 TREASURY BLI	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN STATE OF	430 W ALLEGAN	LANSING	MI	517-374-0084	3RD FLOOR CENTER E	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN STATE OF	430 W ALLEGAN	LANSING	MI	517-374-0296	TREAS BLDG 3FL CEN	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN STATE OF	430 W ALLEGAN	LANSING	MI	517-374-0144	TREAS BLDG 4FL MAIN	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN STATE OF	430 W ALLEGAN	LANSING	MI	517-374-0195	3RD FLR BY CENTER E	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN STATE OF	430 W ALLEGAN	LANSING	MI	517-374-0147	2ND FL BY ELEVATORS	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN STATE OF	430 W ALLEGAN	LANSING	MI	517-374-0182	1ST FLR LOBBY	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN STATE OF	5202 S WESTNEDGE	PORTAGE	MI	269-385-9313	LOBBY	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN STATE OF	530 W ALLEGAN	LANSING	MI	517-374-0083	MASON BUILDING 1ST	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN STATE OF ADMIN	525 W OTTAWA	LANSING	MI	517-374-0255	LAW BLDG 1 FL	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN STATE OF OFFICI	350 OTTAWA NW	GRAND RAPDS	MI	616-774-4763	ENT IONIA ST SECRET,	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN STATE OF-DEPT (	715 W WILLOW	LANSING	MI	517-374-0183	MAIN BLDG 3RD FLR N	PP1	1CC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN STATE OF-MANA(	7461 CROWNER DR	WINDSOR TWP	MI	517-322-0978	LUNCH RM MIDDLE OF	PP1	1PC	Y

ST OF MICH-DMB	38-6000134	MICHIGAN VETERANS FACIL	3000 MONROE AV NE	GRAND RAPDS	MI	616-363-9152	MAIN BLDG EMPLY. LO	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN VETERANS FACIL	3000 MONROE AV NE	GRAND RAPDS	MI	616-363-9910	LOBBY-ADMINISTRATI(	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN VETERANS FACIL	3000 MONROE AV NE	GRAND RAPDS	MI	616-363-9931	RANKIN BG 1ST FLR N	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN VETERANS FACIL	3000 MONROE AV NE	GRAND RAPDS	MI	616-363-9139	4 FL N SIDE W WALL N	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN VETERANS FACIL	3000 MONROE AV NE	GRAND RAPDS	MI	616-363-9143	ADMIN BLDG 3RD FLR	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN VETERANS FACIL	3000 MONROE AV NE	GRAND RAPDS	MI	616-363-9113	2ND FLR WEST END AI	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN VETERANS FACIL	3000 MONROE AV NE	GRAND RAPDS	MI	616-363-9919	IN LOBBY ADMIN BLDG	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN VETERANS FACIL	3000 MONROE AV NE	GRAND RAPDS	MI	616-363-9109	NORTH RANKIN BLDG	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	MICHIGAN VETERANS FACIL	3000 MONROE AV NE	GRAND RAPDS	MI	616-363-9913	M-S 8-5 NEWBLDG HAL	PP1	1PC	Y
ST OF MICH-DMB	38-6000134	ST OF MICH,LEGISLTV OFCS	124 N CAPITOL	LANSING	MI	517-371-5447	LOBBY 1ST FLOOR RIG	PP1	1CC	Y
ST OF MICH-DMB	38-6000134	ST OF MICH,LEGISLTV OFCS	124 N CAPITOL	LANSING	MI	517-371-5819	5TH FLOOR RIGHT PH(	PP1	1CC	Y
ST OF MICH-DMB	38-6000134	STATE OF MI LILLIE FARM	4901 HAWKINS	JACKSON	MI	517-764-9906	M-S 8-5 LOUNGE/DALE	PP1	1CC	Y
ST OF MICH-DMB	38-6000134	STATE OF MICH-OFFC BLDG	400 S PINE	LANSING	MI	517-374-0603	M-F 9-5 1ST FLR LOBB'	PP1	1CC	Y
ST OF MICH-DMB	38-6000134	STATE OF MICHIGAN	101 S PINE	LANSING	MI	517-374-0161	SOUTH TOWER MAIN L	PP1	1CC	Y
ST OF MICH-DMB	38-6000134	STATE OF MICHIGAN	111 S CAPITOL	LANSING	MI	517-374-0676	M-S 8-5 1ST FLOOR B\	PP1	1CC	Y
ST OF MICH-DMB	38-6000134	STATE OF MICHIGAN HWY	4700 N I-69	POTTERVILLE	MI	517-645-2324	INSIDE REST AREA BL(	PP1	1CC	Y
ST OF MICH-DMB	38-6000134	STATE OF MICHIGAN SCHO(	830 ASYLUM	FLINT	MI	810-233-8444	IN SCHOOL BY GYM IN	PP1	1PC	Y
ST OF MICH-REC DIV	38-6000134	MICHIGAN STATE OF WATEI	@ MAIN	MACKINAC IS	MI	906-847-8006	SIDE WALK NXT TO BA	PP1	1CC	N
ST OF MICH-REC DIV	38-6000134	MICHIGAN STATE OF WATEI	@ MAIN	MACKINAC IS	MI	906-847-8009	SIDE WALK NXT TO BA	PP1	1CC	N
ST OF MICH-REC DIV	38-6000134	MICHIGAN STATE OF WATEI	@ MAIN	MACKINAC IS	MI	906-847-8004		PP1	1CC	N
ST OF MICH-REC DIV	38-6000134	MICHIGAN STATE OF WATEI	@ MAIN	MACKINAC IS	MI	906-847-8003		PP1	1CC	N
ST OF MICH-REC DIV	38-6000134	PARK PLAZA APARTMENTS	1201 FORT	LINCOLN PARK	MI	313-382-9713	M-S 9-6 LOBBY F-1 LOI	PP1	1CC	Y
ST OF MICH-REC DIV	38-6000134	STATE OF MI-REST STOP	3807 JOHN GOFF RD	WATERVLIET	MI	269-463-8705	M-S 8-5 LOBBY	PP1	1PC	Y
ST OF MICH-REC DIV	38-6000134	STATE OF MI-REST STOP	3807 JOHN GOFF RD	WATERVLIET	MI	269-463-8716	M-S 8-5 LOBBY	PP1	1PC	Y
ST OF MICH-REC DIV	38-6000134	THUMB REGIONAL PRISON	3225 JOHN CONLEY DR	LAPEER	MI	810-664-9215	LOBBY WEST WALL ST	PP1	1CC	Y
STATE OF MI	38-6000134	BALDWIN YOUTH CORRECTI	1805 W 32ND ST	BALDWIN	MI	231-745-3640	front lobby	PP1	1CC	Y
STATE OF MI	38-6000134	BALDWIN YOUTH CORRECTI	1805 W 32ND ST	BALDWIN	MI	231-745-3953	#EMPTY	PP1	1CC	Y
STATE OF MI	38-6000134	BAY CITY STATE PARK	3582 STATE PARK DRIVE	BAY CITY	MI	989-684-3291	IN LOBBY OF NATURE	PP1	1PC	Y
STATE OF MI	38-6000134	BOARD OF WAYNE COUNTY	2345 MERRIMAN RD	WESTLAND	MI	734-721-9255	OFF ELEVATOR 6FL RE	PP1	1CC	Y
STATE OF MI	38-6000134	BOARD OF WAYNE COUNTY	2345 MERRIMAN RD	WESTLAND	MI	734-721-9791	LONG TERM CARE 5FL	PP1	1CC	Y
STATE OF MI	38-6000134	BOARD OF WAYNE COUNTY	2345 MERRIMAN RD	WESTLAND	MI	734-721-9283	LONG TERM CARE 4TH	PP1	1CC	Y
STATE OF MI	38-6000134	BOARD OF WAYNE COUNTY	2345 MERRIMAN RD	WESTLAND	MI	734-721-9337	REUTHER 1ST FL NR E	PP1	1CC	Y
STATE OF MI	38-6000134	CAMP GILMAN-CORR PROGI	8110 WHITE LAKE	WHTE LK TWP	MI	248-625-6293	M-S 8-5 GYM CAFET AF	333	DD8	Y
STATE OF MI	38-6000134	CAMP GILMAN-CORR PROGI	8110 WHITE LAKE	WHTE LK TWP	MI	248-625-6292	DAYRM M-S 8-5	333	DD8	Y
STATE OF MI	38-6000134	CAMP GILMAN-CORR PROGI	8110 WHITE LAKE	WHTE LK TWP	MI	248-625-6291	M-S 8-5 GYM CAFET AF	333	DD8	Y
STATE OF MI	38-6000134	CAMP GILMAN-CORR PROGI	8110 WHITE LAKE	WHTE LK TWP	MI	248-625-6290	GYM CAFET AREA M-S	333	DD8	Y
STATE OF MI	38-6000134	CAMP GILMAN-CORR PROGI	8110 WHITE LAKE	WHTE LK TWP	MI	248-625-1686	M-S 8-5 GYM CAFET AF	333	DD8	Y
STATE OF MI	38-6000134	CASSIDY LAKE PRISON CAM	18901 WATERLOO	LYNDON TWP	MI	734-475-4580	M-S 9-5	333	D2Q	Y
STATE OF MI	38-6000134	CASSIDY LAKE PRISON CAM	18901 WATERLOO	LYNDON TWP	MI	734-475-4583	M-S 9-5	333	D2Q	Y
STATE OF MI	38-6000134	CASSIDY LAKE PRISON CAM	18901 WATERLOO	LYNDON TWP	MI	734-475-4581	M-S 9-5	333	D2Q	Y
STATE OF MI	38-6000134	COOPER STREET FACILITY	3100 COOPER RD	JACKSON	MI	517-780-7961	8-5 ADMIN LOBBY	PP1	1CC	Y
STATE OF MI	38-6000134	COOPER STREET FACILITY	3100 COOPER RD	JACKSON	MI	517-768-5504	M-F 8-5 MUSTER ROOI	PP1	1CC	Y
STATE OF MI	38-6000134	EGELER CORRECTIONAL FA	3855 COOPER RD	JACKSON	MI	517-789-9190	M-S 8-5 HOSPITAL LOB	PP1	1CC	Y
STATE OF MI	38-6000134	EGELER CORRECTIONAL FA	3855 COOPER RD	JACKSON	MI	517-789-9788	IN LOBBY NORTH SIDE	PP1	1CC	Y
STATE OF MI	38-6000134	EGELER CORRECTIONAL FA	3855 COOPER RD	JACKSON	MI	517-789-9191	NORTH COMPLEX LOB	PP1	1CC	Y
STATE OF MI	38-6000134	GRAND RAPIDS CORRECTIC	322 FRONT SW	GRAND RAPIDS	MI	616-459-0832	LOC NORTH HALL	PP1	1CC	Y
STATE OF MI	38-6000134	GRAND RAPIDS CORRECTIC	322 FRONT SW	GRAND RAPIDS	MI	616-459-0943	LOC WEST HALL	PP1	1CC	Y
STATE OF MI	38-6000134	GRAND RAPIDS CORRECTIC	322 FRONT SW	GRAND RAPIDS	MI	616-451-0478	WOMEN'S WING	PP1	1CC	Y
STATE OF MI	38-6000134	GRAND RAPIDS CORRECTIC	322 FRONT SW	GRAND RAPIDS	MI	616-774-8727	2ND FLR STA 1	333	1VZ	Y
STATE OF MI	38-6000134	GRAND RAPIDS CORRECTIC	322 FRONT SW	GRAND RAPIDS	MI	616-774-8726	M-S 8-5 1ST FLR BY CC	333	1VZ	Y
STATE OF MI	38-6000134	GRAND RAPIDS CORRECTIC	322 FRONT SW	GRAND RAPIDS	MI	616-774-8728	M-S 8-5 2ND FLR. STA.	333	1VZ	Y
STATE OF MI	38-6000134	GRAND RAPIDS CORRECTIC	322 FRONT SW	GRAND RAPIDS	MI	616-451-0382	M-S 8-5 2ND FLOOR ST	333	1VZ	Y
STATE OF MI	38-6000134	HAWTHORN CENTER	18471 HAGGERTY RD	NORTHVILLE	MI	248-349-9858	SOUTH WING 1ST RM (	333	1PC	Y
STATE OF MI	38-6000134	HAWTHORN CENTER	18471 HAGGERTY RD	NORTHVL TWP	MI	248-349-9877	LOBBY MAIN ENTRANC	PP1	1PC	Y
STATE OF MI	38-6000134	HURON VALLEY MENS FACII	3201 BEMIS	YORK TWP	MI	734-434-2012	WHEARHOUSE	333	1CC	Y
STATE OF MI	38-6000134	HURON VALLEY MENS FACII	3201 BEMIS	YORK TWP	MI	734-528-0270	GUARD ROOM	333	1PC	Y
STATE OF MI	38-6000134	HURON VALLEY MENS FACII	3201 BEMIS	YORK TWP	MI	734-434-9546	M-S 8-5 CLINIC MEDIC	PP1	1CC	Y
STATE OF MI	38-6000134	HURON VALLEY MENS FACII	3201 BEMIS	YORK TWP	MI	734-434-0892	LOBBY N/D H.V.M.	PP1	1PC	Y
STATE OF MI	38-6000134	HURON VALLEY MENS FACII	3201 BEMIS	YORK TWP	MI	734-434-9195	M-S 8-5 FRONT LOBBY	PP1	1CC	Y
STATE OF MI	38-6000134	IONIA MAX PRISON	1576 W BLUEWATER	EASTON TWP	MI	616-527-9823	M-S 8-5 LOBBY ADM B(	PP1	1CC	Y
STATE OF MI	38-6000134	IONIA TEMP REFMTRY	1755 HARWOOD	EASTON TWP	MI	616-527-9810	M-S 8-5	PP1	1CC	Y
STATE OF MI	38-6000134	IONIA TEMP REFORMATORY	1755 HARWOOD	IONIA	MI	616-527-9818	LOBBY OF ADM BLDG	PP1	1CC	Y

STATE OF MI	38-6000134	JACKSON CENTRAL CORR F	4000 COOPER RD	JACKSON	MI	517-796-0017	MUSTER RM /SOUTHEI	PP1	1CC	Y
STATE OF MI	38-6000134	JACKSON CENTRAL CORR F	4000 COOPER RD	JACKSON	MI	517-796-1076	MUSTER RM /SOUTHEI	PP1	1CC	Y
STATE OF MI	38-6000134	JACKSON CENTRAL CORR F	4000 COOPER RD	JACKSON	MI	517-796-0718	B COMPLEX LOBBY	PP1	1PC	Y
STATE OF MI	38-6000134	JACKSON CENTRAL CORR F	4000 COOPER RD	JACKSON	MI	517-789-9704	IN LOBBY ACROSS FR(	PP1	1CC	Y
STATE OF MI	38-6000134	JOS COTTON REGIONAL	3500 N ELM AV	JACKSON	MI	517-780-3902		PP1	DDC	Y
STATE OF MI	38-6000134	JOSEPH COTTON CORRECT	3500 N ELM AV	JACKSON	MI	517-789-9587	M-S 8-5:LOC MN LOBB\	PP1	1CC	Y
STATE OF MI	38-6000134	JOSEPH COTTON CORRECT	3500 N ELM AV	JACKSON	MI	517-789-9452	M-S 8A-5P ROLL CL	PP1	1CC	Y
STATE OF MI	38-6000134	JOSEPH COTTON CORRECT	3500 N ELM AV	JACKSON	MI	517-789-9649	M-S 8A-5P ROLL CALL I	PP1	1CC	Y
STATE OF MI	38-6000134	JOSEPH COTTON CORRECT	3500 N ELM AV	JACKSON	MI	517-789-9133	M-S 8-5 2ND FLOOR BI	PP1	1CC	Y
STATE OF MI	38-6000134	JOSEPH COTTON REGIONAL	1775 E PARNALL	JACKSON	MI	517-789-9535	M-S 9-5 ADM BLDG LOI	PP1	1CC	Y
STATE OF MI	38-6000134	KALAMAZOO CORRECTION (	1700 OAKLAND	KALAMAZOO	MI	269-388-8150	NOBLE LODGE #1	PP1	1CC	Y
STATE OF MI	38-6000134	KALAMAZOO CORRECTION (	1700 OAKLAND	KALAMAZOO	MI	269-388-8151	NOLBE LODGE #3	PP1	1CC	Y
STATE OF MI	38-6000134	KALAMAZOO CORRECTION (	1700 OAKLAND	KALAMAZOO	MI	269-388-8152	NOBLE LODGE #2	PP1	1CC	Y
STATE OF MI	38-6000134	KALAMAZOO CORRECTION (	1900 OAKLAND	KALAMAZOO	MI	269-385-8756	M-S 8-5 1ST FLR NOBLI	PP1	1CC	Y
STATE OF MI	38-6000134	KALAMAZOO PSYCHIATRIC I	1312 OAKLAND	KALAMAZOO	MI	269-385-8785	LOBBY ADMIN BLDG	PP1	1CC	Y
STATE OF MI	38-6000134	KALAMAZOO STATE HOSPIT	2900 OAKLAND	KALAMAZOO	MI	269-388-8133	PALMER NORTH WALL	PP1	1PC	Y
STATE OF MI	38-6000134	KALAMAZOO STATE HOSPIT	2900 OAKLAND	KALAMAZOO	MI	269-388-8134	PALMER 1ST FLR WES	PP1	1PC	Y
STATE OF MI	38-6000134	KALAMAZOO STATE HOSPIT	2900 OAKLAND	KALAMAZOO	MI	269-388-8135	HOLDER UNIT SOUTH I	PP1	1PC	Y
STATE OF MI	38-6000134	KALAMAZOO STATE HOSPIT	2900 OAKLAND	KALAMAZOO	MI	269-388-8137	AU 1 2ND FLR	PP1	1PC	Y
STATE OF MI	38-6000134	KALAMAZOO STATE HOSPIT	2900 OAKLAND	KALAMAZOO	MI	269-388-8139	WOMAN'S HOSP 2ND F	PP1	1PC	Y
STATE OF MI	38-6000134	KALAMAZOO STATE HOSPIT	2900 OAKLAND	KALAMAZOO	MI	269-388-8142	AU 3 2ND FLR	PP1	1PC	Y
STATE OF MI	38-6000134	KALAMAZOO STATE HOSPIT	2900 OAKLAND	KALAMAZOO	MI	269-388-8144	3RD FLR WOMEN'S AR	PP1	1PC	Y
STATE OF MI	38-6000134	KALAMAZOO STATE HOSPIT	2900 OAKLAND	KALAMAZOO	MI	269-388-8145	AU 2 FRT DOOR WOME	PP1	1PC	Y
STATE OF MI	38-6000134	KALAMAZOO STATE HOSPIT	2900 OAKLAND	KALAMAZOO	MI	269-388-8149	BASEMENT CANTEEN	PP1	1PC	Y
STATE OF MI	38-6000134	KALAMAZOO STATE HOSPIT	2900 OAKLAND	KALAMAZOO	MI	269-388-8136	HOLDER UNIT WEST E	PP1	1PC	Y
STATE OF MI	38-6000134	MACOMB REGIONAL CORR I	24625 TWENTY-SIX MILE	MACOMB TWP	MI	586-749-6973	M-S 8-5:LOBBY OF ADI	PP1	1CC	Y
STATE OF MI	38-6000134	MACOMB REGIONAL CORR I	34625 TWENTY-SIX MILE TWF	LENOX TWP	MI	586-749-9160	M-S 8-5:LOC LOBBY OF	PP1	1CC	Y
STATE OF MI	38-6000134	MACOMB REGIONAL CORR I	34625 TWENTY-SIX MILE TWF	LENOX TWP	MI	586-749-8504	M-S 8-5 ADMIN BLDG M	PP1	1CC	Y
STATE OF MI	38-6000134	MARQUETTE BRANCH PRIS(	1960 U S 41 SOUTH	MARQUETTE	MI	906-225-5902	M-S 8-5 LOC ADMIN BL	PP1	1CC	Y
STATE OF MI	38-6000134	MI DPT OF SOCIAL SVCS (FI	200 GRAND RIVER	PORT HURON	MI	810-982-0775	M-F 8-5 NR ELEVATOR	PP1	1CC	Y
STATE OF MI	38-6000134	MI DPT OF SOCIAL SVCS (FI	200 GRAND RIVER	PORT HURON	MI	810-982-0795	M-F 8-5 SOUTHEND OF	PP1	1CC	Y
STATE OF MI	38-6000134	MICH DEPT OF CORR	206 E MICHIGAN	LANSING	MI	517-487-9683	M-S 8-5:LOWR LEVL BY	PP1	1CC	Y
STATE OF MI	38-6000134	MICHIGAN DEPT OF CORRE(	5801 WOODWARD	DETROIT	MI	313-832-6554	M-S 9-5 STATE OFCS	PP1	1CC	Y
STATE OF MI	38-6000134	MICHIGAN DEPT OF CORRE(	5801 WOODWARD	DETROIT	MI	313-832-6552	M-S 9-5 STATE OFCS	PP1	1CC	Y
STATE OF MI	38-6000134	MICHIGAN DEPT OF CORRE(	5801 WOODWARD	DETROIT	MI	313-832-6555	M-S 9-5 STATE OFCS	PP1	1CC	Y
STATE OF MI	38-6000134	MICHIGAN DEPT OF CORRE(	5801 WOODWARD	DETROIT	MI	313-832-6553	M-S 9-5 STATE OFCS	PP1	1CC	Y
STATE OF MI	38-6000134	MICHIGAN STATE OF REUTH	30901 PALMER RD	WESTLAND	MI	734-721-9907	LONG TERM CARE 6TH	PP1	1CC	Y
STATE OF MI	38-6000134	MICHIGAN STATE OF REUTH	30901 PALMER RD	WESTLAND	MI	734-721-9906	5TH FL BY ROOM 545	PP1	1CC	Y
STATE OF MI	38-6000134	MICHIGAN STATE OF REUTH	30901 PALMER RD	WESTLAND	MI	734-721-9905	LONG TERM CARE 4TH	PP1	1CC	Y
STATE OF MI	38-6000134	MICHIGAN STATE OF REUTH	30901 PALMER RD	WESTLAND	MI	734-721-9903	LOC F-2 DAYROOM RE	PP1	1CC	Y
STATE OF MI	38-6000134	MICHIGAN STATE OF REUTH	30901 PALMER RD	WESTLAND	MI	734-721-9902	1ST FL PATIENT WARD	PP1	1CC	Y
STATE OF MI	38-6000134	MICHIGAN STATE OF REUTH	30901 PALMER RD	WESTLAND	MI	734-722-9843	M-S 8-5 LOC F2 ELEV H	PP1	1CC	Y
STATE OF MI	38-6000134	MICHIGAN STATE OF REUTH	30901 PALMER RD	WESTLAND	MI	734-722-9780	LONG TERM CARE 3RD	PP1	1CC	Y
STATE OF MI	38-6000134	MICHIGAN STATE OF REUTH	30901 PALMER RD	WESTLAND	MI	734-721-9904	3RD FL BY RM 345	PP1	1CC	Y
STATE OF MI	38-6000134	MICHIGAN STATE OF REUTH	30901 PALMER RD	WESTLAND	MI	734-721-9286	9-5 M-S NORTH ANNEX	PP1	1CC	Y
STATE OF MI	38-6000134	MICHIGAN STATE OF-IONIA !	777 W RIVERSIDE DR	IONIA	MI	616-527-9844	LOBBY ADMINISTRATI(	PP1	1CC	Y
STATE OF MI	38-6000134	MICHIGAN STATE OF-MICHI(	1728 W BLUEWATER	IONIA	MI	616-527-9819	LOBBY M.T.U.	PP1	1CC	Y
STATE OF MI	38-6000134	MICHIGAN STATE REFORMA	1550 W MAIN	IONIA	MI	616-527-9881	WALLSIDE DORMITOR\	PP1	1CC	Y
STATE OF MI	38-6000134	MICHIGAN TRAINING UNIT	1728 E BLUEWATER	IONIA	MI	616-527-9700	OPEN 24 HRS LOUNGE	PP1	1CC	Y
STATE OF MI	38-6000134	MICHIGAN UNEMPLOYMENT	710 CHICAGO DR	HOLLAND	MI	616-392-4152	ENT TO LEFT	PP1	1CC	Y
STATE OF MI	38-6000134	MOUND REGIONAL CORREC	17601 MOUND	DETROIT	MI	313-369-0618	2ND FLOOR EMPLOYEI	PP1	1CC	Y
STATE OF MI	38-6000134	MOUND REGIONAL CORREC	17601 MOUND	DETROIT	MI	313-892-9542	9-5 M-F LOBBY 1ST L/R	PP1	1CC	Y
STATE OF MI	38-6000134	MOUND REGIONAL CORREC	17601 MOUND	DETROIT	MI	313-892-9727	M-S 9-5 LOBBY (ADMIN	PP1	1CC	Y
STATE OF MI	38-6000134	MOUND REGIONAL CORREC	17601 MOUND	DETROIT	MI	313-892-9317	M-S 9-5 GATE 3 (ADMI	PP1	1CC	Y
STATE OF MI	38-6000134	MOUND REGIONAL CORREC	17601 MOUND	DETROIT	MI	313-892-9430	M-S 9-5 BREAK RM AT	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-348-5523	C2-5N	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-348-5651	M-S 8-5:LOC WARD A 6	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-348-5656	ANYTIME WARD C1-1 N	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-348-9904	9A-5P ADMISSIONS LO	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-349-9547	C/S NORHTVILLE RD M	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-349-9650	SERVICE BLDG CAFE	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-349-9659	M-S 8-5 LOBBY RIGHT	PP1	1CC	Y

STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-349-9768	BLDG G RGT OF LOBB'	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-349-9913	1ST FL ELEV BLDG A	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-347-9398	M-S 8-5 COURT RM A-2	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-349-9914	BLDG "A" 3RD FL WARI	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-349-9915	BG A 2ND FL WARD 2 I	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-349-9735	BLDG C HALLWAY IN C	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-349-9870	"B" BLDG CLOSET	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-349-9922	A4-1 BY NURSE STATI(	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-349-9912	C/S NORHTVILLE RD A	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-349-9781	LOBBY	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-349-9790	MAIN LOBBY	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-349-9743	LOC BLDG A 8TH FLOC	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-349-9916	WARD A-8-1	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-348-5650	M-S 8-5:LOC WARD A 1	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-348-5652	M-S 8-5:LOC WARD C 2	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-348-5655	WARD C2 5 NORTH SM	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-348-5715	ACTIVITY THERAPY BL	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-348-5670	A-7-1	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-348-5674	M-S 8-5 C13N	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-348-5502	M-S 9-5 A7-1	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-348-5503	WARD A 6-1	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-348-5508	A2	PP1	1CC	Y
STATE OF MI	38-6000134	NORTHVILLE STATE HOSPIT	41001 SEVEN MILE	NORTHVILLE	MI	248-348-4061	M-S 8A-5P A5-1	PP1	1CC	Y
STATE OF MI	38-6000134	OAKS CORRECTIONAL FACII	1500 CABERFAE HWY	MANISTEE	MI	231-723-1010	M-S 8A-5P NR ENT VISI	PP1	1CC	Y
STATE OF MI	38-6000134	OAKS CORRECTIONAL FACII	1500 CABERFAE HWY	MANISTEE	MI	231-723-1011	M-S 9A-5P NR ENT VISI	PP1	1CC	Y
STATE OF MI	38-6000134	PARNALL CORRECTIONAL F	1780 E PARNALL	JACKSON	MI	517-789-9716	LOBBY/PARNELL PRIS(	PP1	1CC	Y
STATE OF MI	38-6000134	PARNALL CORRECTIONAL F	4000 COOPER RD	JACKSON	MI	517-787-3688	BUILDING 80 INSIDE PF	PP1	1CC	Y
STATE OF MI	38-6000134	PRISON OF SOUTHERN MICI	4000 COOPER RD	JACKSON	MI	517-841-1706	IN BREAK AREA MAIN I	PP1	1CC	Y
STATE OF MI	38-6000134	RIVERSIDE CORRECTIONAL	777 W RIVERSIDE DR	IONIA	MI	616-527-9719	M-S 8-5 LOBBY BY VIS1	PP1	1CC	Y
STATE OF MI	38-6000134	RYAN REGIONAL CORR FAC	17600 RYAN	DETROIT	MI	313-892-9516	M-S 8-5 LOBBY ADM BL	PP1	1CC	Y
STATE OF MI	38-6000134	RYAN REGIONAL CORR FAC	17600 RYAN	DETROIT	MI	313-892-9526	M-S 8-5 ADM BLDG LOI	PP1	1CC	Y
STATE OF MI	38-6000134	RYAN REGIONAL CORR FAC	17600 RYAN	DETROIT	MI	313-891-9795	M-S 8-5:LOC 2ND FLOC	PP1	1CC	Y
STATE OF MI	38-6000134	SAGINAW CORRECTIONAL C	1835 TREANOR	SAGINAW	MI	989-755-1251	8-5 LOUNGE AREA #6	PP1	1CC	Y
STATE OF MI	38-6000134	SAGINAW CORRECTIONAL C	1835 TREANOR	SAGINAW	MI	989-755-1327	inmate AREA #1	PP1	1CC	Y
STATE OF MI	38-6000134	SAGINAW CORRECTIONAL C	1835 TREANOR	SAGINAW	MI	989-753-7598	INMATE AREA #5	PP1	1CC	Y
STATE OF MI	38-6000134	SAGINAW CORRECTIONAL C	1835 TREANOR	SAGINAW	MI	989-753-8495	M-S 8-5 INMATE AREA :	PP1	1CC	Y
STATE OF MI	38-6000134	SAGINAW CORRECTIONAL C	1835 TREANOR	SAGINAW	MI	989-753-8501	M-S 8-5 INMATE AREA :	PP1	1CC	Y
STATE OF MI	38-6000134	SAGINAW CORRECTIONAL C	1835 TREANOR	SAGINAW	MI	989-753-8514	M-S 8-5 INMATE AREA :	PP1	1CC	Y
STATE OF MI	38-6000134	SAGINAW CORRECTIONAL C	1835 TREANOR	SAGINAW	MI	989-755-2731	8-5 517 771-9365 FRT L	PP1	1CC	Y
STATE OF MI	38-6000134	SAGINAW CORRECTIONAL F	9625 PIERCE	FREELAND	MI	989-695-8098	School bldg 300	PP1	1CC	Y
STATE OF MI	38-6000134	SAGINAW REGIONAL CORR	9625 PIERCE	FREELAND	MI	989-695-9291	M-S 8-5 ADM BLDG L-R	PP1	1CC	Y
STATE OF MI	38-6000134	SAGINAW REGIONAL CORR	9625 PIERCE	FREELAND	MI	989-695-9290	M-S 8-5 ADM BLDG L-R	PP1	1CC	Y
STATE OF MI	38-6000134	SALVATION ARMY	5875 MIDDLEBELT	ROMULUS	MI	734-595-1278	9-5 RETAIL SHOP	PP1	1CC	Y
STATE OF MI	38-6000134	SALVATION ARMY	5931 MIDDLEBELT	ROMULUS	MI	734-641-1340	9-5 CAFETERIA 1ST FL	PP1	1CC	Y
STATE OF MI	38-6000134	SALVATION ARMY	5931 MIDDLEBELT	ROMULUS	MI	734-641-1342	9-5 CAFETERIA 1ST FL	PP1	1CC	Y
STATE OF MI	38-6000134	SALVATION ARMY	5931 MIDDLEBELT	ROMULUS	MI	734-641-1343	9-5 2ND FLR 2ND L/R	PP1	1CC	Y
STATE OF MI	38-6000134	SALVATION ARMY	5931 MIDDLEBELT	ROMULUS	MI	734-641-1346	9-5 2ND FLR 1ST L/R	PP1	1CC	Y
STATE OF MI	38-6000134	SCOTT'S REGIONAL PRISON	47500 FIVE MILE	PLYMOUTH	MI	734-453-9740	INSIDE LOBBY FRONT	PP1	1CC	Y
STATE OF MI	38-6000134	SCOTT'S REGIONAL PRISON	47500 FIVE MILE	PLYMOUTH	MI	734-453-9656	M-S 8-5 FRONT LOBBY	PP1	1CC	Y
STATE OF MI	38-6000134	SOUTHERN MICHIGAN STAT	4000 COOPER RD	JACKSON	MI	517-789-9451	IN LOBBY ACROSS FR(	333	1CC	Y
STATE OF MI	38-6000134	ST OF MI DEPT OF CORR	202 BRIGDEN DR	PENNFLD TWP	MI	269-966-9023	M-S 9-5 INSIDE DOOR	PP1	1CC	Y
STATE OF MI	38-6000134	ST OF MI DEPT OF CORR	230 W FRONT	MONROE	MI	734-243-8866	M-S 9-5 PROBAT-JUV	PP1	1CC	Y
STATE OF MI	38-6000134	STANDISH MAXIMUM CORRE	4713 W M-61	STANDISH	MI	989-846-9956	M-S 8-5 LOBBY ADMIN	PP1	1CC	Y
STATE OF MI	38-6000134	STANDISH MAXIMUM CORRE	4713 W M-61	STANDISH	MI	989-846-9954	FRT ENT	PP1	1CC	Y
STATE OF MI	38-6000134	STATE OF MICH DEPT OF C(	47500 FIVE MILE PLYMOUTH	PLYMOUTH	MI	734-453-9851	MAIN LOBBY WESTERI	PP1	1PC	Y
STATE OF MI	38-6000134	STATE OF MICHIGAN	1801 E CANFIELD	DETROIT	MI	313-833-5064	9-5 FRONT LOBBY	PP1	1CC	Y
STATE OF MI	38-6000134	STATE OF MICHIGAN	1801 E CANFIELD	DETROIT	MI	313-833-5065	9-5 LUNCHROOM	PP1	1CC	Y
STATE OF MI	38-6000134	STATE OF MICHIGAN	2942 FULLER NE	GRAND RAPIDS	MI	616-365-2104	MAIN LOBBY	PP1	1CC	Y
STATE OF MI	38-6000134	STHWSTRN MI COMM CORR	497 WAUKONDA	BENTON HARBOR	MI	269-926-0050	STA 4 L TO R	PP1	1CC	Y
STATE OF MI	38-6000134	STHWSTRN MI COMM CORR	497 WAUKONDA	BENTON HARBOR	MI	269-926-0051	STA 5 L TO R	PP1	1CC	Y
STATE OF MI	38-6000134	STHWSTRN MI COMM CORR	497 WAUKONDA	BENTON HARBOR	MI	269-926-4588	MAIN LOBBY STA 2 L T(	PP1	1CC	Y
STATE OF MI	38-6000134	STHWSTRN MI COMM CORR	497 WAUKONDA	BENTON HARBOR	MI	269-926-9699	MAIN LOBB STA 2 L TO	PP1	1CC	Y

STATE OF MI	38-6000134	STHWSTRN MI COMM CORR	497 WAUKONDA	BENTON HRBR	MI	269-925-4462	MAIN ENT	PP1	1CC	Y
STATE OF MI	38-6000134	STHWSTRN MI COMM CORR	497 WAUKONDA	BENTON HRBR	MI	269-925-1276	8-5 RIGHT HALL - WOM	PP1	1CC	Y
STATE OF MI	38-6000134	THUMB REGIONAL PRISON	427 LAKE NEPESSING	LAPEER	MI	810-664-9145	M-F 8-5:2ND FRL BY BK	PP1	1CC	Y
STATE OF MI	38-6000134	THUMB REGIONAL PRISON	427 LAKE NEPESSING RD	LAPEER	MI	810-667-9846	M-S 8-5 LOC IN LOBBY	PP1	1CC	Y
STATE OF MI	38-6000134	WESTERN WAYNE CORR FA	48401 FIVE MILE	PLYMUTH TWP	MI	734-459-4928	5-Aug	PP1	DDC	Y
STATE OF MI	38-6000134	WESTERN WAYNE STATE C(	48000 FIVE MILE	PLYMOUTH	MI	734-453-9760	BSMT HALL	PP1	1CC	Y
STATE OF MICH (M35)	38-6000134	CHEBOYGAN STATE PARK	4490 BEACH RD	CHEBOYGAN	MI	231-627-9846	SOUTH SIDE OF BEACI	PP1	1PC	N
STATE OF MICH (M35)	38-6000134	CHEBOYGAN STATE PARK	4490 BEACH RD	CHEBOYGAN	MI	231-627-9813	5 MI SO ON US 23 IN C/	PP1	1CC	N
STATE OF MICH- MILITARY	38-6000134	STATE OF MICHIGAN CHARL	1050 INDEPENDENCE BLVD	CHARLOTTE	MI	517-543-9851	M-F 8-5 FRONT LOBBY	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	BERRIEN COUNTY DEPT OF	401 EIGHTH	BENTON HRBR	MI	269-926-9354	M-S 8-5 LOWER LEVEL	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	BERRIEN COUNTY DEPT OF	401 EIGHTH	BENTON HRBR	MI	269-926-9136	M-S 8-5 LOWER LEVEL	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	DELTA COUNTRY SERVICE (	2920 COLLEGE AV	BLENDON TWP	MI	906-786-9777	CENTER OF BLDG IN H	PP1	1PC	Y
STATE OF MICHIGAN	38-6000134	DEPT OF SOC SVC	2400 DENTON	HAMTRAMCK	MI	313-871-9754	9-5 3RD L/R	PP1	1PC	Y
STATE OF MICHIGAN	38-6000134	DEPT OF SOCIAL SERVICES	14000 SCHOOLCRAFT	DETROIT	MI	313-493-8842	FRT LOBBY 2ND L/R C/	PP1	1PC	Y
STATE OF MICHIGAN	38-6000134	DEPT OF SOCIAL SERVICES	14000 SCHOOLCRAFT	DETROIT	MI	313-493-9142	LOBBY	PP1	1PC	Y
STATE OF MICHIGAN	38-6000134	DEPT OF SOCIAL SERVICES	22 CENTER	YPSLNTI TWP	MI	734-483-9393	M-S 9-5 F1 LBY	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	DEPT OF SOCIAL SERVICES	8031 TIREMAN	DETROIT	MI	313-935-9103		PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	HUMAN SVC FAC	5303 S CEDAR	LANSING	MI	517-882-9314	M-S 9-5 ENRTRY # 4	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	HUMAN SVC FAC	5303 S CEDAR	LANSING	MI	517-882-9413	M-S 8A-5P ENTRY # 4	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	KALAMAZOO COUNTY DEPT	322 STOCKBRIDGE	KALAMAZOO	MI	269-385-8769	FRONT LOBBY RIGHT I	PP1	1PC	Y
STATE OF MICHIGAN	38-6000134	KALAMAZOO COUNTY DEPT	322 STOCKBRIDGE	KALAMAZOO	MI	269-385-8783	FRONT LOBBY LEFT UI	PP1	1PC	Y
STATE OF MICHIGAN	38-6000134	KENT CO SOCIAL SERVICES	415 FRANKLIN SE	GRAND RAPDS	MI	616-241-9082	MAIN LOBBY	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	KENT CO SOCIAL SERVICES	415 FRANKLIN SE	GRAND RAPDS	MI	616-247-9570	MAIN ENTRANCE LOBE	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	LAPEER CO DEPT OF SOC S	1505 SUNCREST DR	LAPEER	MI	810-667-9811	FRT ENT RT	PP1	1PC	Y
STATE OF MICHIGAN	38-6000134	MARQUETTE COUNTY OF	321 W BARAGA	MARQUETTE	MI	906-226-9182	1ST FLR FRONT ENT	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	MICH DEPT OF SOCIAL SER\	235 S GRAND AV	LANSING	MI	517-374-0048	M-S 8-5 S E HALL	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	MICH DEPT OF SOCIAL SVC!	2400 E MC NICHOLS	DETROIT	MI	313-867-9524	M-F 9-5 WAITING RM. E	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	MICH STATE OFFICE BLDG	200 E UNION	FLINT	MI	810-233-3156	MAIN LOBBY NORTH U	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	MICH STATE OFFICE BLDG	200 E UNION	FLINT	MI	810-233-9585	M-S 9-5 LOC LBY SOUT	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	MICHIGAN DEPARTMENT OF	22050 PENNSYLVANIA	TAYLOR	MI	734-281-8906		PP1	1PC	Y
STATE OF MICHIGAN	38-6000134	MICHIGAN DEPARTMENT OF	999 FORT	LINCOLN PARK	MI	313-383-9671	INSIDE F-1	PP1	1PC	Y
STATE OF MICHIGAN	38-6000134	MICHIGAN DEPARTMENT OF	999 FORT	LINCOLN PARK	MI	313-382-9748	ACC 8:00 F-1	PP1	1PC	Y
STATE OF MICHIGAN	38-6000134	MICHIGAN DEPT OF SOC SV	1960 W LAFAYETTE	DETROIT	MI	313-964-7383	FRT ENT (2000 W LAFA	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	MICHIGAN DEPT OF SOCIAL	4505 OAKMAN BLVD	DETROIT	MI	313-491-9526	F-1 FRONT VESTIBULE	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	MICHIGAN DEPT OF SOCIAL	5131 GRAND RIVER AV	DETROIT	MI	313-894-9178	C/S WARREN LOBBY 4'	PP1	1PC	Y
STATE OF MICHIGAN	38-6000134	MICHIGAN DEPT OF SOCIAL	6821 MEDBURY	DETROIT	MI	313-267-9781	9-5pm RIGHT OF ENTR/	PP1	1PC	Y
STATE OF MICHIGAN	38-6000134	MICHIGAN DEPT OF SOCIAL	8000 FULLERTON	DETROIT	MI	313-491-9042	IN REAR BY RESTROOI	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	MICHIGAN DEPT OF SOCIAL	8000 FULLERTON	DETROIT	MI	313-935-9278	8-5 IN REAR BY RESTR	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	MICHIGAN STATE OF	425 W OTTAWA	LANSING	MI	517-374-0099	1ST FLOOR LOBBY	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	MICHIGAN STATE OF DEPAR	7150 HARRIS DR	WINDSOR TWP	MI	517-322-0921	FRONT LOBBY	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	MICHIGAN STATE OF DEPAR	7150 HARRIS DR	WINDSOR TWP	MI	517-322-0923	2ND FLR 8-5 M-F	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	MICHIGAN STATE OF DEPAR	7150 HARRIS DR	WINDSOR TWP	MI	517-322-0971	3RD FLOOR STAIRWAY	PP1	1PC	Y
STATE OF MICHIGAN	38-6000134	MICHIGAN STATE OF DEPT (	1051 S TELEGRAPH	MONROE TWP	MI	734-243-8969	M-S 9-5	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	NEWBERRY CORRECTION F	3001 M-123	NEWBERRY	MI	906-293-2994	MAIN LOBBY	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	OAKLAND COUNTY SOCIAL !	1685 BALDWIN AV	PONTIAC	MI	248-338-1477	LEFT OF MAIN ENT.	PP1	1PC	Y
STATE OF MICHIGAN	38-6000134	ST MICH DEPT OF LABR	31160 JOHN R	MADISON HTS	MI	248-589-9771	FRT ENT 1ST L/R	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	ST MICH DEPT OF LABR	31160 JOHN R	MADISON HTS	MI	248-589-9555	NE CNR 13 MI FRT ENT	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	STATE OF MICH DEPT OF SC	3606 E FOREST	DETROIT	MI	313-267-9778	LOBBY 3RD L/R	PP1	1PC	Y
STATE OF MICHIGAN	38-6000134	STATE OF MICH DSS	2320 W PIERSON RD	FLINT	MI	810-789-9046	M-S 8-5 INT. BY RESTR	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	STATE OF MICH MESC	2827 N LINCOLN RD	ESCANABA	MI	906-786-9721	M-S 9-5 ODU	PP1	1CC	N
STATE OF MICHIGAN	38-6000134	STATE OF MICH SOC SER	235 N SAGINAW	PONTIAC	MI	248-333-9820	FRT ENT	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	STATE OF MICH WAYNE CN	6534 W JEFFERSON	DETROIT	MI	313-842-8909	ODU LEFT TO RIGHT #:	PP1	1CC	N
STATE OF MICHIGAN	38-6000134	STATE OF MICHIGAN	17330 GREYDALE	DETROIT	MI	313-592-9059	3RD L/R FRONT ENTR.	PP1	1PC	Y
STATE OF MICHIGAN	38-6000134	STATE OF MICHIGAN	17330 GREYDALE	DETROIT	MI	313-592-9385	4TH L/R SEC. OF STATI	PP1	1PC	Y
STATE OF MICHIGAN	38-6000134	STATE OF MICHIGAN	17330 GREYDALE	DETROIT	MI	313-592-9388	C/S GRAND RIVER 3RD	PP1	1PC	Y
STATE OF MICHIGAN	38-6000134	STATE OF MICHIGAN	17330 GREYDALE	DETROIT	MI	313-592-9803	M-S 9-5 F-1 WAITING F	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	STATE OF MICHIGAN	305 LUDINGTON	ESCANABA	MI	906-786-9767	MAIN LOBBY EAST OF	PP1	1PC	Y
STATE OF MICHIGAN	38-6000134	STATE OF MICHIGAN	8655 GREENFIELD	DETROIT	MI	313-581-9240	M-S 8-5 INSIDE FRONT	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	STATE OF MICHIGAN	8655 GREENFIELD	DETROIT	MI	313-581-9391	M-S 8-5 INSIDE FRONT	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	STATE OF MICHIGAN HWY	4700 N I-69	POTTERVILLE	MI	517-645-2962	REST AREA	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	STATE OF MICHIGAN SOCIA	44600 DELCO	STERLNG HTS	MI	586-739-7960	M-F 8A-5P ACROSS FR	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	STATE OF MICHIGAN-STATE	411 E GENESEE	SAGINAW	MI	989-771-9515	BK LBY M-S 9-5	PP1	1CC	Y

STATE OF MICHIGAN	38-6000134	STATE OF MICHIGAN-STATE	411 E GENESEE	SAGINAW	MI	989-771-9791	REAR ENT LFT #2	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	W J MAXEY TRAINING SCHO	9036 E M-36	GRN OAK TWP	MI	734-449-8920	FRONT LOBBY	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	MICH STATE OF POLICE	@ S HARRISON	LANSING	MI	517-332-9040	LOBBY -NE	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	MICH STATE OF-STATE POLI	7119 CANAL	DIMONDALE	MI	517-322-0944	M-S 8-5 LOBBY (LANSI	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	MICH STATE POLICE	714 S HARRISON	E LANSING	MI	517-337-9894	M-S 9-5	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	MICHIGAN STATE OF POLICI	901 GRAHAM	MORAN TWP	MI	906-643-9076	M-S 8-5 INSIDE FRT DC	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	MICHIGAN STATE OF-STATE	42145 SEVEN MILE	NORTHVL TWP	MI	248-349-9663	INSIDE FRONT DOOR	PP1	1PC	Y
STATE OF MICHIGAN	38-6000134	MICHIGAN STATE POLICE	4000 COLLINS	LANSING	MI	517-332-2197	M-S 8-5 MAIN FLOOR N	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	MICHIGAN STATE POLICE	42800 MERRILL	STERLNG HTS	MI	586-731-9700	M-S 8-5	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	MICHIGAN STATE POLICE	901 U S 41 SOUTH	CALUMET	MI	906-337-5962	M-F 8-5 OUTSIDE PP	PP1	1CC	N
STATE OF MICHIGAN DEPT	38-6000134	ST OF MICH DEPT OF ST PO	G4481 CORUNNA RD	FLINT	MI	810-230-9954	ODU FRNT ENT	PP1	1CC	N
STATE OF MICHIGAN DEPT	38-6000134	35TH DISTRICT COURT	660 PLYMOUTH RD	PLYMOUTH	MI	734-416-0370	M-F 9-5 LEFT OF LOBB'	PP1	1CC	Y
STATE OF MICHIGAN DEPT	38-6000134	35TH DISTRICT COURT	660 PLYMOUTH RD	PLYMOUTH	MI	734-416-0523	M-F 9-5 RIGHT OF LOBI	PP1	1CC	Y
STATE OF MICHIGAN DEPT	38-6000134	KALAMAZOO STATE HOSPIT	1210 OAKLAND	KALAMAZOO	MI	269-373-5417	WEST END BLDG 3 2NI	PP1	1CC	Y
STATE OF MICHIGAN DEPT	38-6000134	KALAMAZOO STATE HOSPIT	1210 OAKLAND	KALAMAZOO	MI	269-553-0924	BLDG 2 AU3 3RD FLR	PP1	1CC	Y
STRAITS STATE PA	38-6000134	STATE OF MICHIGAN PLYMC	8528 N LILLEY RD	CANTON TWP	MI	734-416-0462	OUTSIDE ON BLDG	PP1	DDC	N
STRAITS STATE PA	38-6000134	STRAITS STATE PARK	720 CHURCH	SAINT IGNACE	MI	906-643-9026	M-S 8-5 WEST SHOWEI	PP1	1CC	N
TRAV CITY STATE PARK	38-6000134	STRAITS STATE PARK	720 CHURCH	SAINT IGNACE	MI	906-643-9041	M-S 8-5 FRNT OF SHOV	PP1	1CC	N
TRAV CITY STATE PARK	38-6000134	TRAVERSE CITY STATE PAR	1132 U S 31 NORTH	EASTBAY TWP	MI	231-946-9735	1ST BATH HOUSE	PP1	1PC	N
TRAV CITY STATE PARK	38-6000134	TRAVERSE CITY STATE PAR	1132 U S 31 NORTH	EASTBAY TWP	MI	231-946-9750	M-S 8-5 CAMPGRND,B\	PP1	1PC	N
U P STATE FAIRGROUNDS	38-6000134	TRAVERSE CY ST PK BEACH	1129 U S 31 NORTH	EAST BAY TWP	MI	231-941-9793	BEACH HOUSE NEXT T	PP1	1PC	N
U P STATE FAIRGROUNDS	38-6000134	U P STATE FAIR GROUNDS	2401 TWELFTH AV N	ESCANABA	MI	906-786-9805	MAIN GATE	PP1	1CC	N
U P STATE FAIRGROUNDS	38-6000134	U P STATE FAIR GROUNDS	2401 TWELFTH AV N	ESCANABA	MI	906-786-9828	dairy barn	PP1	1CC	N
WATERLOO REC AREA	38-6000134	U P STATE FAIRGROUND	@ TWELFTH AV N EXT	ESCANABA	MI	906-786-9711	M-S 8-5 RUTH BUTLER	PP1	1PC	Y
WATERLOO REC AREA	38-6000134	GERALD EDDY GEOLOGY CI	17035 BUSH	SYLVAN TWP	MI	734-475-4545	ODU AT BLDG.1/8 MILE	PP1	1CC	N
WILDERNESS STATE PARK	38-6000134	WATERLOO RECREATION AI	16345 MC CLURE	CHELSEA	MI	734-475-9908	SUGARLOAF CAMP GR	PP1	1PC	N
WILDERNESS STATE PARK	38-6000134	WILDERNESS STATE	898 E WILDERNESS PARK DR	BLISS TWP	MI	231-436-7396	9-5 M-F (PINES CAMPG	PP1	1PC	N
WILSON STATE PARK	38-6000134	WILDERNESS STATE PARK	898 E WILDERNESS PARK DR	BLISS TWP	MI	231-436-5819	LAST PHONE W END C	PP1	1CC	N
WILSON STATE PARK	38-6000134	MICHIGAN STATE OF	910 N FIRST	HARRISON	MI	989-539-9060	WILSON STATE PK & N	PP1	1PC	N
WM MITCHELL STATE PARK	38-6000134	MICHIGAN STATE OF	910 N FIRST	HARRISON	MI	989-539-9054	NEAR MAIN ENTRANCE	PP1	1CC	N
WM MITCHELL STATE PARK	38-6000134	MITCHELL STATE PARK	162 LEISURE RD	CADILLAC	MI	231-775-9040	NORTHEAST BATHHOL	PP1	1PC	N
WM MITCHELL STATE PARK	38-6000134	MITCHELL STATE PARK	6093 E M-115	CADILLAC	MI	231-775-9053	CENTER NEAR FIREW(	PP1	1PC	N
YANKEE SPRINGS REC AREA	38-6000134	MITCHELL STATE PARK CAD	108 S LAKE MITCHELL DR	CADILLAC	MI	231-775-9047	WEST BATHHOUSE ST.	PP1	1PC	N
YOUNG STATE PARK	38-6000134	YANKEE SPRINGS RECREAT	2104 S BRIGGS	YKE SPG TWP	MI	269-795-9455	IN REG. BLDG. USE GU	PP1	1CC	Y
YOUNG STATE PARK	38-6000134	YOUNG STATE PARK	2280 BOYNE CITY RD	BOYNE CITY	MI	231-582-9959	NEXT TO PARK STORE	PP1	1PC	N
YOUNG STATE PARK	38-6000134	YOUNG STATE PARK	@ LOC CHARLEVOIX RD	BOYNE CITY	MI	231-582-5904	M-S 8-5 2ND RESTRMS	PP1	1PC	Y
YOUNG STATE PARK	38-6000134	YOUNG STATE PARK	@ LOC CHARLEVOIX RD	BOYNE CITY	MI	231-582-5905	M-S 8-5 1ST RESTRM I	PP1	1PC	Y
#EMPTY	38-6000134	YOUNG STATE PARK CITY	03246 BOYNE CITY RD	BOYNE CITY	MI	231-582-9901	PAST REGISTRATION S	PP1	1PC	N
PARK PLACE R.C.C.	38-6000134	STATE OF MICHIGAN-DMB-T	3423 N MARTIN L KING JR B	LANSING	MI	517-321-9178	#EMPTY	PP1	1CC	Y
STATE OF MICHIGAN	38-6000134	PARK PLACE	1027 PARK PL	KALAMAZOO	MI	269-388-8122	BLUE HOUSE CENTER	PP1	1CC	Y
TAWAS POINT STATE PARK	38-6000134	FAMILY INDEPENDENCE AGI	13233 HAMILTON	HIGHLAND PARK	MI	313-865-4681	FRONT ENTRANCE 8A-	PP1	1CC	Y
YANKEE SPRINGS RECREATI	38-6000134	TAWAS STATE PARK DNR	686 TAWAS	EAST TAWAS	MI	989-362-2676	near ofc	PP1	1CC	N
ALOHA STATE PARK	38-6000134	YANKEEE SPRINGS RECREA	2560 S YANKEE SPRINGS RD	YKE SPG TWP	MI	269-795-1138	REG OFC/BIKE STAGIN	PP1	1CC	N
ALOHA STATE PARK	38-6000134	ALOHA STATE PARK	4347 THIRD	CHEBOYGAN	MI	231-625-9104	1ST WASH HOUSE	PP1	1PC	N
ALOHA STATE PARK	38-6000134	ALOHA STATE PARK	4347 THIRD ST	CHEBOYGAN	MI	231-625-9110	LAST WASH HSE	PP1	1PC	N
BALD MOUNTAIN REC AREA	38-6000134	ALOHA STATE PARK	4347 THIRD ST	CHEBOYGAN	MI	231-625-2871	#EMPTY	PP1	1PC	N
BURT LAKE STATE PARK	38-6000134	BALD MOUNTAIN RECREATI	3135 LAPEER RD	AUBURN HLS	MI	248-373-9780	CONCESSION STAND /	PP1	1CC	N
BURT LAKE STATE PARK	38-6000134	BURT LAKE ST PARK	4276 S STRAITS HWY	INDIAN RIVER	MI	231-238-9431	NEAR 2ND RESTROOM	PP1	1CC	N
BURT LAKE STATE PARK	38-6000134	BURT LAKE STATE PARK	6682 STATE PARK DR	INDIAN RVR	MI	231-238-9409	NEXT TO PAVILION	PP1	1CC	N
CAMPAU SQUARE PLAZA	38-6000134	BURT LAKE STATE PARK	6682 STATE PARK DR	INDIAN RVR	MI	231-238-9423	MAIN ENT ODU	PP1	1CC	N
MESC-FISCAL ACCTNG	38-6000134	CAMPAU SQUARE PLAZA	99 MONROE NW	GRAND RAPDS	MI	616-242-9722	M-F 8-5 2ND FLR LOBB'	PP1	1CC	Y
MESC-FISCAL ACCTNG	38-6000134	*M*E*S*C	215 COLFAX	BENTON HRBR	MI	269-926-9374	M-F 9-5	PP1	1CC	Y
MESC-FISCAL ACCTNG	38-6000134	EMPLOYMENT SECURITY CC	1601 S BURDICK	KALAMAZOO	MI	269-385-9798	NE ENT	PP1	1PC	Y
MESC-FISCAL ACCTNG	38-6000134	M E S C	4321 OAKMAN BLVD	DETROIT	MI	313-935-9576	JOB SVC. REAR VESTI	PP1	1PC	Y
MESC-FISCAL ACCTNG	38-6000134	M E S C	4321 OAKMAN BLVD	DETROIT	MI	313-935-9751	M-F 9-5 REAR VESTIBL	PP1	1PC	Y
MESC-FISCAL ACCTNG	38-6000134	M E S C MADISON HTS	401 E THIRTEEN MILE RD	ROYAL OAK	MI	248-583-9036	M-F 830-430 SW ENT 1!	PP1	1CC	Y
MESC-FISCAL ACCTNG	38-6000134	M E S C MADISON HTS	401 E THIRTEEN MILE RD	ROYAL OAK	MI	248-583-9492	M-F 830-430 SW ENT 2I	PP1	1CC	Y
MESC-FISCAL ACCTNG	38-6000134	MICH EMPLOYMENT SEC CC	614 JOHNSON	SAGINAW	MI	989-771-9079	M-S 8-5 LOBBY	PP1	1CC	Y
MESC-FISCAL ACCTNG	38-6000134	MICH EMPLOYMENT SECUR	2901 S GULLEY RD	DEARBORN	MI	313-277-9134	1ST FL FRT NORTH EN	PP1	1PC	Y
MESC-FISCAL ACCTNG	38-6000134	MICH EMPLOYMENT SECUR	2901 S GULLEY RD	DEARBORN	MI	313-277-9253	1ST FL FRT NORTH EN	PP1	1PC	Y
MESC-FISCAL ACCTNG	38-6000134	MICH EMPLOYMENT SECUR	2901 S GULLEY RD	DEARBORN	MI	313-277-9740	1ST FL FRT SOUTH EN!	PP1	1PC	Y
MESC-FISCAL ACCTNG	38-6000134	MICH EMPLOYMENT SECUR	2901 S GULLEY RD	DEARBORN	MI	313-277-9752	1ST FL FRT SOUTH EN!	PP1	1PC	Y

MESC-FISCAL ACCTNG	38-6000134	MICH EMPLYMNT SEC COMI	135 HAMBLIN	BATTLE CRK	MI	269-966-9320	ACC #962-5411 THROU	PP1	1CC	Y
MESC-FISCAL ACCTNG	38-6000134	MICH-EMPLOYMENT SECUR	4321 E MC NICHOLS	DETROIT	MI	313-892-9619	EAST LOBBY ALCOVE (	PP1	1CC	Y
MESC-FISCAL ACCTNG	38-6000134	MICHIGAN EMPLOYMENT SE	251 N TELEGRAPH	MONROE	MI	734-243-9736	1ST FLOOR (IN GOODV	PP1	1PC	Y
MESC-FISCAL ACCTNG	38-6000134	MICHIGAN EMPLOYMENT SE	307 S COURT	LAPEER	MI	810-667-9834	ENT:M-F 9-5	PP1	1PC	Y
MESC-FISCAL ACCTNG	38-6000134	MICHIGAN EMPLOYMENT SE	3391 PLAINFIELD NE	GRAND RAPDS	MI	616-363-9105	SOUTH ENT	PP1	1CC	Y
MESC-FISCAL ACCTNG	38-6000134	MICHIGAN EMPLOYMENT SE	3391 PLAINFIELD NE	GRAND RAPDS	MI	616-363-9101	NORTH ENT	PP1	1CC	Y
MESC-FISCAL ACCTNG	38-6000134	MICHIGAN EMPLOYMENT SE	37250 VAN DYKE	STERLNG HTS	MI	586-977-9899	F-1 RIGHT VESTIBULE	PP1	1PC	Y
MESC-FISCAL ACCTNG	38-6000134	MICHIGAN EMPLOYMENT SE	37250 VAN DYKE	STERLNG HTS	MI	586-979-9806	F1 LEFT VESTIBULE	PP1	1PC	Y
MESC-FISCAL ACCTNG	38-6000134	MICHIGAN EMPLOYMENT SE	4729 CONNER	DETROIT	MI	313-331-9326	JOB SERVICE ENT	PP1	1PC	Y
MESC-FISCAL ACCTNG	38-6000134	MICHIGAN EMPLOYMENT SE	4729 CONNER	DETROIT	MI	313-824-9760	IN LOBBY CLAIMS ENT	PP1	1PC	Y
MESC-FISCAL ACCTNG	38-6000134	MICHIGAN EMPLOYMENT SE	4729 CONNER	DETROIT	MI	313-331-9239	CLAIMS ENT 2ND L/R	PP1	1PC	Y
MESC-FISCAL ACCTNG	38-6000134	MICHIGAN EMPLOYMENT SE	5015 S CEDAR	LANSING	MI	517-882-9631	NW ENT	PP1	1PC	Y
MESC-FISCAL ACCTNG	38-6000134	MICHIGAN EMPLOYMENT SE	5015 S CEDAR	LANSING	MI	517-393-0287	M-S 8-5 INSIDE SOUTH	PP1	1CC	Y
MESC-FISCAL ACCTNG	38-6000134	MICHIGAN EMPLOYMENT SE	8775 RONDA	CANTON TWP	MI	734-459-8408	NORTH ENT	PP1	1CC	Y
MESC-FISCAL ACCTNG	38-6000134	MICHIGAN EMPLOYMENT SE	8775 RONDA	CANTON TWP	MI	734-459-8425	SE LOBBY M-S 9-5	PP1	1CC	Y
MESC-FISCAL ACCTNG	38-6000134	MICHIGAN STATE OF EMPLC	540 N JACKSON	JACKSON	MI	517-789-9796		PP1	1CC	Y
MICHIGAN LIBRARY &	38-6000134	MICH LIB & HIST CNTR	717 W ALLEGAN	LANSING	MI	517-374-0303	M-F 8-5 1ST FLR MUSE	PP1	1CC	Y
MICHIGAN LIBRARY &	38-6000134	MICH LIB & HIST CNTR	717 W ALLEGAN	LANSING	MI	517-374-0003	M-F 8-5 MUSEUN WING	PP1	1CC	Y
MICHIGAN LIBRARY &	38-6000134	MICH LIB & HIST CNTR	717 W ALLEGAN	LANSING	MI	517-374-0006	M-F 8-5 FL L-1	PP1	1CC	Y
MICHIGAN LIBRARY &	38-6000134	MICH LIB & HIST CNTR	717 W ALLEGAN	LANSING	MI	517-374-0100	M-F 8-5 2ND FLR LIBRA	PP1	1CC	Y
MICHIGAN STATE POLICE	38-6000134	MICHIGAN STATE POLICE	922 LAKE SHORE DR	GLADSTONE	MI	906-428-2825	OUTDOOR DRIVE UP	PP1	1CC	N
YANKEE SPRINGS REC AREA	38-6000134	YANKEE SPRINGS REC	3020 OAKLEIGH	GRAND RAPIDS	MI	269-795-9419	DAY USE CONCESSION	PP1	1CC	N
DMB-TLS	38-6000134	STATE OF MICHIGAN	7285 PARSONS DR	DIAMONDALE	MI	517-322-0428	GO TO RECEIVING FOI	PP1	1CC	Y
MACKINAW STATE PARK	38-6000134	MACKINAC ISLAND STATE P.	@ HURON RD	MACKINAC IS	MI	906-847-6166	scout barracks behind th	PP1	1PC	Y
STATE OF MICH- MILITARY	38-6000134	IRON RIVER GARRISON	9 W FRANKLIN	IRON RIVER	MI	906-265-9134	ARMORY	288	1PC	Y
STATE OF NRTHVLE HOSP	38-6000134	NORTHVILLE REG PSYCHIAT	41001 SEVEN MILE	NORTHVILLE	MI	248-347-9085	M-S 8-5 BLD=3 ACTIVIT	333	1CC	Y

Exhibit B-6

State of Michigan
Link Michigan

Toll-Free Services

Statement of Work

Exhibit B-6

August 25, 2003

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The Contractor will be able to re-route a toll free number to another available dedicated location after notification from the State. The re-routing will be done within fifteen (15) minutes.

B) Switched Service
The Contractor will be able to re-route a toll free number to another switched location after notification from the State. The re-routing will be done within fifteen (15) minutes.

C) A maximum of fifteen (15) affected toll free numbers, per occurrence will be covered under this re-routing response time commitment.

1.2.10. Intelligent Call Processing

The Contractor will provide a Web-based application that will provide complete management control. This application will allow the State to access a wide variety of network management, billing and reporting tools via a secure Web site. The application will also allow the State to create configuration reports as well as view and modify current enhanced Toll-Free feature configuration, manage network groups and service users.

The Contractor's network will be capable of interfacing with the State's Automatic Call Distributors (ACD) and route calls based on dynamic agent status data.

1.2.11. International Toll-Free

The Contractor's international toll free service will allow the State to originate toll free calls from outside the domestic United States and from the Contractors extended call coverage locations, which are Canada, Alaska, Hawaii, Puerto Rico, Guam, and US Virgin Islands. Toll free calls will be able to originate from numerous global locations, with each country utilizing its own individual international toll free number. The Contractor provides this service with both switched and dedicated access.

The Contractor's Universal International Freephone Numbering (UIFN) will allow for toll free calls to originate from outside of the domestic United States and from the Contractor's extended call coverage locations. The Contractor's service, UIFN, will provide a single international toll free number that can be used in each participating country for originating calls. The Contractor provides this service with both switched and dedicated access.

Due to dialing pattern differences per country, there is no standardized ring-to 8xx number format. Some countries will not be able to support the Contractor's international toll free service for an 888 toll free numbers due to constraints in their telephone networks. Due to these constraints, the Contractor will have to provide an 800 number instead of or in addition to an 888 number so international toll free service will be available from countries not supporting 888 numbers.

1.2.12. Responsible Organization Responsibility

The Contractor will act as the Responsible Organization (RESP ORG) for "inbound toll-free" services requirements, and as the designated RESP ORG, the Contractor will maintain "inbound toll-free" service records in a database.

1.2.13. Directory Listing

Contractor will assist the State in developing listings for AT&T's Inbound Toll Free directory but the Contractor will not be responsible for any charges for this service.

1.2.14. Fraud Control Operations

The Contractor will monitor the network for system misuse and fraudulent activities. The Contractor's network will be continuously monitored so to alert the State of any potential or actual telecommunications fraud. Contractor will use reasonable efforts to report any indication of fraud or misuse of the Contractor's network and/or contracted call plans within five (5) minutes to the State, and corrective action will be taken.

The Contractor will work as a partner with the State to create defensive measures to minimize exposure from misuse and abuse associated with the operation of State-provided systems, equipment, facilities or services that are interconnected with the Contractor's services.

1.2.15. Installation Intervals for Toll Free Numbers and Order Process

Toll Free changes will be performed by the Contractor's CARE Rework group.

The following chart describes the Contractor's Toll Free number process.
Note: Reference is to calendar days.

Signature LOA/Line numbers are received and reviewed by the Contractor	Immediately
The Contractor's send notification of the Toll Free numbers to the State	Day 3
The State verifies Toll Free numbers working	Day 4

1.3. Pricing, Fees, and Payments

See **Attachment B-6.A** Toll-Free Services for pricing.

1.4. Transition (into the Contract)

Transitioning from the incumbent carrier providing Toll-Free services to the State will be done after site survey has been completed identifying all current toll-free services.

The State will provide current toll-free numbers that are to be ported to the Contractor's Toll-Free services and the Contractor will establish accounts.

After Toll-Free Accounts are established with the Contractor it will be the responsibility of the State Departments to cancel toll free accounts with the incumbent toll free service provider.

Contracts for Toll-Free services will be cancelled within two (2) weeks after the last transition of Department's Toll-Free services.

1. Toll-Free Services

1.1. Introduction

The Contractor will provide to the State, flexible, reliable and scalable, toll-free connectivity.

The Contractor's products will be simple to use and easily configured using either switched or dedicated access. Flexible routing features will cover a wide variety of origination, routing, and termination scenarios. These products will be able to be integrated with other Contractor's voice and IP products and services to give the State a wide variety of solutions appropriate to the State's current and future needs.

The Contractor will provide Domestic Toll Free service that will be available from anywhere in the continental United States, Canada, Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands to anywhere in the United States. Service is offered subject to the availability of facilities. Federal Law currently prohibits Qwest Communications Corporation from providing certain interLATA long distance services (including GSP service) in Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington and Wyoming (collectively, "In Region" or "IR"). Any particular state in which Qwest receives authority to provide such InterLATA services shall no longer be deemed an In Region state. "Out of Region" (or "OOR") means those states that are not In Region states

The Contractor's Domestic Toll Free service can be customized with a range of enhanced routing features. The Contractor's Domestic Toll Free is offered with both switched and dedicated services. With switched service, the Contractor will carry a customer's toll free calls to the local central office where they will be switched to the customer premises, directly to a phone, a phone system or through a PBX. With dedicated service, the Contractor will carry the toll free traffic all the way to the State PBX.

In addition to the basic toll free service, the Contractor's Domestic Toll free services will offer a powerful set of enhanced features that will allow the State to tailor the service to fit the State's needs.

1.2. Definition of Service(s)

1.2.1. Number Portability

Number portability will be accomplished via the Contractor's status as a RESP ORG.

1.2.2. Single Number Service

The Contractor will provide a single toll free number that will be available from anywhere in the continental United States, Canada, Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands to anywhere in the United States.

1.2.3. Area Code and Exchange Routing

The Contractor will provide toll free service that automatically routes calls to the customer's chosen location based on the originating location of the caller, defined by NPA, NPA/NXX, 10 digit ANI, State or LATA.

1.2.4. Time of Day, Day of Week, Day of Year Routing

The Contractor will provide a routing service that will allow the State to have toll-free calls routed to different terminating locations based on the time of day a call is placed, based on the day of week a call is placed, and based on the day of year a call is placed. Day of year routing also referred to as Holiday Routing, will allow to route calls on specific days (or groups of days) that the State may require specialized routing.

1.2.5. Percentage of Calls Routed

The Contractor will provide Traffic Load Balancing. The feature "Percentage Allocation Routing" will enable the State to route calls to up to eight different terminating locations based upon a State designated percentage distribution.

1.2.6. Real-Time Automatic Number Identification (ANI) Delivery

The Contractor will provide Real Time Automatic Number Identification (ANI). To take advantage of this feature, the State will need to own the necessary equipment to receive ID information. Standard ANI service will be provided via in-band signaling, but can be delivered via ISDN Primary Rate Interface (PRI). DNIS can be used in conjunction with ANI and will be billed separately.

1.2.7. Dialed Number Identification Service (DNIS)

The Contractor will provide Dialed Number Identification Service (DNIS). DNIS will identify the specific toll-free number among multiple toll-free numbers terminating on the same DAL/T-1. To take advantage of this feature, the State will need to own the necessary equipment to receive ID information. DNIS can be used in conjunction with ANI and will be billed separately.

1.2.8. Off-Net Route Advance

The Contractor will provide an enhanced Toll-Free Information Control of Direct Termination Overflow (DTO) and Trunk to Trunk Overflow. DTO and Trunk to Trunk Overflow sends overflow calls to a pre-determined terminating location if the preferred location trunk capacity is fully utilized. The overflow routing will be defined with multiple dedicated route choices with the ability to route to a final switched terminating location. (It is important to note that if a switched location is used it must be the last routing choice.) The Contractor will provide this feature on Dedicated Access only.

1.2.9. Rerouting Response Time

Contractor Responsible Organization

A) Dedicated Service

Qwest and the State will use commercially reasonable effort to transition all Toll-Free Services provided by other Toll-free carriers to Qwest. A Transition Plan will be developed with the Contractor within thirty (30) days following the Effective Date.

If the Effective Date is on or before the 7th day of a month, all Long Distance Services currently provided to the State by Contractor will have Contract pricing applied on the first day of the first monthly billing period after the Effective Date. If the Effective Date is after the 7th day of a month, all Long Distance Services currently provided to the State by Contractor will have Contract pricing applied on the first day of the second monthly billing period after the Effective Date.

Qwest Communications

Link Michigan Pricing Attachment

PRICING ATTACHMENT OVERVIEW

Option 1 – Dedicated Service with No Monthly T-1 Charge

Minimum Usage Requirement: Under Option 1 there will be an annual usage requirement of 600 000 minutes of either inbound or outbound or combined usage If the usage for an individual DS-1 subscribing to Option 1 is below 600,000 minutes of use for the 12 month period the individual account will be charged a $5,000 penalty from Qwest

Option 2 – Dedicated Service with Postalized $200 per Month T-1 Charge

*** Qwest is well aware of the benefits of the State's fiber optic connectivity and will continue to support Customer Provided Access (CPA) to eliminate the requirement for a T-1/T-3 Access Loop from the LEC. Our monthly CPA charges are $50 per T-1 and $750 per T-3. The resulting usage would be considered Option 3 Dedicated Service and would receive our most cost-effective rates. This would apply to all Qwest Long Distance T-1/T-3's terminated at the Norlight and/or Qwest POP's.**

LinkMichigan Rate Definitions:

On – On Dedicated SOM site calls to Dedicated SOM sites, for the same billing entity (Requires pre-approval).

On – Off Dedicated SOM site calls to anywhere else.

Off – On Switched SOM site calls to Dedicated SOM sites.

Off – Off (Option 3) All Switched calls

Qwest Communications

Link Michigan Pricing Attachment

6 YEAR TERM PRICING MATRIX - DOMESTIC RATES

Qwest - 1+ Service and Toll Free (Inbound/Outbound)

	OPTION # 1 No Monthly T-1 Charge			OPTION # 2 Postalized $200 per month T-1 charge			OPTION # 3 Standard Tariff Charge T-1		
Area	On-On	On-Off/Off-On	Off-Off	On-On	On-Off/Off-On	Off-Off	On-On	On-Off/Off-On	Off-Off
Interstate	$0.0207	$0 0282	$0.0372	$0.0180	$0 0255	$0.0372	$0.0153	$0.0230	$0 0372
Michigan*	$0 0207	$0 0265	$0 0341	$0 0180	$0 0241	$0 0341	$0 0153	$0.0217	$0 0341

* Intrastate Rates will be shown as a discount off the Intrastate tariffed rate applied as a credit against Interstate usage, not to exceed the total billed revenue for Interstate calling

Qwest Communications - Dir. Assistance

Link Michigan Pricing Attachment

PRICING MATRIX

Directory Assistance Schedule

Directory Assistance			
Area of Service	**Interstate rate**	**Intrastate rate**	**Canadian**
Base Rate	$0 510	$0.587	$0 587

Toll Free Directory Listing *	
Nationwide	**Monthly Rate**
Base Rate	$12.00

Qwest Communications

Link Michigan Pricing Attachment

Escalation Charges:

Escalation Charges for New Installations (per circuit):*

DS-1	**$550***
DS-3	**$600***
OC-3	**$750***
OC-12	**$1,500***

*** As of May 1, 2003.**

SBC Pricing	OPTION # 1 No Monthly T-1 Charge		
	On-On	On-Off/Off-On	Off-Off
IntraLata	$0.0350	$0.0350	$0.0350

SLA Number B-6.B1

SLA Name
Toll Free Availability

Business Need / Driver
The State needs to have a highly reliable long distance connection to be able to establish toll-free telecommunication connections.

Performance Objective
Availability of domestic switched and dedicated networks at 99.95% or better.

Formula Used to Measure Performance
Network Availability Downtime ("NAD") = [Total minutes of Network Non-Availability per Impacted Service (as defined by the tariff) per Calendar Month / {(number of days in the Calendar Month) x (24 hours) x (60 minutes)}] x 100

Average Monthly Network Availability = (100% – NAD)

Who is Responsible
Contractor

How the SLA will be Measured
The Contractor will track any unavailability of the Contractor's network.

How will this SLA be Reported
The Contractor will provide a monthly written report listing the total amount of minutes during the prior month of any network unavailability to the State.

Performance Credit Schedule
Credits will be based on the following table. All credits must appear on the invoice for Services within sixty (60) days.

Average Monthly Network Availability	Credit equals this percentage of voice charges for the particular Impacted Services
100.00% to 99.95%	0%
99.949% to 99.800%	5%
99.799% to 99.600%	10%
99.599% to 99.500%	15%
99.499% to 98.000%	20%
Below 98.000%	25%

SLA Number B-6.B2

SLA Name
Toll Free Re-Routing

Business Need / Driver
This SLA will provide the State with the ability to manage and provide for flexible, reliable and scalable, toll-free connectivity for the State.

Performance Category
Contractor shall be able to reroute a toll free number from one dedicated location to another dedicated location and a switched location to another switched location within 15 minutes of request of the State. A maximum of fifteen (15) affected toll free numbers, per occurrence will be covered under this re-routing response time commitment.

Performance Measure Description
Time to reroute a toll free number from one dedicated location to another dedicated location and a switched location to another switched location at the request of the State

Formula Used to Measure Performance
A: Time the Contractor ticket opened.
B: Time that designated State personnel authorized trouble ticket closure or posting of a resolution time.
C: The elapsed time between A and B.

$C = B - A$ (for each trouble ticket)

Who is Responsible
Contractor

How the SLA will be Measured
The Contractor will track all reported reroutes and report these to the State on a monthly basis. The duration of reroute will be determined by subtracting the time the incident was acknowledged from the resolution time of successful re-routing of toll free circuits affected.

How will this SLA be Reported
The Contractor will provide a monthly written report listing all toll-free outages resulting in the requirement to re-route toll free traffic. This report will include the numbers affected, the time of the outage and the time of successful re-routing of traffic.

Performance Credits
If Contractor fails to reroute a toll free number within fifteen (15) minutes of a request from the State, Contractor will credit lesser of (a) 100% of the usage of the Toll Free line for the month in which the failure to reroute occurred or (b) 110% of the usage of the Toll Free line for the month prior to the month in which the failure to reroute occurred.

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Exhibit B-7

State of Michigan
Link Michigan

Long Distance Services

Statement of Work

Exhibit B-7

May 1, 2003

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1.0 Introduction

1.1 Current State Environment

The State's primary long distance service provider is Qwest. The State also uses a limited number of other carriers for traffic overflow, disaster recovery and some special dedicated applications.

During 2001, over 72 million minutes of long distance services was divided in four segments:

- Intrastate – Intra-LATA – 33,527,605
- Intrastate – Inter-LATA – 27,911,141
- Interstate - 10,460,808
- International - 236,998

2.0 Definition of Services

The Contractor will provide Intrastate (intra-LATA and inter-LATA), Interstate and International Long Distance Service via switched and dedicated facilities throughout the State. Service is offered subject to the availability of facilities. Federal Law currently prohibits Qwest Communications Corporation from providing certain interLATA long distance services (including GSP service) in Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington and Wyoming (collectively, "In Region" or "IR"). Any particular state in which Qwest receives authority to provide such InterLATA services shall no longer be deemed an In Region state. "Out of Region" (or "OOR") means those states that are not In Region states.

2.1 Moves, Adds, and Changes

2.1.1 Service Orders

The State will provide a list of Designated State Contacts who are authorized to place or change Service Orders. No Service Order will be provided without approval from a Designated State Contact.

When a Service Order is placed by the State in electronic format, the confirmation from the Contractor will also be sent in electronic format.

A Service Order will include the following information;

- Service Order Number
- Time and Date of Service Order
- Service Description
- Name and phone number of Designated State Contact who initiated the Service Order
- Name and phone number of End User Contact

The State desires an order processing method that assures all orders placed will only be accepted if processed through the LinkMichigan Center. This will require Qwest to place comments on all existing accounts instructing the individual taking the order that the State will not be responsible for any charges for services with Qwest that were not ordered through this Service Order process.

2.1.2 Installation Procedure

The Contractor will coordinate any service-affecting changes with necessary subcontractors. This will be done through mutually coordinated efforts to ensure notification of all parties involved. The Contractor will initiate and coordinate any technical meetings between the State and subcontractors that may be required to resolve installation problems.

Any interruption of service will be minimized and by scheduling work when such work would be least disruptive to the End User.

The Contractor will install and test new services to ensure transmission levels comply with standards set forth in the associated governing tariff. When Customer Premises Equipment is connected to the supporting network services a test will be performed. A new service will be considered acceptable if it meets the functionality described in the associated governing tariff for thirty (30) days following installation.

The Contractor will provide all service installations concurrent with Telcordia (formerly Bellcore) standards, National Electrical Code, BICSI and the EIA/TIA Wiring Standards. Any installation or repair work performed by the Contractor that does not meet these standards will be corrected at no extra cost to the State.

When a Service Order is completed, the Contractor technician or subcontractor technician that performs the work will notify the Local Contact Person and the Designated State Contact that the work has been completed.

2.1.3 Qwest Installation Interval

Qwest installation timeframe for Dedicated Voice DS-1/DS-3 service is thirty (30) Business Days.

2.1.4 Staffing

The Contractor technicians will be fully trained to ensure adherence to all related standards.

The Contractor will provide a Project Lead and account team member(s) that will participate in Project Status Meetings, as required by the State.

A local account team located in Michigan will provide account support for the State. This team will include the following:

- Account Management
- Service Delivery Management
- Customer Support

2.1.5 Escalation Orders

The State may request escalation status on an order. The State will contact the Contractor and advise them of the date being requested.

The Contractor may perform orders out of regular business hours only with the written permission of the State. If permission is granted, then the State will be billed the regular installation charges, plus the lesser of either appropriate time and materials rates or the charges specified in Section 2.1.6. Determination of escalation order designation will be identified in the Operations Plan.

2.1.6 Qwest Escalation Charges

Charges for Escalation are identified in **Attachment B-7.A**.

2.1.7 Expedited Orders

The State may request expedited status on an order. The State will contact the Contractor and advise them of the date being requested and will authorize having the order expedited after obtaining a quote from the Contractor.

The Contractor may perform orders out of regular business hours only with the written permission of the State. If permission is granted, then the State will be billed the regular installation charges, plus the lesser of either the appropriate time and materials rates as listed in **Attachment B-7.A** or the charges specified in Section 2.1.6. Determination of expedited order designation will be identified in the Operations Plan.

2.1.8 Service Implementation

The Contractor and State will mutually agree to comply with the following procedures when appropriate, during any large implementation of new services (i.e. over 100 lines, multiple DS1 or DS3 installations):

- Prepare a Project binder that includes all of the known details. All details of the project will be retained in the binder.
- Conduct an internal meeting with the Account Team to discuss details of the project and the parties that are involved.
- Conduct project meetings with the State. At this meeting, the Contractor will gather the State's expectations and clearly outline the project, as well as outline, and identify State-specific project responsibilities.
- Arrange to have any necessary service orders issued.
- Attend internal meetings with all necessary departments to clearly outline the State's expectations and the time line for the project.
- Make a site visit to the installation site(s) to verify readiness for installation.
- Provide status to the State and the account team.
- Coordinate end user training
- Manage the cutover and review the test plans with the team.
- Prepare an open issues list as appropriate.

- Conduct a post cutover meeting with the State to explain how to place subsequent orders, provide repair numbers, and obtain the State's agreement to close the project after the first bill is received.
- Review the first bill with the State.
- Close the project.

The Contractor will assign a Service Implementation Leader to oversee every Major Service Implementation. The Service Implementation Leader's name and telephone number will be provided to the State when the Major Service Implementation is initiated. The Service Implementation Leader will be the single point of contact for the State.

3.0 Problem Resolution

If the State determines the problem is NOT within the long distance elements under its control, the State will open a ticket with the LinkMichigan Center. The LinkMichigan Center will manage the ticket to resolution through the Incident management process as defined in the **Exhibit B-10**.

3.1.1 The Contractor will maintain a Tier 2 Tech Support Group that will be available 24x7x365 that investigates repeat troubles, manufacturer defects, toll fraud investigation, and the coordination of Contractor meetings. This Tier 2 Tech Support Group will assist with the troubleshooting as well as providing interface with the equipment manufacturers when needed.Escalation Procedures

The Contractor will escalate trouble tickets when requested by the State as defined in **Exhibit B-10**.

3.1.2 Fraud Control

The Contractor will monitor network traffic, validate fraudulent traffic, mitigate fraud, analyze fraud patterns and refer cases for investigation and utilize methods for fraud avoidance.

The Contractor will provide a network security service, monitoring call fraud, 24x7x365, to detect and prevent unauthorized service use. Liability for fraudulent calls is governed by **Section 10.1(f)**.State accounts shall be credited for the cost of the unauthorized service use once detected.

The Contractor's monitoring process will include excessive call charges on a single line, account or calling card, excessive call duration, "third world" calls, high quantity of calls to the same geographic location and questionable third party charge-backs.

Within thirty (30) days of the Effective Date, the Contractor will submit a plan for the prevention of unauthorized use of services proposed to meet the requirements of this SOW. Definition of methods employed for fraud detection shall include unauthorized

changing of the primary Intra-LATA and Inter-LATA carrier (slamming) and assurance that unauthorized third party charges (cramming) do not result in charges to the State.

Contractor will investigate all questionable calls and will inform the State regarding any type of fraud.

3.1.3 Disaster Recovery Plan

The Contractor's Disaster Recovery Plan will include the following characteristics;

I. General
The Contractor will use formalized Disaster Preparedness Program incorporating the expertise, resources, and processes necessary to protect the services on which its customers depend.

II. Business Continuity and Disaster Recovery Planning
The Contractor will utilize the Strohl Systems LDRPS planning system, the industry standard for business continuity planning. Business continuity and disaster recovery plans will be updated routinely and tested annually. In developing business continuity and disaster recovery plans, all business units must address the following plan components:

III. Emergency Response Capabilities
A. *Emergency Response Teams* - The Contractor will establish Emergency Response Teams (ERTs) to manage the response to significant service disruptions and major disasters. ERTs consist of pre-designated executives and support staff representing all the Contractor's operations and its partner(s) operations. All ERT members will be trained in their roles and responsibilities, and participate in annual disaster recovery exercises. The Contractor and its partner(s) will develop certification standards that each ERT must meet to ensure that the State's desired level of preparedness is maintained on a continual basis.

The Corporate Disaster Preparedness and National Security Staff will maintain an on-call duty manager 24x7x365 to respond to major disasters. This manager will be capable of quickly activating any ERT through the use of pre-established group page-out tools.

B. *Emergency Operations Centers* – The Contractor will establish geographically dispersed Emergency Operations Centers (EOCs) to support Emergency Response Teams in conducting disaster recovery activities throughout the United States. All EOCs will be located in low-risk locations, and are equipped with emergency back-up power, data communications, and several voice communication modes, including satellite phones and high-frequency radio. Certification standards will be applied for all EOCs and are validated through routine audits.

IV. External Disaster Recovery Support Resources
A. *Mutual Aid Agreements* – Under the auspices of the National Communications System, The Contractor's partner, in conjunction with the other common carriers, has entered into mutual aid agreements enabling the Contractor's partner(s) to leverage the resources of other common carriers in the event of a major disaster.

B. *Contractor Support* – The Contractor will include business continuity provisions in contracts with equipment contractors to ensure that technical expertise is available on a continual basis to assist with any equipment-related outages or concerns. These contracts require the various equipment contractors to supply the necessary hardware and/or software on a priority basis during a major incident or disaster. As part of these support contracts, the Contractor's partner(s) receive priority delivery available equipment to a disaster site.

C. *Contracted Technical Support* – The Contractor has established a contract with Telcordia Technologies to provide both Disaster Prevention and Disaster Recovery support to the Contractor's partner on an as-needed basis. This provides the Contractor's partner with 24x7x365 world-class technical support in the event of a disaster impacting the Contractor's partner network.

National Security Emergency Preparedness (NSEP)

The Contractor and its subcontractors will be fully compliant with all National Communications System mandated NSEP requirements for telecommunications.

The Contractor will maintain relations with Federal, State and Local government emergency management agencies to facilitate rapid recovery of critical telecommunications services.

The Contractor's Telecommunications Service Priority (TSP) program will provide for the rapid provisioning and restoration of customers having a national security function.

3.2 Reporting

3.2.1 Network Traffic Report

The Contractor will monitor public network calling volumes from the Qwest Network Operation Center ("NOC"). The NOC will ensure the Contractor's network is consistently delivering the grade of service as defined in the SLA's listed in Attachment B7-B1 & B2. The NOC will also serve as the Contractor's umbrella Network Management and Surveillance Center, directing the end-to-end reliability of the services the Contractor delivers.

The monthly Network Traffic Report will be delivered in electronic format one week prior to the monthly meeting with the State.

3.2.2 Dedicated Service Outage Report

The Contractor will provide a monthly Dedicated Service Outage Report that lists all outage of the previous month. This report will define the characteristics of each outage, and provide information on all associated outage patterns and trends. The monthly Service Outage Report will be delivered in an electronic format as defined in the Operations Plan, one week prior to the monthly meeting with the State.

3.2.3 Active Circuits Report

The Contractor will provide a quarterly report listing all active circuits and disconnected circuits. The report will be delivered in electronic format at the end of the respective quarterly month.

3.3 Other Requirements

Upon receipt of a valid order, The Contractor will change all services to the State selected choice for all sites.

SBC will provide a programmatic protection against unauthorized changes.

SBC will offer its slamming protection for long distance, local toll, or both, within its jurisdiction level. This service will prevent any carrier-initiated order from being processed against the State's account.

The Contractor will provide Intrastate, Interstate and International Long Distance operator services either directly or through its subcontractors. This service will be available on a 24x7x365 basis.

4.0 Pricing, Fees, and Payments

See **Attachment B-7.A** for pricing.

5.0 Transition (into the Contract)

A Transition Plan will be developed with the Contractor within thirty (30) days following the Effective Date.

If the Effective Date is on or before the 7th day of a month, all Long Distance Services currently provided to the State by Contractor will have Contract pricing applied on the first day of the second monthly billing period after the Effective Date. If the Effective Date is after the 7th day of a month, all Long Distance Services currently provided to the State by Contractor will have Contract pricing applied on the first day of the third monthly billing period after the Effective Date.

Qwest and the State will make commercially reasonable effort to transition all Long Distance Service provided by other LD carriers to Qwest.

All new requests for Switched service after Effective Date will be processed within five (5) Business Days.

Qwest will reimburse documented Primary Interexchange Carrier change fees, up to $10 per line for services transitioned to Qwest from other LD carriers.

6.0 Transition (out of the Contract)

The Contractor will provide number portability for all COS telephone numbers transitioned to any carrier designated by the State.

SLA Number B-7.B1

SLA Name
Long Distance Availability

Business Need / Driver
The State needs to have a highly reliable long distance connection to be able to establish toll telecommunication connections.

Performance Objective
Availability of domestic switched and dedicated networks at 99.95% or better.

Formula Used to Measure Performance
Network Availability Downtime ("NAD") = [Total minutes of Network Non-Availability per Impacted Service (as defined by the tariff) per Calendar Month / {(number of days in the Calendar Month) x (24 hours) x (60 minutes)}] x 100

Average Monthly Network Availability = (100% – NAD)

Who is Responsible
Contractor

How the SLA will be Measured
The Contractor will track any unavailability of the Contractor's network.

How will this SLA be Reported
The Contractor will provide a monthly written report listing the total amount of minutes during the prior month of any network unavailability to the State

Performance Credit Schedule
Credits will be based on the following table. All credits must appear on the invoice for Services within sixty (60) days.

Average Monthly Network Availability	Credit equals this percentage of voice charges for the particular Impacted Services
100.00% to 99.95%	0%
99.949% to 99.800%	5%
99.799% to 99.600%	10%
99.599% to 99.500%	15%
99.499% to 98.000%	20%
Below 98.000%	25%

SLA Number B-7.B2

SLA Name
Long Distance Time to Repair (TTR) and Mean Time To Repair (MTTR) Reporting

Business Need / Driver
This SLA provides the State with the ability to track network performance, to identify potential network problem devices, and troubleshoot network problems.

Performance Objectives
Business – High (4hrs): Total service outage of one or more locations, circuits, or lines is considered a SIL 3 trouble.
Business – Medium (8hrs): Service is impaired (e.g., latency, CIR, network availability) but can still conduct business. This will include intermittent problems that are so severe that they impact the ability to conduct business. This type of problem is considered a SIL 2 trouble.
Business – Low (12hrs): Intermittent problems (e.g., static, echo) that do not impact ability to conduct business, but may be annoying is considered a SIL 1 trouble.

Performance Measure Description
The time will be measured from the time a trouble ticket is received at the LinkMichigan Center through any means (the Contractor system, State trouble report to the LinkMichigan Center) until State confirms the problem is resolved.

Formula Used to Measure Performance
A: Time the Contractor ticket opened.
B: The time that designated State personnel authorized ticket closure or posting of a resolution time.
C: The elapsed time between A and B.

$C = B - A$ (for each ticket)

Who is Responsible
Contractor

How the MTTR will be Measured
The Contractor will include the number of tickets closed during the reporting period, the average repair time, the number of tickets whose resolution time was greater than the Performance Objective and the number of tickets whose resolution time was less than Performance Objective. This metric reporting will be aggregated by category of Service as well as aggregated across Service categories. This data may be audited by the State or a designated third-party.

How will the MTTR will be Reported
Upon request, all reports shall have totals for the State and be broken down by departments and by Service category. Contractor shall provide the following reports:
Monthly MTTR
Quarterly MTTR
Semi-Annual MTTR
Yearly MTTR

Performance Credit:
Average Daily Charge means the total charges divided by the number of days in the previous calendar month for the individual impacted Service If the TTR exceeds the time for any category of service listed above, then the Contractor shall refund 50% of the Average Daily Charge. For each additional hour of outage, an additional refund of 25% the Average Daily Charge up to a maximum of the previous month's total charges. All credits must appear on the invoice for the Services within sixty (60) days.

Exhibit B-8

RESERVED

Exhibit B-9

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State of Michigan
Link Michigan

Internet Service Provider

Statement of Work

Exhibit B-9

August 1, 2003

1. Introduction

1.1. Current State Environment

The State currently provides Internet access service to its Intranet users via a dedicated OC3 circuit to Sprint and a dedicated 100Mb circuit to Merit. Historically, agencies have been free to select any geographically appropriate dial-up ISP (Internet Service Provider) vendor for mobile users and small offices that are not connected to the Intranet

The State's dedicated Internet access bandwidth has grown at a rate of about 1.5% per month over the past five years. The current combined average Internet utilization is approximately 60Mb/sec averaged over a 24-hour period. There is no indication that this growth will slow in the near future. The Sprint OC3 circuit is a dedicated connection to Sprint's NAP (Network Access Point) in Chicago. The Merit 100Mb circuit connects to the Merit backbone in Lansing and is a metered service, billed at the average peak usage per month.

The State currently manages the BGP (Border Gateway Protocol) routers, Internet security firewalls, and DNS services in-house.

2. Definition of Services

2.1. Overview

The Contractor will perform all Services in accordance with an "Operations Plan", which will be mutually agreed upon by the Contractor and the State and delivered to the State no later than thirty (30) days after the Effective Date. The Operations Plan will delineate, in reasonable detail, the processes, procedures, relevant contacts, and methods of operation in effect for the State, or as may be mutually agreed upon to implement and deliver the Services described in this ISP SoW. The Contractor will have the right to implement processes, procedures and methods of operation that improve upon or optimize the implementation and delivery of the Services. The Contractor and the State will agree upon the contents of the Operations Plan, at a minimum, which is included with this ISP SoW. The Contractor and the State will, from time to time, update and amend the Operations Plan, as necessary, to reflect changes in the operations and procedures described therein. In addition, the Contractor and the State will meet quarterly to review the Operations Plan and correct deficiencies.

The following categories of managed services will be provided under this Contract. Some Service Elements may be performed by Third Party Subcontractors under Third Party Agreements or subcontracts, and will be managed by the Contractor.

2.1.1. ISP Services

Merit will provide a managed dedicated Internet service. Connection speeds will be available, ranging from 256 Kbps to OC48 (2.5 Gbps), provisioned on point-to-point private lines, frame relay, Ethernet (10, 100, and 1000 Mbps) or other new technologies as they become available and reliable.

Bandwidth at speeds greater than T3 will depend on the availability of the access circuit in a particular area.

Merit's Dedicated Connection service will optionally provide:

- Primary and secondary Domain Name Service administration
- Web caching service
- Multicast services
- IPv6
- UseNet News service
- Online individual network statistics
- Internet2 access for qualifying organizations
- Network time server
- VPNs (optional)
- Pricing will be available as a flat or burstable rate.

The demarcation point for service is at the local area network port on the customer premise router supplied by Merit. Merit is responsible for managing, monitoring and maintaining the entire Internet service, from the customer premise router, through MichNet and out to the greater Internet.

Contractor will make available to the State a team of network and software engineers to collaborate on network design and support, consult on quality of service (QoS) issues, assist with redundancy and multi-homing concerns, and troubleshoot solutions. The State will be assigned a support team whose members are highly trained and supported by a professional staff of network engineers.

Contractor will continuously monitor all aspects of the ISP network connection, including all circuits, backbone and customer premise routers 24x7x365 from the LinkMichigan Center in Ann Arbor, Michigan. The LinkMichigan Center will coordinate circuit repairs with carriers and dispatch Contractor personnel when needed. Designated State Contacts currently have and will continue to have access to the LinkMichigan Center for immediate assistance.

2.1.2. Network Interconnection

Currently Merit provisions the State's Internet bandwidth over a 100 Mbps full-duplex FastEthernet link via private fiber from the Mason Office Building to the MichNet backbone POP located at 320 N. Washington in Lansing. With this fiber connectivity to Merit, the State is able to utilize up to 100 Mbps of bandwidth with the existing connection and equipment. Should the State require bandwidth beyond the 100 Mbps available via the current connection, the existing routers and transceivers on both ends of the connection would need to be upgraded to handle Gigabit Ethernet. Thus, by using the existing fiber path and simply upgrading equipment, the State can eliminate the disruption of switching providers.

2.1.3. Network Redundancy

Merit's Lansing backbone POP has dual diversely routed OC48 connectivity to Grand Rapids and Kalamazoo. Merit's East Lansing backbone POP has diversely routed redundant circuits to Lansing (Gigabit Ethernet) and Ann Arbor (OC12).

The Contractor will provide the State an option to install a separate, redundant, and diversely routed circuit to a redundant State premise network interconnection point of the State's choosing.

Should multiple connections be requested by the State, they may be established as a consortium pricing agreement and the bandwidth aggregated across the multiple connections for billing purposes.

Merit also recommends creating a VLAN connecting the State's network to each of Merit's egress points to the greater Internet (Chicago, Ann Arbor, and Detroit). This VLAN will benefit the State by, in effect, creating a multi-homing capability to Merit's three commodity Internet service providers (Cable & Wireless, Qwest, and Cogent), thus providing additional redundancy within the State's network.

2.1.4. Internet POPs, Speeds and Backbone NPA-NXXs

Any State site with a Contractor-provided dedicated Internet connection service will be attached directly to a Contractor network backbone POP.

Dedicated Internet connections will be available from all backbone POPs at speeds of:

- Fractional T1 (256, 512 or 768 Kbps)
- Full T1 (1.5 Mbps)
- N x T1 (3, 4.5, 6, 7.5, 9, etc. Mbps)
- Fractional and burstable T3 (5-45 Mbps)
- Full T3 (45 Mbps)
- Multiple T3s
- Burstable and full Ethernet (10, 100, or 1000 Mbps)
- OC3 (155 Mbps)
- OC12 (622 Mbps)
- OC48 (2.5 Gbps)

Connections will be made using any of several technologies, including: private line digital data, frame relay, ISDN, or Ethernet.

Bandwidth delivery for OC3 and above is subject to the availability of fiber or local access circuits at the specific State location.

2.1.5. Redundancy and Fail-Over

The failure of any single Contractor backbone data circuit will not completely disrupt network connectivity to a site. The failure of any single piece of equipment such as a router or switch will only disrupt service to organizations directly connected to that particular router or switch. To minimize the possibility of equipment failure, Contractor's backbone POPs will be located at carrier points of presence or other sites with conditioned power, air conditioning, uninterruptible power supply (UPS), and generator backup, where available. To minimize the possibility of failure behind

the State's router, Contractor suggests DIVERSE redundant connections at different points on the State fiber ring. One potential location mentioned by the State would be the State's secondary complex at Crowner Drive.

The Contractor's network is directly attached at three diverse geographical locations to the greater Internet — Ann Arbor, Detroit, and Chicago. This diversity reduces the impact of an outage on any single circuit or in a national provider's network. In addition, the Contractor maintains multiple network egress points in Chicago

Contractor's Lansing backbone POP has dual, diverse-routed redundant OC48 connections to Grand Rapids and Kalamazoo, as well as a Gigabit Ethernet connection to the East Lansing backbone site. With the East Lansing OC12 connection to Ann Arbor, Contractor already provides the State with two fully redundant paths to the greater Internet. Kalamazoo is connected to Chicago via an OC-48 link and Ann Arbor is connected via two separate commodity providers to Chicago. Thus, Contractor provides the State with substantial network redundancy and route diversity with its existing connection.

For the purposes of additional backup and/or diverse routing to increase reliability, the State may choose to have Contractor install a separate circuit to the East Lansing backbone POP from the State Secondary Complex at Crowner Drive. Thus, should an outage occur in the fiber connection between the Mason Office Building and the Lansing backbone site, or in the existing equipment at the Mason Office Building, the State would maintain Internet connectivity simply by changing its network egress point, a process that the Contractor will assist the State in establishing.

Proposed Dual Merit Connection

In establishing a second connection, Contractor will implement Hot Standby Router Protocol (HSRP) to ensure appropriate traffic re-routing should a failure occur. HSRP provides network redundancy for IP networks, ensuring user traffic immediately and transparently recovers from first hop failures in network edge devices or access circuits. By sharing layer 2 (MAC) address and layer 3 (IP) address, two or more routers can act as a single virtual router. Members of the virtual router group exchange status messages to ensure network connectivity at the edge. Should the master router go out of commission, the backup router will take over the IP and MAC addressing to allow the host to continue to forward packets.

This second connection would be treated as a consortium attachment and be subject to a minimal flat annual fee. Any traffic on this link would be aggregated with traffic on the Lansing link as part of the State's standard burstable traffic, providing maximum cost savings.

In addition, Contractor is able to provide the State with redundant connections to Contractor's Detroit and Southfield backbone POPs from the State's offices in Detroit. These links could be backup links only and be utilized only in the case of failure in both Lansing and East Lansing.

Contractor offers the State several distinct opportunities for providing superior network redundancy while consolidating bandwidth and improving network performance. By providing multiple, redundant locations to separate State facilities, combined with multiple, diverse paths to the greater Internet, Contractor can offer superior reliability and affordability to the State of Michigan.

2.1.6. IP Addresses and DNS

Merit currently routes the State's Class B IP network, and will continue to do so under this Contract.

Contractor will provide secondary DNS support for the state.mi.us and Michigan.gov domains.

2.1.7. Routing Protocols

Contractor will use standards based routing protocol(s) to announce routes from the customer premise router to the MichNet backbone. The Contractor will optionally support other standard routing protocols on the customer premise router.

The Contractor will, as an available option, work with the State to configure NAT according to the State's specifications.

2.1.8. Network Performance & Utilization

Network availability will be greater than 99.99%.

Network latency will be between 20 milliseconds and 32 milliseconds.

The average latency between the Lansing backbone POP and the Chicago backbone POP will be 12 milliseconds.

Merit's web site (http://www.merit.edu/michnet/statistics/direct.html) will provide both historical and near real-time network performance, usage and reliability statistics for both dedicated and dial-in connections. Hourly, daily, weekly, and monthly data will be available. Trend analysis to be performed on individual circuits. These statistics and graphs are available for MichNet backbone circuits as well as for the State's individual connection(s).

2.1.9. Network Management

ISP End Users will contact the LinkMichigan Center for ISP incidents. The LinkMichigan Center will manage the ticket to resolution through the Contractor incident management process as defined in the Operations Plan. The Contractor will begin work on a problem within the time limits specified in the Operations Plan. The LinkMichigan Center's technicians will perform diagnostic work nightly outside of peak usage periods.

Contractor will make best effort to ensure that scheduled network maintenance and repair will be announced at least five (5) Business Days in advance. Contractor will ensure that the minimum notice period for scheduled network maintenance and repair will be forty-eight (48) hours. For maintenance affecting only one site, Contractor will work with the State to schedule the best time for the outage.

2.1.10. Disaster Prevention and Recovery

The Contractor will provide immediate response to telephone or email contacts. Contractor will have staff on call, to be dispatched in the event of serious network problems affecting multiple sites any time of the day or night.

2.1.11. Problem Resolution and Escalation Procedures

The Designated State Contact will be able to contact the LinkMichigan Center at any time should problems arise with either a connection or with equipment. The LinkMichigan Center will open a trouble ticket and send copies to appropriate Contractor staff and to the State's technical contact. The State or the LinkMichigan Center will have the option to escalate a trouble ticket when it is taking too long to resolve a problem, when standard contacts are not available or not responsive, when standard procedures do not cover a particular situation, or at the State's request.

2.1.12. Fraud detection and fraud elimination

Contractor will provide anti-spoofing (packet) filters on all customer premise routers and at the backbone routers.

In addition to anti-spoofing filters, Contractor will install "smurf" attack filters on the backbone router providing the State's direct connection.

Additional filters may be added to the customer premise router at the State's request.

The State may report incidents of abuse to the LinkMichigan Center, which will contact the appropriate Contractor staff on a 24x7x365 basis.

2.1.13. Additional Services

Merit offers network and computer security consulting in the following areas:

- Assistance with security audits
- Assistance with security planning
- Helping to develop action plans for incidents
- Assistance with identifying and recovering from intrusions
- Assistance with hardening networks
- General or specific security questions
- General briefings on computer related threats
- Assistance with secure e-mail, Key Servers, Public Key Infrastructure (PKI), and PGP

Some security consulting is available to the State at no charge (one hour or less over the phone). More extensive or longer term consulting is available on a for-fee basis as stated in Attachment B-9 A.

Merit can configure VPNs, optionally encrypted, on MichNet to enhance security. This requires additional router configurations and may require an upgrade to the customer premise router.

2.1.14. Digital Subscriber Loop (DSL) services

Merit does not directly offer DSL service, but will route data traffic to and from DSL lines from their telecommunications partners.

2.1.15. One-time Fees

Equipment fee:

Merit manages and maintains all customer premise equipment supplied for this service that may include routers, switches, DSU/CSUs, out-of-band diagnostic modems, cables and any other equipment required to provide end-to-end Internet access service. Merit will invoice the State for the acquisition cost of any such customer premise equipment. All equipment supplied and monitored by Merit at the State's locations remains the property of Merit. However, Merit will sell direct attachment equipment paid for by the State to the State for one dollar if the State terminates its MichNet attachment.

Merit installation fee:

Merit tests, configures, and installs all network equipment.

Access circuit installation fee:

The charge for installing the access circuit to the MichNet POP. Merit normally orders and arranges the circuit installation with the circuit provider. However, the State may choose to order circuits and will be responsible for the circuit fees. In this case, Merit will need a letter of agency allowing it to report outages to the access circuit provider.

Access circuit extension fee:

If the access circuit must be extended beyond the standard telecommunications company demarcation point at the site, the State pays the associated expenses.

Dedicated voice phone line installation fee:

The State must provide and pay for a standard business phone line that will connect to each customer premise router allowing Merit staff to perform out-of-band remote diagnosis and repair when problems occur with the access circuit linking the site to the MichNet backbone.

2.1.16. Recurring Fees

Access circuit fee:

This is the fee for the access circuit between each State site and the MichNet backbone POP and includes circuit maintenance and administration.

Annual Merit Affiliate fee:

Merit's annual Affiliate fee for contracted bandwidth covers the cost of operating the MichNet backbone, the attachment between the MichNet backbone and the rest of the Internet, service and support, NOC services, and management/maintenance of the customer premise equipment. The fee is based on the type of connection to the MichNet backbone and the amount of contracted bandwidth the organization orders.

Dedicated voice phone line fee:

The State is responsible for the cost of the standard business phone line used for out-of-band remote diagnosis and repair.

2.1.17. Additional Fees

Equipment repairs:

Equipment installed by Contractor is warranted for ninety (90) days from the date of installation. For a period of ninety (90) days from the date of installation, Contractor will correct any problems with new equipment that it supplies at the State's locations at no additional charge, unless those problems are caused by fire, flood, vandalism or similar events. Contractor will acquire an extended warranty for equipment at the State's locations, which covers replacement cost of any parts or units for the duration of the agreement, provided the problem is not caused by fire, flood, vandalism or similar events. The warranty covers parts costs only. Any on-site service provided will be charged standard time and travel rates as detailed in Attachment B-9 A.

Contractor will provide software and firmware upgrades at no charge for equipment supplied by Contractor at the State's locations if the upgrades are required to maintain compatibility with the equipment and software used in the backbone. Optional equipment upgrades that add new features or provide increased performance may be requested and installed at the State's expense.

2.1.18. Acceptable Use Policy

All users of Internet services under this agreement must agree to follow Merit's Acceptable Use and Conditions of Use policies attached as Attachment B-9 C.

3. Pricing, Fees, and Payments

See Services Pricing in **Attachment B-9.A**.

4. Transition (into the Contract)

All pricing will be effective on Effective Date. An Operations Plan will be completed and agreed to between the parties within thirty (30) days following Effective Date.

Attachment B-9.A

Pricing for Dedicated ISP Services

The following tables show fees for standard fixed fee and burstable-rate contracted bandwidth for a single Internet connection using State-owned fiber to the Merit backbone in downtown Lansing. The annual cost includes both the access fee and the contracted bandwidth fee for the chosen contract term. Also available is consortium pricing for two or more diversely located connections in a single billing and administrative relationship.

A. One-time fees

Merit's one-time fees have five components: equipment fee, Merit installation fee, access circuit installation fee, access circuit extension fee, and diagnostic voice phone line installation fee. These fees for burstable OC3 service to the State are detailed below.

1. Equipment fee:

For burstable service up to 100M bps, there is no additional equipment required or proposed for the State's existing connection. This assumes that Merit does not take over management of the State's Cisco 7206 router.

If the State intends to burst beyond 100M bps, the Cisco 7206 will need to be upgraded with a Cisco GBIC-LH-SM Gigabit Ethernet transceiver on the State's router and at the Merit backbone. The State is responsible for any additional costs that are required to upgrade its existing Cisco 7206 router.

Should the State wish to request a second connection, additional equipment costs would apply. For example, to install a DS3 Frame Relay between Crowner Drive and the Contractor's East Lansing PoP would require a Cisco 7204 VXR/CPE router. The State may acquire the equipment directly or through Merit.

2. Merit Installation Fee

There would be no additional installation fee for continuation of the State's existing service. Should the State decide to upgrade its existing connection, Merit would charge a fee of $750 to upgrade the backbone in support of bursts above 100 Mbps.

If the State opts to add additional locations within a Consortium arrangement the installation fee is $375 per location.

3. Access Circuit Installation Fee

There would be no Access Circuit Installation Fee if the State continues its existing fiber connection. Should the State opt to install additional locations, the Access Circuit Installation Fee would be dependent on the site and connection type selected.

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Attachment B-9.A

4. Access Circuit Extension Fee

There would be no Access Circuit Extension Fee if the State continues its existing fiber connection. Should the State opt to install additional locations, the Access Circuit Extension Fee would be dependent on the site and connection type selected.

5. Diagnostic Voice Phone Line Installation Fee

There would be no Diagnostic Voice Phone Line Installation Fee if the State continues its existing fiber connection. Should the State opt to install additional locations, the Diagnostic Voice Phone Line Installation Fee would be dependent on the site and connection type selected.

B. Ongoing Fees

Total ongoing fees include an annual access circuit fee and an annual Merit Affiliate fee for contracted bandwidth. The table below shows the ongoing annual access fee and burstable-rate contracted bandwidth for a single Internet connection using State-owned fiber to the Merit backbone in downtown Lansing. Thus the annual cost for the State includes both the annual access fee and the contracted bandwidth fee at the base level as described below.

1. Annual Access Fee

The State now pays an annual access fee, called a "cross-connect fee" for the Merit-provisioned service over State-owned fiber. This fee is currently $6,300 and will not change under this contract.

Should the State opt to install additional locations, the Annual Access Fee for such locations would be dependent on the site and connection type selected.

2. Annual Merit Affiliate (Contracted Bandwidth) Fee

The annual Merit Affiliate fee is based on the contracted bandwidth with contract terms for 1-, 2-, 3, or 5-year terms. All discounts are calculated into these prices. Thus the longer the contract, the greater the discount. The Contractor is offering to extend the five-year contract rates in one-year incremental renewals for the duration of the MSC.

Merit offers two types of service: Fixed Bandwidth and Burstable Bandwidth.

Burstable bandwidth is typically used when an organization's access circuit allows a higher data rate than the contracted bandwidth amount. The contracted bandwidth fee is established based on anticipated usage. This is referred to as the minimum bandwidth or base amount. Burstable bandwidth is measured by the "average peak" usage of the circuit. Average peak is the maximum bandwidth used in one 30-minute sample period

on two consecutive days in one month. The charge for that month will be based on the burstable rate fee at the higher bandwidth level actually used. Thus the State pays for the minimum specified bandwidth, plus any additional charge for actual bandwidth used

If the State uses more than the base amount in three consecutive months, the highest amount used in each of those months would become the new base. The base can be lowered in the same way; if usage is less than the base amount, then the highest amount used in each of those three months becomes the new base amount.

For example, using the existing fiber and the contracted bandwidth of 45 Mbps on a one-year term, the annual Merit Affiliate fee is $204,870. However, the State can burst above 45 Mbps for short periods of time. Merit would monitor the monthly usage statistics at the switch port, and assess charges for bandwidth used in excess of 45 Mbps. These charges would be in addition to the base contracted bandwidth fee of $206,760 and would be applied to the next regular invoice.

If, during one month, the State "bursts" up to 60.0 Mbps for three consecutive ten-minute periods on two consecutive days, the additional burstable charges would apply. These would be calculated by taking the difference between the 60.0 Mbps annual rate and the 45 Mbps annual rate, then dividing by 12 months to arrive at the charge for the extra bandwidth for one month:

($259,460 - $204,870)/12 months = $4549.

Merit would then charge $4549 for that month in addition to the contracted bandwidth fee.

If the State chooses to have a totally redundant link as described under the redundancy topic in Section 2.1.3, there will be an additional annual attachment fee of $2,520 to the annual contracted bandwidth fee for each additional attachment. There will be no additional charge for contracted bandwidth as any traffic passed over this redundant link will be consolidated with the State's total contracted bandwidth, as long as the bandwidth utilized remains within the State's contracted limits. Usage above the contracted level would be invoiced per the standard Burstable pricing structure.

The following table lists the Burstable base rates and length of terms available to the State.

Attachment B-9.A

	Burstable/WAN/Consortium Pricing			
Contracted Bandwidth	1-year Term	2-year Term	3-year Term	5-year Term
256 kbps	$6,870	$5,420	$5,150	$4,760
512 kbps	$7,000	$5,550	$5,280	$4,890
768 kbps	$8,580	$6,870	$6,470	$6,080
1.5 mbps	$10,830	$8,580	$8,060	$7,400
3 mbps	$18,090	$14,390	$13,470	$12,280
4.5 mbps	$24,820	$20,330	$19,010	$17,430
6 mbps	$31,420	$25,740	$24,030	$21,920
7.5 mbps	$38,550	$31,550	$29,440	$26,270
9 mbps	$45,680	$37,360	$34,850	$30,630
10.5 mbps	$50,820	$41,580	$38,680	$34,060
12 mbps	$58,740	$47,000	$43,830	$37,890
13.5 mbps	$65,740	$52,540	$48,980	$42,110
15 mbps	$72,470	$57,950	$53,990	$45,810
16.5 mbps	$79,200	$63,360	$59,010	$49,770
18 mbps	$86,070	$68,780	$64,020	$53,990
20 mbps	$93,460	$74,720	$69,570	$59,140
25 mbps	$115,770	$92,540	$86,070	$72,210
30 mbps	$137,940	$110,360	$102,700	$85,010
35 mbps	$160,250	$128,180	$119,330	$98,740
40mbps	$182,560	$146,000	$135,830	$112,470
45 mbps	$204,870	$163,820	$152,460	$125,400
50mbps	$217,440	$182,430	$169,550	$132,210
55 mbps	$238,500	$200,250	$185,850	$144,840
60 mbps	$259,460	$210,150	$195,500	$157,510
65 mbps	$280,520	$227,310	$211,470	$170,130
70 mbps	$301,580	$244,470	$227,440	$182,750
75 mbps	$322,670	$261,630	$243,410	$195,160
80 mbps	$343,720	$278,790	$259,380	$207,770
85 mbps	$364,780	$295,950	$275,360	$220,400
90 mbps	$385,860	$313,110	$291,200	$233,010
95 mbps	$406,930	$331,060	$307,960	$245,620
100 mbps	$425,570	$335,020	$311,660	$258,060
105 mbps	$449,040	$395,740	$348,750	$270,870
110 mbps	$470,010	$414,210	$365,050	$283,540
115 mbps	$491,070	$432,760	$381,350	$296,160
120 mbps	$512,120	$451,300	$397,650	$308,770
125 mbps	$533,170	$469,850	$413,960	$321,400
130 mbps	$554,150	$488,320	$430,260	$334,060
135 mbps	$575,210	$506,860	$446,560	$346,690

[illegible]

Attachment B-9.A

140 mbps	**$596,270**	**$525,420**	**$462,860**	**$359,310**
145 mbps	**$617,320**	**$543,970**	**$479,160**	**$371,930**
150 mbps	**$638,380**	**$562,510**	**$495,470**	**$384,550**
155 mbps	**$659,370**	**$580,860**	**$511,770**	**$397,210**

Should the State burst above 155M bps, Merit will charge a per Mbps rate above the contracted bandwidth per the table below.

	Single Site Burstable Affiliate			
	1-year Term	**2-year Term**	**3-year Term**	**5-year Term**
Price per 5 Mbps for Bursts Above Contracted Level	**$4,210**	**$3,708**	**$3,262**	**$2,524**

Merit also offers Fixed Bandwidth Pricing. This pricing assumes that the State may use any amount of bandwidth per month up to the contracted bandwidth amount. The following table lists the Fixed Bandwidth base rates and length of terms available to the State.

Attachment B-9.A

	Single Site Standard Pricing			
Contracted Bandwidth	1-year Term	2-year Term	3-year Term	5-year Term
256 kbps	$6,240	$4,920	$4,680	$4,320
512 kbps	$6,360	$5,040	$4,800	$4,440
768 kbps	$7,800	$6,240	$5,880	$5,520
1.5 mbps	$9,840	$7,800	$7,320	$6,720
3 mbps	$16,440	$13,080	$12,240	$11,160
4.5 mbps	$22,560	$18,480	$17,280	$15,840
6 mbps	$28,560	$23,400	$21,840	$19,920
7.5 mbps	$35,040	$28,680	$26,760	$23,880
9 mbps	$41,520	$33,960	$31,680	$27,840
10.5 mbps	$46,200	$37,800	$35,160	$30,960
12 mbps	$53,400	$42,720	$39,840	$34,440
13.5 mbps	$59,760	$47,760	$44,520	$38,280
15 mbps	$65,880	$52,680	$49,080	$41,640
16.5 mbps	$72,000	$57,600	$53,640	$45,240
18 mbps	$78,240	$62,520	$58,200	$49,080
20 mbps	$84,960	$67,920	$63,240	$53,760
25 mbps	$105,240	$84,120	$78,240	$65,640
30 mbps	$125,400	$100,320	$93,360	$77,280
35 mbps	$145,680	$116,520	$108,480	$89,760
40mbps	$165,960	$132,720	$123,480	$102,240
45 mbps	$186,240	$148,920	$138,600	$114,000
50mbps	$197,670	$165,840	$154,130	$120,190
55 mbps	$216,810	$182,040	$168,950	$131,670
60 mbps	$235,870	$191,040	$177,720	$143,190
65 mbps	$255,010	$206,640	$192,240	$154,660
70 mbps	$274,160	$222,240	$206,760	$166,130
75 mbps	$293,330	$237,840	$221,280	$177,410
80 mbps	$312,470	$253,440	$235,800	$188,880
85 mbps	$331,610	$269,040	$250,320	$200,360
90 mbps	$350,780	$284,640	$264,720	$211,820
95 mbps	$369,930	$300,960	$279,960	$223,290
100 mbps	$386,880	$304,560	$283,320	$234,600
105 mbps	$408,210	$359,760	$317,040	$246,240
110 mbps	$427,280	$376,550	$331,860	$257,760
115 mbps	$446,420	$393,410	$346,680	$269,230
120 mbps	$465,560	$410,270	$361,500	$280,700
125 mbps	$484,700	$427,130	$376,320	$292,180
130 mbps	$503,770	$443,920	$391,140	$303,690
135 mbps	$522,910	$460,780	$405,960	$315,170

140 mbps	$542,060	$477,650	$420,780	$326,640
145 mbps	$561,200	$494,510	$435,600	$338,110
150 mbps	$580,340	$511,370	$450,420	$349,590
155 mbps	$599,420	$528,050	$465,240	$361,100

Fixed Bandwidths above 155M bps, will be charged a per Mbps rate per the table below.

	Single Site Standard Affiliate			
	1-year Term	2-year Term	3-year Term	5-year Term
Price per 5 Mbps for Bandwidth 155 Mbps	$3,828	$3,372	$2,964	$2,294

C. Equipment repairs

Equipment repair is available on a time and materials basis between 7 AM and 4 PM Monday through Friday, excluding holidays. Charges for this work are $70 per hour on site, $45 per hour and 32 cents per mile for travel plus the cost of parts and other materials.

Service outside of the normal service hours stated above is available, but needs to be arranged in advance. Charges for this work are $140 per hour on site, $90 per hour and 32 cents per mile for travel plus the cost of parts and other materials.

D. Security Consulting

Security Consulting Services, as described in **Section 2.1.13**, are available on a Time and Materials basis with a standard hourly rate of $125.

E. Extended Purchasing Program Partners

Extended Purchasing Program Partners may purchase connectivity from the Contractor at the above listed Annual Contracted Bandwidth rates. However, such partners may be assessed different Annual Access Fees as well as different installation and equipment charges, based on the location, bandwidth speed, and type of the connection. In addition, Extended Purchasing Program Partners must request an individualized quote and sign a separate Agreement with Contractor, including specific Conditions of Use.

Each Extended Purchasing Program Partner would purchase bandwidth at the Single Site Standard Affiliate Rates assessed to the bandwidth purchased at their location. Should one or more Extended Purchasing Program Partners wish to aggregate traffic from multiple physical locations using multiple circuits for consolidated pricing, they may do so under Merit Network, Inc.'s Consortium Pricing Model. However, the entities must have an existing legal or purchasing relationship and management structure. For a Consortium, only one member of the consortium is permitted to work with Merit to make

all arrangements for the Consortium's service and otherwise avail themselves of the standard Merit services. For example, all requests for service changes and all communication with the Merit Internet Consultants must flow through the Consortium's lead member. In addition, the lead member must accept billing responsibility for the full contracted amount and will be responsible for the total amount due and for determining any chargebacks to the individual Consortium members.

Attachment B-9.C

MichNet Acceptable Use Policy
1 July, 2003

A. Purpose

The purpose of MichNet is given in Merit Network, Inc.'s Bylaws which state that "in pursuance of its mission in instruction, research, and service it is the role of Merit as the operator of a high-speed digital communications network to contribute broadly to educational and economic development in Michigan".

B Acceptable Use

This statement represents a guide to the acceptable use of MichNet. Any Member or Affiliate organization or individual connected to MichNet in order to use the Michigan statewide network, or any other networks which are used as a result of their MichNet connection must comply with this policy and the stated purposes and Acceptable Use policies of any other networks or hosts used.

Each Member and Affiliate organization is responsible for the activity of its users and for ensuring that its users are familiar with this policy or an equivalent policy. In addition each Member and Affiliate is encouraged to maintain and enforce its own Acceptable Use policies. The provisions of this policy govern all use of MichNet, including any unsupervised anonymous network access offered by Members or Affiliates.

The following guidelines will be applied to determine whether or not a particular use of MichNet is appropriate:

1. Users must respect the privacy of others; for example, users shall not intentionally seek information on, obtain copies of, or modify files, other data, or passwords belonging to others, or represent themselves as another user unless explicitly authorized to do so by that user.

2. Users must respect the legal protection provided by copyright and license to programs and data.

3. Users must respect the integrity of computing and network systems; for example, users shall not intentionally develop or use programs that harass other users or infiltrate a computer, computing system or network and/or damage or alter the software components of a computer, computing system or network.

4. Use should be consistent with guiding ethical statements and accepted community standards. Malicious use is not acceptable.

5. MichNet may not be used in ways that violate applicable laws or regulations.

6. Use of MichNet and any attached network in a manner that precludes or significantly hampers its use by others is not allowed.

7. Connections which create routing patterns that are inconsistent with the effective and shared use of the network may not be established.

8. Unsolicited advertising is not acceptable. Advertising is permitted on some Web pages, mailing lists, news groups and similar environments if advertising is explicitly allowed in that environment.

9. Repeated, unsolicited and/or unwanted communication of an intrusive nature is not acceptable. For example, continuing to send e-mail messages to an individual after being asked to stop is not acceptable.

The intent of this policy is to make clear certain uses which are and are not appropriate, not to exhaustively enumerate all such possible uses. Using the guidelines given above, Merit may at any time make determinations that particular uses are or are not appropriate.

Merit will not monitor or judge the content of information transmitted over MichNet, but will investigate complaints of possible inappropriate use. In the course of investigating complaints, Merit staff will safeguard the privacy of all parties and will themselves follow the guidelines given in this policy. Merit will only release sensitive, confidential or personally identifiable information to third parties when required by law or when in Merit's judgment release is required to prevent serious injury or harm that could result from violation of this policy.

C. Remedial Action

When Merit learns of possible inappropriate use, Merit staff will notify the Member or Affiliate responsible, which must take immediate remedial action and inform Merit of its action. Merit will assist the Member or Affiliate in identifying the nature and source of the inappropriate use and in implementing remedial action if requested. Provided the Member or Affiliate implements remedial action promptly, Merit will take no further action. If Merit is unable to contact the Member or Affiliate, or if the Member or Affiliate is unable to perform remedial action, Merit reserves the right to pursue remedial action. Wherever possible, Merit will pursue remedial action with the least impact to the Member or Affiliate, such as blocking a single port.

Should the situation be considered an emergency, and Merit deems it necessary to prevent further inappropriate activity, Merit may temporarily disconnect a Member or Affiliate from MichNet. An emergency is defined as: "Serious security incidents that require immediate attention to prevent harm to an individual, to protect information from loss or damage that would be difficult or impossible to correct or to deal with serious on-going denial of service attacks."

Attachment B-9.C

If this is deemed necessary by Merit staff, every effort will be made to inform the Member or Affiliate prior to disconnection, and every effort will be made to re-establish the connection as soon as it is mutually deemed safe.

Any determination of inappropriate use serious enough to require disconnection shall be promptly communicated to every member of the Merit Board of Directors through an established means of publication.

Exhibit B-10

State of Michigan
Link Michigan

Help Desk

Statement of Work

Exhibit B-10

August 25, 2003

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1. Introduction

This Statement of Work defines the interfaces between End Users, Designated State Contacts, State CSC, E-Help Desk, State NOC, State TSC, Contractor Lansing NOC, and Contractor LinkMichigan Center (LMC) for services. In addition, this SOW may specify escalation requirements and interface technology.

The Contractor will provide contact points for new service orders, moves, adds, changes, and trouble reporting. Contractor will provide status of IMAC activities and problem resolution. At a minimum contact points will provide and maintain telephone numbers and hours of operation for issues which require an immediate acknowledgment and/or response. Additionally, Contractor may accept electronic mail, web and facsimile incident reports when an issue is reported but an immediate acknowledgment and/or response from the Contractor is not required.

1.1. Organization for Service Support

The following are descriptions of the primary help desks and NOC supporting this Contract.

State Client Service Center (CSC) - The State of Michigan is in the process of consolidating multiple departmentalized help desks, formerly known as the Agency Help Desks, E-Help Desk, DIT Help Desk, etc., into a single Client Service Center (CSC), managed and operated by the Department of Information Technology (DIT). The CSC provides 24 x 7 x 365 initial customer contact and (Tier I) support for all information technology services. For in-scope services the CSC will refer inquiries to the LinkMichigan Center as defined within this agreement.

State Enterprise Help Desk (E-Help Desk) – This unit provides 24 x 7 x 365, Tier I, enterprise data communications and data center operations contact support. Data inquiries will be referred to the State Network Operations Center. Functions provided by this unit will be consolidated at some future date into CSC operations.

State Network Operations Center (SNOC) – This unit provides 24 x 7 x 365, Tier II, support for data (CBDS II / III and LMAN) services. This unit serves as the primary interface to the Lansing Network Operations Center (LNOC).

State Telecommunications Service Center (STSC) – This unit provides 24 x 7 x 365, Tier II, support for enterprise voice services. This unit serves as the primary interface to the LMC for enterprise voice services.

SBC Lansing Network Operations Center (LNOC) – This unit provides 24 x 7 x 365 Tier III/IV support for CBDS II / III. This unit serves as the primary interface to the State Network Operations Center. Support includes the following:

Open and monitor trouble tickets
Perform IMAC activity and provide status
Track SLA performance and compile reports
Perform root cause analysis
Maintain site inventory and contact information
Optionally, support video conference services

LinkMichigan Center (LMC) – Designation of service providers responsible for delivery of telecommunication services under this contract. The LMC is comprised of Contractor contact centers available per Attachment B-10.C for receipt and processing of requests from End Users, Designated State Contacts, State CSC, E-Help Desk, State NOC, State TSC, and SBC Lansing NOC. Services include IMACs, trouble ticket resolution, status reporting, and SLA management as specified. The LMC primary interface will be with the initiating party. The LinkMichigan Contract Administrator will be the interface for overall reporting and performance issues.

2. Definition of Services

2.1. Audio Conference

Moves, Adds, and Changes for in-scope services will be related directly by the Designated State Contact to the LMC in accordance with **Exhibit B-4**. End Users will contact the State CSC for Audio Conferencing problems. If the State CSC determines the problem cannot be resolved with internal resources, the CSC will open a ticket with the LinkMichigan Center. The primary methods of communication, in order of preference are:

Electronic Mail	(Contractor/State to provide official addresses)
Web Application	(Contractor/State to provide access)
Telephone Calling	(Local/Toll Free; immediate response required)
Facsimile Transmission	(Local or Toll Free access)

2.2. Invoicing

Enterprise billing inquiries will be related directly by the Department of Information Technology, Business & Finance to the LMC in accordance with **Exhibit B-11**. Agency billing inquiries will be related by the respective Designated State Contact, in most cases the Agency, Telecommunications Site/Agency Coordinator to the LMC in accordance with **Exhibit B-11**. The primary methods of communication, in order of preference are:

Electronic Mail	(Contractor/State to provide official addresses)
Telephone Calling	(Local/Toll Free; immediate response required)
Facsimile Transmission	(Local or Toll Free access)

2.3. Central Office Services

Moves, Adds, and Changes for in-scope services will be related directly by the Designated State Contact to the LMC in accordance with **Exhibit B-2**. Moves, Adds, Changes for out-

2.8. Video Conferencing

Orders, repair and service will be related directly by the Designated State Contact to the LMC in accordance with Statement of Work and contact information as provided in **Exhibit B-3**. The primary methods of communication, in order of preference are:

Telephone Calling	(Local or Toll Free access)
Electronic Mail	(Contractor/State to provide official addresses)
Web Application	(Contractor/State to provide access)
Facsimile Transmission	(Local or Toll Free access)

2.9. CBDS III (WAN)

Orders, repair and service will be related directly by the Designated State Contact to the LMC in accordance with **Exhibit B-1**. End Users will report trouble directly to the State CSC. The primary methods of communication, in order of preference are:

Electronic Mail	(Contractor/State to provide official addresses)
Web Application	(Contractor/State to provide access)
Telephone Calling	(Local or Toll Free access)

2.10. Incident Management & Reporting

Requests and outages reported as a result of service interruption or automated detection of alarms will be tracked by the State with a unique Incident Report (IR) number assigned by the support center unless the incident is resolved during initial contact. When an incident is resolved during initial contact, there is no need for assignment of a unique IR number; the only requirement in these cases will be to document the contact and solution provided to the Designated State Contact. Communication of information between service centers may include a reference to the State's Incident Report number or the Contractor's ticket number and/or order number assigned for the purpose of providing a history for a particular request and/or incident. An incident can originate as service outages, disruptions, requests to include installation, move, add, change (IMACs) and be entered into respective incident tracking systems of each support center providing services under this contract and referenced herein. The State will provide the Contractor with web based, read-only access to the State IR tracking system and the Contractor will provide the State with web based, read-only access to Contractor IR tracking systems as available. The following basic elements of an IR or ticket number need to be consistently applied across all tracking systems and reported on a monthly basis to the Contract Administrator as available. Detailed report specifications will be further defined in the Operations Plan.

Reporting time will be the date and time the incident is received by the Contractor.

Updates will be made to an incident as the result of work being performed.

Resolution is established as the date and time technical support personnel restore service.

Closure of incidents is established as the date and time resolution is confirmed by the End User.

of-scope services and End User problems must be reported to the respective Telecommunications Site/Agency Coordinator. The primary methods of communication, in order of preference are:

Electronic Mail	(Contractor/State to provide official addresses)
Telephone Calling	(Local/Toll Free; immediate response required)
Web Application	(Contractor/State to provide access) – Verizon
Facsimile Transmission	(Local or Toll Free access)

2.4. Internet Service Provider

Moves, Adds, and Changes for in-scope services will be related directly by the Designated State Contact to the LMC in accordance with **Exhibit B-9**. End Users will contact the State CSC concerning ISP problems. If the State CSC determines the problem cannot be resolved with internal resources, the CSC will open a ticket with the LinkMichigan Center. The primary methods of communication, in order of preference are:

Electronic Mail	(Contractor/State to provide official addresses)
Web Application	(Contractor/State to provide access) - TBD
Telephone Calling	(Local/Toll Free; immediate response required)
Facsimile Transmission	(Local or Toll Free access)

2.5. Long Distance

Moves, Adds, and Changes will be related directly by the Designated State Contact to the LMC in accordance with **Exhibit B-7**. Designated State Contacts may report trouble directly to the LMC. The primary methods of communication, in order of preference are:

Electronic Mail	(Contractor/State to provide official addresses)
Web Application	(Contractor/State to provide access) – TBD for Trouble
Telephone Calling	(Local or Toll Free access)
Facsimile Transmission	(Local or Toll Free access)

2.6. Payphones

Moves, Adds and Changes will be related directly by the Designated State Contact to the LMC in accordance with **Exhibit B-5**. Designated State Contacts may report trouble directly to the LMC. The primary method of communication is local or toll free telephone calling.

2.7. Toll Free

Orders, repair and service will be related directly by the Designated State Contact to the LMC in accordance with **Exhibit B-6**. Designated State Contacts may report trouble directly to the LMC. The primary methods of communication, in order of preference are:

Electronic Mail	(Contractor/State to provide official addresses)
Telephone Calling	(Local or Toll Free access)
Facsimile Transmission	(Local or Toll Free access)

5. Operation Plan Considerations

The purpose of this Statement of Work is to provide a generic definition of expectations related to services provided under this Contract. Detailed information related to IR's and Contractor ticket numbers will be addressed in the Operations Plan developed jointly by the State and Contractor following Effective Date. An example of possible detailed information is listed below:

IR End User Profiles
IR Type
IR Category
IR Priority
IR Source
IR Status
IR Tier I, II, III, & IV Assignments
IR Acknowledgement
IR Work In Progress
IR Clock Suspension
IR Reassignment & Escalations
IR Resolution
IR Closure
IR Reporting
IR Analysis

6. Interface Matrix

The interface matrix is used as a guide to identify the work flow from the End User through resolution and/or completion of delivery for in-scope services. This diagram is included as **Attachment B-10.C**.

3. Priority Considerations

The State maintains Agency Operating Agreements providing an understanding of work flow related to safety and public impact. Detailed definitions of priorities, acknowledgements and Status will be further documented in the Operations Plan. The basic model for work priorities follow:

Priority Level	Acknowledgement	Status[2]
Urgent	10 Minutes	2 Hours
High	20 Minutes	4 Hours
Medium[1]	30 Minutes	24 Hours
Low[1]	24 Hours	Weekly

(1) Only during 8:00 am-5:00 pm business day.
(2) Status reports will include estimated time that problem is expected to be resolved.

4. Escalation Considerations

The State maintains Agency Operating Agreements providing an understanding of work flow resulting from priority assignment. Detailed definitions of escalations will be further documented in the Operations Plan. The basic model for work escalations, shown in the number of minutes, is provided in the following table:

	Urgent	High	Medium	Low
Acknowledgement				
Tier I	10	20	30	1440
Tier II	30	60	90	N/A
Tier III	45	90	150	N/A
Tier IV	60	120	210	N/A

STATE OF MICHIGAN
LINKMICHIGAN CENTER
HELPDESK B10-C
LNTERFACE MATRIX

Service	Function	Service Domain	Originator	Service Contact	eMail	Web	Phone	Fax	Hours	
									Start	End
Audio Conference	Service	New	DSC	LMC	TBD	http://www.1800conference.com	800-266-3373, press 2	TBD	8:00 AM	5:00 PM
	Trouble	All Other	DSC	LMC	NA	NA	800-266-3373, press 2	NA	8:00 AM	5:00 PM
	Trouble	During Call	End User	LMC	NA	NA	*0	NA	12:00 AM	11:59 PM
	Agency Billing	NA	DSC	LMC	TBD	NA	TBD	TBD	8:00 AM	5:00 PM
	Other		DSC	LMC	TBD	TBD	TBD	TBD	TBD	TBD
Invoicing	Invoicing	TBD	DSC	LMC	TBD	NA	TBD	TBD	TBD	TBD
	Other		DSC	LMC	TBD	TBD	TBD	TBD	TBD	TBD
Central Office - SBC	Service	MAC	DSC	LMC	somcsc.amrtch@ameritech.com	NA	800-232-5775	517-334-3690	8:00 AM	5:00 PM
	Trouble		DSC	LMC	NA	NA	800-526-4664	NA	12:00 AM	11:59 PM
	Agency Billing		DSC	LMC	somcsc.amrtch@ameritech.com	NA	800-232-5775	517-334-3690	8:00 AM	5:00 PM
	Other		DSC	LMC	TBD	TBD	TBD	TBD	TBD	TBD
Central Office - Verizon	Service	MAC	DSC	LMC	TBD	TBD	800-483-6000	NA	8:00 AM	5:00 PM
	Trouble		DSC	LMC	NA	NA	800-445-8471	NA	12:00 AM	11:59 PM
	Agency Billing		DSC	LMC	TBD	TBD	800-483-6000	NA	8:00 AM	5:00 PM
	Other		DSC	LMC	TBD	TBD	TBD	TBD	TBD	TBD
Internet Service Provider	Service	MAC	DSC	LMC	sales@merit.edu	NA	734-764-9430	734-647-3185	8:00 AM	5:00 PM
	Trouble		DSC	LMC	noc@merit.edu	TBD	734-763-3448	TBD	12:00 AM	11:59 PM
	Agency Billing		DSC	LMC	kla@merit.edu	NA	734-936-2165	734-647-3185	8:00 AM	5:00 PM
	Other	Service Changes/Renewal	DSC	LMC	nfpsupport@merit.edu	NA	734-615-6110	734-647-3185	8:00 AM	5:00 PM
Long Distance	Service	MAC	DSC	LMC	TBD	NA	877-776-7827	TBD	8:00 AM	5:00 PM
	Trouble		DSC	LMC	TBD	TBD	800-524-5249	TBD	12:00 AM	11:59 PM
	Agency Billing		DSC	LMC	TBD	NA	877-776-7827	TBD	8:00 AM	5:00 PM
	Other		DSC	LMC	TBD	TBD	TBD	TBD	TBD	TBD
Payphones	Service	MAC	DSC	LMC	epaynata@msg.ameritech.com	TBD	248-280-5602	248-280-5409	8:00 AM	5:00 PM
	Trouble		DSC	LMC	NA	NA	800-994-1919	TBD	12:00 AM	11:59 PM
	Agency Billing		DSC	LMC	NA	NA	800-809-0878 press 2	TBD	8:00 AM	5:00 PM
	Other		DSC	LMC	TBD	TBD	TBD	TBD	TBD	TBD
Toll Free	Service	MAC	DSC	LMC	TBD	NA	877-776-7827	TBD	8:00 AM	5:00 PM
	Trouble		DSC	LMC	TBD	TBD	800-524-5249	TBD	12:00 AM	11:59 PM
	Agency Billing		DSC	LMC	TBD	NA	877-776-7827	TBD	8:00 AM	5:00 PM
	Other		DSC	LMC	TBD	TBD	TBD	TBD	TBD	TBD
Video Conference	Service	MAC	DSC	LMC	rx1465@sbc.com	TBD	800-688-6801 x1435	616-285-1449	8:00 AM	5:00 PM
	Trouble		DSC	LMC	TBD	TBD	800-248-8484 press 2	TBD	12:00 AM	11:59 PM
	Agency Billing		DSC	LMC	rx1465@sbc.com	NA	See invoice	NA	8:00 AM	5:00 PM
	Other	Scheduling	DSC	LMC	TBD	http://www.1800conference.com	800-266-3373 press 4	TBD	8:00 AM	5:00 PM
CBDS II-III	Service	MAC	DSC	LMC	state.of.michigan@msg.ameritech.com	NA	NA	NA	8:00 AM	5:00 PM
	Trouble		DSC	LMC	NA	NA	877-274-3282 press 2	NA	12:00 AM	11:59 PM
	Agency Billing		DSC	LMC	at7349@sbc.com	NA	248-263-8412	248-263-8575	8:00 AM	5:00 PM
	Other		DSC	LMC	TBD	TBD	TBD	TBD	TBD	TBD

Exhibit B-11

State of Michigan
Link Michigan

Invoicing

Statement of Work

Exhibit B-11

August 25, 2003

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1. Introduction

This Statement of Work contains two parts. First, it portrays the vision, concept, and goal for future consideration of a fully automated electronic invoice and payment system; secondly it specifies the roles, responsibilities and processes that are applicable on day one of this Contract. Section one (1) contains the mutually exclusive components that may be used at some unspecified time during the term of this Contract for open discussion between the State and Contractor. Nothing in Section one (1) of this SOW shall be construed as any commitment or obligation by either party to implement an electronic invoice and/or payment system. The second part requires the Contractor to provide services related to invoice content, supporting invoice detail, accuracy of invoice and invoicing, invoice presentation, supporting detail presentation, timeliness of invoice and invoicing, dispute resolution, payment process, and reporting capabilities as of the Effective Date. The State has defined the minimum elements required for analysis, approval and payment of charges and how they should be presented to the State in this SOW.

Part I

2. To-Be Vision

In the event the Contractor is requested to consolidate invoices from other carriers under this Contract, the Contractor will consolidate and deliver appropriate carrier and service invoices provided under this Contract. The State will provide the Contractor a Letter of Agency (LOA) for every carrier and service required to be included in the Consolidated Invoice under the Contract. The Contractor will possess the capability and be prepared to deliver invoices and detail through a secure Web interface. State authorized personnel will review and invoice detail and authorize payment internally to the State.

2.1. EDI Payments

The State reserves the right to authorize payment through an EDI transaction. In the event invoice payment is authorized via EDI, the Contractor will conform to the State's Implementation Guidelines.

The Contractor will receive payment through Electronic Funds Transfer. The State and the Contractor will dispute payments through an EDI transaction. The Contractor will deliver invoices using ANSI X12 4010 EDI Transaction Sets that include but are not limited to 811, 824, and 997. The State will provide the Contractor with the State's implementation guide

so that the State and the Contractor may agree to the appropriate implementation processes. The Contractor must conform to the guidelines as set forth in the implementation guide. In addition, the Contractor and the State will finalize the invoice document in the Operations Plan (following the pilot that details the Future Mode of Operation (FMO) regarding invoicing and payment. The secure link established by the Contractor must be approved by the State's Chief Security Officer before implemented.

The Contractor will audit these invoices for accuracy of charges and obtain corrections for any erroneous charges. The Contractor will be responsible for ensuring credits/changes are applied to subsequent State invoices. The Contractor will only include carrier or provider charges identified within the Contract.

The Contractor's Consolidated Invoice will be hierarchically presented to various locations as defined by the State. Where applicable, shared services will be charged to individual departments and accounts. Final hierarchy will be determined during transition period. Authorized State representatives will have secure access to audit and analyze invoices.

If the State decides to pursue EDI transactions, a team composed of the Contractor and State invoice and financial specialists will work together to develop a Transition Plan. The plan will include a 120 day pilot project.

There must be no change in the existing invoice and invoicing processes currently in place until both the State and the Contractor have completed the Transition Plan Pilot and agreed upon an Operations Plan. Once the specifics of implementation have been determined they will be reduced to writing and replace this SOW by mutual agreement of the parties.

2.2. Invoice Disputes

The Contractor will resolve invoice disputes within forty-five (45) days following official notification from the State. The Contractor will provide a status of the dispute within five (5) business days. The State will remit payment for invoices that are not in dispute.

Once a dispute is resolved, the Contractor will process and print the associated credit or debit in the next invoice, making sure that the debit or credit and the associated Invoice Dispute Number is assigned to the proper level of the invoice prescribed by the Agency Invoice Code.

2.3. Presentation Requirements

The State will accept a consolidated invoice. However, the Contractor must provide appropriate hierarchical breakouts to accommodate specific detail and invoice data to one or multiple authorized State personnel and/or payment locations. Auditing and approval processes will be functionally equivalent to current State processes. For payment purposes, appropriate EDI transaction sets will be provided to the same bill payer locations.

The EDI transaction will include a Invoice Summary Remittance to include:

Previous Balance
Payments

Adjustments
Amount Due

2.4. Retention

The Contractor will retain online all invoice and invoiced information for the State's current and prior fiscal year in format of State's choice. The Contractor will follow the State's standard retention guidelines for retention of both invoices and data.

All Contractor invoicing and associated records will be subject to audit at any reasonable time and upon reasonable notice, by the State or any appropriate federal agency, or their duly appointed representatives. The records will be maintained in accordance with Generally Accepted Accounting Principles (GAAP).

2.5. Sort Details

Sort details will be refined in the Transition Plan. All included detail must be sorted by invoice ID, and calling station (extension if and when applicable) within any prescribed level. Within each category, call detail must be sorted by date and time of call.

Call detail will be viewable on-line and available for download into relational database files (.dbf compatible) or appropriately parsed comma separated value files (.csv).

The invoice will be presented sorted in sequential order of telephone number or data circuit number per account. Invoice will include any and all costs, itemized per line or circuit (voice, 56K, 1.544M frame relay, etc.).

2.6. User Training

User training will be developed in conjunction with the State and delivered to the authorized State personnel by the Contractor.

2.7. Reports

The State will select from a minimum of 15 standard reports depending on the application used to support this contract. These reports will include non-contractor detail information. Five (5) customized reports will also be supplied to the State at no extra charge. Additional customized reports will be available at time and material charge. All data elements that support detail from all reports will be printable and downloadable for the State's use. Reports will be available two (2) days after the consolidated invoice period. Reports will be available on-line following the previously described retention period.

2.8. Electronic Invoicing and Payments

The Contractor will invoice the State of Michigan by either Electronic Data Interchange (EDI) format and/or paper format at each location as determined by the State of Michigan. The invoicing guidelines for electronic invoices are given below.

The Contractor will:

a. Generate invoices each calendar month and present the invoices to the State. The State must receive any electronic invoices from the Contractor with adequate time for review and approval before the State's month-end / year-end processing occurs.

b. Provide charges in EDI format at the summary level using the existing or similar account breakdown and structure. The Contractor will have the capability to provide detail data and reports for all State invoices with view and download capabilities for both invoice and data via the web.

c. Generate invoices with EDI due date to allow enough time for the Contractor to credit State accounts with a payment before the end of the invoice cycle.

d. Reasonably cooperate with the State's efforts to utilize EDI. For State receipt of electronic invoices, the potential ANSI X12 4010 EDI Transaction Sets include but are not limited to 811, 824, and 997. The State's MAIN program will provide the Contractor with the State's implementation guide. The Contractor must conform to the guidelines as set forth in the implementation guide. The Contractor will be responsible for the transportation / transmission costs to and from the VAN (Value Added Network) designated by the State's MAIN program. All electronic invoices must have a State site reference number.

e. Accept the State's EDI 824 Transaction set for rejected invoices and respond with a 997 functional acknowledgement. Also, the Contractor will have the ability to electronically resend a rejected invoice with corrections having been made.

Contractor will accept payments via EFT (Direct Deposit), as elected by the State.

All definitions and invoice detail will be incorporated from Part II by mutual agreement of the parties.

PART II

3. Definitions of Invoicing Terms

Invoice ID - The designation by which the State will specifically identify any billed item or service e.g. telephone number, circuit ID, etc.

Account Codes - Also known as Project Codes or Bill-Back Codes. Account Codes are additional digits dialed by the calling party that provides information about the call. Typically used by hourly professionals (accountants, lawyers, etc.) to track and bill clients, projects, etc.

Invoice Account Number (BAN) - Used by telephone companies to designate a customer or customer location that will be billed. A single customer may have multiple invoice accounts.

BTN - Invoice Telephone Number - The phone number associated, for invoice purposes, with the Working Phone Number.

Call Detail - Information about outgoing and incoming calls, including calling and called party, calling number and number called, time of day and duration, mainly for invoice.

Carrier Identification Code (CIC) - A three-digit number used with Feature Groups B and D to access a particular IEC's switched services from a local exchange line. One or more CIC codes are assigned to each carrier. (i.e., there may be multiple CICs per ACNA).

Casual Calling - Allow any ANI (including undefined ANIs) to access a given carrier. For example, if the originator is calling from a non-coin phone, they may dial 1010555+destination number and have the call routed through WorldCom and billed to the originating phone

Central Office (CO) - The facility housing the telephone company switching system and related equipment that provides telephone service for customers in the immediate geographical area.

Central Office Facilities - Refers to elements of switching/operating or maintenance service features offered by a Central Office. Central Offices do not provide all PBX style features.

Central Office Facilities Type Services - Central Offices in and of themselves do not provide PBX features but central office features. They are both exchanges though one is public and the other private and usually with rather distinct features beyond the basic features. Central Offices can provide Centrex Service but PBXs use Central Office services to mimic Centrex type services such as DID & DOD calling. So, Centrex and Centranet are Central Office Services and are only one of many services provided via a Central Office. Others may include services such as DID/DOD, private line services e.g. FX & OPX, carrier interconnection services, etc.

Change Order - As defined elsewhere, this appears to make reference to "Change Request" rather than "Charge Request". The actual change is what results from the act defined by a request and not the act of change itself. CO as used in this sense must also be delineated from the acronym representing Central Office (CO)

Competitive LEC (CLEC) - CLECs are companies allowed by the MPSC to compete with LECs. LECs are often referred to as basic LECs or basic local exchange carriers. An LEC is generally facilities based and authorized by the PSC to offer service only in certain given areas. A Central Office provides services only to specified locations within a LEC's assigned service area.

Consolidated Invoice - A single Carrier combining invoices from one or more other carriers or providers to deliver a single integrated invoice to a customer.

Contract Tariffs - Services and rates based on contracts negotiated with individual customers, but theoretically available to all customers.

Customer Service Record (CSR) - Detailed printout the State's monthly equipment and service charges billed by SBC using corresponding uniform service order codes per State account, physical location or invoice.

DEMARC - The closest point of penetration into a service location at which a LEC's facilities end and customer premises equipment begins usually identified by specified LEC or ILEC interface requirements.

DOD - The ability to dial directly out from an extension, usually PABX without having to go through an operator and is usually accessed via level 9 on a switch (PABX) or Centrex.

Facilities-Based Carrier (FBC) - A carrier that uses its own facilities to provide service, in contrast with resellers, that purchase the services of other carriers and then retail the services to customers. (Most facilities-based carriers use the services of other carriers to some extent.)

IEC - Interexchange Carrier - IC - IXC (IEC is preferred). A company providing long-distance phone service between LECs and LATAs.

Incumbent LEC (ILEC) - The true meaning of ILEC describes a local telephone operating company that had the local service monopoly when the Telcom Act of 1996 was passed.

Interexchange - Communication between two different LATAs.

InterLATA - Communication between Local Access Transport Areas. 1982 MFJ requires LECs to use an IEC for InterLATA services.

Interstate - Between multiple states. Interstate communications are regulated by the FCC.

IntraLATA - Communication within a Local Access Transport Area. 1982 MFJ allows LEC to handle these calls without an IEC.

Invoice - An itemized monthly statement of amounts owed to the Contractor for all products and services provided.

Invoice Detail - The actual detail of purchased items or services on the invoice. Invoice detail may include call detail itemization, if presented, in the same place and under the same set of circumstances.

LATA - Local Access Transport Areas (200 in the U.S.).

LEC BAN - Invoice Account Number - 3-digit number appended to the invoice phone number used as the LEC customer number. Groups all ANIs for a customer.

LEC Invoice - Arrangement whereby the Local Exchange Carrier invoices the customer for some or all telecommunications services.

Local Access Provider - Any organization that is authorized to provide local access. (May or may not be the LEC.)

PBX - A manual or automatic telephone switching system serving telephone extensions in a business or private complex that provides external access to the public switched telephone network (PSTN).

Presubscribed Interexchange Carrier or Primary Interexchange Carrier (PIC) - The PIC is determined by the customer of record and refers to the inter-exchange or international carrier to which calls of that type from an individual telephone number are routed. The IEC that 1+ calls are routed to. Specified by ANI.

PIC Charges - A LEC charge for changing the PIC. Often paid by the new IEC. If a LEC sends a PIC charge to a customer, the new IEC will typically credit the customer's account.

PIC Freeze - A PIC Freeze prevents the long distance from being switched for the specified ANIs. Useful to prevent slamming, or the unauthorized switching of long distance services.

PIC Request - A request record sent to a LEC asking for an ANI to be activated, deactivated or changed in some way.

PIC Response - A response record sent by a LEC (corresponding to a previous PIC Request) with response code that indicates whether the request was performed. (Some LECs return non-standard PIC Response codes.)

Point Of Presence - POP – The switching location that allows physical access to a Public Switched Telephone Network (PSTN) location

Premises - References a customer location composed of buildings or offices not separated by a public thoroughfare. When separated, they become separate premises to the LEC or other carrier.

Remittance Page – The summary page of charges and payment data to include monthly charges, usage, other charges & credits and **Exhibit A** items as applicable and appropriate addresses or other required payment information.

Switching Fee - A per-line fee (usually around $5) imposed by the LEC to reprogram their switching system to change your default carrier. Subscribers must usually pay this fee when switching to a reseller.

T1/DS-1 - (Facility) The equivalent of 24 multiplexed voice grade channels. 1.544 million bits per second (1.5Mbps)

T2/DS-2 - (Facility) The equivalent of 4 multiplexed T1 channels. 6.312 million bits per second (6.3Mbps)

T3/DS-3 - (Facility) The equivalent of 28 multiplexed T1 channels. 44.736 million bits per second (45Mbps)

T4/DS-4 (Facility) The equivalent of 6 multiplexed T3 channels. 274.176 million bits per second (274Mbps)

Tariff - A public document filed with the FCC or a PUC that outlines services and rates. Usually, all customers are offered the same rate for a specific service, based on published constraints. Today, with limited regulation, tariffs may also be customer specific for certain services.

TSR - This acronym can have many meanings. Often it refers to a data card for transmitting requests for telecommunication services. It can also stand for Terminal Service Request meaning the requesting of service for a specific terminal (location). Telephone Service Request is the State's commonly used term for initiating, changing or removing telecommunications services.

Trouble Ticket - When End Users report problems with their data or telecommunication equipment or service, a trouble ticket is created. Each ticket tracks an individual call and/or multiple problems or symptoms on the same ticket. Technicians, and the users themselves, may try many solutions for a single problem. They are all tracked on a single ticket by its name and unique number.

Universal Service - The financial mechanism which helps compensate telephone companies or other communications entities for providing access to telecommunications services at reasonable and affordable rates throughout the country, including rural, insular and high costs areas, and to public institutions.

4. Pricing, Fees, and Payments

There is no specific fee associated with this SOW at this time. Any future SOW that includes consolidated invoice may include an associated fee.

5. Requirements

The Contractor(s) will ensure accuracy of their charges and will correct any erroneous charges. The Contractor(s) will be responsible for ensuring their credits/changes are applied to subsequent State invoices.

5.1. Invoice Disputes

The Contractor(s) will resolve their invoice disputes within sixty (60) days following official notification from the State, which shall be no longer than thirty (30) days after CSR is received by the State where provided, invoice receipt date where CSR is not provided. This does not preclude the State from recovering paid amounts found to be in error through subsequent reviews. The Contractor(s) will provide a status of their dispute within five (5) Business Days. The State will remit payment for charges that are not in dispute.

Once a dispute is resolved, the Contractor will process and print the associated credit or debit in the next invoice.

5.2. Invoice Period

The invoice period will be based on Contractor(s) normal business cycle.

5.3. Customer Service Record (CSR)

Where available and upon request, the Contractor(s) will provide the State with their itemized charges and services using a standard alpha-numeric system of identification. The CSR will be provided in either electronic or hard copy. The CSR must be distributed to the State within five (5) Business Days of the actual invoice being provided and must include all the same content as provided on existing CSRs.

5.4. Discount

Discounts must be itemized at the level of detail provided by current Contractor systems.

5.5. Itemization

Invoicing will consist of all Contractor-provided services. It is the responsibility of the Contractor to present detailed itemized invoices for each Service performed as described in **Section 6**. Bulked charges will be rejected by the State unless mutually agreed upon and based on the Contractor's system capabilities.

5.6. Receipt

For services provided that have a monthly charge, the Contractor(s) will regularly (monthly) distribute their invoices within five (5) Business Days of the invoice date.

5.7. Service Charges

The detail will include, but is not limited to the associated Contractor(s) order ID numbers as detailed in **Section 6**.

6. Invoice Detail Reporting

Contractor(s) will provide to the State on a monthly basis invoice detail reports in a mutually agreed format specifying the Services used by the State.

Certain attributes of the detail reporting process are outlined below:

Invoice Detail

The information contained and presented within the bill will constitute Invoice Detail. Invoice Detail includes standard items billed in advance, and the display of charges and discounts, where available. Invoice detail will include information as described in the following paragraphs.

6.1. Standard invoice items

Customer References
Contractor(s) invoices contain a number of references given by the State to enable identification of specific product or service or charging information, such as details about a specific Site. All bills will contain the standard invoice items outlined in **Sections 6.2 through 6.7.6** as appropriate.

6.2. Exhibit B-1 - CBDS III

- Supply unique account numbers for each agency's circuits
- Reference the State's AR Number
- Reference: the State Network Operations Center (NOC) Internal Control Number DIT 15 (DMB 44)
- Display billed charges on the Invoice in ascending Circuit ID Order
- Circuit ID
- Site Name
- Site Address
- Itemize each piece of equipment on the CBDS III circuit that has an additional rate associated with it (list type of equipment, unit price and total amount due) and include the most recent State AR Number that affected the site.
- Itemize the service elements in accordance with the pricing schedule elements
- Circuit Type
- Total charges
- Adjustments
- Backbone allocation charges

6.3. Private Line (WAN DS0 – DS3, OC(x), Sonet, Gigabit Ethernet, Gigaman)

- Circuit ID – On initial bill after install only
- Circuit Location and Termination Locations – On initial bill after install
- Account Number
- Customer Name
- Bill Date
- Customer Order Number (PO#/AR ticket) – On initial bill after install
- Contractor's Service Order Number – On initial bill after install/de-install
- Installation/Disconnect Date – On initial bill after install
- Itemized One Time Charges (Installation, equipment, repair, etc.) – On initial bill after install
- Itemized Prorated Monthly Service Charges-Monthly as appropriate
- Itemized Monthly Charges By USOC & USOC Rate Including Quantity-Only available on CSR

- Adjustments-Monthly as appropriate
- Total access and network component charges-Only available on CSR
- Total Interoffice Channel charges-Only available on CSR
- Other charges/adjustments-Monthly as appropriate

6.4. Data Hardware

- Customer Number
- Bill to Name/Address
- Ship to Name/Address
- Invoice Date
- Customer Order Number (PO#/AR ticket)
- Amount due
- Payment terms
- Invoice Number
- Remittance Address
- Shipping method
- Shipping Charges
- Part Number
- Quantity Ordered
- Quantity Shipped
- Description
- Item Price
- Item Description

6.5. Central Office Services Invoice Detail

6.5.1. Centrex – MAC

- Account Number
- Customer Name
- Bill Date
- Customer Order Number (PO#/AR ticket) – On initial bill after install
- Amount due
- Summary by USOC report-Only available on CSR
- Service Location Address – Detail by telephone number-Only available on CSR
- Number of Centrex lines-Only available on CSR

6.5.2. Centranet – MAC

- Account Number
- Customer Name
- Bill Date
- Customer Order Number (PO#/AR ticket)
- Amount due
- Summary by USOC report
- Invoice Address
- Number of Centrex lines

Directory Listing

- If additional charges result

6.5.3. ISDN BRI

- Account Number
- Customer Name
- Bill Date
- Customer Order Number (PO#/AR ticket) – On initial bill after install
- Contractor's Service Order Number – On initial bill after install/de-install
- Installation/Disconnect Date – On initial bill after install/de-install
- Itemized One Time Charges (Installation, equipment, repair, etc.) – On initial bill after install/de-install or repair
- Itemized Prorated Monthly Service Charges-As appropriate with install/de-install
- Itemized Monthly Charges By USOC & USOC Rate Including Quantity-Only available on CSR
- Itemized Local, State and Federal Charges (surcharges) -Available on CSR
- Itemized Adjustments
- Local Calls
- Amount due
- SPIDS-Only available on CSR
- Circuit ID-Only available on CSR

6.5.4. ISDN PRI

- Account Number
- Customer Name

- Bill Date
- Customer Order Number (PO#/AR ticket) – On initial bill after install
- Contractor's Service Order Number – On initial bill after install/de-install
- Installation/Disconnect Date – On initial bill after install/de-install
- Itemized One Time Charges (Installation, equipment, repair, etc.)– On initial bill after install/de-install or repair
- Itemized Prorated Monthly Service Charges -Monthly as appropriate
- Itemized Monthly Charges By USOC & USOC Rate Including Quantity-Only available on CSR
- Itemized Local, State and Federal Charges (surcharges)) -Available on CSR
- Itemized Adjustments
- Local Calls
- Amount due
- Circuit ID-Only available on CSR
- Circuit Location-Only available on CSR
- DIDs (Station Numbers) -Only available on CSR

6.5.5. ISDN Prime

- Account Number
- Customer Name
- Bill Date
- Customer Order Number (PO#/AR ticket) – On initial bill after install
- Contractor's Service Order Number – On initial bill after install/de-install
- Installation/Disconnect Date – On initial bill after install/de-install
- Itemized One Time Charges (Installation, equipment, repairs, etc.)– On initial bill after install/de-install or repair
- Itemized Prorated Monthly Service Charges-Monthly as appropriate
- Itemized Monthly Charges By USOC & USOC Rate Including Quantity) -Only available on CSR
- Itemized Local, State and Federal Charges (surcharges)) -Available on CSR
- Itemized Adjustments
- Locals Calls
- Amount due
- Circuit ID-Only available on CSR
- Circuit Location-Only available on CSR
- DIDs (Station Numbers) -Only available on CSR

6.5.6. Channelized T1

- Account Number
- Customer Name
- Bill Date
- Customer Order Number (PO#/AR ticket) – On initial bill after install
- Contractor's Service Order Number – On initial bill after install/de-install
- Installation/Disconnect Date – On initial bill after install/de-install
- Itemized One Time Charges (Installation, equipment, repairs, etc.)– On initial bill after install/de-install or repair
- Itemized Prorated Monthly Service Charges-Monthly as appropriate
- Itemized Monthly Charges By USOC & USOC Rate Including Quantity-Only available on CSR
- Itemized Local, State and Federal Charges (surcharges)-Available on CSR
- Itemized Adjustments
- Locals Calls
- Amount due
- Circuit ID-Only available on CSR
- Circuit Location-Only available on CSR
- DIDs (Station Numbers) -Only available on CSR

6.5.7. Trunk (DID, DOD)

- Account Number
- Customer Name
- Bill Date
- Customer Order Number (PO#/AR ticket) – On initial bill after install
- Contractor's Service Order Number – On initial bill after install/de-install
- Installation/Disconnect Date – On initial bill after install/de-install
- Itemized One Time Charges (Installation, equipment, repairs, etc.)– On initial bill after install/de-install or repair
- Itemized Prorated Monthly Service Charges -Monthly as appropriate
- Itemized Monthly Charges By USOC & USOC Rate Including Quantity-Only available on CSR
- Itemized Local, State and Federal Charges (surcharges)) -Available on CSR
- Itemized Adjustments

- Locals Calls
- Amount due
- DIDs (Station Numbers) -Only available on CSR

6.5.8. POTS (1MB, Centrex, FX)

- Account Number
- Customer Name
- Bill Date
- Customer Order Number (PO#/AR ticket) – On initial bill after install
- Contractor's Service Order Number – On initial bill after install/de-install
- Installation/Disconnect Date – On initial bill after install/de-install
- Itemized One Time Charges (Installation, equipment, repairs, etc.)– On initial bill after install/de-install or repair
- Itemized Prorated Monthly Service Charges-Monthly as appropriate
- Itemized Monthly Charges By USOC & USOC Rate Including Quantity-Only available on CSR
- Itemized Local, State and Federal Charges (surcharges)) -Available on CSR
- Itemized Adjustments
- Locals Calls
- Amount due
- Circuit ID-Only available on CSR
- Circuit Location-Only available on CSR
- DIDs (Station Numbers) -Only available on CSR

6.6. Central Office Invoice Call Detail

6.6.1. Direct Dial Toll Calls

- Date of call including calendar month, day and year
- Time of call based on a 24-hour clock
- Length of call based on minutes and seconds
- Originating telephone number
- Terminating telephone number, number dialed
- Terminating city or town and State or province and country
- Cost of call in dollars and cents
- Call type definition codes (i.e. Day, night, direct dial, Operator Assist)

6.6.2. Called Party Pays Call

- Date of call including calendar month, day and year
- Time of call based on a 24-hour clock
- Length of call based on minutes and seconds
- Terminating telephone number, number dialed
- Terminating city or town and State or province and country
- Cost of call in dollars and cents
- Call type definition codes

6.6.3. Directory Assistance

For additional charges, 2 calls are free, this is only after 2 calls

6.6.4. Third Number (Third Party)

- Date of call including calendar month, day and year
- Time of call based on a 24-hour clock
- Length of call based on minutes and seconds
- Terminating telephone number, number dialed
- Terminating city or town and State or province and country
- Billed telephone number
- Cost of call in dollars and cents
- Call type definition codes
- Call type definition codes

6.6.5. Collect Billed Calls

- Date of call including calendar month, day and year
- Time of call based on a 24-hour clock
- Length of call based on minutes and seconds
- Originating telephone number
- Originating city or town and State or province and country
- Terminating telephone number, number dialed
- Terminating city or town and State or province and country
- Billed telephone number
- Cost of call in dollars and cents
- Call type definition codes
- Call type definition codes

6.7. Other Services Invoice Detail:

6.7.1. Payphones

- Charges per phone
- Phone number

6.7.2. ISP Service

- Site name
- Site address
- Type of connection (T1,DS3, OC3, burstable, etc.)
- Average bandwidth usage for the invoice period
- Rate tier and monthly bill

6.7.3. Video Conferencing (Subject to new Config)

- Customer Number
- Bill to Name/Address
- Ship to Name/Address
- Invoice Date
- Customer Order Number (PO#/AR ticket)
- Amount due
- Payment terms
- Invoice Number
- Shipping method
- Part Number
- Quantity
- Description
- Remittance Address

6.7.4. Toll Free

- Account Number
- Customer Name
- Invoice Number
- Bill Date
- Toll-Free Number
- Itemized Intralata, In-State, Interstate Charges
- Itemized Local, State, and Federal Charges (surcharges)
- Amount Due
- Date of call including calendar month, day and year
- Time of call based on a 24-hour clock or 12 hour AM, 12 hour PM
- Length of call based on minutes and seconds
- Originating telephone number
- Originating city or town and State or province and country
- Terminating telephone number, number dialed
- Terminating city or town and State or province and country

- Cost of call in dollars and cents
- Call type definition codes

6.7.5. Long Distance

- Customer Number
- Invoice Number
- Invoice Date
- Telephone Number
- Itemized Intralata, In-State, Interstate Charges
- Itemized Local, State, and Federal Charges (surcharges)
- Amount Due
- Date of call including calendar month, day and year
- Time of call based on a 24-hour clock or 12 hour AM, 12 hour PM
- Length of call based on minutes and seconds
- Originating telephone number
- Originating city or town and State or province and country
- Terminating telephone number, number dialed
- Terminating city or town and State or province and country
- Cost of call in dollars and cents
- Call type definition codes

6.7.6. Audio Conferencing

- Date of call including calendar month, day and year
- Time of call based on a 24-hour clock
- Length of call based on minutes
- Cost of call in dollars and cents
- List of call type
- Host Id

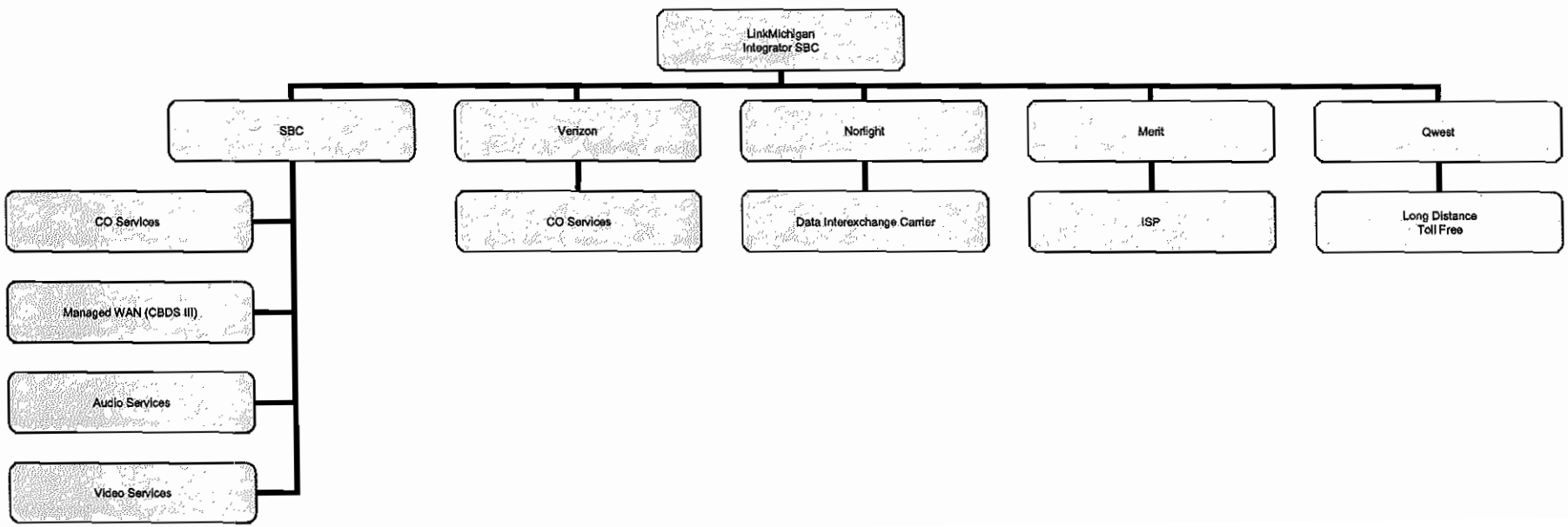
6.8. Transition (Out of the Contract)

The State and the Contractor must mutually agree upon an appropriate process to transition away from this Contract not later than the beginning of the final year of this Contract. In the event the Contract ends earlier than the agreed upon term, and there has not been sufficient time to prepare for an alternative, the Contractor must reasonably provide the same terms and conditions as those being currently provided. The Contractor will provide access to the applications and data for 180 days beyond the termination of the Contract.

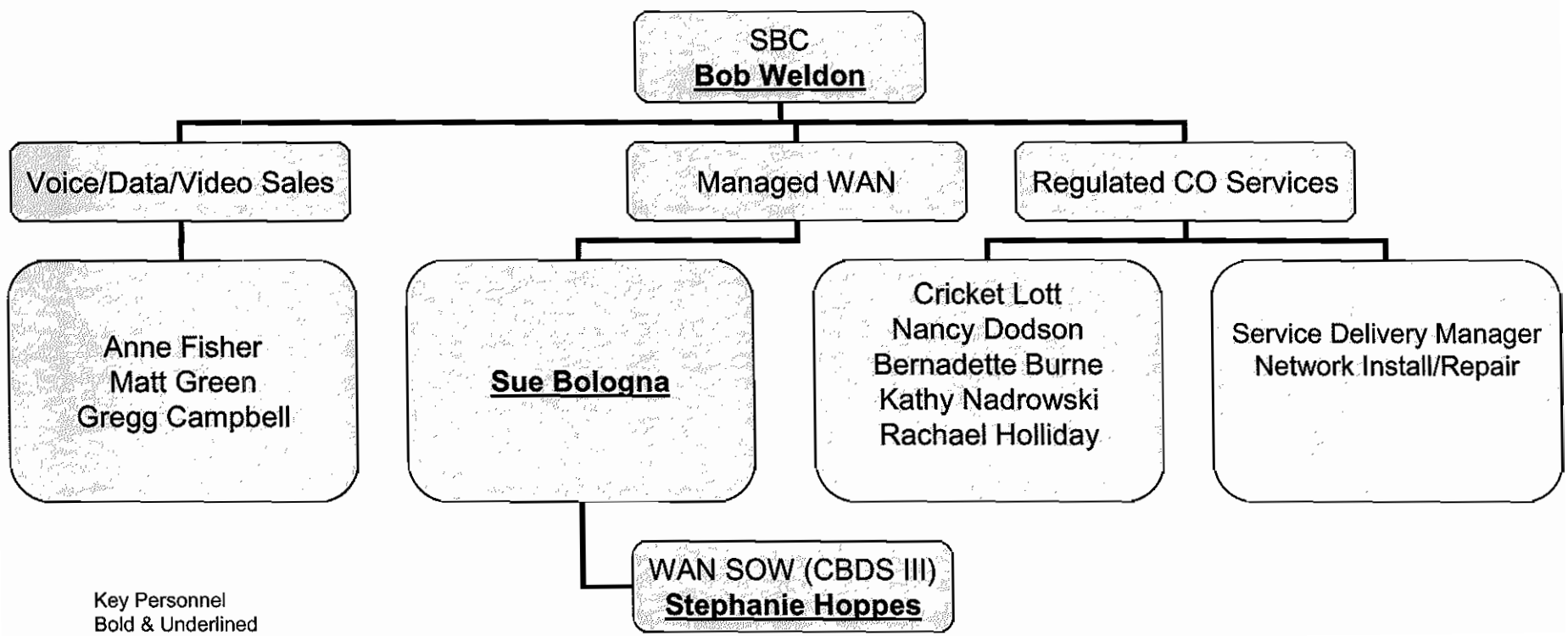
Exhibit C

LinkMichigan Project Org Chart

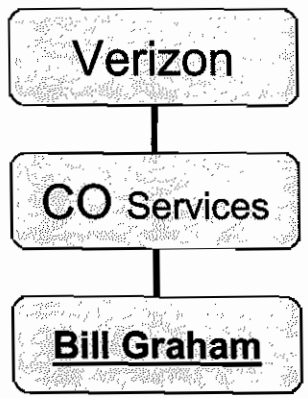
Services Supplied By



LinkMichigan Project Org Chart

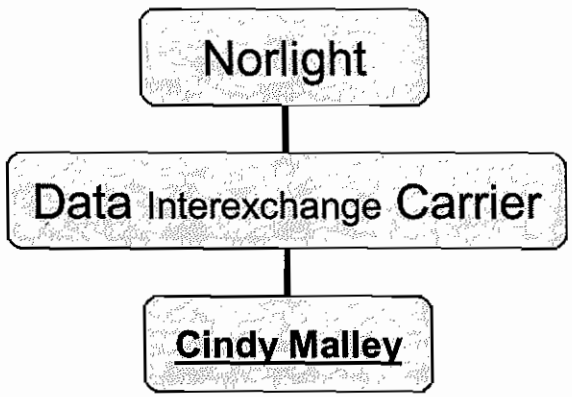


LinkMichigan Project Org Chart



Key Personnel
Bold & Underlined

LinkMichigan Project Org Chart



Key Personnel
Bold & Underlined

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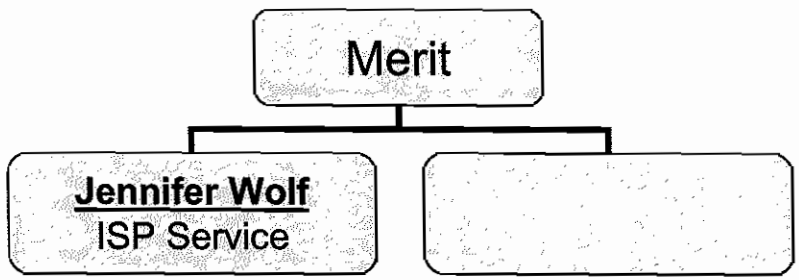
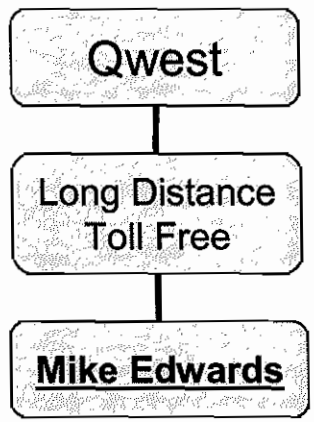
LinkMichigan Project Org Chart



Key Personnel
Bold & Underlined

LinkMichigan Project Org Chart



Key Personnel
Bold & Underlined

Exhibit D

EXHIBIT D

To

MASTER SERVICES CONTRACT (MSC) #071B3001358

Between

STATE OF MICHIGAN

and

SBC Global Services, Incorporated
Qwest Communications Corporation
Merit Network, Incorporated
Verizon North, Incorporated
Norlight Telecommunications, Incorporated

Memorandum of Understanding

1. PURPOSE; EFFECT; DEFINED TERMS

1.1 Purpose

The purpose of this Memorandum of Understanding ("MOU") is to set forth the relationship between the contractors ("Contractors") who, individually are providing, among other things, voice and/or data services to the State, and together, constitute the Contractors to the Master Services Contract ("MSC").

1.2 Effect

This MOU is an Exhibit to the MSC, as described in Section 25.3(a) of the MSC, and shall constitute a part of the MSC.

1.3 Defined Terms

Capitalized terms used in this MOU shall have the same meanings given to them in the MSC.

2. NO AGENCY; INDEPENDENT CONTRACTOR

2.1 No Agency; Independent Contractor

Nothing contained in this MOU or the MSC shall be construed as creating any agency, partnership, joint venture or other form of joint enterprise between any of the Contractors including, without limitation, any of the Contractors. Each Contractor shall determine in its sole discretion the method and means of performing its respective obligations under the MSC, subject to the requirement that each Contractor complies with applicable law.

2.2 Taxes

Each of the respective Contractors shall report as income all compensation received by such Contractor pursuant to the MSC in accordance with such Contractor's internal policies and

practices. Each Contractor shall indemnify and hold the other Contractors harmless from and against all claims, damages, losses and expenses, including reasonable attorneys' fees, incurred by any of the other Contractors arising out of or in connection with such Contractor's non-payment of any income or other tax on compensation received by such Contractor under the MSC.

2.3 Liability Insurance

Each Contractor shall maintain insurance as set forth in the MSC.

3. SINGLE POINT OF CONTACT

3.1 Definition

For purposes of the MSC and MOU administration, SBC shall act as the single point of contact for certain administrative issues as directed by the State pursuant to the MSC and a letter of agency; however, it is acknowledged and agreed that each of the Contractors hereto is providing Services pursuant to its SOW to the State and is responsible for the billing related to such Services. Moreover, the terms and conditions described in the MSC shall be applicable to all Contractors to the extent required for such Contractor's performance of the Services in its SOW and the relationship among the Contractors is further defined in this Memorandum of Understanding.

3.2 Authority

No Contractor shall have any authority to bind any of the other Contractor(s) to any contractual or other obligation, whether to the State, another Contractor, or any other third person or entity, absent the prior written consent of such other Contractor and only to the extent set forth in such consent. No Contractor shall have any authority to bind any other Contractor with respect to the method or means of performing the Services required or otherwise provided

by such other Contractor, whether provided to the State, another Contractor, or any other third person or entity, absent the prior written consent of such other Contractor.

Additional transport or other mutually agreed upon services, including future enhancements to State reports or other new products, shall be considered from time to time pursuant to the Change Request Process described in the MSC and may be initiated by any Contractor hereto. Once approved pursuant to the Change Request Process described in Section 8.6 of the MSC and accepted in writing by such Contractor, such additional services shall be included as an Addendum to this MOU, and/or shall be addressed in a separate SOW for such Contractor.

3.3 Reports and Meetings

All Contractors shall periodically report to, and meet with, the other Contractors and/or the State as required. The nature and extent of these meetings shall be determined as provided for in Section 8.3 of the MSC.

4. SERVICES and BILLING

4.1 Services Provided

Each Contractor hereto shall attach a description of the Services it will provide to the State.

Each Contractor shall be responsible for all aspects of billing and collection with respect to the Services it provides. No Contractor shall be responsible to any other Contractor for any non-collectible debt associated with the delivery of any Services under the MSC.

Each Contractor shall be responsible for the payment of any liquidated damages, SLA credits, or other damages with respect to the Services performed by such Contractor. In no way shall any Contractor be responsible for any liquidated damages, SLA credits or other damages,

costs or fees (including without limitation attorneys' fees) resulting from Services provided by any other Contractor. Where Services are jointly provided and damages may be accurately assessed among the various Contractors which jointly provide such Services, each Contractor shall be liable to the extent of such assessment. "JOINTLY PROVIDED SERVICES" shall not include wholesale services either purchased or provided by another Contractor. If, on the other hand, damages may not be accurately assessed based on the individual Services provided which resulted in such claim, the damages shall be divided and allocated on a pro-rata basis among the Contractors by calculating the revenue each Contractor invoiced to the State during the prior twelve (12) month period for the individual Services it provided as a percentage of the total revenue invoiced to the State during the same prior twelve (12) month period by the Contractors for jointly provided Services.

4.2 Cooperation

The Contractors agree to cooperate with each other in a commercially reasonable manner in providing their respective Services to the State and in performing maintenance, repair and similar obligations; provided, however, that this agreement to cooperate shall not be construed as obligating any Contractor to provide any Service which it is not otherwise obligated to provide to the State under the MSC or to provide any Service for which it is not being compensated by the State under the MSC.

The Contractors shall perform with mutual good faith and use mutual best efforts to maintain sales integrity, customer goodwill and minimize channel conflict. Each Contractor agrees to instruct and manage sales and support channel associates to avoid negative or disparaging comments regarding the other Contractor's Services or capabilities.

5. CONFIDENTIALTY

5.1 Non-Disclosure

During the term of the MSC and for two (2) years afterwards, no Contractor shall use or disclose to others any confidential information of another Contractor, without that other Contractor's prior written consent, except to the extent reasonably necessary to perform Services under the MSC. "Confidential Information" shall, in addition to the information described in Section 13.1 of the MSC, include the following:

(a) Final specifications, plans, budgets, and proprietary technology;

(b) Any written or tangible information stamped or marked "Confidential," "Proprietary," or with a similar legend; and

(c) Any written or tangible information not marked with a confidentiality legend, or information disclosed orally by one Contractor to another, that is treated as confidential when disclosed and later summarized sufficiently for identification purposes in a written memorandum marked "Confidential" and delivered or sent to the other Contractor or Contractors who are expected to treat the information as confidential within thirty (30) days after the disclosure

5.2 Use

Any Confidential Information disclosed by one Contractor to another Contractor shall be used only for purposes of providing Services to the State. Any Contractor to whom Confidential Information of another Contractor is disclosed shall limit the further disclosure of that Confidential Information to those of its employees and sub-contractors who need to know it for the performance of Services to the State, and shall ensure that each of those employees and sub-

contractors have agreed to keep such information confidential pursuit to the internal policies of each party hereto and the confidential obligations described in the MSC.

Each Contractor shall treat information provided by the other relative to sales efforts associated with the Services provided in this Agreement as strictly confidential. Specific pricing and proposal details shall be disclosed only to employees (including agents, consultants and contractors who have a nondisclosure obligation with the disclosing party) with a need to know.

5.3 Exceptions

No Contractor shall have any obligation to keep confidential or refrain from using any information which:

(a) Was in its possession or known to such Contractor, without an obligation to keep it confidential, before such information was disclosed to it by another Contractor;

(b) Is or becomes public knowledge through no fault of the Contractor;

(c) Is independently developed by or for the Contractor; or

(d) Is or becomes lawfully available to the Contractor from a source other than another Contractor.

6. LIMITATION OF LIABILITY

EACH CONTRACTOR SHALL BE RESPONSIBLE FOR ANY AND ALL CLAIMS ASSOCIATED WITH THE STATEMENT(S) OF WORK PROVIDED BY EACH. UNDER NO CIRCUMSTANCES SHALL ANY CONTRACTOR BE LIABLE TO ANOTHER CONTRACTOR REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, TORT, STRICT LIABILITY, NEGLIGENCE OR OTHER LEGAL OR EQUITABLE THEORY, FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT OR SPECIAL DAMAGES INCLUDING LOST PROFITS SUSTAINED OR INCURRED IN CONNECTION

WITH THE SUBJECT MATTER OF THE MSC OR THIS MOU AND WHETHER OR NOT SUCH DAMAGES ARE FORESEEABLE. THE FOREGOING LIMITATION SHALL NOT APPLY TO CLAIMS FOR INFRINGEMENT OF UNITED STATES PATENTS, COPYRIGHTS, TRADEMARKS OR TRADE SECRETS OR TO CLAIMS FOR PERSONAL INJURY OR DAMAGE TO PROPERTY (EXCLUDING LOSS OF DATA) CAUSED BY THE GROSS NEGELIGENCE OR WILLFUL MISCONDUCT OF A CONTRACTOR.

7. INDEMNIFICATION

7.1 Mutual Indemnification

Each Contractor shall indemnify, defend and hold the other Contractors harmless from and against any and all losses, liabilities, damages, claims, costs, judgments and expenses (including reasonable attorneys' fees) and causes of action of third parties arising out of or in connection with this MOU for bodily injury (including death) or damage to tangible property to the extent caused by the negligence or willful misconduct of the indemnifying Contractor or the indemnifying Contractor's employees, agents or invitees.

7.2 Indemnification

If any claim arises to which the provisions of this Section 7 may be applicable, the Contractor against whom such claim is made shall immediately upon receipt of such claim, notify the indemnifying Contractor. The indemnifying Contractor may settle or compromise such claim and retain counsel of its own choosing to control and prosecute the defense. In no event shall the Contractor against whom the claim is asserted have the right to pay, settle or compromise such claim without the prior written consent of the Contractor who may be obligated for such indemnity. The Contractors agree that they will not unreasonably withhold their consent to any such payment, settlement or compromise.

8. DISPUTE RESOLUTION

8.1 Negotiation Between Senior Executives

(a) The Contractors shall attempt in good faith to resolve any controversy, claim or dispute of whatever nature arising between them, including but not limited to those arising out of or relating to this MOU or the MSC or the construction, interpretation, performance, breach, termination, enforceability or validity of this MOU or the MSC, or the commercial, economic or other relationship of the Contractors, whether such claim is based on rights, privileges or interests recognized by or based upon statute, contract, tort, common law or otherwise and whether that claim existed before or arises on or after the date of the MSC (a "Dispute"), promptly by negotiation between executives who have authority to settle the Dispute and who are at a higher level of management than the persons who have negotiated (or have direct responsibility for the administration of) the MSC ("Senior Contractor Representatives").

(b) Any Contractor may give another Contractor written notice (a "Dispute Notice") of any Dispute that has not been resolved in the normal course of business. Within fifteen (15) days after delivery of the Dispute Notice, the receiving Contractor shall submit to the other a written response (the "Response"). The Dispute Notice and the Response shall include:

i. a statement setting forth the position of the Contractor giving such notice and a summary of arguments supporting such position; and

ii. the name and title of such Contractor's Senior Contractor Representative and any other persons who will accompany the Senior Contractor

Representative at the meeting at which the Contractors will attempt to settle the Dispute.

(c) Within thirty (30) days after delivery of the Dispute Notice, the Senior Contractor Representative of both Contractors shall meet at a mutually acceptable time and place, and then as often as they reasonably deem necessary, to attempt to resolve the Dispute. All reasonable requests for information made by one Contractor to the other shall be honored.

(d) If the Dispute has not been resolved within sixty (60) days after delivery of the Dispute Notice, or if the Contractors fail to meet within thirty (30) days after delivery of the Dispute Notice as above provided, either Contractor may initiate mediation/arbitration of the Dispute as provided below

(e) All negotiations under this Section 8 shall be treated as compromise and settlement negotiations for purposes of the federal Rules of Evidence and State rules of evidence or any arbitration proceeding between Contractors. Nothing said or disclosed, nor any document produced, in the course of those negotiations that is not otherwise independently discoverable shall be offered or received as evidence or used for impeachment or for any other purpose in any current or future arbitration or litigation.

8.2 Mediation

At any time, the Contractors may in good faith agree to utilize a mediator to assist in resolving any dispute relating to this MOU. The rules for mediation shall be governed by the Center for Public Resources ("CPR") Model Procedure for Mediation of Business Disputes.

8.3 Arbitration

If the Contractors are unable to resolve a dispute as provided above, or if any Contractor fails to resort to or comply with a request for negotiation in a reasonable and timely fashion, then the exclusive remedy for resolving disputes between the Contractors relating to this MOU shall be settled by binding arbitration in accordance with the then current CPR Non-Administered Arbitration Rules in effect on the date of this MOU. Such arbitration shall be by one independent and impartial arbitrator, which shall have significant experience in the telecommunications industry and shall be selected by CPR to adjudicate any such dispute. The arbitration shall be governed by the United States Arbitration Act, 9 U.S.C. § 1-16, and judgment upon the award rendered by the arbitrator shall be in writing and may be entered by any court having jurisdiction thereof. The place of arbitration shall be Lansing, Michigan. The arbitrator shall not be empowered to award damages in excess of compensatory damages and each Contractor hereby irrevocably waives any right to recover such damages with respect to any dispute resolved by arbitration. Each Contractor shall bear its own expenses of the arbitration, and the cost and expenses of the arbitrator shall be equally shared by the Contractors.

Remainder of page left blank.

9. EXECUTION

The Contractors hereby execute this MOU with the intent that this MOU be effective if, and as of when, the MSC becomes effective

STATE OF MICHIGAN

By: _____

Its: _____

SBC GLOBAL SERVICES, INCORPORATED

By: _____

Its: _____

QWEST COMMUNICATIONS CORPORATION

By: _____

Its: _____

MERIT NETWORK, INCORPORATED

By: _____

Its: _____

VERIZON NORTH, INCORPORATED

By: _____

Its: _____

NORLIGHT TELECOMMUNICATIONS, INCORPORATED

By: _____

Its: _____

Exhibit E

Exhibit E will be written and mutually agreed upon by the parties with a best effort to be accomplished within forty-five (45) days, but not to exceed a maximum of 90 days of Effective Date. This description shall be replaced upon the mutual agreement of the parties as outlined in **Exhibit B**.

Exhibit H

The person noted below is authorized by SBC to change, modify, amend, alter or clarify the prices, specifications, terms and conditions of this Contract:

Rayford Wilkins

The person(s) noted below is authorized to administer the Contract on a day-to-day basis during its term:

Robert F. Weldon
SBC - Sales Manager
State of Michigan Account Team
221 N. Washington Square, Suite 227
Lansing, MI 48933

Susan Bologna
SBC Program Executive
23500 Northwestern Hwy.
Building W, Room 200
Southfield, MI 48076

The person noted below is authorized by Norlight Telecommunications to change, modify, amend, alter or clarify the prices, specifications, terms and conditions of this Contract:

Ann Ballinger
Vice-President Wholesale
Norlight Telecommuncations
13935 Bishop's Drive
Brookfield, WI 53005

The person(s) noted below is authorized to administer the Contract on a day-to-day basis during its term:

Cindy Malley
Manager – Strategic Accounts
Norlight Telecommunications
13935 Bishop's Drive
Brookfield, WI 53005

The person noted below is authorized by Qwest Communications to change, modify, amend, alter or clarify the prices, specifications, terms and conditions of this Contract:

Steve Brinkmann

The person(s) noted below is authorized to administer the Contract on a day-to-day basis during its term:

Mike Edwards
Qwest – National Account Manager
7172 White Pine Dr
Perry, MI 48872

The person noted below is authorized by Merit Network to change, modify, amend, alter or clarify the prices, specifications, terms and conditions of this Contract:

Huntington Williams, III
President
4251 Plymouth Road
Suite 2000
Ann Arbor, MI 48105

The person(s) noted below is authorized to administer the Contract on a day-to-day basis during its term:

Jennifer C. Wolf
Dedicated Connections Product Manager
4251 Plymouth Road
Suite 2000
Ann Arbor, MI 48105

Exhibit I

As of the effective date of this contract, it is not anticipated that additional software items will be required. As the Operations Plan is completed, and future services are added, it is possible that additional software items may become necessary. These items will be added through the modification of services and contract amendment processes.

Exhibit J

As of the effective date of this contract, it is not anticipated that additional hardware items will be required. As the Operations Plan is completed, and future products and services are added, it is possible that additional hardware items may become necessary. These items will be added through the modification of services and contract amendment processes.

Exhibit M

Intentionally Left Blank

Exhibit Q

Rates provided within each Statement of Work will serve as the Amendment Labor Rates and will supercede any included within this Exhibit.

SBC CO Rates

Time and Materials Labor Rates:
Regulated T&M has 3 components-Service Order, Labor, and Materials Charges

V1N	Install Time & Materials-Service Order Charge	$85.00	
	-Time Charge per 15 minute increment-Normal	$25.00	
	-Time Charge per 15 minute increment-Premium	$40.00	Premium hours=5PM-8AM M-F, All SAT, SUN and Holidays
VRP	Repair Time & Material-Labor	$71.00	
	-Time Charge per 15 minute increment-Normal	$25.00	
	-Time Charge per 15 minute increment-Premium	$40.00	Premium hours=5PM-8AM M-F, All SAT, SUN and Holidays
RJ11C/W	Jacks-various styles and pricing	$5.00 to $289.60	

SBC CBDS III Rates

Time and Material Labor Rates:	
Field Engineering Rate – Regular hours	$150/hr, billed by 1hr, 4 hr min.
Field Engineering Rate – After hours & Holidays	$225/hr, billed by 1hr, 4 hr min.
Project Management Rate	$156 /hr
IT Services Rate (Report Customization)	$83 /hr

SBC Video Rates

Time and Material Labor Rate:
$110.00/hr plus parts, M-F, 8x5
$165/hr after normal business hours, weekends and holidays

Verizon Labor Rates

Following are labor rates applicable when a Verizon PBX is in place:

Time and Material orders require a trip charge and one hour minimum labor will be billed.

Additional hours are billed in ¼ hour increments after the first hour. The technician is responsible for communicating to the customer the total hours to be billed.

Standard labor rates apply Monday through Friday, between 8:00 am to 5:00 pm. Any installations performed after these hours on weekdays or on Saturday are billed at the overtime rate of one and one half. Installations performed on Sundays or Verizon observed Holidays are billed double time

Note: The customer will be charged a two-hour minimum on a technician call out after hours.

TIME AND MATERIAL LABOR RATES

TRIP CHARGE $40.00 per order

	Hourly Rate
VOICE – with warranty or maintenance contract	$85.00
VOICE – no warranty or maintenance contract	$95.00
VOICE SERVICE PLUS (VSP)	$62.00
DATA	$150.00

REPAIR

TRIP CHARGE $40.00 per order

	Hourly Rate
VOICE – no warranty or maintenance contract	$95.00
DATA	$150.00

T&M OVERTIME RATES

Billed as time and one half weekdays after 5:00 pm before 8:00 am and all day Saturday.

	Hourly Rate
VOICE – with warranty or maintenance contract	$127.50
VOICE – no warranty or maintenance contract	$142.50
DATA	$225.00

T&M PREMIUM RATES

Billed as double time on Verizon observed Holidays and on Sundays.

	Hourly Rates
VOICE – with warranty or maintenance contract	$170.00
VOICE – no warranty or maintenance contract	$190.00
DATA	$300.00

Following are labor rates applicable for inside wiring when there is not a Verizon PBX on site:

	Hourly Rates
SUBSEQUENT ORDER CHARGE	$16.05 per order
INSIDE WIRE & JACK (1st hour) – with maintenance*	$100.00
INSIDE WIRE & JACK (1st hour) – without maintenance*	$110.00
Each additional 30 minutes – with maintenance*	$40.00
Each additional 30 minutes – without maintenance	$46.00

*Wire Maintenance is $4.25 per line per month.