

STATE OF MICHIGAN  
DEPARTMENT OF MANAGEMENT AND BUDGET  
PURCHASING OPERATIONS  
P.O. BOX 30026, LANSING, MI 48909  
OR  
530 W. ALLEGAN, LANSING, MI 48933

January 29, 2008

**CHANGE NOTICE NO. 2**  
**TO**  
**CONTRACT NO. 071B5200241**  
**between**  
**THE STATE OF MICHIGAN**  
**and**

NAME & ADDRESS OF VENDOR  <b>Quest Diagnostics Inc.</b> <b>4444 Giddings Road</b> <b>Auburn Hills, MI 48326</b> <b>Shatha.a.beauchamp@questdiagnostics.com</b>	TELEPHONE (248) 364-1860 <b>Shatha Beauchamp</b>
	VENDOR NUMBER/MAIL CODE <b>(032)</b>
	BUYER/CA (517) 373-7396 <b>Andy Ghosh, CPPB</b>
Contract Compliance Inspector: Dr. Frances Pouch Downes <b>Biological Specimen Transport Services for Lower Peninsula – DCH</b>	
CONTRACT PERIOD: From: <b>March 15, 2005</b> To: <b>March 14, 2009</b>	
TERMS <b>N/A</b>	SHIPMENT <b>N/A</b>
F.O.B. <b>N/A</b>	SHIPPED FROM <b>N/A</b>
MINIMUM DELIVERY REQUIREMENTS <b>N/A</b>	

**NATURE OF CHANGE:**

Effective immediately, this Contract is **EXTENDED** through March 14, 2009, and **INCREASED** by \$20,000.00. All other terms, conditions, specifications, and pricing remain the same.

**AUTHORITY/ REASON:**

Per DCH and DMB/Purchasing Operations' approval.

**TOTAL REVISED ESTIMATED CONTRACT VALUE: \$155,000.00**

STATE OF MICHIGAN  
 DEPARTMENT OF MANAGEMENT AND BUDGET  
 ACQUISITION SERVICES  
 P.O. BOX 30026, LANSING, MI 48909  
 OR  
 530 W. ALLEGAN, LANSING, MI 48933

November 17, 2005

**CHANGE NOTICE NO. 1**  
**TO**  
**CONTRACT NO. 071B5200241**  
**between**  
**THE STATE OF MICHIGAN**  
**and**

NAME & ADDRESS OF VENDOR  <b>Quest Diagnostics Inc.</b> <b>4444 Giddings Road</b> <b>Auburn Hills, MI 48326</b> <b>sanjay.x.anand@questdiagnostics.com</b>		TELEPHONE Sanjay Anand <b>(248) 364-1651</b>
		VENDOR NUMBER/MAIL CODE <b>(032)</b>
		BUYER/CA (517) 373-7396 <b>Andy Ghosh, CPPB</b>
Contract Compliance Inspector: Dr. Frances Pouch Downes <b>Biological Specimen Transport Services for Lower Peninsula – DCH</b>		
CONTRACT PERIOD: From: <b>March 15, 2005</b> To: <b>March 14, 2008</b>		
TERMS  <b>N/A</b>	SHIPMENT  <b>N/A</b>	
F.O.B.  <b>N/A</b>	SHIPPED FROM  <b>N/A</b>	
MINIMUM DELIVERY REQUIREMENTS <b>N/A</b>		

**NATURE OF CHANGE:**

Please note the new contact person and the change in the phone number and the mail code. All other terms and conditions remain the same.

**AUTHORITY/ REASON:**

**PER DMB/ Acquisition Services**

**TOTAL ESTIMATED CONTRACT VALUE REMAINS: \$135,000.00**

**STATE OF MICHIGAN  
 DEPARTMENT OF MANAGEMENT AND BUDGET  
 ACQUISITION SERVICES  
 P.O. BOX 30026, LANSING, MI 48909  
 OR  
 530 W. ALLEGAN, LANSING, MI 48933**

**CONTRACT NO. 071B5200241  
 between  
 THE STATE OF MICHIGAN  
 and**

NAME & ADDRESS OF VENDOR  <b>Quest Diagnostics Inc.          4444 Giddings Road          Auburn Hills, MI 48326</b>	TELEPHONE Neil Findley <b>(248) 373-9120 Ext. 1665</b> VENDOR NUMBER/MAIL CODE <b>(030)</b> BUYER/CA (517) 373-7396 <b>Andy Ghosh, CPPB</b>
Contract Compliance Inspector: Dr. Frances Pouch Downes <b>Biological Specimen Transport Services for Lower Peninsula - DCH</b>	
CONTRACT PERIOD: From: <b>March 15, 2005</b> To: <b>March 14, 2008</b>	
TERMS <p style="text-align: center;"><b>N/A</b></p>	SHIPMENT <p style="text-align: center;"><b>N/A</b></p>
F.O.B. <p style="text-align: center;"><b>N/A</b></p>	SHIPPED FROM <p style="text-align: center;"><b>N/A</b></p>
MINIMUM DELIVERY REQUIREMENTS <p style="text-align: center;"><b>N/A</b></p>	
MISCELLANEOUS INFORMATION: <b>The terms and conditions of this Contract are those of <a href="#">REQ #391R5200166</a>, this Contract Agreement and the vendor's quote dated <a href="#">10/22/2004</a>. In the event of any conflicts between the specifications, terms and conditions indicated by the State and those indicated by the vendor, those of the State take precedence.</b>  <b>Estimated Contract Value: \$135,000.00</b>	

**THIS IS NOT AN ORDER:** This Contract Agreement is awarded on the basis of our inquiry bearing the REQ No. 391R5200166. A Purchase Order Form will be issued only as the requirements of the Department of Community Health are submitted to Acquisition Services. Orders for delivery may be issued directly by the Department of Community Health through the issuance of a Purchase Order Form.

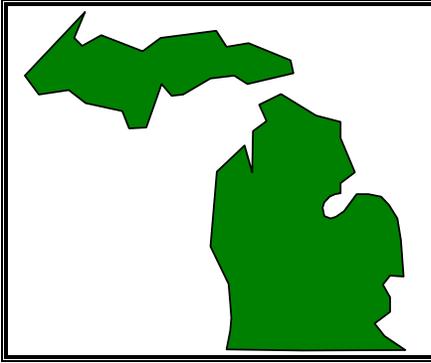
**All terms and conditions of the invitation to bid are made a part hereof.**

**FOR THE VENDOR:**

**Quest Diagnostics Inc.**  
 \_\_\_\_\_  
 Firm Name  
 \_\_\_\_\_  
 Authorized Agent Signature  
 \_\_\_\_\_  
 Authorized Agent (Print or Type)  
 \_\_\_\_\_  
 \_\_\_\_\_  
 Date

**FOR THE STATE:**

\_\_\_\_\_  
 Signature  
**Andy Ghosh, CPPB, Buyer Specialist**  
 \_\_\_\_\_  
 Name  
**Services Division, Acquisition Services**  
 \_\_\_\_\_  
 Title  
 \_\_\_\_\_  
 \_\_\_\_\_  
 Date



**STATE OF MICHIGAN  
Department of Management and Budget  
Acquisition Services**

Contract No. 071B5200241

Biological Specimen Transport Service for the Lower Peninsula for the Department of Community Health

Buyer Name: Andy Ghosh, CPPB, Buyer Specialist  
Telephone Number: 517-373-7396  
E-Mail Address: [ghosha@michigan.gov](mailto:ghosha@michigan.gov)



**Biological Specimen Transport Service for the Lower Peninsula  
Department of Community Health**

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## **Article 1 – Statement of Work (SOW)**

### **1.0 Project Identification**

#### **1.001 PROJECT REQUEST**

*This contract is to provide an emergency and non-emergent Biological Specimen Transport Service for the Lower Peninsula. This service would be provided on a 24 hour basis, 7-days a week.*

#### **1.002 BACKGROUND**

- This service would incorporate an area that extends from the northern border of Oceana, Newaygo, Mecosta, Isabella, Midland, Bay and Huron counties to the southern most counties of Michigan.

### **1.1 Scope of Work and Deliverables**

#### **1.101 IN SCOPE**

- Specimens to be transported will be picked up from the location of the requesting agency and delivered to:  
Michigan Department of Community Health  
3350 N. Martin Luther King Jr. Blvd.  
Lansing, MI 48906

Or to another State approved laboratory with-in the service area as defined by an authorized individual.

#### **1.102 OUT OF SCOPE – Reserved**

#### **1.103 TECHNICAL ENVIRONMENT - Reserved**

#### **1.104 WORK AND DELIVERABLE**

Contractor shall provide Services and staff, and otherwise do all things necessary for or incidental to the performance of work, as set forth below:

- Specimens must be packaged, labeled and transported in such a manner to comply with all local, State of Michigan and Federal regulations. This is the responsibility of the submitting laboratory.
- Proof of training for the handling and transport of clinical specimens of the individual transporter are to be provided upon request by the Michigan Department of Community Health.
- The Vendor will provide an emergent contact number upon acceptance of this contract.
- The Michigan Department of Community Health will provide an authorization code to the Vendor that will provide validation of the request for service. The Michigan Department of Community Health hereby grants permission of the Vendor to contract out work as needed to provide the defined services. Any contractor shall conform to the requirements as outlined within this agreement and the funding source agreement.

Work Products shall be considered works made by the Contractor for hire by the State and shall belong exclusively to the State and its designees, unless specifically provided otherwise by mutual agreement of the Contractor and the State. If by operation of law any of the Work Product, including all related intellectual property rights, is not owned in its entirety by the State automatically upon creation thereof, the Contractor agrees to assign, and hereby assigns to the State and its designees the ownership of such Work Product, including all related intellectual property rights. The Contractor agrees to provide, at no additional charge, any assistance and to execute any action reasonably required for the State to perfect its intellectual property rights with respect to the aforementioned Work Product.



Notwithstanding any provision of this Contract to the contrary, any preexisting work or materials including, but not limited to, any routines, libraries, tools, methodologies, processes or technologies (collectively, the "Development Tools") created, adapted or used by the Contractor in its business generally, including any and all associated intellectual property rights, shall be and remain the sole property of the Contractor, and the State shall have no interest in or claim to such preexisting work, materials or Development Tools, except as necessary to exercise its rights in the Work Product. Such rights belonging to the State shall include, but not be limited to, the right to use, execute, reproduce, display, perform and distribute copies of and prepare derivative works based upon the Work Product, and the right to authorize others to do any of the foregoing, irrespective of the existence therein of preexisting work, materials and Development Tools, except as specifically limited herein.

## **1.2 Roles and Responsibilities**

**1.201 CONTRACTOR STAFF, ROLES, AND RESPONSIBILITIES – Reserved.**

**1.202 STATE STAFF, ROLES, AND RESPONSIBILITIES - Reserved**

**1.203 OTHER ROLES AND RESPONSIBILITIES - Reserved**

## **1.3 Project Plan**

**1.301 PROJECT PLAN MANAGEMENT - Reserved**

**1.302 REPORTS - Reserved**

## **1.4 Project Management**

**1.401 ISSUE MANAGEMENT - Reserved**

**1.402 RISK MANAGEMENT - Reserved**

**1.403 CHANGE MANAGEMENT - Reserved**

**1.404 PRICE TERM**

Prices quoted are the maximum for a period of 365 days from the date the Contract becomes effective. Prices are subject to change at the end of each 365-day period. Such changes shall be based on changes in actual costs incurred. Documentation of such changes must be provided with the request for price change in order to substantiate any requested change. Acquisition Services reserves the right to consider various pertinent information sources to evaluate price increase requests (such as the CPI and PPI, US City Average, as published by the US Department of Labor, Bureau of Labor Statistics). Acquisition Services also reserves the right to consider other information related to special economic and/or industry circumstances, when evaluating a price change request. Changes may be either increases or decreases, and may be requested by either party. Approved changes shall be firm for the remainder of the contract period unless further revised at the end of the next 365-day period.

Requests for price changes shall be RECEIVED IN WRITING AT LEAST TEN DAYS PRIOR TO THEIR EFFECTIVE DATE, and are subject to written acceptance before becoming effective. In the event new prices are not acceptable, the CONTRACT may be cancelled. The continued payment of any charges due after September 30th of any fiscal year will be subject to the availability of an appropriation for this purpose.

## **1.5 Acceptance**

**1.501 CRITERIA - Reserved**

**1.502 FINAL ACCEPTANCE - Reserved****1.6 Compensation and Payment**

State shall pay Contractor an amount not to exceed \$135,000.00 for the performance of all activities necessary for or incidental to the performance of work as set forth in this SOW. Authorized Services and Price List as follows:

Compensation for services will be at a rate of thirty-five dollars per hour (\$35.00) if services are required at times other than when daily routes are in operation (emergency requests). During regular hours, if the submitting parties is on a Vendor pick up schedule, the rate will be six dollars and eighty cents (\$6.80) per stop and for off route pick up the rate will be seventeen dollars and seventy cents (\$17.70). The hourly rate for compensation will commence at the time travel begins to the requesting agency and terminated at the time of the transporter returns to the point of origin.

Under no circumstances shall the total fees, including reimbursed expenses, paid under this agreement exceed fifty thousand dollars (\$50,000.00). Invoices must reference purchase order (which will be mailed to your company).

**A FINAL INVOICE MUST BE SUBMITTED TO MDCH WITHIN FORTY-FIVE (45) DAYS AFTER THE END DATE OF THIS CONTRACT. ANY EXCEPTIONS TO THIS PROVISION MUST BE IN WRITING AND SIGNED BY JOHN DYKE. INVOICES RECEIVED AFTER THIS DATE WITHOUT PRIOR APPROVAL WILL NOT BE HONORED.**

Invoices should be mailed to:

Michigan Department of Community Health  
Operations Administration  
Expenditure Operation Section  
PO Box 30720  
Lansing, MI 48909

**1.7 Additional Terms and Conditions Specific to this SOW – Reserved**



## Article 2 – General Terms and Conditions

### 2.0 Introduction

#### 2.001 GENERAL PURPOSE

The Contract is for Biological Specimen Transport Services for the Lower peninsula for the Department of Community Health for the State of Michigan. Orders will be issued directly to the Contractor by various State Agencies on the Purchase Order Contract Release Form. Bids are due and will be publicly identified at the time noted on the Invitation To Bid (ITB) Form.

#### 2.002 ISSUING OFFICE AND CONTRACT ADMINISTRATOR

The Contract is issued by Acquisition Services, State of Michigan, Department of Management and Budget, hereinafter known as Acquisition Services, for the Department of Community Health. Where actions are a combination of those of Acquisition Services and the State agencies, the authority will be known as the State.

Acquisition Services is the sole point of contact in the State with regard to all procurement and contractual matters relating to the commodities and/or services described herein. Acquisition Services is the only office authorized to negotiate, change, modify, amend, alter, clarify, etc., the specifications, terms, and conditions of the Contract. Acquisition Services will remain the SOLE POINT OF CONTACT throughout the procurement process.

**Contractor proceeds at its own risk if it takes negotiation, changes, modification, alterations, amendments, clarification, etc., of the specifications, terms, or conditions of the contract from any individual or office other than Acquisition Services and the listed contract administrator**

All communications covering this procurement must be addressed to contract administrator indicated below:

Department of Management and Budget  
Acquisition Services  
Attn: *Andy ghosh, CPPB*  
Buyer Specialist  
2nd Floor, Mason Building  
P.O. Box 30026  
Lansing, Michigan 48909  
(517) 373-7396  
*ghosha@michigan.gov*

#### 2.003 NOTICE

Any notice given to a party under this Contract must be written and shall be deemed effective, if addressed to such party as addressed below upon (i) delivery, if hand delivered; (ii) receipt of a confirmed transmission by facsimile if a copy of the notice is sent by another means specified in this section; (iii) the third (3rd) Business Day after being sent by U.S. mail, postage pre-paid, return receipt requested; or (iv) the next Business Day after being sent by a nationally recognized overnight express courier with a reliable tracking system.

#### 2.004 CONTRACT TERM

The term of this Contract will be for three (3) years and will commence with the issuance of a Contract. This will be approximately 3/15/05 through 3/14/08.

**Option.** The State reserves the right to exercise two one-year options, at the sole option of the State. Contractor performance, quality of products, price, cost savings, and the contractor's ability to deliver on time are some of the criteria that will be used as a basis for any decision by Acquisition Services to exercise an option year.



**Extension.** At the sole option of the State, the contract may also be extended. Contractor performance, quality of products, price, cost savings, and the contractor's ability to deliver on time are some of the criteria that will be used as a basis for any decision by Acquisition Services to exercise an option year.

Written notice will be provided to the Contractor within 30 days, provided that the State gives the Contractor a preliminary written notice of its intent to extend at least 60 days before the contract expires. The preliminary notice does not commit the Government to an extension. If the Government exercises this option, the extended contract shall be considered to include this option clause.

## 2.005 GOVERNING LAW

The Contract shall in all respects be governed by, and construed in accordance with, the laws of the State of Michigan. By signing this agreement, vendor consents to personal jurisdiction in the state of Michigan. Any dispute arising herein shall be resolved in the State of Michigan.

## 2.006 APPLICABLE STATUTES

The following statutes, rules, and laws are applicable to the performance of this contract; some statutes are reflected in the clauses of this contract. This list is NOT exhaustive.

MI Uniform Commercial Code (MIUCC) MCL 440. (All sections unless otherwise altered by agreement)

MI OSHA MCL §§ 408.1001 – 408.1094

Freedom of Information Act (FIOA) MCL §§ 15.231, et seq.

Natural Resources and Environmental Protection Act MCL §§ 324.101, et seq.

MI Consumer Protection Act MCL §§ 445.901 – 445.922

Laws relating to wages, payments of wages, and fringe benefits on state projects MCL §§ 408.551 – 408.558, 408.471 – 408.490, 1965 PA 390.

Department of Civil Service Rules and regulations

Elliot Larsen Civil Rights Act MCL §§ 37.2201, et seq.

Persons with disabilities Civil Rights Act MCL §§ 37.1101, et seq.

MCL §§ 423.321, et seq.

MCL § 18.1264 (law regarding debarment)

Davis-Bacon Act (DBA) 40 USCU §§ 276(a), et seq.

Contract Work Hours and Safety Standards Act (CWHSSA) 40 USCS § 327, et seq.

Business Opportunity Act for Persons with Disabilities MCL §§ 450.791 – 450.795

Rules and regulations of the Environmental Protection Agency

Internal Revenue Code

Rules and regulations of the Equal Employment Opportunity Commission (EEOC)

The Civil Rights Act of 1964, USCS Chapter 42

Title VII, 42 USCS §§ 2000e et seq.

The Americans with Disabilities Act (ADA), 42 USCS §§ 12101 et seq.

The Age Discrimination in Employment Act of 1967 (ADEA), 29 USCS §§ 621, 623 et seq.

The Old Workers Benefit and Protection Act of 1990 (OWBPA), 29 USCS §§ 626, et seq.

The Family Medical Leave Act of 1993 (FMLA), 29 USC §§ 651 et seq.

The Fair Labor Standards Act (FLSA), 29 USC §§ 201 et seq.

Pollution Prevention Act of 1990 (PPA) 42 U.S.C. §13106

Sherman Act, 15 U.S.C.S. § 1 et seq.

Robinson-Patman Act, 15 U.S.C.S. § 13 et. seq.

Clayton Act, 15 U.S.C.S. § 14 et seq.

## 2.007 RELATIONSHIP OF THE PARTIES

The relationship between the State and the Contractor is that of client and independent Contractor. No agent, employee, or servant of the Contractor or any of its subcontractors shall be or shall be deemed to be an employee, agent, or servant of the State for any reason. The Contractor will be solely and entirely responsible for its acts and the acts of its agents, employees, servants and subcontractors during the performance of this Contract.

**2.008 HEADINGS**

Captions and headings used in the Contract are for information and organization purposes. Captions and headings, including inaccurate references, do not, in any way, define or limit the requirements or terms and conditions of this Contract.

**2.009 MERGER**

This document constitutes the complete, final, and exclusive agreement between the parties. All other prior writings and negotiations are ineffective.

**2.010 SEVERABILITY**

Each provision of the Contract shall be deemed to be severable from all other provisions of the Contract and, if one or more of the provisions of the Contract shall be declared invalid, the remaining provisions of the Contract shall remain in full force and effect.

**2.011 SURVIVORSHIP**

Any provisions of the Contract that impose continuing obligations on the parties including, but not limited to the Contractor's indemnity and other obligations shall survive the expiration or cancellation of the Contract for any reason.

**2.012 NO WAIVER OF DEFAULT**

The failure of a party to insist upon strict adherence to any term of the Contract shall not be considered a waiver or deprive the party of the right thereafter to insist upon strict adherence to that term or any other term of the Contract.

**2.013 PURCHASE ORDERS**

Orders for delivery of commodities and/or services may be issued directly by the State Departments through the issuance of a Purchase Order Form referencing this Contract (Blanket Purchase Order) agreement and the terms and conditions contained herein. Contractor is asked to reference the Purchase Order Number on all invoices for payment.

**2.1 Vendor/Contractor Obligations****2.101 ACCOUNTING RECORDS**

The Contractor and all subcontractors shall maintain all pertinent financial and accounting records and evidence pertaining to the Contract in accordance with generally accepted principles of accounting and other procedures specified by the State of Michigan. Financial and accounting records shall be made available, upon request, to the State of Michigan, its designees, or the Michigan Auditor General at any time during the Contract period and any extension thereof, and for three years from expiration date and final payment on the Contract or extension thereof.

**2.102 NOTIFICATION OF OWNERSHIP**

The Contractor shall make the following notifications in writing:

1. When the Contractor becomes aware that a change in its ownership or officers has occurred, or is certain to occur, that could result in changes in the valuation of its capitalized assets in the accounting records, the Contractor shall notify Acquisition Services within 30 days.
2. The Contractor shall also notify the Acquisition Services within 30 days whenever changes to asset valuations or any other cost changes have occurred or are certain to occur as a result of a change in ownership or officers.



The Contractor shall:

1. Maintain current, accurate, and complete inventory records of assets and their costs;
2. Provide Acquisition Services or designated representative ready access to the records upon request;
3. Ensure that all individual and grouped assets, their capitalized values, accumulated depreciation or amortization, and remaining useful lives are identified accurately before and after each of the Contractor's ownership or officer changes; and
4. Retain and continue to maintain depreciation and amortization schedules based on the asset records maintained before each Contractor ownership or officer change.

### **2.103 SOFTWARE COMPLIANCE**

The vendor warrants that all software for which the vendor either sells or licenses to the State of Michigan and used by the State prior to, during or after the calendar year 2000, includes or shall include, at no added cost to the State, design and performance so the State shall not experience software abnormality and/or the generation of incorrect results from the software, due to date oriented processing, in the operation of the business of the State of Michigan.

The software design, to insure year 2000 compatibility, shall include, but is not limited to: data structures (databases, data files, etc.) that provide 4-digit date century; stored data that contain date century recognition, including, but not limited to, data stored in databases and hardware device internal system dates; calculations and program logic (e.g., sort algorithms, calendar generation, event recognition, and all processing actions that use or produce date values) that accommodates same century and multi-century formulas and date values; interfaces that supply data to and receive data from other systems or organizations that prevent non-compliant dates and data from entering any State system; user interfaces (i.e., screens, reports, etc.) that accurately show 4 digit years; and assurance that the year 2000 shall be correctly treated as a leap year within all calculation and calendar logic.

### **2.104 IT STANDARDS - Reserved**

### **2.105 PERFORMANCE AND RELIABILITY EVALUATION (PARE) - Reserved**

### **2.106 PREVAILING WAGE**

The rates of wages and fringe benefits to be paid each class of individuals employed by the Contractor, its subcontractors, their subcontractors, and all persons involved with the performance of this contract in privity of contract with the Contractor shall not be less than the wage rates and fringe benefits established by the Michigan Department of Consumer and Industry Service, Bureau of Safety and Regulation, Wage/Hour Division schedule of occupational classification and wage rates and fringe benefits for the local where the work is to be performed. The term Contractor shall include all general contractors, prime contractors, project managers, trade contractors, and all of their contractors or subcontractors and persons in privity of contract with them.

The Contractor, its subcontractors, their subcontractors, and all persons involved with the performance of this contract in privity of contract with the Contractor shall keep posted on the work site, in a conspicuous place, a copy of all wage rates and fringe benefits as prescribed in the contract. You must also post, in a conspicuous place, the address and telephone number of the Michigan Department of Consumer and Industry Services, the office responsible for enforcement of the wage rates and fringe benefits. You shall keep an accurate record showing the name and occupation of the actual wage and benefits paid to each individual employed in connection with this contract. This record shall be available to the State upon request for reasonable inspection.

If any trade is omitted from the list of wage rates and fringe benefits to be paid to each class of individuals by the Contractor, it is understood that the trades omitted shall also be paid not less than the wage rate and fringe benefits prevailing in the local where the work is to be performed.



## **2.107 PAYROLL AND BASIC RECORDS**

Payrolls and basic records relating to the performance of this contract shall be maintained by the Contractor during the course of the work and preserved for a period of 3 years thereafter for all laborers and mechanics working at the site of the work. Such records shall contain the name, address, and social security number of each such worker, his or her correct classification, hourly rates of wages paid (including rates of contributions or costs anticipated for bona fide fringe benefits or cash equivalents thereof of the types described in section 1(b)(2)(B) of the Davis-Bacon Act), daily and weekly number of hours worked, deductions made, and actual wages paid. Contractors employing apprentices or trainees under approved programs shall maintain written evidence of the registration of apprenticeship programs and certification of trainee programs, the registration of the apprentices and trainees, and the ratios and wage rates prescribed in the applicable programs.

The Contractor shall submit a copy of all payrolls to the Contract Administrator upon request. The payrolls submitted shall set out accurately and completely all of the information required to be maintained as indicated above.

The Prime Contractor is responsible for the submission of copies of payrolls by all subcontractors upon request from the Contract Administrator

The Contractor or subcontractor shall permit the Contract Administrator or representatives of the Contract Administrator or the State of Michigan to interview employees during working hours on the job.

If the Contractor or subcontractor fails to submit required records or to make them available, the Contract Administrator may, after written notice to the Contractor, take such action as may be necessary to cause the suspension of any further payment. Furthermore, failure to submit the required records upon request or to make such records available may be grounds for debarment.

## **2.108 COMPETITION IN SUB-CONTRACTING**

The Contractor shall select subcontractors (including suppliers) on a competitive basis to the maximum practical extent consistent with the objectives and requirements of the contract.

## **2.109 CALL CENTER DISCLOSURE**

Vendor and/or all subcontractors involved in the performance of this contract providing call or contact center services to the State of Michigan must disclose the location of its call or contact center services to inbound callers. Failure to disclose this information shall be a material breach of this agreement.

## **2.2 Contract Performance**

### **2.201 TIME IS OF THE ESSENCE**

Contractor/Vendor is on notice that time is of the essence in the performance of this contract. Late performance will be considered a material breach of this contract, giving the State a right to invoke all remedies available to it under this contract.

### **2.202 CONTRACT PAYMENT SCHEDULE**

All invoices should reflect actual work done. Specific details of invoices and payments will be agreed upon between the Contract Administrator and the Contractor after the proposed Contract Agreement has been signed and accepted by both the Contractor and the Director of Acquisition Services, Department of Management & Budget. This activity will occur only upon the specific written direction from Acquisition Services.

### **2.203 POSSIBLE PROGRESS PAYMENTS**

The Government may make progress payments to the Contractor when requested as work progresses, but not more frequently than monthly, in amounts approved by the Contract Administrator, after negotiation. Contractor must show verification of measurable progress at the time of requesting progress payments.

**2.204 POSSIBLE PERFORMANCE-BASED PAYMENTS - Reserved****2.205 ELECTRONIC PAYMENT AVAILABILITY**

Electronic transfer of funds is available to State contractors. Vendors are encouraged to register with the State of Michigan Office of Financial Management so the State can make payments related to this Contract electronically at [www.cpexpress.state.mi.us](http://www.cpexpress.state.mi.us).

**2.206 PERFORMANCE OF WORK BY CONTRACTOR - Reserved****2.3 Contract Rights and Obligations****2.301 INCURRING COSTS**

The State of Michigan is not liable for any cost incurred by the Contractor prior to signing of the Contract. The State fiscal year is October 1st through September 30th. The Contractor(s) should realize that payments in any given fiscal year are contingent upon enactment of legislative appropriations. Total liability of the State is limited to terms and conditions of the Contract.

**2.302 CONTRACTOR RESPONSIBILITIES**

The Contractor will be required to assume responsibility for all contractual activities, whether or not that Contractor performs them. Further, the State will consider the Contractor to be the sole point of contact with regard to contractual matters, including payment of any and all charges resulting from the anticipated Contract. If any part of the work is to be subcontracted, the Contract must include a list of subcontractors, including firm name and address, contact person and a complete description of work to be subcontracted. The State reserves the right to approve subcontractors and to require the Contractor to replace subcontractors found to be unacceptable. The Contractor is totally responsible for adherence by the subcontractor to all provisions of the Contract. Any change in subcontractors must be approved by the State, in writing, prior to such change.

**2.303 ASSIGNMENT AND DELEGATION**

The Contractor shall not have the right to assign this Contract, to assign its rights under this contract, or delegate any of its duties or obligations under the Contract to any other party (whether by operation of law or otherwise), without the prior written consent of the State. Any purported assignment in violation of this Section shall be null and void. Further, the Contractor may not assign the right to receive money due under the Contract without the prior written consent of the Director of Acquisition Services.

The Contractor shall not delegate any duties or obligations under the Contract to a subcontractor other than a subcontractor named and approved in the bid unless the Director of Acquisition Services has given written consent to the delegation.

**2.304 TAXES**

Sales Tax: For purchases made directly by the State of Michigan, the State is exempt from State and Local Sales Tax. Prices shall not include such taxes. Exemption Certificates for State Sales Tax will be furnished upon request.

Federal Excise Tax: The State of Michigan may be exempt for Federal Excise Tax, or such taxes may be reimbursable, if articles purchased under this Contract are used for the State's exclusive use. Certificates exclusive use for the purposes of substantiating a tax-free, or tax-reimbursable sale will be sent to the Contractor upon request. If a sale is tax exempt or tax reimbursable under the Internal Revenue Code, prices shall not include the Federal Excise Tax.

The State's Tax Exempt Certification is available for vendor viewing upon request to the Contract Administrator.



## 2.305 INDEMNIFICATION

### General Indemnification

To the fullest extent permitted by law, the Contractor shall indemnify, defend and hold harmless the State, its departments, divisions, agencies, sections, commissions, officers, employees and agents, from and against all losses, liabilities, penalties, fines, damages and claims (including taxes), and all related costs and expenses (including reasonable attorneys' fees and disbursements and costs of investigation, litigation, settlement, judgments, interest and penalties), arising from or in connection with any of the following:

1. Any claim, demand, action, citation or legal proceeding against the State, its employees and agents arising out of or resulting from (1) the product provided or (2) performance of the work, duties, responsibilities, actions or omissions of the Contractor or any of its subcontractors under this Contract.
2. Any claim, demand, action, citation or legal proceeding against the State, its employees and agents arising out of or resulting from a breach by the Contractor of any representation or warranty made by the Contractor in the Contract;
3. Any claim, demand, action, citation or legal proceeding against the State, its employees and agents arising out of or related to occurrences that the Contractor is required to insure against as provided for in this Contract;
4. Any claim, demand, action, citation or legal proceeding against the State, its employees and agents arising out of or resulting from the death or bodily injury of any person, or the damage, loss or destruction of any real or tangible personal property, in connection with the performance of services by the Contractor, by any of its subcontractors, by anyone directly or indirectly employed by any of them, or by anyone for whose acts any of them may be liable; provided, however, that this indemnification obligation shall not apply to the extent, if any, that such death, bodily injury or property damage is caused solely by the negligence or reckless or intentional wrongful conduct of the State;
5. Any claim, demand, action, citation or legal proceeding against the State, its employees and agents which results from an act or omission of the Contractor or any of its subcontractors in its or their capacity as an employer of a person.

### Patent/Copyright Infringement Indemnification

To the fullest extent permitted by law, the Contractor shall indemnify, defend and hold harmless the State, its employees and agents from and against all losses, liabilities, damages (including taxes), and all related costs and expenses (including reasonable attorneys' fees and disbursements and costs of investigation, litigation, settlement, judgments, interest and penalties) incurred in connection with any action or proceeding threatened or brought against the State to the extent that such action or proceeding is based on a claim that any piece of equipment, software, commodity or service supplied by the Contractor or its subcontractors, or the operation of such equipment, software, commodity or service, or the use or reproduction of any documentation provided with such equipment, software, commodity or service infringes any United States or foreign patent, copyright, trade secret or other proprietary right of any person or entity, which right is enforceable under the laws of the United States. In addition, should the equipment, software, commodity, or service, or the operation thereof, become or in the Contractor's opinion be likely to become the subject of a claim of infringement, the Contractor shall at the Contractor's sole expense (i) procure for the State the right to continue using the equipment, software, commodity or service or, if such option is not reasonably available to the Contractor, (ii) replace or modify the same with equipment, software, commodity or service of equivalent function and performance so that it becomes non-infringing, or, if such option is not reasonably available to Contractor, (iii) accept its return by the State with appropriate credits to the State against the Contractor's charges and reimburse the State for any losses or costs incurred as a consequence of the State ceasing its use and returning it.



### Code Indemnification

To the extent permitted by law, the Contractor shall indemnify, defend and hold harmless the State from any claim, loss, or expense arising from Contractor's breach of the No Surreptitious Code Warranty.

### Indemnification Obligation Not Limited

In any and all claims against the State of Michigan, or any of its agents or employees, by any employee of the Contractor or any of its subcontractors, the indemnification obligation under the Contract shall not be limited in any way by the amount or type of damages, compensation or benefits payable by or for the Contractor or any of its subcontractors under worker's disability compensation acts, disability benefits acts, or other employee benefits acts. This indemnification clause is intended to be comprehensive. Any overlap in sub clauses, or the fact that greater specificity is provided as to some categories of risk, is not intended to limit the scope of indemnification under any other sub clause.

### Continuation of Indemnification Obligation

The duty to indemnify will continue in full force and affect notwithstanding the expiration or early termination of the Contract with respect to any claims based on facts or conditions, which occurred prior to termination.

### Indemnification Procedures

The procedures set forth below shall apply to all indemnity obligations under this Contract.

- (a) After receipt by the State of notice of the action or proceeding involving a claim in respect of which it will seek indemnification, the State shall promptly notify Contractor of such claim in writing and take or assist Contractor in taking, as the case may be, any reasonable action to avoid the imposition of a default judgment against Contractor. No failure to so notify Contractor shall relieve Contractor of its indemnification obligations except to the extent that Contractor can demonstrate damages attributable to such failure. Within ten (10) days following receipt of written notice from the State relating to any claim, Contractor shall notify the State in writing whether Contractor agrees to assume control of the defense and settlement of that claim (a "Notice of Election"). After notifying Contractor of a claim and prior to the State receiving Contractor's Notice of Election, the State shall be entitled to defend against the claim, at Contractor's expense, and Contractor will be responsible for any reasonable costs incurred by the State in defending against the claim during such period.
- (b) If Contractor delivers a Notice of Election relating to any claim: (i) the State shall be entitled to participate in the defense of such claim and to employ counsel at its own expense to assist in the handling of such claim and to monitor and advise the State about the status and progress of the Defense; (ii) Contractor shall, at the request of the State, demonstrate to the reasonable satisfaction of the State, Contractor's financial ability to carry out its defense and indemnity obligations under this Contract; (iii) Contractor shall periodically advise the State about the status and progress of the defense and shall obtain the prior written approval of the State before entering into any settlement of such claim or ceasing to defend against such claim and (iv) to the extent that any principles of Michigan governmental or public law may be involved or challenged, the State shall have the right, at its own expense, to control the defense of that portion of such claim involving the principles of Michigan governmental or public law. Notwithstanding the foregoing, the State may retain control of the defense and settlement of a claim by written notice to Contractor given within ten (10) days after the State's receipt of Contractor's information requested by the State pursuant to clause (ii) of this paragraph if the State determines that Contractor has failed to demonstrate to the reasonable satisfaction of the State Contractor's financial ability to carry out its defense and indemnity obligations under this Section. Any litigation activity on behalf of the State of Michigan, or any of its subdivisions pursuant to this Section, must be coordinated with the Department of Attorney General.



In the event the insurer's attorney represents the State pursuant to this Section, the insurer's attorney may be required to be designated as a Special Assistant Attorney General by the Attorney General of the State of Michigan.

- (c) If Contractor does not deliver a Notice of Election relating to any claim of which it is notified by the State as provided above, the State shall have the right to defend the claim in such manner as it may deem appropriate, at the cost and expense of Contractor. If it is determined that the claim was one against which Contractor was required to indemnify the State, upon request of the State, Contractor shall promptly reimburse the State for all such reasonable costs and expenses.

### **2.306 LIMITATION OF LIABILITY**

Except as set forth herein, neither the Contractor nor the State shall be liable to the other party for indirect or consequential damages, even if such party has been advised of the possibility of such damages. Such limitation as to indirect or consequential damages shall not apply to claims for infringement of United States patent, copyright, trademarks or trade secrets; to claims for personal injury or damage to property caused by the gross negligence or willful misconduct of the Contractor; to claims covered by other specific provisions of this Contract calling for liquidated damages; to Contractor's indemnification obligations (2.305); or to court costs or attorney's fees awarded by a court in addition to damages after litigation based on this Contract.

The State's liability for damages to the Contractor shall be limited to the value of the Contract.

### **2.307 CONTRACT DISTRIBUTION**

Acquisition Services shall retain the sole right of Contract distribution to all State agencies and local units of government unless other arrangements are authorized by Acquisition Services.

### **2.308 FORM, FUNCTION, AND UTILITY**

If the Contract is for use of more than one State agency and if the good or service provided under this Contract do not meet the form, function, and utility required by a State agency, that agency may, subject to State purchasing policies, procure the good or service from another source.

### **2.309 ASSIGNMENT OF ANTITRUST CAUSE OF ACTION**

For and in consideration of the opportunity to submit a quotation and other good and valuable consideration, the bidder hereby assigns, sells and transfers to the State of Michigan all rights, title and interest in and to all causes of action it may have under the antitrust laws of the United States or this State for price fixing, which causes of action have accrued prior to the date of payment and which relate solely to the particular goods, commodities, or services purchased or procured by this State pursuant to this transaction.

### **2.310 RESERVED**

### **2.311 TRANSITION ASSISTANCE**

If this Contract is not renewed at the end of this term, or is canceled prior to its expiration, for any reason, the Contractor must provide for up to 60 days after the expiration or cancellation of this Contract, all reasonable transition assistance requested by the State, to allow for the expired or canceled portion of the Services to continue without interruption or adverse effect, and to facilitate the orderly transfer of such services to the State or its designees. Such transition assistance will be deemed by the parties to be governed by the terms and conditions of this Contract, (notwithstanding this expiration or cancellation) except for those Contract terms or conditions that do not reasonably apply to such transition assistance. The State shall pay the Contractor for any resources utilized in performing such transition assistance at the most current rates provided by the Contract for Contract performance.



### 2.312 WORK PRODUCT

Work Products shall be considered works made by the Contractor for hire by the State and shall belong exclusively to the State and its designees, unless specifically provided otherwise by mutual agreement of the Contractor and the State. If by operation of law any of the Work Product, including all related intellectual property rights, is not owned in its entirety by the State automatically upon creation thereof, the Contractor agrees to assign, and hereby assigns to the State and its designees the ownership of such Work Product, including all related intellectual property rights. The Contractor agrees to provide, at no additional charge, any assistance and to execute any action reasonably required for the State to perfect its intellectual property rights with respect to the aforementioned Work Product.

Notwithstanding any provision of this Contract to the contrary, any preexisting work or materials including, but not limited to, any routines, libraries, tools, methodologies, processes or technologies (collectively, the "Development Tools") created, adapted or used by the Contractor in its business generally, including any and all associated intellectual property rights, shall be and remain the sole property of the Contractor, and the State shall have no interest in or claim to such preexisting work, materials or Development Tools, except as necessary to exercise its rights in the Work Product. Such rights belonging to the State shall include, but not be limited to, the right to use, execute, reproduce, display, perform and distribute copies of and prepare derivative works based upon the Work Product, and the right to authorize others to do any of the foregoing, irrespective of the existence therein of preexisting work, materials and Development Tools, except as specifically limited herein.

The Contractor and its subcontractors shall be free to use and employ their general skills, knowledge and expertise, and to use, disclose, and employ any generalized ideas, concepts, knowledge, methods, techniques or skills gained or learned during the course of performing the services under this Contract, so long as the Contractor or its subcontractors acquire and apply such information without disclosure of any confidential or proprietary information of the State, and without any unauthorized use or disclosure of any Work Product resulting from this Contract.

### 2.313 PROPRIETARY RIGHTS - Reserved

### 2.314 WEBSITE INCORPORATION

State expressly states that it will not be bound by any content on the Contractor's website, even if the Contractor's documentation specifically referenced that content and attempts to incorporate it into any other communication, unless the State has actual knowledge of such content and has expressly agreed to be bound by it in a writing that has been manually signed by an authorized representation of the State.

## 2.4 Contract Review and Evaluation

### 2.401 CONTRACT COMPLIANCE INSPECTOR

Upon receipt at Acquisition Services of the properly executed Contract Agreement(s), the person named below will be allowed to oversee the Contract performance on a day-to-day basis during the term of the Contract. However, overseeing the Contract implies **no authority to negotiate, change, modify, clarify, amend, or otherwise alter the terms, conditions, and specifications of such Contract(s). That authority is retained by Acquisition Services.** The Contract Compliance Inspector for this project is:

Dr. Frances Pouch Downes  
State Bureau Administrator  
Bureau of Laboratories  
3350 N. MLK Blvd.  
Lansing, MI 48906  
517-335-8063  
[DownesF@michigan.gov](mailto:DownesF@michigan.gov)

**2.402 PERFORMANCE REVIEWS**

Acquisition Services in conjunction with the Department of Community Health may review with the Contractor their performance under the Contract. Performance reviews shall be conducted quarterly, semi-annually or annually depending on Contractor's past performance with the State. Performance reviews shall include, but not limited to, quality of products/services being delivered and provided, timeliness of delivery, percentage of completion of orders, the amount of back orders, status of such orders, accuracy of billings, customer service, completion and submission of required paperwork, the number of substitutions and the reasons for substitutions, and other requirements of the Contract.

Upon a finding of poor performance, which has been documented by Acquisition Services, the Contractor shall be given an opportunity to respond and take corrective action. If corrective action is not taken in a reasonable amount of time as determined by Acquisition Services, the Contract may be canceled for default. Delivery by the Contractor of unsafe and/or adulterated or off-condition products to any State agency is considered a material breach of Contract subject to the cancellation provisions contained herein.

**2.403 AUDIT OF CONTRACT COMPLIANCE/ RECORDS AND INSPECTIONS**

The Contractor agrees that the State may, upon 24-hour notice, perform an audit at Contractor's location(s) to determine if the Contractor is complying with the requirements of the Contract. The Contractor agrees to cooperate with the State during the audit and produce all records and documentation that verifies compliance with the Contract requirements.

**2.5 Quality and Warranties****2.501 PROHIBITED PRODUCTS**

The State will not accept salvage, distressed, outdated or discontinued merchandise. Shipping of such merchandise to any State agency, as a result of an order placed against the Contract, shall be considered default by the Contractor of the terms and conditions of the Contract and may result in cancellation of the Contract by the State. The brand and product number offered for all items shall remain consistent for the term of the Contract, unless Acquisition Services has approved a change.

**2.502 RESERVED****2.503 RESERVED****2.504 GENERAL WARRANTIES (goods) - RESERVED****2.505 CONTRACTOR WARRANTIES**

The Contract will contain customary representations and warranties by the Contractor, including, without limitation, the following:

1. The Contractor will perform all services in accordance with high professional standards in the industry;
2. The Contractor will use adequate numbers of qualified individuals with suitable training, education, experience and skill to perform the services;
3. The Contractor will use its best efforts to use efficiently any resources or services necessary to provide the services that are separately chargeable to the State;
4. The Contractor will use its best efforts to perform the services in the most cost effective manner consistent with the required level of quality and performance;
5. The Contractor will perform the services in a manner that does not infringe the proprietary rights of any third party;
6. The Contractor will perform the services in a manner that complies with all applicable laws and regulations;



7. The Contractor has duly authorized the execution, delivery and performance of the Contract;
8. The Contractor is capable in all respects of fulfilling and shall fulfill all of its obligations under this contract.
9. The contract appendices, attachments, and exhibits identify all equipment and software services necessary for the deliverable(s) to perform and operate in compliance with the contract's requirements.
10. The Contractor is the lawful owner or licensee of any Deliverable licensed or sold to the state by Contractor or developed by Contractor under this contract, and Contractor has all of the rights necessary to convey to the state the ownership rights or license use, as applicable, of any and all Deliverables.
11. If, under this Contract, Contractor procures any equipment, software or other Deliverable for the State (including equipment, software and other Deliverables manufactured, re-marketed or otherwise sold by Contractor under Contractor's name), then in addition to Contractor's other responsibilities with respect to such items as set forth in this Contract, Contractor shall assign or otherwise transfer to the State or its designees, or afford the State the benefits of, any manufacturer's warranty for the Deliverable.
12. The contract signatory has the power and authority, including any necessary corporate authorizations, necessary to enter this contract, on behalf of Contractor.
13. The Contractor is qualified and registered to transact business in all locations where required.
14. Neither the Contractor nor any Affiliates, nor any employee of either, has, shall have, or shall acquire, any contractual, financial, business, or other interest, direct or indirect, that would conflict in any manner or degree with Contractor's performance of its duties and responsibilities to the State under this Contract or otherwise create an appearance of impropriety with respect to the award or performance of this Agreement. Contractor shall notify the State within two (2) days of any such interest that may be incompatible with the interests of the State.
15. All financial statements, reports, and other information furnished by Contractor to the State as part of its response to the ITB or otherwise in connection with the award of this Contract fairly and accurately represent the business, properties, financial condition, and results of operations of Contractor as of the respective dates, or for the respective periods, covered by such financial statements, reports, other information. Since the respective dates or periods covered by such financial statements, reports, or other information, there have been no material adverse changes in the business, properties, financial condition, or results of operations of Contractor. All written information furnished to the State by or behalf of Contractor in connection with this Contract, including its bid, is true, accurate, and complete, and contains no untrue statement of material fact or omits any material fact necessary to make such information not misleading.

## 2.506 STAFF

The State reserves the right to approve the Contractor's assignment of Key Personnel to this project and to recommend reassignment of personnel deemed unsatisfactory by the State.

The Contractor shall not remove or reassign, without the State's prior written approval any of the Key Personnel until such time as the Key Personnel have completed all of their planned and assigned responsibilities in connection with performance of the Contractor's obligations under this Contract. The Contractor agrees that the continuity of Key Personnel is critical and agrees to the continuity of Key Personnel. Removal of Key Personnel without the written consent of the State may be considered by the State to be a material breach of this Contract. The prohibition against removal or reassignment shall not apply where Key Personnel must be replaced for reasons beyond the reasonable control of the Contractor including but not limited to illness, disability, resignation or termination of the Key Personnel's employment.

**2.507 SOFTWARE WARRANTIES - RESERVED****2.508 EQUIPMENT WARRANTY - RESERVED****2.509 PHYSICAL MEDIA WARRANTY - RESERVED****2.6 Breach of Contract****2.601 BREACH DEFINED**

Failure to comply with articles, sections, or subsections of this agreement, or making any false statement in this agreement will be considered a material breach of this agreement giving the state authority to invoke any and all remedies available to it under this agreement.

In addition to any remedies available in law and by the terms of this contract, if the Contractor breaches Sections 2.508, 2.509, or 2.510, such a breach may be considered as a default in the performance of a material obligation of this contract.

**2.602 NOTICE AND THE RIGHT TO CURE**

In the event of a curable breach by the Contractor, the State shall provide the Contractor written notice of the breach and a time period to cure said breach described in the notice. This section requiring notice and an opportunity to cure shall not be applicable in the event of successive or repeated breaches of the same nature or if the State determines in its sole discretion that the breach poses a serious and imminent threat to the health or safety of any person or the imminent loss, damage or destruction of any real or tangible personal property.

**2.603 EXCUSABLE FAILURE**

1. Neither party shall be liable for any default or delay in the performance of its obligations under the Contract if and to the extent such default or delay is caused, directly or indirectly, by: fire, flood, earthquake, elements of nature or acts of God; riots, civil disorders, rebellions or revolutions in any country; the failure of the other party to perform its material responsibilities under the Contract (either itself or through another contractor); injunctions (provided the injunction was not issued as a result of any fault or negligence of the party seeking to have its default or delay excused); or any other cause beyond the reasonable control of such party; provided the non-performing party and its subcontractors are without fault in causing such default or delay, and such default or delay could not have been prevented by reasonable precautions and cannot reasonably be circumvented by the non-performing party through the use of alternate sources, workaround plans or other means, including disaster recovery plans. In such event, the non-performing party will be excused from any further performance or observance of the obligation(s) so affected for as long as such circumstances prevail and such party continues to use its best efforts to recommence performance or observance whenever and to whatever extent possible without delay provided such party promptly notifies the other party in writing of the inception of the excusable failure occurrence, and also of its abatement or cessation.
2. If any of the above enumerated circumstances substantially prevent, hinder, or delay performance of the services necessary for the performance of the State's functions for more than 14 consecutive days, and the State determines that performance is not likely to be resumed within a period of time that is satisfactory to the State in its reasonable discretion, then at the State's option: (a) the State may procure the affected services from an alternate source, and the State shall not be liable for payments for the unperformed services under the Contract for so long as the delay in performance shall continue; (b) the State may cancel any portions of the Contract so affected and the charges payable hereunder shall be equitably adjusted to reflect those services canceled; or (c) the Contract will be canceled without liability of the State to the Contractor as of the date specified by the State in a written notice of cancellation to the Contractor. The Contractor will not have the right to any additional payments from the State as a result of any excusable failure occurrence or to payments for services not rendered as a result of the excusable failure condition.



Defaults or delays in performance by the Contractor which are caused by acts or omissions of its subcontractors will not relieve the Contractor of its obligations under the Contract except to the extent that a subcontractor is itself subject to any excusable failure condition described above and the Contractor cannot reasonably circumvent the effect of the subcontractor's default or delay in performance through the use of alternate sources, workaround plans or other means.

## 2.7 Remedies

### 2.701 CANCELLATION

The State may cancel this Contract without further liability or penalty to the State, its departments, divisions, agencies, offices, commissions, officers, agents, and employees for any of the following reasons:

1. Material Breach by the Contractor. In the event that the Contractor breaches any of its material duties or obligations under the Contract, which are either not capable of or subject to being cured, or are not cured within the time period specified in the written notice of breach provided by the State, or pose a serious and imminent threat to the health and safety of any person, or the imminent loss, damage or destruction of any real or tangible personal property, the State may, having provided written notice of cancellation to the Contractor, cancel this Contract in whole or in part, for cause, as of the date specified in the notice of cancellation.

In the event that this Contract is cancelled for cause, in addition to any legal remedies otherwise available to the State by law or equity, the Contractor shall be responsible for all costs incurred by the State in canceling the Contract, including but not limited to, State administrative costs, attorneys fees and court costs, and any additional costs the State may incur to procure the services required by this Contract from other sources. All excess re-procurement costs and damages shall not be considered by the parties to be consequential, indirect or incidental, and shall not be excluded by any other terms otherwise included in the Contract.

In the event the State chooses to partially cancel this Contract for cause charges payable under this Contract will be equitably adjusted to reflect those services that are cancelled.

In the event this Contract is cancelled for cause pursuant to this section, and it is therefore determined, for any reason, that the Contractor was not in breach of contract pursuant to the provisions of this section, that cancellation for cause shall be deemed to have been a cancellation for convenience, effective as of the same date, and the rights and obligations of the parties shall be limited to that otherwise provided in the Contract for a cancellation for convenience.

2. Cancellation For Convenience By the State. The State may cancel this Contract for its convenience, in whole or part, if the State determines that such a cancellation is in the State's best interest. Reasons for such cancellation shall be left to the sole discretion of the State and may include, but not limited to (a) the State no longer needs the services or products specified in the Contract, (b) relocation of office, program changes, changes in laws, rules, or regulations make implementation of the Contract services no longer practical or feasible, and (c) unacceptable prices for additional services requested by the State. The State may cancel the Contract for its convenience, in whole or in part, by giving the Contractor written notice 30 days prior to the date of cancellation. If the State chooses to cancel this Contract in part, the charges payable under this Contract shall be equitably adjusted to reflect those services that are cancelled.
3. Non-Appropriation. In the event that funds to enable the State to effect continued payment under this Contract are not appropriated or otherwise made available. The Contractor acknowledges that, if this Contract extends for several fiscal years, continuation of this Contract is subject to appropriation or availability of funds for this project. If funds are not appropriated or otherwise made available, the State shall have the right to cancel this Contract at the end of the last period for which funds have been appropriated or otherwise made available by giving written notice of cancellation to the Contractor. The State shall give the Contractor written notice of such non-appropriation or unavailability within 30 days after it receives notice of such non-appropriation or unavailability.



4. Criminal Conviction. In the event the Contractor, an officer of the Contractor, or an owner of a 25% or greater share of the Contractor, is convicted of a criminal offense incident to the application for or performance of a State, public or private Contract or subcontract; or convicted of a criminal offense including but not limited to any of the following: embezzlement, theft, forgery, bribery, falsification or destruction of records, receiving stolen property, attempting to influence a public employee to breach the ethical conduct standards for State of Michigan employees; convicted under State or federal antitrust statutes; or convicted of any other criminal offense which in the sole discretion of the State, reflects upon the Contractor's business integrity.
5. Approvals Rescinded. The State may terminate this Contract without further liability or penalty in the event any final administrative or judicial decision or adjudication disapproves a previously approved request for purchase of personal services pursuant to Constitution 1963, Article 11, section 5, and Civil Service Rule 7. Termination may be in whole or in part and may be immediate as of the date of the written notice to Contractor or may be effective as of the date stated in such written notice.

## 2.702 RIGHTS UPON CANCELLATION

**Termination Assistance.** If this Contract (or any Statement of Work issued under it) is terminated for any reason prior to completion, Contractor agrees to provide for up to six (6) months after the termination all reasonable termination assistance requested by the State to facilitate the orderly transfer of such Services to the State or its designees in a manner designed to minimize interruption and adverse effect. Such termination assistance will be deemed by the parties to be governed by the terms and conditions of this Contract (notwithstanding its termination) other than any terms or conditions that do not reasonably apply to such termination assistance. Such termination assistance shall be at no additional charge to the State if the termination is for Contractor's Default pursuant to Section 2.602; otherwise the State shall compensate Contractor for such termination assistance on a time and materials basis in accordance with the Amendment Labor Rates identified within this Contract agreement.

## 2.703 LIQUIDATED DAMAGES - RESERVED

## 2.704 STOP WORK - RESERVED

## 2.705 SUSPENSION OF WORK

The Contract Administrator may order the Contractor, in writing, to suspend, delay, or interrupt all or any part of the work of this contract for the period of time that the Contract Administrator determines appropriate for the convenience of the Government.

If the performance of all or any part of the work is, for an unreasonable period of time, suspended, delayed, or interrupted (1) by an act of the Contract Administrator in the administration of this contract, or (2) by the Contract Administrator's failure to act within the time specified in this contract (or within a reasonable time if not specified), an adjustment shall be made for any increase in the cost of performance of this contract (excluding profit) necessarily caused by the unreasonable suspension, delay, or interruption, and the contract modified in writing accordingly. However, no adjustment shall be made under this clause for any suspension, delay, or interruption to the extent that performance would have been so suspended, delayed, or interrupted by any other cause, including the fault or negligence of the Contractor, or for which an equitable adjustment is provided for or excluded under any other term or condition of this contract.

A claim under this clause shall not be allowed:

- (1) For any costs incurred more than 20 days before the Contractor shall have notified the Contract Administrator in writing of the act or failure to act involved (but this requirement shall not apply as to a claim resulting from a suspension order); and
- (2) Unless the claim, in an amount stated, is asserted in writing as soon as practicable after the termination of the suspension, delay, or interruption, but not later than the date of final payment under the contract.



## 2.8 Changes, Modifications, and Amendments

### 2.801 APPROVALS

The Contract may not be modified, amended, extended, or augmented except by a writing executed by the parties hereto, and any breach or default by a party shall not be waived or released other than in writing signed by the other party.

### 2.802 TIME EXTENTIONS

Time extensions for contract changes will depend upon the extent, if any, by which the changes cause delay in the completion of the various elements of performance as described in the statement of work. The change order granting the time extension may provide that the contract completion date will be extended only for those specific elements related to the changed work and that the remaining contract completion dates for all other portions of the work will not be altered. The change order also may provide an equitable readjustment of liquidated damages under the new completion schedule.

### 2.803 MODIFICATION

Acquisition Services reserves the right to modify this contract at any time during the contract term. Such modification may include changing the locations to be serviced, additional locations to be serviced, method or manner of performance of the work, number of days service is to be performed, addition or deletion of tasks to be performed, addition or deletion of items, and/or any other modifications deemed necessary. Any changes in pricing proposed by the Contractor resulting from the proposed changes are subject to acceptance by the State. Changes may be increases or decreases. **IN THE EVENT PRICES ARE NOT ACCEPTABLE TO THE STATE, THE CONTRACT SHALL BE SUBJECT TO COMPETITIVE BIDDING BASED UPON THE NEW SPECIFICATION.**

**The State reserves the right to add an item(s) that is not described on the item listing and is available from the Contract vendor.** The item(s) may be included on the Contract, only if prior written approval has been granted by Acquisition Services.

### 2.804 AUDIT AND RECORDS UPON MODIFICATION

DEFINITION: records includes books, documents, accounting procedures and practices, and other data, regardless of whether such items are in written form, electronic form, or in any other form

Contractor shall be required to submit cost or pricing data with the pricing of any modification of this contract to the Contract Administrator in Acquisition Services. Data may include accounting records, payroll records, employee time sheets, and other information the state deems necessary to perform a fair evaluation of the modification proposal. Contract Administrator or authorized representative of the state shall have the right to examine and audit all of the contractor's records, including computations and projections, related to:

1. The proposal for modification;
2. The discussions conducted on the proposal, including those related to negotiation;
3. Pricing of the modification; or
4. Performance of the modification.

Contractor shall make available at its office at all reasonable times the materials described in the paragraphs above.

If this contract is completely or partially terminated, the records relating to the work terminated shall be made available for 3 years after any resulting final termination settlement.

### 2.805 CHANGES

- (a) The Contract Administrator may, at any time, without notice to the sureties, if any, by written order designated or indicated to be a change order, make changes in the work within the general scope of the contract, including changes:



- (1) In the specifications (including drawings and designs);
  - (2) In the method or manner of performance of the work;
  - (3) In the Government-furnished facilities, equipment, materials, services, or site; or
  - (4) Directing acceleration in the performance of the work.
- (b) Any other written or oral order (which, as used in this paragraph (b), includes direction, instruction, interpretation, or determination) from the Contract Administrator that causes a change shall be treated as a change order under this clause; Provided, that the Contractor gives the Contract Administrator written notice stating:
- (1) The date, circumstances, and source of the order; and
  - (2) That the Contractor regards the order as a change order.
- (c) Except as provided in this clause, no order, statement, or conduct of the Contract Administrator shall be treated as a change under this clause or entitle the Contractor to an equitable adjustment.



### 3.307 LIABILITY INSURANCE

#### A. Insurance

The Contractor is required to provide proof of the minimum levels of insurance coverage as indicated below. The purpose of this coverage shall be to protect the State from claims which may arise out of or result from the Contractor's performance of services under the terms of this Contract, whether such services are performed by the Contractor, or by any subcontractor, or by anyone directly or indirectly employed by any of them, or by anyone for whose acts they may be liable.

The Contractor waives all rights against the State of Michigan, its departments, divisions, agencies, offices, commissions, officers, employees and agents for recovery of damages to the extent these damages are covered by the insurance policies the Contractor is required to maintain pursuant to this Contract.

All insurance coverage provided relative to this Contract/Purchase Order is PRIMARY and NON-CONTRIBUTING to any comparable liability insurance (including self-insurances) carried by the State.

The insurance shall be written for not less than any minimum coverage specified in this Contract or required by law, whichever is greater.

The insurers selected by Contractor shall have an A.M. Best rating of A or better, or as otherwise approved in writing by the State, or if such ratings are no longer available, with a comparable rating from a recognized insurance rating agency. Companies that have been approved to do business in the State shall issue all policies of insurance required in this Contract.

See [www.michigan.gov/cis](http://www.michigan.gov/cis)

Where specific limits are shown, they are the minimum acceptable limits. If Contractor's policy contains higher limits, the State shall be entitled to coverage to the extent of such higher limits.

Before both parties sign the Contract or before the purchase order is issued by the State, the Contractor must furnish to the Director of Acquisition Services, certificate(s) of insurance verifying insurance coverage ("Certificates"). The Certificate must be on the standard "accord" form or equivalent. **THE CONTRACT OR PURCHASE ORDER NO. MUST BE SHOWN ON THE CERTIFICATE OF INSURANCE TO ASSURE CORRECT FILING.** All Certificate(s) are to be prepared and submitted by the Insurance Provider. All Certificate(s) shall contain a provision indicating that coverage afforded under the policies WILL NOT BE CANCELLED, MATERIALLY CHANGED, OR NOT RENEWED without THIRTY (30) days prior written notice, except for ten (10) days for non-payment of premium, having been given to the Director of Acquisition Services, Department of Management and Budget. The notice must include the Contract or Purchase Order number affected and be mailed to: Director, Acquisition Services, Department of Management and Budget, P.O. Box 30026, Lansing, Michigan 48909. Failure to provide evidence of coverage, may, at the State's sole option, result in this Contract's termination.

The Contractor is required to pay for and provide the type and amount of insurance checked **below**:



1. Commercial General Liability with the following minimum coverage:

\$2,000,000	General Aggregate Limit other than Products/Completed Operations
\$2,000,000	Products/Completed Operations Aggregate Limit
\$1,000,000	Personal & Advertising Injury Limit
\$1,000,000	Each Occurrence Limit
\$500,000	Fire Damage Limit (any one fire)



The Contractor must list the State of Michigan, its departments, divisions, agencies, offices, commissions, officers, employees and agents as ADDITIONAL INSUREDS on the Commercial General Liability certificate. The Contractor also agrees to provide evidence that insurance policies contain a waiver of subrogation by the insurance company.

2. If a motor vehicle is used to provide services or products under this Contract, the Contractor must have vehicle liability insurance on any auto including owned, hired and non-owned vehicles used in Contractor's business for bodily injury and property damage as required by law.

The Contractor must list the State of Michigan, its departments, divisions, agencies, offices, commissions, officers, employees and agents as ADDITIONAL INSUREDS on the vehicle liability certificate. The Contractor also agrees to provide evidence that insurance policies contain a waiver of subrogation by the insurance company.

3. Workers' compensation coverage must be provided in accordance with applicable laws governing the employees and employers work activities in the state of the Contractor's domicile. If a self-insurer provides the applicable coverage, proof must be provided of approved self-insured authority by the jurisdiction of domicile. For employees working outside of the state of qualification, Contractor must provide appropriate certificates of insurance proving mandated coverage levels for the jurisdictions where the employees' activities occur.

Any certificates of insurance received must also provide a list of states where the coverage is applicable.

The Contractor also agrees to provide evidence that insurance policies contain a waiver of subrogation by the insurance company. This provision shall not be applicable where prohibited or limited by the laws of the jurisdiction in which the work is to be performed.

4. Employers liability insurance with the following minimum limits:

\$100,000	each accident
\$100,000	each employee by disease
\$500,000	aggregate disease

5. Employee Fidelity, including Computer Crimes, insurance naming the State as a loss payee, providing coverage for direct loss to the State and any legal liability of the State arising out of or related to fraudulent or dishonest acts committed by the employees of Contractor or its Subcontractors, acting alone or in collusion with others, in a minimum amount of one million dollars (\$1,000,000.00) with a maximum deductible of fifty thousand dollars (\$50,000.00).

6. Umbrella or Excess Liability Insurance in a minimum amount of ten million dollars (\$10,000,000.00), which shall apply, at a minimum, to the insurance required in Subsection 1 (Commercial General Liability) above.

7. Professional Liability (Errors and Omissions) Insurance with the following minimum coverage: three million dollars (\$3,000,000.00) each occurrence and three million dollars (\$3,000,000.00) annual aggregate.

8. Fire and Personal Property Insurance covering against any loss or damage to the office space used by Contractor for any reason under this Contract, and the equipment, software and other contents of such office space, including without limitation, those contents used by Contractor to provide the Services to the State, up to the replacement value thereof, where such office space and its contents are under the care, custody and control of Contractor. Such policy shall cover all risks of direct physical loss or damage, including without limitation, flood and earthquake coverage and coverage for computer hardware and software. The State shall be endorsed on the policy as a loss payee as its interests appear.

**B. Subcontractors**

Except where the State has approved in writing a Contractor subcontract with other insurance provisions, Contractor shall require all of its Subcontractors under this Contract to purchase and maintain the insurance coverage as described in this Section for the Contractor in connection with the performance of work by those Subcontractors. Alternatively, Contractor may include any Subcontractors under Contractor's insurance on the coverage required in this Section. Subcontractor(s) shall fully comply with the insurance coverage required in this Section. Failure of Subcontractor(s) to comply with insurance requirements does not limit Contractor's liability or responsibility.

**C. Certificates of Insurance and Other Requirements**

Contractor shall furnish to the Office of Acquisition Services certificate(s) of insurance verifying insurance coverage or providing satisfactory evidence of self-insurance as required in this Section (the "Certificates"). Before the Contract is signed, and not less than 20 days before the insurance expiration date every year thereafter, the Contractor shall provide evidence that the State and its agents, officers and employees are listed as additional insureds, but only to the extent of liabilities assumed by Contractor as set forth in Indemnification Section of this Contract, under each commercial general liability and commercial automobile liability policy. In the event the State approves the representation of the State by the insurer's attorney, the attorney may be required to be designated as a Special Assistant Attorney General by the Attorney General of the State of Michigan.

Contractor shall maintain all required insurance coverage throughout the term of the Contract and any extensions thereto and, in the case of claims-made Commercial General Liability policies, shall secure tail coverage for at least three (3) years following the expiration or termination for any reason of this Contract. The minimum limits of coverage specified above are not intended, and shall not be construed, to limit any liability or indemnity of Contractor under this Contract to any indemnified party or other persons. Contractor shall be responsible for all deductibles with regard to such insurance. If Contractor fails to pay any premium for required insurance as specified in this Contract, or if any insurer cancels or significantly reduces any required insurance as specified in this Contract without the State's written consent, at the State's election (but without any obligation to do so) after the State has given Contractor at least thirty (30) days written notice, the State may pay such premium or procure similar insurance coverage from another company or companies; and at the State's election, the State may deduct the entire cost (or part thereof) from any payment due Contractor, or Contractor shall pay the entire cost (or any part thereof) upon demand by the State.

APPENDIX A

## Work Statement

Contract Between Michigan Department of Community Health

AND

Quest Diagnostics

~~Contract Period: January 1, 2005 through September 30, 2005~~

The services to be provided are as follows:

- Provide an emergent specimen transport service. This service would be provided on a twenty-four (24) hour basis seven (7) days a week.
- This service would incorporate an area that extends from the northern border of Oceana, Newaygo, Mecosta, Isabella, Midland, Bay and Huron counties to the southern most counties of Michigan.
- Specimens to be transported will be picked up from the location of the requesting agency and delivered to:  
Michigan Department of Community Health  
3350 N. Martin Luther King Jr. Blvd.  
Lansing, MI 48906

Or to another State approved laboratory with in the service area as defined by an authorized individual.

- Specimens must be packaged, labeled and transported in such a manner to comply with all local, State of Michigan and Federal regulations. This is the responsibility of the submitting laboratory.
- Proof of training for the handling and transport of clinical specimens of the individual transporter are to be provided upon request by the Michigan Department of Community Health.
- Quest Diagnostics will provide an emergent contact number upon acceptance of this contract.
- The Michigan Department of Community Health will provide an authorization code to Quest that will provide validation of the request for service.
- The Michigan Department of Community Health hereby grants permission for Quest to contract out work as needed to provide the defined services. Any contractor shall conform to the requirements as outlined within this agreement and the funding source agreement.

Compensation for services will be at a rate of thirty-five dollars pre hour (\$35.00) if services are required at times other than when daily routes are in operation (emergent requests). During regular hours, if the submitting parties is on a Quest pick up schedule, the rate will be six dollars and eighty cents (\$6.80) per stop and for off route pick up the rate will be seventeen dollars and seventy cents



(\$17.70). The hourly rate for compensation will commence at the time travel begins to the requesting agency and terminating at the time of the transporter returns to the point of origin.

Under no circumstances shall the total fees, including reimbursed expenses, paid under this agreement exceed fifty thousand dollars (\$50,000). Invoices must reference purchase order (which will be mailed to your company).

A FINAL INVOICE MUST BE SUBMITTED TO MDCH WITHIN FORTY-FIVE (45) DAYS AFTER THE END DATE OF THIS CONTRACT. ANY EXCEPTIONS TO THIS PROVISION MUST BE IN WRITING AND SIGNED BY JOHN DYKE. INVOICES RECEIVED AFTER THIS DATE WITHOUT PRIOR APPROVAL WILL NOT BE HONORED.

Invoices should be mailed to: Michigan Department of Community Health  
Accounting Division  
PO Box 30720  
Lansing, MI 48909

Recommended by:

Frances Pouch Downes 11/3/04  
Frances Pouch Downes, Dr. P.H. Date

Neil Findley 10/22/04  
Neil Findley Date  
Quest Diagnostics

APPENDIX B

## Non-Emergent Transportation agreement with Quest Laboratories

## Transportation requirements:

Quest will make daily pick-ups or as needed pick-ups of clinical specimens at the Regional Laboratories and the attached list of county health departments. These transports are to be considered non-emergent. Specimens are to be delivered to the recipient laboratory by the next working day Monday through Friday. On weekend and holidays, the next working day would be the day that the laboratory is providing service or as otherwise specified by pre-arrangement.

Kalamazoo County Health Department Laboratory  
3299 Gull Road, PO Box 42  
Nazareth, MI 49074-0042

Kent County Health Department Laboratory  
700 Fuller Ave  
Grand Rapids, MI 49503

Saginaw County Health Department Laboratory  
1600 N. Michigan Ave  
Saginaw, MI 48602

Detroit City Health Department  
1151 Taylor  
Detroit, MI 48202

Oakland County Health Department  
1200 N. Telegraph Rd.  
Pontiac, MI 48341

The regional laboratory coordinator and Quest laboratories will mutually agree upon the time and location of specimen pick-up. Specimens will be delivered to either the Grand Rapids Regional Laboratory or to the Michigan Department of Community Health Laboratory located at 3350 N. Martin Luther King Jr. Blvd. Lansing MI 48909.

It will be the responsibility of the submitting laboratory to package specimens such that they meet all State and Federal regulations. Specimens not packaged properly, having visible damage that compromises the integrity of the specimen or that show signs of leakage will not be transported.



Non-Emergent Transportation agreement with Quest Laboratories

Recommended by

Frances Pouch Downes 11/2/04  
Frances Pouch Downes, Dr. P.H. Date  
Laboratory Director, MDCH

Neil Findley 10/22/04  
Neil Findley  
Regional Director of Operations  
Quest Diagnostics



### Appendix 1. INFORMATION SOURCES FOR REGULATIONS ON THE TRANSPORTATION OF INFECTIOUS SUBSTANCES

**Public Health Service 42 CFR Part 72. Interstate Transportation of Etiologic Agents.** This regulation is in revision to harmonize it with the other U.S. and international regulations. A copy of the current regulation may be obtained from the Internet at:

<http://www.cdc.gov/od/ohs/biosfty/shipregs.htm>

**Department of Transportation. 49 CFR Parts 171-180. Hazardous Materials Regulations.**

Applies to the shipment of both biological agents and clinical specimens. Information may be obtained from the Internet at:

<http://hazmat.dot.gov/rules.htm>

**United States Postal Service. 39 CFR Part 111. Mailability of Etiologic Agents.** Codified in the Domestic Mail Manual 124.38: Etiologic Agent Preparations. A copy of the Domestic Mail Manual may be obtained from the Government Printing Office by calling 1-202-512-1800 or from the Internet at:

<http://www.access.gpo.gov>

**Occupational Health and Safety Administration (OSHA). 29 CFR Part 1910.1030. Occupational Exposure to Bloodborne Pathogens.** Provides minimal packaging and labeling requirements for transport of blood and body fluids within the laboratory and outside of it. Information may be obtained from your local OSHA office or from the Internet:

<http://www.osha.gov>

**Dangerous Goods Regulations (DGR). International Air Transport Association (IATA).** These regulations provide packaging and labeling requirements for infectious substances and materials, as well as clinical specimens that have a low probability of containing an infectious substance. These are the regulations followed by the airlines. These regulations are derived from the Committee of Experts on the Transport of Dangerous Goods, United Nations Secretariat, and the Technical Instructions for the Transport of Dangerous Goods by air which is provided by the International Civil Aviation Organization (ICAO). For assistance with the requirements of the regulation, call the IATA DG hotline at 514-390-6770. A copy of the DGR may be obtained by calling 1-800-716-6326 or through the Internet at:

<http://www.iata.org/cargo/dg/>

**Guidelines for the Safe Transport of Infectious Substances and Diagnostic Specimens.** World Health Organization, 1997.

<http://www.who.int/emc/biosafety.html>



**Appendix 2. MANUFACTURERS OF UNITED NATIONS CERTIFIED SHIPPING  
CONTAINERS FOR 6.2 INFECTIOUS SUBSTANCES**

Action Pak, Inc.  
2550 Pearl Buck Road  
Bristol, PA 19007  
Phone: 800-755-9764  
FAX: 215-788-1760  
Web: [www.actionpakinc.com](http://www.actionpakinc.com)

Air Sea Atlanta  
1234 Logan Circle  
Atlanta, GA 30318  
Phone: 404-351-8600  
FAX: 404-364-4005  
Web: <http://www.airseaatlanta.com>

Air Sea Containers, Inc.  
2749 NW. 82<sup>nd</sup> Avenue  
Miami, FL 33122  
Phone: 888-272-9883  
FAX: 305-599-1668  
Web: <http://www.airseacontainers.com>

All-Pak, Inc.  
Corporate One West  
1195 Washington Pike  
Bridgeville, PA 15017-2854  
Phone: 800-245-2283  
FAX: 412-257-3001  
Web: <http://www.allpakinc.com>

Casing Corporation  
P.O. Box 820369  
Dallas, TX 75382-0369  
Phone: 800-358-6866  
FAX: 214-320-1682  
Web: <http://www.casingcorp.com>

Cin-Made Corporation  
1780 Dreman Avenue  
Cincinnati, OH 45223  
Phone: 513-681-3600  
Web: [www.cin-made.com](http://www.cin-made.com)



The Compliance Center, Inc.  
2150 Liberty Drive  
Niagara Falls, NY 14304  
Phone: 800-767-7231

Cargo Pak Corporation  
306-A White Street South  
Wake Forest, NC 27587  
Phone: 800-266-0652  
FAX: 919-554-9055  
Web: <http://www.cargopak.com>

DG Supplies, Inc.  
28 C Industrial Drive  
Hamilton, NJ 08619  
Phone: 800-347-7879  
FAX: 609-860-0285  
Web: [www.dgsupplies.com](http://www.dgsupplies.com)

Environmental Packaging Systems, Ltd  
1 Research Drive  
Dartmouth, N.S., Canada B2y 4M9  
Phone: 800-277-8675  
FAX: 902-466-6889

EXAKT Technologies, Inc.  
7416 North Broadway Extension, Suite E  
Oklahoma City, OK 73116  
Phone: 800-866-7172  
FAX: 405-848-7701  
Web: [www.exaktpak.com](http://www.exaktpak.com)

Federal Industries Corp.  
2550 Niagara Lane  
Plymouth, MN 55447  
Phone: 800-523-9033  
FAX: 612-476-8155  
Web: [www.chem-tran.com](http://www.chem-tran.com)

HAZMATPAC, INC.  
5301 Polk Avenue, Bldg 18  
Houston, TX 77023



Phone: 800-923-9123  
FAX: 713-923-1111  
Web: <http://www.hazmatpac.com>

Inmark, Inc.  
220 Fisk Drive, S.W.  
Atlanta, GA 30336  
Phone: 404-267-2020; 800-646-6275 (OUTSIDE GEORGIA)  
FAX: 404-349-5249  
Web: <http://www.inmarkinc.com>

Nalge Nunc International  
75 Panorama Creek Drive  
P.O. Box 20365  
Rochester, NY 14625  
Phone: 716-586-8800  
FAX: 716-586-8987  
Web: [www.nalgenunc.com](http://www.nalgenunc.com)

O'Berk International, Inc.  
3 Milltown Court  
P.O. BOX 1690  
Union, NJ 07083  
Phone: 800-577-7624  
FAX: 908-687-5157  
Web: <http://www.aluminiumbottles.com>

Polyfoam Packers Corporation  
2320 Foster Avenue  
Wheeling, IL 60090-6572  
Phone: 800-323-7442  
FAX: 847-398-0653  
Web: <http://www.polyfoam.com>

SAF-T-PAK, Inc.  
101, 17872 - 106 Avenue  
Edmonton, Alberta, Canada T5S 1V4  
Phone: 800-841-7484  
FAX: 403-486-0235  
Web: <http://www.saftpak.com>

Sage Products, Inc.  
815 Tek Drive



P.O. Box 9693  
Crystal Lake, IL 60039-9693  
Phone: 815-455-4700  
FAX: 815-455-3310  
Web: <http://www.sageproducts.com>

Source Packaging Of New England, Inc.  
405 F Kilvert Street  
Warwick, RI 02866  
Phone: 800-200-0366  
FAX: 401-738-7762  
Web: <http://www.sourcepak.com>



**Appendix 3. MANUFACTURERS OF LABELS FOR  
SHIPPING OF INFECTIOUS SUBSTANCES**

Label Master  
5724 North Pulaski  
Chicago, IL 60646  
Phone: (800) 621-5808  
FAX: (800) 723-4357

Shamrock, Inc.  
34 Davis Drive  
Bellwood, IL 60104  
Phone: (800) 323-0249  
FAX: (800) 248-1907

United Ad Label Company, Inc.  
P.O. Box 2216  
Brea, CA 92622-2216  
Phone: (800)423-4643  
FAX: (800) 962-0658



APPENDIX 4

**PACKAGING, LABELING AND SHIPPING  
INFECTIOUS SUBSTANCES**

**INFECTIOUS SUBSTANCES**

Federal and international regulations classify substances known or reasonably expected to cause infectious disease in humans or animals, and the materials or vectors that contain them, as "infectious substances" or "etiologic agents." The international term "infectious substances" has replaced "etiologic agent" in Department of Transportation (DOT) and Public Health Service (PHS) regulations. However, "etiologic agent" is still used in older regulations such as PHS 42 CFR part 71 and the United States Postal Service 39 CFR part 111.

**REGULATIONS**

Federal and international regulations applicable to the shipment of infectious substances are listed in Appendix 1. The International Air Transport Association (IATA) Dangerous Goods Regulations apply to shipment of infectious substances via international and domestic air transportation. PHS 42 CFR Part 72, DOT 49 Parts 171-180, and United States Postal Service (USPS) regulations apply to domestic transportation by land, air, sea and rail. Currently, IATA has the most stringent requirements for transportation of infectious substances. Additional requirements for the importation of infectious substances from foreign countries are covered in 42 CFR Part 71.54.

It is the responsibility of the shipper to ensure correct identification, classification, packaging, labeling, marking and documentation for all shipments of infectious substances. In addition, the shipper must make advance arrangements with the recipient (consignee) and operator (carrier), including acquisition of any permits for the importation of infectious substances from foreign countries. Failure to comply with federal and international regulations can result in refusal of the shipment by the airline, penalties of fines, jail, or both. Hand carriage of infectious substances by air is strictly prohibited by law.

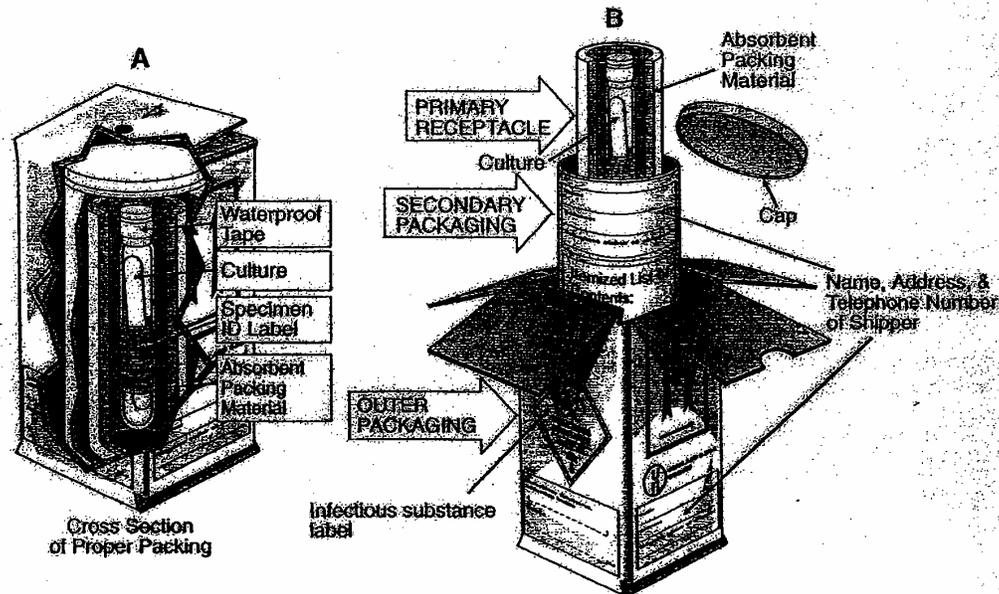
**PACKAGING**

**1. General**

Proper packaging includes the classification, identification, packing, marking, labeling, and documentation of materials for shipment. Infectious substances must be packed according to specific instructions and specifications and the packaging material must be certified to meet rigorous performance tests as outlined in the DOT, USPS, PHS, and IATA regulations. As stated in the PHS regulation 42 CFR Part 72, such material must be "packaged to withstand leakage of contents, shocks, pressure changes and other conditions incident to ordinary handling in transportation." Figure 1 depicts the principle of triple packaging (primary receptacle, water tight secondary packaging, durable outer packaging) upon which all regulations are built.



Figure 1. Packing and Labeling of Infectious Substances



## Packing and Labeling of Infectious Substances

**1.1 Primary Receptacle.** The primary receptacle contains the infectious substance and must be watertight to prevent leakage. Primary receptacles include those of glass, metal, or plastic and include screw-cap tubes, flame-sealed glass ampules, or rubber-stopped glass vials fitted with metal seals. Positive means of ensuring a leakproof seal, such as a heat seal, skirted stopper, or metal crimp seal must be provided. Screw caps may be fastened with tape, shrink seals, or other comparable material. Although glass is allowed, it is preferable to use plastic primary receptacles if possible.

**1.2 Secondary Packaging.** One or more primary receptacles are placed in a watertight secondary packaging. The primary receptacle or the secondary packaging must withstand, without leakage, an internal pressure differential and temperature range as described in the United Nations (UN) packaging specifications and performance tests. The secondary packaging should also bear a label with the name, address, and telephone number of the shipper.

**1.3 Absorbent Material.** Absorbent material must be placed between the primary receptacle and secondary packaging. Multiple primary receptacles must be



individually wrapped to prevent contact between them. The absorbent material must be sufficient to absorb the entire contents of the primary container(s).

**1.4 Itemized List.** IATA, DOT and PHS require that an itemized list of contents must be enclosed between the secondary packaging and the outer packaging.

**1.5 Outer Packaging.** An outer packaging must be of adequate strength for its capacity, mass, and intended use, and must be capable of meeting specific UN performance tests. Packaging that is certified to meet the test standards must be marked with a UN specification mark .

## **2. Classification**

All hazardous materials are classified into 9 classes of Dangerous Goods. Infectious Substances belong to Class 6, Division 6.2. Dry ice is a Dangerous Good when shipped by air, and if packaged with an infectious substance, it must be declared as Class 9.

## **3. Identification**

Infectious substances are assigned a "proper shipping name" and a unique 4-digit UN number to identify the substance being shipped. This information is included on the Shipper's Declaration for Dangerous Goods and the outer package. For infectious substances, UN 2814 is used for "Infectious substance, affecting humans", and UN 2900 refers to "Infectious substance, affecting animals." The technical name of the infectious substance must also be included if known.

**3.1 Quantity Limitations.** When transported by passenger airline, DOT and IATA limit the quantity per package to 50 ml or 50 g. When transported by cargo airline, IATA limits the quantity per package to 4 liters or 4 kg.

## **4. Certified Packaging and Packing Instructions**

If the infectious substance is transported by air, IATA regulations require a UN specification mark on the outer shipping packaging. The mark includes the United Nations packaging symbol, the type of packaging, the hazard class (6.2), the year of manufacture of the packaging, the authorizing agency and the manufacturer. Each package must be capable of passing the rigorous performance tests specified in IATA Dangerous Goods Regulations for Class 6.2 and DOT 49 CFR Part 178.609. Because performance testing is normally beyond the scope of shippers, it is strongly recommended that certified containers purchased from commercial suppliers be used, regardless of the mode of transportation.

Instructions for packing infectious substances are designated in UN Packing Instruction 602 listed in the IATA Dangerous Goods Regulations and DOT 49 CFR Part 173.196. These packing instructions also specify other requirements and limitations.

**4.1 Size.** Packages consigned as freight must be at least 100 mm (4 in) in the smallest overall external dimension. Thus, the outer packaging must be of sufficient size to bear the required markings and labels.

**4.2 Ice and Dry Ice.** Ice or dry ice must be placed outside the secondary



packaging. Interior supports must be provided to secure the secondary packaging in the original position after the ice or dry ice has dissipated. If ice is used, the packaging must be leakproof. If dry ice is used, the outer packaging must permit the release of carbon dioxide gas. Dry ice is packed according to UN Packing Instruction 904 listed in the IATA Dangerous Goods Regulations.

**4.3 Liquid Nitrogen.** Special arrangements must be made with the carrier in advance to ensure the safe transport of liquid nitrogen. Plastic primary receptacles and secondary packaging capable of withstanding very low temperatures must be used, and special labels are required on the outer container (see Labeling below).

**4.4 Overpacks.** Overpacks are used to combine several triple packages into one outer unit. Each triple package inside the overpack must be properly labeled and marked and the outside of the overpack must be marked with the statement "Inner Packages Comply with Prescribed Specifications."

## 5. Marking and Labeling

Each package of infectious substances must be marked on the outside of the shipping container with the following:

- a) The proper shipping name, technical name and corresponding UN Number.
- b) 24-Hour Emergency Response Number. Both DOT and IATA require that this number appear on the outer shipping package and the shipping document and to be used whenever there is a spill or accident involving the shipment of an infectious substance. This number must be that of a person who is knowledgeable of the material being shipped and has emergency response and incident mitigation information. This number should not be confused with the CDC number for reporting damaged or leaking packages.
- c) The full name and address of the shipper and the consignee.
- d) For dry ice, the net weight of the dry ice within the package.

The outer packaging must be of sufficient size to accommodate all labels placed on a single surface. Labels must not overlap. Labels required on the outside of the shipping container include:

- a) Class 6, Division 6.2 "Infectious Substance" label. This diamond-shaped label should contain the telephone number of the CDC in Atlanta to which damaged or leaking packages should be reported.
- b) Class 9 "Miscellaneous Dangerous Goods" label. This diamond-shaped label is used for dry ice.
- c) "Package Orientation (This Way Up)" labels. Two package orientation labels are affixed on opposite sides of the package.
- d) If liquid nitrogen is used, 2 labels are required: Division 2.2 "Non-flammable, non-toxic gas" and the "Cryogenic Liquid" handling label.
- e) For USPS shipments, a biohazard label is required.
- f) The Shipper's Declaration for Dangerous Goods document should be attached to the outside of the outer packaging
- g) A current U.S. Public Health Service import permit label for infectious



substances imported from outside the United States.

h) "Cargo Aircraft Only" label for shipments that exceed the maximum quantity specified for passenger aircraft.

#### **6. Documentation**

Packages containing infectious substances that are transported by air must contain a "Shipper's Declaration for Dangerous Goods" form. This legal document must be fully and accurately completed by the shipper. Incomplete, ineligible or inaccurate documents will result in refusal of the package by the carrier.

**6.1 Confirmation of Receipt.** According to 42 CFR part 72.3(f), certain agents may only be transferred via registered mail or an equivalent system, which requires notification of receipt to the sender immediately upon delivery. If the package is not received within 5 days, the shipper should notify the CDC.

**6.2 Air Waybill.** The shipper may or may not be required to fill out the air waybill for shipments by air.

#### **7. Training**

IATA and DOT require specific training of everyone directly involved in the shipping of dangerous goods. It is the responsibility of the employer to ensure that employees shipping dangerous goods are trained. IATA requires training and recertification every 2 years, or DOT requires training and recertification every 3 years.

#### **OTHER CONSIDERATIONS**

##### **Importation of Etiologic Agents of Human Disease**

*42 CFR Part 71 Foreign Quarantine. Part 71.54 Etiologic Agents, Hosts and Vectors.*

This regulation requires an import permit from the Centers for Disease Control and Prevention for importing etiologic agents of human disease and any materials, including live animals or insects, that may contain them. An application and information on importation permits may be obtained by calling 1-888-CDC-FAXX and enter document number 101000 or on the Internet at:

<http://www.cdc.gov/od/ohs/biosfty/imprtper.htm>

##### **Importation of Etiologic Agents of Livestock, Poultry and Other Animal Diseases**

*9 CFR Parts 92, 94, 95 96, 122 and 130.* These regulations requires an import permit from the United States Department of Agriculture (USDA), Animal and Plant Health Inspection Service (APHIS), Veterinary Services to import or domestically transfer etiologic agents of livestock, poultry, other animals, and any materials that might contain these etiologic agents. Information may be obtained at (301) 734-3277, or from the Internet at:

<http://aphisweb.aphis.usda.gov/>

##### **Importation and Exportation of Endangered Species of Animals and Plants**

The U.S. Department of the Interior, U.S. Fish and Wildlife Service, Convention on International Trade in Endangered Species (CITES) protects many species of animals



and plants to ensure that commercial demand does not threaten their survival in the wild. The Office of Management Authority administers CITES in the U.S. and processes applications for permits. Live animal shipments must meet the IATA Live Animal Regulations or the CITES guidelines for transport. In addition, the import of live mammals and birds must meet the humane shipment regulations in 50 CFR Part 14. For more information, contact Office of Management Authority, United States Fish and Wildlife Service at 1-800-358-2104 or on the internet at:  
<http://www.fws.gov/r9dia/>

**Transfer of Select Biological Agents of Human Disease**

*42 CFR Part 72.6 Additional Requirements for Facilities Transferring or Receiving Select Agents.* Facilities transferring or receiving select agents must be registered with the CDC and each transfer of a select agent must be documented. Information may be obtained by calling 404-639-4418 or through the Internet at:  
<http://www.cdc.gov/od/ohs/lrsat.htm>

**Export of Etiologic Agents of Humans, Animals, Plants and Related Materials**

*Department of Commerce. 15 CFR Parts 730 to 799.* This regulation requires that exporters of a wide variety of etiologic agents of human, plant and animal diseases, including genetic material will require an export license. Information may be obtained by calling the DOC Bureau of Export Administration at 202-482-4811 or through the Internet at:  
<http://bxa.fedworld.gov>, or <http://www.bxa.doc.gov>

**Damaged or Leaking Packages**

If damage or leakage to a package containing infectious substances is discovered, avoid further handling of the package or keep handling to a minimum, and notify the shipper, consignee and the CDC (800-232-0124).

**INFORMATION SOURCES**

This document is for guidance purposes only. Information sources on regulations applying to the interstate and international transportation of infectious substances are shown in Appendix 1. Appendix 2 contains a partial list of manufacturers and suppliers of shipping materials and Appendix 3 lists some suppliers of Dangerous Goods Shipper's Declaration forms and labels.







COUNTY HEALTH DEPARTMENT	ADDRESS	CONTACT PERSON	PHONE NUMBER	DAYS OF OPERATION	WORK HOURS	COURIER PICK-UP TIME
GENESSE C. HEALTH	MC. CREG NORTH HC 115 E. PIERSON ROAD FLINT, MI 48505	BONNIE CHILDS	810-785-4839	M,W,F	8AM-4PM	4PM
	BURTON CLINIC G-3373 S. SAGINAW ST. BURTON, MI 48529	TONI MC. CRUM	810-237-4544	M,T,W,FRI. THURSDAY	8AM-4PM 8AM-7PM	
INGHAM CO HEALTH	5303 S. CEDAR STREET LANSING, MI 48911	JUDY WILLIAMS				SPARROW COURIER
JACKSON CO HEALTH	1697 LANSING AVE JACKSON, MI 49202	RENEE CAROL	517-788-4420			GARCIA LABS PROVIDING SERVICE
Lapeer County Health	1800 IMLAY CITY ROAD LAPEER, MI 48446-3208	JOYCE BARON	810-667-0391	TUESDAY FRIDAY	8AM-7PM 8AM-5PM	WED. NOON MON. NOON
Lenawee Co. Health	1040 S. WINTER SUITE 2328 ADRIAN, MI 49221	PATTY GRAY	517-264-5233	MONDAY WED THURSDAY	8AM-5PM 8AM-5PM 8AM-5PM	DAILY 6PM
LIVINGSTON CO HEALTH	2300 E. GRAND RIVER HOWELL, MI 48843	REBECCA COOK	517-546-9850 ex1 6808	MON-FRI	8AM-8:30PM	DAILY 8:30PM



COUNTY HEALTH DEPARTMENT	ADDRESS	CONTACT PERSON	PHONE NUMBER	DAYS OF OPERATION	WORK HOURS	COURIER PICK-UP TIME
MACOMB CO. HEALTH	CENTRAL HEALTH 43525 ELIZABETH ROAD MT. CLEMENS, MI 48043	SUE TREMONTI	586-783-8161	TUESDAY WED THURSDAY FRIDAY	8AM-7:30PM 8AM-5PM 8AM-4PM 8AM-4PM	2:30PM
	SOUTHEAST CENTER 25401 HARPER AVE ST. CLAIR SHORES, 48081			MONDAY THURSDAY	8AM-5PM 8AM-6:30PM	5:30PM 6:30PM
	SOUTHWEST CENTER 29600 CIVIC CENTER BLV. WARREN, MI 48093			MONDAY TUESDAY WED. FRIDAY	8AM-6:30PM 8AM-5:30PM 8AM-2PM 8AM-4PM	7PM
MID MICHIGAN HEALTH	615 N. STATE STREET STANTON, MI 48888	TABATHA RYNKOWSKI	989-227-3106	MONDAY FRIDAY	8AM-5PM 8AM-5PM	MON 6:30PM FRI. 6:30PM
	151 COMMERCE DRIVE ITHACA, MI 48847			WED. FRIDAY	9AM-6PM 8AM-5PM	6:30PM 6:30PM
	306 ELM, ST. ST. JOHNS, MI 48879			TUESDAY	9AM-6PM	7:30PM
MONROE COUNTY HEALTH	2353 S. CUSTER ROAD MONROE, MI. 48161	PATSY BOURGEOIS	734-240-7831	MON-FRI.	8AM-5PM	DAILY-2PM
SAGINAW CO HEALTH	1600 N. MICHIGAN AVE SAGINAW, MI 48602		989-758-3680	MON-FRIDAY	8AM-5PM	4:30PM



COUNTY HEALTH DEPARTMENT	ADDRESS	CONTACT PERSON	PHONE NUMBER	DAYS OF OPERATION	WORK HOURS	COURIER PICK-UP TIME
SHIAWASSEE COUNTY HEALTH	110 E. MACK ST CORUNNA, MI	JULIE TYLER	989-723-6420	MONDAY WED. THURSDAY	9AM-5PM NOON-8PM 9AM-5PM	DAILY 8PM
VANBUREN COUNTY HD	57418 COUNTY ROAD 681 SUITE A HARTFORD, MI 49507	MONA HALE SUE BAILEY JULIE BEECHING	269-621-3143 269-621-2725 269-621-3143/360	MONDAY TUESDAY WED.		5PM 5PM 5PM
	950 WELLS. SOUTH HAVEN, MI 49090	SEE ABOVE		MONDAY		8:15PM
	801 HAZEN STREET PAWPAW, MI 49079	SEE ABOVE		TUESDAY THURSDAY.		5PM 5PM
	702 ORCHARD STREET DEWAGIAC, MI 49047	SEE ABOVE		TUESDAY WED.		5:30PM 5:30PM
WASHTENAW CO HEALTH	555 TOWNER STREET YPSILANTI, MI 48197					HAVE OWN SERVICE IN PLACE
WAYNE CO HEALTH	33030 VANBORN ROAD WAYNE, MI 48184	KEITH TATE	734-727-7076			CO COURIER TAKES SPEC. TO DETROIT OTHER WILL BE WILL CALL