

Form No. DMB 234A (Rev. 1/96)
 AUTHORITY: Act 431 of 1984
 COMPLETION: Required
 PENALTY: Failure to deliver in accordance with Contract
 terms and conditions and this notice may be considered
 in default of Contract

STATE OF MICHIGAN
 DEPARTMENT OF TECHNOLOGY MANAGEMENT AND BUDGET September 24, 2010
 PURCHASING OPERATIONS
 P.O. BOX 30026, LANSING, MI 48909
 OR
 530 W. ALLEGAN, LANSING, MI 48933

CHANGE NOTICE NO. 3
TO
CONTRACT NO. 071B7200325
between
THE STATE OF MICHIGAN
and

NAME & ADDRESS OF VENDOR Compuware Corporation 2375 Woodlake Drive Okemos, MI 48864 Henry.Lavayen@Compuware.com	TELEPHONE Henry Lavayen (517) 347-1696
	VENDOR NUMBER/MAIL CODE
	BUYER/CA (517) 241-0239 Jacque Kuch
CONTRACT COMPLIANCE INSPECTOR: Cindy Turben RE:START MDOT Field Manager	
CONTRACT PERIOD: From: September 4, 2007 To: May 25, 2010	
TERMS N/A	SHIPMENT N/A
F.O.B. N/A	SHIPPED FROM N/A
MINIMUM DELIVERY REQUIREMENTS N/A	

NATURE OF CHANGE(S):

Effective May 25, 2010, this contract is hereby **CANCELED**.

AUTHORITY/REASON(S):

Per agency request.

TOTAL REVISED ESTIMATED CONTRACT VALUE: \$0.00

STATE OF MICHIGAN
 DEPARTMENT OF MANAGEMENT AND BUDGET
 PURCHASING OPERATIONS
 P.O. BOX 30026, LANSING, MI 48909
 OR
 530 W. ALLEGAN, LANSING, MI 48933

September 14, 2009

CHANGE NOTICE NO. 2
 TO
 CONTRACT NO. 071B7200325
 between
 THE STATE OF MICHIGAN
 and

NAME & ADDRESS OF VENDOR Compuware Corporation 2375 Woodlake Drive Okemos, MI 48864 Henry.Lavayen@Compuware.com	TELEPHONE Henry Lavayen (517) 347-1696
	VENDOR NUMBER/MAIL CODE
	BUYER/CA (517) 241-0239 Jacque Kuch
CONTRACT COMPLIANCE INSPECTOR: Cindy Turben RE:START MDOT Field Manager	
CONTRACT PERIOD: From: September 4, 2007 To: September 3, 2010	
TERMS N/A	SHIPMENT N/A
F.O.B. N/A	SHIPPED FROM N/A
MINIMUM DELIVERY REQUIREMENTS N/A	

NATURE OF CHANGE(S):

Effective immediately, this contract is hereby **EXTENDED** to September 3, 2010 and **INCREASED** by \$166,400.00. All other terms and conditions remain the same.

AUTHORITY/REASON(S):

Per vendor and agency agreement and approval at the 9/14/2008 Ad Board.

INCREASE: \$166,400.00

TOTAL REVISED ESTIMATED CONTRACT VALUE: \$499,200.00

STATE OF MICHIGAN
 DEPARTMENT OF MANAGEMENT AND BUDGET
 PURCHASING OPERATIONS
 P.O. BOX 30026, LANSING, MI 48909
 OR
 530 W. ALLEGAN, LANSING, MI 48933

August 20, 2008

CHANGE NOTICE NO. 1
 TO
 CONTRACT NO. 071B7200325
 between
 THE STATE OF MICHIGAN
 and

NAME & ADDRESS OF VENDOR Compuware Corporation 2375 Woodlake Drive Okemos, MI 48864 Henry.Lavayen@Compuware.com	TELEPHONE Henry Lavayen (517) 347-1696
	VENDOR NUMBER/MAIL CODE
	BUYER/CA (517) 241-0239 Jacque Kuch
CONTRACT COMPLIANCE INSPECTOR: Cindy Turben RE:START MDOT Field Manager	
CONTRACT PERIOD: From: September 4, 2007 To: September 3, 2009	
TERMS N/A	SHIPMENT N/A
F.O.B. N/A	SHIPPED FROM N/A
MINIMUM DELIVERY REQUIREMENTS N/A	

NATURE OF CHANGE(S):

Effective immediately, this contract is hereby **EXTENDED** to September 3, 2009 and **INCREASED** by \$166,400.00. All other terms and conditions remain the same.

AUTHORITY/REASON(S):

Per vendor and agency agreement and approval at the 8/19/2008 Ad Board.

INCREASE: \$166,400.00

TOTAL REVISED ESTIMATED CONTRACT VALUE: \$332,800.00

Form No. DMB 234A (Rev. 1/96)
 AUTHORITY: Act 431 of 1984
 COMPLETION: Required
 PENALTY: Failure to deliver in accordance with Contract
 terms and conditions and this notice may be considered
 in default of Contract

**STATE OF MICHIGAN
 DEPARTMENT OF MANAGEMENT AND BUDGET
 PURCHASING OPERATIONS
 P.O. BOX 30026, LANSING, MI 48909
 OR
 530 W. ALLEGAN, LANSING, MI 48933**

August 7, 2007

**NOTICE
 OF
 CONTRACT NO. 071B7200325
 between
 THE STATE OF MICHIGAN
 and**

NAME & ADDRESS OF VENDOR Compuware Corporation 2375 Woodlake Drive Okemos, MI 48864	TELEPHONE (517) 347-1696
	VENDOR NUMBER/MAIL CODE
	BUYER/CA (517) 241-0239 Jacque Kuch
CONTRACT COMPLIANCE INSPECTOR: Cindy Turben RE:START MDOT Field Manager	
CONTRACT PERIOD: From: September 4, 2007 To: September 3, 2008	
TERMS <p style="text-align: center;">N/A</p>	SHIPMENT <p style="text-align: center;">N/A</p>
F.O.B. <p style="text-align: center;">N/A</p>	SHIPPED FROM <p style="text-align: center;">N/A</p>
MINIMUM DELIVERY REQUIREMENTS <p style="text-align: center;">N/A</p>	

The terms and conditions of this Contract are those of ITB 07117200278, this Contract Agreement, and the vendor's quote. In the event of any conflicts between the specifications and terms and conditions indicated by the State and those indicated by the vendor, those of the State take precedence.

TOTAL ESTIMATED CONTRACT VALUE: \$166,400.00



SECTION I GENERAL INFORMATION

I-A PURPOSE

This Contract is for temporary employee services to serve as the Michigan Department of Information Technology / Michigan Department of Transportation's (MDIT/MDOT) FieldManager statewide technical advisor and subject matter expert. This person will perform tasks required to maintain, support and monitor the FieldManager suite of software at production facilities throughout the State. Responsibilities include ensuring this critical system remains operational and is "up and running" on a statewide basis. Work also includes monitoring FieldManager software suite enhancement projects on a daily basis, and implementing enhanced FieldManager releases at MDOT's central office, MDOT field offices, local government agencies, engineering consultant firms, and construction contractor firms across Michigan.

The contract is an Hourly rate Contract. The estimated hours to complete this project are **2080 hours will require one (1) Sr Programmer/Analyst** with thorough knowledge of complex IT systems and transportation related IT projects and business processes.

The contract period will be from approximately, **September 4, 2007 to September 3, 2008**. The State does not commit to procuring services in the quantities estimated or in any other amounts.

I-B ISSUING OFFICE

This Contract is issued by Purchasing Operations, State of Michigan, Department of Management and Budget (DMB), hereafter known as Purchasing Operations, for the Michigan Department of Information Technology (MDIT) and the Michigan Department of Transportation (MDOT). Where actions are a combination of those of Purchasing Operations, MDIT, and MDOT, the authority will be known as the State.

Purchasing Operations is the sole point of contact in the State with regard to all procurement and contractual matters relating to the services described herein. Purchasing Operations is the only office authorized to change, modify, amend, alter, clarify, or otherwise alter the specifications, terms, and conditions of this Invitation to Bid and any contract(s) awarded as a result of this Request. Purchasing Operations will remain the **SOLE POINT OF CONTACT** throughout the procurement process, until such time as the Director of Purchasing Operations shall direct otherwise in writing. See Paragraph I-C below. All communications concerning this procurement must be addressed to:

Jacque Kuch, Buyer
DMB, Purchasing Operations
2nd Floor, Mason Building
P.O. Box 30026
Lansing, Michigan 48909
kuchj@michigan.gov

I-C PROJECT MANAGER and CONTRACT ADMINISTRATOR

MDIT has assigned a Project Manager and a Contract Administrator who have been authorized by Purchasing Operations to administer the resulting Contract(s) on a day-to-day basis during the term of the Contract. However, administration of any Contract implies no authority to change, modify, clarify, amend, or otherwise alter the terms, conditions, and specifications of such contract. That authority is retained by Purchasing Operations.

The Project Manager for this contract is:

Kevin Fox
MDIT/MDOT
8885 Ricks Road
P.O. Box 30049
Lansing, MI 48909
Phone: 517-322-6223

**The Contract Administrator for this contract is:**

Cindy Turben
MDIT/MDOT
525 W. Allegan Street
Lansing, MI 48909
Phone: 517-335-6069

I-D INCURRING COSTS AND LEGISLATIVE APPROPRIATIONS

The State of Michigan is not liable for any costs incurred by any bidder prior to signing of a contract by all parties and delivery of services under the contract. Any costs to be paid by the State are limited to those authorized by the terms and conditions of any resulting Contract.

The State fiscal year is October 1st through September 30th. The prospective contractor is advised that payments in any given fiscal year are contingent upon enactment of legislative appropriations.

I-E PROPOSALS

RESERVED

I-F ACCEPTANCE OF ITB and PROPOSAL CONTENT

RESERVED

I-G CONTRACTOR RESPONSIBILITIES

The Contractor will be required to assume responsibility for all contractual activities offered in this Contract, whether or not the Contractor performs them. Further, the State will consider the Contractor to be the sole point of contact with regard to contractual matters, including payment of any and all charges resulting from the anticipated contract. Contractor must make timely payment to staff performing services for the State.

Note: If any personnel contracted through this RFP are not your employees, but that of another company, you must include a list of those companies (subcontractors), including firm name and address, contact person, complete description of skill sets to be subcontracted, and descriptive information concerning subcontractor's organizational abilities in your response. The State reserves the right to approve subcontractors for this work and to require the Contractor to replace subcontractors found to be unacceptable. The Contractor is totally responsible for adherence by the subcontractor to all provisions of the Contract. Failure to identify companies providing personnel for your use in Contracts will be cause for cancellation of your Contract and possible removal from the RE:START program.

I-H NEWS RELEASES

News releases pertaining to this Contract or the services, study, data, or project to which it relates will not be made without prior written State approval, and then only in accordance with explicit written instructions from the State. No results of the project are to be released without prior approval of the State and then only to persons designated.

I-I SELECTION CRITERIA

RESERVED

I-J INDEPENDENT PRICE DETERMINATION

RESERVED

I-K SEALED BID RECEIPT (SEE ALSO PARAGRAPH IV-G)

RESERVED

I-L DISCLOSURE

All information in a contractor's proposal and any Contract resulting from this ITB are subject to disclosure under the provisions of the "Freedom of Information Act.", 1976 Public Act No. 442, as amended, MCL 15.231, et seq.

I-M AWARD

RESERVED

**I-N MODIFICATIONS, REVISIONS, CONSENTS AND APPROVALS**

This Contract may not be modified, amended, extended, or augmented, except by a writing executed by the parties hereto, and any breach or default by a party shall not be waived or released other than in writing signed by the other party.

Additional services which are outside the Scope of Services of this Contract shall not be performed by the Contractor without the prior, written approval of the State. Additional services, when authorized by an executed contract, change order, or an amendment to this Contract, shall be compensated by a fee mutually agreed upon between the State and the Contractor.

I-O CONTRACT DOCUMENTS

The following constitute the complete and exclusive statement of the agreement between the parties as it relates to this transaction:

1. State's ITB and any Addenda thereto;
2. Contractor's response to the State's ITB and Addenda; and
3. All amendments and change orders as written and properly approved.

and by reference:

4. State's Pre-qualification RFI and any Addenda thereto;
5. Contractor's response to the State's Pre-qualification RFI and Addenda

All responses, representations, and assurances contained in the Proposal are incorporated into and are enforceable provisions of this Contract. In the event of any conflict between the provisions of the ITB, and the Contractor's response to the ITB, the terms of the ITB and any Contract amendments shall prevail.

I-P SPECIAL TERMS AND CONDITIONS

1. Normal State work hours are 8:00 a.m. to 5:00 p.m. Monday through Friday.
2. All work will be performed at the site identified in Section III of this ContractB, unless otherwise agreed to by both parties.
3. The Contractor must permit representatives of the Michigan Department of Information Technology (MDIT), and the agency, and other authorized public agencies interested in the services requested in this Contract to have full access to the services requested showing the Contractor's performance, during normal business hours.
4. The Contractor, during the performance of services detailed in this Contract, will be responsible for any loss or damage to original documents, belonging to the State when they are in the Contractor's possession. Restoration of lost or damaged original documents shall be at the Contractor's expense.
5. All questions, which may arise as to the quality and acceptability of work, the manner of performance and rate of progress of the work, the interpretation of designs and specifications, and as to the satisfactory and acceptable fulfillment of the terms of this agreement shall be decided by MDIT and the State agencies involved.
6. The Contractor shall agree that it will not volunteer, offer, or sell its services to any litigant against the State its agencies, employees and officials, with respect to any services that it has agreed to perform for the State, provided that this provision shall not apply either when the Contractor is issued a valid subpoena to testify in a judicial or administrative proceeding or when the enforcement of this provision would cause the Contractor to be in violation of any Michigan or Federal law.



7. All work prepared by the Contractor during the execution of this contract shall be considered works made by hire and shall belong exclusively to the State and its designees, unless specifically provided otherwise by mutual agreement of the authorized representatives of the Contractor and the State. This includes, but is not limited to, all new business processes created, all planning and design work performed, all technology developed, the source and object code of all software programs and systems, any business objects or databases created, all related documentation (written or automated), and all documents and reports. If by operation of law any of the work, including all related intellectual property rights is not owned in its entirety by the State automatically upon creation thereof, the Contractor agrees to assign, and hereby assigns to the State and its designees the ownership of such work, including all related intellectual property rights. The Contractor agrees to provide, at no additional charge, any assistance and to execute any action reasonably required for the State to perfect its intellectual property rights with respect to the aforementioned work. If the Contractor uses any subcontractors to perform and prepare any of the work, the Contractor shall insure through agreement with the subcontractors that all intellectual property rights in any of the work shall belong exclusively to the State. Failure of the Contractor to insure such rights may be considered by the State to be a material breach of this contract.
8. The Contractor shall agree that they will not furnish or disclose any items owned by the State to a third party without the written permission of the State. This includes both items created as part of this contract and items owned by the State that are incidental to the contract. The Contractor shall also agree not to use items owned by the State for other purposes without the prior written permission of the State.
9. Individuals assigned by the Contractor are employees of the Contractor, and are not, under any circumstances or conditions, employees of the State.
10. The State will retain the right to release outright or request the replacement of any person who is working at an inferior level of performance. The Contractor will be given 24 hours advance notice of this action.
11. The Contractor's name, logo, or other company identifier may not appear on documentation delivered to the State without written authorization from the Contract Administrator. An exception to this will be transmittal of cover letters showing delivery of said documents.
12. The Contractor will certify in writing that it is in conformance with all applicable federal and state civil rights and practices equal employment opportunity for all persons regardless of race, creed, color, religion, national origin, gender or handicap; it is also in conformance with the requirements of the Americans with Disabilities Act. Failure to comply with the aforementioned laws may result in termination of the contract.
13. The Contractor shall use all software in accordance with the State's license agreements and any further restrictions imposed by the State. The Contractor shall not make any unauthorized copies of any software under any circumstances. Contractors found copying or knowingly using copyrighted software other than for backup purposes are subject to progressive disciplinary action. Contractors shall not provide software to any outsiders including consultants, local governmental units, and others when this would be a violation of law or copyright agreements.
14. Contractors are responsible for maintaining the confidentiality of their passwords and are liable for any harm resulting from disclosing or allowing disclosure of any password. Any conduct that restricts or inhibits the legitimate business use of State systems or network is prohibited. Each person must use State systems and networks only for lawful purposes. Specifically prohibited is any use of State systems or disclosure of any data which would constitute a criminal offense, give rise to civil liability, violate any State of Michigan policy, or otherwise violate any applicable local, state, or federal law. This also applies to any computer systems or networks that are accessed from State computer systems or networks.



15. MDIT and MDOT have developed, and will continue to develop during the course of this effort, a growing number of information technology standards. The selected Contractor must follow any and all standards adopted by MDIT and MDOT. Where standards do not exist, the final acceptance of a new technique, technology, or design will rest with the MDIT/MDOT Project Manager, following consultation and review with MDIT.

I-Q DEPARTMENT AND CONTRACTOR RESPONSIBILITIES

Department Responsibilities:

1. Provide office space within the Departments for temporary employees selected to work on these projects. NOTE: Access to office space during non-working hours must be approved.
2. Provide conference room space when sufficient notice is given and space is available.
3. Provide telephones for calls originating from within the Department of Information Technology and the Department of Transportation that are project-related.
4. Provide copying services that are project-related.
5. Provide access to Facsimile equipment for items that are project-related.
6. Provide computer hardware and software, as deemed necessary, for all temporary staff/personnel working within the Department.

Contractor Responsibilities:

1. Provide temporary professional services Monday through Friday, during the same work hours as those worked by State employees working at the identified facility.
2. Provide those services requested based on staff having the qualifications identified in this ITB.
3. Provide services on an as needed, if needed, basis. The exact timing and scheduling of the services shall be between the State and the contractor at the time of need.
4. All personnel provided by the Contractor shall be subject to the rules, regulations, and policies of the MDIT, agency/division and the State.
5. The Contractor shall replace all personnel whose work was found to be unsatisfactory within 24 hours of notification. Replacement of discontinued staff will be at the State's sole discretion; the State is not obligated to replace terminated or withdrawn individuals.

In the event an individual has been terminated or has voluntarily withdrawn from an assignment, the State will advise the Contractor which of the following three options will be employed:

- The State can request the same Contractor replace the individual with an individual of equal or greater qualifications.
 - The State can choose from the other candidates submitted in response to the ITB, if they are still available and the proposed rates are still valid.
 - The State can re-issue the ITB and obtain a new list of candidates and rates from eligible Contractors.
6. Contractor shall ensure that staff proposed for assignment is fully trained and meet the skill set requirements of the job position being filled.



7. The State and/or its agencies make changes to their technical architectures from time to time. If a contract individual is assigned to a State project or support area and the technology associated with their assignment changes, the Contractor is responsible for training in the new or changed technology (e.g., Contractor personnel needs training in a particular CASE tool in order to perform their State assignment).

The cost of the course, including any travel expenses, will be the responsibility of the Contractor and the training hours will not be billable to the State). This responsibility includes all fees associated with the actual training course, travel expenses, and also the hours the individual spends in training. The maximum liability to the Contractor firm for training hours for any individual will be two weeks per year.

8. Provide parking when working on-site.
9. Phone calls not related to the project are not to be charged to the State.
10. The Contractor recognizes its responsibility for all tasks and deliverables contained therein, warrants that it has fully informed itself of all relevant factors affecting accomplishment of the tasks and deliverables and agrees to be fully accountable for the performance thereof. In addition, the Contractor assumes full responsibility for the acts of all subcontractors. Contractor shall have sole responsibility for the supervision, daily direction and control, payment of salary (including withholding of income taxes and social security), worker's compensation, disability benefits and the like for its personnel.

Contractor's management responsibilities include, but are not limited to, the following:

- Ensure personnel understand the work to be performed to which they are assigned.
- Ensure personnel know their management chain and adhere to Contractor policies and exhibit professional conduct to perform in the best interest of the State.
- Ensure personnel adhere to applicable laws, regulations, and Contract conditions governing Contractor performance and relationships with the State.
- Regularly assess personnel performance and provide feedback to improve overall task performance.
- Ensure high quality results are achieved through task performance.
- Provide training.

I-R USE OF AGENCY STANDARD INFORMATION TECHNOLOGY ENVIRONMENT

Unless otherwise stated in this ITB, all items produced by the Contractor must run on and be compatible with the information technology environment described in Section III.B. of this Contract.

It is recognized that technology changes rapidly. The staff may request a change in the standard environment using the process identified by MDIT. Any changes must be approved, in writing by MDIT, before work may proceed based on the changed environment.

Additionally, the State needs to be able to maintain software and other items produced as the result of the contract. Therefore, software development tools may not be used unless request is made, in writing, and approved by MDIT, in writing.



SECTION II CONTRACTUAL SERVICES TERMS AND CONDITIONS

II-A CONTRACT PAYMENT

The State shall not be liable to pay the Contractor for any work performed prior to the Contractor's receipt of a fully executed Blanket Purchase Order (BPO).

The services shall be provided and invoiced on a monthly basis, as used. After the services have been rendered, the Contractor shall invoice the State in accordance with the payment provisions of the Contract. Invoices must list the project, agency, ITB number and monthly rate. All invoices MUST include copies of timesheets signed by the MDIT/MDOT Project Manager verifying hours were worked and that services were acceptably performed.

The State shall not be liable to pay the Contractor for any hours worked in excess of the rate stated in the BPO. The State will not pay the Contractor for overtime, holiday or other premium charges or other benefits.

The Contractor shall not receive payment for Services the State finds unsatisfactory or which were performed in violation of federal, state or local law, ordinance, rule or regulation.

II-B ACCOUNTING RECORDS

The Contractor agrees that the State may, upon 24-hour notice, perform an audit at Contractor's location(s) to determine if the Contractor is complying with the requirements of the Contract. The Contractor agrees to cooperate with the State during the audit and produce all records and documentation that verifies compliance with the Contract requirements.

II-C INDEMNIFICATION

1. For Purposes of Indemnification as set forth in this section, State means the State of Michigan, its departments, divisions, agencies, offices, commissions, officers, employees and agents.
2. General Indemnification
The Contractor shall indemnify, defend and hold harmless the State from and against all losses, liabilities, penalties, fines, damages, and claims (including taxes), and all related costs, and all related costs and expenses (including reasonable attorneys; and costs of investigation, litigation, settlement, judgments, interest and penalties), arising from or in connection with any claim, demand, action, citation or legal proceeding against the State arising out of or resulting from the death or bodily injury of any person, or the damage, loss or destruction of any real or tangible personal property, in connection with the performance of services by Contractor, by any of its subcontractors, by anyone directly or indirectly employed by any of them, or by anyone for whose acts any of them may be liable provided that the Contractor is notified within 30 days from the time that the State has knowledge of such claims. This indemnification obligation shall not apply to the extent, if any, that such death, bodily injury or property damage is caused by the conduct of the State.
3. Patent/Copyright Infringement Indemnification
The Contractor shall indemnify, defend and hold harmless the State from and against all losses, liabilities, damages (including taxes), and all related costs and expenses (including reasonable attorneys' fees and costs of investigation, litigation, settlement, judgments, interest and penalties) incurred in connection with any action or proceeding threatened or brought against the State to the extent that such action or proceeding is based on a claim that any piece of equipment, software, commodity or service supplied by the Contractor or its subcontractors, or the operation of such equipment, software, commodity or service, or the use or reproduction of any documentation provided with such equipment, software, commodity or service infringes any United States patent, copyright or trade secret of any person or entity, which is enforceable under the laws of the United States.

In addition, should the equipment, software, commodity, or service, or its operation, become or in the State's or Contractor's opinion be likely to become the subject of a claim of infringement, the Contractor shall at the Contractor's sole expense (i) procure for the State the right to continue using the



equipment, software, commodity or service or, if such option is not reasonably available to the Contractor, (ii) replace or modify to the State's satisfaction the same with equipment, software, commodity or service of equivalent function and performance so that it becomes non-infringing, or, if such option is not reasonably available to Contractor, (iii) accept its return by the State with appropriate credits to the State against the Contractor's charges and reimburse the State for any losses or costs incurred as a consequence of the State ceasing its use and returning it.

4. Continuation of Indemnification Obligation

The duty to indemnify will continue in full force and effect, notwithstanding the expiration or early cancellation of the Contract, with respect to any claims based on facts or conditions that occurred prior to expiration or cancellation.

II-D LIMITATION OF LIABILITY

The Contractor's liability for damages to the State for any cause whatsoever, and regardless of the form of action, whether in contract or tort, shall be limited the value of the Contract or \$200,000 which ever is higher. The foregoing limitation of liability shall not apply to claims for infringement of United States patent, copyright or trade secrets; to claims for death or bodily injury or damage to any real or tangible personal property caused by the negligence or fault of the Contractor; to claims related to the Contractor's unauthorized release of confidential information; to claims covered by other specific provisions of this Contract, if any, calling for liquidated damages; to the Contractor's indemnification obligations under Section II-C; and to the receipt of court costs or attorney's fees that might be awarded by a court in addition to damages after litigation based on this Contract.

Neither the Contractor nor the State shall be liable to the other for indirect or consequential damages even, if such party has been advised of the possibility of such damages. This limitation as to indirect or consequential damages does not apply to claims for infringement of United States patent, copyright or trade secrets; to claims related to the Contractor's unauthorized release of confidential information; to other specific provisions of this Contract, if any, calling for liquidated damages; or to the receipt of court costs or attorney's fees that might be awarded by a court in addition to damages after litigation based on this Contract.

II-E CONTRACTOR'S LIABILITY INSURANCE

BEFORE STARTING WORK THE CONTRACTOR MUST FURNISH TO THE DIRECTOR OF PURCHASING OPERATIONS, CERTIFICATE(S) OF INSURANCE VERIFYING LIABILITY COVERAGE. THE CONTRACT OR PURCHASE ORDER NO. MUST BE SHOWN ON THE CERTIFICATE OF INSURANCE TO ASSURE CORRECT FILING. These Certificates shall contain a provision that coverage's afforded under the policies will not be canceled until at least fifteen days prior written notice bearing the Contract Number or Purchase Order Number has been given to the Director of Purchasing Operations.

The Contractor shall purchase and maintain such insurance as will protect him from claims set forth below which may arise out of or result from the Contractor's operations under the Contract (Purchase Order), whether such operations be by himself or by any Subcontractor or by anyone directly or indirectly employed by any of them, or by anyone for whose acts any of them may be liable:

1. Claims under workers' disability compensation, disability benefit and other similar employee benefit act. A non-resident Contractor shall have insurance for benefits payable under Michigan's Workers' Disability Compensation Law for any employee resident of and hired in Michigan; and as respects any other employee protected by workers' disability compensation laws of any other state the Contractor shall have insurance or participate in a mandatory state fund to cover the benefits payable to any such employee.
2. Claims for damages because of bodily injury, occupational sickness or disease, or death of his employees.
3. Claims for damages because of bodily injury, sickness or disease, or death of any person other than his employees, subject to limits of liability of not less than \$100,000 each occurrence and, when



applicable \$300,000 annual aggregate, for non-automobile hazards and as required by law for automobile hazards.

4. Claims for damages because of injury to or destruction of tangible property, including loss of use resulting, subject to a limit of liability of not less than \$50,000 each occurrence for non-automobile hazards and as required by law for automobile hazards.
5. Insurance for Subparagraphs (3) and (4) non-automobile hazards on a combined single limit of liability basis shall not be less than \$100,000 each occurrence and when applicable, \$300,000 annual aggregate.

The insurance shall be written for not less than any limits of liability herein specified or required by law, whichever is greater, and shall include contractual liability insurance as applicable to the Contractor's obligations under the Indemnification clause of the BPO.

II-F CANCELLATION

The State may cancel this Contract without further liability or penalty to the State, its departments, divisions, agencies, offices, commissions, officers, agents and employees for any of the following reasons:

1. Material Breach by the Contractor. In the event that the Contractor breaches any of its material duties or obligations under the Contract the State may, having provided written notice of cancellation to the Contractor, cancel this Contract in whole or in part, for cause, as of the date specified in the notice of cancellation.

In the event that this Contract is cancelled for cause, in addition to any legal remedies otherwise available to the State by law or equity, the Contractor shall be responsible for all costs incurred by the State in canceling the Contract, including but not limited to, State administrative costs, attorneys fees and court costs, and any additional costs the State may incur to procure the services required by this Contract from other sources. All excess re-procurement costs and damages shall not be considered by the parties to be consequential, indirect or incidental, and shall be subject to the dollar limitation of liability as provided in Section II-D.

In the event the State chooses to partially cancel this Contract for cause charges payable under this Contract will be equitably adjusted to reflect those services that are cancelled.

In the event this Contract is cancelled for cause pursuant to this section, and it is therefore determined, for any reason, that the Contractor was not in breach of contract pursuant to the provisions of this section, that cancellation for cause shall be deemed to have been a cancellation for convenience, effective as of the same date, and the rights and obligations of the parties shall be limited to that otherwise provided in the Contract for a cancellation for convenience.

2. Cancellation For Convenience By the State. The State may cancel this Contract for its convenience, in whole or part, if the State determines that such a cancellation is in the State's best interest. Reasons for such cancellation shall be left to the sole discretion of the State and may include, but not necessarily be limited to (a) the State no longer needs the services or products specified in the Contract, (b) relocation of office, program changes, changes in laws, rules, or regulations make implementation of the Contract services no longer practical or feasible, and (c) unacceptable prices for additional services requested by the State. The State may cancel the Contract for its convenience, in whole or in part, by giving the Contractor written notice 30 days prior to the date of cancellation. If the State chooses to cancel this Contract in part, the charges payable under this Contract shall be equitably adjusted to reflect those services that are cancelled.
3. In the event that funds to enable the State to effect continued payment under this Contract are not appropriated or otherwise made available. The Contractor acknowledges that, if this Contract extends for several fiscal years, continuation of this Contract is subject to appropriation or availability of funds for this project. If funds are not appropriated or otherwise made available, the State shall have the right to cancel this Contract at the end of the last period for which funds have been appropriated or



otherwise made available by giving written notice of cancellation to the Contractor. The State shall give the Contractor written notice of such non-appropriation or unavailability within 30 days after it receives notice of such non-appropriation or unavailability.

4. In the event the Contractor, an officer of the Contractor, or an owner of a 25% or greater share of the Contractor, is convicted of a criminal offense incident to the application for or performance of a State, public or private Contract or subcontract; or convicted of a criminal offense including but not limited to any of the following: embezzlement, theft, forgery, bribery, falsification or destruction of records, receiving stolen property, attempting to influence a public employee to breach the ethical conduct standards for State of Michigan employees; convicted under State or federal antitrust statutes; or convicted of any other criminal offense which in the sole discretion of the State, reflects upon the Contractor's business integrity.
5. In the event any final administrative or judicial decision or adjudication disapproves a previously approved request for purchase of personal services pursuant to Constitution 1963, Article 11, section 5, and Civil Service Rule 4-6. Cancellation may be in whole or in part and may be immediate as of the date of the written notice to the Contractor or may be effective as of the date stated in such written notice.

II-G ASSIGNMENT

The Contractor shall not have the right to assign this Contract or to assign or delegate any of its duties or obligations under this Contract to any other party (whether by operation of law or otherwise), without the prior written consent of the State. Any purported assignment in violation of this section shall be null and void. Further, the Contractor may not assign the right to receive money due under the Contract without the prior written consent of the State Purchasing Operations Director.

II-H DELEGATION

The Contractor shall not delegate any duties or obligations under this Contract to a subcontractor other than a subcontractor named in the bid unless the State Purchasing Operations Director has given written consent to the delegation.

II-I NON-DISCRIMINATION CLAUSE

In the performance of any Contract or purchase order resulting herefrom, the bidder agrees not to discriminate against any employee or applicant for employment, with respect to their hire, tenure, terms, conditions or privileges of employment, or any matter directly or indirectly related to employment, because of race, color, religion, national origin, ancestry, age, sex, height, weight, marital status, physical or mental disability unrelated to the individual's ability to perform the duties of the particular job or position. The bidder further agrees that every subcontract entered into for the performance of any Contract or purchase order resulting herefrom will contain a provision requiring non-discrimination in employment, as herein specified, binding upon each subcontractor. This covenant is required pursuant to the Elliot Larsen Civil Rights Act, 1976 Public Act 453, as amended, MCL 37.2101, et seq, and the Persons with Disabilities Civil Rights Act, 1976 Public Act 220, as amended, MCL 37.1101, et seq, and any breach thereof may be regarded as a material breach of the Contract or purchase order.

II-J UNFAIR LABOR PRACTICES

Pursuant to 1980 Public Act 278, as amended, MCL 423.231, et seq, the State shall not award a Contract or subcontract to an employer whose name appears in the current register of employers failing to correct an unfair labor practice compiled pursuant to section 2 of the Act. This information is compiled by the United States National Labor Relations Board.

A Contractor of the State, in relation to the Contract, shall not enter into a Contract with a subcontractor, manufacturer, or supplier whose name appears in this register. Pursuant to section 4 of 1980 Public Act 278, MCL 423.324, the State may void any Contract if, subsequent to award of the Contract, the name of the Contractor as an employer, or the name of the subcontractor, manufacturer or supplier of the Contractor appears in the register.

**II-K SURVIVOR**

Any provisions of the Contract that impose continuing obligations on the parties including, but not limited to the Contractor's indemnity and other obligations shall survive the expiration or cancellation of this Contract for any reason.

II-L GOVERNING LAW

This Contract shall in all respects be governed by, and construed in accordance with, the laws of the State of Michigan. Any dispute arising herein shall be resolved in the State of Michigan.

II-M NO WAIVER OF DEFAULT

The failure of a party to insist upon strict adherence to any term of a Contract resulting from this ITB shall not be considered a waiver or deprive the party of the right thereafter to insist upon strict adherence to that term, or any other term, of the Contract.

II-N SEVERABILITY

Each provision of the Contract shall be deemed to be severable from all other provisions of the Contract and, if one or more of the provisions of the Contract shall be declared invalid, the remaining provisions of the Contract shall remain in full force and effect.

II-O HEADINGS

Captions and headings used in the Contract are for information and organization purposes. Captions and headings, including inaccurate references, do not, in any way, define or limit the requirements or terms and conditions of this Contract.

II-P RELATIONSHIP OF THE PARTIES

The relationship between the State and the Contractor is that of client and independent Contractor. No agent, employee, or servant of the Contractor or any of its subcontractors shall be or shall be deemed to be an employee, agent, or servant of the State for any reason. The Contractor will be solely and entirely responsible for its acts and the acts of its agents, employees, servants and subcontractors during the performance of this Contract.

II-Q MISCELLANEOUS

1. The Contractor covenants that it is not, and will not become, in arrears to the State upon any contract, debt, or any other obligation to the State, including real property and personal property taxes.
2. DAMAGES FOR UNAUTHORIZED PERSONNEL CHANGES
 - a. The Contractor shall not replace the personnel designated in this Contract without the prior, written approval of the State.
 - b. If the Contractor violates this requirement, it shall pay the State, as liquidated damages and not as a penalty, a sum equal to the amount payable under this Contract.
 - c. The State may recover the amount due from the Contractor under this section by setting off against any amount due under this Contract or other contracts it may have with the Contractor.
3. AUTHORIZATION & CAPABILITY
 - a. The Contractor warrants that it has taken all corporate actions necessary for the authorization, execution, delivery and performance of this Contract. It is ready to perform its obligations.
 - b. The Contractor further warrants that the person signing this Contract is authorized to do so on behalf of the Contractor and is empowered to bind the Contractor to this Contract.



SECTION III WORK STATEMENT

A. Brief Description of Work

This person will serve as MDIT/MDOT's FieldManager statewide technical advisor and subject matter expert. This person will perform tasks required to maintain, support and monitor the FieldManager suite of software at production facilities throughout the State. Responsibilities include ensuring this critical system remains operational and is "up and running" on a statewide basis. The services required cover many aspects of the FieldManager software including various tasks related to planning, analysis, research, design, development, testing, documentation, implementation, troubleshooting, and support. The FieldManager suite is comprised of the main FieldManager component, FieldBuilder, FieldBook, and FieldPad modules. The services will require daily interaction with MDIT/MDOT's FieldManager Administration Team in Lansing and FieldManager users from around Michigan at 295 MDOT, local agencies, engineering consultant firms, and construction contractor facilities. The services will require judgments as to methods available to perform various FieldManager related tasks, task constraints, construction project characteristics, and the technical environments in which FieldManager is operating. It may require decisions that significantly impact the 2,500 FieldManager users who are responsible for managing Michigan's road, bridge, and airport construction program.

B. Background on the work requested

The FieldManager suite of software is a highly complex system of multiple components. FieldManager is Michigan's statewide construction management system used to manage, track, and process all road, bridge, and airport construction projects under Michigan's \$1.5 billion annual construction program. FieldManager is a key piece of MDOT's mission and strategic direction, and the software has a critical impact on the Department's ability to meet its construction program objectives. FieldManager's user base includes more than 2,500 users at over 295 MDOT, local government agency, engineering consultant, and construction contractor facilities across Michigan.

C. Objectives

The following objectives have been identified for this project:

- Serve as the statewide technical advisor and subject matter expert for FieldManager.
- Perform highly specialized work that includes various FieldManger tasks related to planning, analysis, research, design, development, testing, documentation, implementation, troubleshooting, and support.
- Perform responsibilities and assignments on various FieldManager upgrade and interface projects that are highly complex, and include technical oversight and monitoring numerous aspects of the projects on a daily basis to help ensure the projects are on time and within budget.
- Make decisions that significantly impact FieldManager users who are responsible for managing Michigan's road, bridge, and airport construction program.

D. Agency technical environment for the work MDOT/MDIT TECHNICAL ENVIRONMENT

All software and hardware items provided by the Contractor must run on and be compatible with the MDIT/MDOT Standard Information Technology Environment. A comprehensive listing of the State's existing technology standards may be reviewed at <http://michigan.gov/dit>.

It is recognized that technology changes rapidly. The Contractor may request, in writing, a change in the standard environment, providing justification for the requested change and all costs associated with any change. Any changes must be approved, in writing, by the MDIT/MDOT Project Manager and the MDIT Agency Services Information Officer, before work may proceed based on the changed environment.

Additionally, the State needs to be able to maintain software and other items produced as the result of the Contract. Therefore, non-standard development tools may not be used unless approved by MDIT. The Contractor must request, in writing, approval to use non-standard software development tools, providing justification for the requested change and all costs associated with any change. The MDIT/MDOT Project



Manager and the MDIT Information Services Officer, before use on any MDIT/MDOT project, must approve any tools, in writing. The MDIT/MDOT Standard Information Technology Environment consists of the Desktop Environment, Project Management Tools, the Business System Development Environment, the Web / Intranet Site and Application Development Environment, the Security Environment, and the Network Environment. These environments include but are not limited to the following identified IT tools:

Window XP Desktop Environment

- Microsoft Office/Office Professional, version XP
- Novell GroupWise 6.5.3 +
- Microsoft Internet Explorer 6.0 +
- Oracle NetServices 9.2.06 +
- Novell Client Service for Netware 4.91 + SP2

Project Management Tools

- Niku Version 6.0 or higher (State of Michigan standard)
- Microsoft Project 2002 (on approval of Department Of Information Technology's Agency Services Information Officer)

Business System Development Environment - Client/Server & Enterprise Web System Development

- IBM Rational Suite
- IDEF for business process re-engineering
- Erwin - Data Modeling
- BPWin - Business Process Modeling
- Enterprise application Studio (PowerBuilder 9.x PowerJ 3.x, PowerSite)
- Enterprise Application Server 3.x (Jaguar CTS 3.x, PowerDynamo)

Development Languages, Tools

- Powerscript
- Java 2.x
- Microsoft .Net
- IBM Websphere, Studio Application Developer for Windows v. 5.1 +
- IBM Rational Suite 2003.06.12.280

Application Servers

- Sybase EAS Web Server on Microsoft IIS Web Server, version 5.1 + on Windows 2000
- IBM WebSphere Application Server - Developer Edition
- IBM WebSphere Application Server - Enterprise Edition, v. 5.1.x + for Sun Solaris

Web / Intranet Site and Application Development Environment

Development Languages, Tools:

- JavaScript
- Cold Fusion version 7.0 or higher
- Java 2.X
- Microsoft .Net
- IBM WebSphere. Studio Application Developer for Windows v. 5.1.x
- IBM Rational Suite 2003.06.12.280

Application Servers

- Cold Fusion, MX Enterprise
- IBM WebSphere Application Server - Developer Edition
- IBM WebSphere Application Server - Enterprise Edition, v. 5.1.x + for Sun Solaris

Web / intranet Servers:

- Apache 2.054
- IBM HIS 2.0.x
- IIS 5.0

Web /intranet Development Tools:

- Adobe Acrobat 6.0+
- Macromedia Dreamweaver 7.0+
- IBM WebSphere Studio Homepage Builder +
- IBM Rational Suite 2003.06.12.280
- Eclipse 3.1

Web Content Management

- Vignette Content Manager, version 6+

Electronic Documents:

- Adobe Acrobat version 6.0 +

Document Management

- FileNET Panagon for document management
- Bentley ProjectWise for CAD file management

Electronic Forms:

- Presentation: Adobe Acrobat version 6.0 +
- FileNET Panagon eForms for document management

Testing Environment

- TestDirector 7.6 for storing test steps and cases
- WinRunner 7.6 for automating test runs
- LoadRunner 7.6 for load testing

Security Environment

- MDIT/MDOT Single Login
- MDIT/MDOT provided SQL security database
- MDOT provided validation and code for PowerBuilder
- Secured Socket Layers
- SecureID (State Security Standard for external network access and high risk Web systems)

MDIT/MDOT requires that its single - login security environment be used for all new client-server software development. Where software is being converted from an existing package, or a client-server application is being purchased, the security mechanism must be approved in writing by the MDIT/MDOT Project Manager and the MDIT Agency Services Officer.

Network Environment/Hardware

- Cisco Routers
- IPX and IP routing
- 10 BaseT, 100 BaseT and 1000BaseT Ethernet for desktops
- T-1 or 56K connections
- HP OpenView
- Node Runner
- Cisco and Shiva remote access servers
- GroupWise
- Sun E6900, E4800, E4500 series servers



- Solaris10 or higher
- Oracle 9.2.0.7
- Netware 6.0 _ 6.5 SP5
- Netware NFS and Sun NFS 3.0+
- WIN2K server
- Novell Account Manager v2
- Citrix ICA client
- Oracle NetServices 9.2.0.7

All software supplied by the Contractor shall be capable of running concurrently with the MDOT software and all client specific software programs (i.e. LAN, Microsoft Office Suite), without resulting in excessive reduction in production capabilities in the laboratory or management areas. In addition, all client-server applications must be designed to be able to run on a Citrix server, and must behave so that they don't cause conflicts running in a multi-user environment, e.g. temporary work files should be avoided or implemented in a way to not cause conflicts.

E. Description of the requested work, including deliverables and knowledge transfer

The tasks that are expected to be performed include but are not limited to the following:

- Serve as the statewide technical advisor and subject matter expert for FieldManager.
- Provide technical oversight for FieldManager related enhancement projects.
- Provide technical oversight of FieldManager related enhancement project deliverables.
- Implement and monitor FieldManager quality assurance standards for all new FieldManager releases.
- Prepare requirements definitions for FieldManager enhancements.
- Develop specifications to detail what new FieldManager enhancements and/or potential interfaces can accomplish.
- Perform technical project planning tasks for FieldManager related enhancement projects.
- Perform technical analysis tasks for FieldManager related enhancement projects.
- Perform technical design tasks for FieldManager related enhancement projects.
- Perform technical development phase tasks for FieldManager related enhancement projects.
- Perform technical oversight for FieldManager maintenance work.
- Work with AASHTO to ensure that MDIT/MDOT's vision of FieldManager and the transfer of data between Trns*port components is consistent with AASHTO's vision.
- Identify setup, test and validate FieldManager hardware and software, and ensure it's ready for testing and production.
- Oversee the testing of new FieldManager suite releases. This includes planning, coordinating, leading and conducting the testing of new FieldManager releases, and ensuring all errors are documented using MDIT/MDOT error reporting procedures.
- Plan and conduct user training.
- Conduct implementation related tasks. This includes planning and development of implementation procedures required to implement FieldManager upgrades into full statewide production.
- Document suggested enhancements, ideas, and lessons learned.
- Provide technical support to FieldManager users. This includes resolving software, hardware and network issues.
- Assist with FieldManager software maintenance and user support. Respond and address all reported issues in a timely manner.
- Address technical issues associated with the FieldManager technical environment including Netware, and Windows operating systems (Windows 2000, Windows XP, Windows Mobile, etc.,).
- Address technical issues associated with FieldManager development tools including PowerBuilder, Developer Studio 6, and Visual C++.
- Maintain the FieldManager Operating Test Plan.
- Make recommendations for action for all issues which involve technical areas of FieldManager.
- Develop alternative technical strategies for FieldManager based on analysis and research.



- Prepare special studies and reports involving FieldManager.
- Maintain operational and installation procedures for FieldManager.
- Participate as the FieldManager technical representative for FieldNet projects.
- Plan and coordinate FieldManager enhancement project tasks with FieldNet enhancement project tasks to ensure the projects are proceeding in a common and consistent direction.
- Evaluate new equipment and software for potential use with FieldManager and develop technical specifications when necessary.
- Assist with testing and implementing the FieldPad component of FieldManager.
- Analyze problems relating to FieldManager and work toward a solution until problem is properly resolved.
- Analyze various FieldManager related instructions and data.
- Assist with technical issues associated with FieldManager databases. This includes Sybase SQL Anywhere and Oracle.
- Assist with troubleshooting interface problems with software that interfaces with FieldManager.
- Assist with technical issues associated with a future FieldManager interface with the Materials Management System (MATMS).
- Address technical issues associated with Next Generation Trns*port project.
- Maintain various records; prepare miscellaneous reports and correspondence related to FieldManager as needed.
- The above work will be the highest priority, but there may be other related tasks assigned if there is time available. These tasks will vary according to the specific project needs that exist during the term of this contract and will be based on prior authorization by the MDIT/MDOT Project Manager.
 - Approval of FieldManager project deliverables and FieldManager is up and running statewide.

F. Any specific regulations, requirements or expertise applicable, including specific background/security checks required.

G. Project control

- The Temporary Employee will carry out this contract under the direction and control of the MDIT/MDOT Project Manager. The MDIT/MDOT Project Manager will review progress reports and will review and approve payments.
- Although there will be continuous liaison with the Contractor, the MDIT/MDOT Project Manager shall have contact at a minimum of twice monthly with the Contractor for the purpose of reviewing progress and providing necessary guidance to the Contractor in solving problems which arise. The objective of this step is to ensure that the MDIT/MDOT Project Manager is promptly informed of progress and the major issues that confront the Contractor throughout the contract.
- Travel out of state and/or travel to other locations within the State may be required. This contract does not provide for reimbursement of travel expenses; however, the State will establish a separate method to reimburse the contractor for travel. All travel must be approved in advance by the MDIT/MDOT Project Manager. All travel arrangements must be made through the current state travel contractor. Payment will be made only for travel expenses related to the performance of the tasks identified in this ITB at the currently approved State of Michigan rates.

H. Reports required

- The Contractor must submit written monthly summaries or progress reports that outline work accomplished during the reporting period, work to be accomplished during the subsequent reporting period, if known; problems, real or anticipated, which should be brought to the attention of the MDIT/MDOT Project Manager and notification of any significant deviation from the previously agreed upon work plans. All areas of decision making that pertain to this contract must be reviewed in detail with the MDIT/MDOT Project Manager prior to any final decision.
- The Contractor will maintain progress and resource schedules for all tasks under this contract. This documentation will include, as appropriate, progress gantt charts, resource schedule reports, and earned value charts showing budgeted work completed and budgeted work scheduled. The Contractor is responsible for tracking hours expended on each task.



- A detailed report shall also be provided in support of all invoices. This report shall describe the work performed during the invoice period for each task identified in the Work Statement as well as the time spent on each task.

I. Location where the work is to be performed

The work will usually take place at the construction and technology building located at the State's secondary complex in Lansing, although it will also be necessary to travel to the Van Wagoner Building in downtown Lansing, various FieldManager facilities located throughout Michigan, and the software contractor's facilities located out of state.

This contract does not provided for reimbursement of travel expenses; however, the State will establish a separate method to reimburse the contractor for travel. All travel must be approved in advance by the MDIT/MDOT Project Manager. All travel arrangements must be made through the current state travel contractor. Payment will be made only for travel expenses related to the performance of the tasks identified in this ITB at the currently approved State of Michigan rates.

J. Hours

Normal work hours will be 8:00 a.m. to 5:00 p.m. Monday through Friday.

K. State's contract/project manager for the work:

Kevin Fox
 MDIT/MDOT
 8885 Ricks Road
 P.O. Box 30049
 Lansing, MI 48909
 Phone: 517-322-6223

L. Number of personnel required, by skill set (classification):

One (1) senior programmer-analyst. The skill set for a senior programmer-analyst is provided below.

Programmer-Analyst Senior (not to exceed rate \$85.00)

Programmer-Analyst capabilities with 8 or more years of experience, relies on experience and judgment to plan and accomplish goals, performs a variety of complicated tasks, may lead and direct the work of others, may report directly to a project lead or manager, a wide degree of creativity and latitude is expected.

Additional skill set/experience required:

- Experience with transportation related IT projects and business processes preferred.
- Experience with FieldManager software suite preferred.
- Experience implementing and monitoring quality assurance standards and procedures.
- Experience planning, conducting, and leading software testing of complex systems.
- Experience maintaining test plans of complex systems.

M. Start and End Dates for the work

The start date for this work is September 4, 2007 and the end date is September 3, 2008.

L. PRICE PROPOSAL

1. All rates quoted in this Contract will be firm for the duration of the contract. No price changes will be permitted.
2. Pricing
 Classification/skill set: Sr Programmer/Analyst Diane Jadzinski
 Hourly/Monthly Rate: \$80.00x2080 = \$166,400.00