



December 18, 2001

Dear OmniCare Provider:

In August of this year you received notification of the fact that the Plan is currently undergoing rehabilitation. The state appointed Senior Deputy Rehabilitator, Bobby Jones is in the final steps of completing the rehabilitation and payment plans.

You will find enclosed a claims status report that reflects all claims presently pending on our system for dates of service prior to July 31, 2001. Please carefully review this report. If your records indicate claims for these dates of service that are not listed on this report please mail them to my attention as soon as possible **with a copy of this letter**. I will forward them to your assigned Provider Service Representative for review. They will follow up with you to acknowledge receipt and to discuss any possible billing errors that will impede processing.

Please note, our usual billing policies still apply. For example, the Plan does have a one-year filing limit that will be upheld. If claims were previously rejected and were never resubmitted with the required data within the one-year time frame they will still reject at this point.

Our goal is to have all outstanding claims on our system prior to January 15, 2002. This will provide ample time for the Deputy Rehabilitator to reach his goal of completing the rehabilitation plan by February of 2002. **Please note your presently recorded A/R on the line below.**

If you have any questions while reviewing your reports please contact your Provider Services Representative at (313) 393-4540. If you do not know who your assigned Representative is, please do not hesitate to contact me at (313) 393-8336.

Yours for Better Health,

Andrea Davis, Supervisor, Provider Services

CC: Bobby Jones, Senior Deputy Rehabilitator
Contract Administration and Provider Services

Enclosure

A/R _____



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