

2004 FPS Lean Behaviors Survey (including Quality and Safety Questions)

Enter numeric Code: Shift Department Zone Work Group

Please fill in the circle that best applies to you:						
<input type="radio"/> Hourly <input type="radio"/> Supervisor/Supintendent <input type="radio"/> Plant Leadership Team (Union and Management) <input type="radio"/> Other Salaried Employee		Strongly Agree	Agree	Disagree	Strongly Disagree	
Category	No. In my plant ...	+ +	+	-	- -	
Lean Behaviors Questions	Respect For People	1 People are treated with dignity and respect.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		2 People contribute openly and honestly in the meetings I attend.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		3 People admit mistakes.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		4 People can participate in decisions about their work.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		5 Before making decisions, people gather information.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		6 Positive contributions to the plant's business are publicly recognized.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		7 People focus on the problem (instead of looking for someone to blame).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		8 Meetings start on time.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		9 Meetings are scheduled not to clash with other meetings.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Continuous Learning and Improvement	10 People share ideas and knowledge.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		11 Plant leadership (union and management) are on the plant floor daily to provide assistance and improve the business.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		12 People are coached and trained by their leaders/Supervisors.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		13 People receive the training they need to do their jobs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		14 People are encouraged to improve their knowledge and skills at work.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		15 People are encouraged to search for and discuss problems.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		16 When looking to make improvements, people look how the improvement impacts other areas.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		17 People from outside areas help to solve problems.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		18 People ask for and offer help with their jobs when needed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Process and Results Driven	19 People are involved in establishing work procedures.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		20 People follow the established work procedures.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		21 When things go wrong , people respond rapidly.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		22 When things go wrong, there are clear procedures to follow.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		23 If there is a quality concern, it is O.K. to stop the line, per local 'Stop-Button' procedure.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		24 People look for ways to improve their work.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		25 People can see how their job fits in with the overall goals of their organization.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		26 Decisions are made on a timely basis.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		27 Decisions are based on fact (instead of opinions).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		28 Decisions are made to eliminate the problem completely (not the quick fix).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
		29 People deliver what was promised.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	30 People focus on the customer and the customer's needs (inside and outside the plant).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Quality Questions	1 The Quality Leadership Initiative (QLI) Presentation was effective in explaining the plan for QLI.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
	2 The QLI presentations helped me to understand where the Company and my location stand on quality.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
	3 Presenting QLI information in work groups is effective	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
	4 The QLI information presented will help employees understand where to focus their quality improvement efforts.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
Safety Questions	1 At this location, management is taking health and safety issues seriously.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
	2 The health and safety training I have received helps me do my job in a healthy and safe manner.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
	3 My supervisor consistently enforces healthy and safe work practices.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
	4 This location is a safe and healthy place to work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	