

**REPORT TO THE LEGISLATURE**  
**Pursuant to P.A. 252 of 2014**  
**Article V, Section 420**  
**Department's Response to Performance Audits**

Sec. 420. By March 1, the department shall report to the senate and house appropriations subcommittees on corrections, the senate and house judiciary committees, the legislative ombudsman, the senate and house fiscal agencies, and the state budget director on performance data and efforts to improve efficiencies relative to departmental staffing, health care services, food service, prisoner transportation, mental health care services, and pharmaceutical costs.

The full audit report and department's response is available on the Office of the Auditor General web page <http://audgen.michigan.gov>.

**Pharmaceutical Costs** - (last update requested 01-12-15)

*Compliant as of 09/30/2014*

**Finding 02** – Monitoring of Medication Returns and Disposals

The pharmacy contract with Maxor contained language in the contract that strengthened the reconciliation process. The Third Party Reviewer conducted facility audits in 2011, and the Operating Procedure (OP) was updated to reflect those recommendations. The OP has been approved by Michigan Department of Corrections (MDOC) and Bureau of Health Care Services (BHCS) leadership. The OP was not approved by the Legal Department until September 2013. The BHCS Nursing Advisory Committee as developed a training guide for implementation of the Operating Procedure. Due to the delay in the OP the Third Party Reviewer needed to move back its site audits to July/August 2014, with a report available by September 1, 2014.

**Pharmaceutical Costs** - (last update requested 01-12-15)

*Ongoing- Estimated completion date 3/2019*

**Finding 03** – Medication Refills

BHCS has a process in place for tracking and monitoring refills. An Electronic Medication Administration Record (eMAR) would greatly streamline the process. An eMAR was written into a recent RFP for the Electronic Health Record (EHR). MDOC, BHCS and Department of Technology, Management and Budget (DTMB) leadership determined that an RFP for maintenance on the NextGen EMR would be issued. This maintenance agreement would cover five years. During that period, the EMR would be upgraded to a newer version, and then an eMAR added after the upgrade. The compliance date has been moved back to March 2019 for full implementation of the eMAR. The target date for compliance is on track.

**Prisoner Medical and Dental Services** - (last update requested 01-12-15)

*Ongoing – Estimated completion date 12/2015*

**Finding 01** – Delivery of Health Care Services

The remaining items still needing completion are the two reports for Chronic Care, which are now going through the internal testing phase. DTMB completed a Statement of Work, which

includes additional programming hours to complete the reports. NextGen has programmed the reports, and the Bureau of Health Care staff is now testing the reports for functionality. The target date for compliance is on track.

**Prisoner Medical and Dental Services** - (last update requested 01-12-15)

*Ongoing – Estimated completion date 12/2015*

**Finding 03** – Electronic Prisoner Medical Record System

This compliance date has been moved back to December 2015. This is due to the delayed approval of the Statement of Work, which included additional hours for NextGen to complete development on the Chronic Care Visits and Prisoner Kites Reports. This later compliance date will allow for programming time, and for BHCS staff to test the report's functionality. The target date for compliance is on track.