

REPORT TO THE LEGISLATURE
Pursuant to P.A. 59 of 2013
Section 245
SCT/CQI Activities

Team Name	Recommendation	Leadership Action	Implementation Status
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CLOTHING MANAGEMENT

Develop and implement process to replace white garments with colored garments which includes towels, linens and food service clothing (pending RFP)	Approved	In Progress
Develop and implement process to replace tube socks with crew socks (pending RFP)	Approved	In Progress
Develop and implement process to replace jockey type under shorts for male prisoners with boxers (pending RFP)	Approved	In Progress
Develop and implement inventory process	Approved	In Progress
Develop and implement training module for quartermaster and facility staff regarding replacement clothing and shift responsibility to the prisoner for loss and misuse of clothing. Develop a process to track each facilities expenditures to measure savings	Approved	In Progress
Eliminate Stenciling of Prisoner Clothing	Approved	Implemented
Issue one laundry bag vs. two laundry bags per prisoner	Not Approved	It was determined that all laundry wouldn't wash efficiently if washed in the same bag.
Eliminate the use of bleach and hot water by using a cold water detergent		Not confident that the clothing would be properly sanitized (MRSA).
Develop and implement a web based tracking system for clothing "issued, exchanged and replacement"	Approved	In Progress
Investigate the possibility of eliminating wool blankets provided to prisoners and issuing insulated blankets	Approved	Being reviewed
Replace multiple linen styles by converting to one flat colored sheet (pending RFP)	Approved	In Progress
Replace multiple pajama styles and convert to one colored style for men and one colored style for women	Approved	In Progress
Develop a Linen exchange Program	Approved	Team determined that this would not save \$ overall.

ELECTRONIC MONITORING

Allow EMC Staff to issue Detainers w/no TXT PO/SUP	Approved	Implemented
Process to cancel LEINS without contacting by phone	Approved	Implemented

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	Allow direct communication between OMNI and other vendor software	Approved	Implemented
	Reduce LEIN by 30% for HZ/In Charger Alerts	Approved	Implemented
	Too high of liability for MDOC re: LEIN/Warrants	Approved	Implemented
	Too high of liability for MDOC re: LEIN/Warrants. Duplicate efforts	Approved	Implemented

EPIC DEVELOPMENT

Coordinate with EPIC Training/Training Division on Module Development	Approved	In Progress
Develop Policy Directive	Approved	Pending Leadership Approval
Develop Pre Communication Plan	Approved	Implemented
Recommended new process name: EPIC Effective Process Improvement Communication	Approved	Implemented
To create a video about all of EPIC processes	Approved	In Progress

FLEET TRANSPORTATION

Developed and implemented SCADGE (strip, chain, drop and go) process	Approved	Implemented
Developed and implemented 10 hour work days for CTO (Corrections Transportation Officers) to reduce overtime	Approved	Implemented
Removing rifle training and use of rifles for CTO use	Approved	In Progress
Developed and implement F2F (Facility to Facility) transfers of offenders	Approved	Implemented
Developed and implemented FFO (Force Feed Offenders)	Approved	Implemented
Prisoners newly committed to MDOC picked up while working other transportation routes	Approved	Implemented
To develop and implement a consistent method for dealing with the Courts, Prisoners and Records staff while working with WRITs	Approved	In Progress
Reduction of vehicle use for both Transportation Cadre's, MDOC and personal mileage	Approved	Implemented
Develop and implemented E Calendar to allow for transparent scheduling	Approved	Implemented
Consistent and uniform training for CTO's	Approved	Implemented
Changes in Policy, Procedure and Manuals to reflect current daily operations and restraint use	Approved	In Progress
Use of universal restraints	Approved	In Progress

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FOOD SERVICE

Elimination of 3 rd shift Food Service operations statewide	Approved	RFP Bid
To develop an RFP for food service contracts statewide to go to a “push” vs. “pull” strategy	Approved	RFP Bid
Realignment of food service staff statewide	Not Approved	RFP Bid
To rebid RFP for food service contracts statewide to go to a “push” vs. “pull” strategy	Not Approved	RFP Bid
To provide a food service religious strategy i.e., vegan	Approved	Implemented
Develop and implement a standard statewide menu	Approved	Implemented
Development and implement metrics to monitor performance and results of implementing the statewide standard menu	Approved	Implemented
Develop and implement a meal count tracking system	Approved	Implemented

LAUNDRY

Develop and implement a plan for laundry operations to be conducted by MSI or identified Correctional Facilities	Approved with Modification	Thumb, Brooks, Chippewa continue with MSI. The rest are facility based. Team function fulfilled.
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TRAINING

Sex Offender Training Module	Approved	In Progress
FOA Training Budget	Approved	In Progress
Training Committee Policy Change	Approved	Implemented
Succession Planning	Not Approved	
ITO's/HRD's under Training Division	Not Approved	Being revisited
Reduction of pay for new C/O's the first 16 weeks of academy	Approved	Being handled through MCO negotiations
Allow outside employment for new C/O's during academy	Not Approved	
New Agent School for FOA Field Agents/Field Service Assistants	Approved	Implemented
TAD's software pilot through Community College	Approved	In Progress
Training Needs Based	Approved	