



REMINDER NOTICES

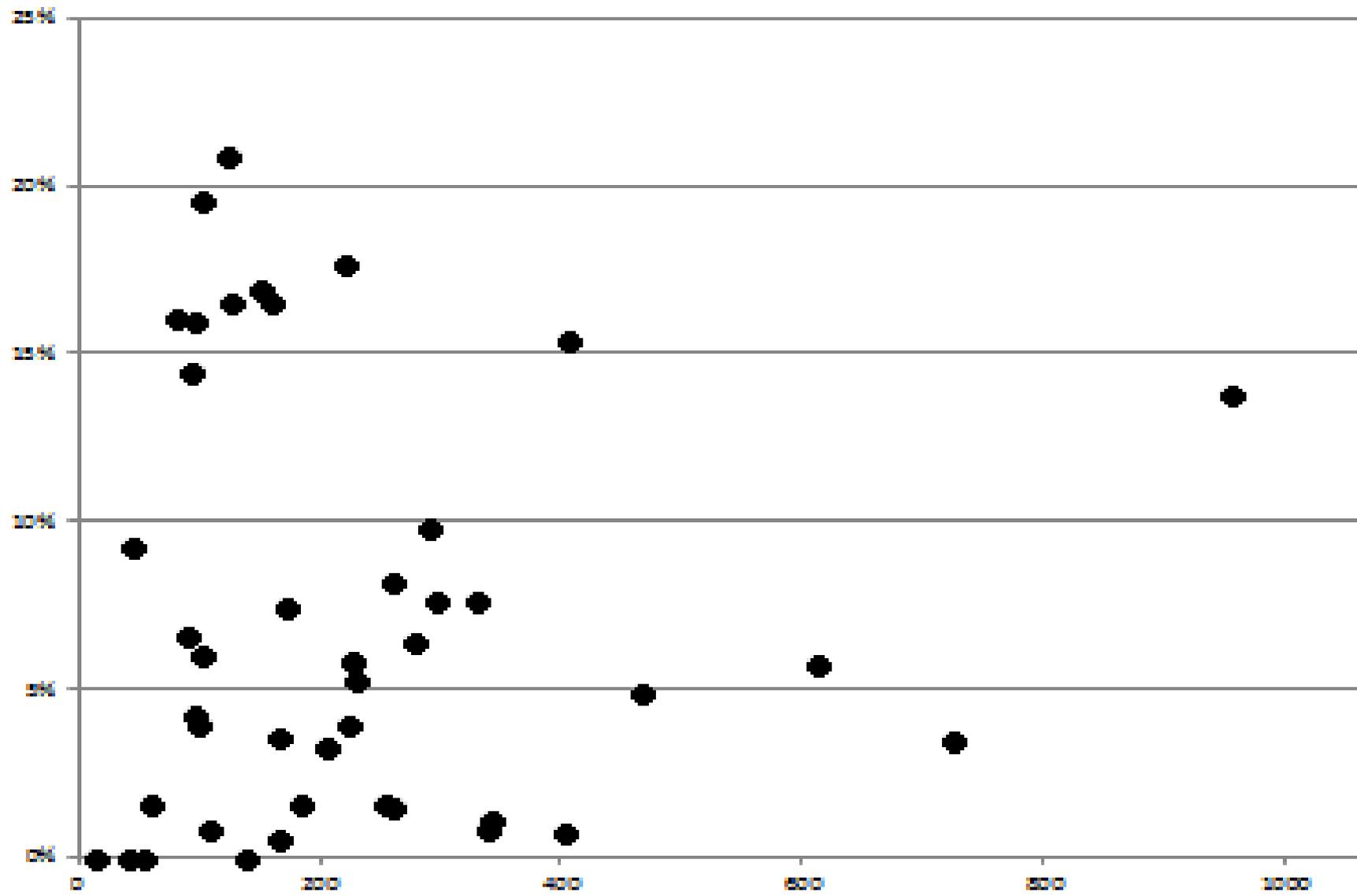
Robert Wolfe

Environmental Quality Analyst

Noncommunity & Drinking Water Supplies Unit



Percent Systems w/ MR viol in FY12 vs. LHD Inventory Size



From: Kreiger, Carolyn (DEQ)

Sent: Mon 3/18/2013 10:50 AM

To: rvisscher@allegancounty.org; hworkman@bedhd.org; kwiatkowskij@baycounty.net; ejohnston@bldhd.org; kkasischke@bchdmi.org; kraenzleinm@bhsj.org; rktetrault@calhouncountymi.gov; cdaley@chippewahd.com; dfitzgerald@cmdhd.org; mfitzpatrick@cmdhd.org; msnyder@phdm.org; brielipp@dhd10.org; dschmidt@dhd2.org; kkeller@hline.org; ddeyaert@hline.org; bmckenzie@gchd.us; eburt@grandtraverse.org; s.kendzierski@nwhealth.org; rkubacki@hchd.us; rfedewa@ingham.org; mnovak@ioniacounty.org; mfarmer@co.jackson.mi.us; hmnich@kalcounty.com; mary.reading@kentcountymi.gov; sgarrett@lapeercounty.org; cmerritt@hline.org; jwilson@co.livingston.mi.us; lsmith@masdhd.org;

Cc: Beauchamp, Karen (DEQ); DeBruyn, Dana (DEQ); Dettweiler, Dan (DEQ); Dorcy, Kristofer (DEQ); Doyle, Mark (DEQ); Gohlke, Holly (DEQ); Holdwick, Kevin (DEQ); Ladouceur, Anita (DEQ); Walter, Starla (DEQ); Weaver, Cynthia (DEQ); Wolfe, Rob (DEQ)

Subject: Reminder Notice Questionnaire

To Local Health Department Noncommunity Coordinators:

Please complete this short survey regarding monitoring reminder notices for noncommunity water supplies. The information will be presented at the Annual Meeting next month in Bay City. Please only complete one survey per local health department.

[Start Survey](#)

The survey will close at 5pm on April 5th, 2013.

Thank you for your time.

Please let me know if you have any questions or problems with the survey.

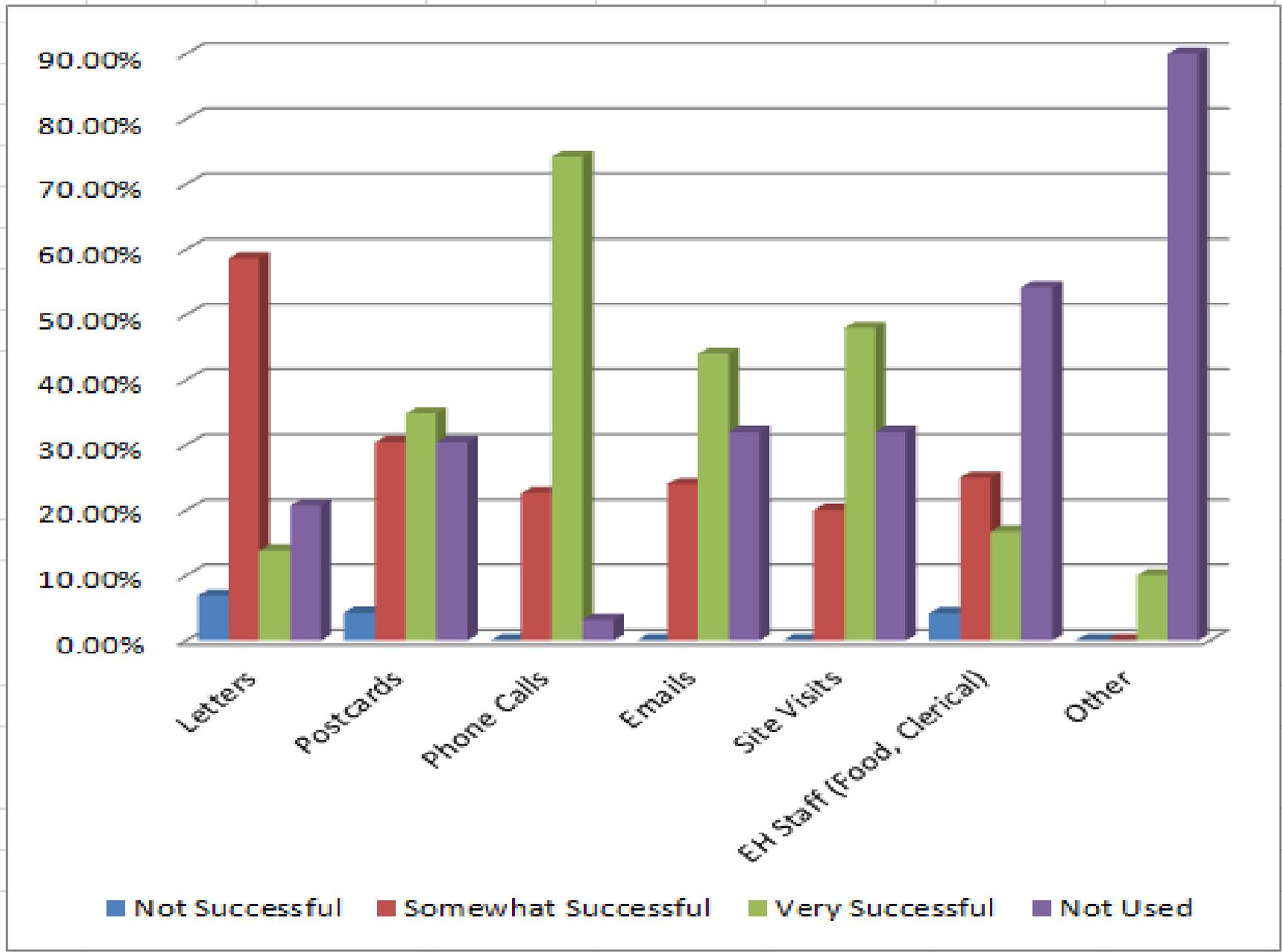
Carolyn

Carolyn Hobbs Kreiger, REHS/RS
Environmental Quality Analyst
Noncommunity & Private Drinking Water Supplies
Kalamazoo Field Office
(269) 567-3575



1. When reminding facilities of their water sampling requirements, which methods do you use and how successful is each method?

- Letters
- Postcards
- Phone Calls
- Emails
- Site Visits
- EH Staff
- Other

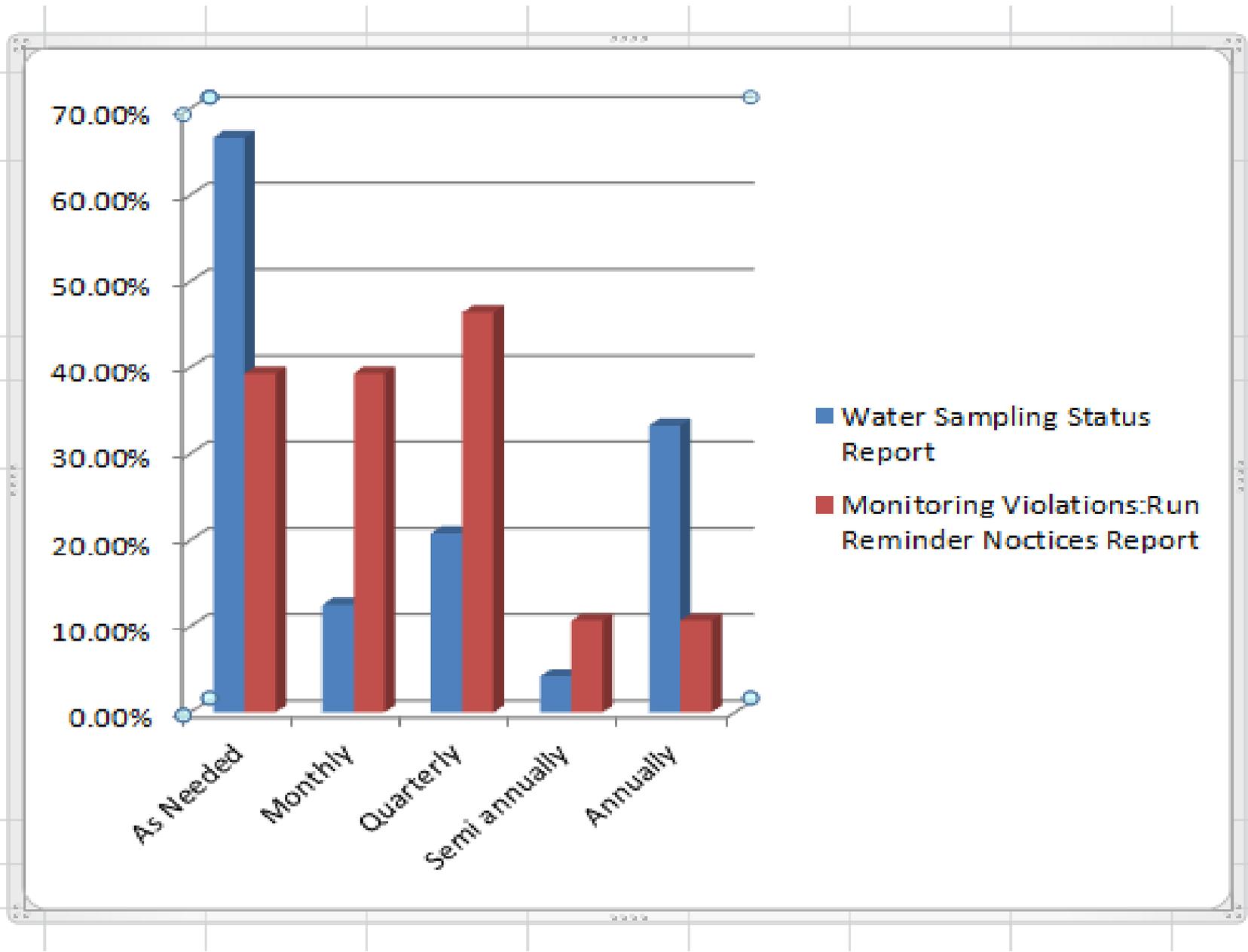


2. If using WaterTrack to generate reports, which reports do you use and how often?

A. Water Sampling Status Report

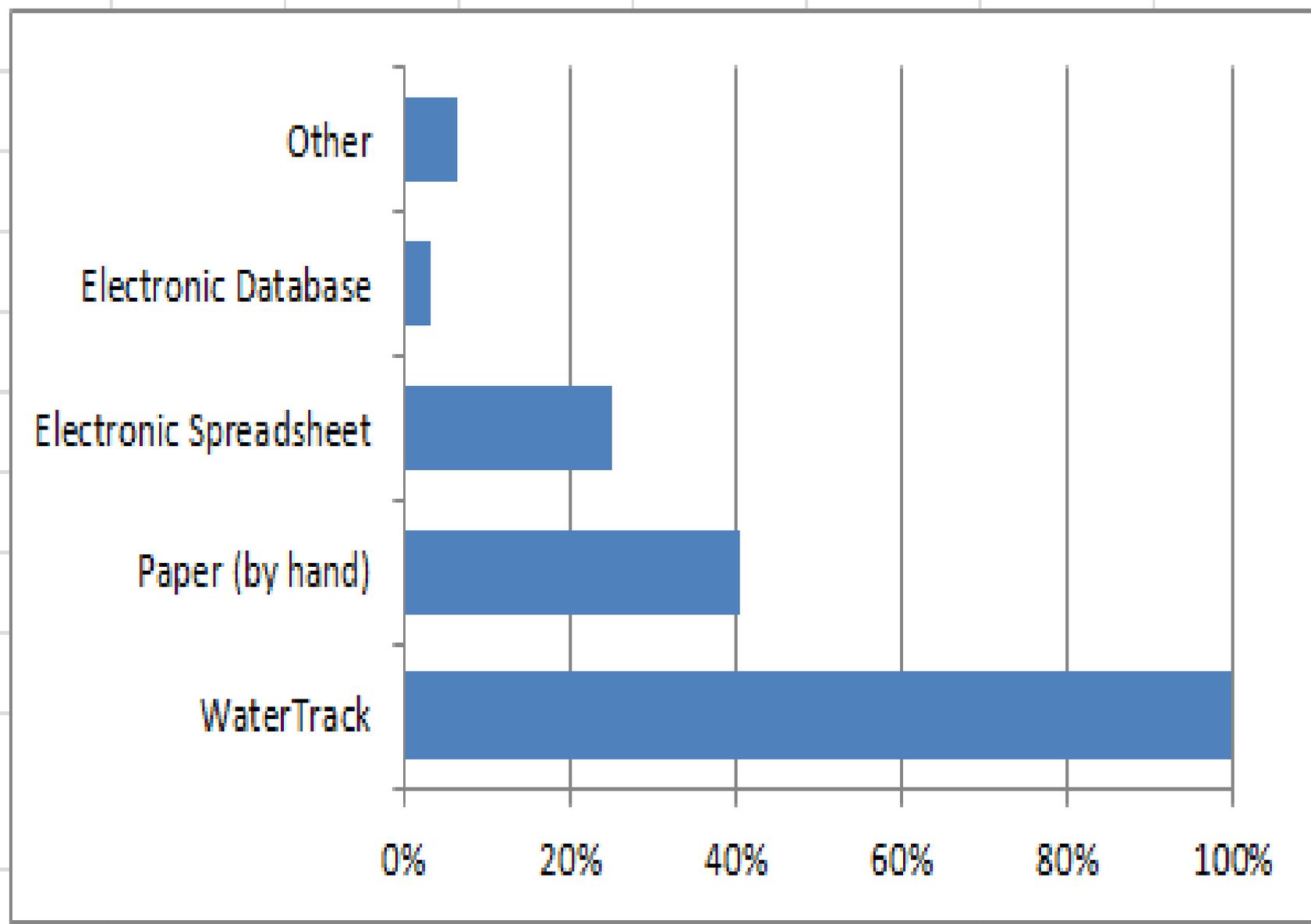
B. Monitoring Violations: Run Reminder Notices Report

- As Needed
- Monthly
- Quarterly
- Semi-annually
- Annually



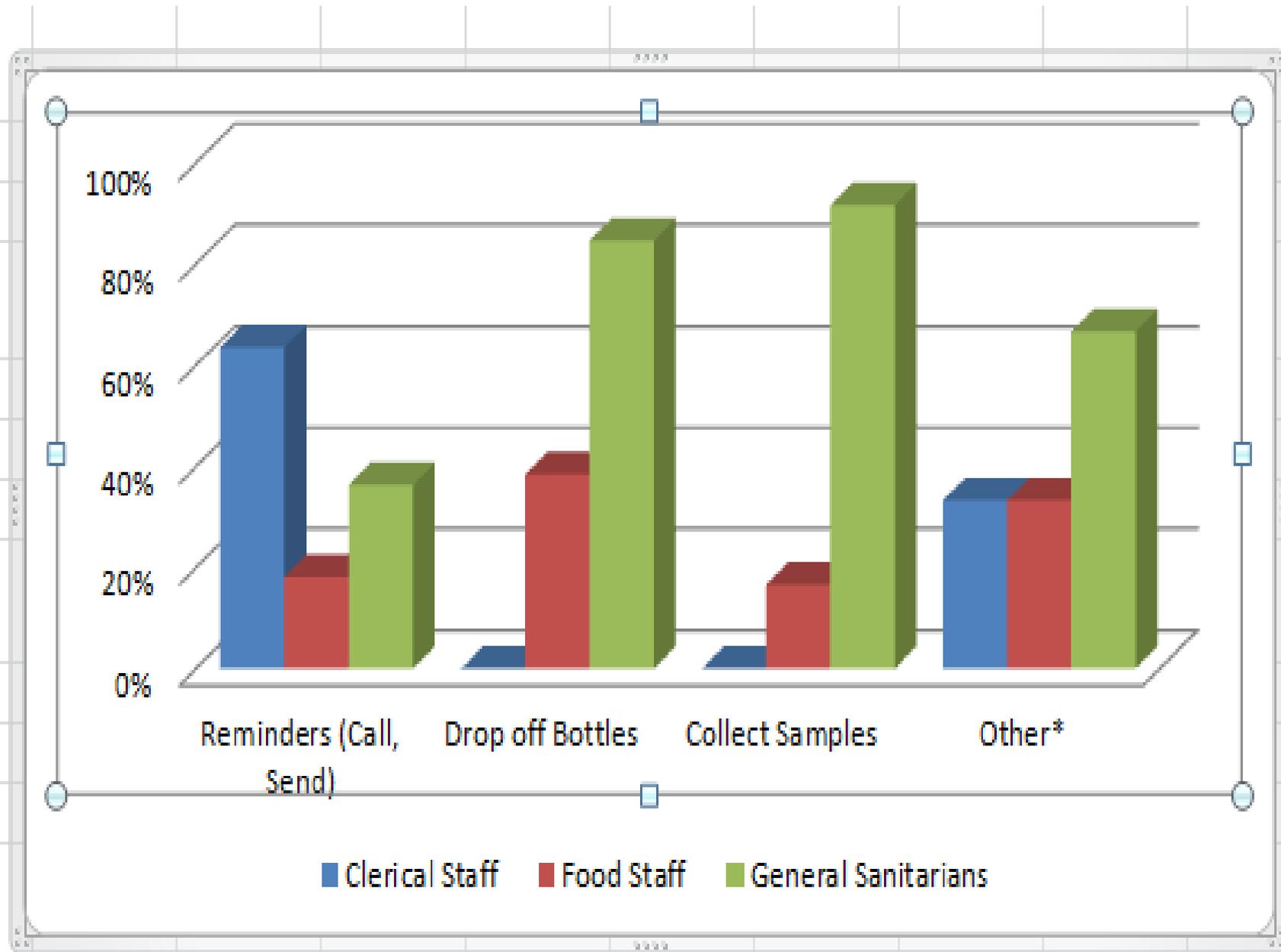
3. Do you use multiple methods to track monitoring requirements and samples received?

- WaterTrack
- Paper (by hand)
- Electronic Spreadsheet
- Electronic Database
- Other



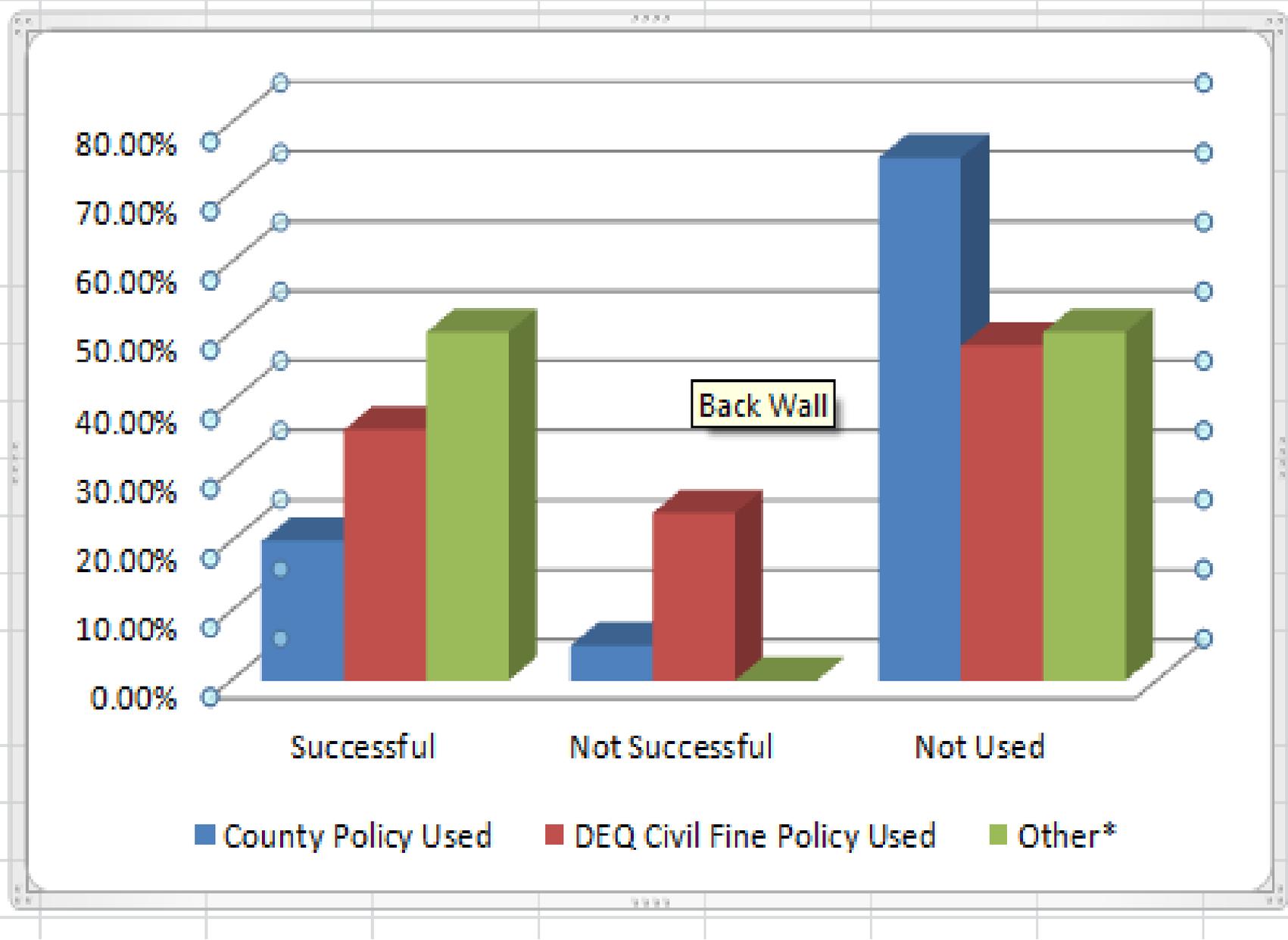
4. Are other staff within your department utilized to get compliance?

- Reminders (call, send)
- Drop off bottles
- Collect samples
- Other



5. Do you have a policy to fine facilities that have monitoring violations and is it successful?

- County policy used
- DEQ civil fine policy used
- Other





Summary – What does this mean?

1. Many LHDs utilize numerous methods to get facilities to collect samples, beyond just a one-time reminder. Many LHDs find that facilities do respond to reminder notices.
2. WaterTrack is a useful tool to track monitoring requirements (outside of December glitch, server issues, etc.).

Summary (continued)

3. A back-up tracking method is used by 20 of 32 respondents.
4. Many LHDs utilize other staff to assist in the NCWS program.
5. Enforcement is a useful tool, but does not get 100 % compliance.