

# INTRODUCTION TO THE DEPARTMENT OF ENVIRONMENTAL QUALITY

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DEQ, Executive Division

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# OVERVIEW

- Mission & Functions
- Organizational Structure and Programs
- District Offices
- Permits, Licenses, and Registrations
- Regulations
- Documents
- Training
- Contacts
- Expectations

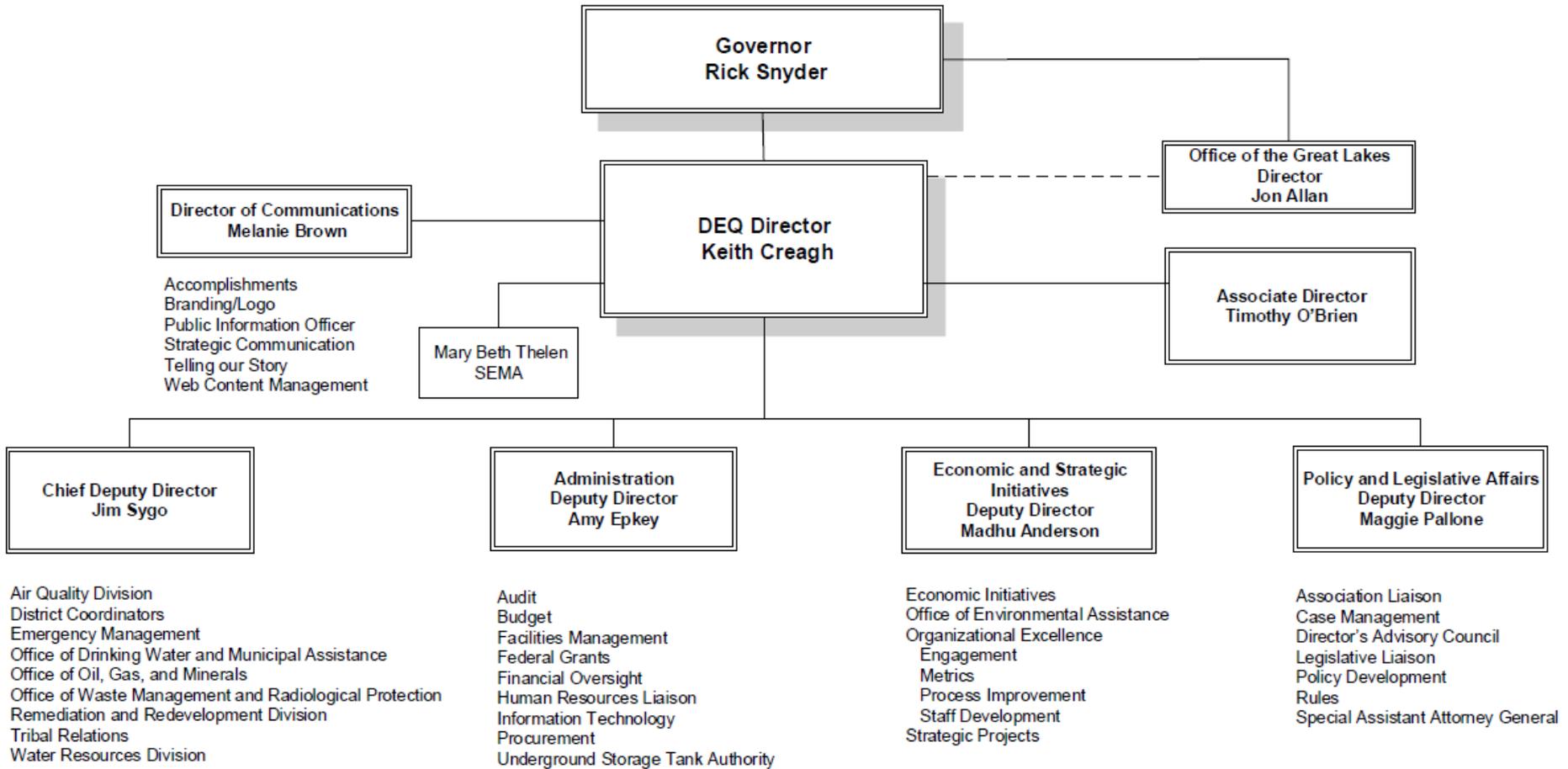
# MISSION & ACTIVITIES

*The DEQ promotes wise management of Michigan's air, land, and water resources to support a sustainable environment, healthy communities, and vibrant economy.*

- Processing permit applications
- Monitoring resources and inspecting facilities
- Providing compliance assistance
- Promoting programs and services
- Meeting with stakeholders including the public to get feedback

# MICHIGAN DEPARTMENT OF ENVIRONMENTAL QUALITY ORGANIZATIONAL STRUCTURE

April 25, 2016



# DEQ PROGRAMS (By Organization)

## DIVISIONS

- Air Quality
- Remediation & Redevelopment
- Water Resources

## OFFICES

- Drinking Water and Municipal Assistance
- Environmental Assistance
- Great Lakes
- Oil, Gas & Minerals
- Waste Management & Radiological Protection

# DEQ PROGRAMS (By Media)

- Air – permits, monitoring, and compliance
- Land – remediation, redevelopment, oil and gas, and soil erosion & construction storm water
- Waste – solid, liquid, hazardous, and radiological protection
- Water – permits, drinking water, wastewater, storm water, Great Lakes, lakes & streams, wetlands, and water management
- Sustainability – recycling and pollution prevention

# DEQ PROGRAMS



## Program Contacts Alphabetized by Program

Sort by Division | Sort Alphabetically | Sort by Theme

Navigate: 0 1 2 3 4 5 6 7 8 9 A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

### A

- Abandoned Water Wells** 517-930-8463  
Email Address: [debruynd@michigan.gov](mailto:debruynd@michigan.gov)  
Division Information: Office of Drinking Water and Municipal Assistance (ODWMA)
- Act 381 Workplans and Tax Increment Financing** 517-284-5153  
Email Address: [smedleyr@michigan.gov](mailto:smedleyr@michigan.gov)  
Division Information: Remediation and Redevelopment Division (RRD)
- Air Laws & Rules** 517-284-6740  
Email Address: [debruler@michigan.gov](mailto:debruler@michigan.gov)  
Division Information: Air Quality (AQD)
- Air Permits** 517-284-6793

## Program Contacts by Theme

Sort by Division | Sort Alphabetically | Sort by Theme

### Assistance & Support Services

- Ballast Water Reporting** 517-335-4056  
Email Address: [deg-ballast-reporting@michigan.gov](mailto:deg-ballast-reporting@michigan.gov)  
Division Information: [Office of the Great Lakes \(OGL\)](#)
- Campgrounds** 517-284-8520  
Email Address: [rottierss@michigan.gov](mailto:rottierss@michigan.gov)  
Division Information: [Office of Drinking Water and Municipal Assistance \(ODWMA\)](#)
- Clean Air Assistance** 517-284-6892  
Email Address: [dixonj2@michigan.gov](mailto:dixonj2@michigan.gov)  
Division Information: [Office of Environmental Assistance \(OEA\)](#)
- Clean Corporate Citizen** 517-284-6879

[www.michigan.gov/deq](http://www.michigan.gov/deq) | About the DEQ | Inside DEQ

# QUALITY OF LIFE AGENCIES

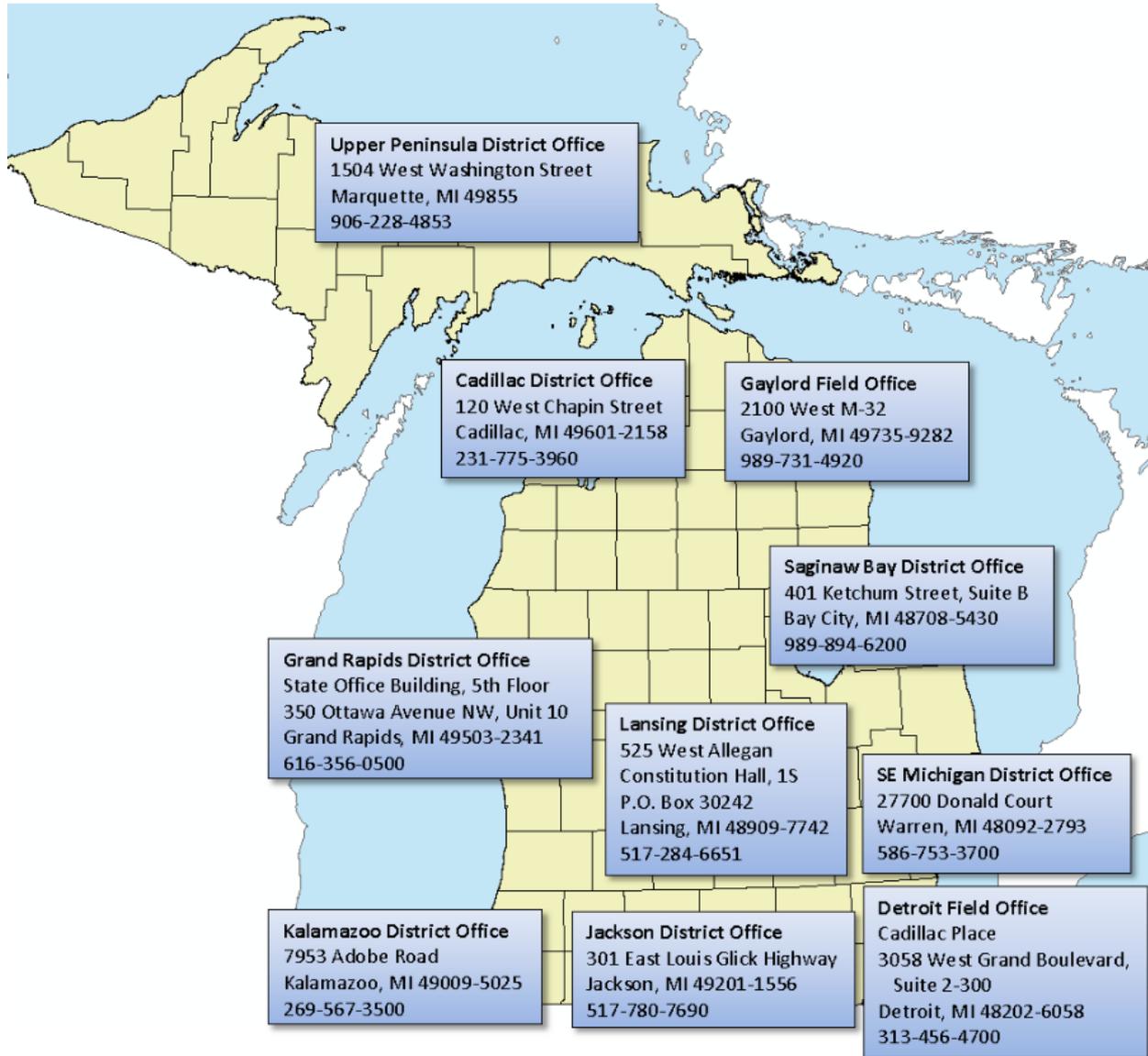


# DEQ HEADQUARTERS

Constitution Hall  
525 West Allegan St.  
PO Box 30473  
Lansing, MI 48909



# DEQ DISTRICT OFFICES



Cadillac District Office

# DEQ DISTRICTS

Michigan Department of Environmental Quality



**ENVIRONMENTAL INSPECTIONS:**



**RIGHTS AND RESPONSIBILITIES**

Rick Singak, Governor  
Iain Ward, Director  
www.michigan.gov/deq

Michigan Department of Environmental Quality

## What to Expect From an Environmental Compliance Inspection

Representatives of the Michigan Department of Environmental Quality (DEQ) may arrive at your door one day to conduct an environmental compliance inspection. Knowing what to expect during and after the inspection can help reduce the apprehension you may have about the process. While the scope and intent of environmental compliance inspections may vary, this guide will help answer frequently asked questions about the inspection process and provide you with contacts for further information.

**What should I expect when an inspector knocks on my door?**

The inspector has the legal authority to enter a facility or private property to conduct an inspection to determine compliance with Michigan environmental laws and rules. Inspections may or may not be rearranged but generally occur during regular business hours. In the event of a spill or other emergency, however, an after-hours inspection may be necessary. Upon arriving at the business, the inspector will ask for the environmental coordinator or person in charge. The inspector will identify the program he or she is from and discuss the scope of the inspection activities. All inspectors have official photo identification. In most cases, a single inspector will evaluate only one area of environmental compliance such as air, water, or waste regulations. One or more inspectors may also arrive to evaluate compliance with all environmental media laws, such as those relating to air, water, and waste. This type of inspection is called a multi-media inspection. Environmental inspections generally follow the same format: an opening conference, review of records, an interview and facility tour, and a closing conference. The order and depth of review may vary depending on the reason for the inspection. These inspection components and information about sampling and photographing during the inspection are discussed below.

**Do I have to allow the inspector into my business?**

Fulfilling the legal requirements of monitoring compliance with environmental regulations is best achieved through mutual cooperation between the DEQ and the business. However, if an inspector is refused entry, the DEQ can petition the court for a warrant authorizing entry or access to records and samples. If the environmental coordinator or other relevant personnel are not working on the day of the inspection, you can discuss with the DEQ whether another time for an inspection might be allowed, but such a decision is at the discretion of the DEQ personnel. In some cases, the inspection will be conducted as planned but a follow-up visit will occur when key personnel are available.

**Why is my business being inspected?**

Inspections may be conducted for numerous reasons, including the following:

- Determining compliance of a DEQ-permitted activity or in response to a permit application filed for your facility.
- Determining compliance with specific requirements.
- Evidence that a violation has occurred.
- Follow-up to check on prior violations.
- Response to a citizen or employee complaint.
- Referral from another federal, state, or local agency.

Environmental Assistance Center 1-800-662-9278  
www.michigan.gov/deq February 2012

### Air Quality Division Inspection Survey

1. Did the inspector identify himself/herself and explain the reason(s) for the inspection?

Yes  
 No

2. What is the name of the inspector?

3. Which DEQ program was covered by the inspection?

Air pollution  
 Asbestos  
 Dry cleaning

4. What was the date of the inspection?

5. Did the inspector provide you with a brochure titled [ENVIRONMENTAL INSPECTIONS: RIGHTS AND RESPONSIBILITIES](#)?

Yes  
 No

## Stay Connected



## DEQ Contacts

Environmental Assistance Center  
Staff Directory  
Media Contact  
DEQ FOIA Information  
Report an Emergency

## Our Performance

OPEN Michigan  
DEQ Scorecard  
Surveys

## DEQ Documents

Reports  
Forms  
Publications  
Maps & Data

## DEQ Regulations

DEQ Policies  
Laws & Rules  
Permits  
Regulatory Reinvention  
Boards and Advisory Groups

# WHEN TO CONTACT THE DISTRICT

- Submit a Complaint
  - Pollution Emergency Alert System (PEAS)  
800-292-4706
- Follow-up on an Inspection
  - Compliance assistance
  - Enforcement
- Questions about Regulations

# TRAINING



**2016 MICHIGAN ENVIRONMENTAL COMPLIANCE CONFERENCE**  
JUNE 21-22, 2016  
LANSING CENTER



**Upcoming Events**  
**June 21-22, 2016: 2016 MECC**  
*Michigan Environmental Compliance Conference*

**October 4-7, 2016:**  
16th Annual Great Lakes Beach Association Conference

**Feb-Nov 2016**  
*Air Permit to Install Workshop Series*

**May 31 - June 2, 2017**  
*Great Lakes and St. Lawrence Green Infrastructure Conference*

**Upcoming Webinars**  
**June 15, 2016, 10:00am**  
Complaints: Odors, Open burning, and Dust - Oh my!

**June 16, 2016, 10:00am**  
Waste Reduction and Recycling - Making the Right Choices

**July 21, 2016, 1:00pm**  
The Sustainability Series Webinar: Green Chemistry 101

**Other Training Opportunities**  
Past DEQ Workshops and Conferences - Reference Materials  
Sustainability Series Webinars  
Past DEQ Webinars (recordings)  
DEQ On-Demand Training  
Operator Training and Certification  
Air Quality 101 - Year of Clean Air Webinars  
Partner Events and Other Training



Environmental Incentives, Grants and Loans



DEQ Calendar, Events and Training



Pleasant Peninsulas Newsletters



Report Environmental Emergencies

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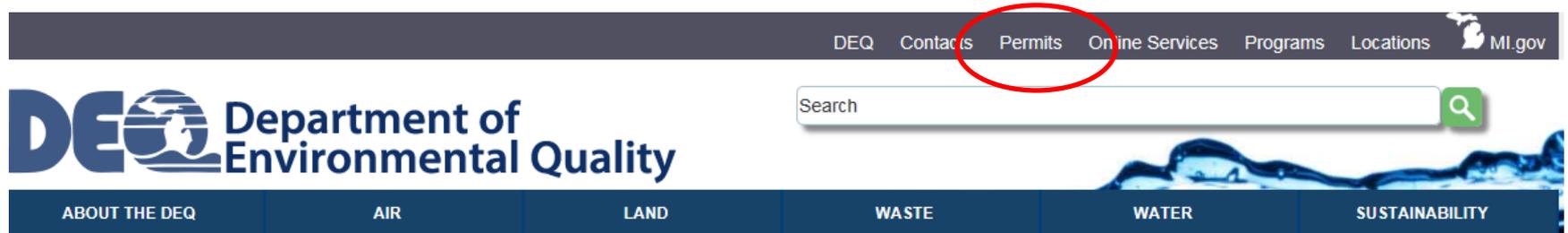
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# PERMITS, LICENSES & CERTIFICATIONS



- DEQ Permit Checklist
- Permit Coordination

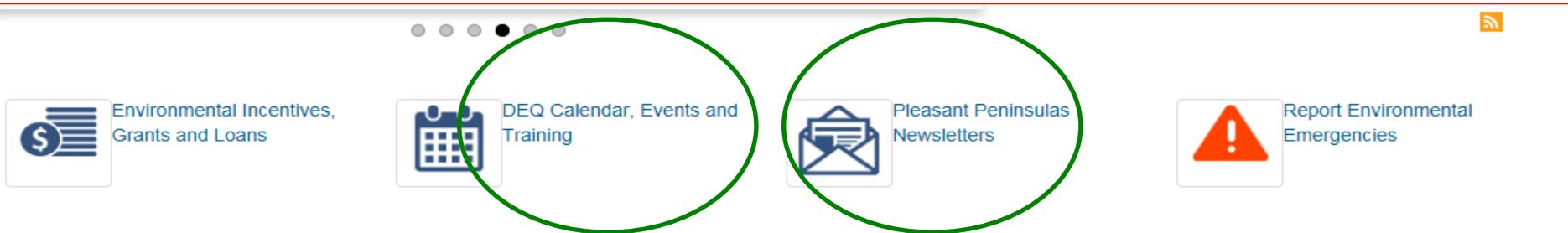
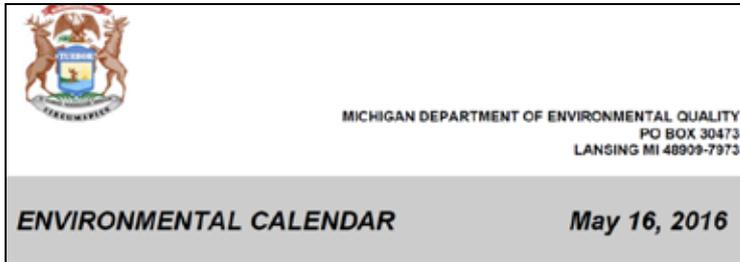
# DEQ REGULATIONS

- STATUTES
  - Natural Resources & Environmental Protection Act (1994 PA 451)
  - 15 other statutes
- RULES
  - 1,900
- POLICIES
  - Internal/External
  - Interpretative/Non-Interpretive





# DEQ NEWSLETTERS



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# DEQ CONTACTS – CALL CENTER

Environmental Assistance Center

**800-662-9278**

## **DEQ Contacts**

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# DEQ CONTACTS - COMPLIANCE ASSISTANCE

## Compliance Assistance Staff

**Environmental Assistance Center**  
800-662-9278

*Joli Collett*  
*Benita Flores*  
*Kelly Ploehn*  
*Adam Pohl*  
*Rose Woosley*

Email to: [deq-assist@michigan.gov](mailto:deq-assist@michigan.gov)

Questions on **Air Quality**  
Programs can be directed to:

*Jenifer Dixon - 517-284-6892*  
*Jim Ostrowski - 517-284-6870*

[Clean Air Assistance Program \(CAAP\)](#)

Questions on **Drinking Water and Municipal Assistance** can be directed to:

*Pam Howd - 517-284-6864*

[Office of Drinking Water and Municipal Assistance](#)

Questions on **Permit Coordination or Speaker Requests** can be directed to:

*Anita Singh - 517-284-6877*

<http://www.michigan.gov/deqpermits>

Questions on **Remediation**  
Programs can be directed to:

*Leslie Smith - 517-284-6902*

Questions on **Waste and Hazardous Materials**  
Programs can be directed to:

*Christine Grossman - 517-284-6860*

Questions on **Wastewater Discharge or Environmental Audit, Privilege & Immunity**  
Programs can be directed to:

*David Drullinger - 517-284-6855*

[Guide to Water Resources Division](#)

# WHAT SHOULD YOU EXPECT FROM THE DEQ?

- Timely responses to your e-mails and phone calls (within 48 hours)
- Courtesy and professionalism exhibited by knowledgeable inspectors
- Problem solving approaches to non-compliance issues
- Clear and concise explanation of regulations