

**Michigan Pollution Prevention (P2) Program Customer Service Survey July 1, 2011 - September 30, 2011**

Why did you contact us?	Did our staff respond in a timely manner?	Were our staff professional and courteous?	Did our staff answer your questions appropriately?	What change(s) occurred as a result of our staff assistance? (check all that apply)	Do you have any suggestions on how we can improve our services or P2 programs?	Would you recommend our P2 services, programs, or websites to others?	Overall, how would you rate the services provided by our staff?
Grant & Billing information	Yes	Yes	Yes	Increased knowledge of DEQ P2 programs		Yes	Excellent
information on drug disposal dates/sites	Yes		Yes	Increased knowledge of DEQ P2 programs		Yes	Excellent