

OEA Customer Service Survey Report - January 1, 2012 - March 31, 2012

Did our staff respond in a timely manner?	Did our staff answer any question(s) you had to your satisfaction?	Was our staff professional?	Was our staff courteous?	As a result of our assistance, do you anticipate taking action that will result in positive outcomes for you and the environment? Please explain if desired.	Would you recommend our OEA services to others?	Overall, how would you rate the service provided by our staff?	Which best describes your affiliation?
Yes	Yes	Yes	Yes	Yes		Excellent	Local Government
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Manufacturing
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Education
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Associations/Organizations
Yes	Yes	Yes	Yes	Yes	Yes	Good	Consultants/Attorneys
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	General Public
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Consultants/Attorneys
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Manufacturing
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Other:[healthcare facility]
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Manufacturing
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Service Industry
Yes	Yes	Yes	Yes		Yes	Good	Manufacturing
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Manufacturing
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	General Public

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Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Local Government
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Manufacturing
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	State/Federal Government
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Local Government
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Consultants/Attorneys
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Associations/Organizations
Yes	Yes	Yes	Yes	Yes	Yes	Excellent	Consultants/Attorneys
Yes	Yes	Yes	Yes	Yes	Yes	Good	Service Industry
Yes	Yes	Yes		Yes	Yes	Excellent	State/Federal Government