

DEQ RMD Inspection Survey

Total Responses: **21**

Report covers March 1, 2012 - September 25, 2012

1. Did the inspector identify himself/herself and explain the reason(s) for the inspection?

Yes		21 out of 21 responses		100%
No		0 out of 21 responses		0%

2. What is the name of the inspector?

3. Which DEQ program was covered by the inspection?

Biosolids - land application		0 out of 21 responses		0%
Campgrounds		1 out of 21 responses		5%
Hazardous waste/liquid		10 out of 21 responses		48%
Medical waste		0 out of 21 responses		0%
Public water supply		1 out of 21 responses		5%
Radiological protection		0 out of 21 responses		0%
Scrap tires		0 out of 21 responses		0%
Septage waste		0 out of 21 responses		0%
Solid waste		9 out of 21 responses		43%
Swimming pools		0 out of 21 responses		0%

4. What was the date of the inspection?

4/5/2012
4/13/2012
4/10/2012
3/21/2012
4/17/2012
4/30/2012
4/26/2012
5/14/2012
5/30/2012
6/1/2012
6/5/2012
6/6/2012
6/14/2012
6/18/2012
6/25/2012
7/16/2012
7/26/2012
8/15/2012
9/11/2012
9/24/2012
9/25/2012

5. Did the inspector provide you with a brochure titled "ENVIRONMENTAL INSPECTIONS: RIGHTS AND

Yes		21 out of 21 responses		100%
No		0 out of 21 responses		0%

6. Was the inspector professional?

Yes		21 out of 21 responses		100%
No		0 out of 21 responses		0%

7. Was the inspector courteous?

Yes		21 out of 21 responses		100%
No		0 out of 21 responses		0%

8. Did the inspector adequately answer your questions during the inspection?

Yes		21 out of 21 responses		100%
No		0 out of 21 responses		0%

Comments (Q#8):

Yes, he is very knowledgeable.

Our inspector provided much needed technical assistance and consultation in a professional manner. He walked us through the online reporting system and now we have a better understanding of guidelines.

Inspector was very knowledgeable.

Our inspector was very helpful and very knowledgeable. She was very professional and pleasant.

The inspector did a very nice job explaining the inspection process. The opening meeting was informative and the brochure was used to explain everything.

This inspection was due to several calls made regarding an alledged oil spill.

She was outstanding.

9. Did the inspector adequately explain their initial findings to you at the close of the inspection?				
Yes		21 out of 21 responses		100%
No		0 out of 21 responses		0%

Comments (Q#9):

Yes, very professional and courteous.

Inspector reinforced requirements for quality assurance testing associated with liner installation that he will expect to see as a part of the certification documentation for the final cover project.

The inspector talked his way through what was inspected and explained as he went.

We did a site walk down and the inspector took pictures documenting that there was no hydraulic fluid around the area.

The inspector clearly communicated the changes that would be recommended for this work site.

The inspector provided recommendation that site could become a Conditionally Exempt Generator based on waste volumes. This information was very helpful and something we are looking into.

Never left me in the dark.

10. Did the inspector notify you of any problems needing correction?				
Yes		16 out of 21 responses		76%
No		5 out of 21 responses		24%

Comments (Q#10):

We are working on our gas/leachate on east slope to help relieve leachte seeps.

N/A

All of our Turbine towers are 300 feet high and sealed the entire distance from Nacelle to the Pedestal Pit. Any fluids that leak due to a failure inside the tower are contained in the tower vessel. This said, an oil leak inside the tower is not a spill into the environment which the inspector concurred.

Always kept me informed.

11. Do you have specific suggestions on how we can improve the inspection process?

No, the inspector is very helpful and informative, He answers all questions professionally and complete. This helps us to achive our goal being 100% compliant with all rules and regs.

No

Ensure that you have professionals like our inspector who are professional, courteous and genuinely interested in customer relations and service.

Maybe spread out inspections from different divisions, in the last two months we have been visited by Air quality div, water resources div. & waste and hazardous materials div. However we have no violations, rather than perform multiple inspections in a few months span and then not visit again for three years, it would serve a better purpose to perform these inspections spread out over several months to give a better snap shot of how a business is performing.

No

None

Not really, our inspector was there to help me improve our processes dealing with hazardous waste and universal waste.

There is a group of "Anti Wind Farm" people in the area that will call most any agency to report alledged problems. We welcome agency's to inspect our area for compliance issues, but there is that fine line where complaints can turn into harrasment.

This workplace is not always manned. A courtesy call before the visit would be appreciated so personel would be available to attend to the state official.

N/A				
12. Name, Company, Contact Information (optional)				
13. Which DEQ District Office performed the inspection? (optional)				
Cadillac		1 out of 21 responses		5%
Grand Rapids		5 out of 21 responses		24%
Jackson		0 out of 21 responses		0%
Kalamazoo		8 out of 21 responses		38%
Lansing		1 out of 21 responses		5%
Saginaw Bay		4 out of 21 responses		19%
Southeast Michigan		1 out of 21 responses		5%
Upper Peninsula		1 out of 21 responses		5%