



JENNIFER M. GRANHOLM
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF HUMAN SERVICES
LANSING



ISMAEL AHMED
DIRECTOR

June 17, 2009

The Honorable Bill Hardiman, Chair
Senate Appropriations Subcommittee on DHS
Michigan State Senate
Lansing, Michigan 48933

The Honorable Dudley Spade, Chair
House Appropriations Subcommittee on DHS
Michigan House of Representatives
Lansing, Michigan 48933

Dear Senator Hardiman and Representative Spade:

Section 262(1) of 2008 Public Act No. 248 requires the Department of Human Services (DHS) to report on department efforts to implement a plan to assist local services delivery and effectiveness by reducing unnecessary layers of management, specifically through the reduction of zone and regional offices.

Pursuant to this request, DHS convened a work group in 2006 and 2007 with representatives from DMB, County Social Services Boards, county directors and Facilities Management. Criteria were developed for the consolidation of services delivery and incorporated into the department's Five Year Facilities Plan.

This services delivery consolidation included the closure of four existing Regional Service Centers (RSC)/Zone Offices providing oversight and guidance to the local DHS offices. In 2008 the Escanaba RSC was closed and in 2009 the remaining three offices located in Grand Rapids, Ypsilanti, and Traverse City were eliminated. Each RSC closure led to the elimination of a regional manager, administrative assistant, executive secretary and other positions which were reallocated within the Field Services allocation.

If you have any questions about the attached material, please contact Terry Salacina, deputy director, Field Operations Administration, at 373-3570.

Sincerely,

Ismael Ahmed

Attachments

- C: Senate and House Appropriations Subcommittee on DHS
- Senate and House Fiscal Agencies
- Senate and House Policy Offices
- State Budget Office