

Individual worker phone messages will also need to be updated with the following script:

*Hello, this is _____ at
the _____ DHS Office. You can now apply for all
benefits, renew your benefits, make changes to your account and check
your benefits online by visiting www.michigan.gov/mibridges or call 1-
888-642-7434. You can also now reset the password on your account.
[Continue greeting afterward.]*

All Local/District offices have a Prompt Management Feature installed at each office on the CISCO system. This feature was assigned to individual(s) at each office when the systems were installed. If Local Offices need assistance in recording this message they can contact Dan Shuler at 517-335-7777.