

**Desktop Image (included on all systems), updated 4.24.2009**

<b>Desktop OS</b>	Microsoft Windows XP Professional SP2	Note: Microsoft Vista is not Standard
<b>Office Suite</b>	Microsoft Office 2003 Professional	Note Office 2007 is not standard.
<b>PDF Reader</b>	Adobe Acrobat Reader 9.x	
<b>Internet Web Browser</b>	Internet Explorer 6.0	
<b>Streaming Content</b>	Adobe Flash Player x.x Adobe Shockwave Player x.x	
<b>Database Viewer</b>	Microsoft Access Snapshot Viewer	
<b>XML Parser</b>	XML Spy x.x	
<b>E-mail</b>	Microsoft Outlook 2003	
<b>Photo Editor</b>	Microsoft Photo Editor 3.0.2.3	Note: Standard options also available. See Desktop Options list.
<b>Remote Management</b>	Microsoft SCCM Advanced Client 2003	
<b>Flowchart</b>	Microsoft VisioViewer 2003	
<b>Web/Rich Client Development</b>	Microsoft .Net Framework 1.1 Microsoft .Net Framework 2.0 Microsoft .Net Framework 3.0 Microsoft .Net Framework 3.5	
<b>Personal Info Manager</b>	MyInfo	
<b>Asset Management</b>	Peregrine PDI 8.0.1	
<b>Anti-Virus</b>	Symantec AntiVirus 10.x Symantec End-Point Protection 11.x	by agency by agency
<b>Screen Capture</b>	TechSmith SnagIt x.x	
<b>Install Agent</b>	Windows Installer x.x	
<b>Media Player</b>	Windows Media Player x.x	
<b>CD Authorware</b>	Roxio EZCD Creator - Basic x.x	
<b>DVD Authorware</b>	Power DVD x.x	

**Time-keeping**

DCDS w/ Oracle

**Java Runtime**

Java Runtime Environment (JREE) 1.5x