

FY 2009 Annual Program Performance Measures

DEPARTMENT: MICHIGAN DEPARTMENT OF ENERGY, LABOR & ECONOMIC GROWTH

APPROPRIATION UNIT: Sec 102 Departmental Administration

PROGRAM: Policy and Legislative Affairs

TIMELINE: October 1, 2008 through September 30, 2009

PROGRAM MISSION STATEMENT (Customer-Focus Direction)

The Office of Policy and Legislative Affairs (Legislative and Rules) strives to reduce unnecessary rules and regulations, strengthen policies and laws relating to consumer economic activity and workforce improvement, and assist consumers to enhance Michigan's economy and quality of life.

PROGRAM STATEMENT

Policy and Legislative Affairs works together as a cohesive team with other agencies to provide outstanding support services to our customers: The Office of Policy and Legislative Affairs provides services both to internal customers and external customers, by providing assistance with legislation, bill analysis, attendance at legislative sessions and committee meetings, administrative rules promulgation, and constituent relations.

FUND SOURCE:

State Restricted Funds (Federal Match only)

LEGAL BASIS:

1969 PA 306, 1972 PA 286, 1968 PA 191,

CUSTOMER IDENTIFICATION:

Customers - Legislature; Director's Office, Governor's Office, Management and program staff from the Bureaus and Agencies of DELEG; lobbyists and associations, schools, colleges, universities, local governments, small business and non-profit organizations and residents of the State of Michigan

Stakeholders - Governors Office; citizens of the State of Michigan

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CRITICAL GOALS/MAJOR OBJECTIVES

Program Goals:

GOAL 1 Coordinate DELEG 2008-2009 Legislative Program

OPLA uses a collaborative process with DELEG and Legislative stakeholders to encourage economic and workforce development.

Comment: ongoing.

The Office provides technical expertise to bureaus and agencies within DELEG to establish legislative priorities and work with the Legislature to revise and introduce programs and related statutes. In the current legislative session, we are currently working on DELEG's top priorities. Accomplishments for Fiscal Year 2008-2009 include the following:

--Secured legislative action on various department priorities, including:

- Conformity of Michigan's unemployment insurance law with federal law.
- Conformity of Michigan's appraiser licensing law with federal standards.
- Allowing architects to take the Architect Registration Examination prior to completing experience requirements.

--Worked on the drafting and introduction of legislative proposals proposed by several DELEG agencies, including:

- Legislation authorizing a renewable energy and energy efficiency revolving loan fund.
- Reintroduction of a limited open meetings exemption for the Employment Relations Commission.
- Repeal of the Land Sales Act.
- Repeal of the Homeowner's Construction Lien Recovery Act.
- Rewrite of the Forbes Mechanical Contractors Act.

--Worked with the Legislature and other state departments in securing amendments to bills, including:

- Reciprocal licensing for electrical contractors interested in working on renewable energy projects in other states.
- A worker's compensation exemption for proposed liability immunity for possession of a gun at a workplace.
- Legislation relating to the selling of products and services by some proprietary schools.
- An amendment requested by DMB to a bill relating to employment of undocumented workers.

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--Worked on the development of legislative proposals, including:

- Unemployment insurance benefits for family members employed in a family business.
- Unemployment benefit charges to an employer's account for benefits paid to a part-time employee laid off from a position with another employer.
- Licensing professional employer organizations.

--2009 Application Processing & Refund Report was submitted as required.

--In addition, the office worked with lobbyists, legislative staff, program staff, and the Governor's office on a multitude of proposed and introduced bills affecting our department and other departments.

- More than 379 bills were introduced in the legislature and assigned to DELEG or an agency of DELEG as the lead agency. We also work with other departments on bills that affect us.
- Staff provides department positions and attended legislative committee hearings and work groups relating to bills affecting the agency.
- 39 bills were enacted into law or approved by the legislature during the calendar year.
- The legislative liaison consults with program staff to provide testimony and draft bill summaries. When bills are enrolled, the office drafts bill analyses of enrolled bills for the Governor's review. These are posted on the department website for public review at http://michigan.gov/DELEG/0,1607,7-154-10573_45007_45009---,00.html.

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GOAL 2

OPLA collaborates with and assists bureau and agency staff and regulatory liaisons to promulgate administrative rules, promotes reducing unnecessary regulations and strengthening policies relating to consumer economic activity, workforce improvement, and assistance to Michigan citizens.

Comment: Ongoing.

Together with DELEG bureaus and agencies, this office

- Submitted 35 requests for rule revisions or new rules, based upon statutory authority or mandates.
- Finished and implemented 16 completed rule sets during FY 2008.
- Coordinated work on the development and processing of 58 different formal rule sets during the period, and several others still being contemplated. This office provided consultation and guidance to staff and stakeholder committees about the Administrative Procedures Act process and requirements for rulemaking. It also acted as DELEG rules liaison to the State Office of Administrative Hearings and Rules.
- The average time, during this period, to shepherd rules through the process was approximately 14 months, ranging from 40 to over 1000 days. This year's average time to process rules drastically decreased from last year's average of 963 days (or nearly 3 years), staff was able to complete several outstanding rules, and worked on improvements to the rules that were implemented.
- Staff worked with agencies to develop documents that more clearly identify costs and benefits and address impact upon businesses, citizens, and regulated persons. Rules were modified as necessary to address issues as they were identified.
- Rules critical to department activities included rules related to Tax Tribunal fees, amendments to accommodate legislative changes to several DELEG programs, and mandates for Energy use.
- OPLA staff timely submitted the DELEG annual Regulatory Plan to the State Office of Administrative Hearings and Rules for notification to the Legislature.

GOAL 3

Provide excellent constituent services to legislative offices and all other customers.

Our goal is to respond to calls within 24 hours, and close 95 percent of all calls within 3 business days.

Comment: Ongoing.

Reported Contact Data

12/15/2009

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Total Number of Contacts Reported from 10/1/2008 to 9/30/2009: 2496
 Contacts returned within 24 hours:..... 2496 or 100%
 Contacts closed out within 3 days:..... 2301 or 93%
 Some calls take more than 3 days to close out due to wait for outside responses.

Legislative/Constituent Performance 2008-2009

