

Detroit Community Schools
RFP for Internet Access

For School Year 2008-2009 (Funding Year 2008)
Posted December 21, 2007

This project consists of providing monthly high speed Internet access, e-mail accounts and eligible maintenance for equipment to a high school, middle school and elementary school sharing the same campus at 12675 Burt Road, Detroit, MI 48223. The high school occupies a newly renovated building serving 600 students, 48 administrative staff members utilizing 250 computers. The elementary/middle school occupies 15 portable classrooms serving 250 students and 18 staff members utilizing 30 computers.

The Internet service must guarantee an uninterrupted, minimum bandwidth of 10-15 Mbps burstable.

The school will give high priority to bids for services with long-term growth capacity due to our continued expansion.

The contract for service must be multi-year (3-5 years) and include all one-time as well as recurring costs, including but not limited to Domain Name Service (DNS) Record Management; Remote connection Monitoring; 24-Hour Help Desk/Support; and e-mail accounts for all students and staff members.

Bids must itemize all hardware, software, and labor. In addition, all bids must provide for design and engineering fees necessary for installation and initial configuration; fees for project management and installation and initial configuration; a standard maintenance agreement specifying the particular products and services covered; and fees for basic instruction on the use of eligible equipment. All installation and other services must be completed and invoiced by June 30, 2009 for the 2008 Funding Year.

All prospective bids must be delivered and received by mail or in person by noon, January 23, 2008 to Milo Tilton, Detroit Community Schools, 12675 Burt Road, Detroit, MI 48223. No faxed or emailed bids will be accepted. All questions and consultations regarding this proposal should be directed to Mr. Tilton at mtilton@dchighschool.org.