



Hunting and Fishing License

Formerly "Retail Sales News"

July, 2013

Updates

POINT OF SALE (POS) II UPGRADES

We are continuing to upgrade the POS system based on suggestions from our agents and customers. The most recent upgrades performed on June 20, 2013 included changes to the flow of the purchase so that you aren't continually directed back to the shopping cart. You will now return to the category screen until you are ready to check out or select the shopping cart. We've also removed the extra confirmations at the end of the sale asking if you are sure you want to check out.

Other changes you will notice are to the Sportsmen Against Hunger (SAH) donation process, which now donates one dollar to this vital program if you select yes. Customers will still have the option to donate more when yes is chosen by selecting the More Items button, then check under the Miscellaneous category for the additional options. **State law requires** you to ask each license buyer if they would like to make a donation to SAH. The donations are used to pay for the processing and delivery of donated meat to local charities, food banks and shelters, making it available at no cost to individuals and families in need. Over the last few years, the Sportsmen Against Hunger program has helped provide over 100,000 meals annually.

Another of the major changes you will notice includes an "Item Purchase Limit Met" on licenses previously purchased by the customer. This will prevent duplicate sales for items that the customers may have forgotten they've purchased and lessen the need for unnecessary voids.

These few items are only the major highlights of over 25 different improvements that were upgraded on the POS system. We continue to strive to make the system more responsive to the agents and customers' needs. We are open to any suggestions you may have, so please call us at 800-737-6367 or email us at MDNR-E-license@michigan.gov

Also, as a reminder, if you need help with the POS during hours when DNR staff is not available there is a **Help** link option available on the left side of the POS screen that can assist with many questions that may arise.

WOLF HUNTING IN MICHIGAN

The Natural Resource Commission has approved a public wolf harvest in three distinct regions of the Upper Peninsula. The regulations establish a limited harvest of 43 wolves in three Wolf Management Units (WMU):

- WMU A in Gogebic County in the far western Upper Peninsula – target harvest of 16 wolves;
- WMU B in portions of Baraga, Houghton, Ontonagon and Gogebic counties – target harvest of 19 wolves;
- WMU C in portions of Luce and Mackinac counties – target harvest of 8 wolves.



The 2013 wolf season will open Nov. 15 and will run until Dec. 31 or until the targeted harvest for each WMU is reached. The bag limit is one wolf per person per year. Firearm, crossbow and bow-and-arrow hunting will be allowed on public and private lands.

A total of 1,200 licenses will be available for over-the-counter purchase and online sale, on a first come first served basis, starting Aug. 3, 2013 at 12:00 noon EDT. Licenses will be available until October 31st or the quota is sold out. Licenses will be valid for all three WMU's until each unit is closed. The cost of a wolf hunting license is \$100 for residents and \$500 for nonresidents. In order to purchase a license, a hunter is required to have either purchased a previous hunting license (other than apprentice) or taken an approved hunter safety course.

Hunters will be required to report successful harvest over the phone on the day of harvest. Once the harvest is met for a management unit, the entire unit will be closed for the season. Licensed hunters will be required to check daily by phone or online to determine whether any management units have been closed. License agents will also be notified by bulletin when a WMU has been closed. Successful hunters must present the carcass to a DNR check station within 72 hours of harvest.

A Wolf Hunting Digest will be available in late July. For more information, visit www.michigan.gov/wolves.

LICENSE RESTRUCTURING UPDATE

The license restructuring that you may have heard about has not passed the legislature at the time of this printing. If the bill passes, we will notify you and provide you with further information. In the meantime, visit www.michigan.gov/dnr for updates as the bill routes through the House and Senate. You may also check the Michigan Legislature website at www.legislature.mi.gov and search for HB 4668.

MILITARY AND DISABLED VETERANS LICENSES

Resident active duty military and disabled veterans who are determined by the Veterans Administration office to be 100% disabled or individually unemployable are eligible to receive all of their non-lottery associated hunting and fishing licenses at zero cost. Changes have been made to the POS II system with new license types and to the veteran's disability question on the opening page. As in the past, please be sure that the customer presents the proper credentials to qualify. As with any license, the customer must carry the credentials used to purchase these licenses while in the field during their hunting and fishing activities.

Unsure of who qualifies for the free military license? The first question to ask is: Are they residents of the state of Michigan? If yes, the next question is: Do they have proof of active duty status or veteran's disability? Answering yes to both of these questions entitles them to the free licenses.

Confusion arises when they have no proof of residency and they are stationed outside of the state and are home on leave **or** they are nonresident military stationed in the state. Resident military can retain and prove their resident status by showing their Michigan voter registration or valid Michigan driver license.

Military residents must present acceptable evidence that they were Michigan residents before entering the military and have maintained their residency through a voter registration, Michigan driver license, or other proof. They may be issued a resident Sportcard identification. Nonresident military stationed in the state may be issued a Sportcard identification marked military which makes them eligible for resident prices.

SPORTCARDS AND PROOF OF RESIDENCE

Usually residency can be authenticated with a State of Michigan driver license or personal identification card; however, if they don't have either of these identifications, (i.e. youth or nonresident) you must issue the customer a sportcard. For a youth, it is sufficient to accept the address of a parent or legal guardian. Otherwise, adult customers must present two documents as defined by the Secretary of State as proof of residency in order to be eligible to purchase a resident sportcard identification. You can view the acceptable documents at the Secretary of State web page at http://www.michigan.gov/documents/DE40_032001_20459_7.pdf.

When issuing a sportcard identification, selecting the option of Resident, Military (for nonresident military personnel stationed in Michigan) or Student (for nonresident students attending accredited schools, colleges or universities) makes the sportcard holder eligible to receive resident prices. Selecting the option of nonresident on the POS marks them as nonresidents and they pay nonresident prices.

PURE MICHIGAN HUNT

Hunters may still apply for the 2014 Pure Michigan Hunt. Three lucky hunters will be selected by random drawing for the 2014 Pure Michigan Hunt. Successful applicants will be awarded licenses for every 2014 limited-license hunt available – elk, bear, spring and fall wild turkey, and antlerless deer. In addition, winners will get the first pick of a hunting zone in a managed waterfowl area reserved hunt.

Applicants selected for the Pure Michigan Hunt will not lose any preference points or weighted advantages for future limited-access hunts. Hunters who are ineligible to apply for elk licenses because of past success may participate in the Pure Michigan Hunt and hunt elk again if they are selected in the drawing.

Applications cost \$4, and individuals may apply as many times as they like. Anyone 12 years old or older may participate, provided they have satisfied hunter safety requirements and are otherwise eligible to purchase regular hunting licenses. Nonresidents may also apply; however, they will not be eligible for the elk license. For more information, visit MDNR-E-License@michigan.gov.

APPLICATION PERIODS

2013 & 2014	Application Period	Drawing Results Posted
• Spring Turkey (2014)	Jan 01 - Feb 01	March 01 (2014)
• Pure Michigan Hunt	Mar 01 - Dec 31	January 2014
• Bear	May 01 - Jun 01	June 24
• Elk	May 01 - Jun 01	June 24
• Fall Turkey	Jul 01 - Aug 01	August 15
• Antlerless Deer	Jul 15 - Aug 15	September 05
• Reserved Waterfowl	Aug 01 - Aug 28	September 17

ANTLERLESS QUOTA

The antlerless quota list included with this newsletter will be posted at www.michigan.gov/huntdrawings after July 13th.

VOIDING LICENSES

Agents may process voids for any license, sold at any store within 30 days of the issue date as long as the season has not started. **With the new system upgrade it is important to void** any license that does not print, has the wrong information printed on it, wrong item, system failure, etc. Otherwise, due to the purchase limits set, the customer will have problems when they or any other selling agent tries to sell the license. Once the season has started, the license may only be voided on the originating license agent terminal within 24 hours of issue. After the first 24 hours the originating license agent must call DNR Agent assistance at 800-737-6367 to have the void processed.

Voids for printer errors should be processed immediately to ensure customer records are correct. Customer ID and date of birth are required for voiding on the new terminal. If your printer is malfunctioning and the customer does not wish to wait for it to be fixed, write down the customer ID before they leave your store so that you may process the void(s) accordingly. If you are processing a Sportcard that does not print, you will need to contact us with at least the customers first and last name and date of birth.

How to Void? Enter the customer ID and date of birth, and validate the ID, at the **Transaction Selection**, select the option for **Item Void** then select the item to be voided by matching the time stamp, terminal and sequence number and follow the process through until you have printed off the void receipt. Assistance on voiding licenses can be found in the **Help option** located in left hand navigation of your POS terminal.

Agents are required to return **ALL** voided licenses to the Michigan DNR in the pink void envelopes. If the license did not print, you must void and then return the void receipt with an explanation of why the license is missing. The DNR audits voids that are returned in the pink void envelopes. If voided licenses are not returned, it can result in reversal of void and commission credit.

CONTACT THE DNR

Need to contact the DNR for customer service? We suggest that you keep a list of contact numbers near your terminal for easy access. The main line for our agents is 800-737-6367. Our customer service number for our other customers is 517-373-1204 and you can also find a list of phone numbers for your local Operation Service Centers on page 7 of the 2012 Hunting and Trapping Digest, as well as on the back page of many of the smaller application digests and guides.

Another option is to contact us is through e-mail at MDNR-E-License@michigan.gov.

When contacting the DNR after office hours please be prepared to leave a message for follow up. Please leave a message with your terminal number/Username, and a telephone number. A brief description of your question or issue is appreciated. A DNR representative will follow up as soon as possible the next business day.

DIGESTS AND GUIDES

Digests and guides will automatically be shipped to each agent prior to the beginning of each season or application period. The 2013 Hunting and Trapping Digest should arrive at your outlet toward the end of July. Please be sure to check for major regulation changes.

Please remember to keep a stock of these informative guides and digests available for customers. When you run low, you may reorder by calling 800-737-6367 and selecting option 1. Agents are also able to access digests and guides through their POS system via the links on the left bar.

Agent Web Page

As a reminder, the DNR web page contains a wealth of materials designed to assist you. You can access this page at www.michigan.gov/licenseagent through the POS II terminal by using the Windows flag key to display the Start menu then select Internet Explorer. When the new window opens, you can click on the address bar and type in the link as shown above. You can find information on the new POS II system, updates on new programs and more.

And at any time, you can access the DNR web page through your terminal by clicking on the link on the left navigation bar labeled "Contact the DNR" and then clicking on the "DNR Home" link.

Hook, Line & Sinker Program

Encourage kids and non-fishing adults to learn the art of fishing with the DNR's Hook, Line and Sinker program. Over 30 state parks and fish hatcheries across the state have experienced friendly staff waiting to provide instruction on fishing basics such as knot-tying, casting, selecting and using bait and removing fish from the hook. All equipment, bait and instruction are provided free of charge.

The program is generally recommended for individuals age six and older. As always, children under the age of 17 are not required to have a fishing license, however parents or anyone 17 and older will need a fishing license. Vehicles will also be required to have a Recreation Passport to enter a state park or recreation area.

To find a Hook, Line and Sinker program near you visit www.michigan.gov/hooklineandsinker for a list of participating parks.

The Michigan DNR provides equal opportunities for employment and access to Michigan's natural resources. Both State and Federal laws prohibit discrimination on the basis of race, color, national origin, religion, disability, age, sex, height, weight or marital status under the U.S. Civil Rights Acts of 1964 as amended, 1976 MI PA 453, 1976 MI PA 220, Title V of the Rehabilitation Act of 1973 as amended, and the 1990 Americans with Disabilities Act, as amended.

If you believe that you have been discriminated against in any program, activity, or facility, or if you desire additional information, please write: Human Resources/Quality of Life, PO Box 30473, Lansing, MI 48909-7973, or Michigan Department of Civil Rights, Cadillac Place, 3054 West Grand Blvd, Suite 3-600, Detroit, MI 48202, or Division of Federal Assistance, U.S. Fish and Wildlife Service, 4401 North Fairfax Drive, Mail Stop MBSP-4020, Arlington, VA 22203.

For information, contact: LICENSING AND RESERVATIONS Telephone: 517-373-1204
MICHIGAN DEPARTMENT OF NATURAL RESOURCES
P.O. BOX 30181, LANSING MI 48909-7681