



STATE OF MICHIGAN
DEPARTMENT OF INFORMATION TECHNOLOGY
LANSING



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December 1, 2008

Pursuant to Section 582 of P.A. 261 of 2008, the Michigan Department of Information Technology submits the following report to the State Senate and House of Representatives Standing Committees on Appropriations, and the Senate and House Fiscal Agencies detailing the improvements made to Michigan.gov. This report may also be view at www.michigan.gov/dit.

Enhancements:

Over the course of fiscal year 2008, Michigan.gov has published 14 new websites (Attachment 1). With these new sites the overall size of Michigan.gov has grown to 128 active sites. 9 new online services have been added during the fiscal year (Attachment 2). These online services allow the citizens and businesses of Michigan to more easily conduct business with the State.

An effort has also been initiated to make Michigan.gov more accessible from hand held devices such as cell phones and PDAs. This feature allows Michigan citizens and businesses to access the information that they need wherever they are. Currently all Michigan.gov websites can be viewed from a hand held device and work is being done to make applications executable from them.

Other features have been added to assist citizens and businesses. These features include blogs, alert notices for high priority notifications, and a scrolling news update at the top of the Portal Home Page.

Current Utilization:

During FY08 Michigan.gov was used over 101,000,000 times. This averages out to over 8.45 million per month. The Michigan.gov portal averaged over 41.4 million page views per month during the past fiscal year. The busiest day of the year had over 2.5Million page views.

Michigan.gov utilization continues to increase at about 20 percent per year.

Recognition:

Over the past years Michigan.gov has received numerous awards and recognition for its innovation and provided services. Fiscal year 08 was no different. Michigan.gov was recognized as a finalist in the Best of the Web evaluation conducted by the Center for Digital Government.

Attachment 1

New Websites

Agency	Website	Website URL, Description
DLEG	Lower Rates Now 7/16/08	www.michigan.gov/lowerratesnow , OFIS designed new site exclusively to provide consumers with valuable information on automobile and home insurance rates. The website serves as an informational resource and engagement tool for consumers. An "e-Feedback" section allows citizens to comment on issues like credit scoring, and an "ABCs of No Fault" section explains the basics of No Fault insurance in understandable terms.
Enterprise	Broadband Awareness 4/14/08	www.michigan.gov/broadband The purpose of this website is to provide clear, impartial information about the many benefits that broadband can provide. Not just for businesses and home users, but also for Michigan communities.
	Michigan Kids 5/7/08	www.michigan.gov/kids The Department of Information Technology today announced the launch of redesigned Michigan Kids, a website for Michigan's young people to provide learning experiences through Michigan-based information and activities. The site is highly interactive, colorful, and loaded with all sorts of activities for kids that are fun to do. Topics range from the environment, food and farming, history, reading, homework help, and a whole lot more." This new site also makes it easier to locate kids web pages from all state agencies.
	State of Michigan's Accountability 6/8/08	Welcome to the State of Michigan's accountability Web site, where the citizens of Michigan can find information on state spending. Government transparency and fiscal accountability are defining principles of Michigan state government. We continue to explore new opportunities for expanding information through the award
	Save Money 7/2/08	New state website designed to provide consumers with information they can use to help them save money, www.michigan.gov/savemoney -The website highlights information on ways consumers can save money on gas by adopting alternative forms of transportation and suggested driving tips. The site includes a variety of tips from how to stretch your gas dollar, to finding the best deal on gas in your neighborhood, to finding car pool and local public bus systems information. There is a resource called "the cost to commute calculator" that gives information on how much your commute costs and how much you can save by car pooling.

MDOT	MiDrive Interactive Map 4/21/08	New feature to the MI Drive Web site. The site was revamped with an interactive map to help motorists visually locate lane closures and major construction projects on state highways (M, I, and U.S. routes) in addition to reading about them. It is now possible for motorists to personalize the site by saving their personal preference views.
	2008 Truck Operators Map 6/5/08	www.michigan.gov/truckmap 2008 state commercial trucking map is now available online. The map is a free publication that is produced annually for truckers to use in accordance with state highway laws governing vehicle size, weight and load.
DNR	Public Hunting Lands Maps 10/6/08	Go the DNR Web site at www.michigan.gov/dnr and click on "Publications & Maps." New collection of maps on the agency's Web site that identify all lands that are open to public hunting in Michigan.
MDOC	Prison Build 1/22/08	http://www.michigan.gov/prisonbuild New website to display all the house design offered by the MDOC Prison Build program
	Redesign of MDOC web site 9/11/08	www.michigan.gov/mdoc eMichigan and the MDOC worked together to revamp the site with an updated look that brings us in line with other state agencies and the new standard. It also provides easier access to the features people use most. The site now has navigation to other state sites through a drop-down menu, as well as quicker access to prisons, camps, and parole probation offices.
DHS	Poverty in Michigan 8/8/08	http://www.michigan.gov/poverty New site to facilitate the Action 2008 Poverty Summit and present research and reports about poverty in Michigan.
MDA	Renewable Fuels Commission 4/28/08	www.michigan.gov/rfc New website for the Michigan Renewable Fuels Commission

DEQ	Residential Drug Disposal Guidance	<p>"Remedy for Prescription Drug Disposal" guidance, which explains the steps citizens can take to best manage their unwanted medications.</p> <p>The guidance outlines a number of options that Michigan residents can use to safely dispose of their medications including checking with a local pharmacy to see if they have a drug take back program, find out if their community has a special collection for unused and expired drugs, and how to properly dispose of unwanted medicines in the trash if a collection program is not available.</p> <p>The guidance is available online at: http://www.deq.state.mi.us/documents/deq-ess-cau-rxbrochure.pdf.</p>
GOV	Removal request 6/11/08	New site provides documents that have been received or sent by the Office of the Governor regarding the Detroit City Council petition.

Attachment 2

Online Services for 2008

Agency	Online Service	Online Service URL, Description
DLEG	iCOLA 1/25/08	www.michigan.gov/icola iCOLA is the new name of our start point for web services access, offering licensees and the public access to services and information for the 29 occupations regulated by the Bureau of Commercial Services.
	Name Availability	http://www.michigan.gov/dleg/0,1607,7-154-35299_35413_36851-156651--,00.html This is a screening device to help search for name availability, however, final determination of whether a name is available for use is made during the review process when a document is submitted for filing
MDOS	Commercial Driver License Testing Kiosk 1/8/08	Commercial driver license (CDL) applicants will take their test on a touch-screen kiosk rather than on paper in several branch offices.
	Auto Dealer License Renewal 9/11/08	http://www.michigan.gov/sos/0,1607,7-127-15719_15730_50159-199748--,00.html The new service allows those seeking renewals to avoid filling out a paper application and mailing it to the department along with a payment check. Instead, program users simply enter basic information to the onscreen forms and pay with Visa or MasterCard.
Enterprise	Redesigned Michigan eStore 1/23/08	www.michigan.gov/estore New and improved web site, Michigan e-Store. has a new look and feel that will be more appealing to shoppers. Products have been reorganized into easy to find categories, with new featured products and sale items, tax deductible donations, and gift certificates.
DCH	CHAMPS 3/31/08	The Community Health Automated Medicaid Processing System (CHAMPS) will process and adjudicate all Medicaid claims. The new system is a secure web portal that gives providers a single source for direct access to enrollment, and in the future, claim information and other Medicaid based business functions. The enrollment process was launched on March 31, 2008

MDOT	Michigan Valley Conference 2009 7/11/08	www.michigan.gov/mvp2009 Conference information and registration site for the 100th annual meeting of the Mississippi Valley Conference in Grand Rapids, Michigan, facilitated this year by MDOT.
MDA	Alert system for food related recalls 8/28/08	http://www.michigan.gov/mda/0,1607,7-125-50772-188443--,00.html MDA launched a new alert system to notify consumers when food-related recalls and warnings are issued. This new email service is part of a cooperative project by the departments of Agriculture and Information Technology (DIT) in connection with the state's effort to better inform consumers when a Class I food recall is issued and protect public health
DEQ	Wetlands Application Viewer	http://www.mcqi.state.mi.us/wetlands/ Citizens now have quick and easy access to view, print and export Michigan wetland mapping data from their home computers. Via the Wetlands Viewer application on the Department of Environmental Quality, Land and Water Management Web portal , individuals can research potential and approximate wetlands in each county of the state. The text search allows users to query by address, town/range/section, community, latitude and longitude, zip code, street intersection or watershed. The wetlands map viewer includes layers for street, aerial, plat and topography. The viewer also provides typical map functionality such as zoom, pan, re-center and identify. Users can print and save generated maps and download the wetland data by county.