

Department of Technology Management And Budget (DTMB)

**Service Rates
Fiscal Year 2016**

DTMB Service Category	Unit of Service	FY 2015	FY 2016	FY2016 Change	Cause for Increase
Office of Support Services					
Delivery Services					
On Demand Freight Service					
Labor	per hour	\$94.00	\$96.00	\$2.00	Increased Salary & Fringe Costs
Vehicle - per hour	per hour	\$16.00	\$12.00	(\$4.00)	
Vehicle - per mile	per mile	\$1.08	\$1.19	\$0.11	Increased Fuel & Repair Costs
Vehicle + 20 miles		\$132.00	\$132.00	\$0.00	
Mailing Services					
Presort - blended (Tier 2 through FY2015)	per piece	\$0.0290	\$0.0290	\$0.00	
Metered Mail	per piece	\$0.0424	\$0.0424	\$0.00	
Printing Services					
Warrant Images	per image	\$0.0620	\$0.0620	\$0.00	
Mainframe/Network digital Images	per image	\$0.0540	\$0.0590	\$0.01	Increased Paper & Toner Costs
Imaging Services					
Imaging Services (a)	service fee	Actual + 15%	Actual + 15%	No Change	
Warehouse Services					
Warehouse Space - un-inventoried	per square foot per year	\$11.00	\$11.00	\$0.00	
Warehouse Space - Sunset Street	per square foot per year	n/a	n/a	n/a	
Inventoried Materials Management & Storage	per square foot per year	\$30.00	\$30.00	\$0.00	
Inventoried Materials Handling Fee	per ship to address	\$7.00	\$7.00	\$0.00	
State Surplus					
Vehicle and Equipment Auction Fee (b)	of sale price	15%+	15%+	No Change	
Equipment Auction Fee	of sale price				
Vehicle Auction Fee	of sale price				
Vehicle & Travel Services					
Midsize Fixed Fee	per month	\$214.00	\$220.00	\$6.00	Lease Costs
Midsize Per Mile Rate	per mile	\$0.1952	\$0.1751	(\$0.02)	
Large Fixed Fee	per month	\$231.00	\$246.00	\$15.00	Lease Costs
Large Fixed Per Mile Rate	per mile	\$0.2162	\$0.2119	(\$0.00)	
Travel Services Reservation Fee	per reservation	n/a	n/a	n/a	
Risk					
Type A Vehicle Insurance	per vehicle per year	\$258.00	\$258.00	\$0.00	
Type C Vehicle Insurance	per vehicle per year	\$18.00	\$18.00	\$0.00	
Type M Motorcycle Insurance	per vehicle per year	\$129.00	\$129.00	\$0.00	
Telecommunication Services					
Voice Services					
Long Distance	per minute (domestic)	\$0.0445	\$0.0445	\$0.00	
Local	per call	\$0.10	\$0.10	\$0.00	
Repair and Install	per ¼ hr. (minimum 1 hr.)	\$24.50	\$24.50	\$0.00	
Enterprise Line Rate (includes on-net calling)	per line per month	\$16.75	\$16.75	\$0.00	
Cisco Enterprise IPT Rate	per month	\$14.50	\$14.50	\$0.00	
Cisco IPT Installation Rate	Non-Recurring Rate	\$225.00	\$225.00	\$0.00	
Voice Mail	per mailbox	\$2.75	\$2.75	\$0.00	
CMS – ACD Agent Log-In ID	per month	\$3.75	\$3.75	\$0.00	
Avaya Desktop Wallboard	per month	\$8.75	\$8.75	\$0.00	
CMS – Test Development PBX	per month	\$2.00	\$2.00	\$0.00	
Software (Maximum charge - \$98.00)	per button	\$16.00	\$16.00	\$0.00	
Channelized Voice T1 Termination 1 Ended	per month	\$354.00	\$354.00	\$0.00	
Channelized Voice T1 Termination 2 Ended	per month	\$652.00	\$652.00	\$0.00	
Telephone Instruments	See Telecom Detailed Listing				
Operator & Information Assistance		Direct Charge	Direct Charge		

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Data Services					
Connectionless Broadband Data Service (CBDS)					
DS3	per month incl. backbone	\$8,224.00	\$8,224.00	\$0.00	
Opt-E-MAN	per month incl. backbone	Variable per Configuration	Variable per Configuration		
6.0M	per month incl. backbone	\$2,991.00	\$2,991.00	\$0.00	
4.5M	per month incl. backbone	\$2,551.00	\$2,551.00	\$0.00	
3.0M	per month incl. backbone	\$2,108.20	\$2,108.20	\$0.00	
Medium Band Width	per month incl. backbone	\$1,495.25	\$1,495.25	\$0.00	
Basic Band Width	per month incl. backbone	\$798.00	\$798.00	\$0.00	
IP-VPN	per month incl. backbone	\$432.00	\$432.00	\$0.00	
5.0 MB Switched Ethernet	per month incl. backbone	\$1,763.44	\$1,763.44	\$0.00	
10.0 MB Switched Ethernet	per month incl. backbone	\$2,604.48	\$2,604.48	\$0.00	
50.0 MB Switched Ethernet	per month incl. backbone	\$5,592.88	\$5,592.88	\$0.00	
100.0 MB Switched Ethernet	per month incl. backbone	\$7,305.11	\$7,305.11	\$0.00	
Managed Data Lines	per line per month	\$11.05	\$11.05	\$0.00	
Lansing Metropolitan Area Network (LMAN)	per network directory entry per month	\$10.75	\$10.75	\$0.00	
LMAN Fiber Ring Access Charge	access per month	\$675.00	\$675.00	\$0.00	
ROAM	per month	\$3.10	\$3.10	\$0.00	
VPN (includes mobile VPN)	per month	\$3.10	\$3.10	\$0.00	
Secure ID	per token per month	\$3.10	\$3.10	\$0.00	
Switch Room Co-Location	per U per month	\$9.60	\$9.60	\$0.00	
Dedicated/Custom Firewall	per month	\$240.00	\$240.00	\$0.00	
High Availability Network Port Connectivity					
100/1000 MB Network Port Copper (Hosting Center)	per port per month	\$28.00	\$28.00	\$0.00	
Data Center Services					
Unisys Platform					
Production CPU Usage	per hour	\$1,860.00	\$2,600.00	\$740.00	Reduced usage due to migration from Legacy platform
Development CPU Usage	per hour	\$5,170.00	\$6,675.00	\$1,505.00	Reduced usage due to migration from Legacy platform
Tape Opens	per opens per month	\$5.50	\$7.50	\$2.00	Reduced usage due to migration from Legacy platform
Disk (Dedicated Disk Packs)	per packs per month	\$116.00	\$170.00	\$54.00	Reduced usage due to migration from Legacy platform
Disk (Shared Sectors)	per sectors per month	\$0.0026	\$0.0030	\$0.00	Reduced usage due to migration from Legacy platform
Data Warehouse (RDBC)					
Production CPU Usage*	per hour	\$21.50	\$20.00	(\$1.50)	
Development CPU Usage*	per hour	\$21.50	\$20.00	(\$1.50)	
Production Storage	per gigabyte per month	\$5.00	\$4.40	(\$0.60)	
Development Storage	per gigabyte per month	\$5.00	\$4.40	(\$0.60)	
*Rate subject to adjustment for processor speed changes					

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Data Exchange Gateway					
Data Transfer	per kilobyte per month	\$0.00024	\$0.00024	\$0.00	
Data Translation	per kilobyte per month	\$0.00072	\$0.00072	\$0.00	
SAN Connected Storage*	per gigabyte per month	\$1.20	\$1.20	\$0.00	
BCV	per gigabyte per month	\$0.60	\$0.60	\$0.00	
SRDF	per gigabyte per month	\$1.20	\$1.20	\$0.00	
File Based Storage (NAS, CAS)	per gigabyte per month	\$0.80	\$0.80	\$0.00	
Backup & Recovery	per gigabyte	\$0.32	\$0.32	\$0.00	
Hosting Services					
Server Monitoring	per server per month	\$115.00	\$115.00	\$0.00	
Server Housing	per U per month	\$23.65	\$23.65	\$0.00	
Server Support Technical Services					
Windows Operating System	per server per month	\$475.00	\$475.00	\$0.00	
Windows Operating System Remote	per server per month	\$570.00	\$570.00	\$0.00	
Enterprise VM Server Support - Windows	per server per month	\$324.00	\$324.00	\$0.00	
Enterprise VM Server Support - Unix	per server per month	\$437.00	\$437.00	\$0.00	
Enterprise VM Infrastructure - Tier 1	per VM server per month	\$175.00	\$175.00	\$0.00	
Enterprise VM Infrastructure - Tier 2	per VM server per month	\$210.00	\$210.00	\$0.00	
Enterprise VM Infrastructure - Tier 3	per VM server per month	\$252.00	\$252.00	\$0.00	
Enterprise VM Infrastructure - Custom	per VM server per month	Variable per Configuration	Variable per Configuration		
Citrix (Legacy)	per server per month	\$570.00	Direct Charge		
Enterprise Citrix	per user per month	\$25.00	\$25.00	\$0.00	
Unix Operating System	per server per month	\$546.00	\$546.00	\$0.00	
Unix Operating System Remote	per server per month	\$656.00	\$656.00	\$0.00	
Solaris Operating System	per server per month	\$546.00	\$546.00	\$0.00	
Log Management (TSEIM) (non-server)	per event service per month	\$19.41	\$19.41	\$0.00	
Log Management (TSEIM) (access above 200 MB)	per GB per month	\$1.20	\$1.20	\$0.00	
Log Management (TSEIM) Backup and Recovery	per GB per month	\$0.32	\$0.32	\$0.00	
Single Sign-On	per user per month	\$2.90	\$2.90	\$0.00	
IT Monthly Invoice Service Categories					
Information Services		Direct Charge	Direct Charge		
Data Center Scheduling & Data Entry Services		Direct Charge	Direct Charge		
Security Services		Direct Charge	Direct Charge		
Center for Shared Solutions					
Senior Staff	per hour	\$90.00	\$90.00	\$0.00	
Standard Staff	per hour	\$75.00	\$75.00	\$0.00	
Student Rate	per hour	\$40.00	\$40.00	\$0.00	
Cloud Storage	per gigabyte	\$0.35	\$0.35	\$0.00	
Office Automation Rate <i>(typically adjusted for staffing economics)</i>	per work station per month	\$80.07	\$81.20	\$1.13	Staffing Economics
Smart Device Management Service Fee	per device per month	\$20.00	\$20.00	\$0.00	
Wireless Device Support Fee (Blackberry)	per device per month	\$35.00	Direct Charge		
DTMB 900 Fee	½% of prior yr. IT spend	Direct Charge	Direct Charge		
Department Administration	1.60% of prior yr. IT spend	Direct Charge	Direct Charge		
Michigan.gov	Allocated based on blended percentage 75% content & 25% page views	Direct Charge	Direct Charge		
Michigan.gov Web Development	per hour	\$90.00	\$90.00	\$0.00	
Michigan Business One Stop		Direct Charge	Direct Charge		
Direct Agency Charges		Direct Charge	Direct Charge		