

Flat River Outreach Ministries, Inc.
2017 MEAP Grant

Grant Award: \$78,700

Service Area: Lowell School District (Portions of Kent and Ionia Counties)

Anticipated Reach: 50 Households

Flat River Outreach Ministries, Inc. (FROM) is continuing its existing energy assistance program that focuses on moving low-income households more towards self-sufficiency through case management, consumer education and accountability.

Program Details

- One-on-one thirty minute intake meeting with client to review the need, determine what brought the client to the point of crisis, review overall household budget and recommend programs and services
- Participants have the opportunity to choose between a one-time payment assist which will eliminate the energy crisis for 30 days, or participate in a 12 week program and receive 4 graduated monthly utility payments. Each option requires: one-on-one coaching, financial literacy, and energy conservation education. Clients enrolled in the 12 week program will also have the opportunity to further develop and work toward their personal and financial goals helping them move more towards self-sufficiency
- Energy assistance provided to meet the current crisis (up to \$2,000 per household) and for 12 week program a commitment to subsidize the utility payment (an average of \$150 per month) for an additional three month period of time.
- Clients enrolled in the 12 week program must have an energy audit performed on their residence and attend a thirty minute one-on-one energy consultation. Participants will receive free CFL bulbs
- Lowell Light & Power will track energy usage for those participants that have their electric service to help direct our energy conservation efforts

Additional Services Offered

- Neighbor to Neighbor program in partnership the Lowell Rotary Club and Lowell Light and Power to help low-income households with weatherization and small home repairs
- Food Pantry and Thrift Shop
- Rent and mortgage assistance
- VITA Tax Program – free tax preparation and filing
- Employment Services

Partners

- Lowell Light and Power
- Lowell Rotary Club
- Lowell School District
- Neighbor to Neighbor

Location/Hours/Contact Information

Address: 11535 Fulton Street East, Lowell, MI 49331

Hours: Call-in appointments and walk-in during Administrative Office hours:

- Monday through Thursday, 10:00 a.m. – 4:00 p.m.

Telephone: (616) 897-8260



Michigan Energy Assistance Program – Flat River

