

SEMCO ENERGY Gas Company
2017 MEAP Grant

Grant Award: \$2,600,000

Service Area: **SEMCO ENERGY Michigan Service Territory:** Allegan, Baraga, Barry, Berrien, Calhoun, Cass, Eaton, Gogebic, Hillsdale, Houghton, Jackson, Lapeer, Keweenaw, Luce, Mackinac, Macomb, Marquette, Ontonagon, Ottawa, St. Clair, St. Joseph, Sanilac, Schoolcraft, Tuscola, and Van Buren counties

Anticipated Reach: 5,300 Households

SEMCO ENERGY Gas Company (SEMCO) is continuing its Monthly Assistance Program (MAP) which provides critical intervention to low-income households through energy assistance payments, development of a household heating budget, ongoing customer service, and access to energy efficiency audits and education. MAP helps households pay energy bills on time, manage the balance on their account, and work toward energy independence through budget accountability.

Program Details:

- SEMCO staff screens clients for eligibility and enrolls participants in the program
- Arrears assistance up to \$2,000; reduced monthly budget developed for each household based on previous 12-month usage; monthly credit incentives based on household income and consumption
- Incentives to reduce energy costs; households pay the difference between monthly credit and actual gas usage; energy efficiency agency referrals provided
- Energy conservation services and educational material provided in coordination with Efficiency United
- Households with a balance at the end of the program may have it reduced if funding is available
- HotFlame Gas Company customers eligible to receive energy assistance for propane

Additional Services Offered:

- Participating households referred to other agencies for complementary, wraparound services

Partner Agencies:

- Efficiency United

Contact Information:

SEMCO Customer Service 800-624-2019



Michigan Energy Assistance Program - SEMCO

