

The Salvation Army

2017 MEAP Grant

Grant Award: \$13,700,000

Service Area: Statewide

Anticipated Reach: 12,848 Households

The Salvation Army is implementing a multi-pronged approach offering a menu of services that will include: energy bill payment assistance utilizing the Gaining Proactive Solutions (GPS) model; case management (Pathway of Hope); and enrollments into Affordable Payment Plans for DTE Energy and Consumers Energy account holders.

Program Details

- GPS Model – one hour applicant interview; client screened for eligibility; needs identified and addressed through available in-house services, or referred to a service provider within the community. Energy assistance available up to \$3,000 per household.*
- Pathway of Hope (Pathway) – case management empowering participants to achieve change; action plan developed that includes personal aspirations and practical actions; provides relevant Salvation Army services and referrals to appropriate community resources.
- TIMED Fund (Together Implementing Monthly Energy Discussions) – accessed by case managers to support the case managed household's goal toward financial stability
- Affordable Payment Plan (RISE) is a pilot program with DTE Energy: arrearages are capped at the time of enrollment at \$2,000 per account, 30% of arrearage is forgiven at time of enrollments, and remainder of arrearage is forgiven quarterly over a two year period. Annual usage may not exceed \$3,750 (combined), \$2,150 (per gas acct.) and \$1,600 (per electric acct.)
- RISE Program estimated to serve approximately 2,000 households at \$1,250 each.
- Affordable Payment Plan (REACH) is a new pilot program with Consumers Energy: arrearages are capped at the time of enrollment at \$3,000 per account, 30% of arrearage is forgiven at time of enrollments, and remainder of arrearage is forgiven quarterly over a two year period. Annual usage may not exceed \$3,750 (combined), \$2,150 (per gas acct.) and \$1,600 (per electric acct.)
- REACH Program estimated to serve approximately 2,000 households at \$1,250 each.

* If monthly income is \$200 or higher, Applicant must contribute a minimum of 5% of monthly gross income toward combined energy expenses for the month.

Additional Services Offered

- Low-income households referred to MCAAA for services not offered in house
- Eligibility certification/income verification for DTE Energy's LSP program

Partners

- Consumers Energy
- DTE
- Michigan Community Action Agency

Contact

Telephone: The Salvation Army Call Center at (855) 929-1640

Also see the attached service locations and their contact information for The Salvation Army.



Michigan Energy Assistance Program – The Salvation Army

