

**The Heat and Warmth Fund (THAW)
2017 MEAP Grant**

Grant Award: \$8,825,000

Service Area: **THAW's Michigan Service Territory:** Entire State of Michigan

Anticipated Reach: 7,060 Households

A leading provider of utility assistance to Michigan families for more than 30 years, THAW develops strategic partnerships and innovative programs to reach diverse and traditionally inaccessible households that are most in need. By providing utility assistance to low-income, unemployed, underemployed or otherwise vulnerable residents, THAW eliminates difficult choices between heat and electricity or food and medication, and keeps families safe and warm in their own homes. THAW also creates a path to self-sufficiency with energy efficiency education and supportive services such as financial counseling, child care, job training/placement, and other assistance offered through THAW's network of partner agencies located across Michigan.

Program Details

- Customers screened for eligibility and enrolled through multiple channels: 1) online application; 2) telephone call to THAW's Utility Assistance Center, 3) mail-in application; 4) attend at a Customer Assistance Day (CAD) event; 5) THAW network partner agencies; or 6) Pathways to Potential/DHHS school sites.
- Case management services include varying individualized wraparound services provided through THAW's partner agency network in response to a client needs assessment.
- Utility assistance available up to \$1,500 for single utility accounts (gas or electric), and \$3,000 for a combined utility account (gas and electric).
- Eligible customers may receive assistance as many times as needed up to the payment cap.
- Mobile processing events/CADs are held throughout the State.
- Mobile processing at DHHS/Pathways to Potential public schools in economically distressed cities, targeting up to 1,500 low-income households for utility assistance and energy efficiency education.
- HEAL Families (Healthcare and Energy Assistance for Low-Income Families), an innovative THAW pilot in partnership with DTE Energy and St. John Providence Health System to provide utility assistance and supportive services to medically vulnerable households. THAW will help eligible customers apply for medical emergency shut-off protection prior to hospital discharge, and where appropriate, enroll eligible patients in a new income-based affordable payment plan.

Additional Services Offered

- Coordination with human service agencies to link energy assistance with self-sufficiency programs; energy education and weatherization; and other essential services such as food, clothing, and shelter.

Partner

- THAW's network of more than 50 human service partner agencies.

Locations and Contact Information

Location: 535 Griswold St., Suite 200, Detroit, MI 48226

Apply online at: <https://thawfund.org/>

Telephone: 1-800-866-8429

See the attached service locations and contact information for THAW partner agencies (list is currently being updated).



THAW Partner Agencies*

July 2016 through September 2017

THAW partners with agencies across the state to deliver energy assistance to Michigan residents in need. THAW funds are limited. Based on demand some agencies will run out of THAW funds before others. Contact agency to see if THAW funds are available.

Southeastern Region					
Agency	County	Hours	Phone	Address	Services Provided
Acc. Aid- Brightmoor	Wayne	Tues - Wed 9:00 - 4:00p	313-531-1829	19556 Grand River, Detroit, MI 48223	Free tax preparation assistance
Acc. Aid- North End	Wayne	Tues & Thurs 9:00 - 4:00p	313-556-1940	7700 Second Ave, Detroit, MI 48202	Free tax preparation assistance
Acc. Aid- Oakland	Oakland	Mon & Thurs 9:00 - 4:00p	248-548-2937	1956 Hilton, Ferndale, MI 48220	Free tax preparation assistance
Acc. Aid- Osborn	Wayne	Mon & Thurs 9:00 - 4:00p	313-368-5220	4777 E. Outer Drive, Detroit, MI 48234	Free tax preparation assistance
Acc. Aid- Southwest	Wayne	Tues - Wed 9:00 - 4:00p	313-554-2884	8634 W. Vernor, Detroit, MI 48209	Free tax preparation assistance
ACCESS	Out Wayne	Mon - Fri 9:00a - 5:00p	313-842-7727	2651 Saulino Ct., Dearborn, MI 48120	Community health and research, employment and training, social services, youth, education
Active Faith Community Services	Oakland	Mon, Wed, Thurs 10a - 5p	248-437-9790	401 S. Washington St., South Lyon, MI 48178	Food, clothing, children's tutoring
City Covenant Church	Wayne	Mon - Fri 9:00a - 4:00p	313-535-1084	13624 Stout St, Detroit, MI 48223	Food assistance, job training
Community Sharing Outreach Center	Oakland	Mon, Wed, Thurs 10a - 3p	248-889-0347	2029 N. Milford Rd, Highland, MI 48357	Food, clothing, emergency financial assistance, case management, education, budgeting classes
Good Shepherd Coalition	Macomb	Mon - Thurs 9:00a - 3:00p	586-415-8100	33222 Groesbeck, Fraser, MI 48026	Emergency needs, professional counseling, social service assistance
Franklin Wright Settlements	Wayne	Mon - Fri 8:00a - 8:00p	313-579-1000	3360 Charlevoix, Detroit, MI 48207	Food, job placements/training, warming center, tutoring, daycare

THAW Partner Agencies

Southeastern Region Cont'd					
Agency	County	Hours	Phone	Address	Services Provided
HELP	Wayne	Mon - Fri 9:00a - 4:30p	313-832-3300	1726 Howard St., Detroit, MI 48216	Essential services for people affected by HIV/AIDS or Hepatitis C, provides food and nutrition assistance, housing, case management, mental health counseling, other resources
Jesus Tabernacle of Deliverance	Wayne	Mon - Wed 6:00p - 8:00p Sat 12p - 5p	313-372-3110	11001 Chalmers St., Detroit, MI 48213	Food pantry, youth groups
Jewish Family Services	Oakland	Mon - Fri 8:00a - 5:00p	248-592-2300	6555 West Maple Rd, West Bloomfield, MI 48322	Mental health counseling, family crisis support, access to healthcare, housing, domestic violence intervention, cancer support, transportation, etc.
Latino Family Services	Wayne	Mon - Thurs 9:00a - 5:00p Sat 10a - 3p	313-279-3232	3815 W. Fort Street , Detroit, MI 48216	Basic needs, educational, narcotics and alcohol anonymous, tobacco and disease prevention, health promotion
Lighthouse - Clarkston	Oakland	Mon - Fri 8:30a - 4:00p	248-620-6116	6330 Sashabaw Rd, Clarkston, MI 48346	Emergency needs, homeless, senior, thanksgiving, holiday, program to help house homeless women with children
Lighthouse - Pontiac	Oakland	Mon - Fri 8:30a - 4:00p	248-920-6100	46156 Woodward Ave Pontiac 48342	Emergency needs, homeless, senior, thanksgiving, holiday, program to help house homeless women with children
Macomb County CSA - South Office	Macomb	Mon - Fri 9:00a - 4:00p	586-759-9150	11370 Hupp Ave, Warren, MI 48089	Helps assist income eligible residents with payments for head start, preschool, home safety devices for handicapped and senior citizens, senior chore services, weatherization, first time home buyers, emergency food, meals on wheels, transportation
Macomb County CSA - Central Office	Macomb	Mon - Fri 9:00a - 4:00p	586-469-6964	196 N. Rose Street, Mt. Clemens, MI 48043	Payments for head start, preschool, home safety devices for handicapped and senior citizens, weatherization, first time home buyers, emergency food, meals on wheels, transportation

THAW Partner Agencies

Southeastern Region Cont'd					
Agency	County	Hours	Phone	Address	Services Provided
Macomb County CSA - North Office	Macomb	Mon - Fri 9:00a - 4:00p	586-749-5146	30375 Clark St., New Haven, MI 48048	Helps assist income eligible residents with payments for head start, preschool, home safety devices for handicapped and senior citizens, weatherization, first time home buyers, emergency food, meals on wheels, transportation
Monroe County Community Program	Monroe	Mon - Fri 8:30a - 4:30p	734-241-2775	1140 S. Telegraph Rd, Monroe, MI 48161	586-469-6964
New Bethel Baptist Church	Wayne	Tues & Wed 5:30p - 8:00p Sat 1p - 4p	313-894-5788	8430 Linwood St., Detroit, MI 48206	Food pantry and youth groups
New Destiny Outreach Center	Wayne	Mon, Tues, Fri 6:00p - 8:00p Sat 12p - 3p	248-518-0876	15133 Burgess Rd, Detroit, MI 48223	Food Pantry
New Providence Baptist Church	Wayne	Mon - Thurs 9:30a - 4:00p	313-837-0818	18211 Plymouth Rd, Detroit, MI 48228	Food pantry, clothing, youth groups
OLHSA - Howell	Livingston	Mon - Fri 9:00a - 5:00p	517-546-8500	2300 Grand River Ave, Suite 102, Howell, MI 48843	Emergency assistance, emergency medical or financial assistance, transportation, and programs such as housing, education, health, economic security, hunger
OLHSA - Main Office	Oakland	Mon - Fri 9:00a - 5:00p	248-209-2600	196 Cesar Chavez Ave, P.O. Box 430598, Pontiac, MI 48343	Emergency assistance, transportation, and programs such as housing, education, health, economic security, hunger
OLHSA - South	Oakland	Mon - Fri 9:00a - 5:00p	248-542-5860	345 East 9 Mile Rd, Ferndale, MI 48220	Emergency assistance, emergency medical or financial assistance, transportation, and programs such as housing, education, health, economic security, hunger
Perfecting Community Care Center	Wayne	Mon - Fri 9:00a - 5:00p	313-365-2273	7100 East Davison, Detroit, MI 48212	Food, clothing, access to resources for low income individuals ex. United Way, Focus Hope, MiCafe
Rochester Area Neighborhood House	Oakland	Mon - Fri 9:00a - 4:00p	248-651-5836	1720 Livernois, Rochester, MI 48307	Clothes, counseling, food, transportation, financial assistance
Southeastern Region Cont'd					
Agency	County	Hours	Phone	Address	Services Provided
Rose of Sharon (C.O.R.E.)	Wayne	Tues-Thurs 10:00a-2:00p	313-368-8364	1799 E. State Fair, Detroit, MI 48203	Food assistance
SER Metro	Wayne	Mon - Fri 9:00a - 5:00p	313-945-5200	9215 Michigan Ave, Detroit, MI 48210	Employment training, financial and continuing education, counseling

THAW Partner Agencies

SOS Community Services	Washtenaw	Mon 9a - 1p Thurs - Fri 9a-4p	734-484-5499	101 S. Huron St., Ypsilanti, MI 48197	Food pantry, clothing
Straight Gate International Church	Wayne	Tues - Fri 9:00a - 4:00p	313-491-8430	10100 Grand River, Detroit, MI 48204	Food pantry, youth groups
Travelers Aid Society	Wayne	Mon - Fri 8:00a - 5:00p	313-963-6740	65 Cadillac Square, Suite 3000, Detroit, MI 48226	Housing, education training, parenting classes, runaways

Western Region

Agency	County	Hours	Phone	Address	Services Provided
Christian Neighbors	Allegan	Mon 10a-12p/4p - 6p; Tues 10a - 12p & 1p - 4p; Thurs 3p - 5p; Fri 9:30a - 11:30a	269-685-4166	282 12th St., Plainwell, MI 49080	Food, financial, education, and counselors to help you apply for medicare, prescription assistance, veteran benefits
Community Action Agency SCM - Barry County	Barry	Tues 10a - 3p	269-965-7766	450 Meadow Run Dr., Suite 400 Hastings, MI 49058	Weatherization, energy education, food, nutrition, emergency assistance, home rehabilitation, minor home repair, transportation
Community Action Agency SCM - St. Joseph County	St. Joseph	Mon 10a - 3p	269-467-4506	441 E Main St, Centreville, MI 49032	
EightCAP, Inc. - Ionia	Ionia	Mon - Fri 8:00a - 4:30p	616-527-1559	2191 Harwood Rd, Ionia, MI 48846	Employment, worker training, emergency food, housing, home energy assistance, weatherization, senior related programs.
EightCAP, Inc.	Montcalm	Mon - Fri 8:00a - 4:30p	616-754-9315	904 Oak Drive, Greenville, MI 48838	Employment, worker training, emergency food, housing, home energy assistance, weatherization, senior related programs.
MOCAP	Muskegon	Mon - Fri 8:00a - 5:00p	231-725-9499	1140 S. Telegraph Rd, Monroe, MI 48161	Rental and mortgage assistance, senior, clothing, food, migrant, weatherization, youth connection, medical, tax preparation, home buyer counseling

Upper Peninsula Region

Agency	County	Hours	Phone	Address	Services Provided
Baraga Houghton Keweenaw CAA	Houghton	Mon - Fri 8:00a - 4:30p	906-482-5528	926 Dodge St., Houghton, MI 49931	Affordable housing, early childhood, senior, community development, emergency, weatherization, food assistance
GOCAA	Gogebic	Mon - Fri 8:00a - 4:00p	906-667-0283	100 Mill St., Bessemer, MI 49911	Early childhood education, food, housing, weatherization, motivational programs, community development

THAW Partner Agencies

GOCAA - Ewen	Ontonagon	Mon 8a - 4 p Fri 8a - 12p	906-988-2751	20146 State Highway M 28 Masonic Building Ewen 49925	Early childhood education, food, housing, weatherization, motivational programs, community development
GOCAA - Ontonagon	Ontonagon	Tues - Thurs 8:00a - 4:00p	906-884-2106	429 River St Ontonagon 49953	Early childhood education, food, housing, weatherization, motivational programs, community development
MDSCAA - Escanaba	Delta	Mon - Fri 8:00a - 4:30p	906-786-7080	507 1st Ave N, Escanaba, MI 49829	Senior, prescription assistance, food, homeless prevention, housing and education, early childhood
MDSCAA - Manistique	Schoolcraft	Mon - Fri 8:00a - 4:30p	906-341-2452	300 Walnut St., Room 206, Manistique, MI 49854	Senior, prescription assistance, food, homeless prevention, housing and education, early childhood
MDSCAA - Menominee	Menominee	Mon - Fri 8:00a - 4:30p	906-863-3042	N1329 US Highway 41, Menominee, MI 49858	Senior, prescription assistance, food, homeless prevention, housing and education, early childhood

Thumb Region

Agency	County	Hours	Phone	Address	Services Provided
Blue Water Community Action Agency of St. Clair County	Saint Clair	Mon - Thurs 8:00a - 5:00p	810-982-8541	302 Michigan St., Port Huron, MI 48060	Weatherization, energy education, food, nutrition, emergency assistance, home rehabilitation, minor home repair, transportation
Grace Emmanuel Baptist Church	Genesee	Mon, Tues, Thurs 9:45a - 3:00p	810-743-3900	3502 Lapeer Rd, Flint, MI 48503	Food pantry, soup kitchen, food bank
Downriver Community Services	Saint Clair	Mon - Fri 8:30a - 5:00p	810-794-4917	555 St. Clair River Dr., Algonac, MI 48001	Referral service for food, clothing, rent, mammograms, MRIs, application assistance for Plan First, Healthy Kids and MICHild, tax preparations, support groups

Southern Region

Agency	County	Hours	Phone	Address	Services Provided
Community Action Agency SCM - Albion Action Center	Calhoun	Thurs 9:45a - 3:00p	517-629-9403	201 N. Clinton St., Albion, MI 49224	Weatherization, energy education, food, nutrition, emergency assistance, home rehabilitation, minor home repair, transportation
Community Action Agency SCM - Branch County	Branch	Mon, Wed, Fri 10:00a - 3:00p	517-279-9325	285 N. Michigan Ave, Coldwater, MI 49036	Weatherization, energy education, food, nutrition, emergency assistance, home rehabilitation, minor home repair, transportation
Community Action Agency SCM - Calhoun County	Calhoun	Mon - Thurs 9:00a - 3:00p	269-965-7766	169 Main St., Battle Creek, MI 49016	Weatherization, energy education, food, nutrition, emergency assistance, home rehabilitation, minor home repair, transportation

THAW Partner Agencies

Central Region					
Agency	County	Hours	Phone	Address	Services Provided
Eight Cap Inc - Isabella County	Isabella	Mon - Fri 8:00a - 4:30p	989-772-0110	310 W. Michigan St., Mt. Pleasant, MI 48858	Employment, worker training, emergency food, housing, home energy assistance, weatherization, senior related programs.
EightCAP Inc. - Gratiot County	Gratiot	Mon - Fri 8:00a - 4:30p	989-463-5693	525 N. State St., Alma, MI 48801	Employment, worker training, emergency food, housing, home energy assistance, weatherization, senior related programs.
Project Starburst	Mecosta	Mon - Fri 10:00a - 4:00p	231-796-5342	120 S. State St., Big Rapids, MI 49307	Case management, food, basic needs, supplies baby needs, cleaning products, school supplies, return to work gas vouchers, dental, laundry