

# Connecting the Goal to Action

## Representative Initiatives for Goal Three\*



### Michigan/1



Michigan/1 is a vision for the baseline structure of state government's computing environment. It is a statewide effort to consolidate 19 different computing environments into a standardized enterprise framework. By reducing the number of systems supporting basic enterprise computing functions, such as directory services, file and print environments, and desktop environments, costs will be reduced and improved levels of service will be provided to state agencies.

### BRIDGES



This effort includes the reengineer and integration of the processes associated with the eligibility determination and case management of Michigan citizens seeking state assistance in human services (food, medical insurance, day care, basic economic needs, etc.) It also includes developing integrated and automated tools that support these processes. When complete, this project will allow State of Michigan caseworkers the ability to be more effective and efficient supporting citizens in need.

### Business Application Modernization (BAM)



BAM is a multi-phased project that includes re-engineering the business processes, developing business requirements, designing and eventually building a technical infrastructure to support Department of State (DOS) business. The DOS mission is "to continually improve customer service using innovation and technology. The Department will serve the citizens of Michigan with programs designed to enhance driver safety, protect automotive consumers, and ensure integrity of the motor vehicle administration system and the statewide election process."

### Medicaid Management Information System (MMIS)



This effort replaces the existing MMIS for the State of Michigan which was first developed in the late 1970s. The objective of this project is to replace it with a system that is certifiable by the federal government and one that is run with current software on a more current platform. This will provide the ability to make enhancements and changes requested by federal and state governments in a more timely and efficient manner. There will also be functionality giving health care providers the ability to enter claims and update records in real time, rather than having to complete and submit hard copy forms.

\*See Appendix B for a complete list of initiatives

### Air Surveillance Monitoring

As thousands of baseball fans gathered in Detroit for the All-Star game this summer, public health officials were using technology tools to keep them safe.

They monitored reports from area hospitals, watching out for any worrisome trends - such as an unusually high number of respiratory complaints, which could signal a problem as serious as anthrax. Had there been a problem, an Internet-based, secure alert network would have alerted health care providers by e-mail, phone and text messages.

Rochester Hills' Jason Lenard is glad the state was watching his back at the game, "Knowing this is happening behind the scenes makes me feel even more secure."

