

A August Access



Published by the Library of Michigan

August 2004 Issue Volume XXII NO. 1

ISSN 1051-0818

In This Issue

Wi-Fi Hotspots in MI Libraries

Pg 7

“Gov, Politics and Law” an Interview with MeL Selector Debbie Gallagher

Pg 8

Phone-to-Finger Friendly Michigan.gov

Pg 9

DLEG’s Licensing Div Web-site – Big Help for MI Consumers

Pg 11

Sled Dogs Visit Grand Rapids Public Library

Pg 13

Governor Granholm Announces

\$622,929 in Federal LSTA Grants to Michigan Libraries

by Sarah Lapshan, Communications Director, Department of History, Arts and Libraries

Governor Jennifer M. Granholm recently announced the Library of Michigan has awarded more than \$620,000 to a variety of library projects through the federal Library Services and Technology Act (LSTA) fiscal year 2004 grant program. LSTA grants help libraries accomplish two key goals: the utilization of technology for enhanced information sharing among libraries and between libraries and other community agencies, and the creation and support of programs that make library resources more available to urban and rural locales, low-income residents, and others with limited library access.



“A library is very often the heart of the community, a gateway for learning and important literacy skills,” said Governor Granholm. “These critical federal dollars will help our libraries continue to give Michigan residents access to the information and education they need.”

State Librarian Christie Pearson Brandau said this year’s grant projects demonstrate a dedication to the best in technology and customer service. “Libraries are here to serve patrons of all ages, in all communities, large and small,” she said. “The projects funded in this round of LSTA grants will mean greater access to information, a continued commitment to literacy, and preservation of history.”

LSTA grants to Michigan libraries are awarded in two competitive categories: collaboration and partnership and MeLCat preparedness.

MeLCat Preparedness

The Library of Michigan is designing a statewide information-delivery service that seeks ultimately to link all Michigan residents to the information they need, whenever and wherever they need it, and in the format they desire. Components of this “MeLCat” system include electronic delivery of full-text and digitized resources, as well as physical delivery of items not available electronically. Such statewide resource sharing really opens up a new world of access, as patrons can search the combined catalog of libraries statewide, request items, and have them delivered to their local libraries.

MeLCat Preparedness grants were provided to Michigan libraries to assist them in their readiness efforts for participation in the new resource-sharing system. This system will be based on standards-compliant, integrated library systems (ILS). MeLCat Preparedness grants will help libraries acquire or participate in shared integrated library systems that function with recognized standards and protocols.

Additionally, LSTA funds are helping to improve the “face” of MeL, making it much easier for users to search across all available MeL components. For further information on the Michigan eLibrary, the MeLCat project and its resource-sharing component, visit <http://michiganelibrary.org/>.

News from Nancy

by

Nancy Robertson,
Deputy State Librarian

Michigan Library Special Collections Survey

Michigan's libraries are rich in special collections. You know what is unique and special in your library, and I know what is unique and special in mine. Many of these collections are hidden treasures, however, since they are known only locally and no statewide inventory of them exists.

In preparation for long-range planning and prioritizing for digitization of special materials throughout the state during the remainder of this decade and into the next, we must first identify what special collections are out there. To do this, we need your help.

The "Michigan Library Special Collections Survey" will be posted online soon, and all libraries are urged to participate. The survey is straightforward and should require only a few minutes to complete from your computer workstation. So please, when the survey is announced and posted, take the opportunity to ensure that your library's treasures are included in the long-range planning for making Michigan's special collections accessible to all Michigan residents through digitization.

Collaboration And Partnership

Funds in this category are intended to assist Michigan libraries in pioneering innovative services with collaborative partners and in sharing the knowledge gained through partnerships with other libraries. Grants may be awarded to projects that seek to meet increased demand for information and library services or those that identify opportunities for partnership and resource sharing with library and non-library agencies.

This year, 17 projects statewide will receive \$622,929 in LSTA funding. Coupled with a 20-percent match requirement in the "collaboration and partnership" funding area and extensive in-kind cost sharing, well over \$700,000 will be spent on these projects. This cash-match requirement leverages LSTA dollars so that a greater number of local library projects may receive funding.

Remaining LSTA dollars are used to support a number of initiatives, such as the Michigan eLibrary (MeL) (www.mel.org), that collectively serve all Michigan residents. Other examples of projects with statewide impact include the Michigan Association of Media in Education's effort to raise public awareness of a study linking higher MEAP reading scores with the presence of a degreed school library media specialist; and the Michigan Library Association's effort to create a strategic plan that addresses the changing needs of all Michigan libraries and their target populations while taking into account long-term financial viability.

The LSTA program was enacted in September 1996, as a continuation of the former Library Services and Construction Act. The Institute of Museum and Library Services (IMLS) administers the LSTA program on the federal level. A **complete list of 2004 LSTA grant recipients and project descriptions can be found at www.michigan.gov/lsta.**

The Library of Michigan is the state administrative agency for LSTA, annually processing more than \$5 million in grants to benefit Michigan libraries and the populations they serve.

Looking for answers to technical issues?
Visit

<http://www.michigan.gov/techforlibraries>



Broadband Grants

to Boost Internet Access at Public Libraries Across the State

by Casey Kremers, Department of History, Arts and Libraries

Governor Jennifer M. Granholm and Dr. William Anderson, director of the Department of History, Arts and Libraries, recently announced nearly \$800,000 in grants for broadband upgrades in public libraries around the state. Administered by the Library of Michigan using funds from the federal Reed Act and the Bill and Melinda Gates Foundation, these grants will enable libraries to enhance the connectivity of their public computers to provide quicker access to Internet resources.

“Upgrading broadband technology in our public libraries allows all Michigan citizens equal access to a quick Internet connection, whether they’re looking for a job or looking for help with their homework,” said Governor Granholm. “Ensuring that all communities in our state are connected through broadband is a critical key to Michigan’s ability to compete in the 21st-century economy.”

Over 240 main and branch libraries across the state received Reed/Gates Broadband program grants, including libraries in several communities with projects designated for Governor Granholm’s Cool Cities pilot program: Bay City, Flint, Jackson, Marquette, Port Huron, Portland, Saginaw, Saugatuck and Ypsilanti. Priority was given to libraries in areas of high unemployment.

“We’ve long believed that if cities are going to attract people and jobs, they need top-notch libraries. These grants will help make Michigan’s libraries even better resources for their communities,” said State Librarian Christie Pearson Brandau. “With the steps we’ve already taken thanks to this federal funding, the program will really help libraries serve Michigan’s unemployed.”

This is the second round of funding for the Reed/Gates Broadband grant program. The first round, earlier this year, funded 45 main libraries for about \$140,000. To see a comprehensive list of all grant recipients, visit www.michigan.gov/hal and click on “Grants,” then “Libraries and Librarians.”

Federal Reed Act funds were appropriated to the Library of Michigan to help meet the needs of unemployed workers. The funds are being used to provide grants and other support to public libraries across the state in assisting patrons seeking employment resources via the Internet.

The Library of Michigan has used some of the Reed Act funding to purchase LearnATest, an online database offered statewide via the Michigan eLibrary (www.mel.org) that includes test-preparation materials and interactive practice tests to help improve scores on academic, civil service, military, and professional licensing and certification exams.

In addition, Michigan’s library cooperatives have been receiving Reed Act funding for the development and delivery of training programs and resources to assist library staff in serving the unemployed. Over 100 Reed Act-funded workshops have been planned by cooperatives around the state. Additionally, a related Web site at www.mijob.info offers current Michigan career and job information.

The Library of Michigan also received a grant from the Bill and Melinda Gates Foundation targeted for broadband upgrades for public libraries. This grant, together with the Reed Act funds and the federal E-rate program for sustainability, will provide a well-rounded solution for serving the unemployed via Michigan’s public libraries.

Library of Michigan's 'Quality Services' Certification Process Available on the Web

by Martha McKee, Project Coordinator, Library of Michigan Quality Services

Michigan libraries may now apply on-line for their certificate of completion for the "essential" level of the Quality Services Advisory Committee's (QSAC) audit checklist.

Two years in the making, QSAC represents the work of more than 100 library directors, trustees and staff members who together created seven categories of quality measures for Michigan's library community. The seven categories include human resources; governance/administration; services; collection development; technology; facilities and equipment; and public relations/marketing.

The QSAC audit checklist was formed for six key reasons. Such measures:

- Help libraries gain credibility in their communities;
- Provide a shared vision for library service;
- Give library directors a powerful tool for educating staff and board members, government officials and the public;
- Display achievements with the current level of funding;
- Provide a base and explanation for increased funding; and
- Inspire libraries toward improved service statewide.

"Achieving QSAC's 'essential' certification is the first step a library can take toward verifying the superior services it offers," said State Librarian Christie Pearson Brandau. "Certification will give the library community a unified voice and help us earn and sustain credibility locally and on at the statewide level. I hope every public library will take this opportunity to demonstrate its commitment to quality certification."

QSAC project coordinator Martha McKee said "essential" services include the relatively low-cost basics of library service that every library can and should achieve. These guidelines are helpful to libraries just

starting out, but also serve as a review for the more established institutions. The Alabama Library Association describes them this way: "Priority [essential] standards are those which should be achieved first because of their fundamental importance."

Within the "essential" level, there are two types of measures: core and elective. Core measures are considered basic quality library service and must be

realized before that level of service can be achieved. For example, setting by-laws for a library board is a core measure. The second type of measure, elective, includes measures that are considered optional. "For example," said McKee, "many libraries display local art, but this is not considered a core service."

Libraries that have already completed work on the "essential level" measures and wish to apply for certification can visit <http://www.michigan.gov/QSAC>. Application forms and sample press releases are available there.

Libraries new to the QSAC process can visit <http://www.plfig.org/qsac-committee.htm> and read "Introduction to Quality Services." For any follow-up questions or comments, project coordinator Martha McKee is available at mmckee@michigan.gov or (517) 241-2697. Whether familiar with or brand new to the process, libraries are finding value in it.

"Our board spent a lot of time last year going through the QSAC recommendations. We spent one board meeting on each of the categories, and we discussed each of the items under all of the levels to determine where we were and what we needed to do to improve," said Bob Dickson, director of the Mason County Library in Ludington. "The whole exercise was interesting and prompted a lot of discussion on our board."

Later this year, the "enhanced" level of certification will be ready for online completion. Addition of the "excellent" level criteria is scheduled for early 2005.

"Achieving QSAC's 'essential' certification is the first step a library can take toward verifying the superior services it offers..."

**Christie Pearson Brandau,
State Librarian**

Nominations Being Accepted For State Librarian's Excellence Award

by Judith Moore, Executive Director, Library of Michigan Foundation

The Library of Michigan Foundation is now accepting nominations for the State Librarian's Excellence Award, to be awarded to a library of any type that exemplifies excellence in customer service.

One library in Michigan receives this prestigious award each year. The recipient of the 2004 Excellence Award will receive a check for \$5,000, to be used as the library wishes to provide library service, as well as a distinctive trophy for display in the library's public area. Two Library of Michigan Foundation Citations of Excellence will also be presented.

The nomination criteria requires that libraries demonstrate: that they provide new, innovative and superior services to their customers in a cost-effective manner, with a can-do attitude, by always delivering promises; that they have a strong commitment to high standards of service through staff dealings with customers; and that they are team players through collaborations in the community.

The deadline for nominations is Sept. 12. Library directors, trustees or members of the public may make nominations. The winner will be announced and the awards will be presented on Thursday, Oct. 28, at the State Librarian's Luncheon during the 2004 Michigan Library Association annual conference in Traverse City.

Previous recipients of the State Librarian's Excellence Award include:

2003

- State Librarian's Excellence Award: Otsego County Library
- Citations of Excellence: Clinton-Macomb Public Library and the Munson Healthcare Library Services

2002

- State Librarian's Excellence Award: Genesee District Library
- Citations of Excellence: Fremont District Library and the Lydia M. Olson Library of Northern Michigan University

2001

- State Librarian's Excellence Award: Houghton Lake Public Library
- Citations of Excellence: Chesterfield Township Library and the Public Libraries of Saginaw

For additional information, visit

www.michigan.gov/lmfoundation or contact the Library of Michigan Foundation at (517) 373-1297.

Tips

for Searching MeL Internet

by Becky Cawley, MeL Administrator, Library of Michigan

Now that the MeL Internet collection is a database, users should find it easier to search. You can help these users get even better results if you are aware of some of the tips mentioned below.

By looking at the search terms people use on MeL, we have been able to identify some common search problems. We have used this information to create a basic search help page. The link to this help page (<http://web.mel.org/help.jsp>) appears next to the search box on MeL Internet.

Key search tips:

1. MeL Internet is a collection of Web sites, not a library catalog. Some users search here for specific books or magazine articles. All of the MeL Internet links are to Web information sources. (This will not be as much of an issue once we introduce "broadcast searching" in early 2005. At that point users will be able to search MeL Internet, the MeL databases and the MeL statewide catalog all at once or separately.)
2. MeL Internet, unlike Google, is a small database. In addition to this, MeL selectors focus on including sites that provide comprehensive information on a topic. Because of these two factors, **broad topic searches** work better than very specific ones. For example, instead of searching for "English setters," search for "dog*." You will find a comprehensive site that includes information about many dog breeds.
3. A small database also means that a search should not include **too many words**. A multiple word search will only return results that include **all** of the words entered and will probably be too specific to return results. Instead of searching for "skin cancer facts" search for "skin cancer."
4. A MeL Internet search does not automatically include the singular and plural of a word. To find both "dog" and "dogs" use the standard truncation symbol * and search for "dog*."
5. MeL Internet does include a spell checker, but the spell checker cannot catch everything.

Keep these tips in mind and you will address almost all of the situations that result in "no hits" on MeL. Happy searching!

2004

by Deb Bacon-Ziegler,
Continuing Education Coordinator,
Library of Michigan

Beginning Workshop

Despite the cold, soggy, spring-in-Northern-Michigan weather, 59 Michigan library staff members made their way to Petoskey in May for the weeklong 2004 Beginning Workshop. State Librarian Christie Pearson Brandau welcomed the group to “boot camp” and assured them that they were in for a full week of learning, networking and fun.

With experience ranging from two days to 15 years, the attendees settled into a routine of meals, sessions and activities on the North Central Michigan College campus. The sessions covered the foundation of library work — cataloging, reference, children’s services, young adult services, collection development, genealogy, library law, technology, administration, book repair and weeding — and were presented by generous, talented library staff from across the state, many of whom are veteran presenters at this annual event.

Beginning Workshop provides the opportunity for library staff to earn their initial Certificate of Library Experience (Level VII) by completing 32 contact hours of training during the course of the workshop. Upon completion of the workshop, attendees are issued the certificate, which remains valid for three years and is renewable. In addition, anyone new to Michigan libraries and library service is encouraged to attend the workshop even if they are eligible for another certification level.

Tim Smith, author of the “Buck Wilder” adventure series, joined the group on Thursday evening to talk about his experience as an author and to share his plans for Buck. Tim was an animated, inspirational speaker who left attendees each with a Buck Wilder book and a charge to give the book away when they encountered a child “who needed it.” After sharing stories of his childhood and experience in school, Tim assured the group that they would have no trouble recognizing the child who needed the book!

In total contrast to that first rainy and cold day, the last day of Beginning Workshop was beautiful — warm and sunny. At the conclusion of the workshop, Library of Michigan Continuing Education Coordinator Deb Bacon-Ziegler distributed the CEU certificates and posed for photos with the proud “graduates” who were eager to put knowledge into action when they returned to work.

Beginning Workshop is held annually in late May/early June.



Tim Smith, author of the “Buck Wilder” adventure series, joined the group on Thursday evening



Attendees listen attentively at 2004 Beginning Workshop

Continuing Education Opportunities

by Deb Bacon-Ziegler, Continuing Education Coordinator,
Library of Michigan

Have you checked out the **Statewide Workshop and Events Calendar** yet? What are you waiting for? This is your one-stop source for many workshops, training opportunities and other events of interest to library staff. To get there, visit <http://www.michigan.gov/hal> and click on *For the Professional*. Next, click on *Libraries, Librarians and Media Specialists* and then the *Statewide Workshops and Events Calendar* link.

Here's a sample of what you'll find in **September**:

- Cataloging Videos, DVDs, and Sound Recordings
- EndNote: Basics
- Increasing Board Value and Effectiveness Using Policy Governance
- University of Michigan School of Information Guest Speaker Nancy Pearl (still on the loose in Michigan!)

There's more...check out the calendar!

And for those times that you would like to take a class in your bathrobe and bunny slippers, check out **WebJunction**! Located at <http://webjunction.org>, this online community is supported by a grant from the Bill and Melinda Gates Foundation and is committed to "sharing knowledge and experience to provide the broadest public access to information technology." WebJunction's Learning Center combines online courses, downloadable lessons, training tips and other tools for library staff. In addition, certificates of completion are available for WebJunction courses. Those of you who are renewing your Level VII certification may submit these certificates for CEU credit.

For additional information, please contact Deb Bacon-Ziegler, Continuing Education Coordinator, at 517-373-3746 or bacon-zieglerd@michigan.gov.

Cool Technology at Michigan Libraries

by Andrew Wilson, SBPH Services and Data Analyst

Over 1,000 Michigan residents with low vision or blindness attended a variety of events this spring focusing on adaptive and assistive technology.

Visions 2004, held on May 5 at the Morris Lawrence Building on the campus of Washtenaw Community College, attracted over 1,100 people. Over 25 vendors were available to show individuals the latest high-tech and low-tech items in hands-on demonstrations for attendees at vendor booths as well as in special breakout sessions.

Libraries Without Walls was held on May 11 at the Library of Michigan, attracting more than 100 teachers and librarians from across the state. The one-day conference aimed to encourage libraries and schools to make adaptive technology available to their patrons. The keynote address was given by Barbara T. Mates, author of "Adaptive Technology For The Internet: Making Electronic Resources Accessible To All."

The Grand Blanc-McFarlen branch of the Genesee District Library held a vendor fair on May 20. Over 50 individuals turned out to investigate adaptive technology.

For more information on upcoming adaptive technology vendor fairs in Michigan, contact Library of Michigan Adaptive Technology Coordinator Scott Norris at (517) 373-5516 or snorris@michigan.gov.

Wi-Fi Hotspots in Michigan Libraries

by Tim Watters, Special Materials Cataloger,
Library of Michigan

Here's a list of Michigan libraries that submitted information to this newsletter about Wi-Fi (wireless fidelity) capability at their facilities. Another Michigan hotspot list can be found at <http://www.jiwire.com>. Just enter a zip code or click on "free hotspots," then "United States," then "Michigan" and select a city. The site also has general information about Wi-Fi.

Some Michigan libraries with wireless capabilities:

- Albion Public Library
- Alcona County Library, Harrisville
- Bacon Library, Wyandotte – Wi-Fi throughout the library
- Baldwin Public Library, Birmingham – has wireless Internet computers for staff and public; patrons may also bring their own laptops with wireless capability.
- Branch District Library System, Coldwater – One of the branches is successfully using wireless technology.
- Clinton-Macomb Public Library
- Crawford County Library
- Deckerville Public Library – wireless connection within the library
- Grand Rapids Public Library – wireless throughout main facility



- Grayling Public Library
- Herrick District Library, Holland – café in the lower level
- Hesperia Public Library
- Keith Elementary School, West Bloomfield – portable laptop carts in fifth grade
- Kent District Library – wireless for all, including normal laptop usage
- Kresge Library, Oakland University – Four floors, 100,000 square feet, and it works well
- Lahser High School – wireless laptops
- Lamphere High School, Madison Heights – 40 wireless computers
- Northern High School Media Center, Walled Lake – Wi-Fi installed with new building
- Peter White Public Library, Marquette
- Presque Isle District Library
- Rogers City Library
- Southfield Public Library
- Willard Public Library, Battle Creek – a mix of wireless and wired connections



The MeL Internet “Government, Politics and Law” section is really used a lot, and *Access* readers may want to know more about how this part of MeL works. The following is an interview with Debbie Gallagher, MeL selector for this topic area.

Becky Cawley: How long have you been a MeL selector?

Debbie Gallagher: Actually, I go back to the old gopher version of MeL – MLink. I began selecting government information for MLink/MeL in 1994.

Cawley: What are your goals for this section?

Gallagher: We want to take the guesswork out of finding government information. Authority is first and foremost when you’re dealing with government information. I can’t stress that enough – the documents and data we select for MeL are from authoritative and credible sources. Citizens make important decisions based on “government information” and we want to make sure they are getting the most accurate, the most current and the most useful information available.

Cawley: Has the need for this section of MeL changed over time? Do you think people’s needs and/or interests in government information have changed?

Gallagher: MeL is much more a direct-to-user resource now. In the beginning our goal was to provide

a blueprint to librarians on how government is organized and where to go for different types of information. Now, citizens are accessing MeL directly and our goals have expanded.

We focus on getting citizens (and librarians) to services and information in as few clicks as possible. Although we hope MeL’s format still provides an understanding of how government is arranged, citizens want what they’ve always wanted – an answer – and we’re trying to get them to that as quickly and accurately as possible.

Cawley: What do you look for in a good government information site?

Gallagher: Well, as I stated above, my first criterion is authority. Is this really the Social Security Administration’s official Web site? Is the document I’m looking at an exact copy of the original? That’s important because not all sources for government information on MeL are from government agencies. We often have to go to secondary Web sites for information the government did not or would not make available online.

My next criterion – unfortunately the unattainable in many cases – is contact information. As most librarians can attest, the information most requested and hardest to find for citizens is: who can I talk to? So we want to find the government sites that provide

citizens with the most information and the most information on who to talk to and how to reach them. Government sites have a long way to go in providing this most basic information to citizens.

Cawley: How do you maintain awareness of new or changed government information?

Gallagher: The way reference librarians always have: read, listen, call and cajole. Listservs, blogs and email alert programs are certainly valuable, but maintaining good relationships with contacts at state and federal agencies is my most productive tool in the current awareness battle. Contacts at non-profits, advocacy organizations, think tanks and news organizations are equally useful because they provide the leads to information the government doesn't necessarily want to promote or provide.

Cawley: Who do you consider your main audience(s)?

Gallagher: Every time I think I've got a handle on that one, I get an e-mail question I never anticipated and I go back into my section and start re-evaluating what more information should be in there.

I consider Michigan citizens – and librarians as their “information advocates” – my first audience. Most citizens don't realize that many of the federal government services they depend on are actually administered by state and local government agencies. So I'm focusing on the services and information available to citizens in Michigan while recognizing that jurisdictional levels and geographic boundaries are blurred by online access and the definition of the MeL audience is limitless.

Cawley: Is there anything else you'd like people to know about your section of MeL Internet?

Gallagher: I know that government information is often confusing and overwhelming. And despite our best efforts at MeL to organize resources logically, we all come at information in different ways. I'd like to recommend the vastly improved MeL search engine when you're looking for government information. It's like Google with a better brain.

Secondly, we make every effort to get newsworthy data and reports up as quickly as possible on MeL. When you read about something in the *New York Times* or *Detroit News*, there's a pretty good chance we've got the original report or the primary document already up on MeL in the New and Noteworthy section.

Debbie Gallagher will be presenting a program at the 2004 MLA fall conference on “Finding Information on Michigan.gov.” The program is scheduled for Thursday, Oct. 28, at 10:30 a.m.



Speaking the Unspeakable: *Phone-to-Finger-Friendly Michigan.gov*

*by Tim Watters, Special Materials Cataloger,
Library of Michigan*

If a telephone patron calls your library and asks for the Web site of Michigan's Bureau of Construction Codes and Fire Safety, how would you provide the answer? One solution would be <http://www.michigan.gov/cis/0,1607,7-154-10575---,00.html>. Unless the patron is at a computer with Internet access to test it immediately, there's room for error in writing this down. Another option is to walk the person through all the clicking steps. To make it easier, this particular Web site has a redirect from www.michigan.gov/bccfs. This address, much easier to say and type, goes to the same location.

There are dozens of these user-friendly Web addresses, and many can be found by going to www.michigan.gov, clicking on “state web sites” and looking at the list of “more state web sites.” Individual departments, such as the Michigan Department of Community Health, also have a list of their shortcuts. Just go to www.michigan.gov/mdch and click on “shortcuts to MDCH Web topics.”

According to Mike Shanahan, director of the e-Michigan Web Development Division of the Department of Information Technology, “The redirect will remain the same as long as the site is on Michigan.gov. Sometimes we will add another redirect because the customer thinks of another variation that may be typed in, but other than that they are very constant.” This is good news for those of us who finally find an elusive resource only to have its address change at a later time.

Even if the link you want to connect the patron with does not have a redirect assigned to it, you may want to familiarize yourself with these shortcuts to help get somewhere faster. For example, if a library patron asked for a link to a list of county fairs in Michigan, it is much easier to have them go to www.michigan.gov/carnivals and click on the appropriate link for county fairs rather than writing down http://michigan.gov/mda/0,1607,7-125-1571_2543—,00.html.

This month we'll focus on some shortcuts for our own department, the Michigan Department of History, Arts and Libraries (HAL):

- Census and statistical data for Michigan: www.michigan.gov/census
- Civilian Conservation Corps Museum: www.michigan.gov/CCCmuseum
- Father Marquette National Memorial: www.michigan.gov/marquette memorial
- Fayette Historic Townsite: www.michigan.gov/fayette
- Fort Wilkins: www.michigan.gov/fortwilkins
- Friends of Michigan History: www.michigan.gov/friendsofmichiganhistory
- Hartwick Pines Logging Museum: www.michigan.gov/loggingmuseum
- History e-Store: www.michigan.gov/halestore
- Library of Michigan: www.michigan.gov/libraryofmichigan
- Library of Michigan (Ask a Librarian page): www.michigan.gov/askalibrarian
- Library of Michigan announcements: www.michigan.gov/lma
- Library of Michigan Foundation: www.michigan.gov/lmfoundation
- LSTA [Library Services and Technology Act]: www.michigan.gov/lsta
- Mann House: www.michigan.gov/mannhouse

- MCACA [Michigan Council for Arts and Cultural Affairs]: www.michigan.gov/arts
- Maritime Heritage Destinations: www.michigan.gov/maritimeheritage
- Michigan 1870 Census Index: www.michigan.gov/1870census
- Michigan Center for the Book: www.michigan.gov/mcfb
- Michigan Cemetery Sources [database]: www.michigan.gov/cemeteries
- Michigan Film Office: www.michigan.gov/filmoffice
- Michigan Historical Center Foundation: www.michigan.gov/mhcfoundation
- Michigan Historical Museum: www.michigan.gov/museum
- Michigan Historical Museum's Big History Lesson [for teachers]: www.michigan.gov/bighistory
- Michigan Historical Center: www.michigan.gov/michiganhistory
- Michigan Iron Industry Museum: www.michigan.gov/ironindustry museum
- Michigan Reads! [One State, One Preschool Book program]: www.michigan.gov/michiganreads
- Michigan Week: www.michigan.gov/michiganweek
- Office of the State Archaeologist: www.michigan.gov/archaeology
- Records Management Services: www.michigan.gov/recordsmanagement
- Regional Federal Depository Library Program: www.michigan.gov/fdlp
- Sanilac Petroglyphs: www.michigan.gov/sanilacpetroglyphs
- SBPH [Service for the Blind & Physically Handicapped]: www.michigan.gov/sbph
- State Archives: www.michigan.gov/statearchives
- State Historic Preservation Office: www.michigan.gov/shpo
- Tawas Point Lighthouse: www.michigan.gov/tawaslighthouse
- Tech for Libraries: www.michigan.gov/techforlibraries
- Walker Tavern: www.michigan.gov/walkertavern

Stay tuned to future issues of *Access* for more user-friendly URLs from other departments of state government.

DLEG's Licensing Division Web Site:

A Big Help for Michigan Consumers

by Tim Watters, Special Materials Cataloger, Library of Michigan

On Dec. 8, 2003, Executive Order 2003-14 renamed the former Michigan Department of Consumer and Industry Services and transferred almost all of its functions, as well as the functions of the former Department of Career Development, to the new Department of Labor and Economic Growth (DLEG, on the Web at <http://www.michigan.gov/dleg>).

Three bureaus were also moved to other departments - the Bureau of Family Services was renamed the Office of Child and Adult Licensing and transferred to the Family Independence Agency, and the bureaus of Health Services and Health Systems moved to the Department of Community Health.

Because DLEG has so many agencies, this article will focus on just one division that may be of particular interest to library patrons: the Licensing Division (<http://www.michigan.gov/commerciallicensing>). This site is a MUST for anyone about to embark on a home building or renovation project. By going to this site and clicking on "Verify a License, Registration or Permit" in the right frame, the patron is taken to a searchable database that provides extremely valuable information in a search for a reputable contractor or builder. By entering the name of a person or company, the patron can obtain the license number, the type of license, location of the company, date the license was originally issued, when it expires, if the license is still active, and details on any open formal complaints and/or disciplinary actions.

Going back to this site and clicking on "Builders, Residential" in the left frame takes the patron to a list of Michigan-specific publications under the heading "Information to Consumers." There are seven links to helpful articles that go through the whole process from getting estimates to resolving problems.

At the Library of Michigan, several videos from DLEG are also available. "Michigan Department of Labor & Economic Growth: Premiere" is an 18-minute video describing the transition from the former Department of Consumer and Industry Services. Another video held by the library is the "Contractors and Builders" episode of the DLEG monthly television program "Consumer's Corner" (episode #2004-2). This 30-minute video provides details on the functions of the Licensing Division and valuable, Michigan-specific advice on choosing a contractor or builder.

Additionally, patrons may want to take a look at <http://www.michigan.gov/corporations>. In the right frame is a link called "Business Entity Search," a company name database that provides information on the status of a corporation (active or not) and what type of company it is (such as limited liability or stock corporation). Often street addresses may be provided here when they are not in the licensing database. The original incorporation date is also included, which may help determine the stability of the company.

DLEG is off to a great start in providing Michigan citizens with valuable resources for home repair or construction.

This site is a MUST for anyone about to embark on a home building or renovation project.



Web-sitings

by Kyle Kay Ripley, Reference Assistant, Library of Michigan

Federal and Great Lakes States Depository Libraries

- GPO Access: Locate a Federal Depository Library
<http://www.gpoaccess.gov/libraries.html>
- List of Michigan Documents Depository Libraries
http://www.michigan.gov/hal/0,1607,7-160-17449_18637_18651-91585--,00.html
- Wisconsin Document Depository Program State Depository Libraries
<http://www.dpi.state.wi.us/dpi/dlcl/rll/liblist.html>
- New York State Document Depository Program
<http://www.nysl.nysed.gov/nysdep.htm>
- Directory of Federal and State Depository Libraries in Indiana for 2002
<http://www.lib.purdue.edu/govdocs/dir-depo-lib.html>
- List of Minnesota State Document Depository Libraries
<http://www.leg.state.mn.us/lrl/mndocs/deplibs.asp>
- Ohio Depository Libraries for State Publications Listed by City
http://winslo.state.oh.us/govinfo/govt_d-b.html
- Illinois State Library Illinois Documents Depositories
http://www.cyberdriveillinois.com/departments/library/what_we_do/depository_programs/illinois_depositories/il_doc_dep.html
- Pennsylvania Dept. of Education, Bureau of the State Library, Pennsylvania Publications
<http://www.statelibrary.state.pa.us/libraries/cwp/view.asp?a=15&Q=40155&librariesPNavCtr=|1260>

Sled Dogs Visit Grand Rapids Public Library

They weren't wearing their winter coats, but a group of sled dogs from Anderson Kennels in Coopersville visited the Grand Rapids Public Library in June. Kids had the chance to learn all about mushing, sled dogs and the Iditarod during the dogs' stops at eight of the library's branches as part of its summer reading program. Their first appearance at the main library drew 261 kids and their parents. The dogs are immensely popular with the children and have been part of GRPL's summer reading program line-up for several years.



Children at the Grand Rapids Public Library enthusiastically greet sled dogs as part of the library's summer reading program



Wayne State Librarian Recognized

Adriene Lim, systems librarian and digital library services team leader at Wayne State University's Purdy Library, was recently named the winner of the Michigan Library Association's Loleta D. Fyan Award. The award is given to a librarian who has transformed a routine task or untried idea into an imaginative, creative service.

Lim, who will be honored at an awards luncheon during the MLA annual conference this fall, stood out from the crowd of nominees because of her ability to bring groups together to solve difficult problems.

"The awards committee was particularly impressed with Adriene's work on WSU's many digital library initiatives

[http://www.lib.wayne.edu/resources/digital_library/index.php], including the Virtual Motor City, the Herman Miller Consortium collections and the digital dress projects, which have enhanced public and scholarly access to these important resources," said committee chair Christine Lind Hage.



Cadillac-Wexford County Public Library Awarded Grants from Michigan Arbor Day Alliance and National Endowment for the Humanities

As was reported in the April issue of the *Friends of the Cadillac Wexford Library Newsletter*, the Cadillac-Wexford County Public Library was recently awarded two grants, providing book collections highlighting the role of trees in the community and the theme of courage in America.

The Michigan Arbor Day Alliance has provided the library with an extensive collection of books pertaining to trees and forestry. The library was interested in obtaining this collection to promote the benefit of trees and their role in community health, beauty and well-being. Cadillac has been designated by the National Arbor Day Foundation as a "Tree City" and is a community with a long-standing tradition of celebrating the value of trees to environmental quality and quality of life. The Cadillac Library's Arbor Day grant collection offers resources to support community and individual tree planting and care.

The National Endowment for the Humanities (NEH) selected the Cadillac Library to receive a "We the People" bookshelf. The library was presented with a collection of classic books reflecting the theme of courage and aimed at engaging young readers as well as their parents and teachers. The bookshelf is part of the NEH initiative to increase the study and understanding of American culture.

Library Foundation Completes Successful \$150,000 Endowment Drive, Gets \$100,000 in Matching Grants

The Saginaw Public Libraries Foundation has successfully completed a \$150,000 endowment drive under unique circumstances that netted \$100,000 in matching grants, including \$50,000 from the Kresge Foundation.

The Saginaw Community Foundation – one of only six community foundations nationwide chosen for the Kresge Foundation's "Partnership to Create Community Capital" program – selected the Saginaw Public Libraries Foundation as one of 24 nonprofit organizations to participate in this special initiative. Under the program's rules, if the Saginaw Public Libraries Foundation raised \$150,000 in a three-year campaign by Jan. 1, 2005, the Kresge Foundation would give a 33-percent match, or \$50,000. In 2004, the Saginaw Community Foundation issued a new challenge: if any organization completed its Kresge Challenge endowment campaign by June 30, 2004, the Community Foundation would match it with a \$50,000 grant, payable over five years.

The Saginaw Public Libraries Foundation was able to meet both challenges, thanks to the generosity of hundreds of library donors. The Friends of the Library supported the campaign and were key partners in organizing a successful "Hats Off to Libraries" fundraiser, which brought in over \$15,000.

If you have a news item you would like to contribute, please contact Casey Kremers at 517-373-5578 or email: ckremers@michigan.gov.

**Library of Michigan
State Librarian**

Christie Pearson Brandau

Deputy State Librarian

Nancy Robertson

Graphic Design/Layout

Marnie M. Elden

Contributing Writers:

Debra Bacon-Ziegler, Christie Pearson Brandau, Becky Cawley, Casey Kremers, Sarah Lapshan, Martha McKee, Judith Moore, Kyle Kay Ripley, Nancy Robertson, Tim Watters, Andrew Wilson

Library of Michigan Board of Trustees

Elaine Didier, Chair; Clifford Haka, Vice-Chair; William Anderson, Director of HAL; Barbara Bartlett; Christie Pearson Brandau, State Librarian; Senator Irma Clark-Coleman; Chief Justice Maura Corrigan; Thomas Genson; Senator Tom George; Representative Kathleen Law; Gayle Spearman-Leach; Elaine Logan; Representative Mike Nofs; Frances Pletz

**Library of Michigan Foundation
Executive Director**

Judith Moore

Foundation Board of Directors

Albert F. Zehnder, President; J. Lawrence Lipton, Vice President; Christie Pearson Brandau, State Librarian; Glen L. Bachelder; Richard W. Butler, Jr. PLC; Elaine K. Didier, Ph.D.; Kenneth S. Glickman; Anne E. Harcus; Mark Hoffman; Mary McCormack; Thomas J. Moore; Frances H. Pletz; David A. Spencer, Ed.D.; Tim Swope; David Tate; Katherine F. Willis, Ph.D.; Robert T. Wilson; Honorary Members: Barbara J. Brown; Michelle Engler, Former First Lady; Frank D. Stella; Richard D. McLellan, Emeritus, Founding President.

The Library of Michigan is part of the Department of History, Arts and Libraries. Dedicated to enriching the quality of life for Michigan residents by providing access to information, preserving and promoting Michigan's heritage, and fostering cultural creativity, the department also includes the Mackinac Island State Park Commission, the Michigan Council for Arts and Cultural Affairs, the Michigan Film Office and the Michigan Historical Center.

This publication is available in an alternative format: Braille or audio cassette. Please call 517-373-5614 for more information.

Department Director

Dr. William M. Anderson

Deputy Director

Mark Hoffman

Access (ISSN 1051-0818) publishes information about the Library of Michigan and its activities plus other materials of interest to the Michigan library community. Please direct comments or questions to:

**Casey Kremers, Communications Specialist
Dept. of History, Arts and Libraries
P.O. Box 30738 • Lansing, MI 48909**

Phone 517-373-5578 or fax 517-373-5700
TTY: 517-373-1592 or the Michigan Relay Center:
1-800-649-3777

PRINTED BY AUTHORITY OF: ACT NO. PA 540 1982
TOTAL NUMBER OF COPIES PRINTED:
TOTAL COST: COST PER COPY: .

**Would you like
to receive
Access ?**
Return this form to:
Jennifer Houseman
Department of History, Arts
and Libraries
P.O. Box 30007
Lansing, MI 48909

Name _____
Position _____
Company _____
Business Address _____
City State Zip



**Library of
Michigan**

Department of History,
Arts and Libraries

702 West Kalamazoo St.
P.O. Box 30007
Lansing, MI 48909-7507
www.michigan.gov/hal
Phone:517-373-1300

PRESORTED
STANDARD
U.S. Postage
PAID
Lansing, MI
Permit No. 1200