

MiScorecard Performance Summary

Business Unit: Construction Codes
 Executive/Director Name: Keith Lambert, Acting
 Reporting Period: Mar 2017

Green >=90% of target
 Yellow >= 75% - 90% of target
 Red <75% of target
 Date Approved: 4/28/2017

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Key Economic Indicators								
BCC-1	BCC - Building Permits Issued			N/A	358	326	Monthly	Number of Building Permits Issued
Process Improvement								
BCC-2	Processing Requests for Plan Review			80%	N/A	N/A	Monthly	Processing Requests for Plan Review - First Review within 21 Calender Days. (current data not available due to new computer system)
BCC-3	Processing Certificates of Occupancy	Green	==	90.0%	100.0%	100.0%	Monthly	Processing Certificates of Occupancy within 5 Days of Request
BCC-4	License Application Processing	Green	==	85.0%	100.0%	100.0%	Monthly	Percent Processed within 10 Business Days
BCC-5	Renewal License Application Processing	Green	==	85.0%	100.0%	100.0%	Monthly	Percent Processed within 5 Business Days
Licensing and Permits								
BCC-6	BCC - Permit Processing			85.0%	N/A	N/A	Monthly	Percent Processed within 5 Business Days (Data not available due to new computer system)