

MiScorecard Performance Summary

Business Unit: Construction Codes
 Executive/Director Name: Keith Lambert, Acting
 Reporting Period: May 2017

Green >=90% of target
 Yellow >= 75% - 90% of target
 Red <75% of target
 Date Approved: 7/6/2017

| Metric ID | Metric | Status | Progress | Target | Current | Previous | Frequency | Metric Definition |
|--------------------------------|--|--------|----------|--------|---------|----------|-----------|---|
| Key Economic Indicators | | | | | | | | |
| BCC-1 | BCC - Building Permits Issued | | | N/A | 512 | 307 | Monthly | Number of Building Permits Issued |
| Process Improvement | | | | | | | | |
| BCC-2 | Processing Requests for Plan Review | | | 80% | N/A | N/A | Monthly | Processing Requests for Plan Review - First Review within 21 Calender Days. (current data not available due to new computer system) |
| BCC-3 | Processing Certificates of Occupancy | Green | == | 90.0% | 100.0% | 100.0% | Monthly | Processing Certificates of Occupancy within 5 Days of Request |
| BCC-4 | License Application Processing | Green | == | 85.0% | 100.0% | 100.0% | Monthly | Percent Processed within 10 Business Days |
| BCC-5 | Renewal License Application Processing | Green | == | 85.0% | 100.0% | 100.0% | Monthly | Percent Processed within 5 Business Days |
| Licensing and Permits | | | | | | | | |
| BCC-6 | BCC - Permit Processing | | | 85.0% | N/A | N/A | Monthly | Percent Processed within 5 Business Days (Data not available due to new computer system) |