


MiScorecard Performance Summary

Business Unit: Construction Codes
Executive/Director Name: Keith Lambert
Reporting Period: Dec 2017

Green >=90% of target
Yellow >= 75% - 90% of target
Red <75% of target
 Date Approved: 2/6/2018

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Process Improvement								
BCC-2	Processing Requests for Plan Review			80%	N/A	N/A	Monthly	Processing requests for Plan Review - First Review within 10 business days.
BCC-4	License Application Processing	Green	=	90.0%	100.0%	100.0%	Monthly	Percent processed within 7 business days.
BCC-5	Renewal License Application	Green	=	95.0%	100.0%	100.0%	Monthly	Percent processed within 5 business days.
BCC-7	Final Inspections			N/A	978	1113	Monthly	Final inspections conducted - current month vs same month from last year.