

MiScorecard Performance Summary

Business Unit: Fire Services
Executive/Director Name: Julie Secontine
Reporting Period: Dec 2016

Green >=90% of target
Yellow >= 75% - 90% of target
Red <75% of target
 Date Approved: 1/23/2017

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Customer/Constituent								
BFS-1	Training Course Result Issuance	Green	=	100.0%	100.0%	100.0%	Monthly	Percent Processed within 5 Business Days
BFS-2	Plan Review Processing	Green		100.0%	97.5%	99.7%	Monthly	Percent Reviewed within 5 Weeks
BFS-3	Fire Marshal Division Project Inspections	Green		100.0%	97.4%	97.5%	Monthly	Percent of Code Compliance Project Inspections Completed by the Scheduled and/or Due Date
BFS-4	Fire Marshal Division Annual Inspections	Green		100.0%	93.4%	95.5%	Monthly	Percent Completed within 1 Year of the Previous Annual Inspection and/or Due Date
BFS-5	Underground Storage Tank (UST) Existing Inspections			100.0%	N/A	N/A	Monthly	Percent of Required UST Existing Inspections Completed by Month's End (transitioning to new database unable to report numbers)
BFS-6	Aboveground Storage Tank (AST) Triennial Inspections			100.0%	N/A	N/A	Monthly	Percent of Required AST Triennial Facility Inspections Completed by Month's End (transitioning to new database unable to report numbers)
BFS-7	UST/AST Facility Re-inspections			100.0%	N/A	N/A	Monthly	Percent of UST/AST Facility Re-inspections Completed by Month's End (transitioning to new database unable to report numbers)