

# MiScorecard Performance Summary

**Business Unit:** Michigan Office of Administrative Hearings and Rules  
**Executive/Director Name:** Julie McMurtry  
**Reporting Period:** Aug 2019

**Green** >=90% of target  
**Yellow** >= 75% - 90% of target  
**Red** <75% of target  
 Date Approved: 10/17/2019

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
<b>Adjudications</b>								
MOAHR-1	Unemployment Agency Appeals (1st Level)	Green		30	15	24	Monthly	Average Case Age of 1st Level Appeals in Days
MOAHR-4	Michigan Tax Tribunal Appeals (Entire Tribunal)	Green	=	90.0%	100.0%	100.0%	Monthly	Issuance of Decisions in Entire Tribunal Cases - 30 Month Standard
MOAHR-5	Michigan Tax Tribunal Appeals (Small Claims)	Green		90.0%	99.3%	100.0%	Monthly	Issuance of Decisions in Small Claims Tax Tribunal Cases - 18 Month Standard
MOAHR-6	Public Benefit Cases Referred by Department of Health and Human Services (DHHS)	Green		90.0%	98.1%	97.7%	Monthly	Closure of Benefit Cases referred by DHHS within 60/90 day timeline
MOAHR-7	Disability Cases Referred by Department of Health and Human Services (DHHS)	Green		60.0%	96.8%	100.0%	Monthly	Closure of Disability Cases referred by DHHS within 90 day timeline
MOAHR-8	Total Cases Closed			N/A	17274	19,525	Quarterly	Number of Total Cases Closed