

# MiScorecard Performance Summary

**Business Unit:** Michigan Occupational Safety & Health Administration  
**Executive/Director Name:** Barton Pickelman, Acting  
**Reporting Period:** Jun 2017

**Green** >=90% of target  
**Yellow** >= 75% - 90% of target  
**Red** <75% of target  
 Date Approved: 7/28/2017

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
<b>Key Economic Indicators</b>								
MIOSHA-1	MIOSHA - Construction Industry Injury and Illness Rate	Green		2.7	1.7	1.8	FY Annually	Number of Injuries and Illnesses Per 100 Workers
MIOSHA-2	MIOSHA - Manufacturing Industry Injury and Illness Rate	Green		6.3	4.5	4.8	FY Annually	Number of Injuries or Illnesses Per 100 Workers
<b>Customer/Constituent</b>								
MIOSHA-3	MIOSHA	Yellow		1068	939	659	Quarterly	Consultation and Enforcement Visits in High Hazardous Industries
MIOSHA-4	Safety and Health Hazards	Green		2658	2892	2455	Quarterly	Number Corrected after Consultation or Enforcement
MIOSHA-6	MIOSHA	Green		95.0%	98.7%	99.7%	CY Annually	Customer Service Rated "useful" (#useful/#cards)
MIOSHA-7	MIOSHA	Green		1600	2602	2494	CY Annually	Participants Successfully Completed MIOSHA Training Institute
MIOSHA-8	MIOSHA - Radiation Safety	Yellow		100.0%	81.4%	98.5%	Monthly	Complete or otherwise respond to radiation shielding plans within 15 working days.
MIOSHA-9	MIOSHA - Radiation Safety	Green		100.0%	99.9%	99.4%	Monthly	Processing registration applications within 6 working days.
<b>Complaint Processing</b>								
MIOSHA-5	MIOSHA - Response to Employee Complaints	Green		95.0%	100.0%	99.4%	Quarterly	Percent of Employee Complaints Completed within 10 Business Days