

MiScorecard Performance Summary

Business Unit: Michigan Occupational Safety & Health Administration
Executive/Director Name: Barton Pickelman, Acting
Reporting Period: Dec 2017

Green >=90% of target
Yellow >= 75% - 90% of target
Red <75% of target
 Date Approved: 1/31/2018

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
Key Economic Indicators								
MIOSHA-1	MIOSHA - Construction Industry Injury and Illness Rate	Green		2.7	1.5	1.7	FY Annually	Number of injuries and illnesses per 100 workers.
MIOSHA-2	MIOSHA - Manufacturing Industry Injury and Illness Rate	Green	=	6.3	4.5	4.5	FY Annually	Number of injuries or illnesses per 100 workers.
Customer/Constituent								
MIOSHA-3	MIOSHA	Green		1068	963	1025	Quarterly	Consultation and enforcement visits in high hazardous industries.
MIOSHA-4	Safety and Health Hazards	Green		2658	2584	2912	Quarterly	Number corrected after consultation or enforcement.
MIOSHA-6	MIOSHA	Green	=	95.0%	98.7%	98.7%	CY Annually	Customer service rated "useful" (#useful/#cards).
MIOSHA-7	MIOSHA	Green		1600	2599	2602	CY Annually	Participants successfully completed MIOSHA Training Institute.
MIOSHA-8	MIOSHA - Radiation Safety	Red		100.0%	74.0%	94.9%	Monthly	Complete or otherwise respond to radiation shielding plans within 15 working days.
MIOSHA-9	MIOSHA - Radiation Safety	Green		100.0%	99.2%	94.1%	Monthly	Processing registration applications within 6 working days.
Complaint Processing								
MIOSHA-5	MIOSHA - Response to Worker Complaints	Green		95.0%	100.0%	98.7%	Quarterly	Percent completed within 10 business days