

# MiScorecard Performance Summary

**Business Unit:** Policy and Legislative Affairs  
**Executive/Director Name:** Frank Waters  
**Reporting Period:** Dec 2016

**Green** >=90% of target  
**Yellow** >= 75% - 90% of target  
**Red** <75% of target  
 Date Approved: 1/23/2017

Metric ID	Metric	Status	Progress	Target	Current	Previous	Frequency	Metric Definition
<b>Constituent Activity</b>								
OPLA-1	General Public Inquiries			N/A	49	69	Monthly	Number of Inquiries Received from the General Public
OPLA-2	Legislative Inquiries			N/A	65	45	Monthly	Number of Inquiries Received from Legislative Offices
OPLA-3	Governor's Office Inquires			N/A	15	11	Monthly	Number of Inquiries received from the Governor's Office
OPLA-4	Cumulative Inquiries			N/A	129	125	Monthly	Cumulative 2015-2016 Inquiries Received
OPLA-5	24-Hour Response Time	Green		100.0%	100.0%	97.6%	Monthly	Percentage of Inquiries Responded to within 24 Hours
<b>Legislative Action</b>								
OPLA-6	House Bills			N/A	224	214	Quarterly	Number of House Bills LARA is the Lead Agency on
OPLA-7	Senate Bills			N/A	154	136	Quarterly	Number of Senate Bills LARA is the Lead Agency on
OPLA-8	Cumulative Assigned Bills			N/A	378	350	Quarterly	Cumulative 2015-2016 Lead Agency Assignments
OPLA-9	Public Acts			N/A	36	3	Quarterly	Number of Public Acts Enacted Between 2015-2016
OPLA-10	Contact Bill Sponsor	Yellow		100.0%	87.1%	100.0%	Quarterly	Percentage of Bill Sponsors Contacted within Five Business Days After Legislation is Assigned a Priority
<b>Rules</b>								
OPLA-11	Requests for Rulemaking			N/A	2	0	Monthly	Number of Requests Received for Rulemaking
OPLA-12	Cumulative Requests			N/A	91	89	Monthly	Cumulative 2015-2016 Requests for Rulemaking
OPLA-13	Effective Rules			N/A	62	73	CY Annually	Number of Rules that have gone Through the Process and are Effective