C3: 109010

Michigan Department of
LICENSING AND REGULATORY AFFAIRS
Bureau of Health Systems
Presents the

Spring 2012 Joint Provider/Surveyor Training

Tuesday, April 10, 2012
8:45 a.m. – 3:30 p.m.
(Sign-in begins at 8:00 a.m.)

SUBURBAN COLLECTION SHOWPLACE

Keynote Speaker:

Dr. Charlotte Eliopoulos, RN, PhD

Dr. Charlotte Eliopoulos, RN, PhD is the Executive Director of the American Association for Long Term Care Nursing. She is a specialist in holistic gerontological and chronic care nursing who has dedicated over 30 years to the advancement of care for the elderly.

Program Goals:

1. To provide a collaborative, resident-focused training for regulators and LTC providers.
2. To discuss the increasing complexity of caring for the elderly in LTC facilities.

Conflicts of Interest/Commercial Support

There are no conflicts of interest by the planners of this conference. Any conflicts of interest by faculty are published on the agenda on the day of the conference. There is no discussion of off label usage, endorsement of products, or commercial support for this conference.

Continuing Education

The Bureau of Health Systems (BHS) Training Unit (OH-308, 11-1-13) is an approved provider of continuing nursing education by the Ohio Nurses Association (OBN-001-91), an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

4.9 contact hours will be awarded to RNs who attend the entire day and complete the evaluation.

Applications for continuing education credits for nursing home administrators and social workers have been made. Participants must attend the entire day and complete the evaluation to be awarded continuing education credits.

Certificates for completion of the conference will be provided to all other participants who attend the entire day and complete the evaluation.

Spring 2012
JOINT PROVIDER/SURVEYOR TRAINING
April 10, 2012 • Suburban Collection Showplace • Novi, MI
Program Agenda

8:00 Sign-In – Bagels and Muffins

8:45 Welcome Remarks
Mike Pemble, Director
Bureau of Health Systems

9:15 Keynote address:
Challenges of Caring for Clinically Complex Residents
Dr. Charlotte Eliopoulos, RN, PhD

10:30 Break

10:45 Breakout Session #1

A. *Coaching and Communication with a Diverse Work Force*
Dr. Eliopoulos, RN, PhD

B. *Person Centered Care Through Consistent Assignment: The Key to Quality*
Cean Eppelheimer, BS &
Audrey Stob, RN, CPHQ

C. *Uh-oh, Did I Do That? Medication Errors in LTC*
Dr. John Mitchell, Pharm. D., FASHP

D. *Strategies for Reducing Falls and Improving Balance for Skilled Nursing Facility Residents*
Dr. Matthew Ford, P.T., PhD

E. *Basic Elements of a LTC Infection Control Program*
Teri Lee Dyke, RN, MSN, CIC

F. *Hey, Get Out of My Chair: A Look at Changing the Culture of Engagement*
Karl Schillinger, B.S., C.T.R.S.

11:45 Lunch

12:45 Breakout Session #2 (Repeat of Session #1)

1:45 Break

2:00 Breakout Session #3 (Repeat of Session #1)

3:00 Questions and Answers

3:30 Turn in evaluations and receive certificates

*** Participants must arrive prior to 9:15 a.m. to receive continuing education credit.**

SPRING 2012 JOINT PROVIDER/SURVEYOR TRAINING

Tuesday, April 10, 2012 from 8:45am to 3:30pm

Suburban Collection Showplace (formerly Rock Financial Showplace) 46100 Grand River Ave. Novi, Michigan

Sign-In

The postmark deadline for registration is **Tuesday, March 20, 2012.** No "walk-in" registrations will be accepted on the day of this event. ***You must arrive prior to 9:15 a.m. to receive continuing education credits.***

Mail-in registration only (There is no on-line registration for this conference.)

Fill out the registration form and make check payable to: State of Michigan.
Mail to: ATTN: JOINT PROVIDER, Licensing and Regulatory Affairs, Accounting Division, Cashier Unit, PO Box 30015, Lansing, MI 48909

Lunch Menu – Pan seared chicken w/Dijon cream & roasted redskins or vegetarian lasagna.

Facility Name _____

Address _____ City _____ Zip _____

General E-Mail _____ Phone ( ) _____

Corporation Office Name* _____

*Please indicate corporation office name if payment processed through corporate office. This form must accompany payment from your corporation office to assure registration.

Participant Names	Credentials	Applicable Credits (circle all that apply)	Registration Fee
1. _____	_____	Nursing NHA SW	$100
Participant Title _____		Professional license #	_____
I would like to attend the following concurrent sessions: (please select 3 concurrent sessions you will be attending by circling the corresponding letter)		A B C D E F	Vegetarian Meal? Yes
2. _____	_____	Nursing NHA SW	$100
Participant Title _____		Professional license #	_____
I would like to attend the following concurrent sessions: (please select 3 concurrent sessions you will be attending by circling the corresponding letter)		A B C D E F	Vegetarian Meal? Yes
3. _____	_____	Nursing NHA SW	$100
Participant Title _____		Professional license #	_____
I would like to attend the following concurrent sessions: (please select 3 concurrent sessions you will be attending by circling the corresponding letter)		A B C D E F	Vegetarian Meal? Yes

No "walk-in" registrations will be accepted on the day of this event. Registrations must be postmarked no later than **March 20, 2012**. Checks only – there is no on-line registration for this conference. Visit our website at www.michigan.gov/bhs for more information about this training.

Questions: Contact Sean Petersen at the Bureau of Health Systems (517) 373-0665 or petersens1@michigan.gov

Cancellation Policy: No refund will be given for cancellations, but substitutions will be accepted. Please contact ReChelle Kendrick at (517) 241-5409 or e-mail at kendrickr@michigan.gov with the substitute's name.

Attention: JOINT PROVIDER
Department of Licensing and Regulatory Affairs
Accounting Division – Cashier Unit
PO Box 30015
Lansing, MI 48909

Directions

Suburban Collection Showplace in Novi is located at 46100 Grand River Avenue, between Novi and Beck Road just off the newly rebuilt Beck Road exit from I-96.

From the North (Gaylord area)
Take US-131, US-27 or US-23 South to I-96 East; follow Exit 160. Go south onto Beck Rd. Turn left onto Grand River Ave. and go approximately 1/2 mile down on your left hand side.

From the West: (Lansing area)
Take I-96 East; follow Exit 160. Go south onto Beck Rd. Turn left onto Grand River Ave. and go approximately 1/2 mile down on the left hand side.

From the South (Detroit area)
Take US-23 North to M-14 East to 275 North to I-96 West; follow Exit 160. Go south onto Beck Rd. Turn left onto Grand River Ave. and go approximately 1/2 mile down on your left hand side.

From the East:
Take I-96 West, follow Exit 160. Go south onto Beck Rd. Turn left onto Grand River Ave. and go approximately 1/2 mile down on your left hand side.

Meeting Room Temperatures:
Room temperatures are often difficult to regulate. We suggest you dress in layers for your comfort.

Free Parking!!!
Available at Suburban Collection Showplace courtesy of the Bureau of Health Systems.

Overnight Accommodations
A block of rooms has been reserved under "Joint Provider/Surveyor Training" at the hotels listed below. These rates are guaranteed until Tuesday, March 20, 2011.

Courtyard by Marriott
Rate: $89.00 plus tax
42700 W. Eleven Mile Road
Novi, Michigan 48375
1-800-321-2211 or 248-380-1234

TownePlace by Marriott
Rate: $72.00 plus tax
42600 W. Eleven Mile Road
Novi, Michigan 48375
1-800-257-3000 or 248-305-5533

The Baronette Renaissance
Rate: $95.00 plus tax - Use Code: jpsjpsa
27790 Novi Road
Novi, Michigan 48377
1-800-228-9290 or 248-349-7800

LARA
LICENSING AND REGULATORY AFFAIRS
CUSTOMER DRIVEN. BUSINESS MINDED.

LARA/MRS is an equal opportunity employer/program.
Auxiliary aids and services are available upon request to individuals with disabilities.

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